A new way of logging into eBiz - **mToken**

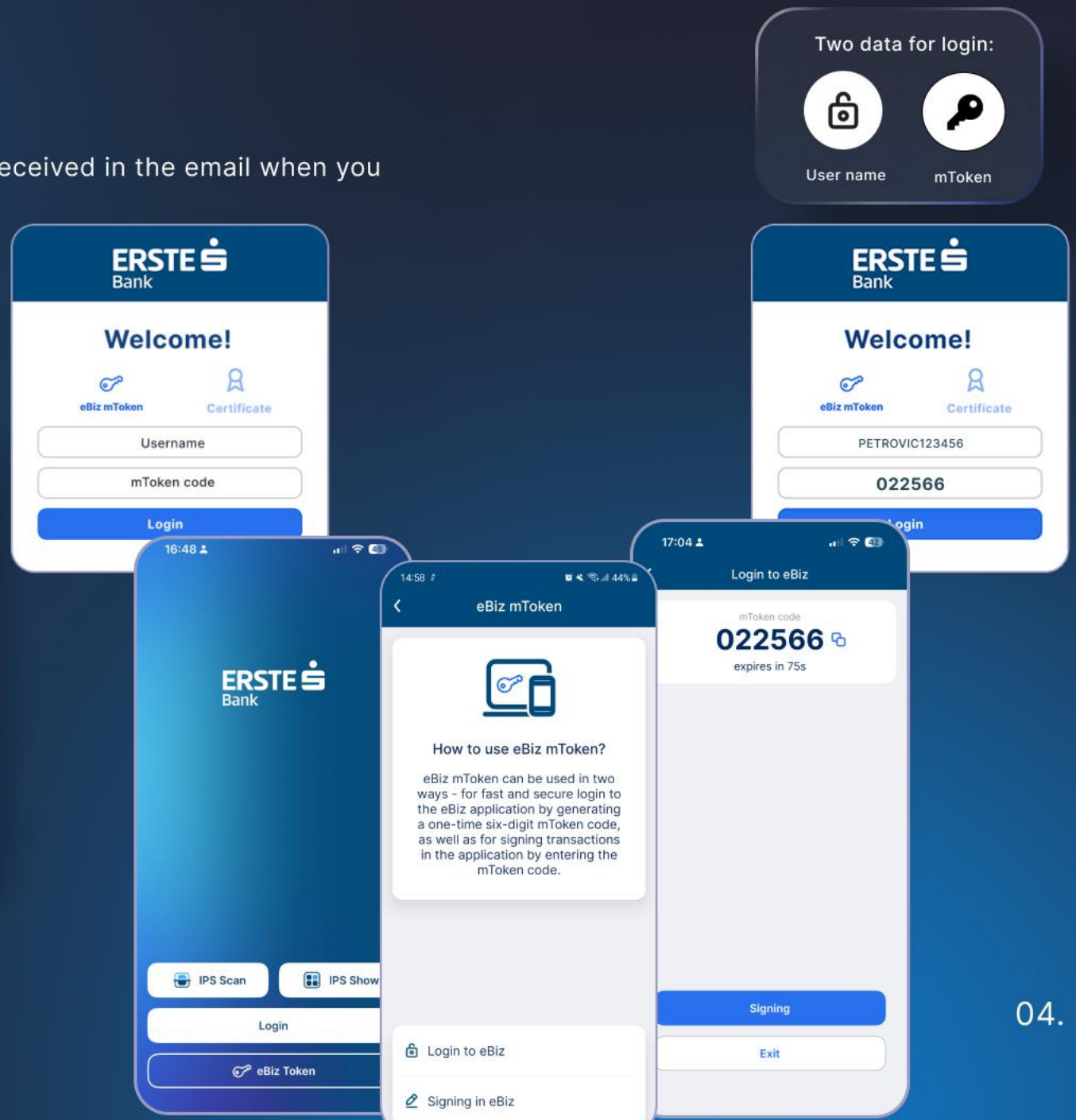
ERSTE Bank

Login using mToken

To log in with mToken, you need to enter the username you received in the email when you activated the service.

In addition to the username, you must have the mBiz application activated.

1. On the home page eBiz application input your username
2. In mBiz application choose "eBiz Token " - "Login to eBiz"
3. Confirm with your PIN or biometrics
4. Input generated mToken code in eBiz application



Activate the mobile app without visiting the bank!

