

CREDIT CARD

Published: January 31, 2024

Effective: February 01, 2024

Publication as of January 31, 2024:

- From 1 April 2024, the Bank increases the fees related to the credit card credit account and credit card installment services, and other fees for credit cards are also increased due to the increase in the consumer price index established by the Central Statistical Office for 2023. The bank applies a maximum fee increase of 17,6% for some fees. The amendment has been made in accordance with Clauses II.2.6.1.c) and 2.6.2 of the General Terms and Conditions of Retail Credit Cards, subject to the change in the annual consumer price index of the Central Statistical Office.
- The Bank extends the promotion for the following fees:
 - Issuance fee promotion for Wizz Air and Erste Max Credit Cards
 - Issuance fee and annual fee application promotion for Erste Platinum Credit Cards
 - Cash payment at ERSTE Bank's ATMs, in Hungary and at the Bank branch
 - Secondary Account ID registration, modification, renewal, deletion at the branch
 - Currency conversion commission
 - Payment Request initiated by the Payee upon fulfilment (when fulfilment is via instant payment)
- The Bank will reduce the 1st installment of the late fee valid from 04.01.2024 for all credit cards, the bank will modify the 2nd installment of the late fee so that the 2nd installment of the late fee is a maximum of HUF 3 060. (If the amount of the 2nd installment of the late fee is higher than HUF 3,060, the bank will reduce the fee to HUF 3 060, if the amount of the 2nd installment of the late fee is lower than HUF 3 060, the bank will increase the fee by 17.60%, so that fee amount is a maximum of HUF 3 060)
- The bank publishes it:
 - the application and payment deadline for the installment payment service
 - installment payment service transaction interest calculation formula
- The Bank moves the definition of the APR calculation of installment payment services under the XVI. BASIC CONCEPTS, DEFINITIONS section.

Table of contents

I.	CREDIT CARD PRODUCTS	4
II.	MAIN FEES OF CREDIT CARDS ACCEPTED FROM 01/01/2024	4
III.	INTEREST, APR, REFERENCE APR FOR CREDIT CARDS ACCEPTED FROM 1/1/2024	5
1)	Erste Credit Card (Visa Classic), Wizz Air Credit Card and Erste Max Credit Card	5
2)	Erste Platinum Credit Card	6
IV.	OTHER FEES OF CREDIT CARDS ACCEPTED FROM 1/1/2024 until 31/03/2024	7
V.	OTHER FEES OF CREDIT CARDS ACCEPTED FROM 1/1/2024	8
VI.	CREDIT CARD SERVICES AND FEES	9
1)	Accident, illness and luggage insurance, assistance services:	9
2)	Erste Credit Card Complex Repayment Protection:	9
3)	Text message (SMS) services:	9
4)	Erste MobilePay:	9
5)	Emergency cash withdrawal and bank card issuance:	10
6)	Credit line consolidation:	10
7)	Change card type:	10
8)	Responsible escrow fee / fee for possession without legal basis:	11
VII.	CREDIT CARD PACKAGES AND THEIR FEES	11
1)	Wizz Air Credit Card related packages	11
2)	Packages related to the Erste Max Credit Card	11
VIII.	GENERAL RULES	13
1)	Card limits	13
2)	Settlement of emergency cash withdrawals	14
3)	One-touch transactions at Erste Bank ATMs	14
4)	Card blocking and unblocking	15
5)	Rules for credit account transactions	15
IX.	FEES AND CONDITIONS OF CREDIT CARDS ACCEPTED BEFORE 1/1/2024	16
1)	Major fees	16
1.1.	Main card issuance fee	16
1.2.	Main card annual fee	17
1.3.	Supplementary card issuance fee	18
1.4.	Supplementary card annual fee	19
1.5.	Monthly account management fee (main card)	20
1.6.	Monthly account management fee (supplementary card)	21
2)	Other fees for credit cards until 3/31/2024	22
	Other fees for credit cards from 1/4/2024	23
3)	Credit card services and fees	25
4)	Credit card packages and their fees	25
5)	Credit card validity	25
X.	1/1/2024 PRIORLY ACCEPTED CREDIT CARD INTERESTS, APR, REFERENCE APR	25
1)	Erste Credit Card (Visa Classic), Wizz Air Credit Card and Erste Max Credit Card	25
2)	Reference APR for Erste Credit Card (Visa Classic), Wizz Air Credit Card and Erste Max Credit Card	29
3)	Loan interest rate for Erste Platinum Credit Card	29
4)	Reference APR for Erste Platinum Credit Card	32
XI.	CREDIT CARD INSTALLMENT SERVICES	34
1)	Installment payment services	34
1.1.	Repayment of credit card expenses in installments	34
1.2.	Withdrawal and repayment of free credit line in details:	35
1.3.	Application and payment deadline for installment payment service	36
XII.	FEES AND INTEREST FOR CREDIT CARD INSTALLMENT SERVICES SOLD FROM 7/1/2023	36
1)	Reference APR	36
2)	Annual loan interest rate	37
3)	Fees	39
XIII.	FEES AND INTEREST FOR CREDIT CARD INSTALLMENT SERVICES SOLD BEFORE 7/1/2023	40
1)	Application period: From 4/11/2023 until 6/30/2023	40
1.1.	Reference APR	40
1.2.	Annual loan interest rate	40

ERSTE BANK HUNGARY ZRT. Appendix 5 to the Retail Credit Announcement

1.3. Fees	42
2) Application period: From 2/1/2023 until 4/10/2023	42
2.1. Reference APR	42
2.2. Annual loan interest rate	42
2.3.Fees	43
3) Application period from 1/1/2023 to 1/31/2023	43
3.1. Reference APR	43
3.2 Annual loan interest rate	44
3.3. Fees	44
4) Application period: from 12/1/2022 to 12/31/2022	44
4.1. Reference APR	44
4.2 Annual loan interest rate	45
4.3.Fees	45
5) Application period: Until 11/30/2022	46
5.1 Interest and APR	46
5.2.Fees	46
XIV. CREDIT CARD TRANSITIONAL AND PERMANENT PAYMENT FACILITIES	47
XV. CALCULATION OF DUE FEES AND COMMISSIONS	48
1) Due fees and commissions	48
2) Calculation of fees and commissions	49
XVI. BASIC CONCEPTS, DEFINITIONS	49

I. CREDIT CARD PRODUCTS

Credit card products	Erste Credit Card (Visa Classic)	Erste Max Credit Card	Wizz Air Credit Card	Erste Platinum Credit Card
Card types	Visa Classic	Visa Classic or Mastercard Standard	MasterCard Gold	MasterCard Platinum
Related loyalty scheme	-	Erste Max Credit Card Program	Wizz Air Credit Card Rewards Program	Erste Platinum Credit Card Program
Eligible Credit line	HUF 150,000 – 3,500,000			
Technology	suitable for one-touch pay			
Validity	48 months			
Accounting date	10 th day of every month (if it is not a banking day, then the first day following banking day)			
Grace period	15 calendar days			
Minimum amount to be paid	5%, minimum HUF 5,000			
Eligible Supplementary card	4 cards			
Sales	Not sold	Sold	Sold	Sold

You can have several credit card products, but you can only choose one type of card for one product:

- You can apply for several main credit card products of different types at the same time, which have separate credit accounts. You can choose the main cards from among the sold credit card products listed in this notice. You can have no more than one of each credit card product.
- If we issue both Visa and Mastercard cards from a credit card product, you can only apply for one of these types, not both. For example, if you already have a Visa-type Erste Max Credit Card, you cannot apply for a Mastercard-type Erste Max Credit Card.
- We decide on the issuance of a new credit card based on the results of the credit assessment.

II. MAIN FEES OF CREDIT CARDS ACCEPTED FROM 01/01/2024

Credit card products / Fees	Erste Credit Card (Visa Classic)	Erste Max Credit Card	Wizz Air Credit Card	Erste Platinum Credit card
Main card issuance fee	Not sold	HUF 6,821 can be redeemed		HUF 25,000
Main card annual fee	HUF 6,821 annually			HUF 25,000 annually
Supplementary card issuance fee	HUF 6,821 can be redeemed			HUF 25,000
Supplementary card annual fee	HUF 6,821 annually			HUF 25,000 annually
Monthly account management fee (main card)	HUF 590			HUF 0

Issuance fee promotion for Wizz Air and Erste Max Credit Cards:

- For the duration of the promotion, the issuance fee for the Wizz Air Credit Card and Erste Max Credit Card requested at Erste Bank's on-site sales representatives (at sales locations other than bank branches, e.g. Liszt Ferenc International Airport) is HUF 0.
- The promotion is valid for Wizz Air Credit Card and Erste Max Credit Card main card applications accepted from August 16, 2023 to **March 31, 2025**.

Issuance fee and annual fee application promotion for Erste Platinum Credit Cards:

- The main card and supplementary card issuance fee, as well as the annual card fee of the Erste Platinum Credit Card for Private Banking customers, is HUF 14,900 for the duration of the promotion.
- The main card and supplementary card issuance fee for the Erste Platinum Credit Card, as well as the annual card fee for Erste World and Premium customers, is HUF 19,900 for the duration of the promotion.
- The promotion, which has been extended, is valid for new applications accepted between **4/1/2024 and 3/31/2025**.
- The promotional issuance and annual fee is valid for the affected customers as long as they are classified as Private Banking, Erste World or Premium customers. If the customer's Private Banking, Erste World or Premium status is terminated, the benefits related to the credit card account and credit cards due to the Private Banking, Erste World or Premium status will cease on the date of termination.

III. INTEREST, APR, REFERENCE APR FOR CREDIT CARDS ACCEPTED FROM 1/1/2024

1) Erste Credit Card (Visa Classic), Wizz Air Credit Card and Erste Max Credit Card

Monthly loan interest rate for credit card applications accepted between January 1, 2024 and June 30, 2024				
Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Monthly loan interest rate	APR	Monthly default interest
150,000	190,000	3.00%	48.34%–49.88%	4.20%
200,000	290,000	3.11%	48.21%–49.92%	4.20%
300,000	390,000	3.22%	49.11%–49.97%	4.20%
400,000	490,000	3.27%	49.39%–49.90%	4.20%
500,000	740,000	3.30%	49.14%–49.87%	4.20%
750,000	990,000	3.35%	49.63%–49.99%	4.20%
1,000,000	1,240,000	3.37%	49.75%–49.96%	4.20%
1,250,000	1,490,000	3.38%	49.77%–49.91%	4.20%
1,500,000	3,500,000	3.39%	49.51%–49.94%	4.20%

- Reference APR for credit card applications accepted from January 1, 2024 to June 30, 2024: 49.23%.

2) Erste Platinum Credit Card

Monthly loan interest rate for Erste Platinum Credit Card applications accepted between January 1, 2024 and June 30, 2024								
Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Erste Platinum Credit Card for Private Banking customers		Erste Platinum Credit Card for World/Premium customers		Erste Platinum Credit Card for other customers		Erste Platinum Credit Card for all customers
		Monthly loan interest rate	APR	Monthly loan interest rate	APR	Monthly loan interest rate	APR	Monthly default interest
150,000	190,000	1.37%	31.08%–35.14%	1.37%	36.23%–42.12%	1.37%	41.88%–49.97%	2.30%
200,000	290,000	1.92%	34.63%–39.09%	1.92%	37.93%–44.24%	1.92%	41.46%–49.87%	3.10%
300,000	390,000	2.45%	40.70%–42.94%	2.45%	43.21%–46.32%	2.45%	45.85%–49.92%	3.90%
400,000	490,000	2.70%	43.35%–44.69%	2.70%	45.36%–47.20%	2.70%	47.46%–49.84%	4.20%
500,000	740,000	2.85%	43.88%–45.76%	2.85%	45.19%–47.76%	2.85%	46.55%–49.85%	4.20%
750,000	990,000	3.05%	46.28%–47.22%	3.05%	47.27%–48.54%	3.05%	48.29%–49.92%	4.20%
1,000,000	1,240,000	3.15%	47.40%–47.96%	3.15%	48.19%–48.95%	3.15%	49.00%–49.97%	4.20%
1,250,000	1,490,000	3.20%	47.86%–48.24%	3.20%	48.52%–49.03%	3.20%	49.20%–49.84%	4.20%
1,500,000	3,500,000	3.24%	47.43%–48.54%	3.24%	47.71%–49.20%	3.24%	47.99%–49.87%	4.20%

- Reference APR for credit card applications accepted from January 1, 2024 to June 30, 2024:
 - Erste Platinum Credit Card for Private Banking customers: 41.00%.
 - Erste Platinum Credit Card for World/Premium customers: 43.62%.
 - for other Erste Platinum Credit Card customers: 46.38%.

