

**CREDIT CARDS TAKEN OVER FROM CITIBANK**  
(NO LONGER SOLD)

**Published on 6 APRIL 2023**  
**Effective from 11 APRIL 2023**

**Published on April 6, 2023**

- The Bank publishes the new conditions for Credit Card Repayment Services sold from 17.04.2023.

**Published on March 17, 2023**

- From March 20, 2023, the Bank will modify its previous practice regarding Late Payment Fee and charge the fees in two parts.

**Published on February 21, 2023**

From 22 February 2023, the Bank clarifies the range of transactions affected by the Easy Repayment and change the number of banknotes that can be paid at Erste ATMs at the same time.

**Published on January 31, 2023**

- From 1 April 2023, the Bank increases the fees related to the credit card credit account and credit card installment services, and other fees for credit cards are also increased due to the 14,5% increase in the consumer price index established by the Central Statistical Office for 2022. The bank applies a maximum fee increase of 14.5% for some fees. The amendment has been made in accordance with Clauses II.2.6.1.c) and 2.6.2 of the General Terms and Conditions of Retail Credit Cards, subject to the change in the annual consumer price index of the Central Statistical Office.
- The Bank extends the promotion for the following fees:
  - Cash inpayment into Erste ATMs
  - Secondary Account ID registration, modification, renewal, deletion at the branch
  - Payment Request initiated by the Payee upon fulfilment
  - exchange conversion commission
- The Bank publishes the new conditions for Erste EasyPay sold from 01.02.2023.
- Ammendment to the description of the bank card type

**GENERAL TERMS OF THE CREDIT CARD SERVICES**

**Settlement of transactions made in Hungarian forints (HUF)**

The amount of transactions made with a credit card in Hungarian forints (HUF) are debited/credited to the Account Holder's credit account on the banking day following processing (book-entry date) with its date of receipt by the Bank from the international card organisation. If the transaction was made with the Bank's own device, the amount of the transaction will be debited/credited to the Account Holder's credit account on the banking day following processing (book-entry date) with the value date of receipt by the Bank.

Other amounts credited/paid to the credit account are made available immediately on the day of receipt by the Bank. If the amount credited/paid is received by the Bank by 24:00 p.m. on a banking day, it will be settled on the Account Holder's credit account on the same day (book-entry date). If the amount credited/paid is received after 24:00 p.m. on a banking day or on a non-business day, it will be settled on the Account Holder's credit account on the banking day following receipt (book-entry date). Amounts credited from an account within the Bank and received on a weekend or a non-business day are settled on the credit account on the business day following receipt.

**Settlement of transactions made in a currency other than Hungarian forint (HUF)**

- If the credit card is used abroad or domestically, in a currency other than Hungarian forints (HUF), the original amount and currency of the transaction – will be converted by the Visa International Card Organisation

**-In the case of transactions to be settled until 31.07.2021** at the daily exchange rate applied by it into HUF as follows:

- if the currency of the transaction is not EUR, first into EUR, then this EUR amount into HUF;
- if the currency of the transaction is EUR, the original amount and currency of the transaction into HUF; then this HUF amount will be debited to the Account Holder's credit account on the Bank Working Day following processing (book-entry date).

**-In the case of transactions to be settled from 01.08.2021** Visa International card organisation will convert the original amount and currency of the transaction to the settlement currency of the Bank (EUR) at the daily rate applied by it. The Bank will convert the foreign currency amount cleared by Visa International card organisation to the currency of the credit account (HUF) at the selling rate (fixed at 08:00 am) quoted for account conversion on the day of receipt from the card organisation by the Bank and debit the Account Holder's credit account on the banking day following processing (date of book-entry).

– The MasterCard International Card Organisation will convert the original amount and currency of the transaction into the Bank's settlement currency (EUR) at the daily exchange rate applied by MasterCard. The Bank shall convert the foreign exchange amount accounted for by the MasterCard International Card Organisation at the valid account conversion sell rate (fixed at 08:00 am) on the date of receipt by the Bank from the card organisation into the currency of the credit account (HUF), and shall debit it to the Account Holder's credit account on the Bank Working Day following processing (book-entry date).

In the case of transactions made with a credit card in a foreign currency, the HUF value of the Örszem service stated in the message may be different from the value debited to the Customer's credit account.

The exact definition of value date, processing date and book-entry date are set out in the General Terms and Conditions.

### Blocking of card

Blocking may be initiated (from Hungary and abroad):

At the Bank's head office: **(00 36 1) 302-5885**  
Via TeleBank Service: **(00 36 1) 298-0222**

### Emergency cash withdrawal and credit card replacement associated with VISA and MasterCard credit cards abroad

If, during the Card Holder's stay abroad, his or her credit card is blocked and he or she urgently needs cash or a credit card, he or she may request the withdrawal of cash or an emergency credit card in accordance with the provisions of the General Terms and Conditions of Retail Credit Cards. This Announcement supplements the above provisions as follows. **In the case of VISA and MasterCard credit cards:**

Maximum amount of emergency cash withdrawal in the legal tender of the country where cash withdrawal takes place\*: **USD 5,000 \***

Availability of emergency cash withdrawal, at the latest, starting from the announcement of the intent to use such a card to the International Card Organisation: **36 hours**

Possible receipt of an Emergency Card according to local time, at the latest, starting from the announcement of the intent to use such a card to the International Card Organisation: **72 hours**

One-off fee for Emergency Cash Withdrawal abroad\*\* USD 175/occasion

One-off fee for the issuance of an Emergency Card abroad

(The service may be used for Wizz Air and Erste Platinum Credit Cards.)\*\* USD 225/occasion

\* During cover verification, the Bank converts the requested amount into the currency of the account at the account conversion sell rate valid on the date of receipt of the request by the Bank and last quoted by the Bank.

In the event of limit verification, the Bank proceeds as follows:

- in the case of amounts requested in USD: the Bank checks the requested amount without conversion;
- in the case of amounts requested in currencies other than USD: during cover verification, the Bank converts the non-USD amount specified by the Bank into USD at the account conversion sell rate valid on the date of receipt and last quoted by the Bank.

The amount made available within the service is debited to the related account in accordance with the provisions of the General Terms and Conditions of Retail Credit Cards.

\*\* In connection with the service fee, the Bank proceeds as follows: it converts the fee into HUF at the account conversion sell rate valid on the date of emergency cash withdrawal and last quoted by the Bank.

The related fee is debited to the related account in accordance with the provisions of the General Terms and Conditions of Retail Credit Cards. *Accident, health and luggage insurance and assistance service*

Free accident, health and luggage insurance and assistance service (the 'Travel Insurance') belong to embossed credit cards issued by Erste Bank. The insurance is valid if the insured travels outside the borders of Hungary or the country where the permanent residence of the Insured (Card Holder) is located during the period of travel not exceeding 30 or (in the case of Erste Platinum Credit Cards) 60 consecutive days. The assistance service may be used 24 hours a day in Hungarian. The company providing this service is authorised to act on behalf of the insurer in the event of any issue.

**Assistance telephone: 00 36 1 458-4465**

The document entitled 'Terms and Conditions of Travel Insurance for BaCards Issued by Erste Bank Hungary Zrt.' sets out a detailed description of Travel Insurance, which is available on the [www.erstebank.hu](http://www.erstebank.hu) website. The Travel Insurance fee is included in the annual card fee. The Gold Travel Insurance Package belongs, free of charge, to the Erste/Wizz Air/Erste Max Credit Cards of Customers holding a Citibank Gold Credit Card and paying an annual card fee.

