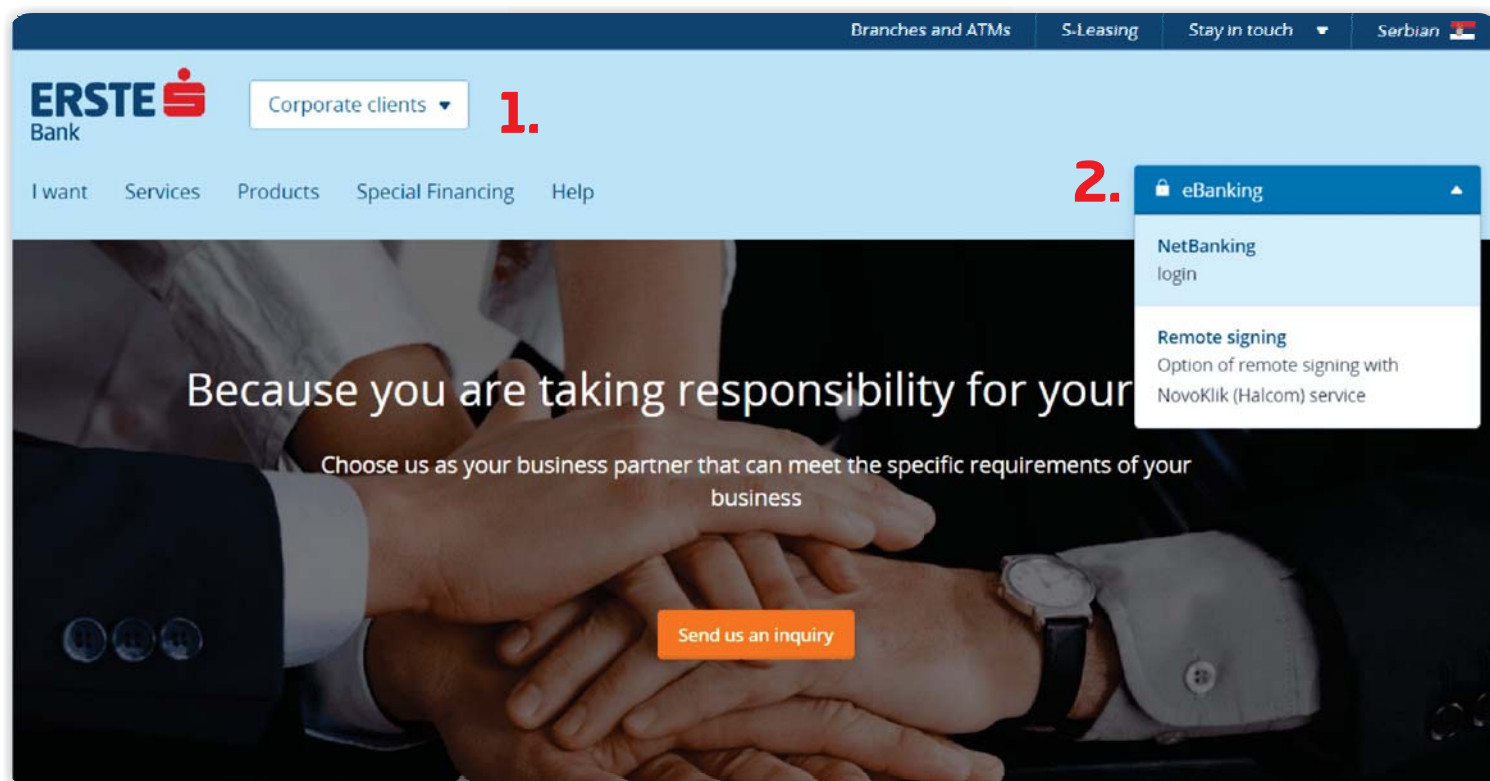


NetBanking for Corporate Clients and Entrepreneurs

Manage your finances by clicking, and not by walking to the branch, from any computer with internet access.

Access to NetBanking



Erste NetBanking enables you to manage your finances **24 hours a day**, every day of the week, without visiting the branch.

Type the link of Erste Bank website in your browser:
<https://www.erstebank.rs/en>

1.