IV. OTHER FEES OF CREDIT CARDS ACCEPTED FROM 1/1/2024 until 31/03/2024

Type of fee	Amount for fees
Fee for the reproduction of a card	HUF 2,071
Fee for the reproduction of a PIN:	HUF 689
Modification of the PIN at Erste ATM, in Hungary:	HUF 204
Modification of the PIN at other places, both in Hungary and abroad:	HUF 405
Card blocking fee:	HUF 0
Card replacement fee	HUF 3,832
Fee for changing card type	HUF 5,128
Branch acceptance fee	HUF 3,930
Purchasing in Hungary and abroad:	Free of charge
Cash withdrawals at home and abroad at ATMs or from bank branches At a POS terminal or at the post office using a POS terminal:	1,101 + 7.83%
Cash payment at ERSTE Bank's ATMs, in Hungary:	HUF 68 + 0.24 % as part of the promotion HUF 0 until 3/31/2024
Balance inquiry at an Erste Bank ATM (domestic), POS terminal and Erste Bank branch ¹	HUF 69
Balance statement query at other ATMs in Hungary and abroad	HUF 345
1 st installment of late payment fee (basic fee)	HUF 583
2 nd installment of late payment fee	HUF 4,750
Credit line overage fee	HUF 6,387
Repayment fee by postal check (per completed order)	HUF 676
Repayment of the credit card debt with a Group Direct Debit Order submitted to your bank account at another bank	HUF 0
Fulfillment of Group Direct Debit Order (debited to credit card account)/completed order	HUF 53
You are using Erste TeleBank, internet banking and mobile application services Internal transfer via API from one's own credit card to one's current account, or transfer	HUF 269 + 1.88%
Recording, modification, renewal, deletion of a secondary identification via the Bank branch	HUF 1,806 as part of the promotion HUF 0 until 3/31/2024
Recording, modification, renewal, deletion of a secondary identification in internet banking/mobile application service or based on an incoming GIRO message	free of charge
Foreign currency conversion commission	2% as part of the promotion until 3/31/2024 0%
Upon completion of a Payment request initiated by the beneficiary (in the case of immediate HUF transfer)	1.15% as part of the promotion until 3/31/2024: HUF 0
When submitting a Payment request initiated by a beneficiary	HUF 0

¹ The first account balance query (bankcard activation) with the bankcard at any ATM of Erste Bank in Hungary will be free of charge.

V. OTHER FEES OF CREDIT CARDS ACCEPTED FROM 1/1/2024

from 4/1/2024

Type of fee	Amount for fees
Fee for the reproduction of a card	HUF 2,435
Fee for the reproduction of a PIN:	HUF 810
Modification of the PIN at Erste ATM, in Hungary:	HUF 240
Modification of the PIN at other places, both in Hungary and abroad:	HUF 476
Card blocking fee:	HUF 0
Card replacement fee	HUF 4,506
Fee for changing card type	HUF 6,031
Branch acceptance fee	HUF 4,622
Purchasing in Hungary and abroad:	Free of charge
Cash withdrawals at home and abroad at ATMs or from bank branches At a POS terminal or at the post office using a POS terminal:	1,295 + 7.83%
Cash payment at ERSTE Bank's ATMs, in Hungary:	HUF 80 + 0.24 % as part of the promotion HUF 0 until 3/31/2025
Balance inquiry at an Erste Bank ATM (domestic), POS terminal and Erste Bank branch ¹	HUF 81
Balance statement query at other ATMs in Hungary and abroad	HUF 406
1 st installment of late payment fee (basic fee)	HUF 561
2 nd installment of late payment fee	HUF 3 060
Credit line overage fee	HUF 7,511
Repayment fee by postal check (per completed order)	HUF 795
Repayment of the credit card debt with a Group Direct Debit Order submitted to your bank account at another bank	HUF 0
Fulfillment of Group Direct Debit Order (debited to credit card account)/completed order	HUF 62
You are using Erste TeleBank, internet banking and mobile application services Internal transfer via API from one's own credit card to one's current account, or transfer	HUF 316 + 1.88%
Recording, modification, renewal, deletion of a secondary identification via the Bank branch	HUF 2,124 as part of the promotion HUF 0 until 3/31/2025
Recording, modification, renewal, deletion of a secondary identification in internet banking/mobile application service or based on an incoming GIRO message	free of charge
Foreign currency conversion commission	2% as part of the promotion until 3/31/2025 0%
Upon completion of a Payment request initiated by the beneficiary (in the case of immediate HUF transfer)	1.15% as part of the promotion until 3/31/2025: HUF 0
When submitting a Payment request initiated by a beneficiary	HUF 0

¹The first account balance query (bankcard activation) with the bankcard at any ATM of Erste Bank in Hungary will be free of charge.

VI. CREDIT CARD SERVICES AND FEES

1) Accident, illness and luggage insurance, assistance services:

- Service: Credit cards issued by Erste Bank include free accident, illness and luggage insurance, as well as an assistance service (hereinafter: travel insurance). The detailed description of the travel insurance is contained in the document "Travel Insurance Conditions for bank cards issued by Erste Bank Hungary Zrt.", which is available at www.erstebank.hu.
- Fee: The travel insurance fee is included in the annual card fee.

2) Erste Credit Card Complex Repayment Protection:

- Service: The Erste Credit Card Complex Repayment Protection reimburses the entire credit card debt (including installment payment services) in the event of an unexpected event.
- Fee: The repayment protection fee can be found in the Retail Credit Announcement.

3) Text message (SMS) services:

Information SMS for the main card as of the accounting date:

- Service: As part of the service, we shall send a message to the phone number you provided for this purpose about the total credit card debt on the accounting date and the repayment deadline.
- Fee: free of charge

Online purchases verification code service fee:

- Service: The service allows you to approve your online card purchases.
- Fee: free of charge

Watchdog service:

- Service: As part of the service, we send you a message about credit account and/or credit card transactions.
- Fee: It is included in the Retail Electronic Channel Services Announcement.

4) Erste MobilePay:

- Service: This is the Erste Bank mobile application service. All retail credit cards can be registered in MobilePay. After registration, the following transactions are available with a few taps: purchasing a highway sticker, paying for parking, paying a check with a QR code or topping up your mobile balance.

Description of the transaction	Fee
Erste MobilePay registration	HUF 199, within the promotion until withdrawal: HUF 1
Bill payment via the Erste MobilePay service	HUF 155+ 0.16%
Parking via the Erste MobilePay service ¹	HUF 0
Purchasing of motorway toll vignettes via the Erste MobilePay service ¹	HUF 0
Charging of mobile telephone balance via the Erste MobilePay service	HUF 0

¹ In the case of parking and motorway sticker purchase transactions carried out via the Erste MobilePay service, a convenience fee shall be charged by Cardnet Kártyarendszek és -Szolgáltatások Zrt (Cardnet), the service provider, the amount of which is determined by the General Terms and Conditions in force at all times of the Cardnet Kártyarendszek és -Szolgáltatások Zrt. (Cardnet).

5) Emergency cash withdrawal and bank card issuance:

If your credit card is blocked during your stay abroad and you urgently need cash or a credit card, you can request an emergency cash withdrawal or an emergency bank card in accordance with the Retail Credit Card General Terms and Conditions.

Emergency cash withdrawal request:

- Service: The emergency cash withdrawal is available to you for up to 36 hours after you notify the International Card Organization of your intention to use it. The maximum amount that can be claimed with the service (in the official currency of the country where the cash is withdrawn) is USD 5,000.
- Foreign Emergency cash withdrawal fee: USD 175 / occasion

Emergency bank card issuance:

- Service: You can use the service for Wizz Air and Erste Platinum Credit Cards. From the moment you notify the International Card Organization of your intention to use it, you have a maximum of 72 hours according to local time to receive the bank card in the country in question.
- Foreign Emergency bank card issuance fee: USD 225 / occasion

6) Credit line consolidation:

- Service: If you have two or more credit cards with us, and you are the Main Cardholder, you have the option to initiate the merging of your two credit cards at any bank branch of Erste Bank (thus the technical merging of the two Credit Card Settlement Accounts concerned into one Credit Card Settlement account). You can only initiate the merging of two Credit Card Settlement Accounts at the same time. The details of combining credit cards are contained in the currently valid Retail Credit Card General Terms and Conditions. The service is currently out of order.
- Fee: Consolidation of credit cards is free of charge.

7) Change card type:

- Service: If you have a credit card issued by us, for which you are the main cardholder, you can request to change the type of the card. Changing the card type may mean switching between card companies (e.g. Mastercard instead of Visa) and applying for a different type of credit card than the current one, while leaving the credit line unchanged. Additional provisions on changing the type of card are contained in the Retail Credit Card General Terms and Conditions in effect at the time. Requests to change the card type are accepted for credit cards of the following brands/types:
 - Erste Max Credit Card instead of Wizz Air Credit Card (VISA or Mastercard type)
 - Wizz Air Credit Card instead of Erste Max Credit Card

ERSTE BANK HUNGARY ZRT. Appendix 5 to the Retail Credit Announcement

- Erste Max Credit Card (VISA or Mastercard type) or Wizz Air Credit Card instead of Erste Credit Card (VISA Classic)
- Fee: Included in points IV. V. and IX.

8) Responsible escrow fee / fee for possession without legal basis:

It is included in the Retail bank account and deposit interest announcement.

VII. CREDIT CARD PACKAGES AND THEIR FEES

1) Wizz Air Credit Card related packages

Package contents:

- The contents of the packages, the conditions and process for setting up the package service, changing the package and canceling the package are contained in the Wizz Air Cards Rewards Program Collection Conditions document.

Application condition:

- Can be demanded for all Wizz Air Credit Cards.

Package fee:

- Smart package monthly fee: HUF 299
- Comfort package monthly fee: HUF 990
- Comfort Plus package monthly fee: HUF 1,590
- Package change fee*: HUF 3,990, free of charge until withdrawal as part of the promotion

We charge a Package Change Fee if the customer switches from a Comfort Plus Package to a Comfort Package, or from a Comfort Plus Package or a Comfort Package to a Smart Package, or from any Package to a Wizz Air Credit Card without package service. With the purchase of the new package, the loyalty period starts again.

2) Packages related to the Erste Max Credit Card

The complete description of the packages is contained in the Erste Max Credit Card Program Participation Conditions document.

Baby Expecting package:

The Erste Max Credit Card applied for with the Baby Expecting Package is also known as the Erste Max Baby Expecting Credit Card

Package contents:

- After purchases made with the Erste Max Baby Expecting Credit Card, we give a 10% reimbursement in the form of Erste Forints, up to a maximum value of 10,000 Erste Forints. The reimbursement is provided 1 year after the credit card contract comes into force. The reimbursement applies to credit card purchases made domestically at the following retailers: Brendon baby stores, Mini-Manó Kft., Babaszafari Bababolt Elefáni Babadiszkont, Mamas & Papas, and they comply with the conditions specified in the Conditions of Participation of the Erste Max Credit Card Program.

Application condition:

- You can request the Baby Expecting package only at a bank branch, together with the Baby Expecting loan, or for the Erste Max Credit Card applied for within 6 months of the Baby Expecting loan being disbursed.

Package fee:

- The package is free of charge.

SZK Plus package:

Package contents:

- There is currently no promotional offer associated with the package.

Application condition:

- You can request the package for an Erste Max Credit Card demanded together with a MOST and MOST Hűség Personal Loan, or within 6 months of disbursing a MOST and MOST Hűség Personal Loan at a bank branch, Erste Bank's mobile bankers or on-site sales representatives.

Package fee:

- The package is free of charge.

Home package:

The Erste Max Credit Card applied for with the Home Package is also known as the Erste Max Home Credit Card.

Package contents:

- After purchase transactions made with the Erste Max Home Credit Card, we give a 10% purchase reimbursement in the form of Erste Forints, up to a maximum value of 30,000 Erste Forints. The reimbursement is provided 1 year after the credit card contract comes into force. The reimbursement applies to credit card purchases that were made domestically at retailers in the Home and/or DIY/Garden category. The criteria for the reimbursement is that you have the Home and/or DIY/Garden priority category set for your credit card requested in the Home package at the time of purchase, and that the purchases comply with the conditions specified in the Conditions of Participation of the Erste Max Credit Card Program.

Application condition:

- You can only request the Home package for an Erste Max Credit Card applied for at a bank branch with a mortgage loan or within 6 months of the mortgage loan being disbursed. The Home package is available for the following mortgage loans: Housing loans with market interest rates, Bridging loan, Qualified Consumer-friendly housing loan, NHP Green Home Loan, Green interest-subsidized loan for families with several children, Subsidized housing loan for families with several children, Home renovation loan.

Package fee:

- The package is free of charge.

VIII. GENERAL RULES

1) Card limits

Default constant limits

Daily amount limits	Default measure	Limit specification, modification	Changing the permanent limit	Maximum measure
Cash withdrawal limit (ATM and POS)	100,000 HUF/day	can be provided upon request and can be modified later	TeleBank Bank branch	200,000 HUF/day
Purchase limit	300,000 HUF/day	can be provided upon request and can be modified later	TeleBank Bank branch	up to the current account balance

Daily transaction limits	Default measure	Limit specification, modification	Changing the permanent limit	Time-locked daily transaction number limit
ATM cash withdrawal limit	5 / day	cannot be provided at the time of application can be modified	it cannot be modified as a permanent limit, only as a time-locked limit	maximum 20 pieces / day
Purchase and POS cash withdrawal limit	20 / day	cannot be provided at the time of application can be modified	it cannot be modified as a permanent limit, only as a time-locked limit	has no maximum

The responsibility for exceeding the daily limit can be found in Section VII.1.5.3 of the Retail Credit Card General Terms and Conditions. Changing the limit is free of charge.

Timed limits

You have the option to change the amount and number of transactions limits temporarily free of charge for a period of time defined by you. After the expiration of the validity of the time-locked limit set by you, the limits for the use of the credit card will automatically be reset to the value before the time-locked limit was set.

