



# ERSTE Bank

## Mobile banking

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## mBanking

Install mBanking application  
on your smart phone and control  
your finance on the go.

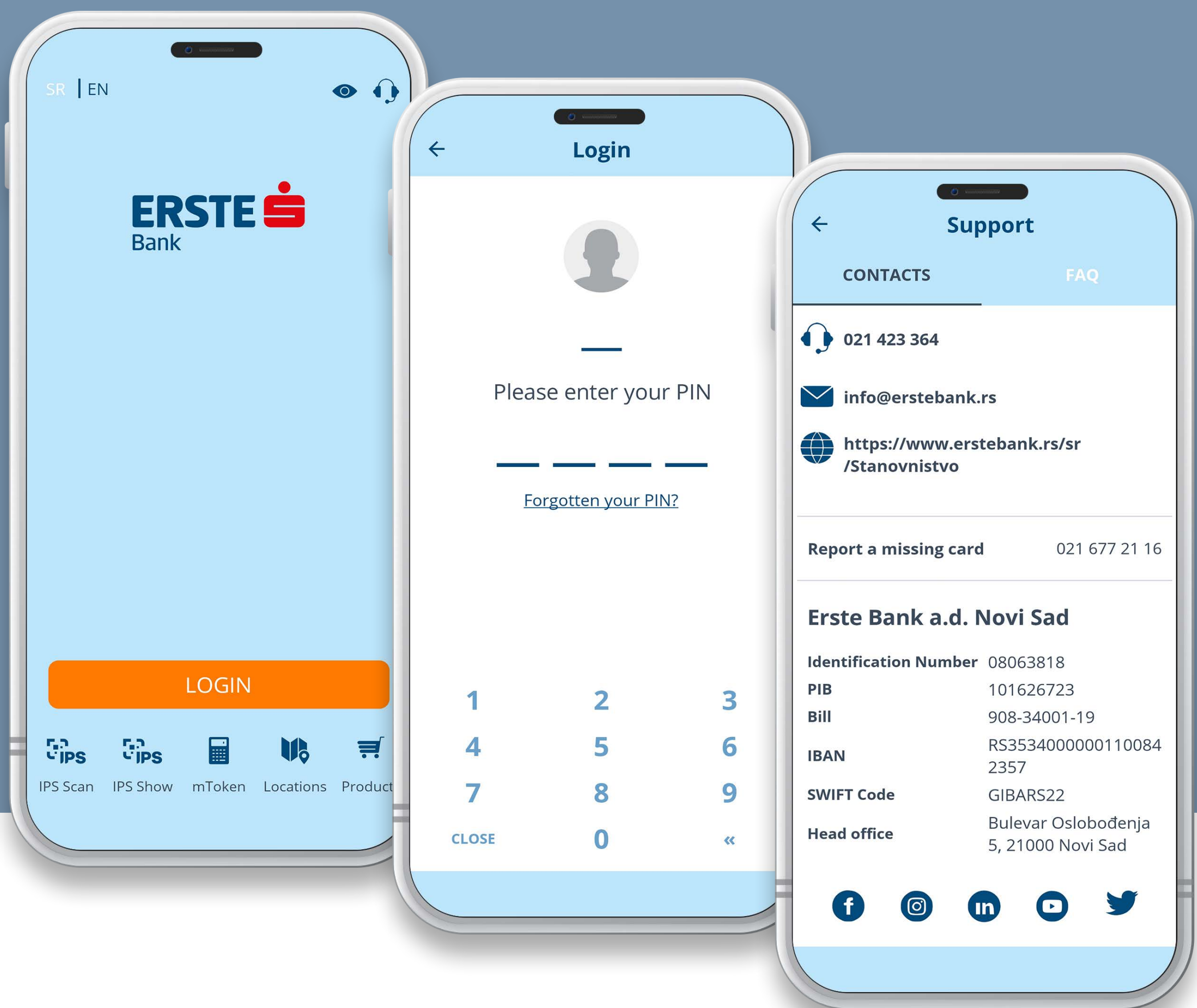











# All topics are just a click away from you:

- ✓ Which options do you have before Erste mBanking application login?
- ✓ Activate your mobile application!
- ✓ Activate your mobile application on additional devices!
- ✓ Welcome to Erste mBanking application!
- ✓ Find out about the options on the home page
- ✓ View your balance, turnover, and account statements
- ✓ View your card balance, turnover, and statements
- ✓ View your savings account balance, turnover, and statements
- ✓ Loans
- ✓ Payments
- ✓ Payment in dinars
- ✓ Internal transfer
- ✓ FX payment
- ✓ Pay fast – using payment template
- ✓ Create arranged standing orders
- ✓ Learn about our products and apply
- ✓ Send message to the Bank and receive notices
- ✓ View your profile and other information
- ✓ Contact the bank
- ✓ Change your PIN

# Before login to Erste mBanking, the following options are available:




-  **“Login”**, used for login to the application by inputting your four-digit mPIN.
-  **“Location”**, used for the view of the map, including the locations of the branches and ATMs and the data in detail on business hours and contacts.
-  **“Support”**, used to view the information on the Bank, including the option of accessing Erste Bank web page, sending us e-mail, calling the Bank Contact Center, or getting answers to the frequently asked questions about the application.
-  **“Products”** you use to find the product customised to your needs and submit the application for a product at Erste Bank.
-  **“Demo”**, used to try all of the functionalities, whereby it is not necessary to login.
-  **“mToken”**, used for one of the two methods of login to the NetBanking service.
-  **“SR | EN”**, used to change the language in the application



# Activate your mobile application!

## Two activation elements:

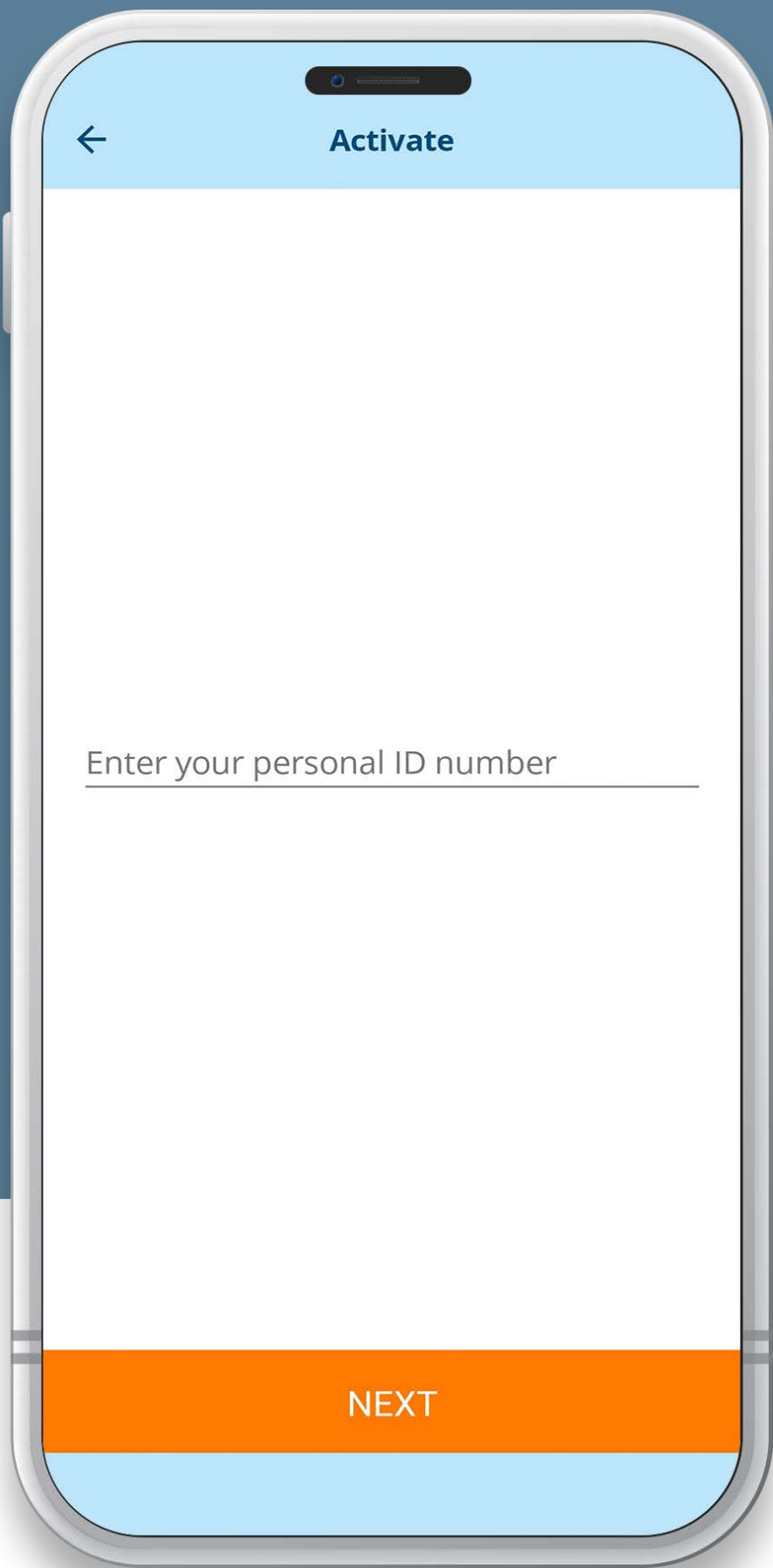
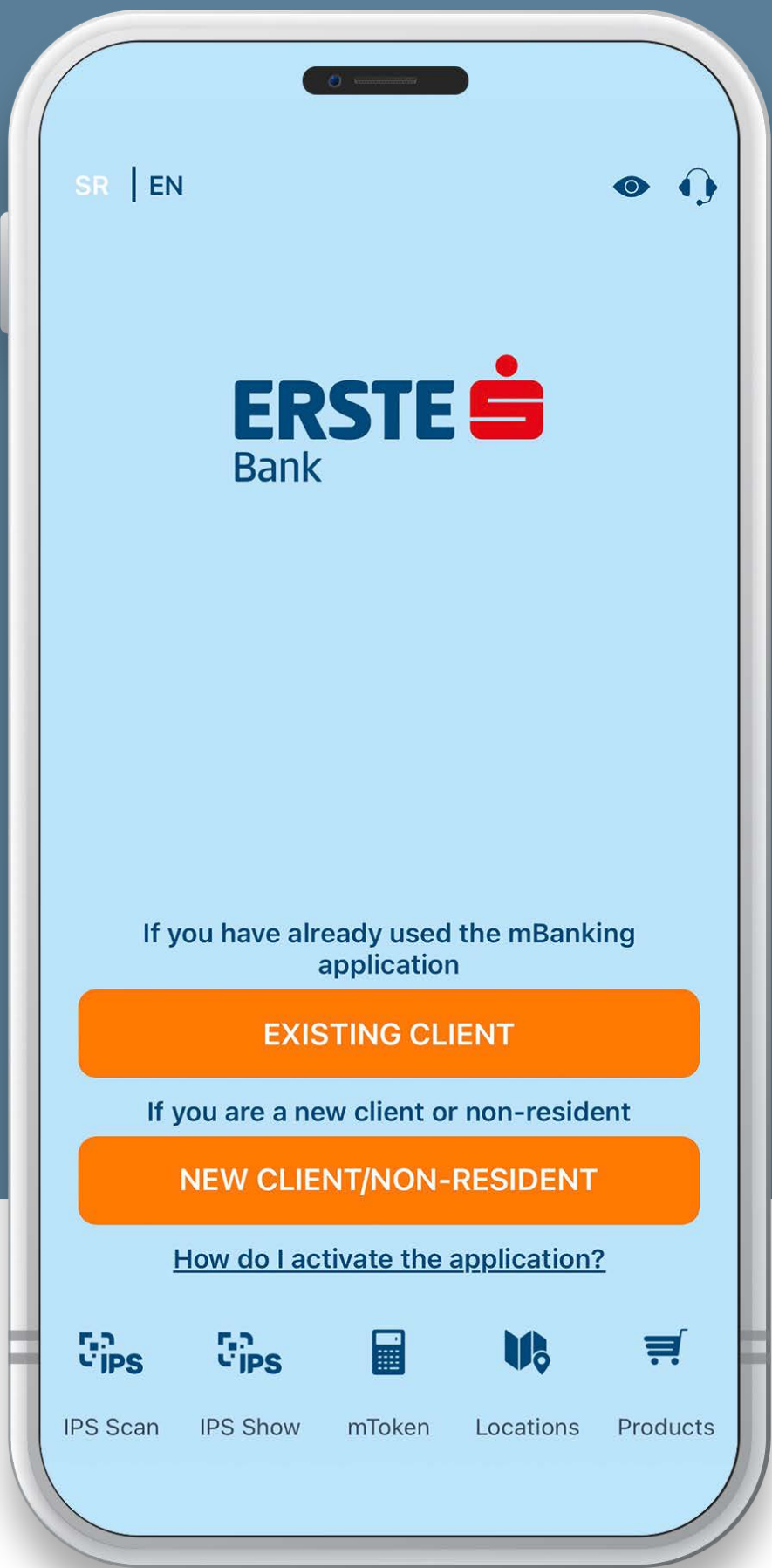


Identification code



Activation code

**1** Download Erste mBanking application from Google Play, Apple Store, or Huawei AppGallery Store. Install the application on your mobile device and open it. If you have already used the mBanking service, click “Existing client” and enter your personal ID number. If you haven’t used the mBanking service before, you need to click “New client/non-resident”.





# Activate your mobile application!

← **Activate**

To activate the application use the Identification and Activation codes sent to your registered email address and cell phone number.

**Identification code :**

— — — — —

**Activation code :**

— — — — —

CANCEL NEXT

**2** In the “Identification code” box, input the identification code you have received in the e-mail, and in the “Activation code” box, input the activation code you have received in the SMS to the registered telephone number. Click “Continue”.

**3** After the mobile application activation on your device, please define the four-digit PIN, in accordance with the stated rules. You will use your PIN for any further login to the application and order signing. It is necessary to confirm your PIN on the following screen. It is not possible to define the PIN as identical four digits (e.g. 1111) and numbers in sequence (e.g. 1234 or 4321). When changing the PIN, your new PIN cannot be the same as the one of the previously used PINs.

← **Activate**

**Enter new PIN:**

— — — —

**Confirm new PIN:**

— — — —

**Note:**  
PIN needs to satisfy the following complexity rules:

- 1. Can't be the same numbers (1111, 2222...)
- 2. Ascending number array (1234, 6789...)
- 3. Descending number array (2233, 9944...)

NEXT





# Activate your mobile application on additional devices!

## Two activation elements:



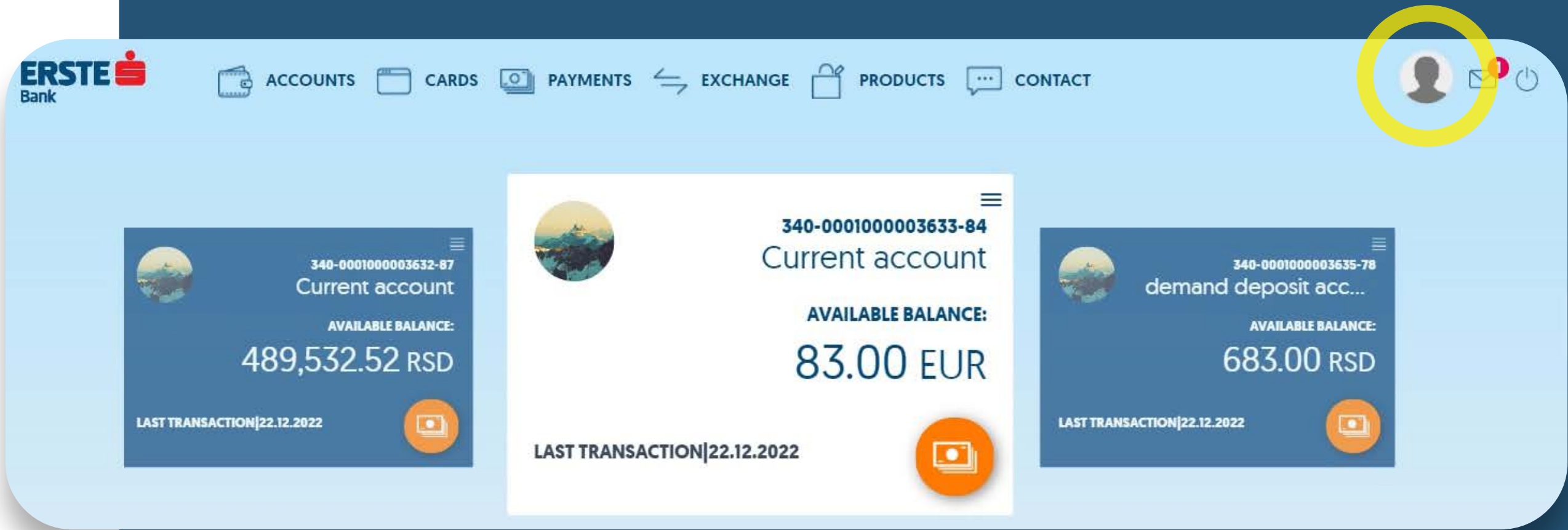
Identification code



Activation code

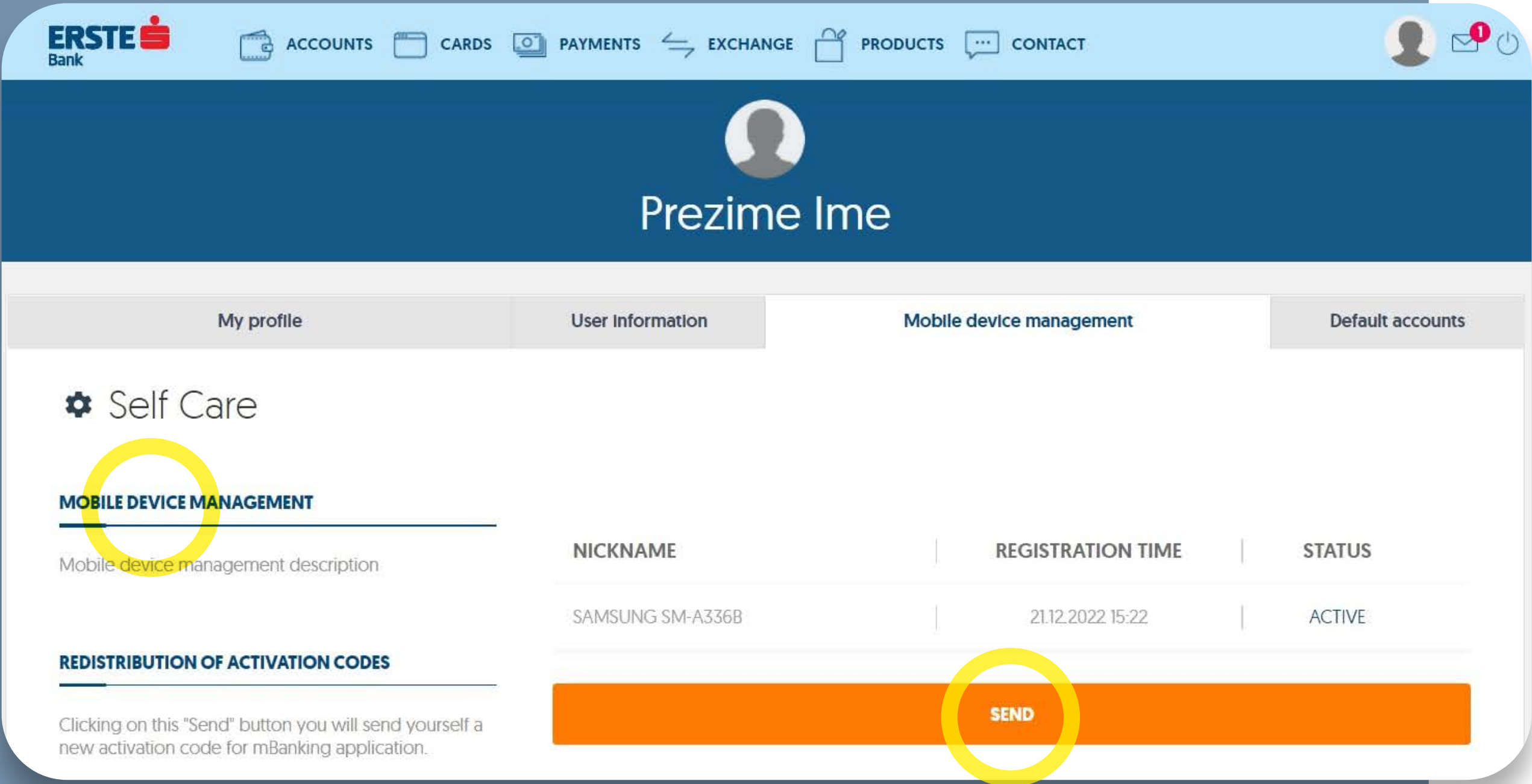
If your are the client of Erste Bank and have Erste NetBanking and activated mBanking application on at least one device, you can, simply and quickly, activate mBanking application on your own through the NetBanking service, whereby there is no need to visit the Bank.

- 1
- Access your Profile on the home page and then on the “Device Control” option.





# Activate your mobile application on additional devices!

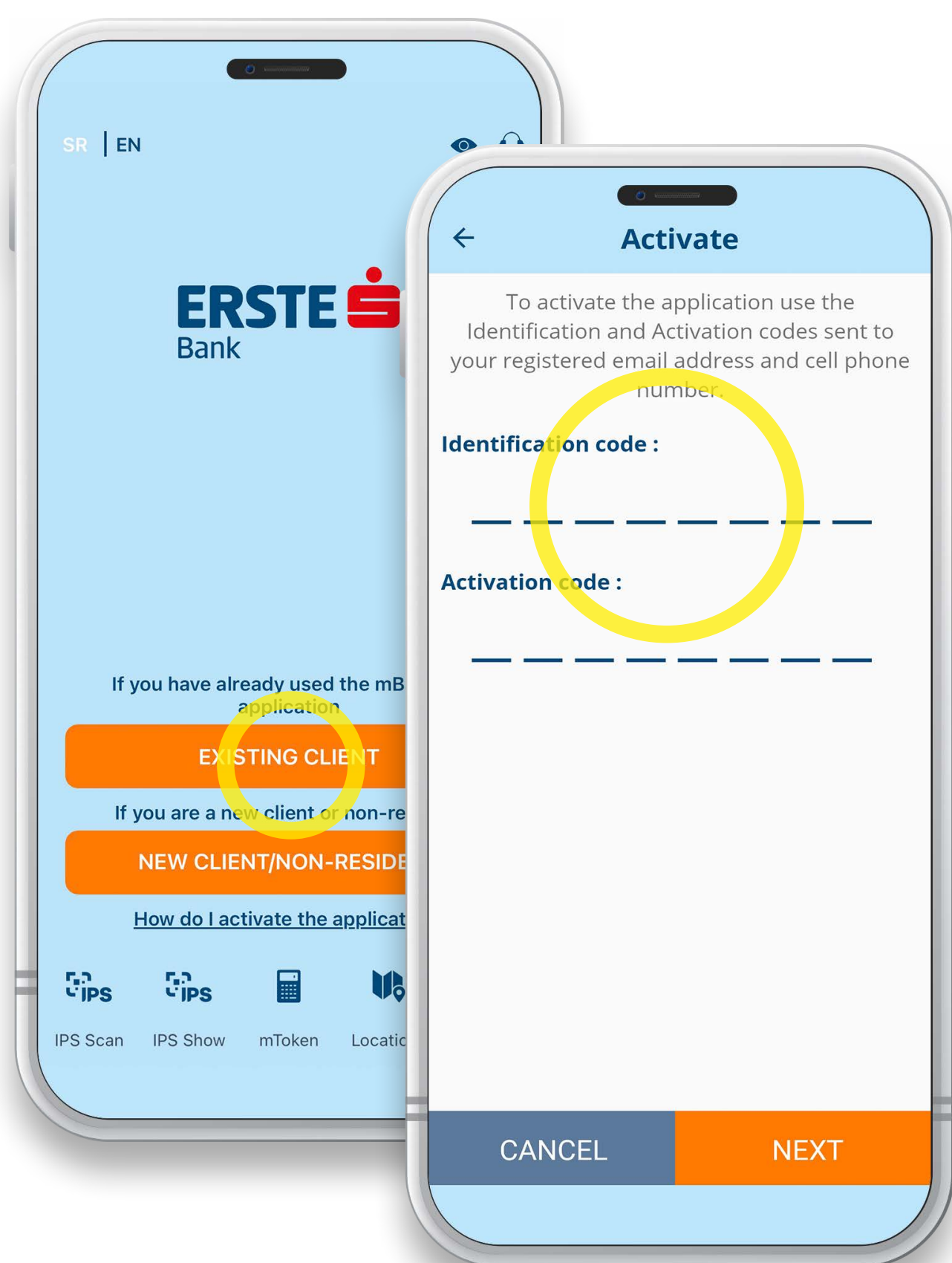


**2** In the “Device redistribution” option, click the “Send” button to send yourself the activation codes for the mBanking application. You will receive the identification code to your e-mail address and SMS message with the activation code to the mobile phone number registered in the system of the Bank.