If your are the client of Erste Bank and have subscribed to Erste eBiz e-banking application, activate the mBiz mobile app in just a few simple steps, through eBiz service, without visiting the bank.

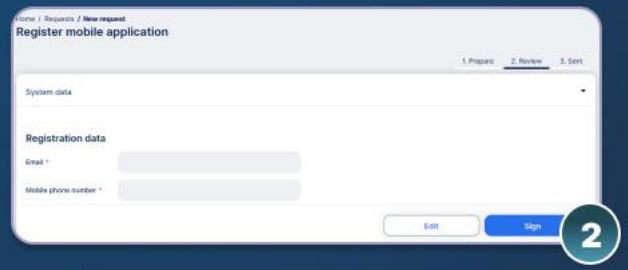
1 Open the electronic application to activate the mobile application using the "Requests" option on the main menu.

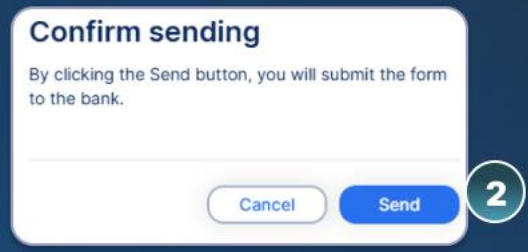
2 Enter your email address and mobile phone number and click "Next". Check the entered data and click "Send" or "Edit" if corrections to the entered data are required. Confirm the submission of the request by entering a one-time code, click "Send" and confirm the submission on the next screen.

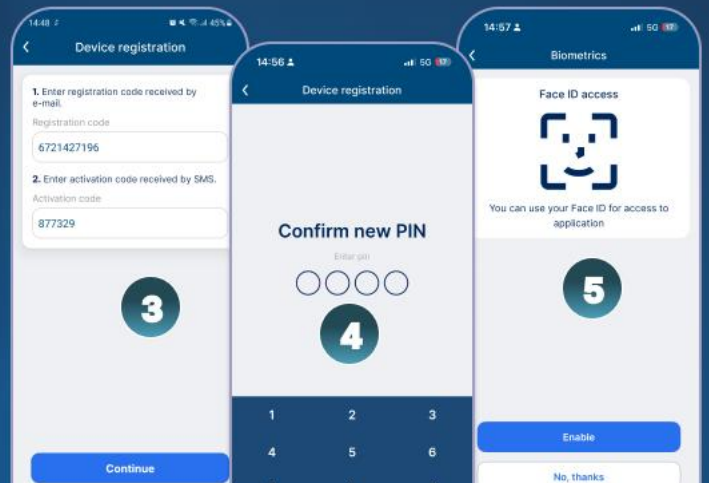
If you have signed in to the application with a certificate, you confirm the sending of the request with a PIN.

You will receive a registration code to your email address, and an SMS message with an activation code to the mobile phone number you entered in the request.

3 Download Erste mBiz app from Google Play, App Store, or Huawei AppGallery Store, and install it on your mobile device. Open the application, click "Login". In the "Registration code" box, input the registration code you have received in the e-mail, and in the "Activation code" box input the activation code you have received in the SMS to the telephone number input in the application, and click "Continue". .







* By activating the mBiz service on a new device, the application on the previous device will be deleted.
* Use of the mBiz service is supported only on one device.

4 After the mobile application activation on your device, define the four-digit PIN, in accordance with the stated rules. You will use your PIN for any further login to the application and order signing. It is necessary to confirm your PIN on the following screen. It is not possible to define the PIN as identical four digits (e.g. 1111) and numbers in sequence (e.g. 1234 or 4321). When changing the PIN, your new PIN cannot be the same as the one of the previously used PINs.

