

Request for unblocking Mastercard 3D Secure Code service

Please fill out the request accurately and legibly in block letters.

Applicant's information

Name and surname of the cardholder	
National identification number JMBG (for residents)	Internal foreigner number (for nonresidents)
Card number	
Account number	
Phone number	

Change of status

Service unblocking

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Specify the reasons for blocking (L, O)

(L – 3 incorrect password, O – other)

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Specify other reasons

Place

Date

Note: It is necessary to send the request in electronic form to email: cards@erstebank.me

All information is considered confidential and used exclusively for the purposes of the Bank in order to provide better services to customers of Erste Bank AD Podgorica.