At the homepage, choose "Corporate clients".

2.

Click on "eBanking". In the drop down menu, choose "NetBanking login".

Login to NetBanking

ERSTE Bank

Srpski

Help Transaction status Tools Log off

NetBanking

Erste Netbanking

Demo

Retail Netbanking

Application form

Manual

Service fees and charges

Corporate Netbanking

Application form

Manual

Service fees and charges

Norton SECURED powered by VeriSign

1. Log in with TAN card

mToken Available to private individuals

In order to login with mToken, please download the latest version of mBanking app from:

GET IT ON Google Play or Available on the App Store

by using QR code

QR code

2. Username

Password

Login

Forgot your user data?

Block

mToken user manual - PDF

mToken terms of use - PDF

In case of any suspected account fraud, please press the following button:

1.

At the page for logging in, choose the option "Log in with TAN card"

2.

Enter user name (**IN CAPITAL**) and password.

3.

At the following page, enter the required field from the TAN card (**row and column**)

3.

Enter TAN from card: [152378]
(row: 6 , column: C)

Login

Balance overview

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Help Settings Transaction status Cancellation Tools Fees Log off

NetBanking DEMO

Balance Payments Overview of payments Files Services

User notifications

- Messages

Unsigned

- Payment orders
- FX orders
- Domestic currency files
- Foreign currency files

Statements

- Order statements
- Change method of delivery of statements

Balance overview

user IME PREZIME for PREDUZECE

Accounts

Number	Type of account	Stat.	Inv.	Curr.	Overdraft	Balance	To be charged	Available
1100000000	Poslovni račun			RSD	0,00	21.451,96	1,00	21.450,96

Customer service: +381 21 423 364

1.

At the page **Balance overview**, you can see accounts, deposits, cards, credit products as well as **available funds**.

2.

By clicking **the icons**, you can receive a **free of charge excerpt** of the turnover from your account for the required period, as well as the monthly invoice of the turnover to an e-mail

3.

By clicking on **the account number**, you will see the turnover of that account.

Payment

The screenshot shows the 'National Payment Order in Serbian dinars' form in the Erste Bank e-banking system. The interface includes a top navigation bar with 'E-banking', 'Balance', 'Payments', 'Overview of payments', 'Files', and 'Services'. A left sidebar contains 'Payments' (with 'Payment order' and 'FX order' links) and 'Templates' (with 'Payment orders' and 'FX orders' links). The main form area is titled 'National Payment Order in Serbian dinars' and contains the following sections:

- 1. Payer:** Includes fields for 'IBAN or payer's account number' (pre-filled with '1100000000, Poslovni račun') and 'Mode - Charge Reference No.' (pre-filled with '00').
- 2. Recipient:** Includes fields for 'Recipients name', 'Recipient's account number' (with a 'Select bank' dropdown), and 'Mode - Reference No.' (pre-filled with '00').
- 3. Payment:** Includes fields for 'Amount' (with 'RSD' as the currency), 'Purpose Code' (with a dropdown and a link to 'Payment description codes'), 'Description', 'Date of execution' (pre-filled with '07.08.2019'), 'Transaction signing' (with radio buttons for 'sign later' and 'sign immediately'), 'Urgent/IP' (checkbox), and 'Send e-mail confirmation of transaction' (checkbox).

At the bottom right, there is a note '* compulsory fields' and two buttons: 'Check' and 'Cancel'.

Payment orders

1.

Choose the account from which you want to execute the payment. From the drop down menu, choose the model and below enter the reference number without **spaces and dashes**.

2.

Enter the name of the recipient, and then the bank in which the recipient's account is and the remaining number of the account, **without spaces and dashes**. From the drop down menu, choose the model 00 or 97 and below enter the reference number **without spaces and dashes**.

3.

Enter the desired amount for payment. Choose the payment code (if you are not sure, there is **Payment description code**). Enter the short description of your transaction. Select **instant payment** option (Urgent/IP) if you want your transaction to be realized within a few seconds. Click on "Check", and sign the transaction at the following screen.