Limit Type/Modification Channel	TeleBank	George app	George web	Bank branch*
ATM cash withdrawal amount limit	validity period: 48 hours maximum.	Validity period: 24 hours		validity period: 48 hours maximum.
Purchase and POS cash withdrawal limit	validity period: 48 hours maximum.	Validity period: 24 hours		validity period: 48 hours maximum.
ATM cash withdrawal number limit	validity period: 48 hours maximum.	cannot be modified		validity period: 48 hours maximum.
Purchase and POS cash withdrawal number limit	validity period: 48 hours maximum.	cannot be modified		validity period: 48 hours maximum.

*The service is available from 12/11/2023 at the following bank branches for Main Card Holders: Eger bank branch, Corvin neighborhood bank branch, GoBuda bank branch, Alle Shopping Center bank branch, Kispeszt bank branch, Tatabánya bank branch, Hajdúböszörmény bank branch, Debrecen bank branch, Árkád Business Center bank branch, Veszprém bank branch, Esztergom bank branch

ATM cash payment limits:

- At ATMs suitable for cash payments, the number of banknotes that can be deposited at the same time can be a maximum of 50 or a maximum of 200 banknotes based on the information displayed on the device.
- The banknotes suitable for payment are the following: HUF 500, HUF 1,000, HUF 2 000, HUF 5000, HUF 10 000, HUF 20 000.
- The number of banknotes that can be deposited depends on the free storage capacity of the ATM at the time of the transaction, and therefore may be limited at the time of payment.
- Cash can only be deposited into an open forint (HUF) credit account through an ATM. Cash payments are not possible with an inactive, expired, blocked or otherwise invalid credit card.

The limit cannot be modified to either a permanent or time-locked limit.

Limits applied in the case of one-touch payment:

- Domestic transaction amount limit: HUF 15,000 / transaction
- Foreign (receiving point) transaction amount limit: it is determined by country

The limit cannot be modified to either a permanent or time-locked limit.

MasterCard MoneySend and Visa Original Credit credit limits:

- Credit limit: HUF 500,000 / day

The limit cannot be modified to either a permanent or time-locked limit.

2) Settlement of emergency cash withdrawals

Settlement of emergency cash withdrawal:

- The amount of the emergency cash withdrawal and the service fee will be charged to your credit card account as described in the Retail Credit Card General Terms and Conditions:
 - The amount made available as part of the service shall be charged to the related account. The amount made available shall be converted into the currency of the invoice at the invoice conversion currency sale rate valid on the day of receipt of the request.

The fee for the service is converted to HUF at the last quoted invoice conversion currency sale rate valid on the day of the emergency cash withdrawal.

3) One-touch transactions at Erste Bank ATMs

In our own ATM network, the following one-touch ATM transactions are available with the cards issued and digitized by us (Apple Pay, Google Pay, Erste MobilePay, etc.):

	Cash payment	Cash withdrawal	Balance inquiry	Purchase	PIN code modification
With Visa and Mastercard physical card:	available	available	available	available	not available
With Mastercard digitized card	not available	available ¹	available	available	not available
With Visa digitized card	not available	not available	not available	not available	not available

4) Card blocking and unblocking

You can initiate a card blocking (from the country and abroad) on the following phone number: **06 1 302-5885**

We shall also send an SMS notification of card blocking and unblocking initiated by the bank to the phone number you entered for the online purchase verification code service.

5) Rules for credit account transactions

Submission rules for ad hoc HUF orders submitted against a credit account:

Occasional HUF orders	Final submission deadline (closing date)	Debit value day	Fulfillment date
Instant transfer via Erste internet banking, mobile application service/inside or outside the bank	0:00 AM	5 seconds after reception	
Other transfer via Erste internet banking, mobile application service / API outside the bank	4:30 PM	T	T
Other transfers within the bank, transfer via Erste internet banking, mobile application service / API	7:45 PM	T	
Transfer outside/inside Erste bank, transfer through TeleBank	4:00 PM	T	T

The final submission deadlines above apply to normal business days. On Saturday business days in Hungary the listed order types change as follows:

- 12:30 p.m. outside the bank premises via a TeleBank administrator
- 1:00 p.m. on the same day outside the bank premises via internet banking and mobile application services/ API

Rules for queuing due to lack of cover:

Due to a lack of funds, HUF orders will be queued until the following dates:

- For occasional transfer orders:
 - in the case of submission via internet banking or mobile application service, the order shall be queued until 4:30 p.m. (1:00 p.m. on Saturdays) on the debit day (with the exception of the Instant HUF Transfer order, which does not have a queue).
 - In the case of an order submitted via TeleBank, there is no queuing.
- In the case of a group direct debit order, if it is charged to the credit account in which you are the obligor, we shall queue the order by 6:00 p.m. on the debit day + 1 bank business day.

Rules for foreign currency transfers and transfers to credit accounts:

Transfer currency	Credit card account currency	Deadline for receipt	Credit value date ²	Exchange rate ¹
EEA currency credit (Not HUF)	with HUF conversion	4:00 PM	Original value date included in the order	last listed commercial currency purchase rate
No EEA currency credit (Not HUF)	with HUF conversion	4:00 PM	T (but no earlier than the original value date on the order)	
SEPA Credit Transfer credit on HUF account with conversion (Not HUF)	with HUF conversion	4:00 PM	Original value date included in the order	

¹ Credit is made at T daily rate.

² If the value date of the order falls on a public holiday, the credit day will be the first banking day following the public holiday.

IX. FEES AND CONDITIONS OF CREDIT CARDS ACCEPTED BEFORE 1/1/2024

1) Major fees

1.1. Main card issuance fee

Erste Credit Card (Visa Classic), Erste Max Credit Card, Wizz Air Credit Card until 03/31/2024:

- For credit card applications accepted from January 1, 2023 to December 31, 2023: HUF 6,821 can be redeemed
- For credit card applications accepted from January 1, 2021 to December 31, 2022: HUF 7,810 can be redeemed
- For requests made between May 18, 2020 and December 31, 2020: HUF 8,068 can be redeemed
- For credit card applications accepted from January 1, 2016 to May 17, 2020: HUF 7,385 can be redeemed
- For credit card applications accepted between October 3, 2014 and December 31, 2015: HUF 6,673 can be redeemed
- For Erste Credit Card (Visa Classic) applications accepted until October 2, 2014: HUF 4,872 can be redeemed
- For Erste Max Credit Card applications accepted until October 2, 2014: HUF 6,505 can be redeemed
- For Wizz Air Credit Card applications accepted until October 2, 2014: HUF 6,505 can be redeemed

Erste Credit Card (Visa Classic), Erste Max Credit Card, Wizz Air Credit Card from 4/1/2024:

- For credit card applications accepted from January 1, 2023 to December 31, 2023: HUF 8,021 can be redeemed
- For credit card applications accepted from January 1, 2021 to December 31, 2022: HUF 9,185 can be redeemed
- For requests made between May 18, 2020 and December 31, 2020: HUF 9,488 can be redeemed
- For credit card applications accepted from January 1, 2016 to May 17, 2020: HUF 8,685 can be redeemed

ERSTE BANK HUNGARY ZRT. Appendix 5 to the Retail Credit Announcement

- For credit card applications accepted between October 3, 2014 and December 31, 2015: HUF 7,847 can be redeemed
- For Erste Credit Card (Visa Classic) applications accepted until October 2, 2014: HUF 5,729 can be redeemed
- For Erste Max Credit Card applications accepted until October 2, 2014: HUF 7,650 can be redeemed
- For Wizz Air Credit Card applications accepted until October 2, 2014: HUF 7,650 can be redeemed

Erste Platinum Credit Card until 3/31/2024: HUF 25,000

Erste Platinum Credit Card from 4/1/2024: HUF 29,400

1.2. Main card annual fee

Erste Credit Card (Visa Classic), Erste Max Credit Card, Wizz Air Credit Card until 3/31/2024:

- For credit card applications accepted from January 1, 2023 to December 31, 2023: HUF 6,821
- For credit card applications accepted from January 1, 2021 to December 31, 2022: HUF 7,810
- For requests made between May 18, 2020 and December 31, 2020: HUF 8,068
- For credit card applications accepted from January 1, 2016 to May 17, 2020: HUF 7,429
- For credit card applications accepted between October 3, 2014 and December 31, 2015: HUF 6,673
- For Erste Credit Card (Visa Classic) applications accepted until October 2, 2014: HUF 4,872
- For Erste Max Credit Card applications accepted until October 2, 2014: HUF 6,505
- For Wizz Air Credit Card applications accepted until October 2, 2014: HUF 6,505

Erste Credit Card (Visa Classic), Erste Max Credit Card, Wizz Air Credit Card from 4/1/2024:

- For credit card applications accepted from January 1, 2023 to December 31, 2023: HUF 8,021
- For credit card applications accepted from January 1, 2021 to December 31, 2022: HUF 9,185
- For requests made between May 18, 2020 and December 31, 2020: HUF 9,488
- For credit card applications accepted from January 1, 2016 to May 17, 2020: HUF 8,737
- For credit card applications accepted between October 3, 2014 and December 31, 2015: HUF 7,847
- For Erste Credit Card (Visa Classic) applications accepted until October 2, 2014: HUF 5,729
- For Erste Max Credit Card applications accepted until October 2, 2014: HUF 7,650
- For Wizz Air Credit Card applications accepted until October 2, 2014: HUF 7,650

Erste Platinum Credit Card until 31/3/2024: HUF 25,000

Erste Platinum Credit Card from 4/1/2024: HUF 29,400

1.3. Supplementary card issuance fee

Erste Credit Card (Visa Classic), Erste Max Credit Card, Wizz Air Credit Card until 31/3/2024:

- For credit card applications accepted from January 1, 2021 to December 31, 2023: HUF 6,799 can be redeemed
- For credit card applications accepted from January 1, 2016 to December 31, 2020: HUF 7,023 can be redeemed
- For credit card applications accepted between October 3, 2014 and December 31, 2015: HUF 5,849 can be redeemed
- For Erste Credit Card (Visa Classic) applications accepted until October 2, 2014: HUF 4,075 can be redeemed
- For Erste Max Credit Card applications accepted until October 2, 2014: HUF 5,704 can be redeemed
- For Wizz Air Credit Card applications accepted until October 2, 2014: HUF 5,704 can be redeemed

Erste Credit Card (Visa Classic), Erste Max Credit Card, Wizz Air Credit Card from 4/1/2024:

- For credit card applications accepted from January 1, 2021 to December 31, 2023: HUF 7,996 can be redeemed
- For credit card applications accepted from January 1, 2016 to December 31, 2020: HUF 8,259 can be redeemed
- For credit card applications accepted between October 3, 2014 and December 31, 2015: HUF 6,878 can be redeemed
- For Erste Credit Card (Visa Classic) applications accepted until October 2, 2014: HUF 4,792 can be redeemed
- For Erste Max Credit Card applications accepted until October 2, 2014: HUF 6,708 can be redeemed
- For Wizz Air Credit Card applications accepted until October 2, 2014: HUF 6,708 can be redeemed

Erste Platinum Credit Card until 03/31/2024:

- For credit card applications accepted from October 24, 2022 to December 31, 2023: HUF 25,000
- For Erste Platinum Credit Card applications accepted until October 23, 2022: HUF 20,000

Erste Platinum Credit Card from 4/1/2024:

- For credit card applications accepted from October 24, 2022 to December 31, 2023: HUF 29,400
- Erste Platinum Credit Card applications accepted until October 23, 2022: HUF 23,520

1.4. Supplementary card annual fee

Erste Credit Card (Visa Classic), Erste Max Credit Card, Wizz Air Credit Card until 3/31/2024:

- For credit card applications accepted from January 1, 2021 to December 31, 2023: HUF 6,799
- For credit card applications accepted from January 1, 2016 to December 31, 2020: HUF 7,023
- For credit card applications accepted between October 3, 2014 and December 31, 2015: HUF 5,849
- For Erste Credit Card (Visa Classic) applications accepted until October 2, 2014: HUF 4,075
- For Erste Max Credit Card applications accepted until October 2, 2014: HUF 5,704
- For Wizz Air Credit Card applications accepted until October 2, 2014: HUF 5,704

Erste Credit Card (Visa Classic), Erste Max Credit Card, Wizz Air Credit Card from 4/1/2024:

- For credit card applications accepted from January 1, 2021 to December 31, 2023: HUF 7,996
- For credit card applications accepted from January 1, 2016 to December 31, 2020: HUF 8,259
- For credit card applications accepted between October 3, 2014 and December 31, 2015: HUF 6,878
- For Erste Credit Card (Visa Classic) applications accepted until October 2, 2014: HUF 4,792
- For Erste Max Credit Card applications accepted until October 2, 2014: HUF 6,708
- For Wizz Air Credit Card applications accepted until October 2, 2014: HUF 6,708

Erste Platinum Credit Card until 3/31/2024:

- For credit card applications accepted from October 24, 2022 to December 31, 2023: HUF 25,000
- For Erste Platinum Credit Card applications accepted until October 23, 2022: HUF 20,000

Erste Platinum Credit Card from 4/1/2024:

- For credit card applications accepted from October 24, 2022 to December 31, 2023: HUF 29,400
- For Erste Platinum Credit Card applications accepted until October 23, 2022: HUF 23,520

Issuance fee and annual fee application campaign for Wizz Air and Erste Max Credit Cards:

The issuance fee for Erste Max and Wizz Air Credit Cards at Erste Bank's mobile bankers or on-site sales representatives (in certain malls) is HUF 0 for the duration of the campaign. The promotion is valid for Wizz Air credit card main card applications accepted from February 1, 2016 to December 31, 2022 and for Erste Max credit card main card applications accepted from January 16, 2017 to December 31, 2022.