**CREDIT CARD STATEMENT**

The Bank will prepare the credit card statement within 2 working days after the close of the billing date (closing date of a settlement period). The statement thus prepared:

- make it available on the Bank's internet banking and mobile application services within 2 working days of its creation (if the customer has requested an electronic statement)
- the Bank will post it within 3 working days of its preparation (if the customer has requested it on paper)

The Bank shall consider the statement as delivered if the Customer does not indicate that he/she has not received the statement by the 8th calendar day following the day of its availability/posting via the electronic channel.

|  | <b>Credit Card</b>  |   |   |
|--|---|---|---|
| For customer having the bellow listed Credit Card brands before Erste Bank Hungary Zrt-Citibank portfolio transfer | For customers having the bellow listed Credit card brands after Erste Bank Hungary Zrt-Citibank portfolio transfer                  |   |   |
|  | <b>Credit Card brand name</b> <sup>28, 29</sup>   |   |   |
|  | Erste Credit Card <sup>2</sup><br>Wizz Air Credit Card <sup>1,2</sup><br>Erste Max Credit Card <sup>2,3</sup><br>(Visa, MasterCard) |   |   |
|  | Annual fee for main card <sup>5</sup>   | Annual fee for supplementary card from 2nd year <sup>5, *</sup> | Due date**  |
| Citibank Silver Credit Card (application date until 2012.03.31)<br><i>from 1 April 2023</i>                        | 8 143 Ft  | 5 877 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Citibank Silver Credit Card (application date until 2012.03.31)<br><i>until 31 March 2023</i>                      | 7 112 Ft  | 5 133 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Citibank Gold Credit Card (application date until 2012.03.31)<br><i>from 1 April 2023</i>                          | 22 467 Ft   | 14 776 Ft   | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Citibank Gold Credit Card (application date until 2012.03.31)<br><i>until 31 March 2023</i>                        | 19 622 Ft   | 12 905 Ft   | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Malév-Citibank Silver Credit Card (application date until 2012.01.31)<br><i>from 1 April 2023</i>                  | 9 641 Ft  | 5 877 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Malév-Citibank Silver Credit Card (application date until 2012.01.31)<br><i>until 31 March 2023</i>                | 8 420 Ft  | 5 133 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Malév-Citibank Gold Credit Card (application date until 2012.01.31)<br><i>from 1 April 2023</i>                    | 24 719 Ft   | 14 776 Ft   | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Malév-Citibank Gold Credit Card (application date until 2012.01.31)<br><i>until 31 March 2023</i>                  | 21 589 Ft   | 12 905 Ft   | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| T-Mobile-Citibank Silver Credit Card (application date until 2009.09.09)<br><i>from 1 April 2023</i>               | 6 173 Ft  | 4 367 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| T-Mobile-Citibank Silver Credit Card (application date until 2009.09.09)<br><i>until 31 March 2023</i>             | 5 391 Ft  | 3 814 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| T-Mobile-Citibank Gold Credit Card (application date until 2009.09.09)<br><i>from 1 April 2023</i>                 | 16 884 Ft   | 11 144 Ft   | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| T-Mobile-Citibank Gold Credit Card (application date until 2009.09.09)<br><i>until 31 March 2023</i>               | 14 746 Ft   | 9 733 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |

\* Annual fee for the supplementary card is 0 Ft in the 1st year.

\*\*In case of card cancellation, the Bank charges the proportional earned annual fee for the time period the card was valid on card cancellation date

| <b>Credit Card</b>   |   |   |  |   |   |
|--|---|---|--|---|---|
| For customer having the bellow listed Credit Card brands before Erste Bank Hungary Zrt-Citibank portfolio transfer | For customers having the bellow listed Credit card brands after Erste Bank Hungary Zrt-Citibank portfolio transfer                  |   |  |   |   |
|  | <b>Credit Card brand name</b> <sup>28, 29</sup>   |   |  |   |   |
|  | Erste Credit Card <sup>2</sup><br>Wizz Air Credit Card <sup>1,2</sup><br>Erste Max Credit Card <sup>2,3</sup><br>(Visa, MasterCard) |   |  |   |   |
|  | Credit Cards with an application date before 2012.04.01.  |   | Credit Cards with an application date between 2012.04.01-2012.06.17. |   |   |
|  | Annual fee for main card <sup>5</sup>   | Annual fee for supplementary card from 2nd year <sup>5, *</sup> | Annual fee for main card <sup>5</sup>                                | Annual fee for supplementary card from 2nd year <sup>5, *</sup> | Due Date**  |
| Shell-Citibank Silver Credit Card <sup>32</sup> from 1 April 2023  | 9 641 Ft  | 5 877 Ft  | 8 661 Ft   | 5 277 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Shell-Citibank Silver Credit Card <sup>32</sup> until 31 March 2023  | 8 420 Ft  | 5 133 Ft  | 7 564 Ft   | 4 609 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Shell-Citibank Gold Credit Card <sup>32, 33</sup> from 1 April 2023  | 24 719 Ft   | 14 776 Ft   | 22 190 Ft  | 13 260 Ft   | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Shell-Citibank Gold Credit Card <sup>32, 33</sup> until 31 March 2023  | 21 589 Ft   | 12 905 Ft   | 19 380 Ft  | 11 581 Ft   | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Magyar Telekom (Hungarian Telekom) - Citibank Silver Credit Card <sup>32</sup> from 1 April 2023                   | 9 641 Ft  | 5 877 Ft  | 8 661 Ft   | 5 277 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Magyar Telekom (Hungarian Telekom) - Citibank Silver Credit Card <sup>32</sup> until 31 March 2023                 | 8 420 Ft  | 5 133 Ft  | 7 564 Ft   | 4 609 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Magyar Telekom (Hungarian Telekom) -Citibank Gold Credit Card <sup>32, 33</sup> from 1 April 2023                  | 24 719 Ft   | 14 776 Ft   | 22 190 Ft  | 13 260 Ft   | Annual, every 12 month from the date on wich the annual fee for the former  |
| Magyar Telekom (Hungarian Telekom) -Citibank Gold Credit Card <sup>32, 33</sup> until 31 March 2023                | 21 589 Ft   | 12 905 Ft   | 19 380 Ft  | 11 581 Ft   | Annual, every 12 month from the date on wich the annual fee for the former  |

\* Annual fee for the supplementary card is 0 Ft in the 1st year.