Individual order signing

International Payment Order in Serbian dinars

user IME PREZIME for PREDUZEĆE

Payer

IBAN or payer's account number * 1100000000, Poslovni račun ▼

PREDUZEĆE

Mode - Charge Reference No. * 00 ▼ 12345-55

Recipient

Recipients name * TELEKOM D.O.O.

Recipient's account number * 340 - ERSTE BANK AD NOVI SAD ▼ - 1500000000

Mode - Reference No. * 00 ▼ 12345

1. Payment

Amount * 100,00 RSD

Purpose Code --- ▼

Description: * Plaćanje računa

Date of execution * 21.01.2010

Transaction signing *
☐ sign later - after confirmation transaction will be saved in the unsigned orders
☒ sign immediately - after checking, the transaction must be signed immediately

☐ Urgent/IP

☒ Send e-mail confirmation of transaction

* compulsory fields

Transaction signing is an additional security layer.
Instruction for transaction signing via TAN table: Enter the corresponding row and column number from TAN table to the field "Response".

Transaction signing

TAN row: 0

Challenge

TAN column: N!

2. Response

Confirm Cancel

1.

After you have completed the order, if you choose to sign the order immediately, you will need to enter the required number from TAN table.

2.

By entering the adequate number from TAN card in the **Response** field and by clicking on Confirm, the order will be sent to processing.

Signing the order group

1. **Payment orders**

- ▶ Unsigned
- ▶ Signed
- ▶ Being processed
- ▶ Completed
- ▶ Non-completed
- ▶ Canceled

FX orders

- ▶ Unsigned
- ▶ Signed
- ▶ Pending transactions
- ▶ Completed
- ▶ Non-completed
- ▶ Canceled

Payment orders - unsigned

user IME PREZIME for PREDUZECE

Search

Order designation	Payer's account number		Description of transaction	Charge to		In benefit of		Amount in RSD	Cancellation*
	Date of entry	Date of execution		Curr.	Amount	Curr.	Amount		
<input checked="" type="checkbox"/>	1100000000	24.01.2010.	ADRIAGENT D.D.	941	100,00	941	100,00	0,00	<input checked="" type="checkbox"/>
		25.01.2010.	340-1100333800 99						
			National payment						
			Usluga po spec.m						
			Verificirao: IME PREZIME, 24.01.2010. u 18:06:46.						
<input checked="" type="checkbox"/>	1100000000	24.01.2010.	ADRIAGENT D.D.	941	100,00	941	100,00	0,00	<input checked="" type="checkbox"/>
		25.01.2010.	340-1100333800 99						
			National payment						
			Usluga po spec.m						
			Verificirao: IME PREZIME, 24.01.2010. u 18:06:46.						
TOTAL								0,00	
TOTAL number selected for signing								0,00	

2. ☐ Select all ☒ Sign selected

* If the order is already pending, or has been executed, you will not be able to cancel it

Transaction signing is an additional security layer.
Instruction for transaction signing via TAN table: Enter the corresponding row and column number from TAN table to the field "Response".

Transaction signing

TAN row: 1
Challenge
TAN column: B
Response

3.

1. If you have chosen to sign the order later, the orders will be visible in Payment orders - unsigned.

2. Unsigned orders can be signed individually, by selecting the chosen order or by using the option **Select all**, by which all orders in the Unsigned orders are will be signed.

3. By entering the adequate number from TAN card in the **Response** field and by clicking on Confirm, the orders will be sent to processing.

FX order

ERSTE Bank

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Help Settings Transaction status Cancellation Tools Fees Log off

NetBanking UAT

Balance Payments Overview of payments Files Services

Payments

Payment order

FX order

Templates

Payment orders

FX orders

International Payment Order in Serbian dinars or in foreign currency

user UROŠ MILUTINOVIĆ for SAMOSTALNA RADNJA RALEKS (IDSERV: 68234)

1. Recipient SAMOSTALNA RADNJA RALEKS Registration code: 20845155

2. Bank Erste bank a.d. Novi Sad

3. Order No.

4. Name of recipient * Address (street and number) * City * IBAN of recipient or account number * Country code * List of countries

5. Name of recipient's bank * Address and city Payee bank code (bank code BLZ, ABICAB, SCN, ex. BLZ 20 111) BIC address (SWIFT) Country code * List of countries

