CONCIERGE EXCELLENCE IN SERVICES





CONCIERGE SERVICES

Your lifestyle is accompanied by dozens of privileges. Time, unfortunately, is not one of them. By choosing the premium card EPB Mastercard World Elite, you have access to a range of facilities that have been adapted to the needs of a busy agenda like yours.

The Concierge Service offers a package of benefits that money cannot buy, offering you the most valuable resource of the moment - time for things that matter.

With Concierge services, you have access to the best specialists around the world, covering all of your interest areas.

Whether it's a dinner reservation at a Michelin-starred restaurant with a long waiting list, meeting arrangements with business partners or extravagant holiday ideas, all you have to do is give us your list of demands and we will find experiences designed specifically for you. With the concierge services, you are sure that your demands are fully understood

For Mastercard World Elite you can download the Consiergo app just using the OR codes below:







Play Store





LIFE STYLE

Customized solutions for a diversity of services.



You have access to lawyers, public notaries, architects, finance, branding and PR specialists.

Your image matters.

That is why, by reaching out to us, you will always have access to stylists, make-up artists, designers and photographers.

Your **hobbies** deserve all our support.

Photography, feng shui, gardening, painting, cooking ... however you decide to spend your **free time**, we can help you do it the way you want.

By practicing with us you will reach your full potential. We offer **coaching** for golf, martial arts, tennis, horseback riding, chess and more.

Offer your family the desired **courses**! Piano, dance, acting, foreign languages ... we offer you a wide range from which you can choose the perfect option.

We have the pleasure of counseling you when you need advice **on art**, **auctions or exhibitions**.

We can assist you when you want to try **spa services and beauty centres** by making appointments and recommendations.

We can also **book reservations and get tickets** for you when it comes to exclusive, cultural and lifestyle events, both in Romania and in any other country.

Last but not least, **culinary and shopping experiences** get an
upgrade when you use the
concierge services, not only through
bookings, but also through
personalized shopping experiences:
stores that are on your list of
interests will be opened just for you
so you can enjoy shopping at your
own pace.



HOUSEHOLD SERVICES

Your home deserves the VIP treatment.



Moving and relocation services	Cleaning , dry-cleaning services
Security and protection	Tailoring services
Gardening , swimming pool maintenance	Services for pets , veterinary services
Personal drivers	Car services: car towing, service, registration
IT support/interventions	
Diumbors electricians corportors	
Plumbers, electricians , carpenters,	Beauty services; restaurant and
locksmith's services	Shows reservations in the country.



TRAVEL

Whether you are on a business or family trip, we select the best services for your vacation plans.



Tourist recommendations

Organizing thematic holidays: golf, hunting, SPA, ski, etc.

Planning for personalized holidays: city breaks

Driver and limousine services

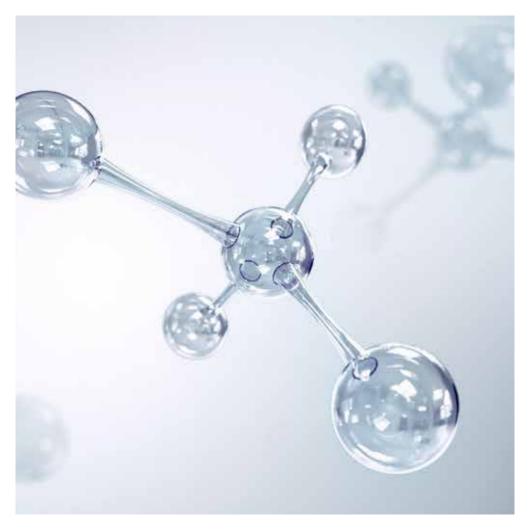
Planning for anniversaries, cocktail parties, events with over 20 people

Accommodation services, airplane tickets

Local Transfers to/from the airport

VIP service at the Henri Coanda Airport:

diplomatic corridor access, VIP lounge access, limousine transfer to the aircraft, priority boarding.



MEDICAL SERVICES

We offer you access to the best medical care services wherever you are.



We know that every person has different demands, so we strive to offer personalized recommendations, capable of providing you a high degree of satisfaction.

Medical consultation services in Romania and abroad.

Recommendations/appointments at medical professionals in Romania.



OTOPENI VIP SERVICES



We give your travels the premium treatment with the **Otopeni VIP Service**:

- a complete package designed to assist you at both departure and arrival, so you can really enjoy your trip.

The service is available in both the arrival and the departure terminals for domestic and international flights.

Your Benefits:

On arrival - welcoming and accompanying passengers; transport from the aircraft (if applicable) with VIP minibus/limousine; facilitating border crossing formalities on dedicated flows.

On departure - welcoming and accompanying passengers; facilitating security check formalities and border

crossings; assistance with priority access boarding; transport to the aircraft (if applicable) with VIP minibus/limousine. To benefit from this service, you have to order it at least **24 hours before the flight** and provide the following information: first name and surname of all passengers, date of flight, flight number, departure time or landing time.



Mastercard World Elite. Exclusive benefits for your lifestyle!





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