Issuance fee and annual fee application promotion for Erste Platinum Credit Cards:

In the case of credit card contracts accepted until 11/1/2020: The issuance fee for the Erste Platinum Credit Card main card and related companion cards, as well as the annual card fee for Private Banking customers, is HUF 0 for the duration of the campaign. The issuance and annual fee of the Erste Platinum Credit Card main card and related companion cards for Erste World customers for the duration of the promotion: main card: HUF 9,900 to 03/31/2024 and HUF 11 642 from 04/01/2024, supplementary card: HUF 4,900 to 03/31/2024 and HUF 5 762 from 04/01/2024. The promotional issuance and

annual fee is valid for the affected customers as long as they are a Private Banking or Erste World customer. The promotion is valid from January 16, 2017 until withdrawal.

In the case of credit card contracts accepted from 11/2/2020 to 12/31/2020: The Erste Platinum Credit Card main card issuance fee and annual card fee for Private Banking customers is HUF 14,900 for the duration of the promotion to 03/31/2024 and HUF 17 522 from 04/01/2024. The Erste Platinum Credit Card supplementary card issuance fee and annual card fee for Private Banking customers is HUF 9,900 for the duration of the promotion to 03/31/2024 and HUF 11 642 from 04/01/2024. The issuance fee for the main card of the Erste Platinum Credit Card, as well as the annual card fee for Erste World customers, is HUF 19,900 for the duration of the promotion to 03/31/2024 and HUF 23 402 from 04/01/2024. The issuance fee for the supplementary card of the Erste Platinum Credit Card, as well as the annual card fee for Erste World customers, is HUF 9,900 for the duration of the promotion to 03/31/2024 and HUF 11 642 from 04/01/2024. The issuance fee can be purchased. The promotional issuance and annual fee (including the redeemable issuance fee) is valid for the affected customers as long as they are a Private Banking or Erste World customer. The promotion is valid from October 30, 2020 until withdrawal.

In the case of new credit card (main card) contracts accepted after 1/1/2021: The Erste Platinum Credit Card main card issuance fee and annual card fee for Private Banking customers is HUF 14,900 for the duration of the promotion 03/31/2024 and HUF 17 522 from 04/01/2024. The Erste Platinum Credit Card supplementary card issuance fee and annual card fee for Private Banking customers is HUF 9,900 for the duration of the promotion 03/31/2024 and HUF 11 642 from 04/01/2024. The issuance fee for the main card of the Erste Platinum Credit Card and the annual card fee for Erste World and Premium customers for the duration of the promotion are HUF 19,900 03/31/2024 and HUF 23 402 from 04/01/2024. The issuance fee for the supplementary card of the Erste Platinum Credit Card and the annual card fee for Erste World and Premium customers for the duration of the promotion are HUF 9,900 03/31/2024 and HUF 11 642 from 04/01/2024. The promotional issuance and annual fee is valid for the affected customers as long as they are classified as Private Banking, First World or Premium customers. In the case of new credit card (main card) contracts accepted after 2/8/2021: If the Private Banking, Erste World or Premium status of the affected customers is terminated, the discounts related to the credit card account and credit cards due to the Private Banking, Erste World or Premium status will cease on the date of termination. The promotion is valid from January 1, 2021 to March 31, 2023 for new applications accepted between, which the Bank is entitled to extend.

In the case of new credit card contracts accepted from 04/01/2023: The issuing fee for the main card and companion card of the Erste Platinum Credit Card, as well as the annual card fee for Private Banking customers for the duration of the promotion, is HUF 14,900 until 03/31/2024 and HUF 17,522 from 04/01/2024. The main card and companion card issuance fee of the Erste Platinum Credit Card, as well as the annual card fee for Erste World and Premium customers, for the duration of the promotion, are HUF 19,900 until 03/31/2024 and HUF 23,402 from 04/01/2024. The promotional issuance and annual fee is valid for the affected customers as long as they are classified as Private Banking, Erste World or Premium customers. If the customer's Private Banking, Erste World or Premium status is terminated, the discounts related to the credit card account and credit cards due to the Private Banking, Erste World or Premium status will cease on the date of termination. The action is on 01.04.2023. and 31.12.2023. valid for new applications received between

1.5. Monthly account management fee (main card)

Erste Credit Card (Visa Classic), Erste Max Credit Card, Wizz Air Credit Card until 3/31/2024:

- For credit card applications accepted from January 1, 2023 to December 31, 2023: HUF 590
- For credit card applications accepted from April 1, 2022 to December 31, 2022: HUF 676
- For credit card applications accepted from January 1, 2021 to March 31, 2022: HUF 710
- For credit card applications accepted from May 18, 2020 to December 31, 2020: HUF 733
- For credit card applications accepted from April 1, 2020 to May 17, 2020: HUF 361
- For credit card applications accepted from April 1, 2019 to March 31, 2020: HUF 373

ERSTE BANK HUNGARY ZRT. Appendix 5 to the Retail Credit Announcement

- For credit card applications accepted from February 16, 2018 to March 31, 2019: HUF 382
- For credit card applications accepted between January 1, 2016 and April 15, 2018: HUF 393
- For credit card applications accepted by December 31, 2015: HUF 270

Erste Credit Card (Visa Classic), Erste Max Credit Card, Wizz Air Credit Card from 4/1/2024:

- For credit card applications accepted from January 1, 2023 to December 31, 2023: HUF 694
- For credit card applications accepted from April 1, 2022 to December 31, 2022: HUF 795
- For credit card applications accepted from January 1, 2021 to March 31, 2022: HUF 835
- For credit card applications accepted from May 18, 2020 to December 31, 2020: HUF 862
- For credit card applications accepted from April 1, 2020 to May 17, 2020: HUF 425
- For credit card applications accepted from April 1, 2019 to March 31, 2020: HUF 439
- For credit card applications accepted from February 16, 2018 to March 31, 2019: HUF 449
- For credit card applications accepted between January 1, 2016 and April 15, 2018: HUF 462
- For credit card applications accepted by December 31, 2015: HUF 318

Erste Platinum Credit Card: HUF 0

Wizz Air and Erste Max credit card application promotions:

At our on-site sales representatives (at the airport, in certain malls) between 7/1/2021 and 12/31/2021 in the case of new credit card main card applications, the Monthly account management fee shall be waived for 3 months from the date of making the credit line available. Form of release: credit on credit card account. The following are not considered new requests:

- main card requested by changing the type of Cardholder's existing Credit Card issued by Erste Bank, or
- the main card applied for by merging two existing credit cards issued by Erste Bank.

1.6. Monthly account management fee (supplementary card)

Erste Credit Card (Visa Classic), Erste Max Credit Card, Wizz Air Credit Card until 3/31/2024:

- For credit card applications accepted from January 1, 2021 to December 31, 2023: HUF 0
- For credit card applications accepted from May 18, 2020 to December 31, 2020: HUF 361

Erste Credit Card (Visa Classic), Erste Max Credit Card, Wizz Air Credit Card from 4/1/2024:

- For credit card applications accepted from January 1, 2021 to December 31, 2023: HUF 0
- For credit card applications accepted from May 18, 2020 to December 31, 2020: HUF 425

Erste Platinum Credit Card: HUF 0

2) Other fees for credit cards until 3/31/2024

Type of fee	Amount for fees
Fee for the reproduction of a card	HUF 2,071
Fee for the reproduction of a PIN:	HUF 689
Modification of the PIN at Erste ATM, in Hungary:	HUF 204
Modification of the PIN at other places, both in Hungary and abroad:	HUF 405
Card blocking fee:	HUF 0
Card replacement fee	HUF 3,832
Fee for changing card type	HUF 5,128
Branch acceptance fee <i>In the case of credit card applications accepted from 4/1/2020</i>	HUF 3,930
Branch acceptance fee <i>In the case of credit card applications accepted until 3/31/2020</i>	HUF 0
Purchasing in Hungary and abroad:	Free of charges
Cash withdrawals at home and abroad at ATMs or from bank branches At a POS terminal or at the post office using a POS terminal: <i>In the case of credit card applications accepted from May 18, 2020</i>	1,101 + 7.83%
Cash withdrawals at home and abroad at ATMs or from bank branches At a POS terminal or at the post office using a POS terminal: <i>In the case of credit card applications accepted by May 17, 2020:</i>	HUF 551 + 3.92%
Cash payment at ERSTE Bank's ATMs, in Hungary:	HUF 68 + 0.24 % as part of the promotion, from 10/19/2015 to 3/31/2024 HUF 0
Balance inquiry at an Erste Bank ATM (domestic), POS terminal and Erste Bank branch ¹	HUF 69
Balance statement query at other ATMs in Hungary and abroad	HUF 345
1 st installment of late payment fee (basic fee)	HUF 583
2 nd installment of late payment fee <i>In the case of credit card applications accepted from October 3, 2014</i>	HUF 4,750
2 nd installment of late payment fee <i>For credit card applications accepted by October 2, 2014</i>	HUF 2,178
Credit line overage fee <i>In the case of credit card applications accepted from May 18, 2020</i>	HUF 6,387
Credit line overage fee <i>For credit card applications accepted from January 1, 2016 to May 17, 2020:</i>	HUF 5,805

ERSTE BANK HUNGARY ZRT. Appendix 5 to the Retail Credit Announcement

Credit line overage fee <i>For credit card applications accepted between October 3, 2014 and December 31, 2015:</i>	HUF 5,399
--	-----------

Type of fee	Amount for fees
Credit line overage fee <i>For credit card applications accepted by October 2, 2014</i>	HUF 2,761
Repayment fee by postal check (per completed order)	HUF 676
Repayment of credit card debt with a group direct debit order	HUF 0
Fulfillment of Group Direct Debit Order (debited to credit card account)/completed order	HUF 53
You are using Erste TeleBank, internet banking and mobile application services Internal transfer via API from one's own credit card to one's current account, or transfer	HUF 269 + 1.88%
Recording, modification, renewal, deletion of a secondary identification via the Bank branch	HUF 1,806 as part of the promotion HUF 0 until 3/31/2024
Recording, modification, renewal, deletion of a secondary identification in internet banking/mobile application service or based on an incoming GIRO message	it is free of charge
Foreign currency conversion commission	2% as part of the promotion
In the case of credit card contracts accepted from 4/1/2021	HUF 0 until 3/31/2024 0%
Upon completion of a Payment request initiated by the beneficiary (in the case of immediate HUF transfer)	1.15% as part of the promotion HUF 0 until 3/31/2024
When submitting a Payment request initiated by a beneficiary	HUF 0

¹ The first account balance query (bankcard activation) with the bankcard at any ATM of Erste Bank in Hungary will be free of charge.

Other fees for credit cards from 1/4/2024

Type of fee	Amount for fees
Fee for the reproduction of a card	HUF 2,435
Fee for the reproduction of a PIN:	HUF 810
Modification of the PIN at Erste ATM, in Hungary:	HUF 240
Modification of the PIN at other places, both in Hungary and abroad:	HUF 476
Card blocking fee:	HUF 0
Card replacement fee	HUF 4,506
Fee for changing card type	HUF 6,031
Branch acceptance fee <i>In the case of credit card applications accepted from 4/1/2020</i>	HUF 4,622

Type of fee	Amount for fees
Branch acceptance fee <i>In the case of credit card applications accepted until 3/31/2020</i>	HUF 0
Purchasing in Hungary and abroad:	Free of charges
Cash withdrawals at home and abroad at ATMs or from bank branches At a POS terminal or at the post office using a POS terminal: <i>In the case of credit card applications accepted from May 18, 2020</i>	1,295 + 7.83%
Cash withdrawals at home and abroad at ATMs or from bank branches At a POS terminal or at the post office using a POS terminal: <i>In the case of credit card applications accepted by May 17, 2020:</i>	HUF 648 + 3.92%
Cash payment at ERSTE Bank's ATMs, in Hungary:	HUF 80 + 0.24 % as part of the promotion, from 10/19/2015 to 3/31/2025 HUF 0
Balance inquiry at an Erste Bank ATM (domestic), POS terminal and Erste Bank branch ¹	HUF 81
Balance statement query at other ATMs in Hungary and abroad	HUF 406
1 st installment of late payment fee (basic fee)	HUF 561
2 nd installment of late payment fee <i>In the case of credit card applications accepted from October 3, 2014</i>	HUF 3 060
2 nd installment of late payment fee <i>For credit card applications accepted by October 2, 2014</i>	HUF 2,561
Credit line overage fee <i>In the case of credit card applications accepted from May 18, 2020</i>	HUF 7,511
Credit line overage fee <i>For credit card applications accepted from January 1, 2016 to May 17, 2020:</i>	HUF 6,827
Credit line overage fee <i>For credit card applications accepted between October 3, 2014 and December 31, 2015:</i>	HUF 6,349
Credit line overage fee <i>For credit card applications accepted by October 2, 2014</i>	HUF 3,247
Repayment fee by postal check (per completed order)	HUF 795
Repayment of credit card debt with a group direct debit order	HUF 0
Fulfillment of Group Direct Debit Order (debited to credit card account)/completed order	HUF 62
You are using Erste TeleBank, internet banking and mobile application services Internal transfer via API from one's own credit card to one's current account, or transfer	HUF 316 + 1.88%
Recording, modification, renewal, deletion of a secondary identification via the Bank branch	HUF 2,124 as part of the promotion HUF 0 until 3/31/2024

Type of fee	Amount for fees
Recording, modification, renewal, deletion of a secondary identification in internet banking/mobile application service or based on an incoming GIRO message	it is free of charge
Foreign currency conversion commission	2% as part of the promotion
In the case of credit card contracts accepted from 4/1/2021	HUF 0 until 3/31/2024 0%
Upon completion of a Payment request initiated by the beneficiary (in the case of immediate HUF transfer)	1.15% as part of the promotion HUF 0 until 3/31/2024
When submitting a Payment request initiated by a beneficiary	HUF 0

¹ The first account balance query (bankcard activation) with the bankcard at any ATM of Erste Bank in Hungary will be free of charge.