6. Instrument of payment * 10 Remittance

7. Payment amount * Payment Currency 941 RSD

8. Date of execution * 29.06.2018

9. Fee option * 1 - debit to payer (OUR) 2 - debit to recipient (BEN)

10. Basis of payment * List of basis of payment

11. Payment description *

Contract from control book Number: Year:

8. Number of credit application Year of credit:

Special mark

9. Place and date Signature and stamp of the order-issuing authority

Order cover * Currency Amount charged for order Type of amount cover Registration code

- Select account - RSD 0 - all

- Select account - RSD 0 - all

- Select account - RSD 0 - all

- Select account - RSD 0 - all

- Select account - RSD 0 - all

- Select account - RSD 0 - all

- Select account - RSD 0 - all

- Select account - RSD 0 - all

- Select account - RSD 0 - all

- Select account - RSD 0 - all

10. Dinarska protivvrednost

Note

11. Place and date Signature and stamp of the Bank

Send e-mail confirmation of transaction

Transaction signing * sign later - after confirmation transaction will be saved in the unsigned orders sign immediately - after checking, the transaction must be signed immediately

* mandatory fields

Check Cancel

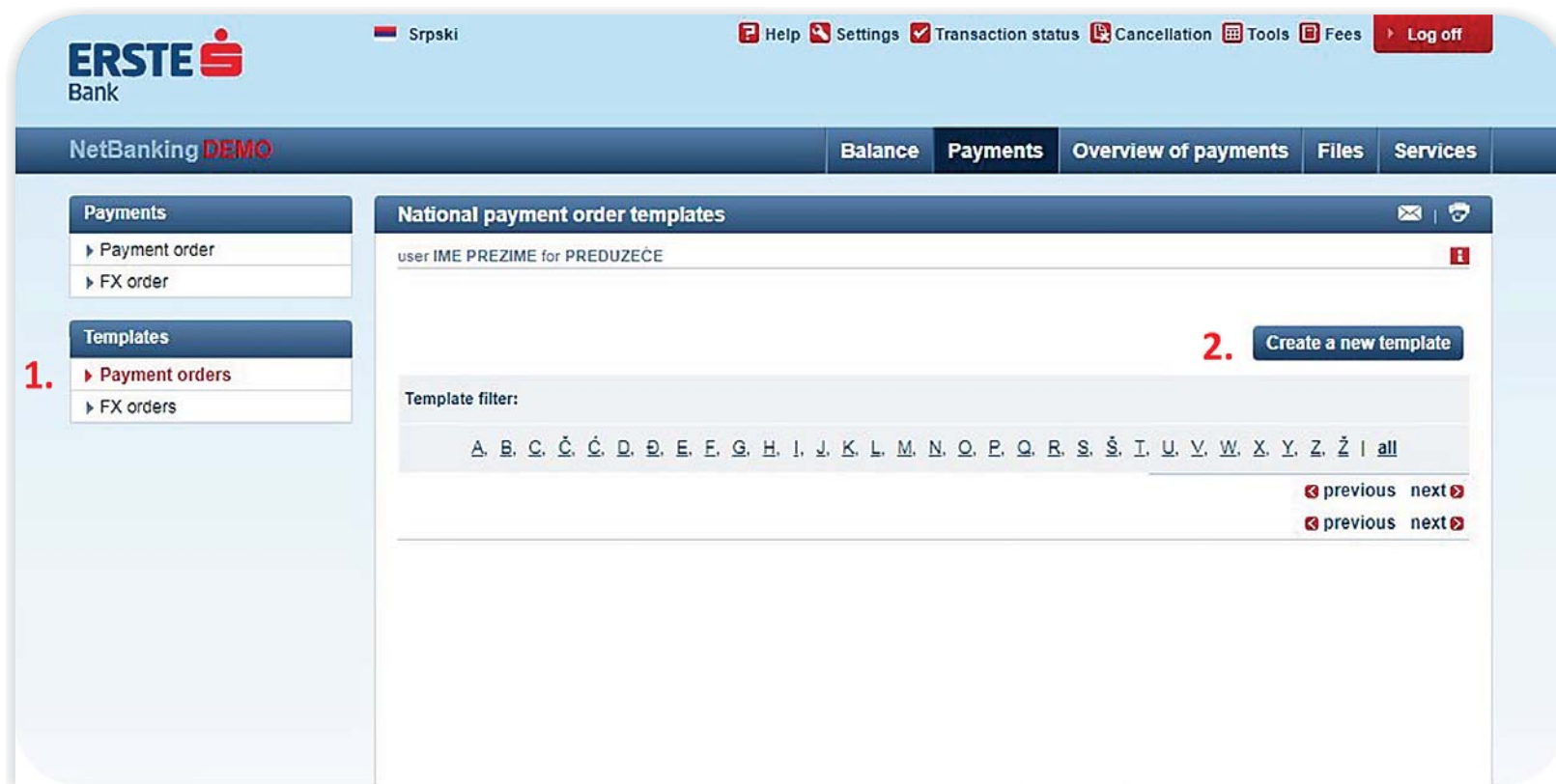
By NetBanking for corporate, you have the possibility to create FX orders. When completing the order, it is necessary that you have the instructions from the recipient.