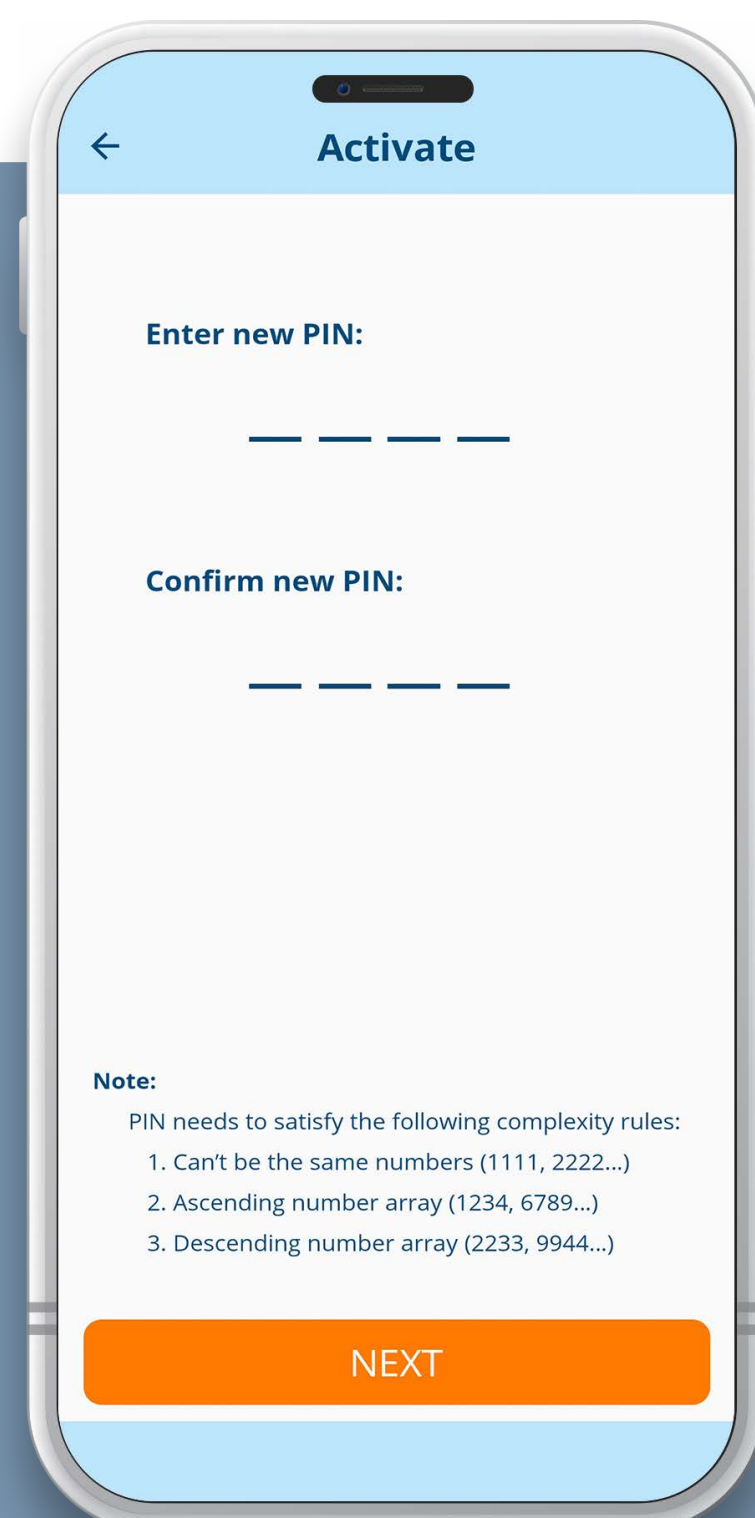


# Activate your mobile application on additional devices!



**3** Download Erste mBanking application from Google Play, App Store, or Huawei AppGallery Store, and install it on your mobile device. Open the application, click “New client/non-resident”. In the “Identification code” box, input the identification code you have received in the e-mail, and in the “Activation code” box input the activation code you have received in the SMS to the registered mobile telephone number, and click “Activate”.

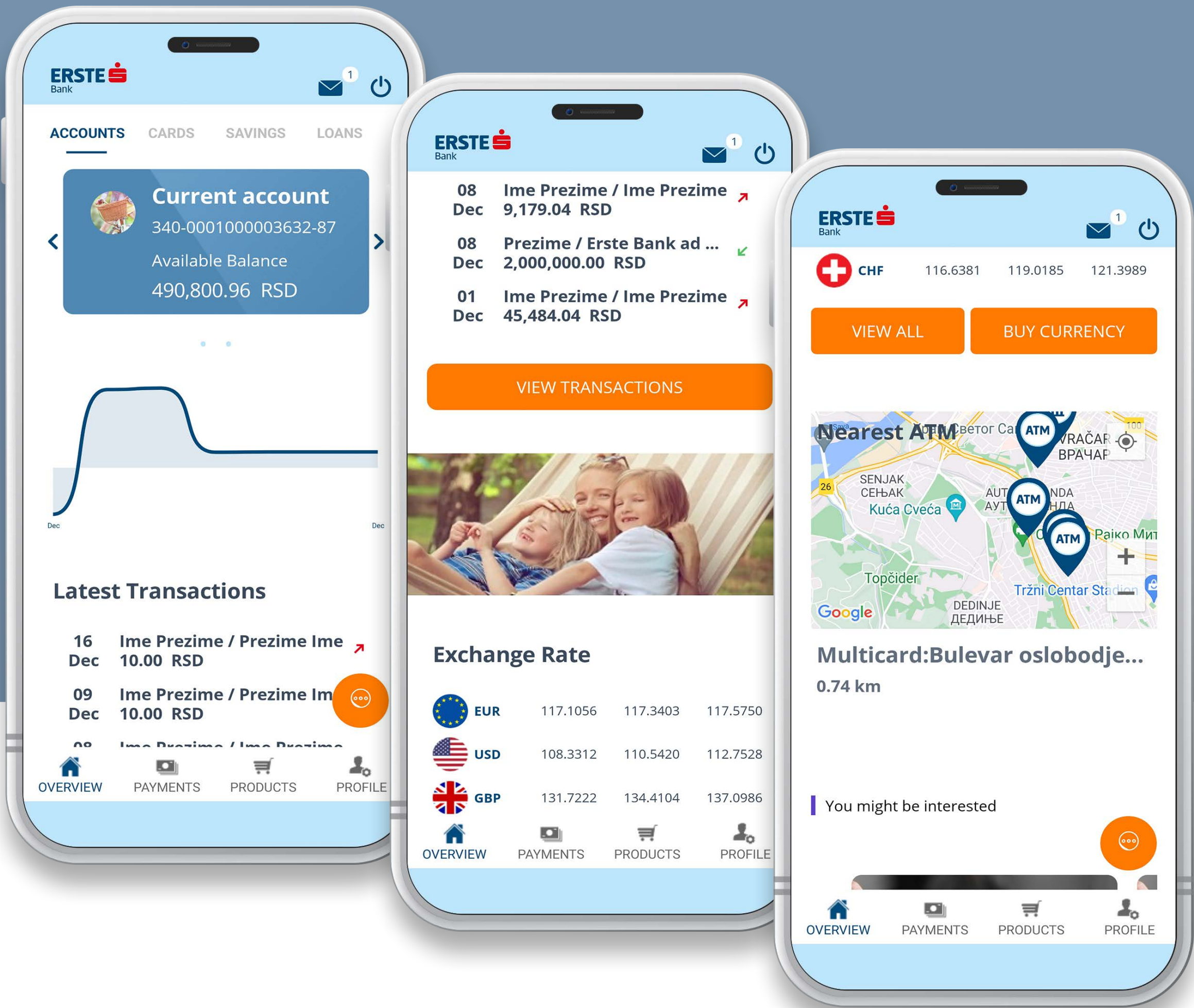
**4** Define the four-digit PIN, in accordance with the stated rules. It is not possible to define the PIN as identical four digits (e.g. 1111) and numbers in sequence (e.g. 1234 or 4321). You will use your PIN for any further login to the application and order signing. If the PIN is incorrectly input three times, the mBanking application is blocked and it is necessary to re-activate the application. Click the “Continue” box to finish the PIN definition.





# Welcome to Erste mBanking application!

## Home page



PAYMENTS



PRODUCTS



PROFILE



MESSAGES



MAIN MENU

- ✓ Accounts
- ✓ Cards
- ✓ Savings
- ✓ Loans



VIEW THE MOST  
RECENT TRANSACTIONS  
NEW OFFERS  
BY THE BANK



EXCHANGE RATE LIST



BRANCH AND ATM  
LOCATIONS



QUICK MENU

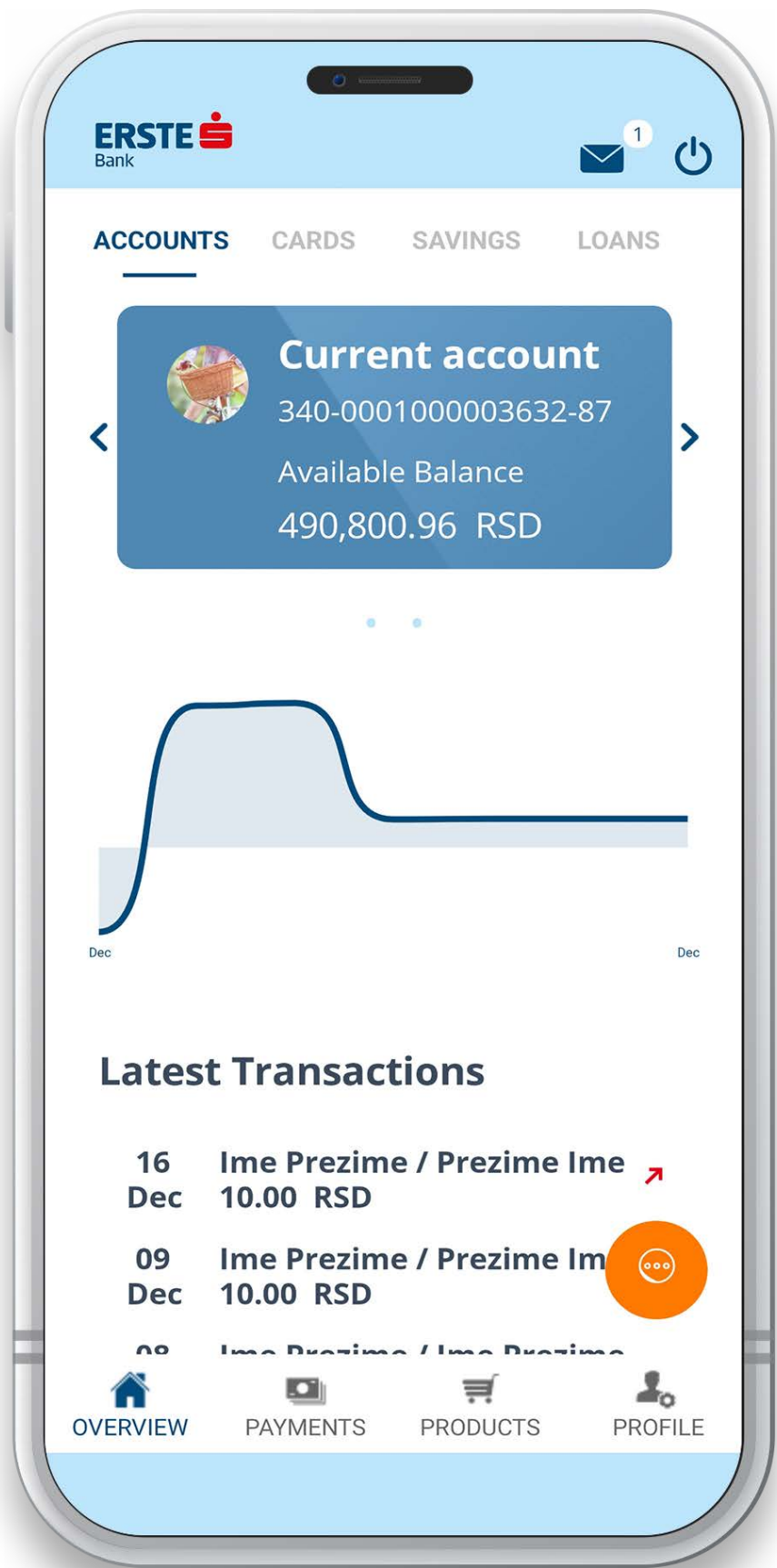


LOGOUT





# Find out about the options on the home page

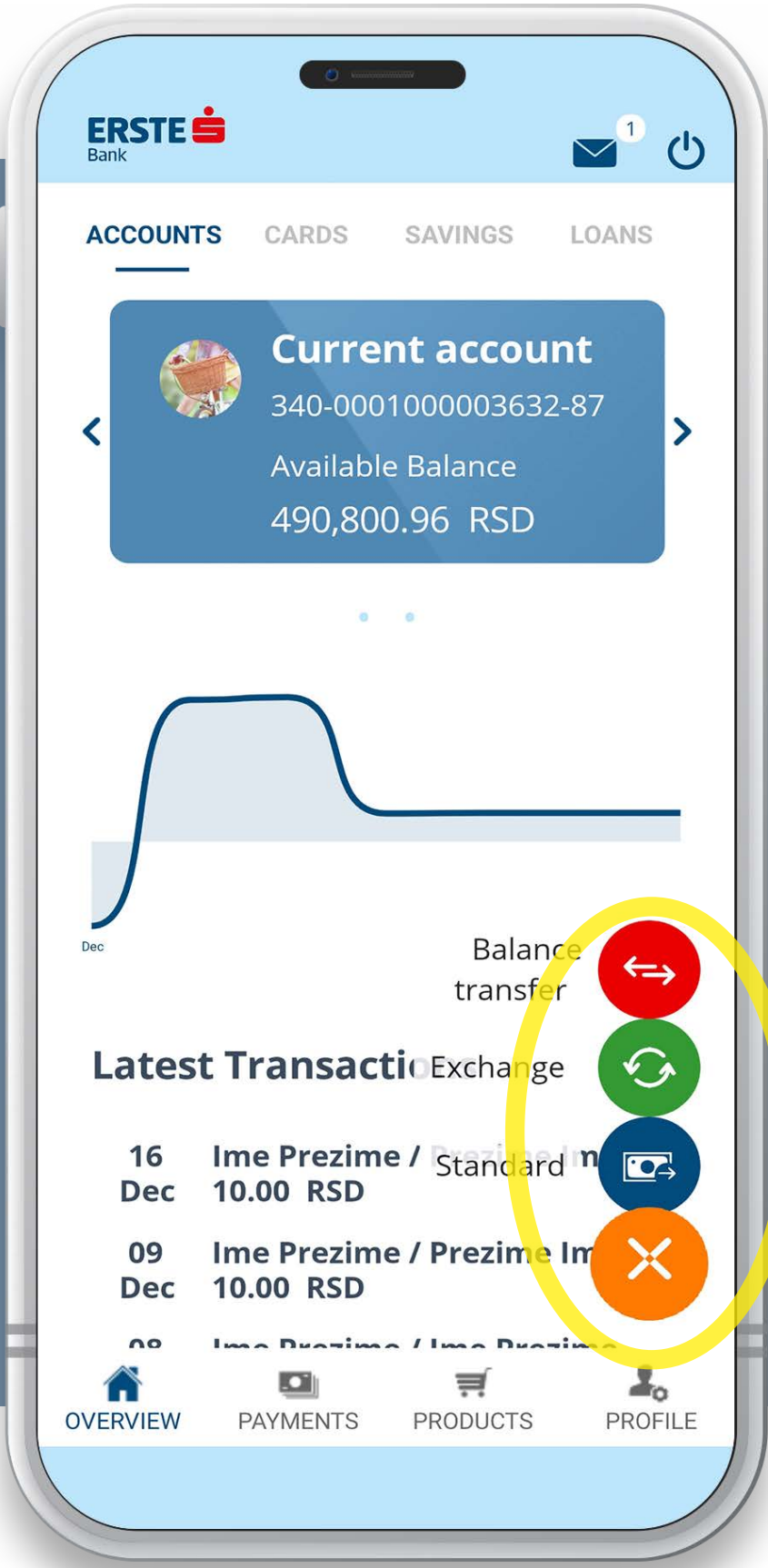


After the login to the application, the home page is opened on which you can view current balance of your main account (if you have several accounts, the balance of the account you have designated as the main will be shown). Setting of the account as the main account is described in View your profile and other information. Shifting the screen from right to left, the next account is shown where, depending on the account type, the information is changed within the “Transaction view” option.



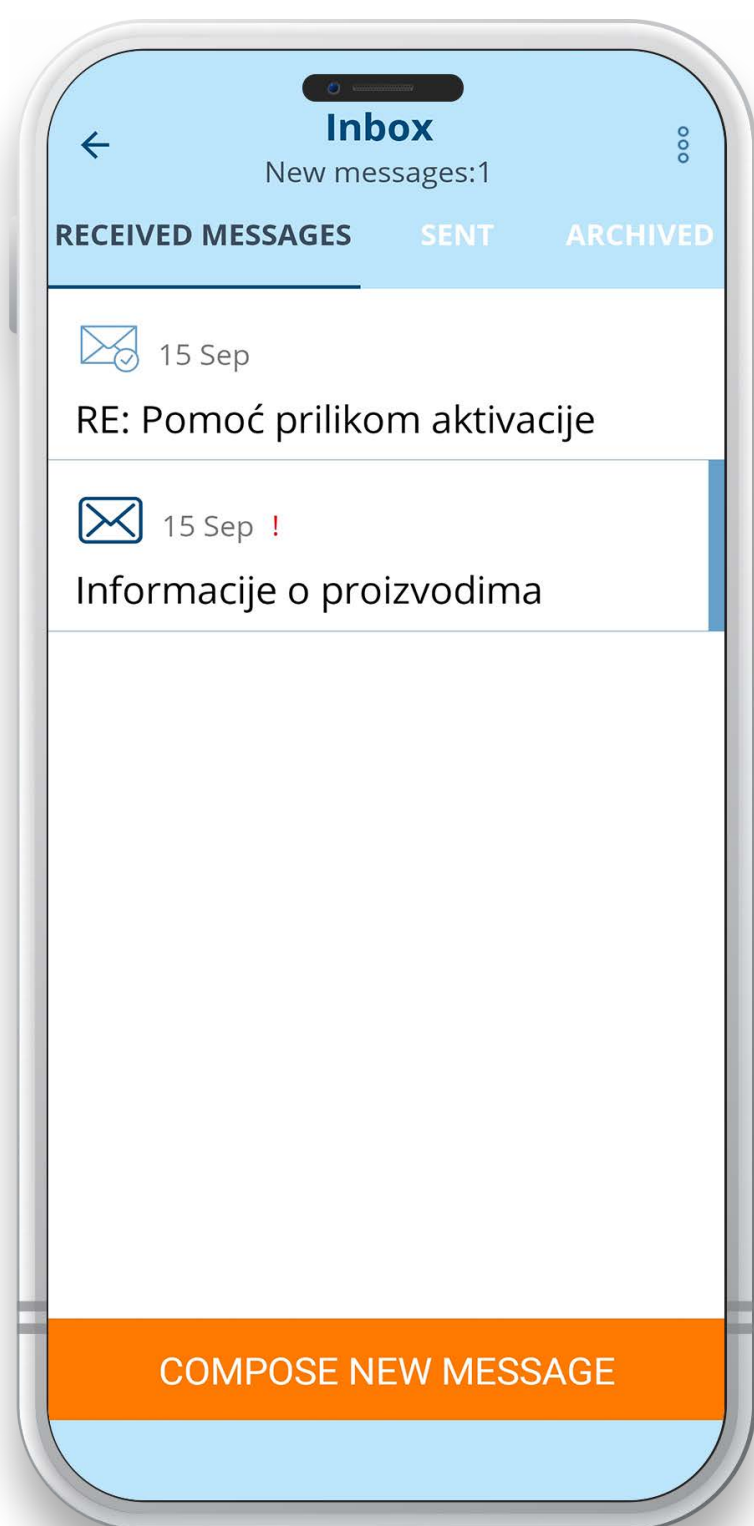
## Quick menu

On the home page, you can use the shortcuts enabling you quick access to the most frequently used functionalities: “Internal transfer”, “Bureau de change”, and “Payment in dinars”.