3) Credit card services and fees

It is the same as described in Section VI.

4) Credit card packages and their fees

It is the same as described in Section VII.

5) Credit card validity

In the case of newly requested, reproduced or replaced cards as of 2/1/2021 and cards that expired and were renewed on or before 3/30/2021: 36 months.

X.1/1/2024 PRIORLY ACCEPTED CREDIT CARD INTERESTS, APR, REFERENCE APR

1) Erste Credit Card (Visa Classic), Wizz Air Credit Card and Erste Max Credit Card

Monthly loan interest rate for credit card applications accepted between August 1, 2023 and December 31, 2023				
Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Monthly loan interest rate	APR	Monthly default interest
150,000	190,000	3.00%	48.34%–49.88%	4.33%
200,000	290,000	3.11%	48.21%–49.92%	4.33%
300,000	390,000	3.22%	49.11%–49.97%	4.33%
400,000	490,000	3.27%	49.39%–49.90%	4.33%
500,000	740,000	3.30%	49.14%–49.87%	4.33%
750,000	990,000	3.35%	49.63%–49.99%	4.33%
1,000,000	1,240,000	3.37%	49.75%–49.96%	4.33%
1,250,000	1,490,000	3.38%	49.77%–49.91%	4.33%
1,500,000	3,500,000	3.39%	49.51%–49.94%	4.33%

Monthly loan interest rate for credit card applications accepted between February 1, 2023 and July 31, 2023				
Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Monthly loan interest rate	APR	Monthly default interest
150,000	190,000	2.70%	44.85%	4.08%
200,000	290,000	2.81%	44.87%	4.25%
300,000	390,000	2.92%	44.88%	4.33%
400,000	490,000	2.98%	44.98%	4.33%
500,000	740,000	3.01%	44.93%	4.33%
750,000	990,000	3.05%	44.87%	4.33%
1,000,000	1,240,000	3.07%	44.84%	4.33%
1,250,000	1,490,000	3.09%	44.96%	4.33%
1,500,000	3,500,000	3.10%	44.98%	4.33%

Monthly loan interest rate for credit card applications accepted between August 1, 2022 and January 31, 2023				
Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Monthly loan interest rate	APR	Monthly default interest
150,000	190,000	2.58%	42.89%	3.74%
200,000	290,000	2.69%	42.89%	3.74%
300,000	390,000	2.80%	42.90%	3.74%
400,000	490,000	2.86%	42.98%	3.74%
500,000	740,000	2.89%	42.93%	3.74%
750,000	990,000	2.93%	42.87%	3.74%
1,000,000	1,240,000	2.96%	43.00%	3.74%
1,250,000	1,490,000	2.97%	42.95%	3.74%
1,500,000	3,500,000	2.98%	42.97%	3.74%

Monthly loan interest rate for credit card applications accepted between January 1, 2022 and July 31, 2022				
Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Monthly loan interest rate	APR	Monthly default interest
150,000	190,000	2.40%	39.98%	3.42%
200,000	290,000	2.51%	39.97%	3.42%
300,000	390,000	2.62%	39.96%	3.42%
400,000	490,000	2.67%	39.87%	3.42%

ERSTE BANK HUNGARY ZRT. Appendix 5 to the Retail Credit Announcement

500,000	740,000	2.71%	39.98%	3.42%
750,000	990,000	2.75%	39.92%	3.42%
1,000,000	1,240,000	2.77%	39.88%	3.42%
1,250,000	1,490,000	2.79%	39.99%	3.42%
1,500,000	3,500,000	2.79%	39.85%	3.42%

Monthly loan interest rate for credit card applications accepted between July 1, 2021 and December 31, 2021

Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Monthly loan interest rate	APR	Monthly default interest
150,000	190,000	2.37%	39.50%	3.30%
200,000	290,000	2.48%	39.49%	3.30%
300,000	390,000	2.59%	39.48%	3.30%
400,000	490,000	2.65%	39.55%	3.30%
500,000	740,000	2.68%	39.50%	3.30%
750,000	990,000	2.73%	39.59%	3.30%
1,000,000	1,240,000	2.75%	39.56%	3.30%
1,250,000	1,490,000	2.76%	39.50%	3.30%
1,500,000	3,500,000	2.77%	39.52%	3.30%

Monthly loan interest rate for credit card applications accepted between January 1, 2021 and June 30, 2021

Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Monthly loan interest rate	APR
150,000	190,000	2.37%	39.50%
200,000	290,000	2.48%	39.49%
300,000	390,000	2.59%	39.48%
400,000	490,000	2.65%	39.55%
500,000	740,000	2.68%	39.50%
750,000	990,000	2.73%	39.59%
1,000,000	1,240,000	2.75%	39.56%
1,250,000	1,490,000	2.76%	39.50%
1,500,000	3,500,000	2.77%	39.52%

Monthly loan interest rate for credit card applications accepted between May 18, 2020 and December 31, 2020			
Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Monthly loan interest rate	APR
150,000	190,000	2.39%	39.82%
200,000	290,000	2.50%	39.81%
300,000	390,000	2.61%	39.80%
400,000	490,000	2.67%	39.87%
500,000	740,000	2.70%	39.82%
750,000	990,000	2.74%	39.75%
1,000,000	1,240,000	2.77%	39.88%
1,250,000	1,490,000	2.78%	39.83%
1,500,000	3,500,000	2.79%	39.85%
Monthly default interest rate 3.325%			

Monthly loan interest rate for credit card applications accepted from July 1, 2016, during the entire term of the contract			
Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Monthly loan interest rate	APR
140,000	190,000	2.60%	39.83%
200,000	290,000	2.67%	39.83%
300,000	390,000	2.72%	39.76%
400,000	490,000	2.75%	39.80%
500,000	690,000	2.77%	39.86%
700,000	890,000	2.79%	39.89%
900,000		2.80%	39.88%
Monthly default interest rate 3.325%			

Monthly loan interest rate for credit card applications accepted before January 1, 2016 during the entire term of the contract				Monthly loan interest rate for credit card applications accepted between January 1, 2016 and June 30, 2016 during the entire term of the contract			
Start of reception	End of reception	Monthly loan interest rate	APR	Minimum loan amount	Maximum loan amount at the time of approval (HUF)	Monthly loan interest rate	APR
July 1, 2005	June 30, 2013	2.95%	42.74%				
July 1, 2013	December 31, 2013	2.87%	41.41%	140,000	190,000	2.63%	40.31%

ERSTE BANK HUNGARY ZRT. Appendix 5 to the Retail Credit Announcement

January 1, 2014	June 30, 2014	2.79%	40.11%	200,000	290,000	2.70%	40.32%
July 1, 2014	December 31, 2014	2.76%	39.62%	300,000	390,000	2.75%	40.25%
January 1, 2015	June 30, 2015	2.75%	39.45%	400,000	490,000	2.78%	40.29%
July 1, 2015	December 31, 2015	2.72%	38.97%	500,000		2.80%	40.35%
Monthly default interest rate 3.325%							

2) Reference APR for Erste Credit Card (Visa Classic), Wizz Air Credit Card and Erste Max Credit Card

For credit card applications accepted from August 1, 2023 to January 31, 2024:	49.23%
For credit card applications accepted from February 1, 2023 to July 31, 2023:	44.16%
For credit card applications accepted from August 1, 2022 to January 31, 2023:	42.17%
For credit card applications accepted from January 1, 2022 to July 31, 2022:	39.25%
For credit card applications accepted from January 1, 2021 to December 31, 2021:	38.76%
For credit card applications accepted from May 18, 2020 to December 31, 2020:	39.08%
For credit card applications accepted from July 1, 2016 to May 17, 2020:	39.4%

3) Loan interest rate for Erste Platinum Credit Card

Monthly loan interest rate for Erste Platinum Credit Card applications accepted between August 1, 2023 and December 31, 2023

Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Erste Platinum Credit Card for Private Banking customers		Erste Platinum Credit Card for World/Premium customers		Erste Platinum Credit Card for other customers		Erste Platinum Credit Card for all customers
		Monthly loan interest rate	APR	Monthly loan interest rate	APR	Monthly loan interest rate	APR	Monthly default interest
150,000	190,000	1.37%	31.08%–35.14%	1.37%	36.23%–42.12%	1.37%	41.88%–49.97%	2.09%
200,000	290,000	1.92%	34.63%–39.09%	1.92%	37.93%–44.24%	1.92%	41.46%–49.87%	2.91%
300,000	390,000	2.45%	40.70%–42.94%	2.45%	43.21%–46.32%	2.45%	45.85%–49.92%	3.71%
400,000	490,000	2.70%	43.35%–44.69%	2.70%	45.36%–47.20%	2.70%	47.46%–49.84%	4.08%
500,000	740,000	2.85%	43.88%–45.76%	2.85%	45.19%–47.76%	2.85%	46.55%–49.85%	4.31%
750,000	990,000	3.05%	46.28%–47.22%	3.05%	47.27%–48.54%	3.05%	48.29%–49.92%	4.31%
1,000,000	1,240,000	3.15%	47.40%–47.96%	3.15%	48.19%–48.95%	3.15%	49.00%–49.97%	4.31%

ERSTE BANK HUNGARY ZRT. Appendix 5 to the Retail Credit Announcement

1,250,000	1,490,000	3.20%	47.86%– 48.24%	3.20%	48.52%– 49.03%	3.20%	49.20%– 49.84%	4.31%
1,500,000	3,500,000	3.24%	47.43%– 48.54%	3.24%	47.71%– 49.20%	3.24%	47.99%– 49.87%	4.31%

Monthly loan interest rate for Erste Platinum Credit Card applications accepted between February 1, 2023 and July 31, 2023

Minimum loan amount loan amount (HUF)	Maximum loan amount at the time of approval (HUF)	Erste Platinum Credit Card for Private Banking customers		Erste Platinum Credit Card for World/Premium customers		Erste Platinum Credit Card for other customers		Erste Platinum Credit Card for all customers
		Monthly loan interest rate	APR	Monthly loan interest rate	APR	Monthly loan interest rate	APR	Monthly default interest
150,000	190,000	1.08%	30.57%	1.08%	37.31%	1.08%	44.90%	1.65%
200,000	290,000	1.63%	34.42%	1.63%	39.39%	1.63%	44.84%	2.48%
300,000	390,000	2.16%	38.16%	2.16%	41.42%	2.16%	44.90%	3.27%
400,000	490,000	2.41%	39.86%	2.41%	42.29%	2.41%	44.85%	3.65%
500,000	740,000	2.56%	40.91%	2.56%	42.84%	2.56%	44.86%	3.87%
750,000	990,000	2.76%	42.33%	2.76%	43.61%	2.76%	44.93%	4.17%
1,000,000	1,240,000	2.86%	43.05%	2.86%	44.00%	2.86%	44.99%	4.32%
1,250,000	1,490,000	2.91%	43.32%	2.91%	44.08%	2.91%	44.87%	4.33%
1,500,000	3,500,000	2.95%	43.61%	2.95%	44.24%	2.95%	44.90%	4.33%

Monthly loan interest rate for Erste Platinum Credit Card applications accepted between October 24, 2022 and January 31, 2023

Minimum loan amount loan amount (HUF)	Maximum loan amount at the time of approval (HUF)	Erste Platinum Credit Card for Private Banking customers		Platinum Credit Card for World/Premium customers		Erste Platinum Credit Card for other customers		Erste Platinum Credit Card for all customers
		Monthly loan interest rate	APR	Monthly loan interest rate	APR	Monthly loan interest rate	APR	Monthly default interest
150,000	190,000	1.08%	30.57%	1.08%	37.31%	1.08%	44.90%	1.65%
200,000	290,000	1.63%	34.42%	1.63%	39.39%	1.63%	44.84%	2.48%
300,000	390,000	2.07%	36.71%	2.07%	39.93%	2.07%	43.38%	3.14%
400,000	490,000	2.27%	37.59%	2.27%	39.97%	2.27%	42.49%	3.74%
500,000	740,000	2.38%	37.97%	2.38%	39.86%	2.38%	41.84%	3.74%

ERSTE BANK HUNGARY ZRT. Appendix 5 to the Retail Credit Announcement

750,000	990,000	2.54%	38.71%	2.54%	39.96%	2.54%	41.25%	3.74%
1,000,000	1,240,000	2.61%	38.93%	2.61%	39.86%	2.61%	40.82%	3.74%
1,250,000	1,490,000	2.66%	39.19%	2.66%	39.93%	2.66%	40.70%	3.74%

Monthly loan interest rate for Erste Platinum Credit Card applications accepted between January 1, 2022 and October 23, 2022

Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Erste Platinum Credit Card for Private Banking customers		Platinum Credit Card For World customers		Platinum Credit Card for Private Banking and World customers
		Monthly loan interest rate	APR	Monthly loan interest rate	APR	Monthly default interest
150,000	190,000	1.24%	33.07%	1.24%	39.94%	1.89%
200,000	290,000	1.66%	34.89%	1.66%	39.89%	2.52%
300,000	390,000	2.07%	36.71%	2.07%	39.93%	3.14%
400,000	490,000	2.27%	37.59%	2.27%	39.97%	3.42%
500,000	740,000	2.38%	37.97%	2.38%	39.86%	3.42%
750,000	990,000	2.54%	38.71%	2.54%	39.96%	3.42%
1,000,000	1,240,000	2.61%	38.93%	2.61%	39.86%	3.42%
1,250,000	1,490,000	2.66%	39.19%	2.66%	39.93%	3.42%
1,500,000	3,500,000	2.69%	39.32%	2.69%	39.93%	3.42%

Monthly loan interest rate for Erste Platinum Credit Card applications accepted between 1 July 2021 and December 31, 2021

Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Erste Platinum Credit Card For Private Banking customers		Platinum Credit Card For World customers		Platinum Credit Card for Private Banking and World customers
		Monthly loan interest rate	APR	Monthly loan interest rate	APR	Monthly default interest
150,000	190,000	1.20%	32.44%	1.20%	39.28%	3.30%
200,000	390,000	1.60%	33.94%	1.60%	38.90%	3.30%
400,000	1,240,000	2.10%	34.87%	2.10%	37.20%	3.30%
1,250,000	3,500,000	2.60%	38.22%	2.60%	38.96%	3.30%

Monthly loan interest rate for Erste Platinum Credit Card applications accepted between January 1, 2021 and June 30, 2021

Minimum loan amount loan amount (HUF)	Maximum loan amount at the time of approval (HUF)	Erste Platinum Credit Card for Private Banking customers		Platinum Credit Card For World customers	
		Monthly loan interest rate	APR	Monthly loan interest rate	APR
150,000	190,000	1.20%	32.44%	1.20%	39.28%
200,000	390,000	1.60%	33.94%	1.60%	38.90%
400,000	1,240,000	2.10%	34.87%	2.10%	37.20%
1,250,000	3,500,000	2.60%	38.22%	2.60%	38.96%

Monthly default interest rate 3.325%

[AB1] megjegyzést írt: igazítani a véglegesnél

Monthly loan interest rate for Erste Platinum Credit Card applications accepted between November 2, 2020 and December 31, 2020

Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Monthly loan interest rate	APR ¹
150,000	490,000	2.01%	26.97%
500,000	3,500,000	2.60%	36.70%

Monthly default interest rate 3.325%

Monthly loan interest rate for Erste Platinum Credit Card applications received from January 16, 2016 and November 1, 2020 during the entire term of the contract

Minimum loan amount at the time of approval (HUF)	Maximum loan amount at the time of approval (HUF)	Monthly interest	APR
140,000	490,000	2.01%	39.82%
500,000	3,500,000	2.60%	39.68%

Monthly default interest rate 3.325%

4) Reference APR for Erste Platinum Credit Card

For credit card applications accepted from August 1, 2023 to December 31, 2023:

Erste Platinum Credit Card for Private Banking customers: 41.00%.

Erste Platinum Credit Card for World/Premium customers: 43.62%.

for other Erste Platinum Credit Card customers: 46.38%.

For credit card applications accepted from February 1, 2023 to July 31, 2023:

Platinum Credit Card for Private Banking customers: 36.28%

ERSTE BANK HUNGARY ZRT. Appendix 5 to the Retail Credit Announcement

Platinum Credit Card for World/Premium customers: 38.81%

Platinum Credit Card for other customers: 41.49%

For credit card applications accepted from October 24, 2022 to January 31, 2023:

Platinum Credit Card for Private Banking customers: 34.85%

Platinum Credit Card for World/Premium customers: 37.35%

Platinum Credit Card for other customers: 40.00%

For credit card applications accepted from January 1, 2022 to October 23, 2022:

Platinum Credit Card for Private Banking customers: 34.85%

Platinum Credit Card for World customers: 37.35%

For credit card applications accepted from January 1, 2021 to December 31, 2021:

Platinum Credit Card for Private Banking customers: 27.58%

Platinum Credit Card for World customers: 29.95%

For credit card applications accepted from November 2, 2020 to December 31, 2020: 26.97%

For credit card applications accepted from July 1, 2016 to May 17, 2020: 39.4%

XI. CREDIT CARD INSTALLMENT SERVICES

1) Installment payment services

1.1. Repayment of credit card expenses in installments:

By using one of the installment payment services, you can repay your credit card expenses in equal installments spread over several months. The availability of installment payment services depends on a preliminary credit risk assessment. The amount of the first and last monthly installments may differ from the amount of the subsequent monthly installments.

Products: Erste EasyPay, Easy Repayment, Automatic Easy Repayment and Instant Easy Repayment.

	Erste EasyPay	EasyRepayment	Automatic Easy Repayment	Instant Easy Repayment
Range of transactions	Purchase transaction Money transfer Group direct debit ¹	Purchase transaction Money transfer Cash withdrawal Group direct debit ¹ It can be demanded for several transactions together. ⁴	Purchase transaction	Purchase transaction
Request channel	George WEB and George APP	TeleBank	TeleBank and Online, by applying for a new credit card	POS / VPOS terminal
Tenor	3, 6, 12, 24 months	12–60 months ²	12–60 months	3, 6, 10, 12 months
Minimum amount that can be used per transaction	HUF 20,000	HUF 50,000 ⁴	HUF 20,000	HUF 20,000
Requirement income condition and disqualifying reasons		Transactions that belong to the same accounting period and have not been settled can be combined into Easy Repayment. ³		Declaration of consent
			Not available in the case of overpayment.	

¹ The credit card account is available for group direct debits from 2/1/2023.

² For customers with the Wizz Air Comfort package: the service is also available at 0% interest for a period of 6 months for purchases made with Wizz Air.

³ Transactions booked before and after the accounting date cannot be included in Easy Repayment. Furthermore, from the range of Transactions, the following can be merged: the purchase type with the direct debit type, and the transfer type with the cash withdrawal type. For example: accounting period: 11/10/2023–12/11/2023. buying: HUF 40,000 cannot be combined with a HUF 20,000 transfer booked for the same accounting period. For example 2: accounting period: 11/10/2023–12/11/2023. buying: HUF 40,000; accounting period (for which the payment deadline has not yet expired): 10/10/2023–11/10/2023. buying: HUF 25,000, the two items cannot be combined into one Easy Repayment.

⁴ In the case of combining several transactions, the minimum amount for the combined transactions.

1.2. Withdrawal and repayment of free credit line in details:

By using the service, you can transfer money to any domestic HUF-based bank account at the expense of your free credit line. You have the option to repay the amount of the loan taken out in this scheme in equal installments over several months provided that the associated interests are paid. The amount of the first and last monthly installments may differ from the amount of the subsequent monthly installments. The service is available based on the Bank's preliminary credit risk assessment.

The service can also be requested for a new credit card, for loan replacement. After disbursement of the Erste EasyCash requested for loan replacement, we check whether the loan has been replaced. If, after disbursement of the Erste EasyCash, it cannot be established from the Central Credit Information System that the loan to be redeemed has ceased, then the interest rate shall change to the original annual interest rate + 4% from the first due date after the 105th day after the disbursement. The interest rate change resulting from the above cannot be considered a unilateral interest rate change on the part of the Bank.

Products: Erste EasyCash service. From 4/11/2023 a maximum of one Erste EasyCash and one Erste EasyCash supplement can be used for one credit card at the same time. The amount of services can be supplemented.

	Erste EasyCash²
Range of transactions	Transfer from credit card to another account ¹
Request channel	George WEB and George APP , TeleBank, Mobile bankers
Tenor	12–60 months
Minimum amount that can be used	HUF 100,000
Maximum amount that can be used	0–6 months after opening the credit card: 50% of the free credit line 7–12 months after opening the credit card: 90% of the free credit line From 12 months after opening the credit card: 90% of the free credit line or the unused credit line minus HUF 10,000, whichever offers a larger yield

¹Erste EasyCash service cannot be used for transfers from one's own credit card to one's own current account.

² For cardholders with more than one main credit card, George Web and App automatically offers the opportunity to apply for Erste EasyCash on the main credit card with the highest available credit line. The service can only be set up for one credit card per day. From 12/1/2023, the new name of the Tele-Loan installment payment service (including the Tele-Loan installment service supplement) is Erste EasyCash.

The amount of Erste EasyCash services can be supplemented. The supplement can only be used by customers with a Erste EasyCash service. In the case of a supplement, the range of transactions, the minimum amount are the same as the original service. The application channel: TeleBank. Tenor: 48–60 months.

1.3 Application and payment deadline for installment payment service

Installment payment services	Application channel for installment payment service	Installment service application final submission deadline ³	Disbursement date ⁴
Erste EasyCash	George APP/WEB	0:00 AM	T
	TeleBank	working day 0:00 AM - 4:00 PM	T
		working day 4:00 PM - 0:00 AM and non-working day	T+1 working day
EasyRepayment	TeleBank	working day	T
		non-working day	T+1 working day
Erste EasyPay	George	0:00 AM	T
Automatic Easy Repayment	TeleBank	0:00 AM	T ⁵
Instant Easy Repayment	George/Telebank	0:00 AM	T ⁵

³ The final submission deadlines above apply to normal business days. On Saturday business days in Hungary, in the case of the EasyCash service requested via a TeleBank administrator, if the payment is made to an account outside the bank, the installment payment setting day is 12:30 p.m.

⁴ The Bank decides on the request based solely on the terms and conditions of the service, as well as its own credit assessment and other internal regulations, and accordingly carries out an inspection, in which case the disbursement date may be increased by +1 bank working day.

⁵ The day the service was set up.

XII. FEES AND INTEREST FOR CREDIT CARD INSTALLMENT SERVICES SOLD FROM 7/1/2023

1) Reference APR

	Erste EasyPay	Easy Repayment	Automatic Easy Repayment	Instant Easy Repayment	Erste EasyCash	In case of supplementing Erste EasyCash
Reference APR	19.67%	33.17%	33.17%	34.36%	34.27%	16.76%– 35.37%

2) Annual loan interest rate

Products that offer the possibility of repayment in monthly installments for credit card expenses:	Tenor				
	12–36 months	37–59 months	60 months		All tenors
Loan amount	up to the amount of the credit limit	up to the amount of the credit limit	Under HUF 150,000	HUF 150,000 or above	up to the amount of the credit limit
Erste EasyPay – Standard category	-	-	-	-	17.99%
Easy Repayment – discount category 1	26.99% – 27.99%	18.99%– 20.99%	15.99% – 17.99%	14.99– 16.99%	-
Easy Repayment – Standard category	28.99%	28.99%	27.99%	26.99%	-
Automatic Easy Repayment – Discount category 1	26.99%– 27.99%	18.99%– 20.99%	14.99%– 16.99%	14.99%– 16.99%	-
Automatic Easy Repayment – Standard category	28.99%	28.99%	26.99%	26.99%	-
Instant Easy Repayment – Discount category 1	-	-	-	-	19.9% 13.6%
Instant Easy Repayment – Standard category	-	-	-	-	29.9% 13.6%

Erste EasyPay Promotions:

From July 1, 2023 until withdrawal, we charge an annual interest of 0 percent for every 3-month Erste EasyPay setup of no more than HUF 50,000.

Products that offer free credit line withdrawal and repayment in monthly installments:	Tenor			
	12–36 months	37–59 months	60 months	
Loan amount	up to the amount of the credit limit	up to the amount of the credit limit	Under HUF 300,000	HUF 300,000 or above
Erste EasyCash – Discount category 1	26.99%– 27.99%	18.99%– 20.99%	15.99%–17.99%	14.99%– 16.99%
Erste EasyCash – Standard category	28.99%	28.99%	27.99%	26.99%

Standard category: The standard conditions according to the current product description.

Discount category 1: It is available if, in the 6 months before using the product, there was a maximum of one month in which

there was an interest payment on the used credit line. Unless the interest payment was made in the month immediately before the use.

In the case of the Erste EasyCash Supplement		Requested Supplement	
Annual loan interest rate for existing Erste EasyCash service		Tenor: 48–60 months	
Minimum	Maximum	Annual loan interest rate If the amount of the Supplement is below HUF 150,000	Annual loan interest rate If the amount of the Supplement is HUF 150,000 or above
0%	15.89%	15.99%	14.99%
15.90%	15.99%	15.99%	14.99%
16.90%	16.99%	16.99%	15.99%
17.90%	17.99%	17.99%	16.99%
18.90%	18.99%	18.99%	17.99%
Minimum	Maximum	Annual loan interest rate If the amount of the Supplement is below HUF 150,000	Annual loan interest rate If the amount of the Supplement is HUF 150,000 or above
19.90%	19.99%	19.99%	18.99%
20.90%	20.99%	20.99%	19.99%
21.90%	21.99%	21.99%	20.99%
22.90%	22.99%	22.99%	21.99%
23.90%	23.99%	23.99%	22.99%
24.90%	24.99%	24.99%	23.99%
25.90%	25.99%	25.99%	24.99%
26.90%	26.99%	26.99%	25.99%
27.90%	27.99%	27.99%	26.99%
28.90%	28.99%	28.99%	27.99%
29.90%	29.99%	29.99%	28.99%

3) Fees

Erste EasyPay withdrawal fee: HUF 490. The amount is charged per setting.