After completing the information on the recipient and the bank of the recipient, choose the instrument of payment from the drop down menu and enter the amount. Then add one of the three fee options.

In the final step, it is necessary to enter the information on the account of the order cover.

Click on "Check", and click on "Confirm" on the following screen in order to execute the transaction.

Templates



1.

1.

Use the templates for more simple creation of orders. By the click on **"Payment orders"**, you will see the list of all your templates.

2.

2.

The new template can be created by the click on **"Create a new template"**.

Payment overview

ERSTE Bank

Srpski

Help Settings Transaction status Cancellation Tools Fees Log off

NetBanking DEMO

Balance Payments Overview of payments Files Services

Payment orders

- Unsigned
- Signed
- Being processed
- Completed**
- Non-completed
- Canceled

FX orders

- Unsigned
- Signed
- Pending transactions
- Completed
- Non-completed
- Canceled

Payment orders - completed

user IME PREZIME for PREDUZEĆE

Search

Payer's account number		Description of transaction	Charge to		In benefit of		Amount in RSD	Receipt
Date of entry	Date of execution		Curr.	Amount	Curr.	Amount		
1100000000		ADRIAGENT D.D.						
24.01.2010.	25.01.2010.	340-1100333600 99	941	100,00	941	100,00	0,00	
National payment		Usluga po spec.m						
Verificirao: IME PREZIME, 24.01.2010, u 18:06:46.								
1100000000		ADRIAGENT D.D.						
24.01.2010.	25.01.2010.	340-1100333600 99	941	100,00	941	100,00	0,00	
National payment		Usluga po spec.m						
Verificirao: IME PREZIME								
TOTAL								

1.

By clicking on **"Confirmation preview"**, you will see the overview of the executed payment in the form of the payment slip.

2.

You can receive the confirmation in form of **an e-mail**, to the stated e-mail address.

3.

By click on the option **"Unsigned"**, you will see the orders that are waiting for verification. It is necessary to mark the desired orders and click on the option **"Sign the selected"**.

Search

Order designation	Payer's account number		Description of transaction	Charge to		In benefit of		Amount in RSD	Cancellation*
	Date of entry	Date of execution		Curr.	Amount	Curr.	Amount		
<input checked="" type="checkbox"/>	1140998029		TELEKOM SRBIJA A.D. BEOGRAD						
	08.08.2019.	08.08.2019.	310-1183 00-12345	941	20.000,00	941	20.000,00	20.000,00	<input checked="" type="checkbox"/>
	National payment		Plaćanje računa						
<input checked="" type="checkbox"/>	1140998029		TELEKOM SRBIJA A.D. BEOGRAD						
	08.08.2019.	08.08.2019.	310-1183 00-1234	941	1.000,00	941	1.000,00	1.000,00	<input checked="" type="checkbox"/>
	National payment		Plaćanje računa						
TOTAL								21.000,00	
TOTAL number selected for signing								21.000,00	
End of review.									

