

Appendix No.1.to the Business Rules on Financial and Supplementary Financial Services	
Party engaged in outsourced activities	Outsourced activities
ANY Biztonsági Nyomda Nyrt. (1102. Budapest, Halom u. 5.)	generating, printing, enveloping, electronic transmission of account statements and any other report letters
Iron Mountain Magyarország Kft. (H-1093 Budapest, Czuczor u. 10. IV. és V. emelet)	Document storage, archiving and destruction services.
sIT Solutions AT Spardat GmbH (A-1110 Vienna, Geiselbergstrasse 21-25, Austria)	<p>Operation of Informix data base.</p> <p>Operation of a CRM system</p> <p>Operation of backup/restore infrastructure</p> <p>Operation of online sanction screening system of transborder transactions</p> <p>Operation of ListIT and Amanda archiving systems</p> <p>Operation of cross border Cash Pool system and providing service for corporate clients</p> <p>Operation of online payment surface (Payment Factory) for corporate clients</p>
Idemia Hungary Kft. (H-2045 Törökbálint, Tópark u. 9.)	Generation, personalisation, placement in envelopes and posting of bank cards with chips.
Alvicom Kereskedelmi és Szolgáltató Kft. (H-3534 Miskolc, Kandó Kálmán utca 26.)	Integration testing of certain IT systems
Capture IT Services Kft. (H-1031 Budapest, Záhony u. 7. Graphisoft Park „B” épület.)	Integration testing of certain IT systems
e-Jogsegéd Szolgáltató Korlátolt Felelősségű Társaság (1135 Budapest Kisgömb u. 6. fszt 1.)	<p>IT services related to electronic payment order proceedings, execution and collection processes.</p> <p>IT services related to electronic communication with tax authority and CEVR.</p> <p>IT services related to litigation register and electronic communication with courts.</p> <p>Providing e-Company Gate VIP (e-Cégkapu VIP) service.</p>
DocuScan Dokumentumkezelő Kft. (H-2111 Szada, Ipari Park 23.)	Electronic processing and archiving of documents or preparation of documents for permanent disposal
Cellum Global Zrt. (6725 Szeged, Pálfy utca 46.)	Operation of mobile payment system
BSCE Tanácsadó és Informatikai Kft. (1134 Budapest, Róbert Károly krt. 82-84.)	Integration testing of certain IT systems
WEBváltó Kft. (1095 Budapest, Soroksári út 32-34. E. ép. 6. em.)	Database and Weblogic expert activity

<p>EG IT International GmbH (A-1100 Vienna, Am Belvedere 1, Austria)</p>	<p>IT operation of filtering system for the prevention of money laundering.  IT operation of an electronic trading platform  IT operation of a corporate client database for regulatory reporting  IT operation of a bond sales-trader system and workflow  IT operation of business workflow systems connected to business intelligence services  Public cloud service/cloud computing  Group data delivery and calculation processing and data discovery services</p> <p>Operation of Microsoft Office 365 (O365)</p> <p>Operation of the RICOS credit decision support system</p> <p>Operation of the EWS Risk Management Application</p> <p>Operation of an application that enables data flow between investment transaction management systems</p> <p>Operation of KRIMI SL system</p> <p>Operation of IT systems of international payment orders</p> <p>Operation of customer relationship management system</p> <p>Operation and support of new web frontend system for custody clients</p>
<p>Gemcon Economic Modelling and Consulting Kft. (1012 Budapest, Mátray utca 3. 4. em. 1.)</p>	<p>Integration testing of certain IT systems</p>
<p>Erste Group Bank AG (A-1100 Vienna, Am Belvedere 1, Austria)</p>	<p>Operation of a central KYC (know your customer) database for financial institution (bank) customers.  Operation of a corporate client database for regulatory reporting  Transaction monitoring services of cross border payments and SEPA payments</p>
<p>GIRO Elszámolásforgalmi Zrt. (1054 Budapest, Vadász u. 31.)</p>	<p>Operation of a system facilitating simplified payment account transfer</p>
<p>Clarity Consulting Kft. (1145 Budapest, Erzsébet királyné útja 29. B. ép.)</p>	<p>Provision of system support and maintenance services</p>
<p>Bisnode D&amp;B Magyarország Információ Szolgáltató Korlátolt Felelősségű Társaság (Magyarország, 1093 Budapest, Közraktár utca 30-32.)</p>	<p>Mass identification of ultimate beneficial owner natural persons, inspecting PEP and sanctions lists and monitoring changes</p>
<p>Mindspire Consulting Zrt. (Magyarország, 1027 Budapest, Ganz utca 16. V. emelet)</p>	<p>Data migration and testing services</p>
<p>Remedios Zrt. (1063 Budapest, Bajnok utca 13.)</p>	<p>Linux/Unix support services</p>
<p>Automizy Marketing-technológiai Zártkörűen Működő Részvénytársaság (1097 Budapest, Könyves Kálmán körút 12-14)</p>	<p>Operation services for e-mail sending system</p>
<p>TC&amp;C Távközlés- és Számítástechnikai Szolgáltató Kft. (Magyarország, 1155 Budapest,</p>	<p>Telecommunication and information technology maintenance</p>