Erste EasyCash opening fee/Supplement fee until 3/31/2024¹: 1.09% of the amount used: minimum HUF 4,059, maximum HUF 13,530. The amount is charged per opening

Erste EasyCash opening fee/Supplement fee from 4/1/2024¹: 1.09% of the amount used: minimum HUF 4,773, maximum HUF 15,911 The amount is charged per opening

Fee payable in the case of partial prepayment for the following products: Easy Repayment, Erste EasyPay, Erste EasyCash:

- 1% of the prepayment amount (if the period between the date of the prepayment and the expiration date of the tenor exceeds one year), or
- 0.5% of the prepayment amount (if the period between the date of the prepayment and the expiration date of the tenor does not exceed one year).
- Prepayment is free of charge once within 12 months, up to HUF 200,000.

During the prepayment, a maximum of the part above the minimum amount prescribed for the given product can be prepaid. This is HUF 50,000 for Easy Repayment, and Erste EasyCash. HUF 20,000 for Erste EasyPay, Automatic Easy Repayment and Instant Easy Repayment. If the credit card contract is terminated in accordance with Sections II. 2. And 6. of the General Terms and Conditions, we do not charge the full prepayment fee.

¹ Formerly known as the Tele-Loan Supplement opening fee.

Fee payable upon full prepayment for the following products: Easy Repayment, Erste EasyPay, Erste EasyCash:

- 1% of the prepayment amount (if the period between the date of the prepayment and the expiration date of the given tenor exceeds one year), or
- 0.5% of the prepayment amount (if the period between the date of the prepayment and the expiration date of the given tenor does not exceed one year).

Fee to be paid for partial and full prepayment in the case of Automatic Easy Repayment and Instant Easy Repayment: HUF 0

The partial and full prepayment fee is per product, i.e. per Easy Repayment, Erste EasyCash and Erste EasyPay. During the prepayment, a maximum of the part above the minimum amount prescribed for the given product can be prepaid. This is HUF 50,000 for Easy Repayment, and Erste EasyCash. HUF 20,000 for Erste EasyPay, Automatic Easy Repayment and Instant Easy Repayment. If the credit card contract is terminated in accordance with General Terms and Conditions II. it takes place on the basis of points 2.6, we do not charge the full prepayment fee.

XIII. FEES AND INTEREST FOR CREDIT CARD INSTALLMENT SERVICES SOLD BEFORE 7/1/2023

1) Application period: From 4/11/2023 until 6/30/2023

1.1. Reference APR

	Erste EasyPay	Easy Repayment	Automatic Easy Repayment	Instant Easy Repayment	Erste EasyCash	In case of supplementing Erste EasyCash
Reference APR	19.67%	33.17%	33.17%	34.36%	34,27%	16.76%–35.37%

1.2. Annual loan interest rate

Designation	Annual loan interest rate				
	12–36 months	37–59 months	60 months		All tenors
Amount of the loan	up to the amount of the credit limit	up to the amount of the credit limit	Under HUF 150,000*	HUF 150,000* or above	up to the amount of the credit limit
EasyRepayment – discount category 1	26.99%–27.99%	18.99%–20.99%	15.99%–7.99%	14.99–16.99%	-
Easy Repayment – Standard category	28.99%	28.99%	27.99%	26.99%	-
Automatic Easy Repayment – Discount category 1	26.99%–27.99%	18.99%–20.99%	14.99%–16.99%	14.99%–16.99%	-
Automatic Easy Repayment – Standard category	28.99%	28.99%	26.99%	26.99%	-
Instant Easy Repayment – Discount category 1	-	-	-		19.9%
Instant Easy Repayment – Standard category	-	-	-		29.9%
Erste EasyPay – Special discount category	-	-	-		12.0%
Erste EasyPay – Standard category	-	-	-		17.99%

Erste EasyPay Promotions:

Standard category: From February 1, 2023 until June 30, 2023 we charge an annual interest of 8.99 percent for every 3-month Erste EasyPay setup of no more than HUF 50,000.

Special discount category: From February 1, 2023 until June 30, 2023, we charge an annual interest of 0 percent for every 3-month Erste EasyPay setup of no more than HUF 50,000.

Designation	Annual loan interest rate				
	Tenor	12–36 months	37–59 months	60 months	All tenors
Amount of the loan	up to the amount of the credit limit	up to the amount of the credit limit	Under HUF 300,000*	HUF 300,000 or above	up to the amount of the credit limit
Erste EasyCash – Discount category 1	26.99%–27.99%	18.99%–20.99%	15.99%–17.99%	14.99%–6.99%	-
Erste EasyCash – Standard category	28.99%	28.99%	27.99%	26.99%	-

In the case of the Erste EasyCash Supplement		Requested Supplement	
Annual loan interest rate for existing Erste EasyCash service		Tenor: 48–60 months	
Minimum	Maximum	Annual loan interest rate If the amount of the Supplement is below HUF 300,000	Annual loan interest rate If the amount of the Supplement is HUF 300,000 or more
0% ¹	15.89% ¹	15.99% ¹	14.99% ¹
15.90%	15.99%	15.99%	14.99%
16.90%	16.99%	16.99%	15.99%
17.90%	17.99%	17.99%	16.99%
18.90%	18.99%	18.99%	17.99%
19.90%	19.99%	19.99%	18.99%
20.90%	20.99%	20.99%	19.99%
21.90%	21.99%	21.99%	20.99%
22.90%	22.99%	22.99%	21.99%
23.90%	23.99%	23.99%	22.99%
24.90%	24.99%	24.99%	23.99%
25.90%	25.99%	25.99%	24.99%
26.90%	26.99%	26.99%	25.99%
27.90%	27.99%	27.99%	26.99%

ERSTE BANK HUNGARY ZRT. Appendix 5 to the Retail Credit Announcement

28.90%	28.99%	28.99%	27.99%
29.90%	29.99%	29.99%	28.99%

¹ Available from 6/1/2023.

Standard category: The standard conditions according to the current product description.

Discount category 1: It is available if, in the 6 months before using the product, there was a maximum of one month in which there was an interest payment on the used credit line. Unless the interest payment was made in the month immediately before the use.

Special discount category: It can be used for a setting that was used for an electricity and/or gas bill payment transaction. The person entitled to the discount is one whose monthly net income in all bank accounts with us did not exceed HUF 400,000 in the month preceding the request, and/or whose the total savings managed by us are below HUF 1,000,000.

1.3. Fees

According to Section XII.3.

2) Application period: From 2/1/2023 until 4/10/2023

2.1. Reference APR

	Erste EasyPay	Easy Repayment	Automatic Easy Repayment	Instant Easy Repayment	Erste EasyCash
Reference APR	19.67%	33.17%	33.17%	34.36%	34.27%

2.2. Annual loan interest rate

Designation	Annual loan interest rate			
	12–36 months	37–59 months	60 months	All tenors
Easy Repayment – Discount category 1	27.99%	20.99%	17.99%	-
Easy Repayment – Standard category	28.99%	28.99%	26.99%	-
Automatic Easy Repayment – Discount category 1	27.99%	20.99%	17.99%	-
Automatic Easy Repayment – Standard category	28.99%	28.99%	26.99%	-
Erste EasyCash – Discount category 1	27.99%– 28.99%	20.99%– 22.99%	17.99%– 19.99%	-
Erste EasyCash – Standard category	28.99%	28.99%	26.99%	-
Instant Easy Repayment – Discount category 1	-	-	-	19.9%
Designation				

Tenor	Annual loan interest rate			
	12–36 months	37–59 months	60 months	All tenors
Instant Easy Repayment – Standard category	-	-	-	29.9%
Erste EasyPay – Special discount category	-	-	-	12.0%
Erste EasyPay – Standard category	-	-	-	17.99%

Standard category: The standard conditions according to the current product description.

Discount category 1: It is available if, in the 6 months before using the product, there was a maximum of one month in which there was an interest payment on the used credit line. Unless the interest payment was made in the month immediately before the use.

Special discount category: It can be used for a setting that was used for an electricity and/or gas bill payment transaction. The person entitled to the discount is one whose monthly net income in all bank accounts with us did not exceed HUF 400,000 in the month preceding the request, and/or whose the total savings managed by us are below HUF 1,000,000.

Erste EasyPay Promotions:

- Standard category: From February 1, 2023 until June 30, 2023 we charge an annual interest of 8.99 percent for every 3-month Erste EasyPay setup of no more than HUF 50,000.
- Special discount category: From February 1, 2023 until June 30, 2023, we charge an annual interest of 0 percent for every 3-month Erste EasyPay setup of no more than HUF 50,000.

2.3.Fees

According to Section XII.3.

3) Application period from 1/1/2023 to 1/31/2023

3.1. Reference APR

	Erste EasyPay	Easy Repayment	Automatic Easy Repayment	Instant Easy Repayment	Erste EasyCash
Reference APR	19.67%	33.17%	33.17%	34.36%	34.27%

3.2 Annual loan interest rate

Designation	Tenor			
	12–36 months	37–59 months	60 months	All tenors
Easy Repayment – Discount category 1	27.99%	20.99%	17.99%	-
Easy Repayment – Standard category	28.99%	28.99%	26.99%	-
Automatic Easy Repayment – Discount category 1	27.99%	20.99%	17.99%	-
Automatic Easy Repayment – Standard category	28.99%	28.99%	26.99%	-
Erste EasyCash – discount category 1	27.99%– 28.99%	20.99%– 22.99%	17.99%– 19.99%	-
Erste EasyCash – Standard category	28.99%	28.99%	26.99%	-
Instant Easy Repayment – Discount category 1	-		-	19.9%
Instant Easy Repayment – Standard category	-		-	29.9%
Erste EasyPay – Standard category	-		-	17.99%

Standard category: The standard conditions according to the current product description.

Discount category 1: It is available if, in the 6 months before using the product, there was a maximum of one month in which there was an interest payment on the used credit line. Unless the interest payment was made in the month immediately before the use.

Erste EasyPay Promotions:

- 4) For the period between September 21, 2022 and January 31, 2023, we set a 0 percent interest rate for every 3-month Erste EasyPay setup of no more than HUF 100,000.

3.3. Fees

According to Section XII.3.

- 4) **Application period: from 12/1/2022 to 12/31/2022**

4.1. Reference APR

	Erste EasyPay	Easy Repayment	Easy Repayment	Instant Easy Repayment	Erste EasyCash
Reference APR	14.93%	33.17%	33.17%	34.36%	34.27%

4.2 Annual loan interest rate

Tenor	Annual loan interest rate			
	12–36 months	37–59 months	60 months	All tenors
Easy Repayment – discount category 1	27.99%	20.99%	17.99%	-
Easy Repayment – Standard category	28.99%	28.99%	26.99%	-
Automatic Easy Repayment – discount category 1	27.99%	20.99%	17.99%	-
Automatic Easy Repayment – Standard category	28.99%	28.99%	26.99%	-
Erste EasyCash – discount category 1	27.99%– 28.99%	20.99%– 22.99%	17.99%– 19.99%	-
Erste EasyCash – Standard category	28.99%	28.99%	26.99%	-
Instant Easy Repayment – Discount category 1	-	-	-	19.9%
Instant Easy Repayment – Standard category	-	-	-	29.9%
Erste EasyPay – Standard category	-	-	-	13.9%

Standard category: The standard conditions according to the current product description.

Discount category 1: It is available if, in the 6 months before using the product, there was a maximum of one month in which there was an interest payment on the used credit line. Unless the interest payment was made in the month immediately before the use.

Erste EasyPay Promotions:

For the period between September 21, 2022 and January 31, 2023, we set a 0 percent interest rate for every 3-month Erste EasyPay setup of no more than HUF 100,000.

4.3.Fees

According to Section XII.3.

5) Application period: Until 11/30/2022

5.1 Interest and APR

	Erste EasyPay	Easy Repayment	Instant Easy Repayment	Automatic Easy Repayment	Erste EasyCash
Monthly loan interest rate ¹	In the case of installment payments used between 5/18/2022 and 8/31/2022: 0.992% In the case of installment payments used from 9/1/2022: 1.158%	2.492%	In the case of installment payments used until 10/31/2020: 0.990% In the case of installment payments used from 11/1/2020: 2.492%	2.492%	2.492%
Reference APR ¹	In the case of installment payments used between 5/18/2022 and 8/31/2022: 12.68 % In the case of installment payments used from 9/1/2022: 14.93%	34.36%	APR in the case of installment payments used until 10/31/2020: 12.55% APR in the case of installment payments used from 11/1/2020: 34.36% ¹³	34.36%	In the case of credit card contracts established before 3/19/2020: 35.49% In the case of credit card contracts established from 3/19/2020: 34.36%

¹ The monthly fixed interest rate and the corresponding APR value may differ depending on the tenor. The bank reserves the right to set a different interest rate for each transaction.

Erste EasyPay Promotions:

From May 18, 2022 to June 30, 2023, we shall set a HUF 0 withdrawal fee for all Erste EasyPay settings.

For the period between May 18, 2022 and September 20, 2022, we set a 0 percent interest rate for all 3-month Erste EasyPay settings of no more than HUF 50,000.

For the period between September 21, 2022 and January 31, 2023, we set a 0 percent interest rate for every 3-month Erste EasyPay setup of no more than HUF 100,000.

5.2.Fees

According to Section XII.3.

XIV. CREDIT CARD TRANSITIONAL AND PERMANENT PAYMENT FACILITIES

The purpose of the credit card payment facilities is to provide assistance to credit card account holders who have temporary or permanent payment difficulties in accordance with Section VI of the Retail Credit Card General Terms and Conditions.