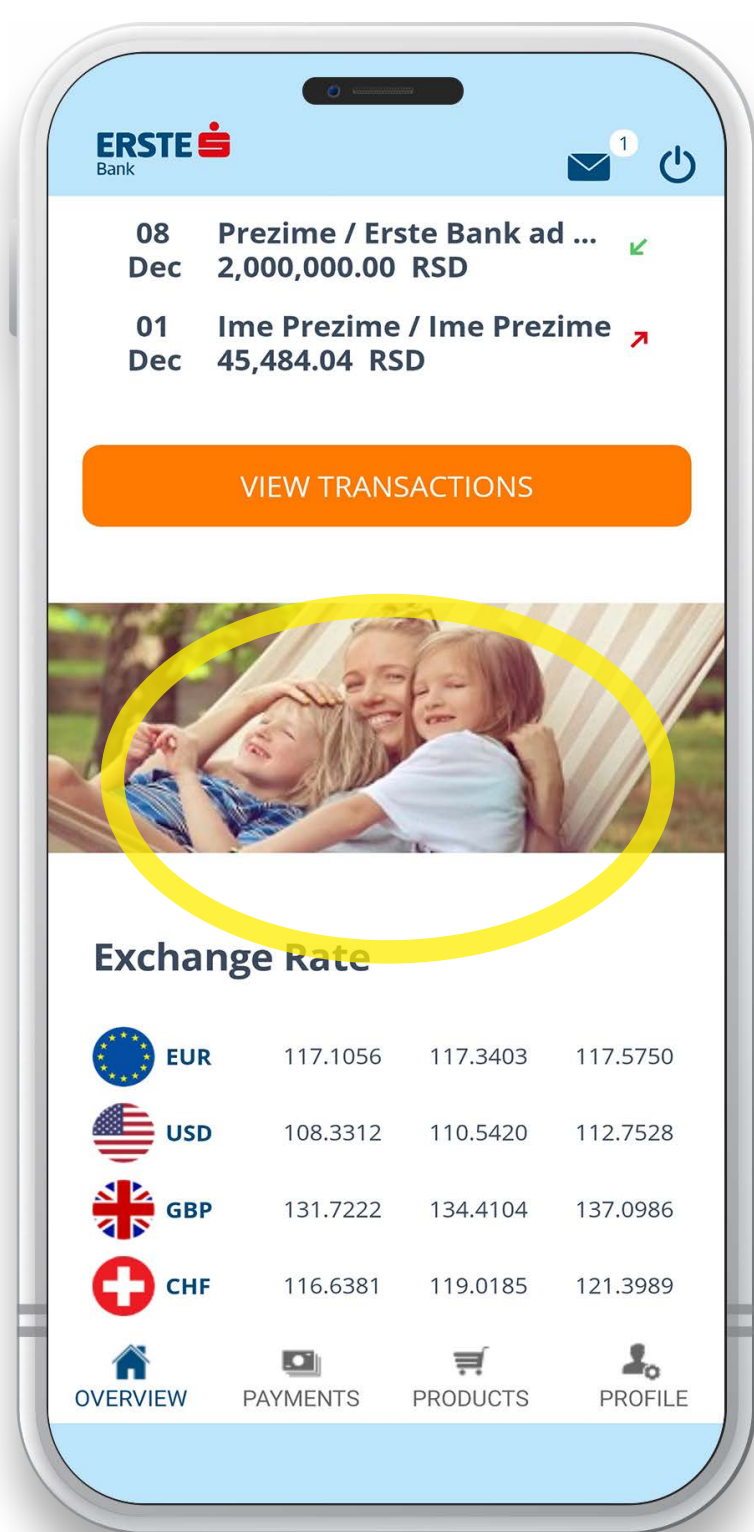


# Find out about the options on the home page



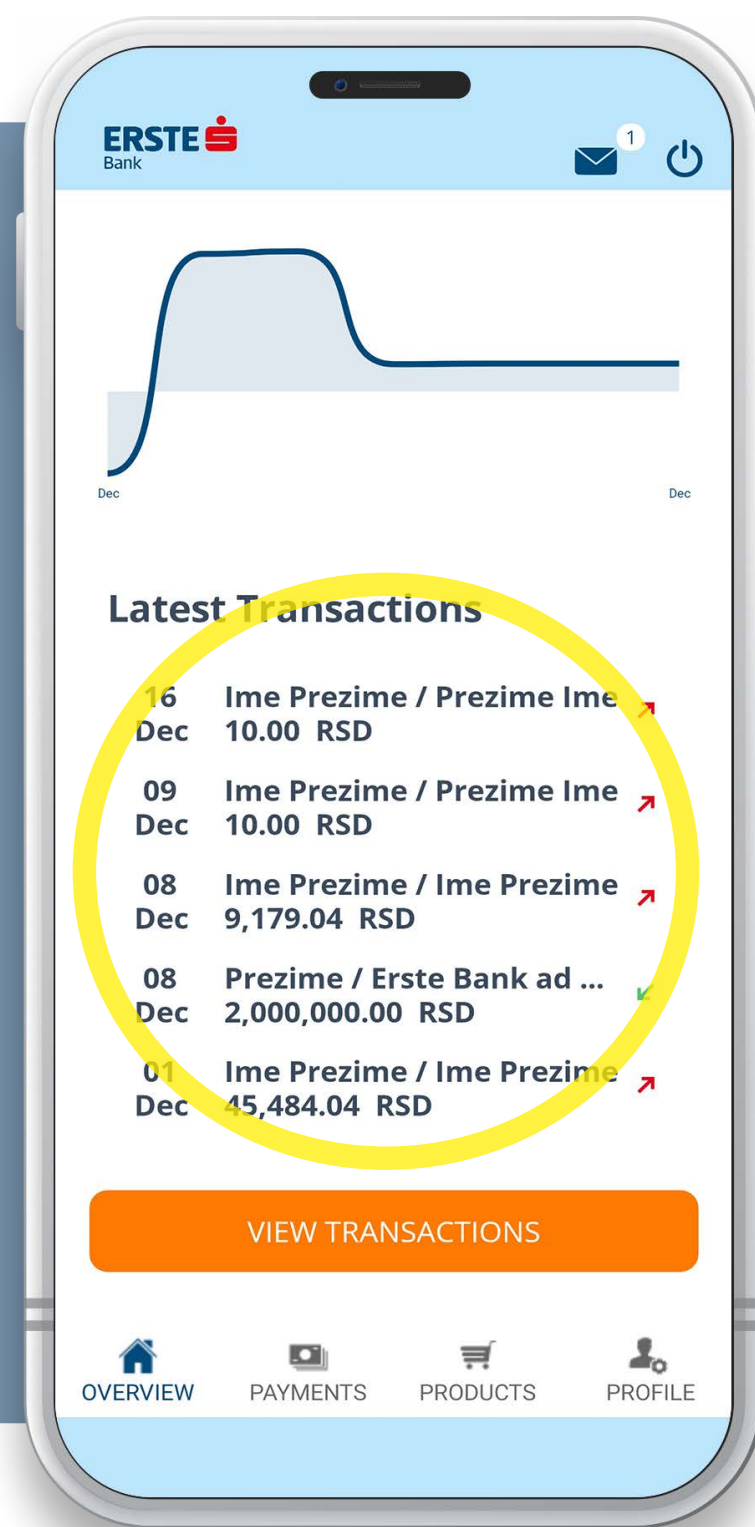
## Messages

Using the “Messages” option, you can securely communicate with the bank – send your messages in two-way communication with the bank and receive notices.



## Transaction view

View last 5 transactions on the selected account.



## Ads widget

View current offers by the bank.

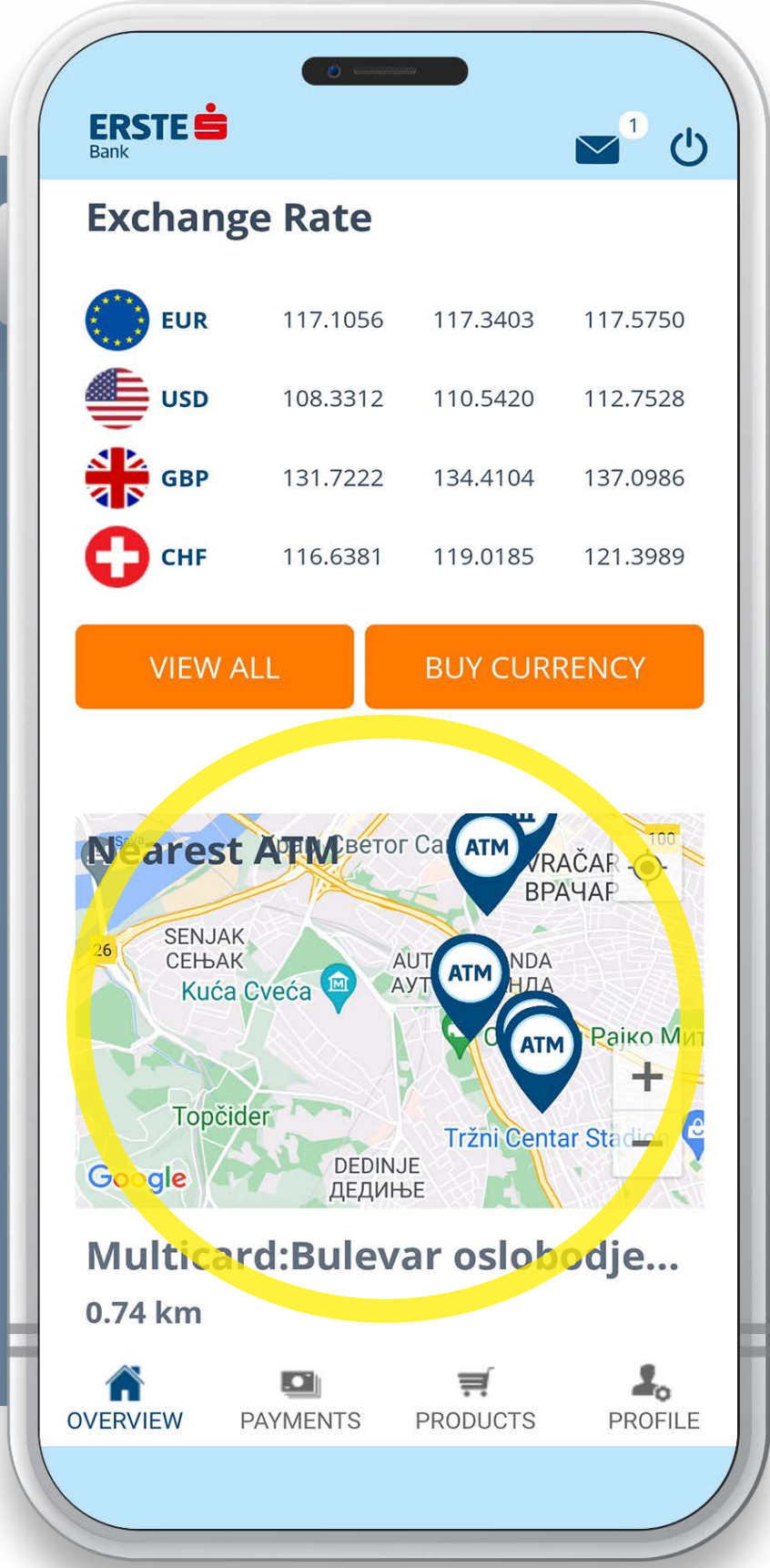
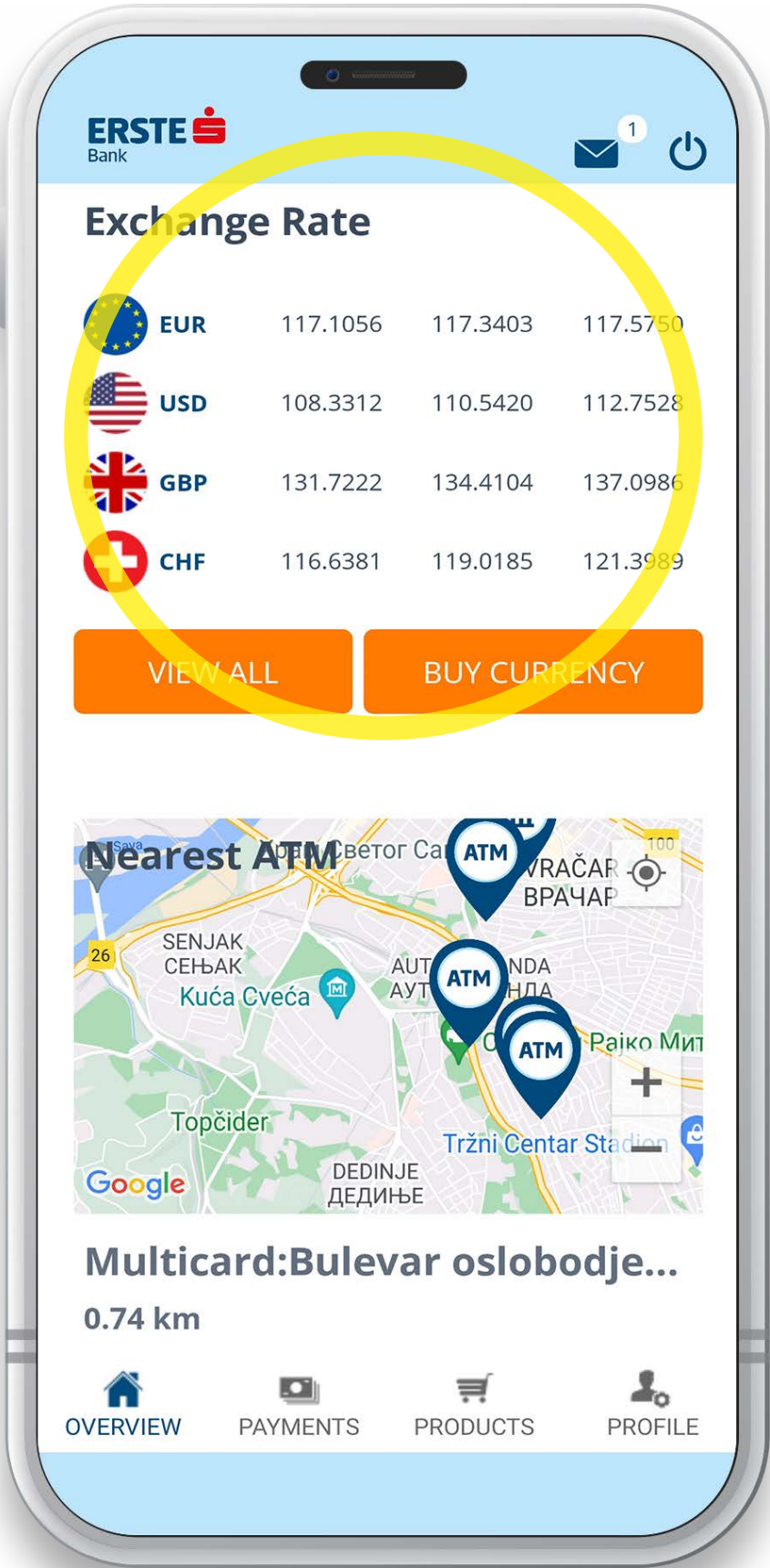


# Find out about the options on the home page



## Exchange rate list

You can view the exchange rate list on set date, options for foreign currency buying and selling, as well as the option of exchange transaction order view.



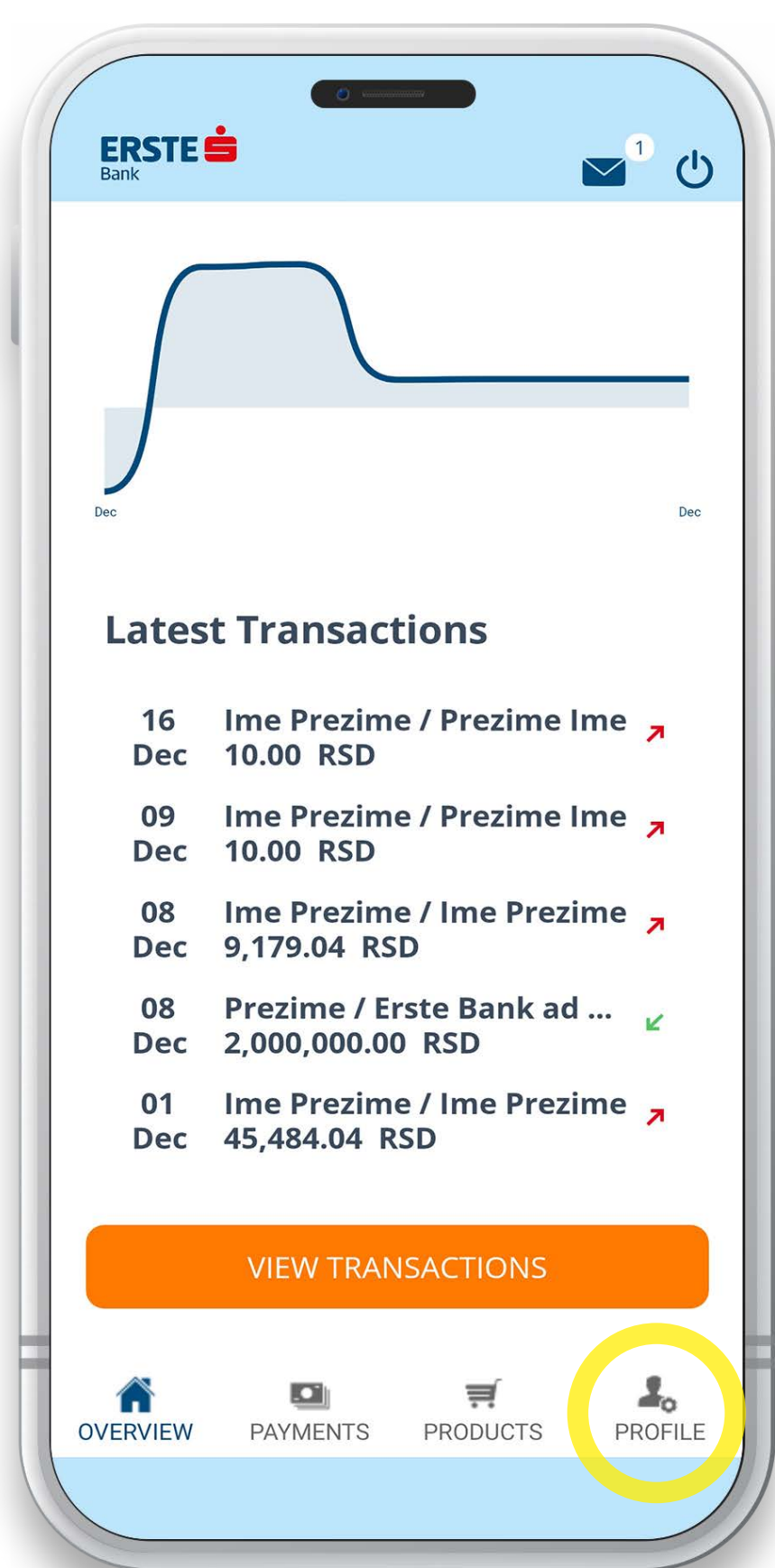
## Locations

Map with the closest locations of branches and ATMs, data in detail on business hours and contacts.





# Find out about the options on the home page



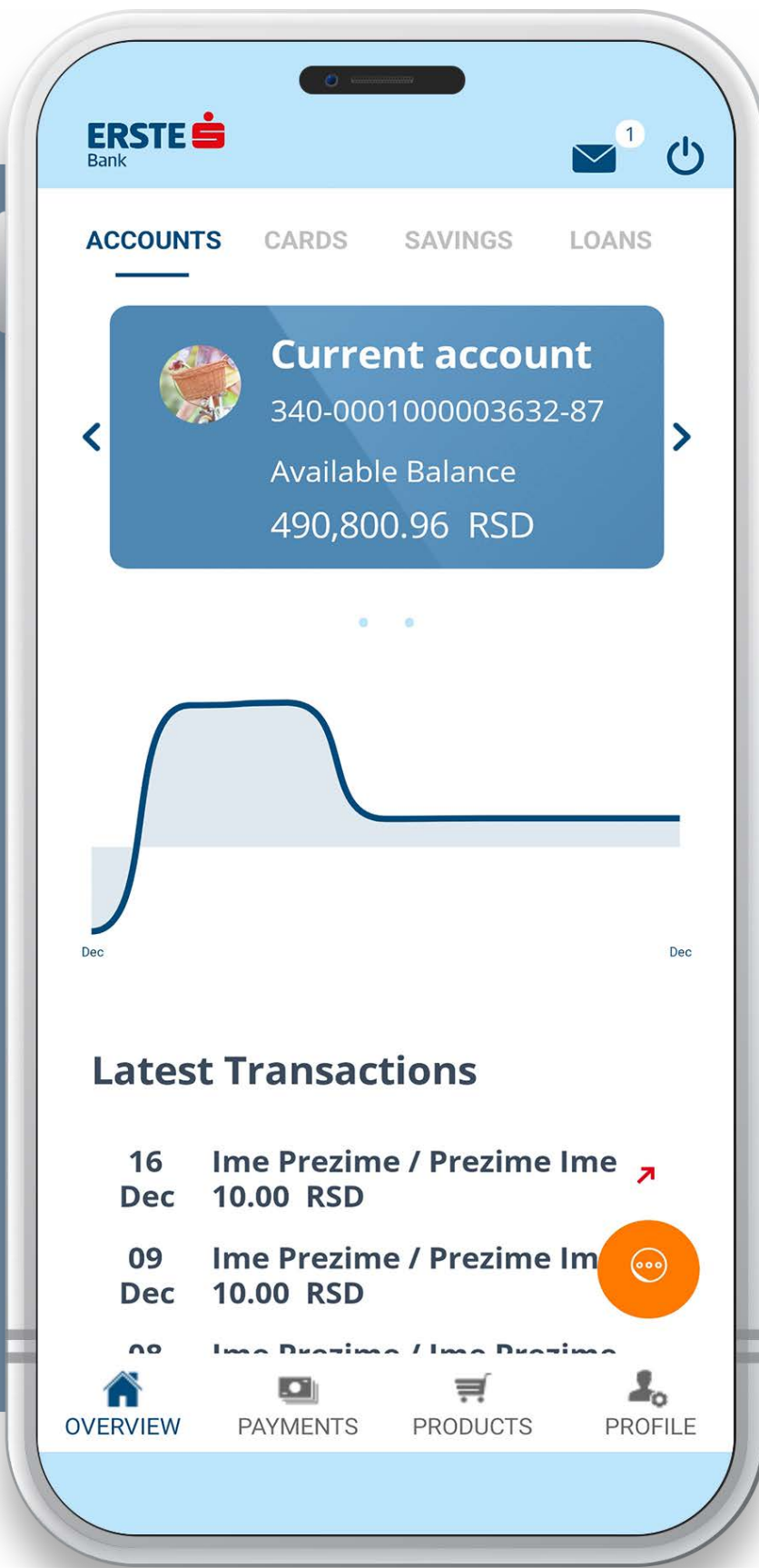
## Profile

Option of control of Your account – control of the widgets you want to be shown on the home page, default account change, mPIN change, application language change, and control of registered devices.



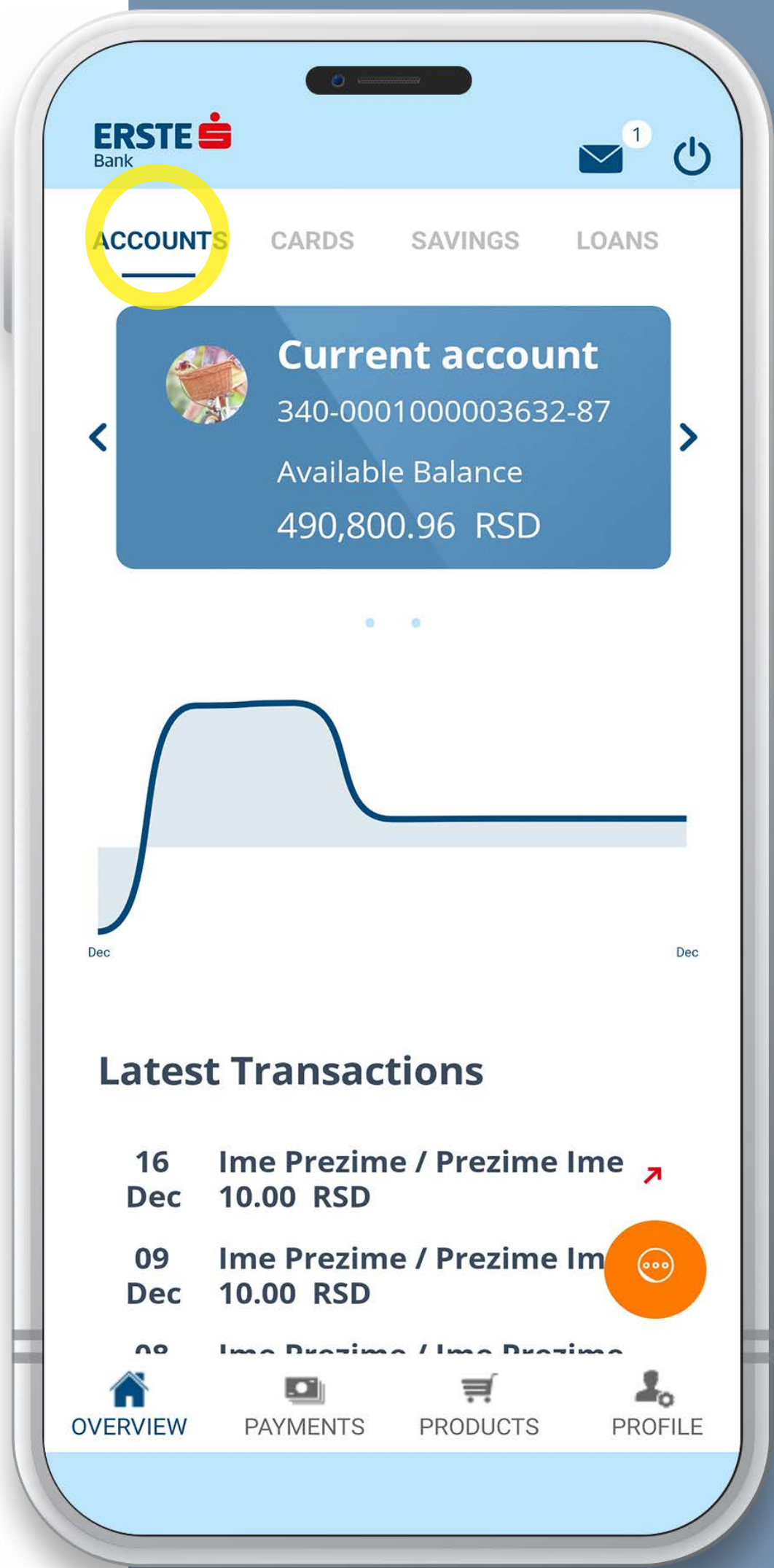
## Logout

Selecting this option, you logout from the application.