Wesselényi utca 35.)	
DATEX Műszaki Fejlesztő és Szolgáltató Kft. (1051 Budapest, József nádor tér 11. II .em. 1.)	LHR system operation, maintenance and service
Invitech ICT Services Kft. (2040 Budaörs, Edison u. 4. )	process robotization
Mint Consulting Kft. (1134 Budapest, Klapka utca 17. 1.)	Integration testing of certain IT systems
ThreatMark s.r.o. (Hlinky 505/118, Pisárky, 603 00 Brno, Czech Republic,)	Installation and operation of cyber-fraud prevention system
EU-Diákok Munkaerőkövetítő és Szolgáltató Iskolaszövetkezet	providing human resources by external service for administrative tasks
Atlasz Iskolaszövetkezet	providing human resources by external service for administrative tasks
Bravonet Kft. (1145 Budapest, Újvilág utca 50-52.)	application development
Interface Kft. (1039 Budapest, Árpád utca 64.)	IFACT and KKNM system support activities
Intalion Kft. (1012 Budapest, Vérmező út 4.)	ELK system support activities
Oracle Hungary Kft. (1095 Budapest, Lechner Ödön fasor 7., Millenium Tower II.)	EDW application development activities
Compliance Data Systems Korlátolt Felelősségű Társaság (1037 Budapest, Montevideo út 2. B.ép.)	SAMAM system support activities
Alerant Informatikai Zrt. (1117 Budapest, Infopark sétány 1.)	System support activities related to the operation of certain IT systems
APPELLO Kft. (1075 Budapest, Madách Imre út 13-14.)	System development activities System support activities
SAS Institute Szoftver Értékesítő és Tanácsadó Korlátolt Felelősségű Társaság (1124 Budapest, Csörsz utca 49-51.)	Email module implementation and operation related to campaign management activities
Xdroid Informatikai és Szolgáltató Korlátolt Felelősségű Társaság (1031 Budapest, Záhony utca 7.)	Support activities of the voice-analyzing system Voiceanalytics
Erste Group Card Processor d.o.o. (Horvátország, 10000 Zágráb, Radnička cesta 45.)	Services for the technical implementation of EMV 3Ds2.X card SCA
ARDINSYS Zrt. (1023 Budapest, Mecset utca 10-12. fszt. 2.)	Support activities related to Electronic document and signature manager systems
T-Systems Magyarország Zrt.	CASIR licence és legislation changes tracking and system support activities

Erste Digital GmbH (Am Belvedere 1, 1100 Vienna, Austria)	<p>Operation of CAPS system</p> <p>Operation of KRM risk manager system</p> <p>Operation of CreditLab system</p> <p>Operation of SAP</p> <p>Operation of Crisp system</p> <p>Operation of RWA system</p> <p>Operation of FRED system</p> <p>Operation of payment transferring system (EBICS Gate)</p> <p>Operation of application for credit risk models (CRANE)</p> <p>Operation of insider trading and market abuse monitoring system (GUSTAF)</p>
SWICON Zrt. (1031 Budapest, Záhony utca 7.)	Operation of SMA system
Pont Systems Informatikai és Tanácsadó Zrt. (1117 Budapest, Fehérvári út 50-52.)	VILMA system support services
SmartX Solutions Kft. (1118 Budapest, Rétköz u. 5.)	Support services for document templating tasks
CommerzBank AG (Kaiserstrasse 16, 60311 Frankfurt am Main)	Historical data management
NEXTENT Informatika Zrt.	Support for REPGA system application management
SmartX Solutions Kft. (1118 Budapest, Rétköz u. 5.)	System support activities
CARDINAL Számítástechnikai Korlátolt Felelősségű Társaság (1025 Budapest, Pusztaszeri út 91.)	System support activities for ELECTRA system
Bright BI Informatikai Kft. (1085 Budapest, József körút 69. fszt. Ü-1.)	<p>Development and testing of applications</p> <p>SASVIYA system support services</p>
Informula Kft. (1138 Budapest, Népfürdő utca 22. B torony. ép. 15. em.)	system support activities for several IT systems