\*\*In case of card cancellation, the Bank charges the proportional earned annual fee for the time period the card was valid on card cancellation date

|   | <b>Credit Card</b>  |                                    |                                       |  |   |
|---|---|------------------------------------|---------------------------------------|--|---|
| For customer having the bellow listed Credit Card brands before Erste Bank Hungary Zrt-Citibank portfolio transfer            | For customers having the bellow listed Credit card brands after Erste Bank Hungary Zrt-Citibank portfolio transfer                  |                                    |                                       |  |   |
|   | <b>Credit Card brand name</b> <sup>28, 29</sup>   |                                    |                                       |  |   |
|   | Erste Credit Card <sup>2</sup><br>Wizz Air Credit Card <sup>1,2</sup><br>Erste Max Credit Card <sup>2,3</sup><br>(Visa, MasterCard) |                                    |                                       |  |   |
|   | Monthly fee for main card <sup>7</sup>  | Monthly fee for supplementary card | Annual fee for main card <sup>5</sup> | Annual fee for supplementary card <sup>5</sup> | Due date**  |
| Citi Life Credit Card<br><i>from 1 April 2023</i>   | 935 Ft  | 935 Ft                             | -                                     | -  | Monthly on the billing date   |
| Citi Life Credit Card<br><i>until 31 March 2023</i>   | 817 Ft  | 817 Ft                             | -                                     | -  | Monthly on the billing date   |
| Citi Life Credit Card (with an application approval date from 2011.11.28)<br><i>from 1 April 2023</i>                         | 664 Ft  | 0 Ft                               | -                                     | -  | Monthly on the billing date   |
| Citi Life Credit Card (with an application approval date from 2011.11.28)<br><i>until 31 March 2023</i>                       | 580 Ft  | 0 Ft                               | -                                     | -  | Monthly on the billing date   |
| Citi Life Credit Card (with an application date between 2012.04.01. – 2012.06.17) <sup>34</sup><br><i>from 1 April 2023</i>   |   |                                    | 10 421 Ft                             | 5 209 Ft                                       | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Citi Life Credit Card (with an application date between 2012.04.01. – 2012.06.17) <sup>34</sup><br><i>until 31 March 2023</i> |   |                                    | 9 101 Ft                              | 4 549 Ft                                       | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Shell-Citibank Credit card<br><i>from 1 April 2023</i>  | 935 Ft  | 935 Ft                             |                                       |  | Monthly on the billing date   |
| Shell-Citibank Credit card<br><i>until 31 March 2023</i>  | 817 Ft  | 817 Ft                             |                                       |  | Monthly on the billing date   |
| Telekom-Citibank Credit Card<br><i>from 1 April 2023</i>  | 935 Ft  | 935 Ft                             |                                       |  | Monthly on the billing date   |
| Telekom-Citibank Credit Card<br><i>until 31 March 2023</i>  | 817 Ft  | 817 Ft                             | -                                     |  | Monthly on the billing date   |

\*\*In case of card cancellation, the Bank charges the proportional earned annual fee for the time period the card was valid on card cancellation date

| <b>Credit Card</b>   |  |  |   |  |   |
|--|--|--|---|--|---|
| For customer having the bellow listed Credit Card brands before Erste Bank Hungary Zrt-Citibank portfolio transfer | For customers having the bellow listed Credit card brands after Erste Bank Hungary Zrt-Citibank portfolio transfer |  |   |  |   |
| <b>Credit Card brand name</b> <sup>28, 29</sup>  |  |  |   |  |   |
| Erste Platinum Credit Card (MasterCard) <sup>2, 4</sup>  |  |  |   |  |   |
|  | Annual fee for main card <sup>5</sup>  | Annual fee for main card <sup>5</sup> for Erste World (previously Citibank Citigold) customers | Annual fee for main card <sup>5</sup> for Erste Private Banking (previously Citibank Citigold Select) customers | Annual fee for supplementary card from 2nd year <sup>5,*</sup> | Due date**  |
| Citibank Platinum Credit Card from 1 April 2023  | 26 988 Ft  | 0 Ft   |   | 18 361 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Citibank Platinum Credit Card until 31 March 2023  | 23 570 Ft  | 0 Ft   |   | 16 036 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Citibank Ultima Credit Card from 1 April 2023  | 49 291 Ft  | 49 291 Ft  | 0 Ft  | 24 645 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |
| Citibank Ultima Credit Card until 31 March 2023  | 43 049 Ft  | 43 049 Ft  | 0 Ft  | 21 524 Ft  | Annual, every 12 month from the date on wich the annual fee for the former credit card issued by Citi bank is charged |

\* Annual fee for the supplementary card is 0 Ft in the 1st year.

\*\*In case of card cancellation, the Bank charges the proportional earned annual fee for the time period the card was valid on card cancellation date

| <b>CREDIT CARD</b>   |   |   |   |                 |
|--|---|---|---|-----------------|
| Description  | <b>Credit Card brand name</b> <sup>28, 29</sup> |   |   |                 |
|  | <b>Erste Credit Card</b> <sup>2</sup>           | <b>Wizz Air Credit Card</b> <sup>1,2</sup><br><b>Erste Max Credit Card</b> <sup>2,3</sup> | <b>Erste Platinum Credit Card</b> <sup>2, 4</sup> | <b>Due Date</b> |
| Type of bankcard   | Visa Classic                                    | Erste Credit Card: MasterCard<br>Wizz Air Credit Card: MasterCard Gold                    | MasterCard<br>Platinum                            |                 |
| <b>Fee rates associated with credit card</b>                               |   |   |   |                 |
| Fee of reproduction of credit card   | HUF 0   |   |   | Immediately     |
| Fee of reproduction of PIN   | HUF 0   |   |   | Immediately     |
| PIN modification fee at ERSTE ATMs in Hungary                              | HUF 0   |   |   | Immediately     |
| PIN modification fee at other ATMs in Hungary and abroad from 1 April 2023 | HUF 405   |   |   | Immediately     |

|  |                  |                                     |                                     |                 |  |
|--|------------------|-------------------------------------|-------------------------------------|-----------------|--|
| PIN modification fee at other ATMs in Hungary and abroad<br><i>until 31 March 2023</i>             | HUF 354          |                                     |                                     |                 | Immediately                                  |
| Charge for credit card blocking  | free of charge   |                                     |                                     |                 |  |
| Card replacement fee<br><i>from 1 April 2023</i>   | HUF 3 832        |                                     |                                     |                 | Immediately                                  |
| Card replacement fee<br><i>until 31 March 2023</i>   | HUF 3 347        |                                     |                                     |                 | Immediately                                  |
| Card type change fee <sup>30</sup><br><i>from 1 April 2023</i>                                     | HUF 5 128        |                                     |                                     |                 | Immediately                                  |
| Card type change fee <sup>30</sup><br><i>until 31 March 2023</i>                                   | HUF 4 479        |                                     |                                     |                 | Immediately                                  |
| Card takeover at branch valid for cards requested from 01 April 2020<br><i>from 1 April 2023</i>   | HUF 4 059        |                                     |                                     |                 | Immediately                                  |
| Card takeover at branch valid for cards requested from 01 April 2020<br><i>until 31 March 2023</i> | HUF 3 545        |                                     |                                     |                 | Immediately                                  |
| <b>Other card fees</b>   |                  |                                     |                                     |                 |  |
| Date of application for Citibank credit card   | until 31.12.2012 | from 01.01.2013<br>until 04.08.2013 | from 05.08.2013<br>until 31.08.2013 | from 01.09.2013 |  |
| Late Payment Fee part 1 (basic fee) <sup>9</sup>   | 583 HUF          | 583 HUF                             | 583 HUF                             | 583 HUF         | On the payment due date                      |
| Late payment fee part 2 <sup>9</sup><br><i>from 1 April 2023</i>                                   | 4 677 HUF        | 4 677 HUF                           | 4 750 HUF                           | 4 750 HUF       | On the 19th day from the payment due date    |
| Late payment fee part 2 <sup>9</sup><br><i>until 31 March 2023</i>                                 | 4 011 HUF        | 4 011 HUF                           | 4 750 HUF                           | 4 750 HUF       | On the 19th day from the payment due date    |
| Overlimit fee <sup>10</sup><br><i>from 1 April 2023</i>  | 4 807 HUF        | 4 807 HUF                           | 5 479 HUF                           | 5 479 HUF       | Monthly on the billing date                  |
| Overlimit fee <sup>10</sup><br><i>until 31 March 2023</i>  | 4 198 HUF        | 4 198 HUF                           | 4 785 HUF                           | 4 785 HUF       | Monthly on the billing date                  |
| Repayment by postal cheque<br><i>from 1 April 2023</i>   | 376 HUF          | 376 HUF                             | 376 HUF                             | 537 HUF         | On the date when the amount paid is credited |
| Repayment by postal cheque<br><i>until 31 March 2023</i>   | 328 HUF          | 328 HUF                             | 328 HUF                             | 469 HUF         | On the date when the amount paid is credited |
| Repayment in bank branch <sup>11</sup><br><i>from 1 April 2023</i>                                 | 526 HUF          | 526 HUF                             | 526 HUF                             | 673 HUF         | On the date when the amount paid is credited |
| Repayment in bank branch <sup>11</sup><br><i>until 31 March 2023</i>                               | 459 HUF          | 459 HUF                             | 459 HUF                             | 588 HUF         | On the date when the amount paid is credited |
| Purchase commission <sup>12</sup>  | –                | 0.2%                                | 0.3%                                | 0.3%            | Monthly on the billing date                  |
| Commission of Loan on Phone service <sup>13</sup>  | –                | 0.2%                                | 0.3%                                | 0.3%            | Monthly on the billing date                  |