# View your account balance, turnover, and statements

Selecting the “Accounts” option in the main menu, you can view your accounts, account details, transactions, and download account statements

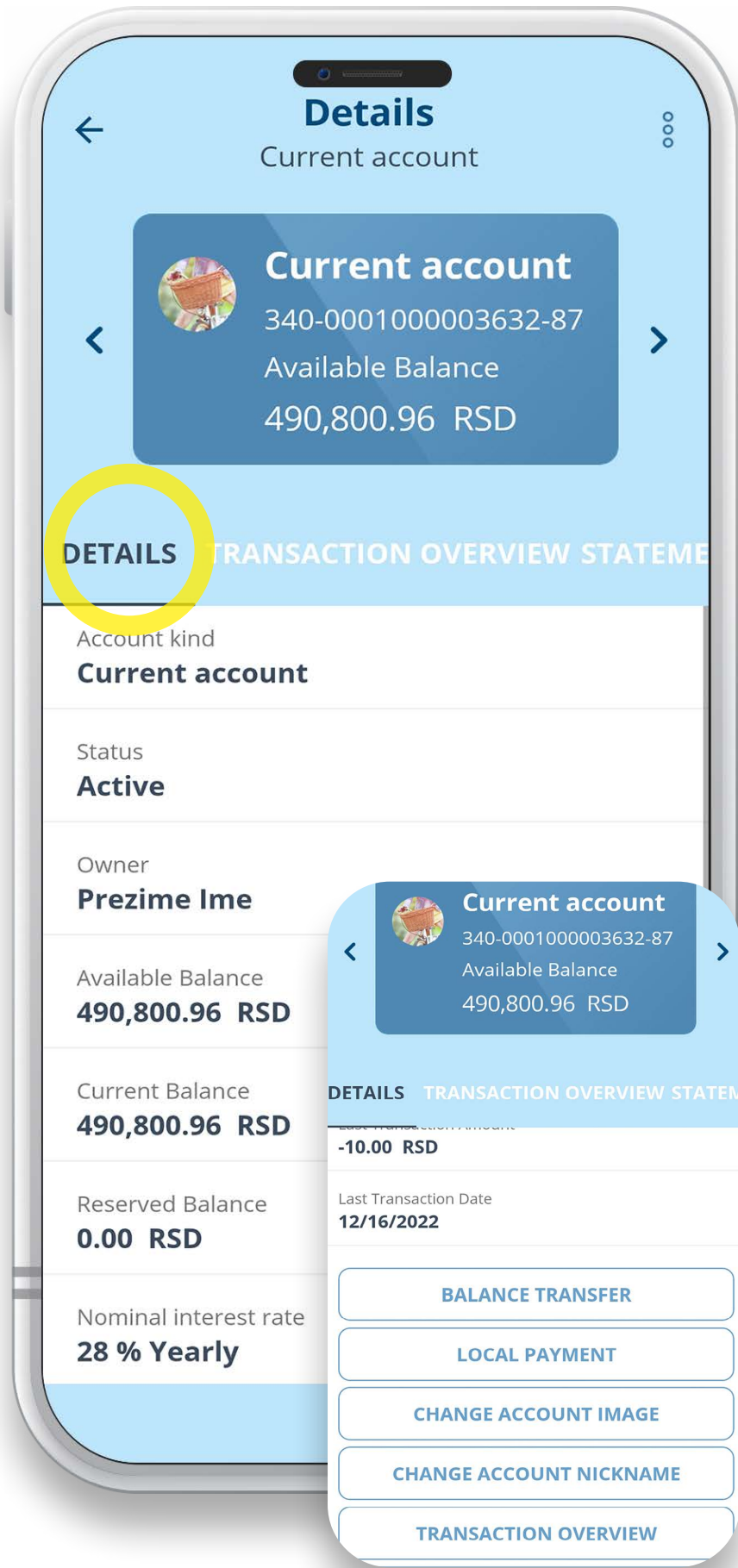


1 Select the “Accounts” option in the main menu and view the balance of all transaction accounts for which you have authorisation. For the accounts in foreign currencies, accounts of various foreign currencies are separately shown. On the blue card, the default account will be the account you have set as default in Settings (automatically set account on payment orders). Scrolling the right or left arrow, accounts as well as the data shown on the chart and in the list of last 5 transactions for selected account are changed. Clicking the account (blue card), the screen with account details, transactions, and statements is opened.





# View your account balance, turnover, and statements



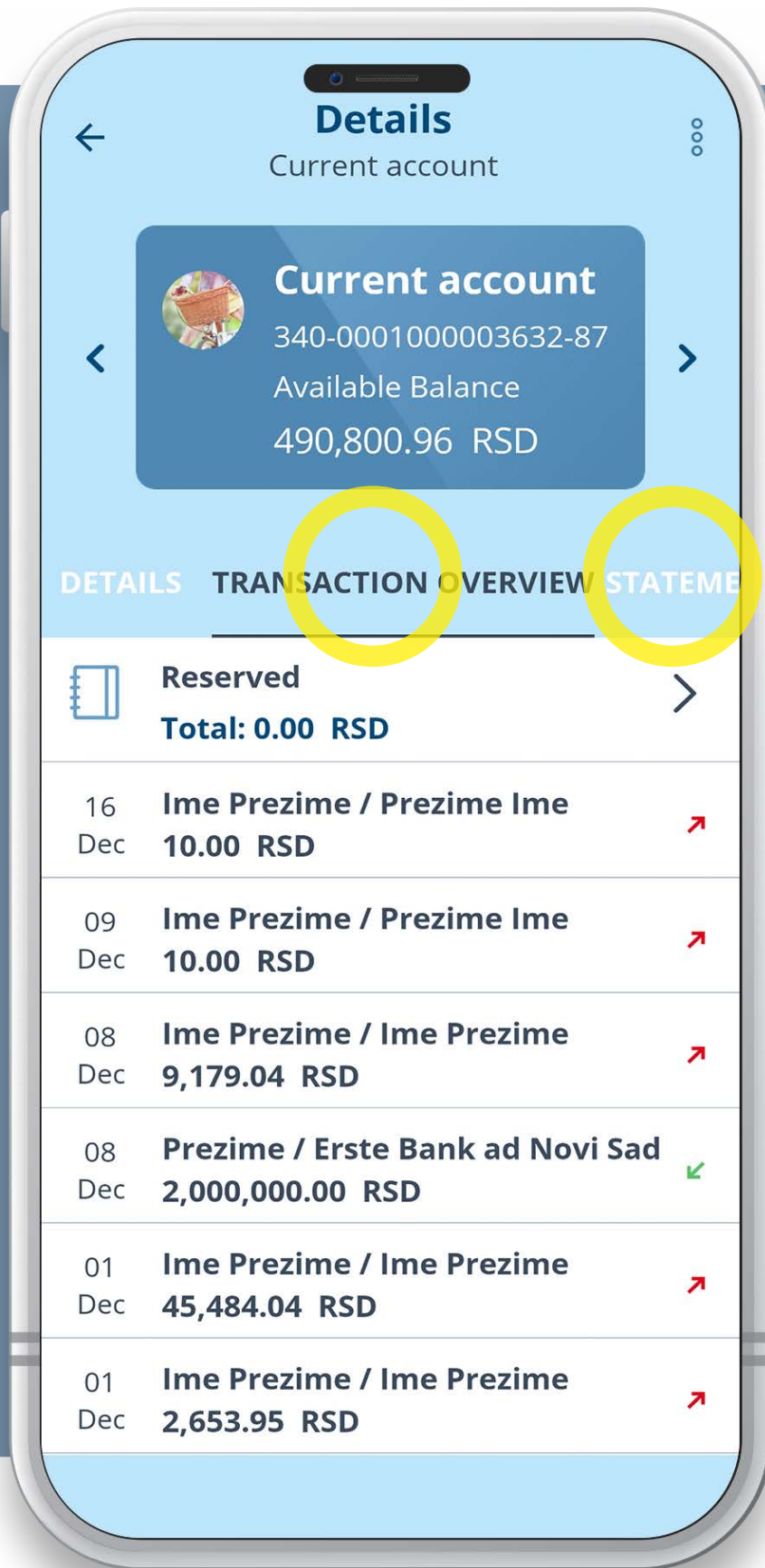
**2** Klikom na opciju „Detalji” prikazuju se detaljni podaci i pregled stanja na izabranom računu. U okviru ove opcije imate dodatne opcije (prečice):

- “Internal transfer” – transfer between accounts you are authorised for.
- “Payment in dinars” – order for payment in dinars is automatically opened.
- “Change account picture” – you can change the account picture (change is visible only in your application).
- “Change account name” – you can change the account name (change is visible only in your application).
- “Transaction view” – overview of the status of all transactions executed by you in the period of one year (inflows, outflows).
- “Statements” – all statements in the period of one year which can be downloaded in pdf.

To see the details of other accounts, change the account by scrolling on the left or on the right on the arrow.

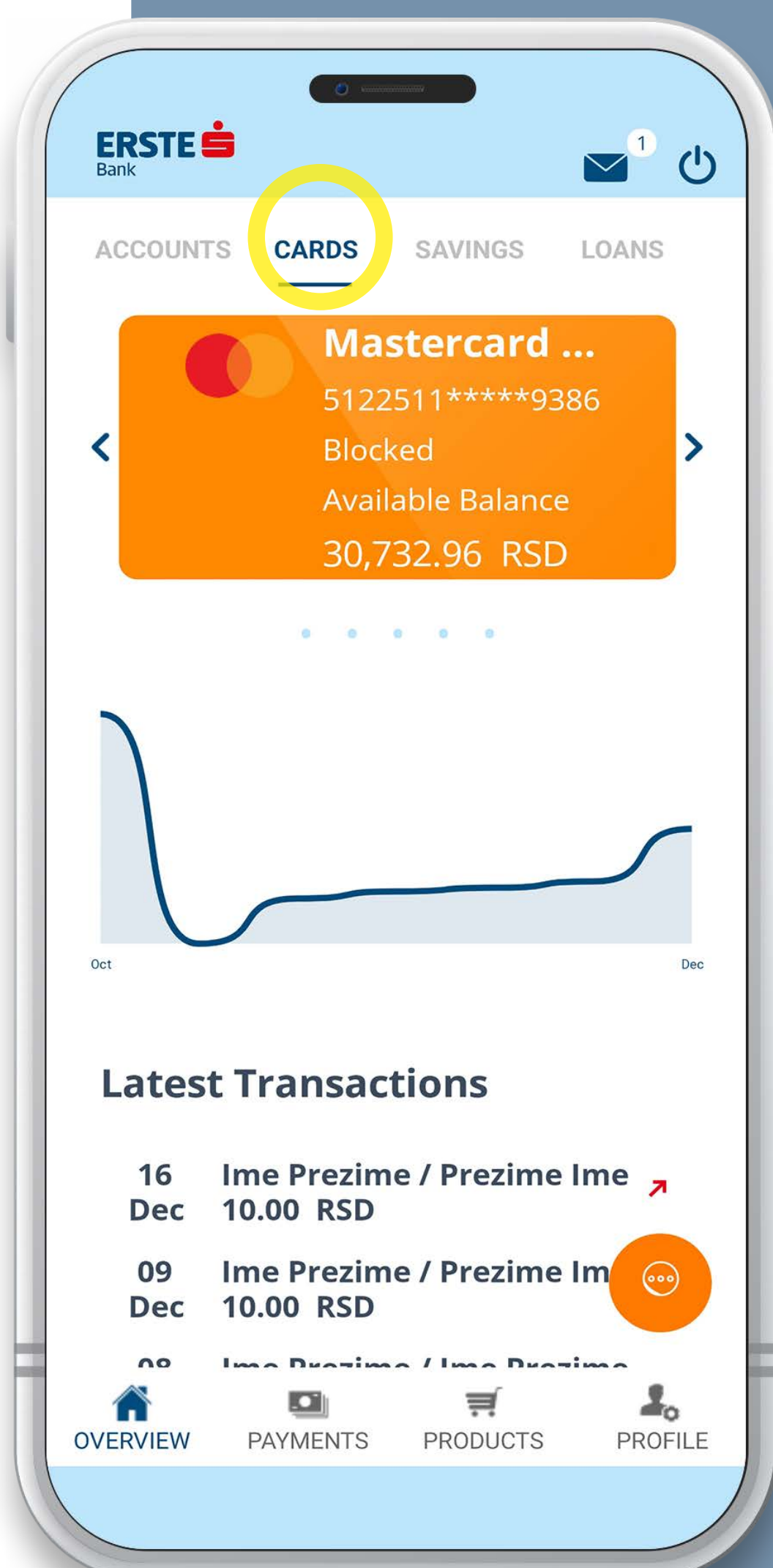
**3** Clicking the “Transaction view” option, you can see the history of all transactions for selected account by status (inflows and outflows) and provisioned funds. To see the transactions of other accounts, change the account by scrolling on the left or on the right on the arrow. You can search all transactions based on different criteria within the filter by clicking the three dots in the upper right corner and sort the data. You can export the transaction list in PDF.

**4** Clicking the “Statements” option, you can view the list of statements in the period of one year and download them in PDF.



# View your card balance, turnover, and statements

Selecting the “Cards” option, you can view the details about cards, transactions, and download card statements.

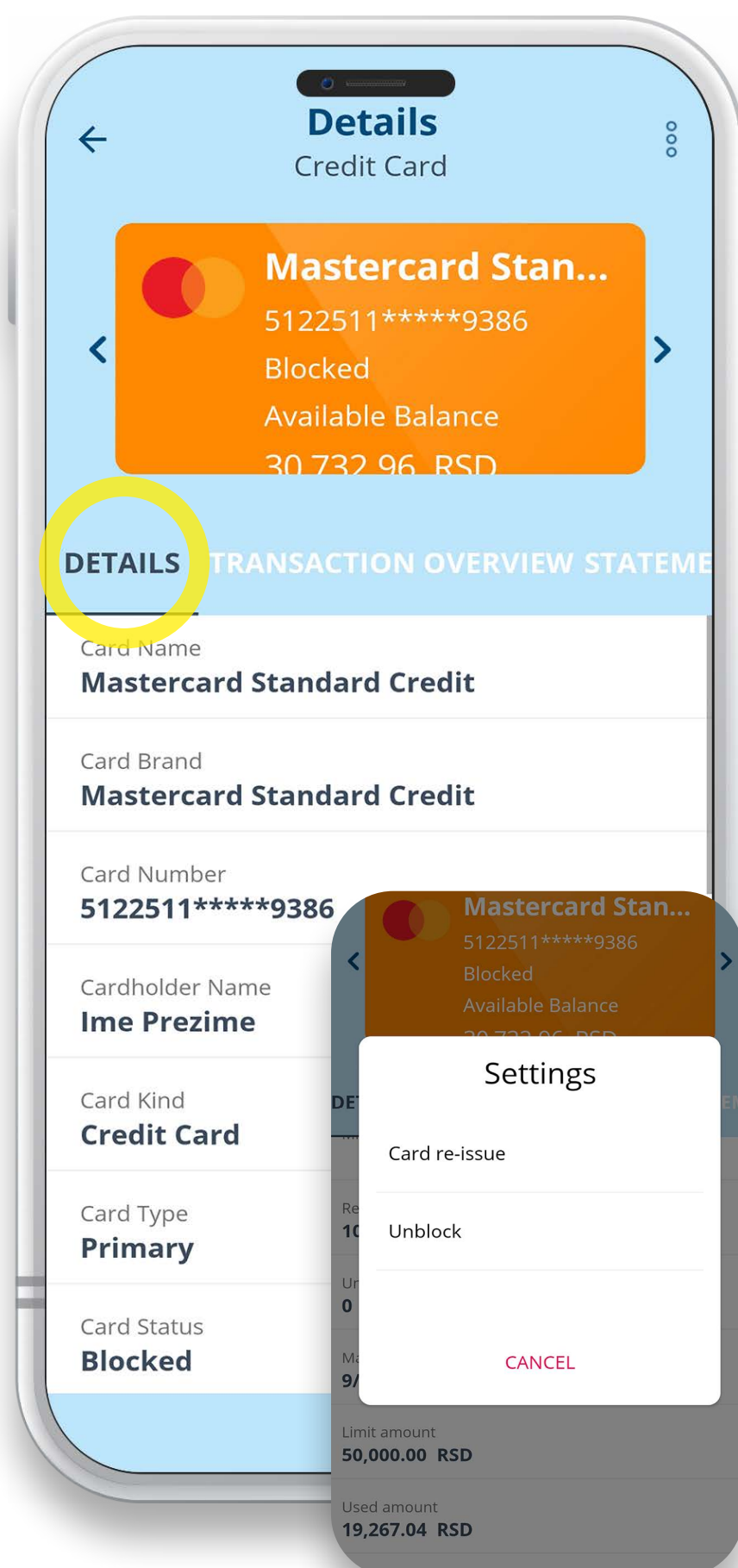


**1** Select the “Cards” option on the main menu and view the balance under all accounts. For the accounts in foreign currencies, accounts of various foreign currencies are separately shown. On the orange card, the default card will be the card you have set in the Settings as the default card. Scrolling the right or left arrow, cards as well as the data in the list of last 5 transactions for selected card are changed. Clicking the cards (orange card), the screen with card details, transactions, and statements is opened.





# View your card balance, turnover, and statements



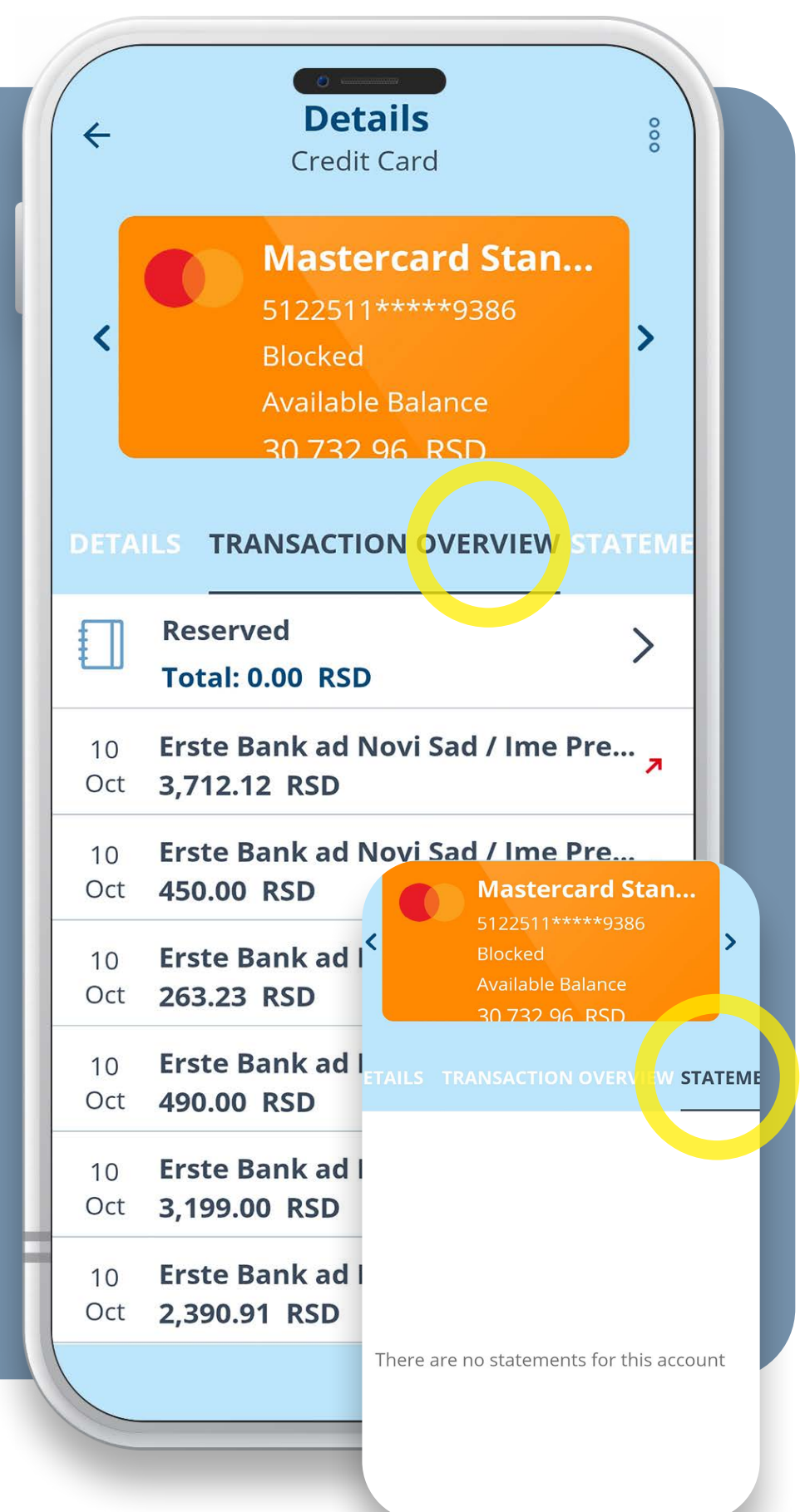
**2** Clicking the “Details” option, the data in detail and view of the balance on the selected card are shown. Within this option, there are the additional options (shortcuts) by clicking the “Settings” option on the bottom of the page:

- “Change card name” – you can change the card name (change is visible only in your application).
- “Limit card use” – you can limit (turn on/off) card use at ATM and/or points of sale.
- “Change card limit” – change in the amount of transactions on a daily and monthly basis at ATMs and points of sale. The number of daily and monthly transactions by the channel type is pre-set and cannot be changed.
- “Block the card” – you can block the card on a temporary basis, after which you can unblock it.
- “Change the card” – you can send request for card change.

To see the details of other cards, change the card by scrolling on the left or on the right on the arrow.

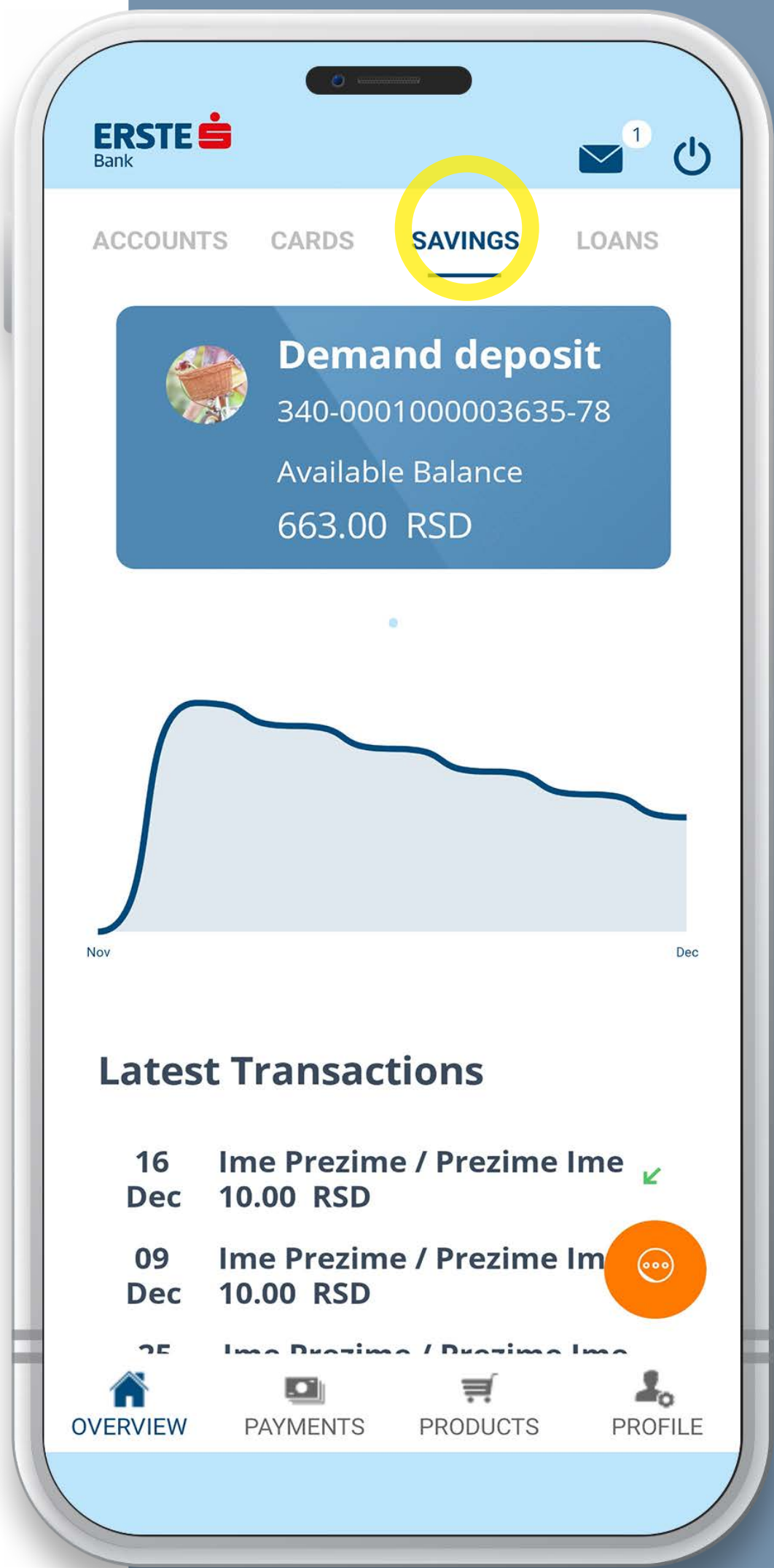
**3** Clicking the “Transaction view” option, you can see the history of all transactions under the selected card (inflows and outflows) and provisioned funds. To see the transactions of other cards, change the cards by scrolling on the left or on the right on the arrow. You can search all transactions based on different criteria within the filter by clicking the three dots in the upper right corner and sort the data. You can export the transaction list in PDF.