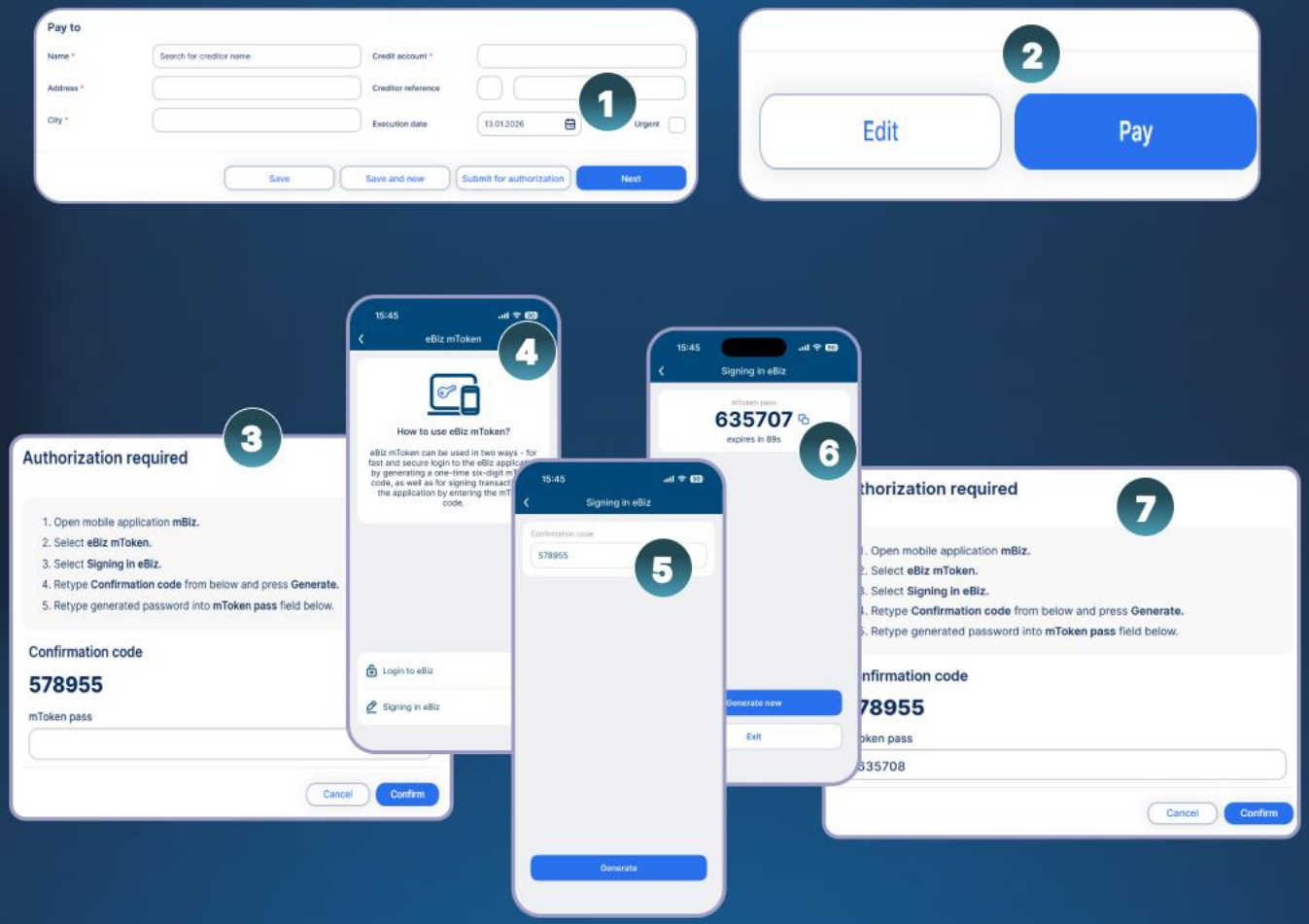
5 To log in the mobile application and authorize payments, you can also use your fingerprint or face scanner (only with iOS devices) by allowing the biometric login in the course of the first app login or subsequently within the "Settings" option.

ERSTE Bank

Signing mToken payments

1 After filling all the elements in the payment order, click on the "Next" option.

2 After clicking on "Next", check the entered data in the payment order and in case changes are needed, click on the "Edit" option. If the data is entered correctly, click "Pay".



3 "Verification Code" will be displayed.

4 In the mBiz application, select "Signing in eBiz".

5 Enter the confirmation code displayed in the eBiz application and generate an mToken code.

6 An mToken code will be generated in the mBiz application.

7 Enter the mToken code in eBiz and confirm the account.

ERSTE Bank

mToken

@ErsteBankSrbija www.erstebank.rs

Erste phone number: 0800 201 201, +381 60 48 48 000, 021 423 364

ERSTE Bank