☒ Select all
Sign selected

* If the order is already pending, or has been executed, you will not be able to cancel it

Create the orders based on previous payments

ERSTE Bank

NetBanking DEMO

Balance Payments Overview of payments Files Services

Payment orders

- Unsigned
- Signed
- Being processed
- Completed**
- Non-completed
- Canceled

FX orders

- Unsigned
- Signed
- Pending transactions
- Completed
- Non-completed
- Canceled

Payment orders - completed

user IME PREZIME for PREDUZECE

Search

Payer's account number		Description of transaction	Charge to		In benefit of		Amount in RSD	Receipt
Date of entry	Date of execution		Curr.	Amount	Curr.	Amount		
1100000000		ADRIAGENT D.D.						
24.01.2010.	25.01.2010.	340-1100333800 99	941	100,00	941	100,00	0,00	
National payment		Usluga po spec.m						
Verificirao: IME PREZIME, 24.01.2010. u 18:06:46.								
1100000000		ADRIAGENT D.D.						
24.01.2010.	25.01.2010.	340-1100333800 99	941	100,00	941	100,00	0,00	
National payment		Usluga po spec.m						
Verificirao: IME PREZIME, 24.01.2010. u 18:06:46.								
TOTAL							0,00	

1.

By click on the account number of the payer within "Payment overview", you will see the details on the executed transaction.

2.

The "Enter new" option provides the possibility of creating a new transaction based on previously executed payment. The data will be copied in the new order, and if necessary, you can change the data before you confirm the transaction. By the option "Template", you can fast and easily create a template based on the previously executed payment.

Balance Payments Overview of payments Files Service

National Payment Order in Serbian dinars

user IME PREZIME for PREDUZECE

2. Enter new Template Send e-mail confirmation

Payer

IBAN or payer's account number * 1100000000, Poslovni račun

Mode - Charge Reference No. * 00 12345-55

Recipient

Recipients name * TELEKOM D.O.O.

Recipient's account number * 340 - ERSTE BANK AD NOVI SAD - 1500000000

Mode - Reference No. * 00 12345

Payment

Amount * 100,00 RSD

Purpose Code --

Description * Plaćanje računa

Date of execution * 21.01.2010

UrgentIP

Send e-mail confirmation of transaction

Transaction number: W10012418064662

* compulsory fields

Check Cancel

Files

ERSTE Bank

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Help Settings Transaction status Cancellation Tools Fees Log off

NetBanking DEMO

Balance Payments Overview of payments Files Services

Entry

1. File upload

Payment of employees salaries

File overview

Domestic currency transactions

Foreign currency transactions

Salary payment

File format

Domestic currency payment

Foreign currency payment

Salaries

File upload

user IME PREZIME for PREDUZEĆE

Type

☐ national payment

☐ international payment in RSD or in foreign currency

☐ salary payment

Payer's account number

File

Browse

Send

1.

Delivery of multiple orders at once can be executed by creating and uploading the adequate files in NetBanking application. The instructions for the file format are in the menu on the right-hand side.

2.

You can execute the disbursement of salaries to the employees who have account at Erste Bank. In the field "In behalf of", it is necessary to enter the accounts of the employees, and in the field "Amount in RSD", you should enter the amount of the salary. After the entry, it is necessary to select the option "Booking" at the bottom of the page.

ERSTE Bank

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NetBanking DEMO

Balance Payments Overview of payments Files Services

Entry

File upload

2. Payment of employees salaries

File overview

Domestic currency transactions

Foreign currency transactions

Salary payment

File format

Domestic currency payment

Foreign currency payment

Salaries

Payment of employees salaries

user IME PREZIME for PREDUZEĆE

Charge to account

1100000000, Poslovni račun

Mode - Charge Reference No.

00

Mode - Reference No.