**4** Clicking the “Statements” option, you can view the list of statements in the period of one year and download them in PDF. This option is available only for credit cards.



# View your savings account balance, turnover, and statements.

Selecting the “Savings” option, you can view your savings accounts, transactions, and download account statements.

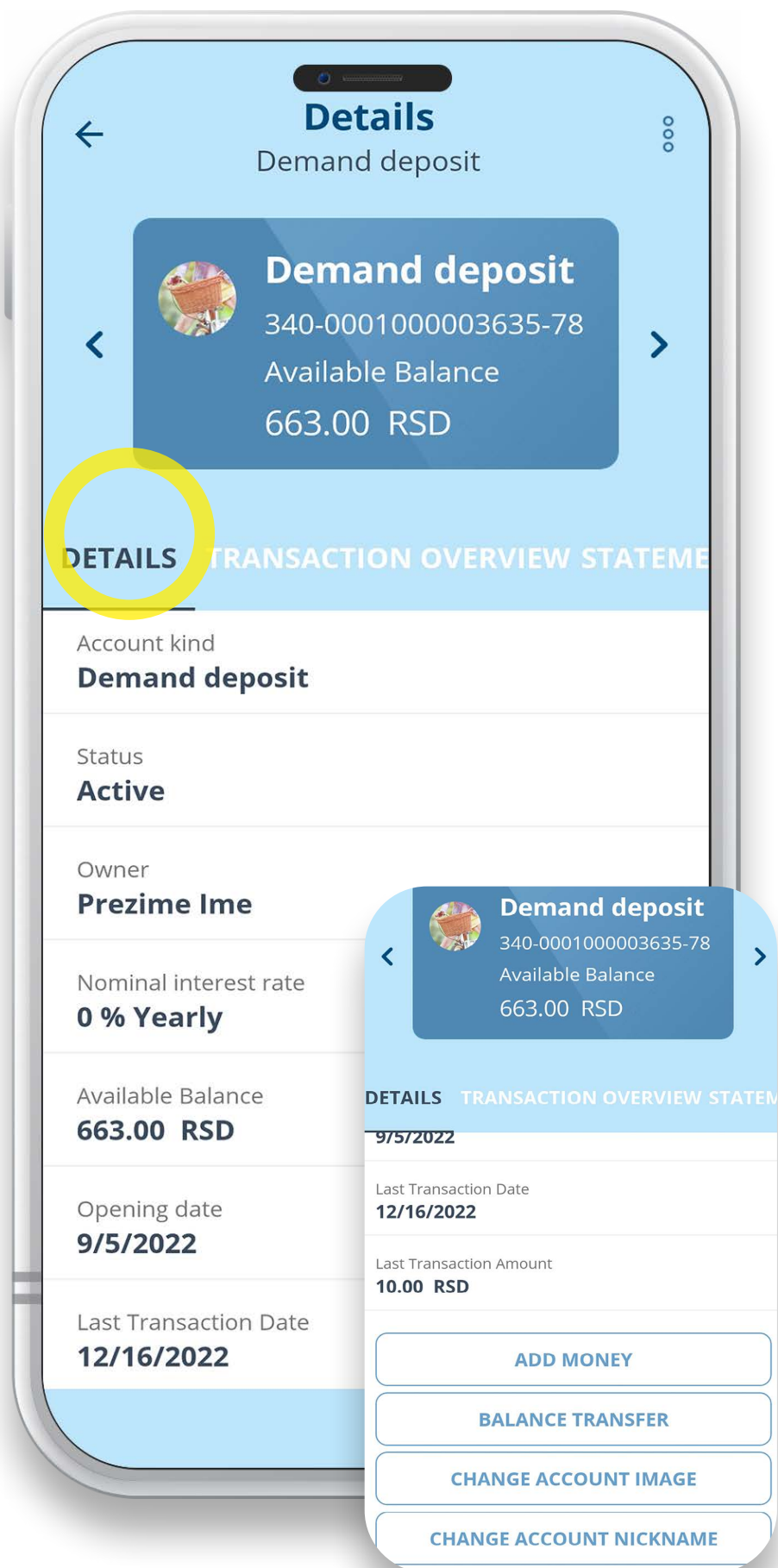


1 Select the “Savings” option on the main menu and view the balance of all savings accounts. On the blue card, the default savings account will be the account you have set in the Settings as the default account. Scrolling the right or left arrow, all savings accounts you are authorised for as well as the data in the list of last 5 transactions for selected account are changed. Clicking the savings account (blue card), the screen with account details, transactions, and statements is opened.





# View your savings account balance, turnover, and statements.



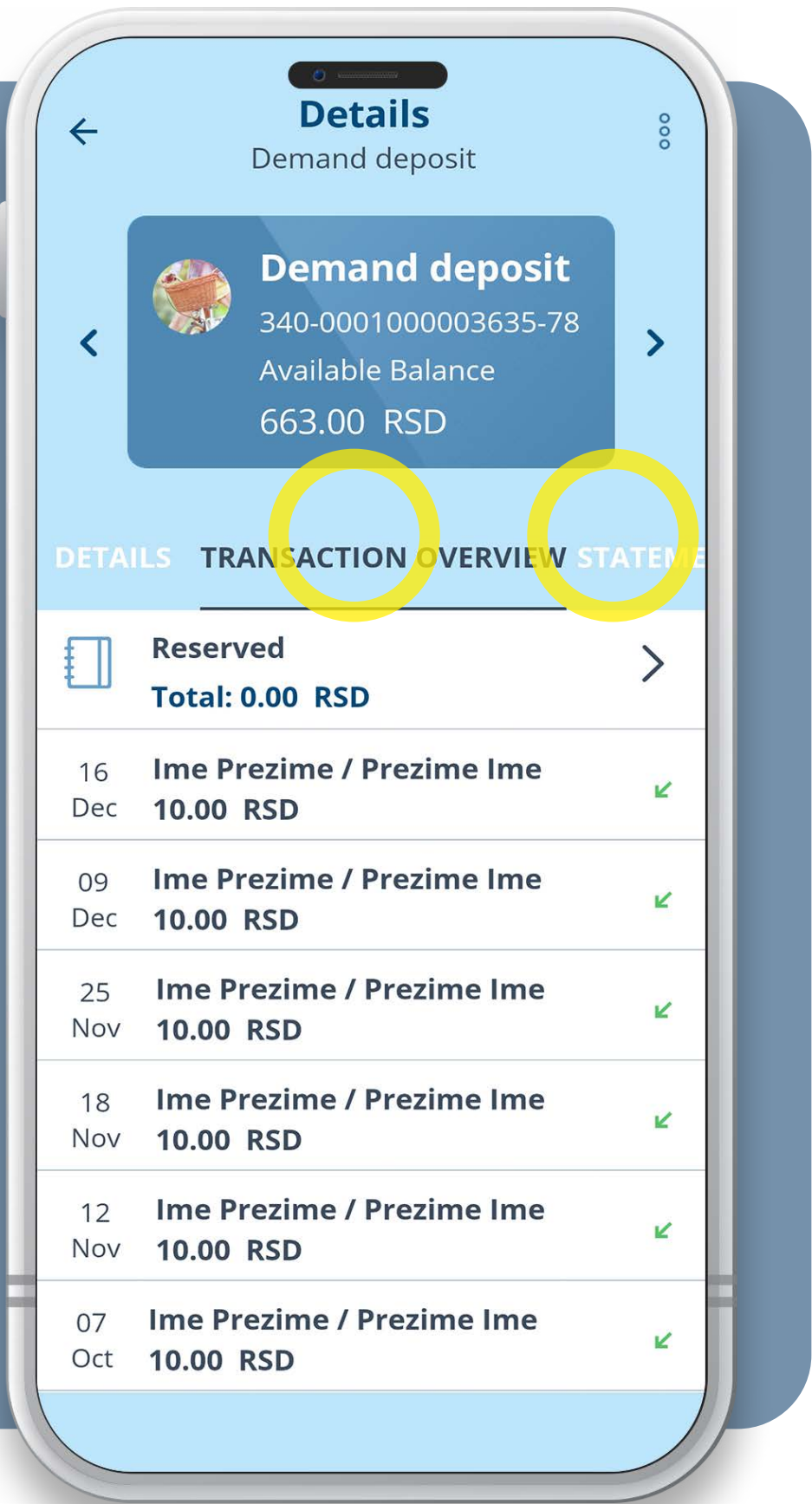
**2** Clicking the “Details” option, the data in detail and balance view under selected account are shown. Within this option, there are the additional options (shortcuts):

- “Pay money” – order for internal transfer is opened and you can execute the transfer to the accounts for which you are authorised.
- “Internal transfer” – transfer between accounts you are authorised for.
- “Change the account picture” – you can change the account picture (change is visible only in your application).
- “Change account name” – you can change the account name (change is visible only in your application).
- “Transaction view”- overview of all transactions executed by you in the period of one year by status (inflows, outflows).

To see the details of other accounts, change the account by scrolling on the left or on the right on the arrow.

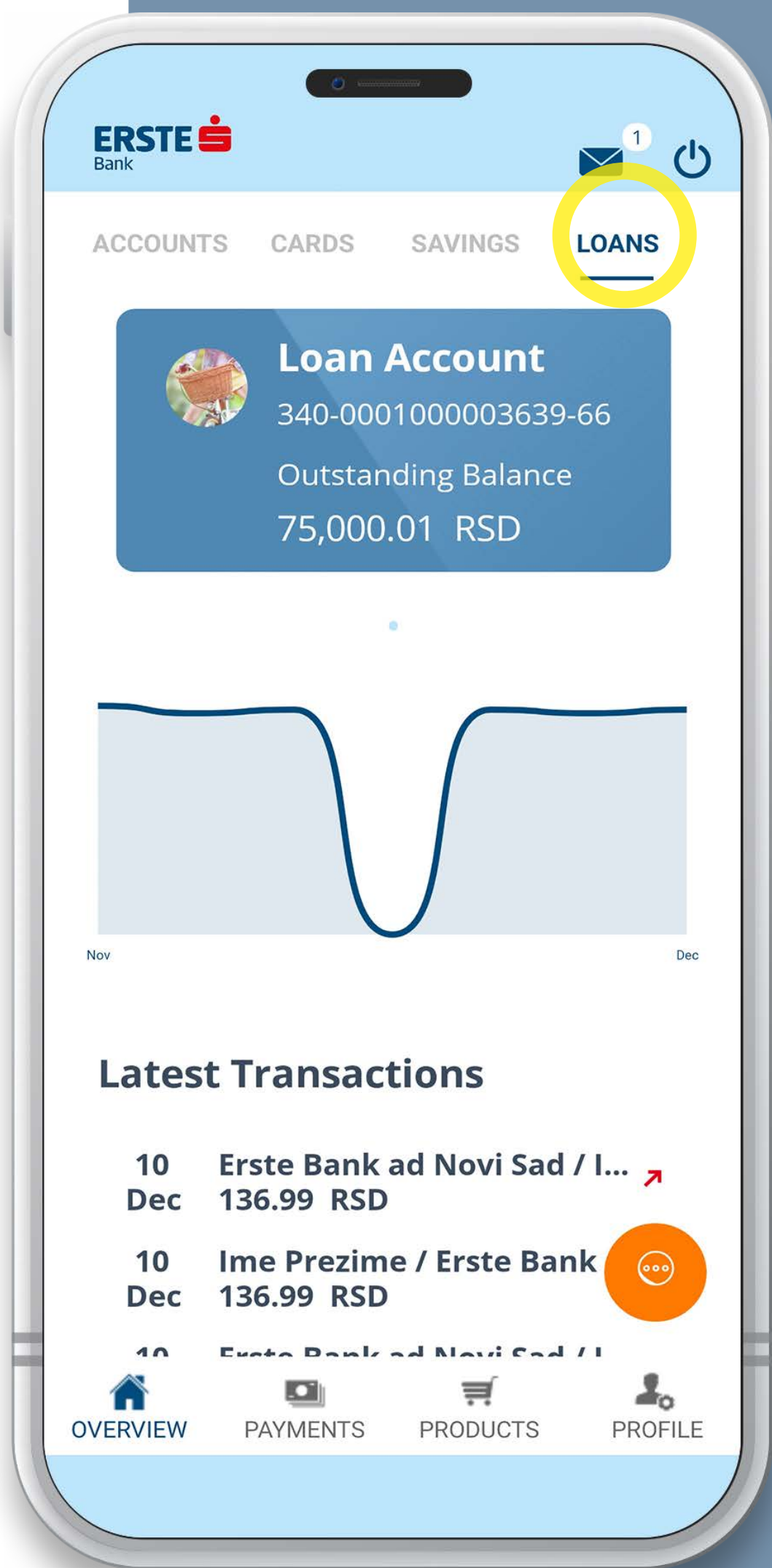
**3** Clicking the “Transaction view” option, you can see the history of all transactions under the selected account (inflows and outflows) and provisioned funds. To see the transactions of other accounts, change the account by scrolling on the left or on the right on the arrow. You can search all transactions based on different criteria within the filter by clicking the three dots in the upper right corner and sort the data. You can export the transaction list in PDF.

**4** Clicking the “Statements” option, you can view the list of statements in the period of one year and download them in PDF.



# Loans

Selecting the “Loans” option, you can view lending products, details about loans, transactions, and download credit statements.

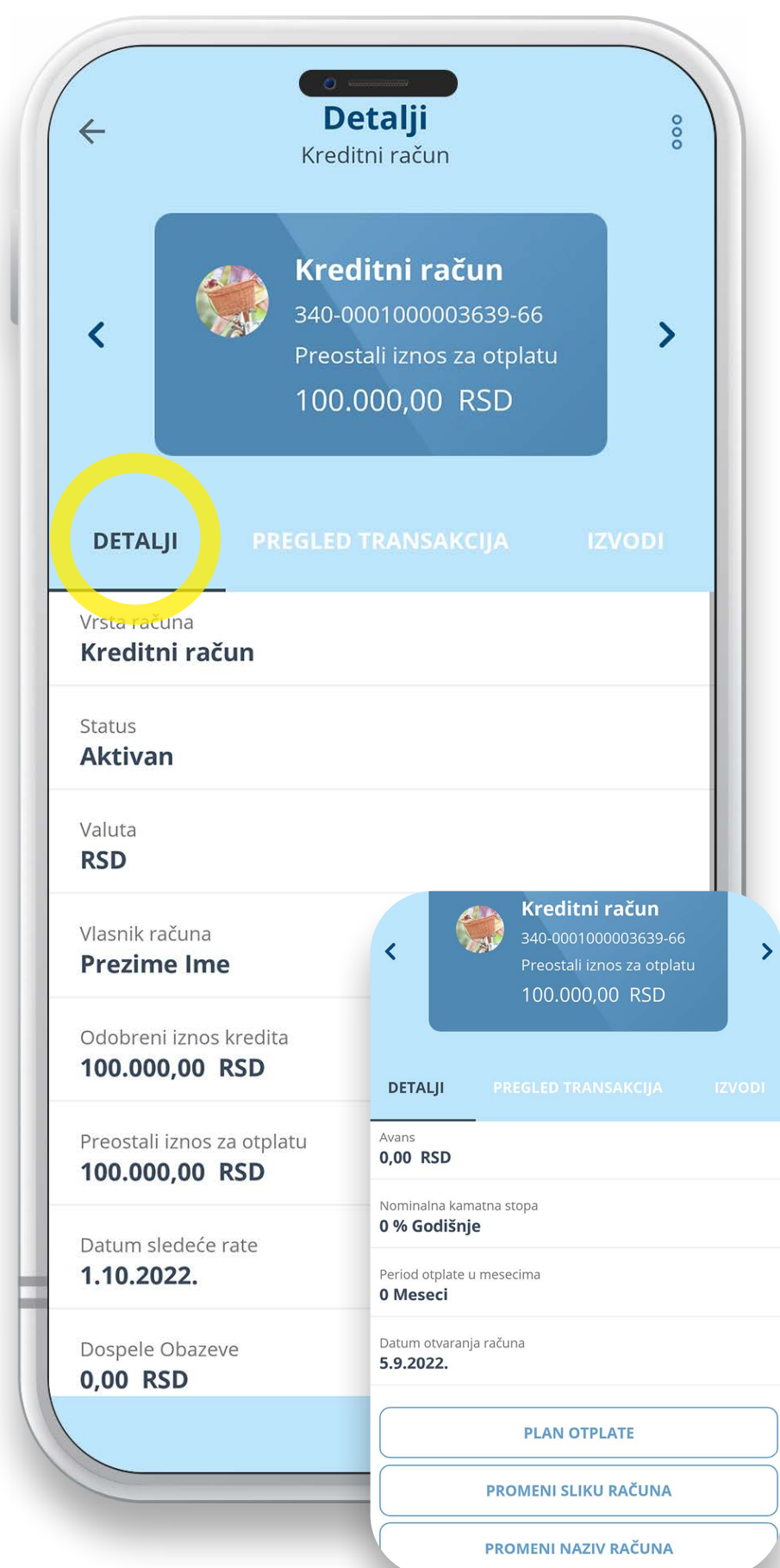


1 Select the “Loan” option in the main menu and select the remaining amount of debt under lending products. On the blue card, the default product will be the account you have set as default in the Settings. Scrolling the right or left arrow, lending products as well as the data for the selected loan are changed. Clicking the loan (blue card), the screen with loan details, transactions, and statements is opened.





# Loans



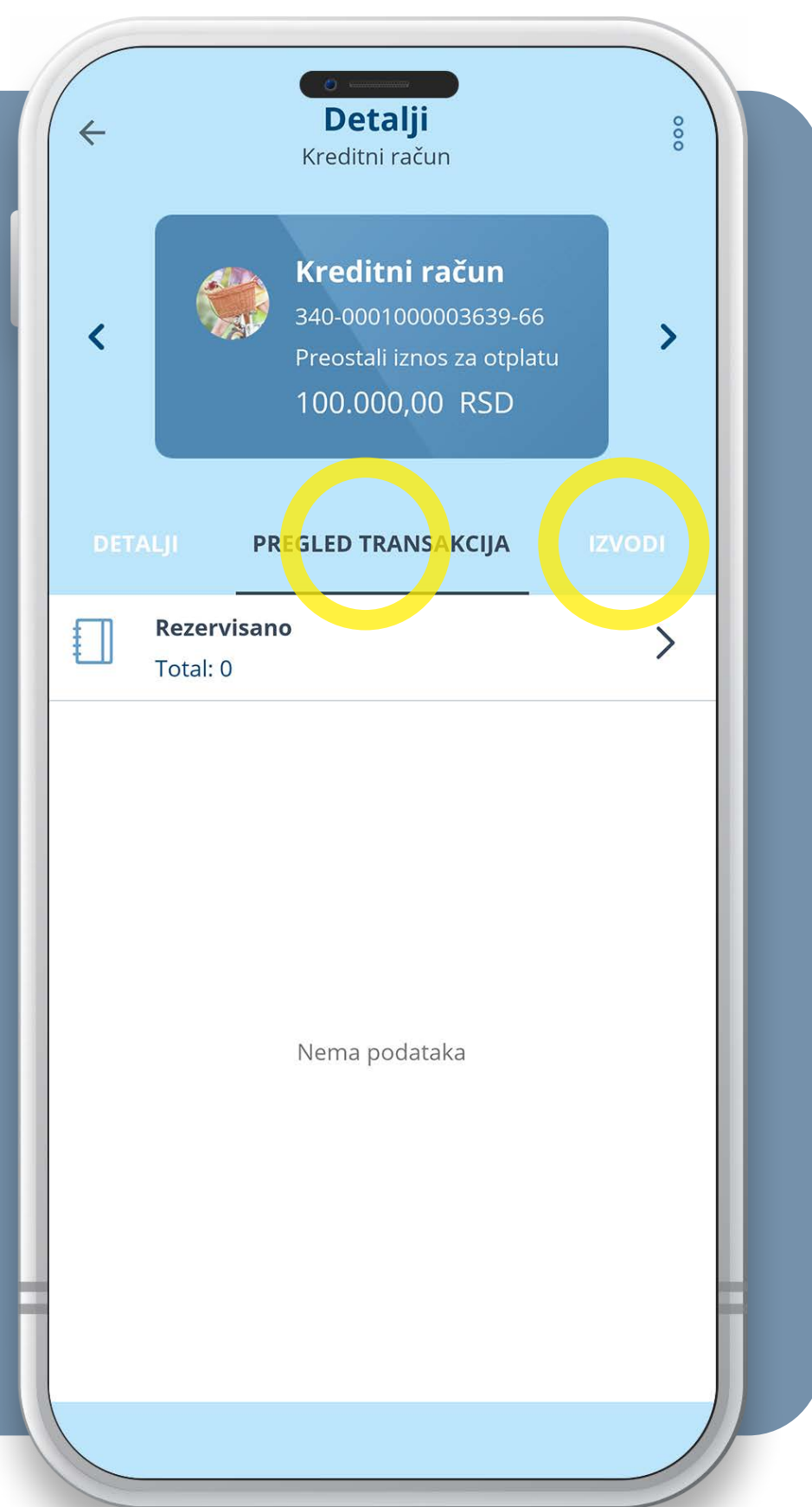
**2** Clicking the “Details” option, the data in detail on loan are shown. Within this option, there are the additional options (shortcuts) (at the bottom of the page):

- “Repayment schedule” – you can download the repayment schedule in PDF.
- “Change the account picture”- you can change the account picture (change is visible only in your application).
- “Change account name” – you can change the account name (change is visible only in your application).
- “Transaction view” – overview of the status all transactions executed by you in the period of one year (inflows, outflows).

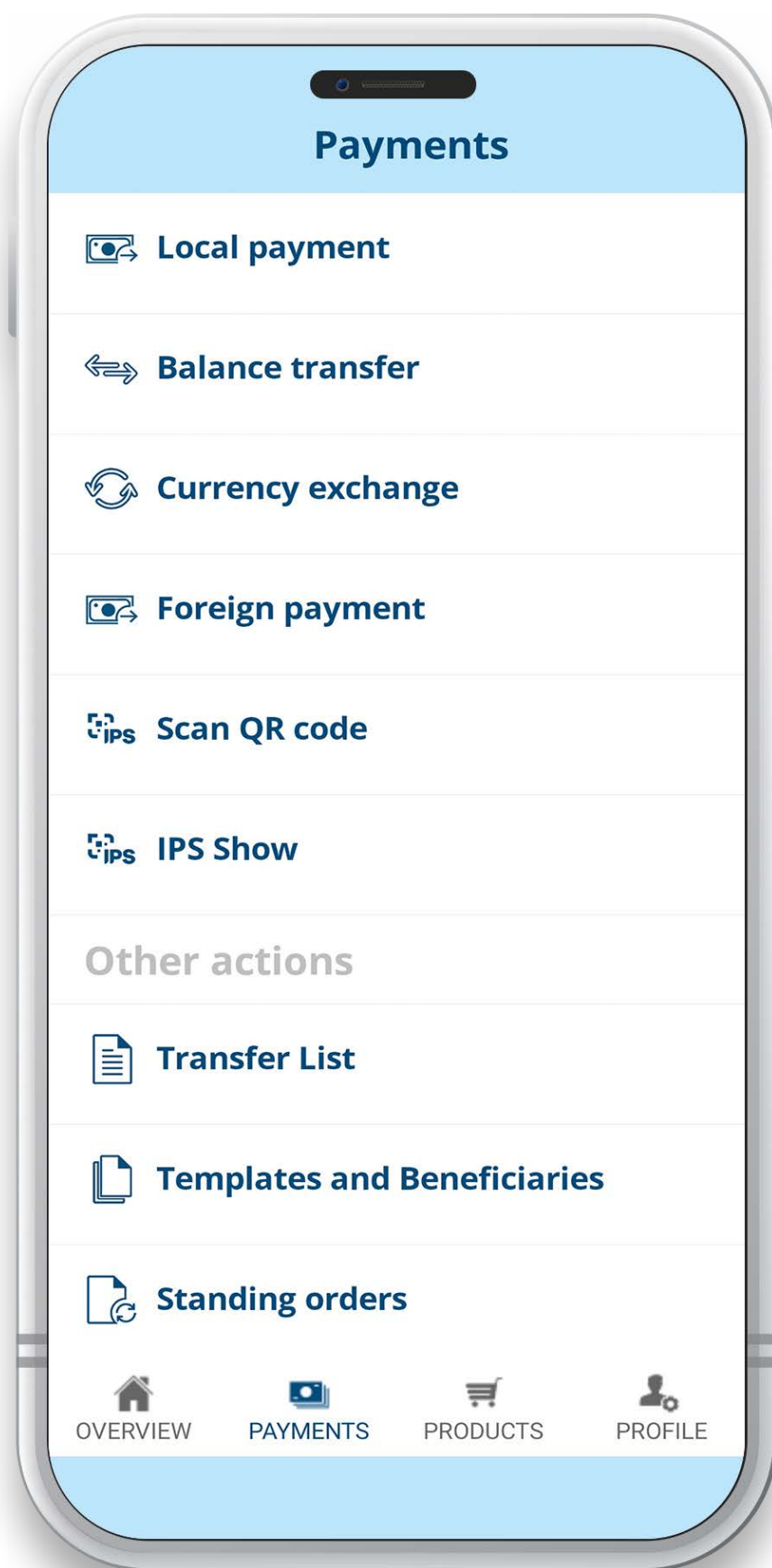
To see the details of other accounts, change the account by scrolling on the left or on the right on the arrow.