|  |   |   |   |   |                             |
|--|---|---|---|---|-----------------------------|
| Commission of fees charged <sup>14</sup>   | –   | 0.2%  | 0.3%  | 0.3%  | Monthly on the billing date |
| Cash withdrawal commission <sup>15</sup>   | –   | 0.3%  | 0.3%  | 0.6%  | Monthly on the billing date |
| Cash withdrawal fee<br><i>from 1 April 2023</i>  | 3,46%<br>min. 1 321 HUF                                   | 3,46%<br>min. 1 321 HUF                                   | 3,78%<br>min. 2 115 HUF                                   | 3,78%<br>min. 2 115 HUF                                   | Immediately                 |
| Cash withdrawal fee<br><i>until 31 March 2023</i>  | 3,02%<br>min. 1 154 HUF                                   | 3,02%<br>min. 1 154 HUF                                   | 3,30%<br>min. 1 847 HUF                                   | 3,30%<br>min. 1 847 HUF                                   | Immediately                 |
| Internal transfer from own credit card to own bank account via Erste Internet banking, mobile application service /API or TeleBank <sup>16</sup><br><i>from 1 April 2023</i>   | 1,72%<br>Min. 661 HUF                                     | 1,72%<br>Min. 661 HUF                                     | 1,90%<br>Min. 1 057 HUF                                   | 1,90%<br>Min. 1 057 HUF                                   | Immediately                 |
| Internal transfer from own credit card to own bank account via Erste Internet banking, mobile application service /API or TeleBank <sup>16</sup><br><i>until 31 March 2023</i> | 1,50%<br>min . 577 HUF                                    | 1,50%<br>min . 577 HUF                                    | 1,66%<br>min.923 HUF                                      | 1,66%<br>min.923 HUF                                      | Immediately                 |
| Erste Internet banking, mobile application service/API transfer from own credit card to other bank account <sup>16</sup><br><i>from 1 April 2023</i>                           | 1,72%<br>Min. 661 HUF                                     | 1,72%<br>Min. 661 HUF                                     | 1,90%<br>Min. 1 057 HUF                                   | 1,90%<br>Min. 1 057 HUF                                   | Immediately                 |
| Erste Internet banking, mobile application service/API transfer from own credit card to other bank account <sup>16</sup><br><i>until 31 March 2023</i>                         | 1,50%<br>min . 577 HUF                                    | 1,50%<br>min . 577 HUF                                    | 1,66%<br>min.923 HUF                                      | 1,66%<br>min.923 HUF                                      | Immediately                 |
| Secondary Account ID registration, modification, renewal, deletion <sup>35</sup> at the branch<br><i>from 1 April 2023</i>   | 1 806 HUF<br>as a promotion until March 31st, 2024: 0 HUF |   |   |   | Immediately                 |
| Secondary Account ID registration, modification, renewal, deletion <sup>35</sup> at the branch<br><i>until 31 March 2023</i>   | 1.577 HUF<br>as a promotion until March 31st, 2023: 0 HUF | 1.577 HUF<br>as a promotion until March 31st, 2023: 0 HUF | 1.577 HUF<br>as a promotion until March 31st, 2023: 0 HUF | 1.577 HUF<br>as a promotion until March 31st, 2023: 0 HUF | Immediately                 |
| Secondary Account ID registration, modification, renewal, deletion <sup>35</sup> via Internet banking, mobile application service or arriving in GIRO message                  | 0 HUF   | 0 HUF   | 0 HUF   | 0 HUF   | Immediately                 |
| Payment Request initiated by the Payee <sup>36</sup> on submission   | 0 Ft  | 0 Ft  | 0 Ft  | 0 Ft  | Immediately                 |
| Payment Request initiated by the Payee <sup>36</sup> upon fulfilment (when fulfilment is via instant payment)<br><i>from 1 April 2023</i>                                      | 1,15%<br>as a promotion until March 31st, 2024: 0 HUF     |   |   |   | Immediately                 |
| Payment Request initiated by the Payee <sup>36</sup> upon fulfilment (when fulfilment is via instant payment)  | 1%<br>as a promotion until March 31st, 2023: 0 HUF        | 1%<br>as a promotion until March 31st, 2023: 0 HUF        | 1%<br>as a promotion until March 31st, 2023: 0 HUF        | 1%<br>as a promotion until March 31st, 2023: 0 HUF        | Immediately                 |