Section VI. Of The Retail Credit Card General Terms and Conditions of Erste Bank can provide all the payment facilitation options included in point 1 in its invitation to offer available on its [website](#), as well as in accordance with its own credit assessment and other internal regulations, to the Main Card holder

	Temporary assistance Deferred payment	Temporary assistance Paying a moderate amount	Permanent assistance Paying an ultimate moderate amount
Duration of payment deferral	4 consecutive accounting periods	9 consecutive accounting periods	It is ultimate it lasts until the debt is repaid
Start of payment deferral	the next accounting date from the date of approval of the application	the next accounting date from the date of approval of the application	the next accounting date from the date of approval of the application
Credit card account monthly interest and monthly default interest during payment deferral	0%	0%	0.999%
Credit card account related installment payment services monthly interest and monthly default interest during payment deferral	0%	0%	Installment payment services shall be discontinued.
Fees charged during payment deferral (1)	HUF 0	HUF 0	HUF 0
During the period of payment deferral, the minimum amount to be paid ¹ :	0% of rescheduled debt.	2.5% of the rescheduled debt is a fixed amount.	2.5% of the rescheduled debt is a fixed amount.
Grace period	-	21 calendar days.	21 calendar days.
Status of cards belonging to a credit account during the payment facilitation period:	blocked	blocked	blocked and then terminated after the accounting date under the "Permanent assistance Payment of a permanent moderate amount" contract
Status credit account during the payment facilitation period:	blocked	blocked	Blocked and then terminated after the accounting date set under the "Permanent assistance Payment of a permanent moderate amount" contract

¹Except for the repayment protection insurance fee, which is up to a fixed amount of the minimum payable amount.

XV. CALCULATION OF DUE FEES AND COMMISSIONS

1) Due fees and commissions

Fee for the fulfillment of a direct debit order: when using the service

Balance inquiry fee: when using the service

Fee for making a deposit at an Erste Bank ATM: when using the service

Erste EasyPay withdrawal fee: while using the services

Erste EasyCash opening/supplement fee: while using the services

Erste MobilePay registration fee: when using the service

Case transfer fee: when using the service

Case-by-case transfer fee: when using the service

The part of the annual fee (main card and supplementary card) accrued proportionally over time: upon cancellation of the credit card

Main card annual fee: annually on the accounting date of card production

Main card issuance fee: after applying for a new card at the time of the first card production

Card replacement fee: when using the service

Card blocking fee: when using the service

Change of card type: when using the service

Card reproduction fee: when using the service

Fee for a payment request initiated by the beneficiary: when using the service

Exceeding limit fee: on the accounting date

1st installment of late payment fee (basic fee): on the payment deadline

2nd installment of late payment fee: fee charged on the 19th day from the payment deadline

Cash withdrawal fee: when using the service

Record/modify/renew/delete a secondary identifier: when using the service

PIN change fee: when using the service

PIN reproduction fee: when using the service

Repayment fee by postal check: when using the service

Prepayment fee for installment payment services: when using the service

Bill payment fee via the Erste MobilePay service: when using the service

Supplementary card annual fee: annually on the accounting date of card production

Supplementary card issuance fee: after applying for a new card at the time of the first card production

Package fee for packages linked to a Wizz Air credit card: on the accounting date

Package change fee for packages linked to a Wizz Air credit card: on the accounting date

Monthly account management fee : accounting date

2) Calculation of fees and commissions

Fees and commissions determined as a percentage (hereinafter collectively referred to as: Fees) is based on the sum of the transactions concerned. The Fee is charged per transaction, in the currency of account management, i.e. HUF. Based on Act CXVI of 2012 on (FTT), fees/commissions charged on the basis of +(0.3% max HUF 10,000) or +(0.6%) fee portion shall be credited in the calendar month following the fee/commission settlement in the case of payment orders completed on credit card accounts where the owner of the credit card account is a resident of another member state or is a resident of the member state under the tax laws of the given state.

Free of charge means HUF 0 in all cases in relation to this Announcement.

All item fees indicated in this Announcement – including the item fee part of the composite fees – are variable, they change according to the consumer price index established by the Central Statistical Office. This rule does not apply to percentage fees.

The currency conversion commission percentage is calculated based on the exchange rate used by the international card organization on the day of the transaction.

XVI. BASIC CONCEPTS, DEFINITIONS

Instant transfer:

From March 2, 2020, we provide it 24 hours a day, every day of the year:

- the submission of non-expiry HUF transfer / transfer orders initiated electronically from the HUF account to the target account within the bank, and their fulfillment in accordance with the rules for Instant HUF Transfers up to a limit of HUF 1 billion;
- the submission of non-expiry HUF transfer orders for a maximum amount of HUF 20 million initiated electronically from the HUF account to a non-bank, domestic target account and the fulfillment of them as an Instant HUF Transfer;

Accident, illness and luggage insurance, assistance service

Credit cards issued by Erste Bank include free accident, illness and luggage insurance, as well as an assistance service (hereinafter: travel insurance). The insurance is valid if the Insured party travels outside of Hungary or the country of permanent residence of the Insured party (Cardholder), during the duration of the trip not exceeding thirty or sixty (in the case of the Erste Platinum Credit Card) consecutive days. The assistance service is available 24 hours a day in Hungarian, and the company providing the service is authorized to act on behalf of the insurer in the case of problems. Assistance telephone number: +36 1 458 4465*

Group direct debit order for the repayment of credit card debt:

The service has been provided since February 7, 2017. A Group Direct Debit Order for the repayment of credit card debt can only be issued for the Minimum payable amount. Only Private Banking and Erste World/Premium Account holders can also authorize the repayment of the Total Used credit limit to carry out a direct debit to their retail bank account with the Bank or another Bank.

Definitions of fees and commissions in relation to this Announcement:

Item price: A variable rate fee that is determined in HUF, as well as the minimum and maximum value determined in HUF related to each fee, as well as the fee portion of the composite fee determined in HUF.

Percentage fees: A variable fee that is determined as a percentage, as well as a percentage-based part of the composite fee.

Composite fee: Which consists of a percentage fee, as well as an item fee determined in the amount of HUF.

Annual fee:

The annual card fee for the relevant year is charged annually, on the anniversary of the first card production, on the last business day of the anniversary month. If a card is reproduced or replaced before the due date of the annual card fee, the due date of the annual card fee does not change, the debit day is the last business day of the anniversary month of the production of the first card.

Payment request:

Request from the Paying party to initiate an Instant HUF transfer submitted electronically by the beneficiary – for the purpose of transmission to the payment service provider of the Paying party. The payment service provider managing the payment account of the Paying party forwards the payment request to the Paying party based on the agreement with the Paying party.

Amount: cannot exceed a maximum of HUF 20,000,000.

The Payment request is available according to the Announcement of the Retail Electronic Channel Services.

Online purchase verification code:

We provide an Internet purchase verification code service to approve online purchases. If the Account holder/Cardholder has provided their mobile phone number. Since February 1, 2017, we have automatically set up free Online purchase verification SMS code service for you. The details of the service are contained in the Retail Credit Card General Terms and Conditions.

Late Payment fee:

The late payment fees are administrative fees related to overdue claims, which were determined by taking into account the actual costs as follows:

- The 1st installment of the Late payment Fee is the basic fee, which includes the costs of determining the delay, initial customer notifications and related operational processes. The 1st installment of the Late payment Fee is charged in the case of overdue credit cards on the day of the payment deadline as a basic fee that must be paid by all customers on the day of the payment deadline.
- In addition to the cost of re-establishing the delay, the 2nd installment of the Late payment Fee includes the costs of early collection processes, such as administrative tasks related to the delay, sending letters, telephone notifications and related operational tasks. Only customers who are still in arrears on the 18th day after the payment deadline must pay the 2nd installment of the Late Payment Fee. Since February 6, 2017, we have not charged a late payment fee if the amount of the Used Credit Line is below HUF 1,000 and it is not repaid by the payment deadline.

Default interest:

Interest calculated after default payment. Its rate is at most one and a half times the annual transaction interest increased by 3 percentage points for one month (1/12), however, it may not exceed the rate for one month (1/12) of the value of the central bank base rate increased by 39 percentage points valid on the first day of the month preceding the relevant calendar half-year.

Issuance fee:

A one-time fee charged for new bank cards, which is charged for each bank card only when the first bank card (main card/supplementary card) is issued, starting from November 1, 2009.

Redeemable issuance fee:

The issuance fee for the credit card's main card and associated supplementary card can be redeemed (as of April 2, 2012) as follows:

- a) If the amount of recorded purchase transactions carried out with the main card or supplementary card of the given credit card since the issuance of the card reaches the amount of the issuance fee charged to the credit account, the

ERSTE BANK HUNGARY ZRT. Appendix 5 to the Retail Credit Announcement

amount corresponding to the issuance fee shall be credited to the credit account linked to the credit card on the credit card's accounting date.

- b) The redeemable issuance fee benefit applies to both the main card and the supplementary card. We examine the amount of purchase transactions separately for each bank card, on the basis of which the amount corresponding to the issuance fee is credited separately for each bank card.
- c) The issuance fee can be spent in the first three calendar months following the issuance of the given main card or supplementary card. The issuance date is the day the issuance fee is charged to the credit account, which is indicated in the account statement.
- d) The amount corresponding to the issuance fee is credited on the first accounting day following the accounting of the purchase transaction with which the amount of purchase transactions were carried out since the issuance of the card reaches the amount of the issuance fee.
- e) The basis of the examination of purchase transactions carried out with a credit card is the date of posting of the purchase transaction, so on a given accounting date we examine those purchase transactions that were posted no later than the current Credit Card date. The credit is given under the title "purchase reimbursement".
- f) The following transactions carried out and booked with a credit card are considered purchase transactions:
 - settlement of goods and services at a commercial receiving points using a POS terminal (card acceptance device) or in other ways,
 - settlement of goods and services via the Internet,
 - mobile phone balance top-up at ATMs that provide this service.
- g) Purchase reimbursement only apply to purchase transactions charged to the credit line, so when providing a redeemable issuance fee benefit, we do not take into account purchase transactions that were charged to an overpaid credit account.
- h) Betting / gambling type transactions, cash withdrawal transactions, and interest and fee charges carried out via the commercial receiving point of sale POS or the Internet are not considered purchases.
- i) The Bank's calculation is the governing factor in determining the eligibility and amount of the purchase reimbursement
- j) In the case of transactions associated with any complaint by the credit account owner, the Bank reserves the right to individual consideration. Based on the result of the investigation of the complaint, the Bank decides whether a correction is necessary in relation to the mentioned transaction.
- k) We shall not credit the amount corresponding to the issuance fee to credit card holders who:
 - we have already canceled the credit card agreement at the time specified for the credit, or
 - the Main Cardholder has already initiated the termination of the credit card agreement prior to the accounting date on which the amount of purchase transactions carried out since the issuance of the card reaches the amount of the issuance fee.

Installment payment service transaction interest:

The fixed monthly interest rate and the corresponding APR value may differ depending on the term of the Installment. The monthly interest rate is fixed. The Bank calculates the interest based on the following formula:

$$\text{Monthly interest} = \frac{\text{Capital amount} \times \text{interest rate (\%)} \times 30 \text{ day}}{36\,000}$$

The bank reserves the right to determine a different interest rate for each installment, taking into account its internal credit assessment rules and business interests.

The Bank charges interest on the disbursed loan from the date of disbursement, taking into account the length of the given settlement period. Payment of the installment monthly interest is due in monthly parts, including the capital.

The due date of the installments (capital and monthly interest) is the same as the Payment deadline of the credit card specified in the Statement.

APR (Total Loan Rate):

The internal interest rate, which expresses the ratio of the total fee of the loan compared to the total amount of the loan on an annual basis. When calculating the APR, we take into account:

- all fees to be paid by the Customer who is considered a consumer by the Credit Institutions Act in connection with the credit or loan agreement (including interest, fees, commissions and taxes),
- the costs of additional services related to the loan, if they are known to the Bank.

The use of these service(s) is required for the conclusion of the credit or loan agreement-in accordance with the provisions of the Government Decree 83/2010. (III.25.). The APR has been defined with respect to the current conditions and effective legal regulations, and may be modified upon any change in the associated terms and conditions. APR does not reflect the interest-related risks of the loan. The detailed terms and rules on the calculation and publication of the APR can be found in Government Decree 83/2010. (III.25.). In the case of a credit card, when calculating the Reference APR, the Bank calculates a credit line of HUF 375,000.

Installment payment service Reference APR:

Installment payment service Reference APR: In the case of installment payment, when calculating the Reference APR, the Bank calculates the opening fee/drawdown fee/installment payment addition fee valid for using the installment payment service with a loan amount of HUF 500,000 with a term of 3 years and the monthly fixed loan interest and, in the case of the Erste Easy Cash service, the installment payment commission, was determined. Based on the above, in the following cases, a term other than 3 years is taken into account for the Reference APR calculation:

- Immediate Easy Repayment used until 30.11.2022: Term taken into account in reference APR calculation: 1 year
- Wizz Air Comfort Easy Repayment: Term considered in reference APR calculation: 6 months
- Erste EasyPay: Term considered in reference APR calculation: 2 years
- Immediate Easy Repayment: Term taken into account for reference APR calculation: 1 year
- In case of supplementing Erste EasyCash service : Term taken into account for reference APR calculation: 4 years

Monthly account management fee:

A monthly fee related to the maintenance, settlement and closing of the credit account.