**3** Clicking the “Transaction view” option, you can see the history of all transactions under the selected account (inflows and outflows) and provisioned funds. To see the transactions of other accounts, change the account by scrolling on the left or on the right on the arrow. You can search all transactions based on different criteria within the filter by clicking the three dots in the upper right corner and sort the data. You can export the transaction list in PDF.

**4** Klikom na opciju „Izvodi” možete pogledati listu izvoda u prethodnih godinu dana i preuzeti ih u PDF formatu.



# Payments



Within the “Payments” option, you can use:



**Payment in dinars** – payment of bills and transfer to the accounts of private individuals outside Erste Bank and option of using the instant payment for the purpose of transaction execution in just a few seconds.



**Internal transfer** – transfer of funds to your accounts



**Bureau de change** – foreign currency buying and selling



**FX payment**



**Payment overview** – list of orders by status (executed, pending, rejected)



**Templates and payees** – payment from pre-set templates.



**Standing orders** – option of creating standing orders for the transfer of funds from accounts at Erste Bank to selected account



**Arranged standing orders** – option of creating arranged standing orders for the transfer of funds from the accounts at Erste Bank to the account of the companies with which the Bank has executed standing order agreement.



**IPS Scan and IPS Show** – payment of accounts at point of sale or web site by scanning or showing IPS QR code and payment of monthly bills by scanning IPS QR code in monthly bill.





# Local payment

Select “Payments” option, and then “Local payment”, or select the shortcut within “Quick menu” on the home page. New payment order is opened. Data on payer are automatically filled in.



## Prepare

←

Local payment

Step 1/3: Data entry

FROM ACCOUNT

Current account

340-0001000003632-87

Available Balance

490,800.96 RSD

Debtor name

Ime Prezime

Debtor address

Ulica 1

Debtor city

BEOGRAD (SAVSKI VENAC) 1

CREDITOR

Creditor name

CANCEL

CONTINUE

1 Input the data on payee (name, address, city, and account). If a payee is included in the templates, click “Payees”, select specific payee from the list of templates or list of payees, and other data on the payee will be automatically filled in. Payee’s account is input without any space and hyphen. Select the payment code from the drop-down menu, input and confirm desired amount. Input model 97 or 00 unless payment is based on model 97. Further, input the reference number and payment purpose. If you want to execute the transaction on a particular date in the future, input the relevant date in field “Value date”. If you want to execute transaction as instant transaction (in several seconds from the time of sending), select the “Instant payment” option.



# Local payment



## Sign

**2** After the completion of all elements, click the “Continue” option, check the input data in your payment order, and, in the event of necessary changes, click “Cancel”. If data are correctly input, click “Confirm”. Input your authorisation PIN, after which your order is sent to the bank to be processed. If a pay-ee is authorised and is included in the list of payees, order signing will not be necessary, but immediately after you click “Confirm”, it will be sent to the bank to be processed.



## Send

- 3** After the payment order is sent for payment to be processed, you can:
- keep your payment order for future payments to the same payee by selecting the “Keep as template” option,
  - repeat payment using the same options by selecting the “Repeat payment” option
  - select the “Designate payee as authorised” option in order to avoid subsequent inputting of PIN when order is authorised.
  - view transfer list
  - download payment confirmation in PDF
  - create new payment order in dinars
  - create standing order from payment






# Balance transfer

Select the “Payments” option, and then “Balance transfer”, or select the shortcut within “Quick menu” on the home page.




# Prepare



## Balance transfer

Step 1/3: Data entry

### FROM ACCOUNT




#### Current account

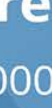
340-0001000003632-87

Available Balance

490,790.96 RSD



### TO ACCOUNT



#### Demand deposit

340-0001000003635-78

Available Balance

663.00 RSD

## TRANSACTION DETAILS

Amount

0.00

RSD

CANCEL

CONTINUE

- 1 Select the account from which you want to make payment and the account to which you want to transfer funds. Input amount. The “Currency” box is automatically filled in depending on the account type selected. Upon the completion of all elements, click the “Continue” option.



# Balance transfer

←

Balance transfer

Step 2/3: Review

DEBTOR

Payer account number

340-0001000003632-87

CREDITOR

Creditor account number

340-0001000003635-78

REVIEW

Amount

10.00 RSD

Fee

0.00 RSD

CANCEL

CONFIRM

Confirm

Please enter your PIN to authorize action

CANCEL

CONFIRM



Sign

2 Check input data and, in the event of any necessary changes, click “Cancel”. If data are correctly input, click “Confirm”. Input your authorisation PIN, after which your order is sent to the bank to be processed.



Send

- 3 Upon successful payment, you can:
- repeat payment using the same options by selecting the “Repeat payment” option
  - view transfer list
  - create new internal transfer order
  - download transfer confirmation in PDF
  - create standing order from payment
  - keep your payment order for future payments to the same payee by selecting the “Keep as template” option

Balance transfer

Step 3/3: Status

✓

Successful transaction

Transaction Id : FT22356PP9PG

Repeat payment

Create new order with same options

See transfer list

View list of transfers

SHOW MORE OPTIONS

GO TO HOMEPAGE





# Foreign payment

In the main menu, in the “Payment” section, select the “Foreign payment” option.



## Pripremi

**Foreign payment**  
Step 1/3: Data entry

**FROM ACCOUNT**

**Current account**  
340-0001000003633-84  
Available Balance  
93.00 EUR

**DEBTOR DATA**

Debtor name  
Ime Prezime

Debtor Address  
Ulica 1

Debtor City  
BEOGRAD (SAVSKI VENAC) 1

Residence  
Serbia

CANCEL CONTINUE

**1** New payment order is opened. Data on payer are automatically filled in. Before completing the payment order, you can select the template from the list of saved templates. Input data on payee from the instruction received from the client to who you make FX payment. If you have already made payment to the same payee, it is automatically stored in the List of payees in which you can select a payee, and other data on the payee will be automatically filled in. Please ensure to fill in the SWIFT code of the payee's bank as well as other data on the payee's bank. Input desired amount. Select the payment code from the drop-down menu, after which, the “Payment purpose” box, which you can modify, will be automatically filled in. Select commission cost (SHA or OUR). If you want to execute transaction on a particular date in the future, input the relevant date in the “Date” box. As necessary, you can attach necessary documents within the the “Documents” option. Upon the completion of all elements, click the “Continue” option.



# Foreign payment



## Sign

**2** After the completion of all elements, click the “Continue” option, check the input data in your payment order, and, in the event of necessary changes, click “Cancel”. If data are correctly input, click “Confirm”. Input your authorisation PIN, after which your order is sent to the bank to be processed. If a payee is authorised and is included in the list of payees, order signing will not be necessary, but immediately after you click “Confirm”, it will be sent to the bank to be processed.

**Foreign payment**  
Step 2/3: Review

**DEBTOR DATA**

Debtor name  
**Ime Prezime**

Debtor account  
**340-0001000003633-84**

Debtor address  
**Ulica 1**

Debtor city  
**BEOGRAD (SAVSKI VENAC) 1**

Debtor country  
**SR**

**CREDITOR DATA**

Creditor name  
**WSO**

Creditor address  
**Adresa**

**CONFIRM**

Confirm  
Please enter your PIN to authorize action

**CANCEL** **CONFIRM**



## Send

**3** After the payment order is sent for payment to be processed, you can:

- keep your payment order for future payments to the same payee by selecting the “Keep as template” option,
- repeat payment using the same options by selecting the “Repeat payment” option
- view transfer list
- create new FX payment order

**Foreign payment**  
Step 3/3: Status

**✓** The Order has been sent  
Transaction Id : FT223564Q18R

**Repeat payment**  
Create new order with same options

**Save as template**  
Save this transfer to your templates

**See transfer list**  
View list of transfers

**SHOW MORE OPTIONS**

**GO TO HOMEPAGE**





# Pay fast – using payment template



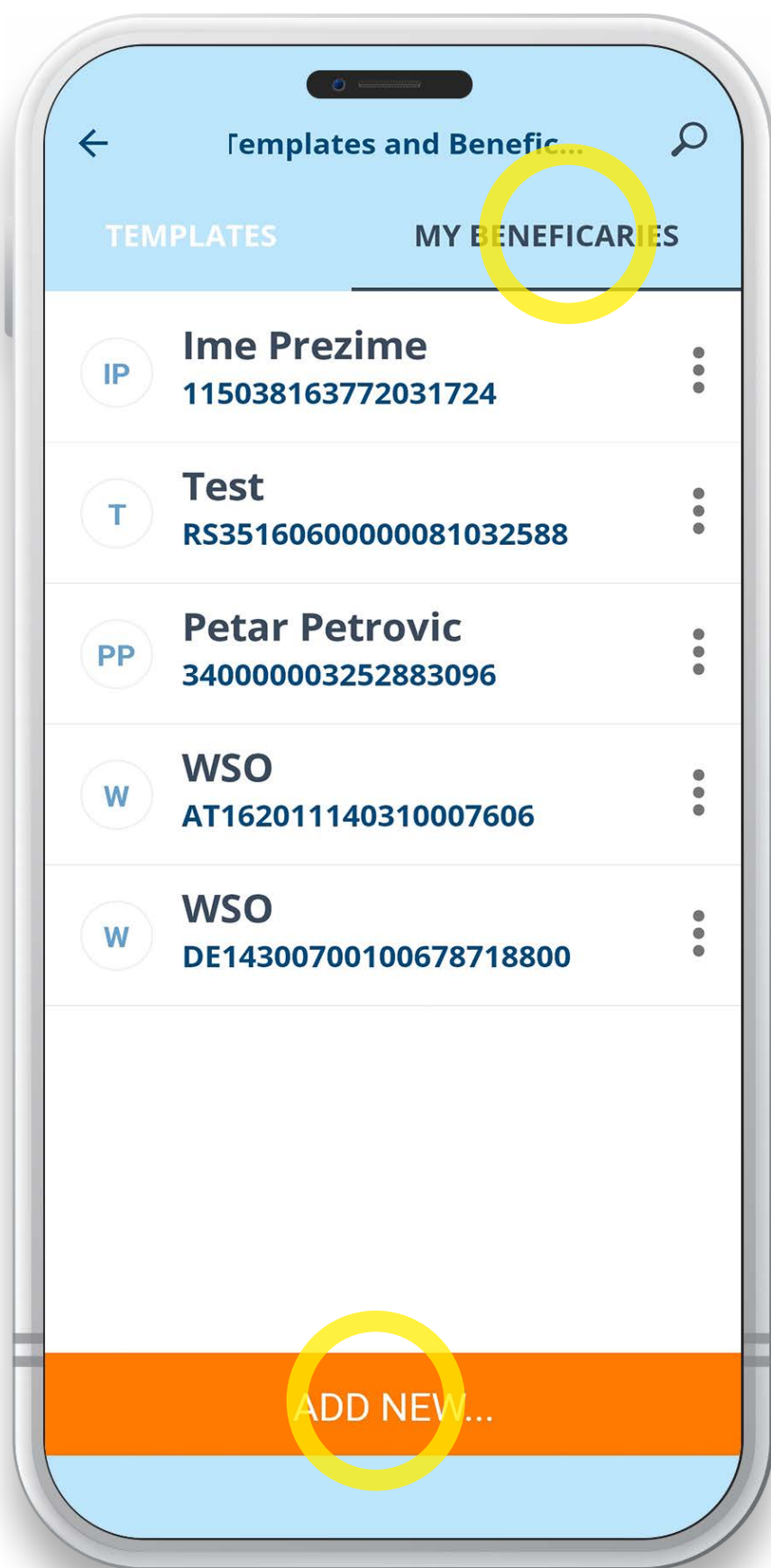
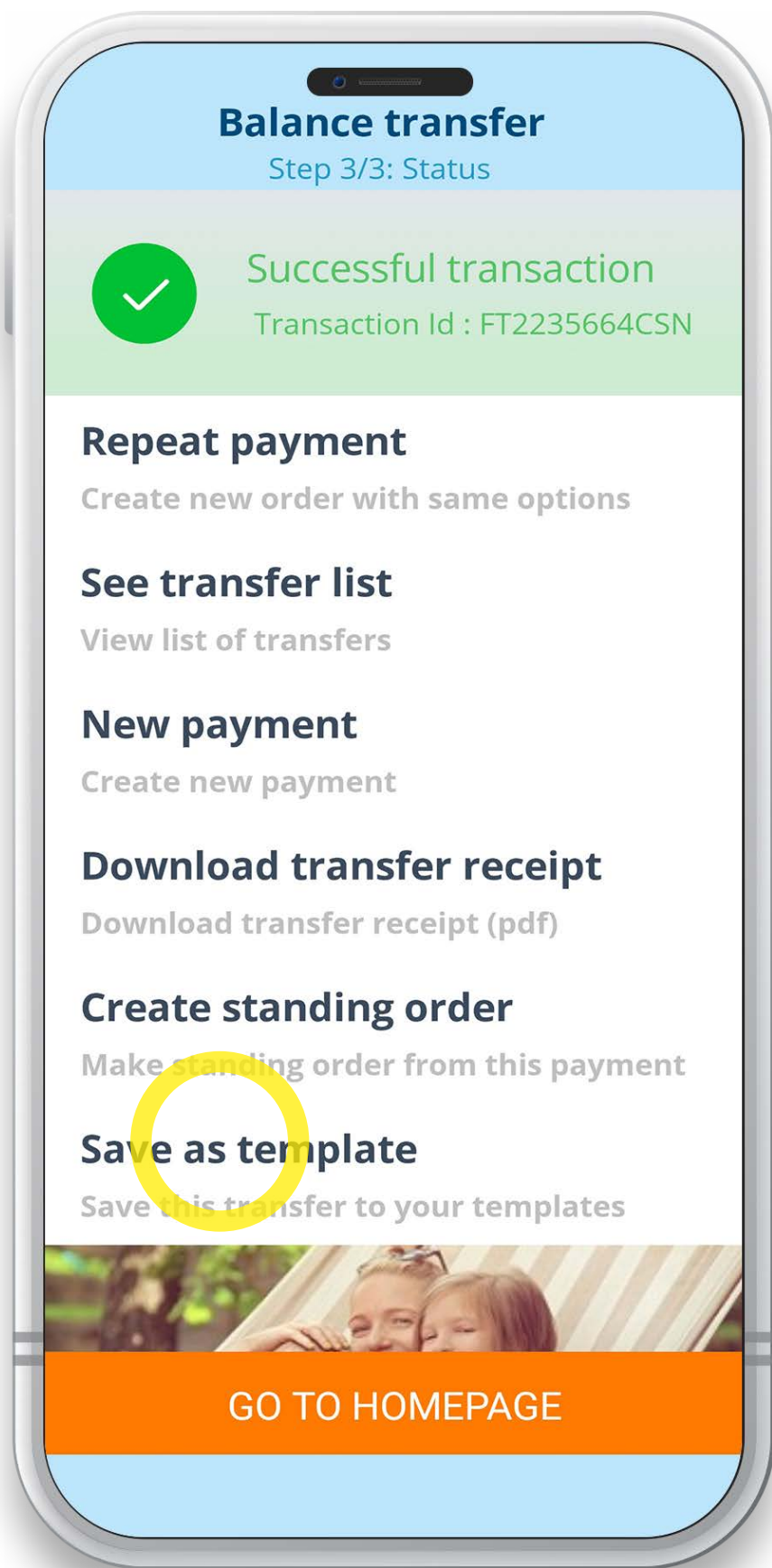
## Save

After it is sent to be processed, any payment order can be saved as the template for future payments to the same payee by selecting the “Save as template” option.



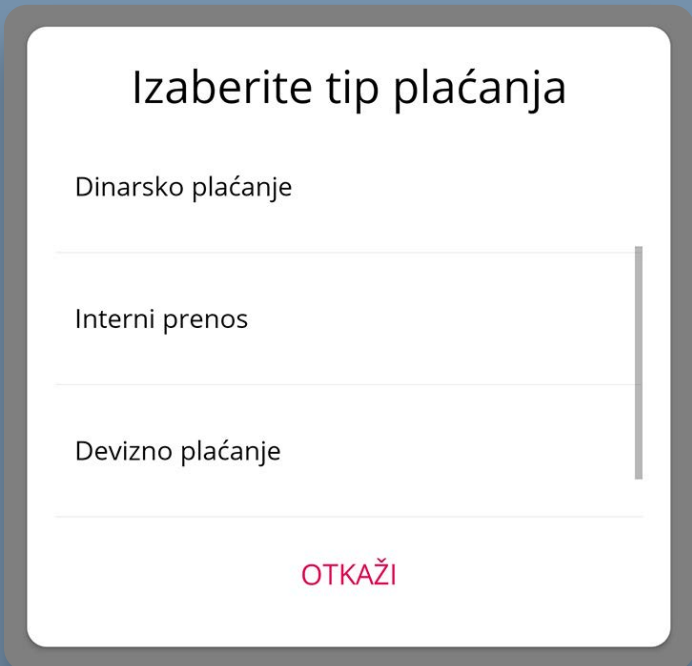
## Find

To view all saved payment templates, select the “Templates and payees” option in the “Payment” section on the home page.



## Create new

You can create a new template by selecting the “Add new” option. Afterwards, it is necessary to select payment type.



# Create arranged standing orders



## Bills and subscriptions

View of active, arranged standing orders. Clicking an order, you can view details and change the name.



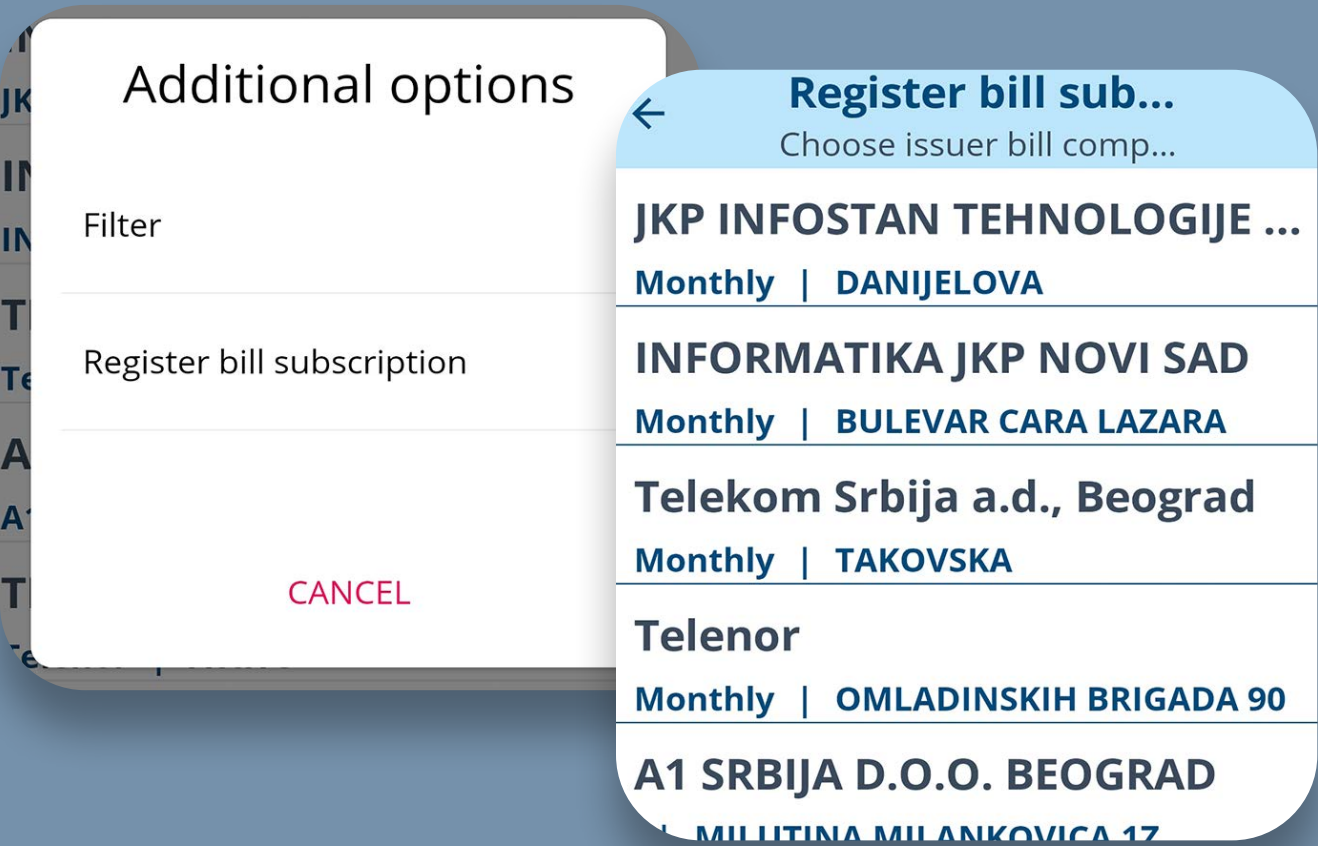
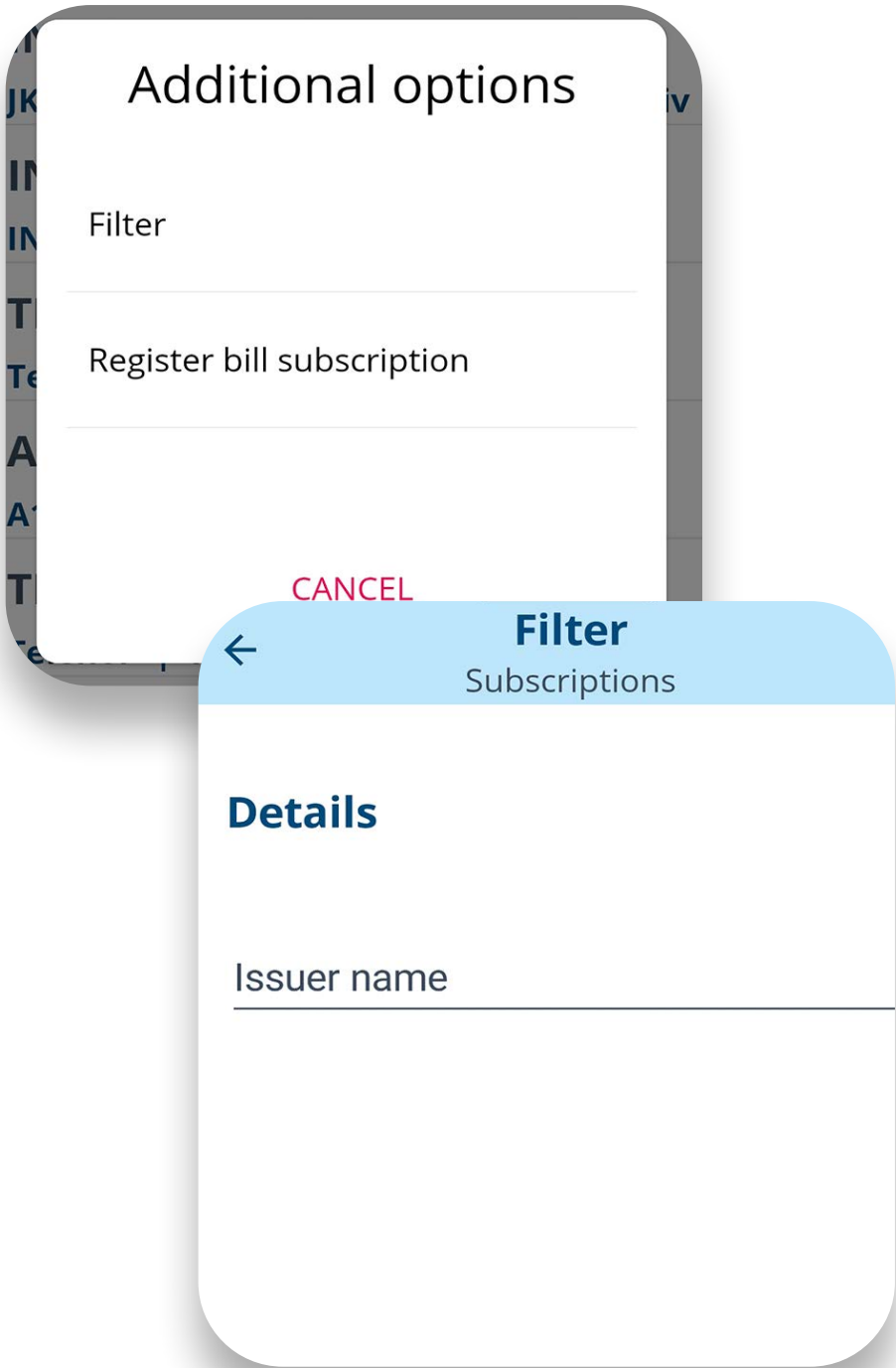
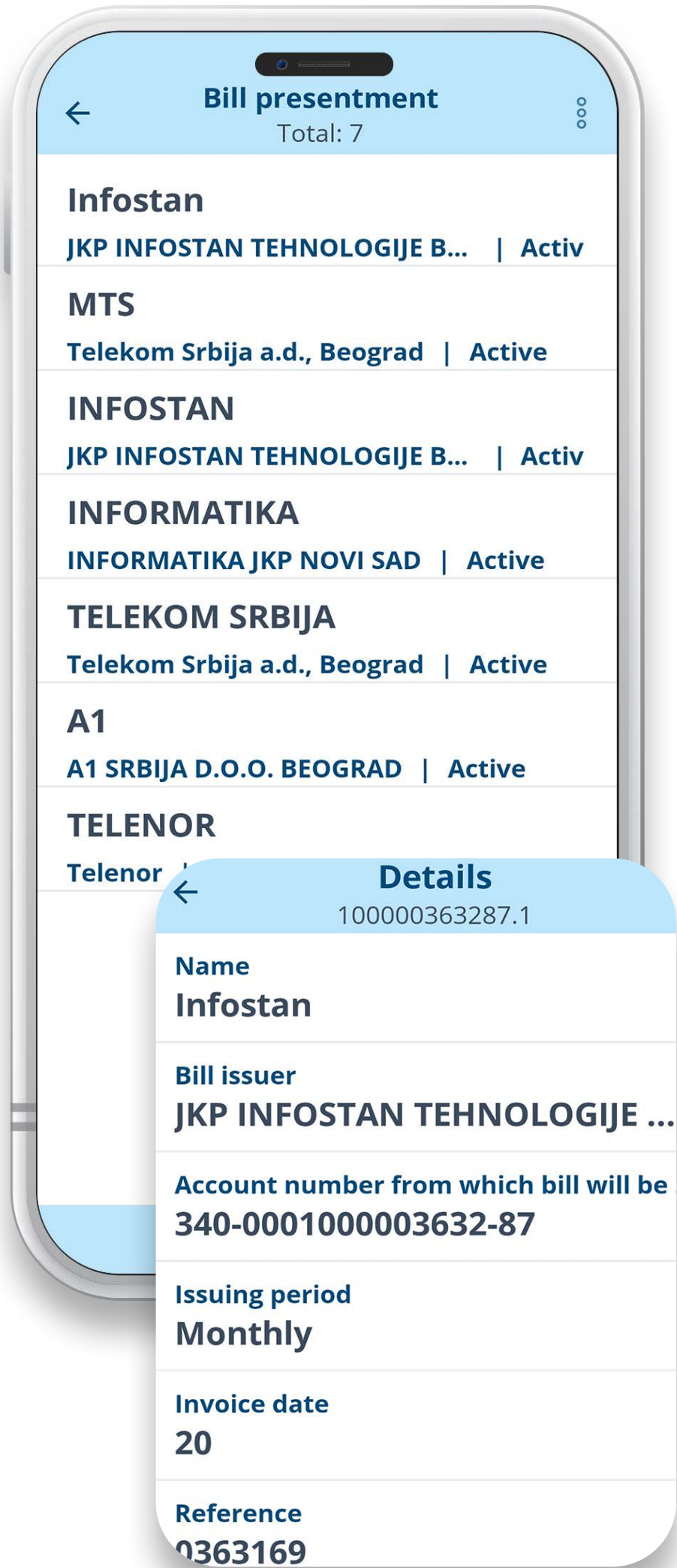
## Search