|  |   |   |                                     |                                     |             |
|--|---|---|-------------------------------------|-------------------------------------|-------------|
| <i>until 31 March 2023</i>   |   |   |                                     |                                     |             |
| Request of general certificate <sup>17</sup> : Via Erste Internet banking or by mail via TeleBank at Bank branch <i>from 1 April 2023</i>      | -   | - | 1 353 HUF<br>2 707 HUF<br>4 059 HUF | 1 353 HUF<br>2 707 HUF<br>4 059 HUF | Immediately |
| Request of general certificate <sup>17</sup> : Via Erste Internet banking or by mail via TeleBank at Bank branch <i>until 31 March 2023</i>    | -   | - | 1 182 HUF<br>2 364 HUF<br>3 545 HUF | 1 182 HUF<br>2 364 HUF<br>3 545 HUF | Immediately |
| Request of individual certificate <sup>17</sup> : Via Erste Internet banking or by mail via TeleBank at Bank branch <i>from 1 April 2023</i>   | -   | - | 6 766 HUF<br>9 470 HUF<br>9 470 HUF | 6 766 HUF<br>9 470 HUF<br>9 470 HUF | Immediately |
| Request of individual certificate <sup>17</sup> : Via Erste Internet banking or by mail via TeleBank at Bank branch <i>until 31 March 2023</i> | -   | - | 5 909 HUF<br>8 271 HUF<br>8 271 HUF | 5 909 HUF<br>8 271 HUF<br>8 271 HUF | Immediately |
| Reprinting of credit card statements older than three months <sup>26</sup> <i>from 1 April 2023</i>  | HUF 405 / statement   |   |                                     |                                     | Immediately |
| Reprinting of credit card statements older than three months <sup>26</sup> <i>until 31 March 2023</i>  | HUF 354 / statement   |   |                                     |                                     | Immediately |
| Cash repayment through Erste Bank ATMs in Hungary <sup>19</sup> <i>from 1 April 2023</i>   | HUF 269   |   |                                     |                                     | Immediately |
| Cash repayment through Erste Bank ATMs in Hungary <sup>19</sup> <i>until 31 March 2023</i>   | HUF 235   |   |                                     |                                     | Immediately |
| Balance enquiry via Erste Bank ATMs (in Hungary)   | HUF 0   |   |                                     |                                     |             |
| Balance enquiry at POS terminal and Erste Bank branch <i>from 1 April 2023</i>   | HUF 69  |   |                                     |                                     | Immediately |
| Balance enquiry at POS terminal and Erste Bank branch <i>until 31 March 2023</i>   | HUF 60  |   |                                     |                                     | Immediately |
| Balance enquiry via other ATMs in Hungary or abroad <i>from 1 April 2023</i>   | HUF 345   |   |                                     |                                     | Immediately |
| Balance enquiry via other ATMs in Hungary or abroad <i>until 31 March 2023</i>   | HUF 301   |   |                                     |                                     | Immediately |
| <b>Conditions of credit account</b>  |   |   |                                     |                                     |             |
| Billing date (closing date of settlement period) <sup>20</sup>   | The same day of every month individually set for each credit accounts.<br>The billing date is one of the following days: the 2nd, 5th, 10th, 12th, 15th, 17th, 20th, 23rd, 26th and 28th day of the month |   |                                     |                                     |             |
| Grace period   | 21 calendar days  |   |                                     |                                     |             |
| Minimum amount payable   | 5%, minimum HUF 2,000   |   |                                     |                                     |             |

|  |  |                                |
|--|--|--------------------------------|
| Interest on overdue amount <sup>21</sup>   | Maximum that may be charged according to the Civil Code  |                                |
| Monthly account management fee <sup>22</sup><br><i>from 1 April 2023</i>   | HUF 338  | Monthly on the billing date    |
| Monthly account management fee <sup>22</sup><br><i>until 31 March 2023</i>   | HUF 295  | Monthly on the billing date    |
| Responsible custody fee/Custody obligation fee <sup>23</sup><br><i>from 1 April 2023</i>   | HUF 1,288 /month/transaction   |                                |
| Responsible custody fee/Custody obligation fee <sup>23</sup><br><i>until 31 March 2023</i>                                       | HUF 1,125 /month/transaction   |                                |
| Repayment of Credit Card debt through Direct Debit submitted to a bank account kept with another bank <sup>24</sup>              | HUF 0  |                                |
| Execution of Direct Debit Order (to the debit of credit card account)  | HUF 0  |                                |
| Credit and Installment Shield Insurance monthly fee <sup>25(a)</sup> (Not sold product)  | 0.79% of the credit line drawn plus the actual balance of the Instalment Payment Services on the last date of the relevant settlement period/<br>max.<br>HUF 5,000/month | Monthly on the billing date    |
| Credit Shield Insurance fee <sup>25(b)</sup> (Not sold product)  | 0.79% of the credit line drawn/ max. HUF 5,000/month   | Monthly on the billing date    |
| Installment Payment Service credit shield insurance fee <sup>25(c)</sup> (Not sold product)                                      | 0.3% of the Balance of Credit Card Instalment Payment Services   | Monthly on the billing date    |
| ERSTE credit card Payment Protection Insurance   | The Payment Protection Insurance fee is stated in the Retail Credit Announcement   | Monthly on the billing date    |
| <i>Set up fee for Loan on Phone and Loan on Phone Top-up products</i>  | 1,08%, min. 4 059 HUF,<br>max. 13 530 HUF  | Immediately after disbursement |
| <b>Other conditions for credit card services</b>   |  |                                |
| Validity of credit card  | 36 months<br><br>The validity of credit cards newly issued/replaced/reissued from 01/02/2021 and credit cards expired and renewed after 30/03/2021 is 48 months.         |                                |
| Maximum number of supplementary cards that can be issued for one credit card   | 4  |                                |
| <b>SMS service</b>   |  |                                |
| Erste Credit Card Alert Service for main card and supplementary card <sup>26</sup><br>The service terminated on February 1, 2022 | HUF 480  | Monthly on the billing date    |
| Billing Date Information SMS Service for main card   | Free of charge   |                                |
| Internet Secure Code Service <sup>27</sup>   | HUF 0/month + HUF 0/message  |                                |
| Watchdog service   | See Retail Electronic Channel Services Announcement  |                                |

- 1 Based on cooperation between Erste Bank Hungary Zrt. and Wizz Air Hungary Kft., a travel points collection program is associated with the Wizz Air Credit Card, terms and conditions of which and one-time promotional campaigns are set out in the document entitled 'Terms of Point Collection'. Its version, as in force, is available on the [www.erstebank.hu](http://www.erstebank.hu) website.
- 2 The Bank issues the credit cards provided with a technology suitable for contactless payment. Accordingly, in the case of new card applications, supplementary card applications, card reproduction and renewal, the Bank provides a credit card suitable for contactless payment to the Card Holder.
- 3 An Erste Forint refund program can be requested for Erste Credit Cards issued and to be issued by the Bank. Erste Credit Cards that are associated with cash refunds under the Terms of Participation of the Erste Max Program qualify as Erste Max Credit Cards during the term of the program. The terms and conditions and details of cash refunds, as in force, are set out in the document entitled 'Terms of Participation of the Erste Max Program, which is available at the bank branches and on the [www.erstebank.hu](http://www.erstebank.hu) website.
- 4 An Erste Forint refund program can be requested for Erste Platinum Credit Cards issued and to be issued by the Bank. Erste Credit Cards that are associated with cash refund under the Terms of Participation of the Erste Platinum Program qualify as Erste Platinum Credit Cards during the term of the program. The terms and conditions and details of cash refunds are set out in the document entitled 'Terms of Participation of the Erste Platinum Program, which is available at the bank branches and on the [www.erstebank.hu](http://www.erstebank.hu) website.
- 5 The Bank debits the annual card fee for the reference year once a year, subsequently, on the date when the annual fee for the original credit card taken over from Citibank is charged, on the last business day of the anniversary month. The fees charged for the first time 24 months after Citibank charged its last annual fee. If, prior to the due date of the annual card fee, the card is regenerated or replaced, the due date for the annual card fee will not change.
- 6 The exact fee is stated in the information brochure on the transfer of Citibank customer accounts.
- 7 The fee is stated on the account statements under the name of "Zárlati díj".
- 8 The fee is charged if a Citibank credit card (Main Card and/or Supplementary Card) applied for from Citibank on or after 18 June 2012 is replaced.
- 9 *Late Payment fees are administrative fees related to overdue receivables, which the Bank took into account the actual costs incurred when establishing them as follows: the Late Payment Fee Part 1. is the basic fee, which includes the costs of determining the delay, initial customer notifications and related operational processes the costs. The Late Payment Fee Part 2 includes, in addition to the cost of re-establishing the delay, the costs of early collection processes, such as administrative tasks related to the delay, sending letters, telephone calls and related operational tasks. The Late Payment Fee Part 1 is charged by the Bank for overdue credit cards on the payment due date as a basic fee that must be paid by all customers on the payment due date. Only customers who are still in arrears on the 18th day after the payment due date must pay the Late Payment Fee Part 2. If the amount of the Credit Line Drawn is below HUF 1,000 and it is not repaid by the deadline for payment, the Bank will not charge a default charge.*
- 10 The overlimit fee is charged when the credit amount greater than the one contracted for.
- 11 Repayment at a bank branch is free of charge during the period of the promotion. The promotion is valid until revoked.
- 12 The value calculated for purchase transactions (purchases with the credit card, multiple direct debits) that will be charged to the credit card account and shown in the account statement in one aggregate amount, in the month after the settlement of the subject month.
- 13 The value calculated for the amount disbursed in the subject month related to Loan On Phone service that will be charged to the credit card account and shown in the account statement in one aggregate amount, in the month after the settlement of the subject month.
- 14 The value calculated for the amount of fees charged (for example monthly fee, late payment fee, card replacement fee, etc.) that will be charged to the credit card account and shown in the account statement in one aggregate amount in the month after the settlement of the subject month.
- 15 The value calculated for the Cash Withdrawal (payment from ATM, cash paid out in bank branches) or quasi cash transaction that will be charged to the credit card account and shown in the account statement in one aggregate amount, in the month after the settlement of the subject month.
- 16 The Loan on Phone service may not be used for the transaction. One-time transfers or internal transfers from own credit card to own current account via Erste Internet banking, mobile application service /API, or TeleBank qualify as cash withdrawal-type transactions.
- 17 General certificates are i) The certification of one or several multiple direct debit order(s), ii) The certification of the details of existing multiple direct debit order(s), iii) The certification of transaction (debit/credit/installment payment services), iv) The certification of the termination of credit card agreement initiated by the Customer or the Bank, v) The certification of the insurance linked to the credit card, vi) The certification of bank reference, vii) The certification of transfer under the Citibank Instant Cash service, viii) The certification of balance, ix) The certification of balance supplemented with installment payment services, x) The certification of the amount / modification of the amount of the credit line, xi) The certification of installment payment services setup. All other certificates not listed under General certificates are in the 'Individual certificate' category.
- 18 Cash payments to Erste ATMs in Hungary are free of charge during the period of the promotion. The promotion is valid until revoked.
- 19 Cash payments to Erste ATMs in Hungary are free of charge during the period of the promotion. The promotion is valid until 31.03.2024
- 20 In the case of credit card accounts taken over from Citibank, the customised billing date is stated in the information brochure relating to the transfer of customer accounts and the account statement.