00

Date of execution

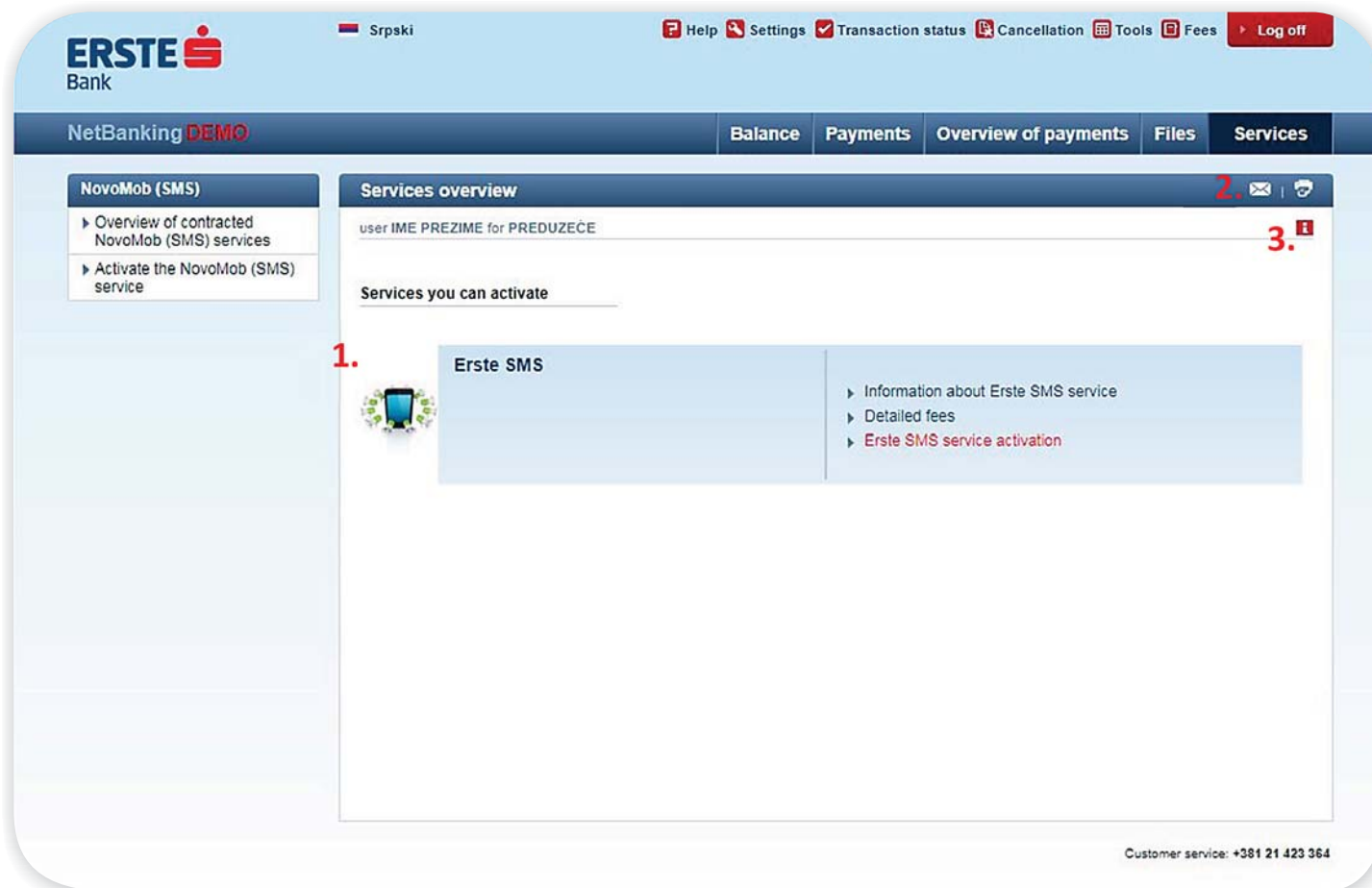
29.06.2018

File number:

Total: 0,00 RSD

Num.	In behalf of	Amount in RSD	Description
1.			
2.			
3.			
4.			
5.			
6.			



Services



1.

You can agree **NovoMob (SMS) service**, and find more detailed information on this service and fees.

2.

In case you want to contact the bank, you can do that by clicking on the icon (in **the upper right corner**) of the “**envelope**”  and to print each page by clicking on the “**printer**” icon .

3.

By clicking on “**Info**” (in **the upper right corner**), you can get short description of this functionality.





Erste phone: 0800 201 201, 060 48 48 000

www.erstebank.rs