If you have several arranged standing orders, you can filter them by issuer.



## Create new

You can create arranged standing order by selecting “Bill subscription”. Afterwards, it is necessary to select bill issuer.





# Explore the product catalogue and apply

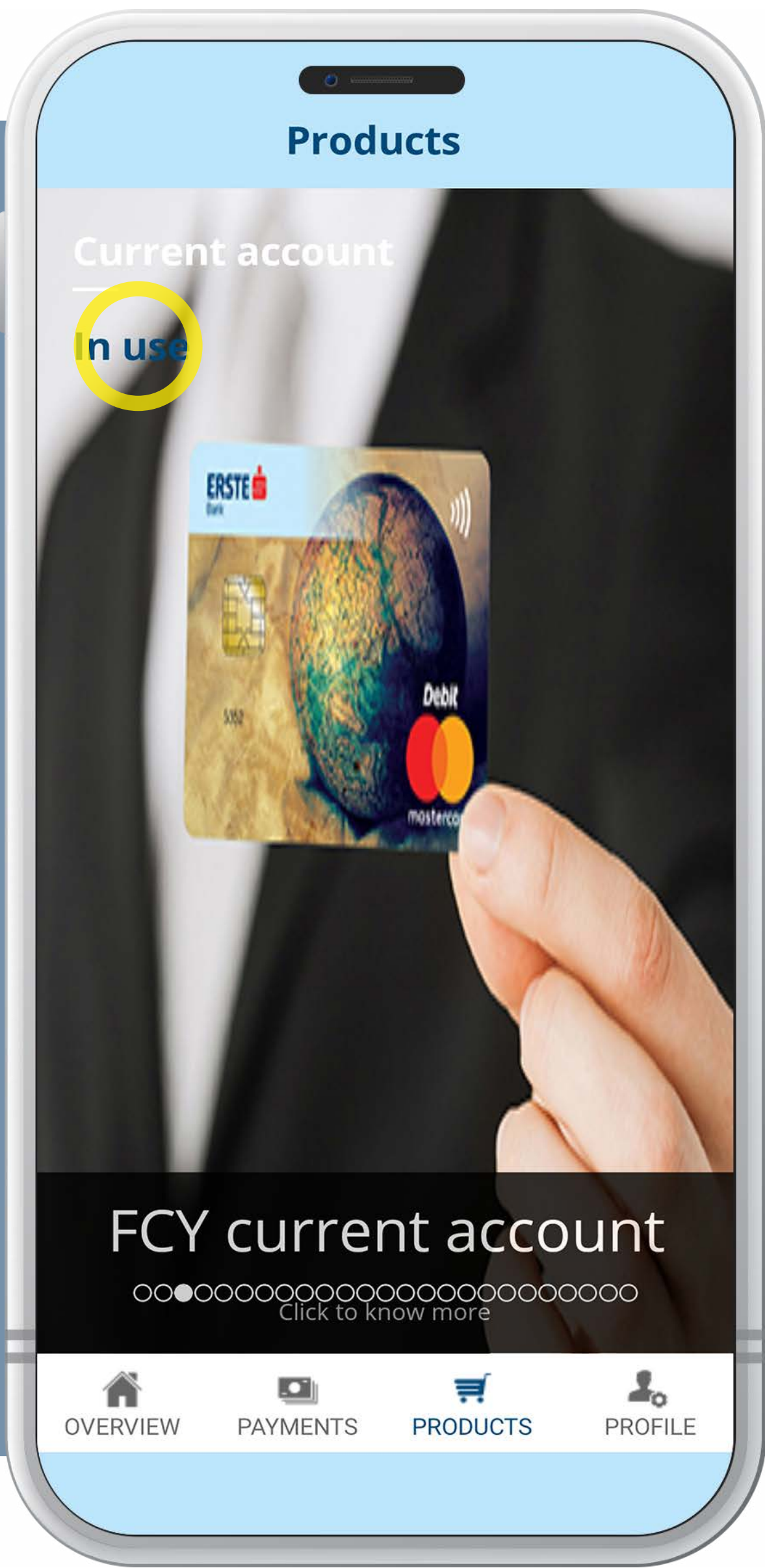


## List of available products



## Apply

Clicking the “Products” option on the home page, in the list of the available products, you can find the product that suits your needs and file application at Erste Bank.



- 1** If you use any of the available products (In use), you will be able to:
- see the details of the products used,
  - raise question about a product,
  - receive answers to the frequently asked questions,
  - take over the documentation relevant for the respective product.



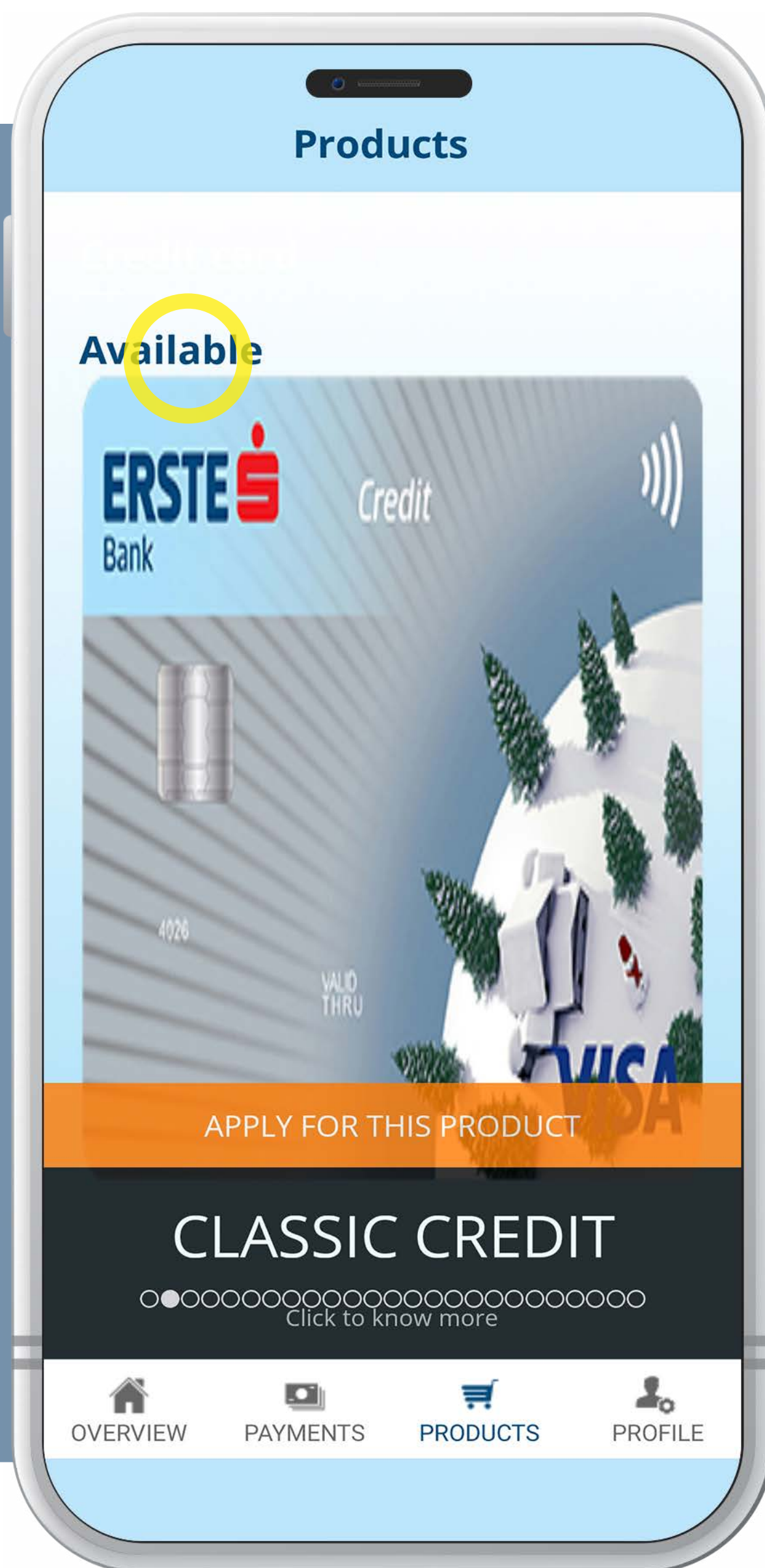
# Explore the product catalogue and apply



## List of available products



## Apply



- 2** If you do not use any of the available products (Available), you will be able to:
- see the details of the products you are interested in,
  - raise question about a product,
  - receive answers to the frequently asked questions,
  - Submit your application clicking the “Apply” option,
  - You will be, as soon as possible, contacted by the Contact Center colleagues to check the data and arrange the next steps.

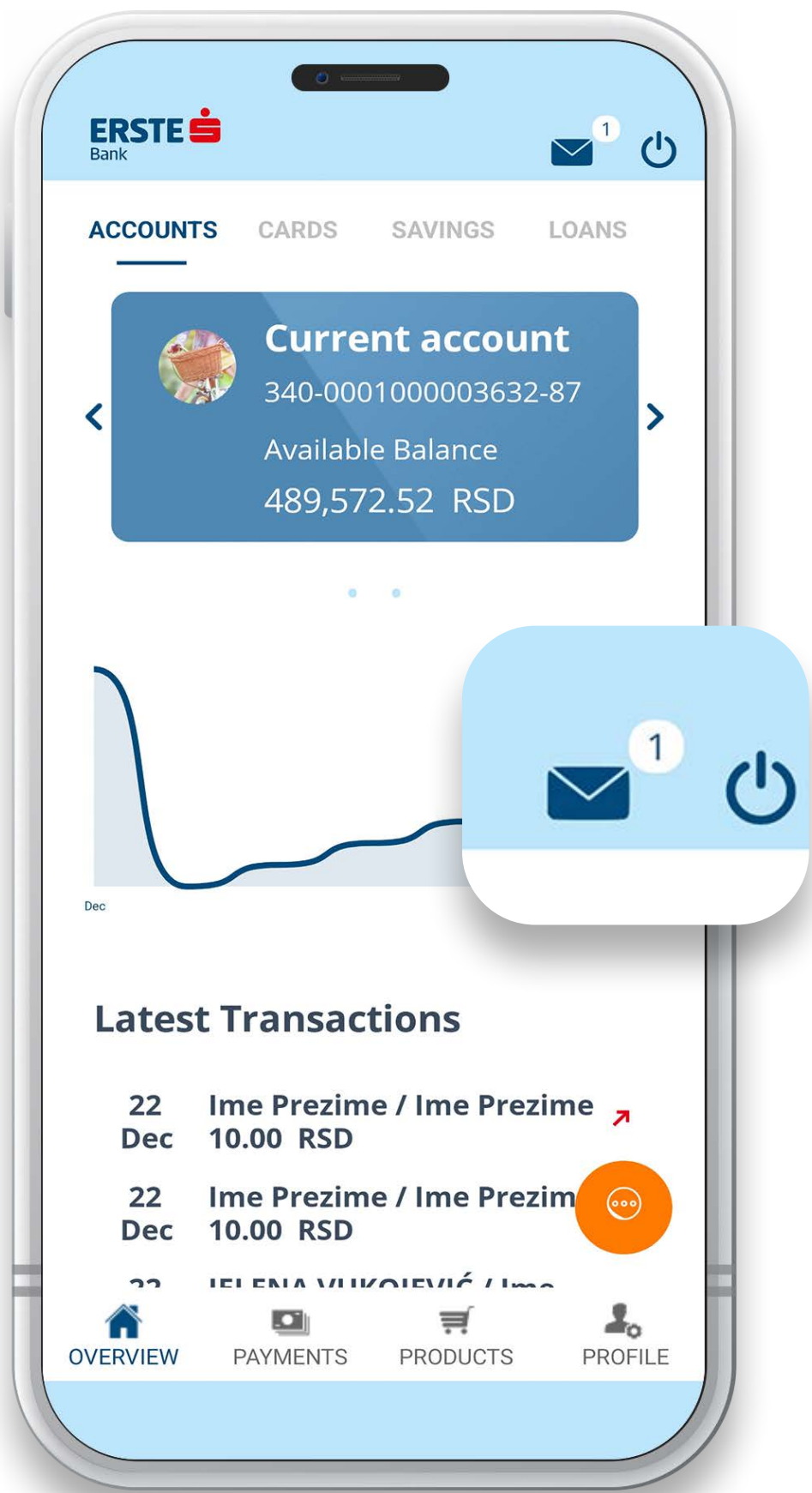




# Send message to the Bank and receive notices

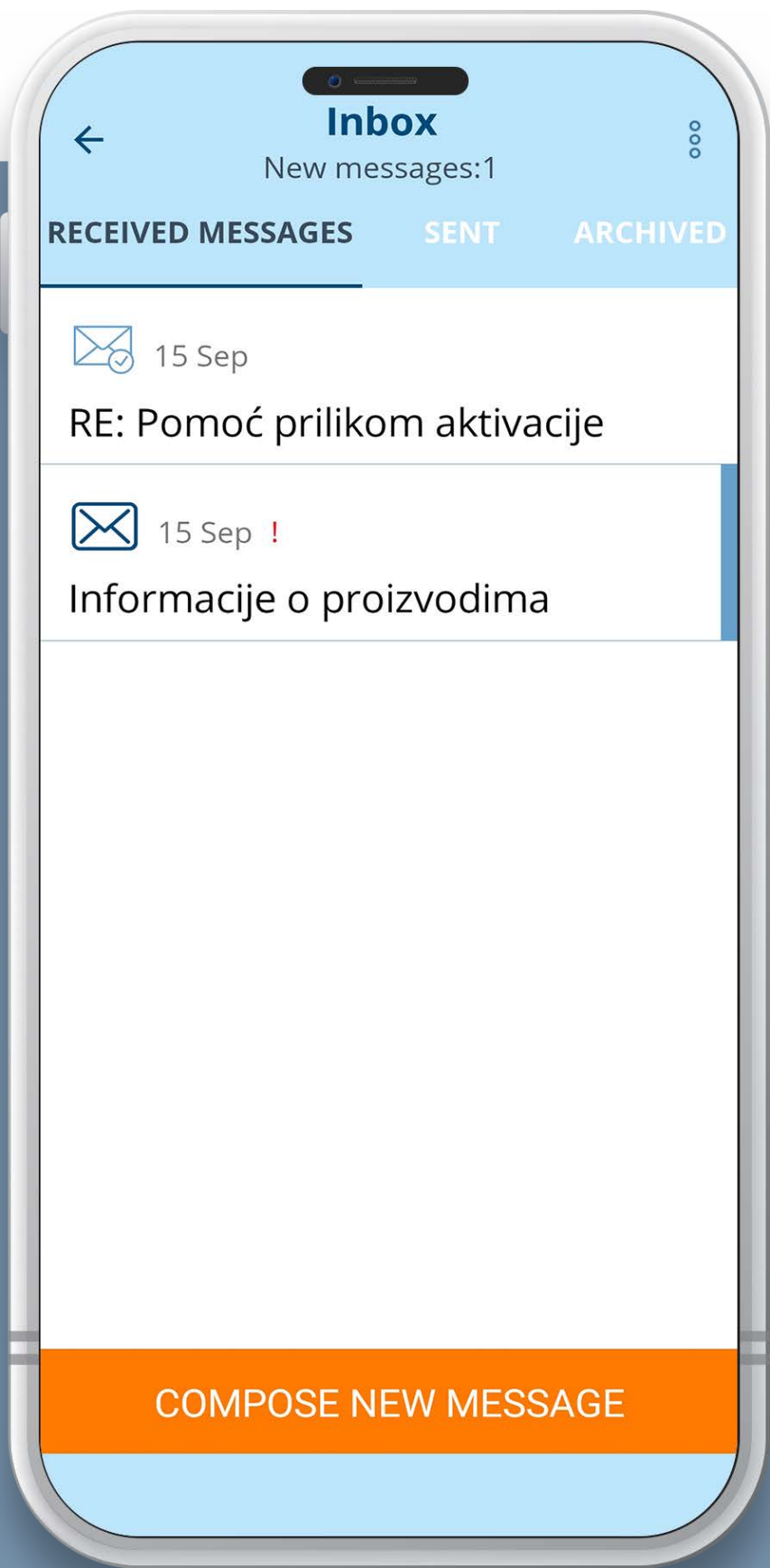
## “Message” option and notices

Selecting the “Messages” option on the home page, you can securely communicate with the bank – send your messages in two-way communication and receive notices. After the login to the application, in the upper right corner, the number of the unread messages will be shown until you read them.