- 21 Interest on overdue amount is the rate of the transaction interest increased by one-third of the base rate of interest of the central bank.
- 22 Monthly account management fee is associated with the keeping, settlement and billing of a credit account and the commitment of a credit line, and is charged on a monthly basis.
- HUF 250 for credit cards applied for from 10 September, 2009 until 17 June, 2012 (except for customers applying for Platinum, Ultima, Citi Life credit cards and applying for e-statement for credit card account(s)).
- 23 The Bank is entitled to charge the responsible custody fee/custody obligation fee as of the occurrence of an event serving as a basis for responsible custody/custody obligation. The responsible custody fee/custody obligation fee is charged on a monthly basis.
- 24 In the absence of a provision to a different effect, a direct debit order may only be given in respect of the Minimum Amount Payable.
- 25.a) This fee will be included only in the statements of those customers who applied for Credit and Instalment Shield Insurance service. The fee payable amounts to 0.79% of the credit covered by insurance drawn and the actual balance and of the Instalment Payment Services on the last date of the relevant settlement period, however not more than HUF 5000/month. Credit and Instalment Shield Insurance is an optional service and its application will not influence approval of the card application. Generali Biztosító Zrt. provides the Credit and Instalment Shield Insurance. See details of the Credit and Instalment Shield Insurance in the relevant Insurance Terms and Conditions.
- 25.b) This fee will be included only in the statements of those customers who applied for Credit Shield Insurance service. The fee payable amounts to 0.79% of the credit covered by insurance drawn and subsisting on the last date of the relevant settlement period, however not more than HUF 5000/month. Credit Shield Insurance is an optional service and its application will not influence approval of the card application. Generali Biztosító Zrt. provides the Credit Shield Insurance. See details of the Credit Shield Insurance in the relevant Insurance Terms and Conditions.
- 25.c) This fee will be included only in the statements of those customers who applied for credit shield insurance related to Instalment Payment Services. The fee payable amount is defined based on the actual balance of the Instalment Payment Services on the last date of the relevant settlement period. Credit shield insurance is an optional service and its application will not influence the card contract. Generali Biztosító Zrt. Provides the credit shield insurance. See details of the credit shield insurance in the relevant Insurance Terms and Conditions.
- 26 If the type of the original credit card taken over from Citibank is Platinum, Ultima or Citi Life card, the latter applied for until 31 December 2013, its fee is HUF 0. The service terminated on February 1, 2022.
- 27 The SMS service is set free of charge in accordance with the provisions of the General Terms and Conditions of Retail Credit Cards.
- 28 The Main Card Applicant may apply for more than one Main Card under different brand names/of different types for him or herself, which results in the opening of more than one Credit Account. He or she may select the additional Main Cards from the credit cards sold and included in Annex 5 *Credit Cards* to the Retail Credit Announcement and may hold no more than one of each credit card brand. The Bank decides on issuing a new credit card on the basis of the result of a credit assessment. If the Bank issues both a VISA and MasterCard of its credit card under a specific brand name (Erste Max Credit Card), the Main Card Applicant may only apply for one of these types, not both. Based on this, if the Main Card Holder already holds a MasterCard Erste Max Credit Card, he or she may not apply for a VISA Erste Max Credit Card. If the Main Card Holder already holds an Erste Joker Credit Card main card, he or she may not apply for either a VISA or a MasterCard Erste Max Credit Card main card from Erste Bank.
- 29 If the Account Holder holds two or more Credit Cards at the Bank as Main Card Holder, he or she may initiate the technical consolidation of his or her two Credit Cards, and thereby the two Credit Card Settlement Accounts involved, into one Credit Card Settlement Account at any bank account of Erste Bank. The Account Holder may initiate the consolidation of only two Credit Card Settlement Accounts at the same time. The consolidation of credit cards is free of charge. The details of the consolidation of the Credit Cards are set out in the GTC for Retail Credit Cards, as in force.
- 30 Only in the case of credit cards of the brand/type offered during the transfer of Citibank Customers and specified in this Announcement, Main Card Holder Customers holding credit cards and taken over from Citibank may request that the Bank change the Card type. The Bank accepts applications for changing the Card type for credit cards under the following brand names/of the following types if there is no overdue debt on the credit card: Instead of Wizz Air Credit Card, Erste Max Credit Card (VISA or Mastercard); instead of Erste Max Credit Card (Mastercard), Wizz Air Credit Card; and instead of Erste VISA Classic Credit Card, Erste Max Credit Card (VISA or Mastercard) or Wizz Air Credit Card. Transfer between Card Companies and application for a credit card under a brand name other than the one held by the Account Holder, while leaving the credit line unchanged, qualify as changing the Card type. From February 1, 2019, the Card Type Modification is also allowed on Platinum Credit Cards instead of Wizz Air Credit Card and Erste MAX Credit Card (VISA or Mastercard), Erste VISA Classic Credit Card, the fees valid after the card type change are set out in 5. Retail Credit Card Announcement, the original card application date shall be taken into account when determining the fees. The Main Card Holder may initiate an application for changing the Card type via TeleBank or at any branch of the Bank from 6 April 2018. The fee of the Card type change is set out in the current Announcement, as in force. In the event that the Cardholder's credit card has been replaced by a different type of Card by modifying the Card Type, the Bank do not make a change to the Card Holder's repeated Card Type change request for at least 13 months after the date of the change in the Card Type Modification. Other provisions applicable to changing the Card type are set out in the GTC for Retail Credit Cards, as in force.
- 31 2.4% represents the rate of inflation increase. The reason for this amendment is the change in the consumer price index for the Central Statistical Office of 2017. The specific amount of the annual / monthly card fee is contained by the statement of account.
- 32) Until June 17th, 2012, in case of credit cards where the main cardholder had a Citibank 0 Forint Bank Account (TOP Fee Package) at the time of the credit card application, the annual fee of the main co-branded cards (Shell—Citibank, Magyar-Telecom—Citibank) is 0 Ft, after that, the annual fee of the main card is 0 Ft in case of a total yearly minimum credit card spend of 420.000 Ft for Silver Credit Cards and a total yearly minimum credit card spend of 840.000 Ft for Gold Credit Cards. When calculating total yearly credit card spend the following transactions are

excluded – credit card transaction fees, other interest charges and fees (eg. late payment fee, overlimit fee etc.), Repayment of Loan on Phone Products and Customer Repayments. An additional condition of the 0 Ft annual fee of the main credit card is that the Customer has to pay back the Minimum Repayment Amount until Due Date every month in that year.

33) Until June 17th, 2012 the main card annual fee of Shell–Citibank Gold, Magyar Telekom–Citibank Gold Credit Cards, offered for managers of Small and Medium Enterprises (CitiBusiness) in the frame of Citibank Program, is 0 Ft, after that, the annual fee of the main card is 0 Ft in case of a total yearly minimum credit card spend of 840.000 Ft. When calculating total yearly credit card spend the following transactions are excluded – credit card transaction fees, other interest charges and fees (eg. late payment fee, overlimit fee etc.), Repayment of Loan on Phone Products and Customer Repayments. An additional condition of the 0 Ft annual fee of the main credit card is that the Customer has to pay back the Minimum Repayment Amount until Due Date every month in that year.

34) The annual fee of Citi Life Credit Cards with an application approval date until November 27th, 2011 is 0 Ft on condition that the total yearly Citi Life credit card spend – including that of supplementary cards – reaches 600.000 Ft / year. In case the total yearly Citi Life credit card spend – including that of supplementary cards – reaches 300.000 Ft but does not reach 600.000 Ft, only 50% of the main and supplementary credit card annual fee is charged. When calculating total yearly credit card spend the following transactions are excluded – credit card transaction fees, other interest charges and fees (eg. late payment fee, overlimit fee etc.), Repayment of Loan on Phone Products and Customer Repayments. An additional condition of the 0 Ft annual fee of the main credit card is that the Customer has to pay back the Minimum Repayment Amount until Due Date every month in that year.

<sup>35</sup> Secondary Account ID: A unique identifier provided by the Credit Card Account Holder via the Bank maintaining the payment account of the Credit Card Accountholder to GIRO Zrt. on T date, serving to clearly identify the account of the Credit Card Accountholder.

- Modification of the Secondary Account ID means to delete the Secondary Account ID registered at the Bank and register a new Secondary Account ID
- Deletion means to delete the Secondary Account ID registered at the Bank by the Customer as well as to delete the Secondary Account ID registered at the Bank as a result of a GIRO message because of the registration at another financial service provider.

<sup>36</sup> Payment Request: Request by the Payee – for transmission of the Payer's financial service provider – submitted via electronic channels to initiate an instant forint payment from the Payer. The payment service provider which maintains the payer's payment account shall forward the payment request to the payer on the basis of an agreement with the payer. The Payment Request Service will not be available until the development of the George Web and George App internet banking and mobile applications expected by 31.12.2022.

| One-time HUF transfer orders  | Final submission deadline | Debit value date            | Deadline for execution |
|---|---------------------------|-----------------------------|------------------------|
| Transfer via Internet banking, mobile application service /API outside the Bank             | 04:30 p.m.                | T                           | T                      |
| Transfer via Erste Internet banking, mobile application service, API within the Bank        | 06:00 p.m.                | T                           | T                      |
| Transfer via Erste TeleBank outside/within the Bank   | 04:00 p.m.                | T                           | T                      |
| Transfer via Erste Internet banking, mobile application service inside or outside the Bank* | 24:00 p.m.                | 5 seconds within submission |                        |

The above final submission deadlines apply to normal working days. On working days on Saturdays in Hungary, due to the fact that the operating hours of the clearing systems are shorter, they change in respect of the following order types listed as follows:

- Transfer outside the Bank via TeleBank operator, Day T 12:30 p.m.
- Transfer outside the Bank via Internet banking, mobile application service /API, Day T 13:00 p.m.

*Due to insufficient funds, the Bank queues HUF orders until the following times:*

- Individual transfer orders
  - if submitted in Internet banking, mobile application service until 16:30 (on Saturday until 13:00) on the date of debiting excluding Instant Forint Payment Orders (There is no pending queue in case of Instant Forint Payments)
  - if submitted in TeleBank, not kept pending
- Collective collection orders (if a customer of the bank is the payer) date of debiting +1 banking day until 18:00

\* From March 2nd, 2020: The Bank performs the following service every day of the year in 24 hours

- a) the submission of non-value-day forint transfer orders (submitted electronically) to the account within the Bank up to the amount of 1 billion huf and the execution of the transfer in accordance with the rules for Instant Forint Payments;
- b) the submission of non-value-day forint transfer orders (submitted electronically) to a domestic account outside the Bank in the amount of maximum 10 million HUF and the execution of the transfer in accordance with the rules for Instant Forint Payments;

The Bank shall transfer the content of the payment order within the timeframe specified by the law from the submission of the Instant Forint Payment to the Payee's payment service provider.

Maximum bearing time for debit value date, or debit deadline 20 seconds.

\*\*\*The Bank immediately executes HUF transfers not exceeding HUF 300,000 within the Bank, initiated on weekends or non-business days, and transfers between own accounts via a TeleBank operator. The first banking day following the transaction will be the book-entry date of the transfer.

| LIMITS ASSOCIATED WITH CREDIT CARDS |                 |                          |                           |
|-------------------------------------|-----------------|--------------------------|---------------------------|
| Daily amount limits                 | Default amount  | Type                     | Maximum amount            |
| Cash withdrawal limit               | HUF 200,000/day | can be provided/modified | HUF 200,000/day           |
| Purchasing limit                    | HUF 400,000/day | can be provided/modified | up to the account balance |

  

| Daily transaction number limits  | Default amount | Type                                      | Time Lock daily transaction number limit |
|----------------------------------|----------------|---|--|
| ATM cash withdrawal limit:       | 5/day          | can be modified only as a time lock limit | maximum 20/day                           |
| POS purchase and cash withdrawal | 20/day         | can be modified only as a time lock limit | -  |

#### Default limits

Our Customers may set the daily ATM cash withdrawal and daily purchase limits at variance with the above within the relevant maximum amount. Our Customers may set a daily cash withdrawal or daily purchase amount limit free of charge, in writing, at any bank branch or via TeleBank as set out in the GTC.