## Received messages

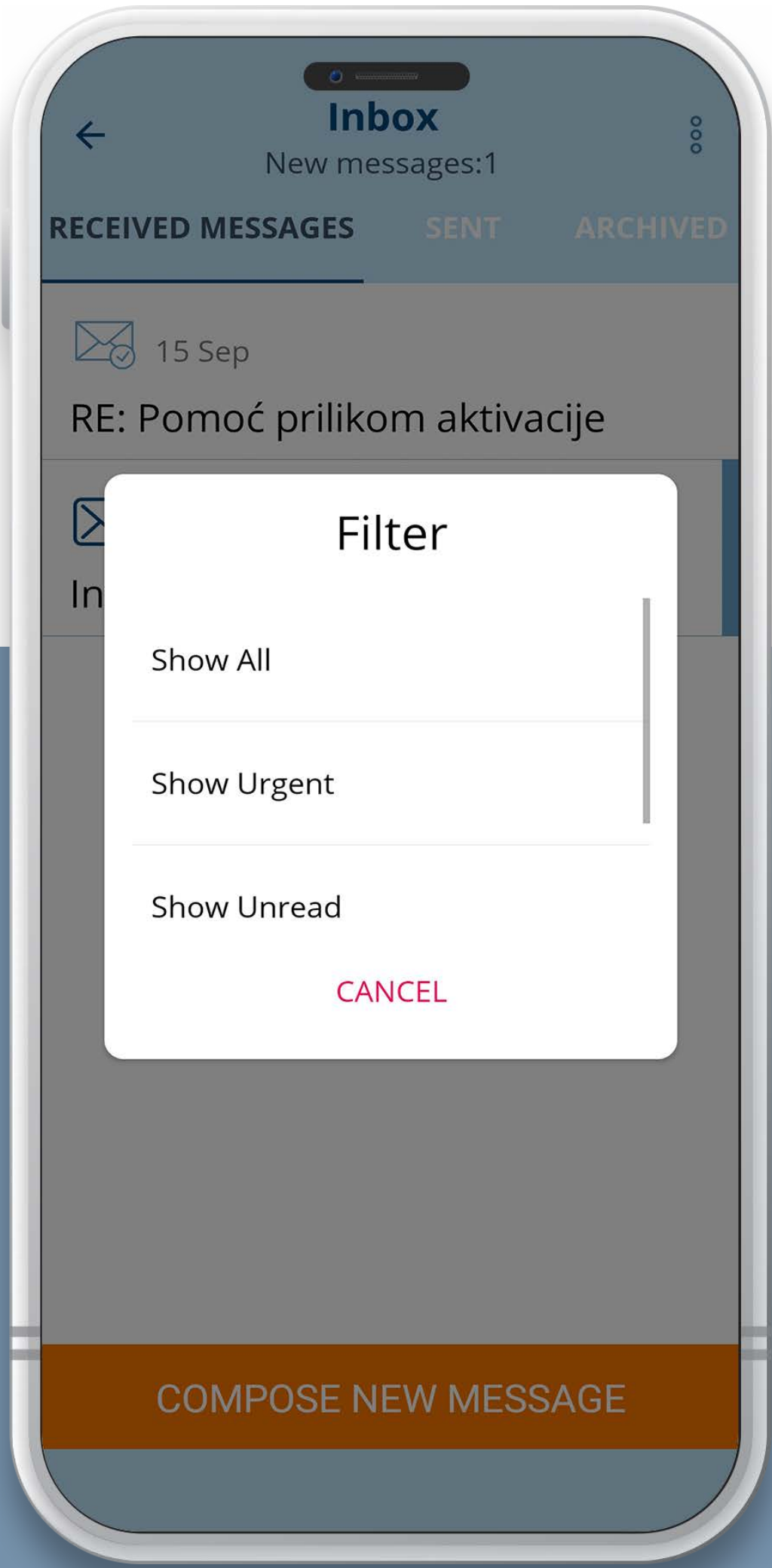
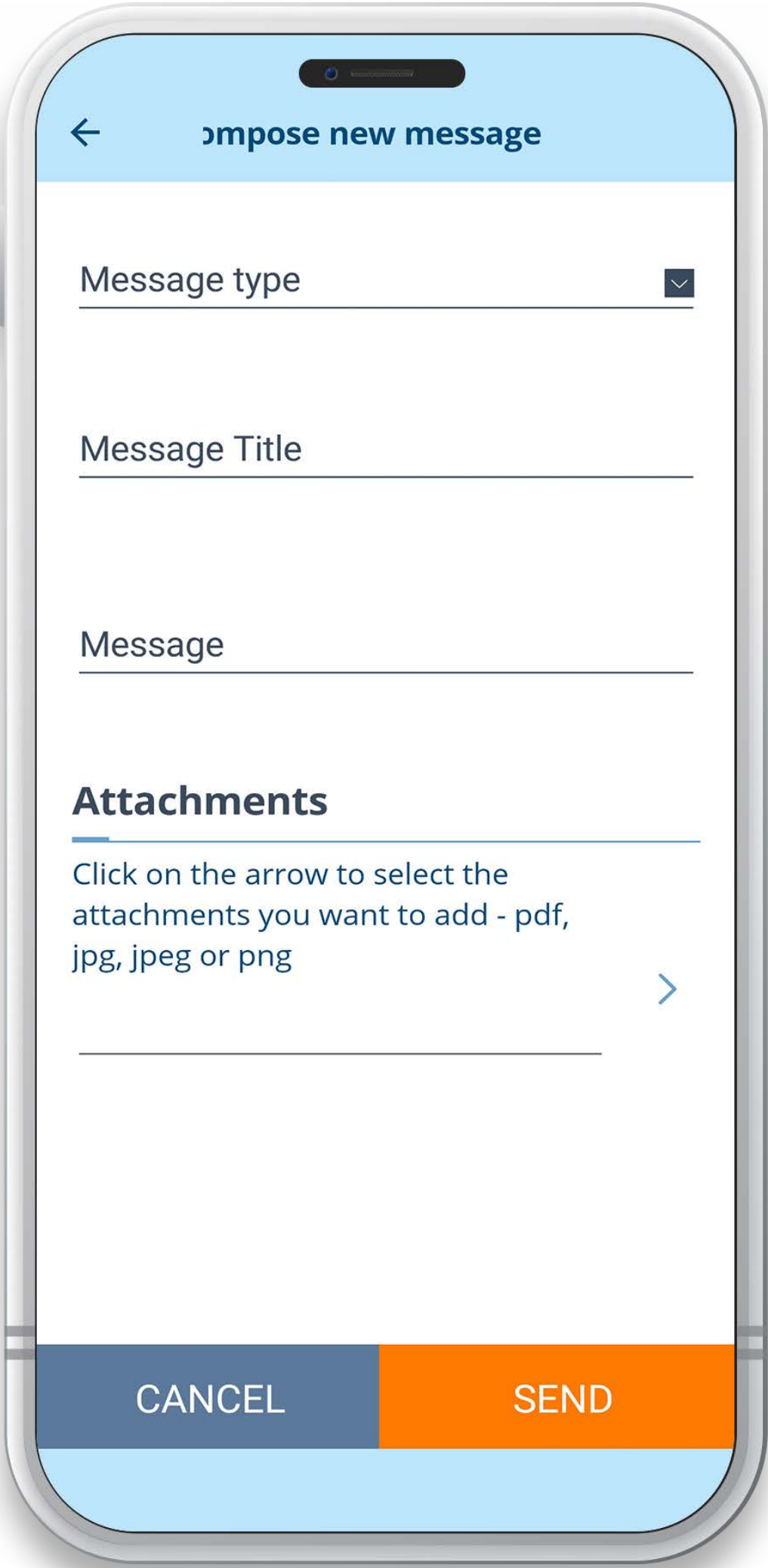
Any received messages and notices from the bank are divided into 3 categories: received, sent, and archived messages. Important messages are marked with red exclamation mark, while the unread messages are marked as bold. Clicking the respective message, you open the details thereof: subject, type, content, and attachments of the message, as well as the time and date of sending the message. When you open the message details, you have the option to send the answer to the bank by clicking “Answer” or archive the message by clicking “Archive”.



# Send message to the Bank and receive notices

## New message

To send a new message, click “New message”, select the message type, fill in the message subject and text, add attachments (up to 2 MB), and click “Send”. If you consider abandoning message sending, click “Cancel”.



## Message search

You can search all messages (received, sent, and archived) based on various criteria, using the filter in the upper right corner.





# View your profile and other information

## My profile

On the main menu, in “Profile” within the “My profile” option, you can:



view your information – name and surname, contact address, e-mail, date and time of last access to the application and registered mobile phone number (to which you will receive one-off codes for login and signing of transactions and other notices).

## Settings

Within the “My profile” option, accessing the “Settings” option, you can:



Control the widgets on the home page (using the turn on/off option) within the “Widget control” option.



Set the first, pre-defined account within the “Default accounts” option.



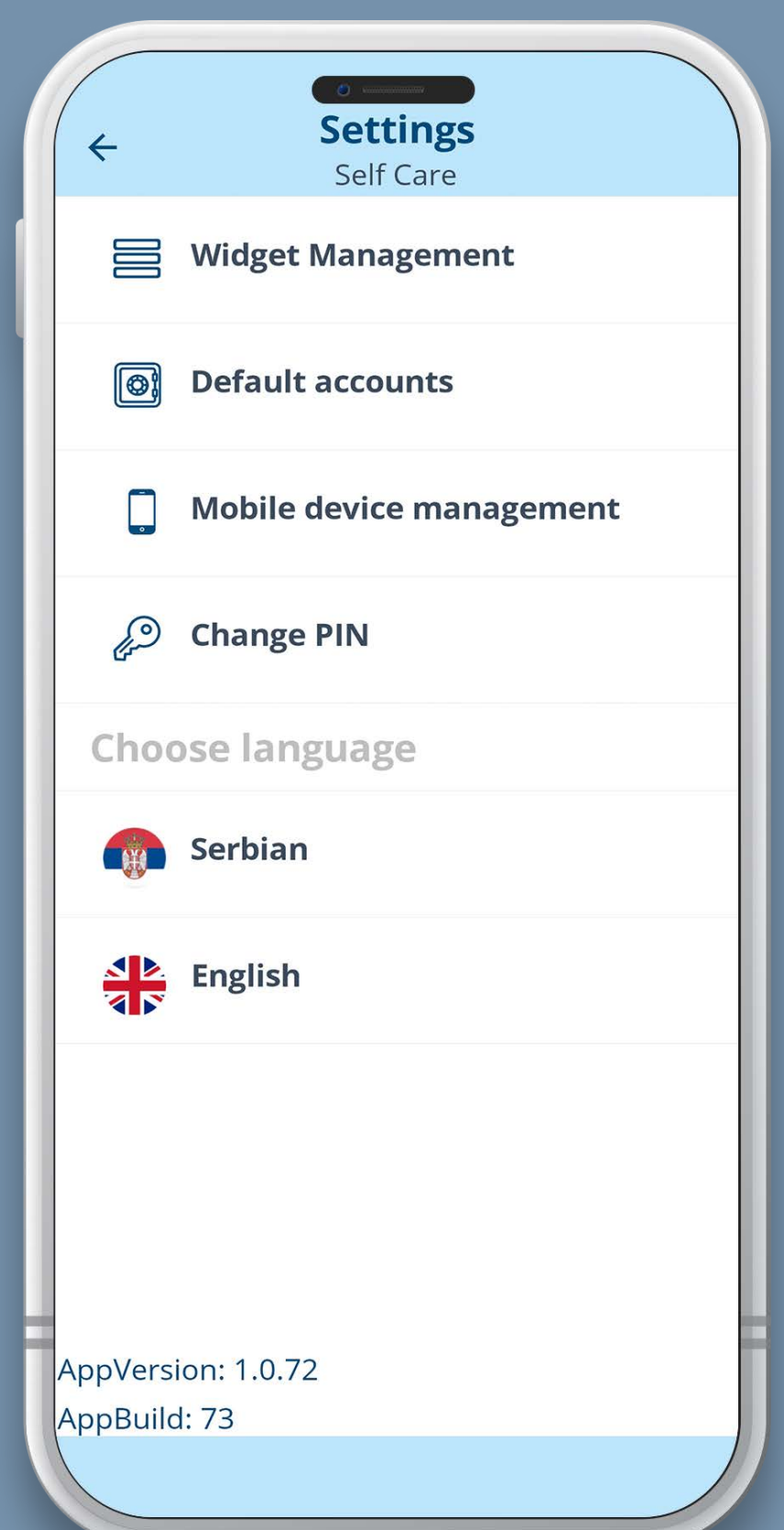
Control the devices within the “Device control” option. In this option, the list of all devices registered for your user account is shown. Activation is available on maximum 3 devices. Clicking relevant device, you can view the details on the respective device, block, change the name, or delete the device.



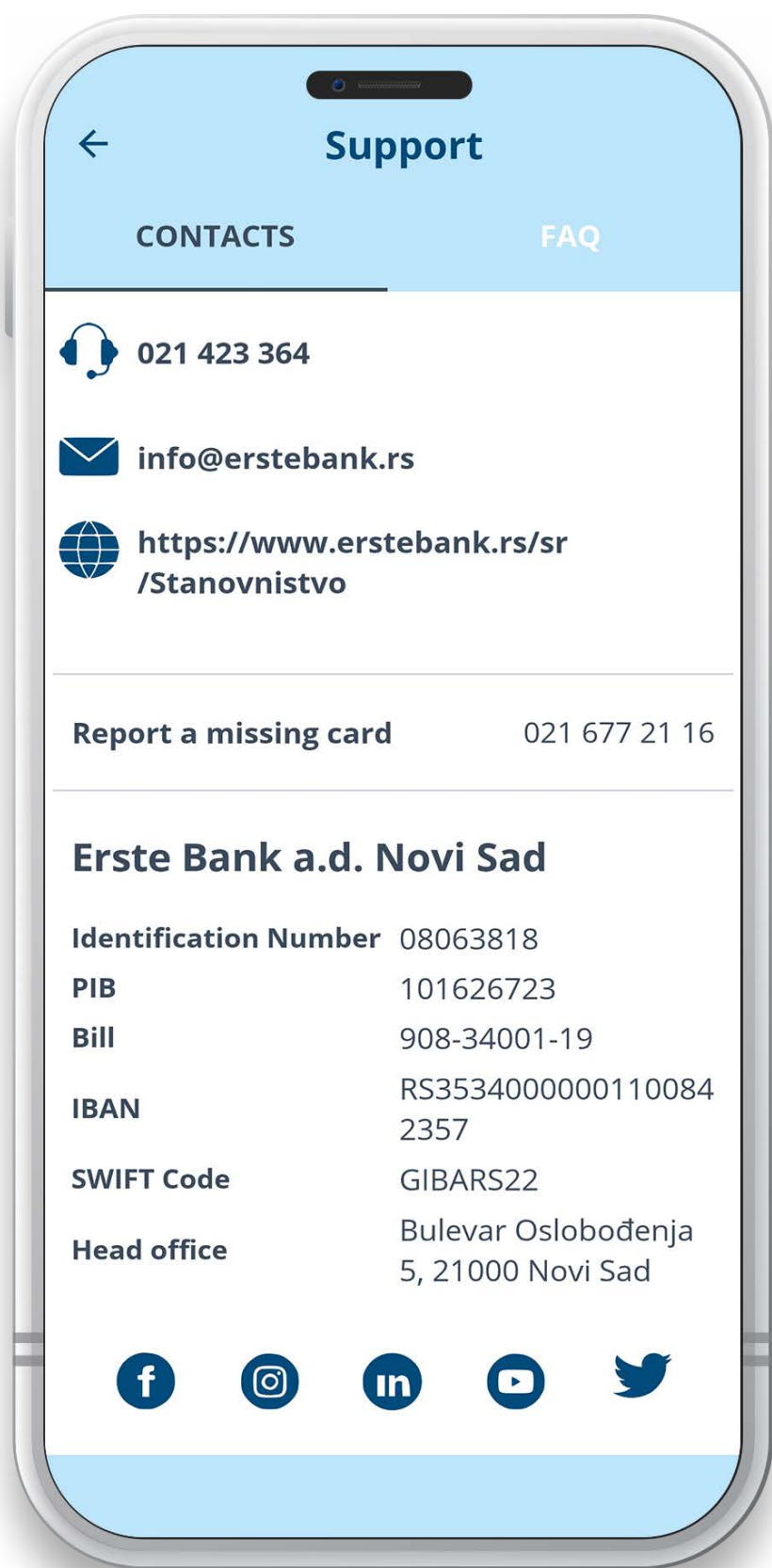
PIN change



Change the application language which will be the default language every time you login to the mBanking application, until the next change.



# Contact the bank



Before login, in the “Support” area, use the “Contact” option to view the basic information on the Bank, including the following:



call the Contact Center and report lost card,



send an e-mail to the Bank,



access Erste Bank web page,



follow the Bank’s Facebook profile,



follow the Bank’s posts on the Twitter,



follow the Bank’s YouTube channel,



follow the Bank’s posts on LinkedIn,



follow the Bank’s news on Instagram.

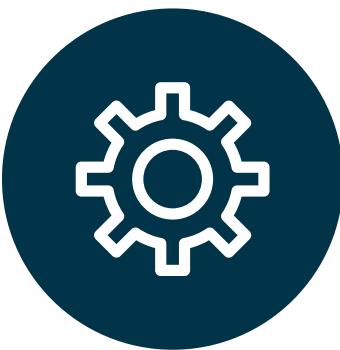
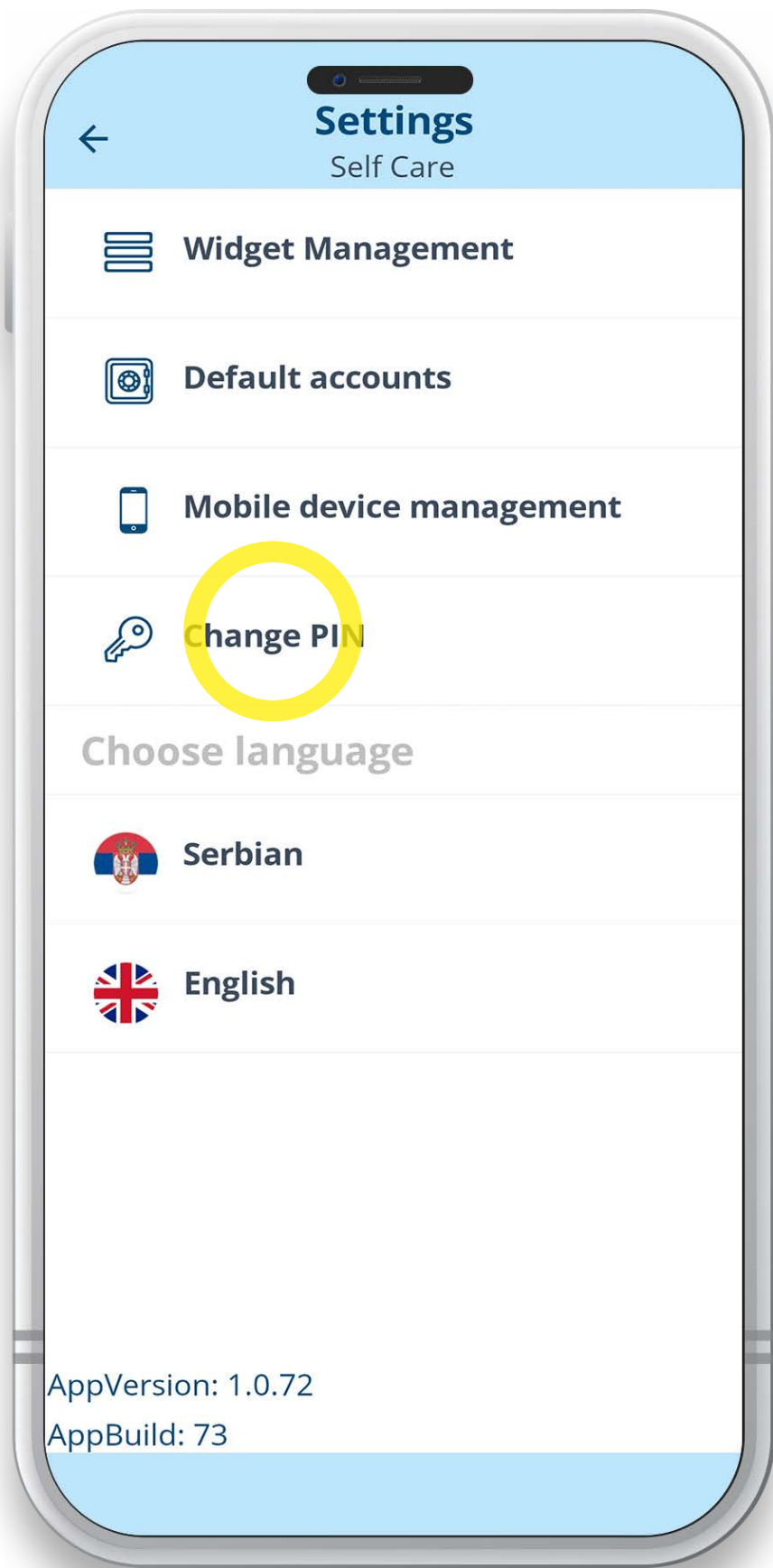


Before login, in the “Support” area, use “Frequently asked questions” to get the answers to the frequently asked questions about the application.





# Change your PIN

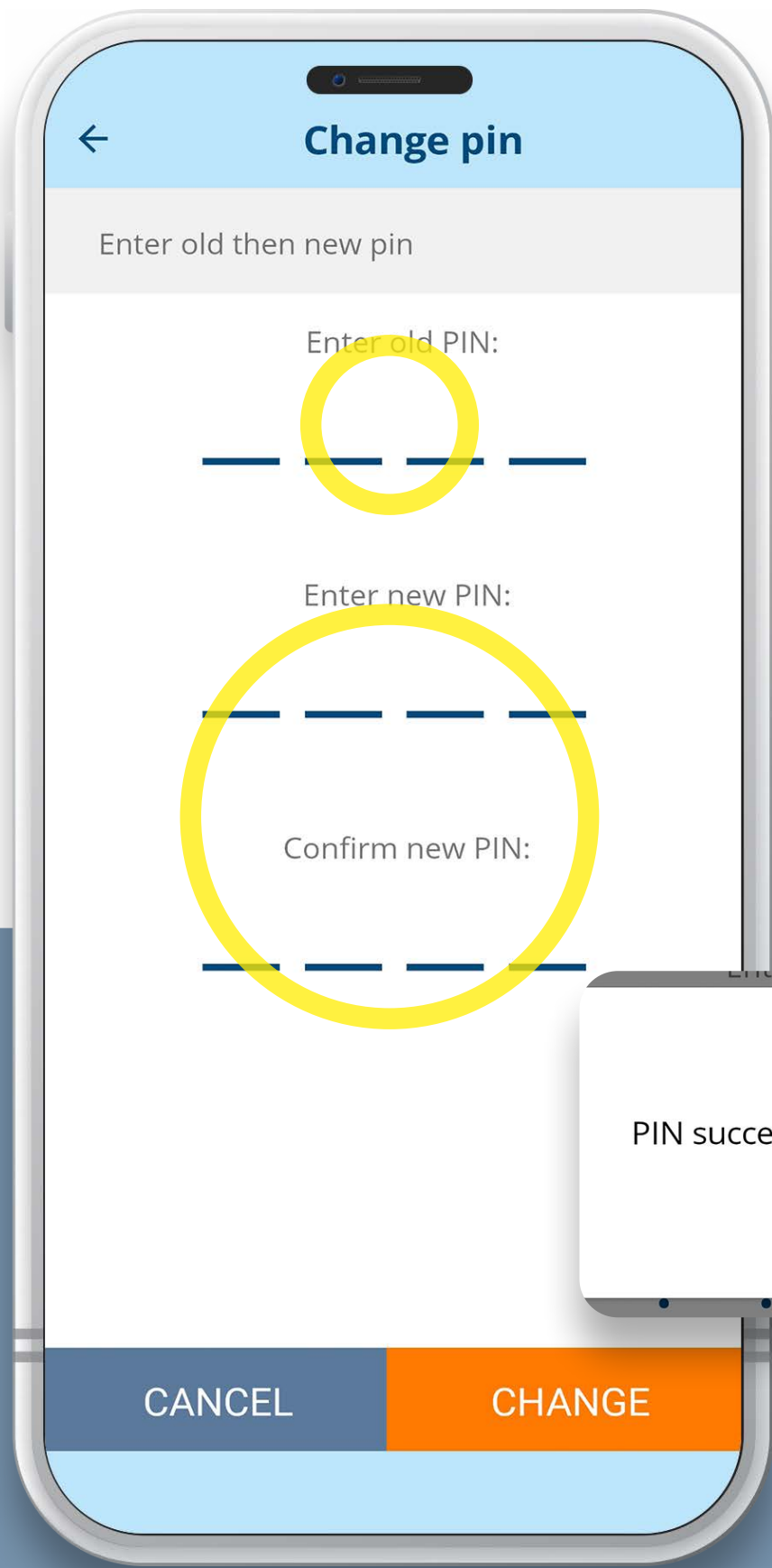


## Settings

In the main menu, in the “Profile” section, select the “Settings” option. Select the “Change PIN code” option to change the PIN for the login to the application.



Input your current PIN with which you have logged in to the application. You will receive the message if you have input an incorrect PIN.

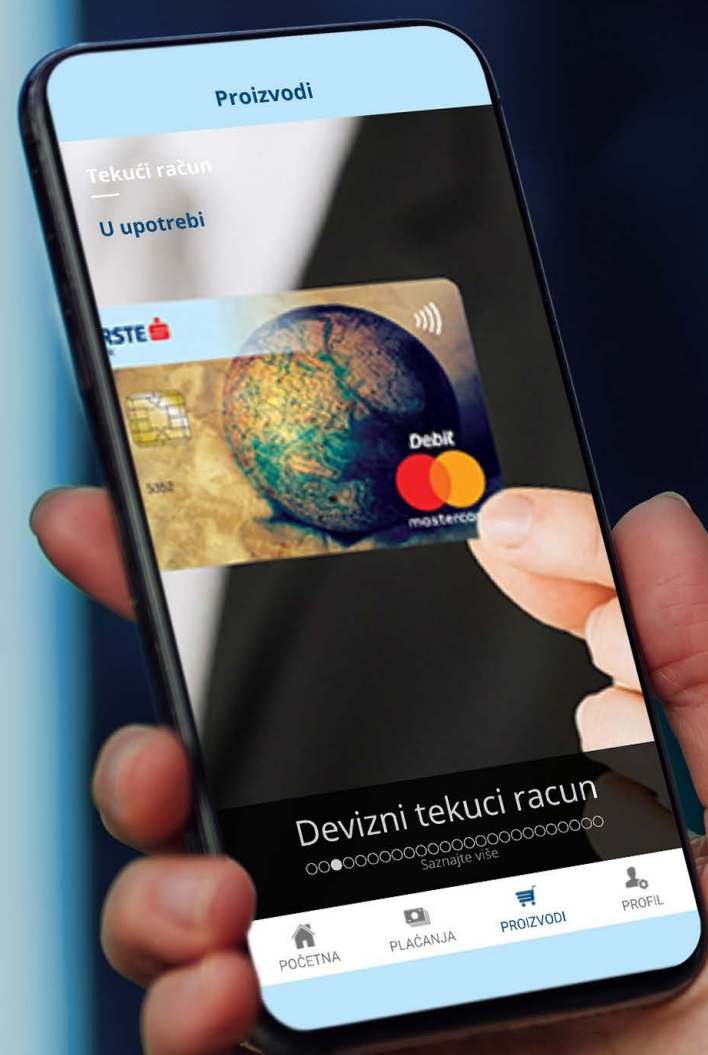


Input new PIN in accordance with the stated rules. You will receive the error message if the PIN is not in accordance with the rules.



Re-input the new PIN and you will receive the message that the PIN is successfully changed.





# ERSTE Bank



@ErsteBankSrbija



Erste Banka Srbija

ERSTE telephone numbers:  
0800 201 201, 060 48 48 000, 021 423 364



[www.erstebank.rs](http://www.erstebank.rs)