#### Time lock limits

The Bank's customers may adjust the limits for amounts and transaction numbers for the time being within a time interval set by customers free of charge.

|   | TeleBank                          | George app                | George web                |
|---|-----------------------------------|---------------------------|---------------------------|
| ATM cash withdrawal amount limit              | validity period: maximum 48 hours | validity period: 24 hours | validity period: 24 hours |
| POS purchase and cash withdrawal amount limit | validity period: maximum 48 hours | validity period: 24 hours | validity period: 24 hours |
| ATM cash withdrawal number limit              | validity period: maximum 48 hours | cannot be modified        | cannot be modified        |
| POS purchase and cash withdrawal number limit | validity period: maximum 48 hours | cannot be modified        | cannot be modified        |

After the expiry of the validity of the time-locked limit, the limits applying for the use of the credit card are automatically restored to the limits applied before the time-locked limits were set.

#### Limits applied in the event of contactless payment:

Limit for the amount of inland transactions: HUF 15,000 / transaction

Limit for the amount of transactions abroad: defined by country and country

#### MasterCard MoneySend / Visa original Credit limits:

MasterCard MoneySend / Visa Original Credit limit HUF 500,000/day.

The limit may not be modified either as a permanent or a time lock limit.

#### Cash depositing via ATM

Maximum fifty or maximum two hundred banknotes may be paid at the same time via ATMs suitable for receiving payments, based on the information displayed on the device. Denominations suitable for payment are as follows: HUF 500, HUF 1,000, HUF 2,000, HUF 5,000, HUF 10,000 and HUF 20,000. The number of banknotes that may be paid may be limited depending on the free storage capacity of the ATM existing at the time of the transaction. Cash may be paid to ATMs only to unclosed HUF credit accounts. Cash payment is not possible with inactive, expired, blocked or otherwise invalid credit cards.

### ERSTE MOBILEPAY

The Erste MobilePay service may be used for all retail credit cards issued by Erste Bank Hungary Zrt.

| Transaction                               | Fee                                  | Due date    |
|---|--------------------------------------|-------------|
| Erste MobilePay registration <sup>1</sup> | HUF 199<br>(Special promotion 0 HUF) | Immediately |

|   |                                       |   |
|---|---------------------------------------|---|
| Invoice payment through the Erste MobilePay service                                   | HUF 155 + 0.16%                       | Immediately   |
| Parking through the Erste MobilePay service <sup>2</sup>                              | HUF 0                                 | -   |
| Purchase of motorway vignettes through the Erste MobilePay service <sup>2</sup>       | HUF 0                                 | -   |
| Topping up of mobile phones through the Erste MobilePay service                       | HUF 0                                 | -   |
| Annual fee for Digitalised Credit Card under Erste MobilePay application <sup>3</sup> | HUF 1990<br>(Special promotion 0 HUF) | Annual, every 12 month from the date the card was digitalised |

<sup>1</sup>The Erste MobilePay registration fee is HUF 1 as part of the promotion. The promotion is valid from November 5, 2018 until withdrawn.

<sup>2</sup> In the case of the Parking and Motorway Vignette Purchase Transactions made through the Erste MobilePay service, a convenience fee is charged by Cardnet Kártyarendszerek és -szolgáltatások Zrt. (Cardnet) providing the service, the rate of which is included in the General Terms and Conditions of Cardnet Kártyarendszerek és -szolgáltatások Zrt. (Cardnet), as in force.

<sup>3</sup> On top of the card annual fee. Annual fee for Digitized Credit Card under the Erste MobilePay application is HUF 0 under special promotion. The promotion is valid until cancelled. Service will be unavailable from February 1, 2022.

| PACKAGE OFFER CONNECTED TO WIZZ AIR CREDIT CARD* |                     |                     |                      |                             |
|--|---------------------|---------------------|----------------------|-----------------------------|
| PACKAGE NAME                                     | Smart package       | Comfort Package     | Comfort Plus Package | Due Date                    |
| Monthly Fee                                      | HUF 299             | HUF 990             | HUF 1590             | Monthly on the billing date |
| Package Change Fee**                             | HUF 3990            | HUF 3990            | HUF 3990             | Monthly on the billing date |
| Available  | from April 01, 2022 | from April 01, 2019 | from April 01, 2019  |                             |

\* WIZZ AIR Credit Card Smart, Comfort and Comfort Plus Package services can be purchased for a monthly fee with 1-year loyalty period. The Wizz Air Credit Card Programme Terms of Travel Points Collection Program apply to the setup, exchange and cancellation of the Package Service. The fee for which the Package can be bought is due on the billing date of the following settlement period.

\*\* In addition to paying the fee for changing a Package and the monthly fees pertaining to the original Package for the remaining term, customers may cancel or change their Packages during the loyalty period. The Bank may charge a fee for changing a Package if the customer switches from Comfort Plus to Comfort Package or from Comfort Plus Package or Comfort Package to Smart Package switches from any Package to a Wizz Air Credit Card without a package service. The fee for changing a Package and the first monthly fee of the new Package shall be paid on the following billing date. When a new Package is purchased, the loyalty period restarts. **The Bank shall not charge a fee for changing a Package as a means of promotion.**

Upon the expiry of the 1-year loyalty period associated with the Package, the loyalty period shall renew if the relevant Package is still for sale and the customer does not give notice of his/her intention to cancel 30 days in advance. If the customer cancels the Package or cancels of the renewal of the Package or the relevant Package is no longer for sale, the Wizz Air Credit Card will continue to exist without a Package service. The cancellation of the Package, the cancellation of the renewal of the Package is possible as defined in the Wizz Air Credit Card Programme Terms of Travel Points Collection Program.

No welcome points are awarded for changing a Package.

The Wizz Air Credit Card Programme Terms of Travel Points Collection Program include a comprehensive description of the Smart, Comfort and Comfort Plus Packages.

#### Other definitions relating to fees and commissions

Fees and commissions (collectively the 'Fees') set as a percentage are based on the amount of the transactions involved. The Fee is charged by transaction, in the currency of the account kept, i.e. in HUF. CXVI of 2012 on the financial transaction tax. by law, the Bank credits the fees/commissions charged based on the +(0.3% max HUF 10,000) or +(0.6%) fee portion in the calendar month following the fee/commission settlement in the case of payment orders completed on credit card accounts where the owner of the credit card account is the European Union according to the tax legislation of another member state or another state, is a resident of another member state or another state.

In respect of this Announcement, free of charge always means HUF 0.



All item fees stated in this Announcement, including the item fee part of composite fees, are variable and are changed with the consumer price index established by the Central Statistical Office. This rule does not apply to percentage fees.

Definitions relating to fees and commissions (collectively the 'Fees') with respect to this Announcement:

'Item fee' means a variable fee set in a HUF amount involving a minimum and a maximum value specified in a HUF amount in relation to the individual fees, or the part specified in a HUF amount of a composite fee.

'Percentage Fees' means a variable fee set as a percentage or the part of a Composite Fee specified as a percentage.

'Composite Fee' means a fee comprising a percentage fee and a related Item Fee specified in a HUF amount.

*Erste Bank provides its credit card services to all of its Customers under the General Terms of Contract for Erste Retail Credit Cards. In the case of Customers taken over from Citibank, the services under the GTC are valid as of 4 February 2017.*

### Conversion rules of foreign currency transfers received in the credit account

Incoming foreign currency transfers and internal transfers

| Currency of transfer   | Currency of the credit card account | Date of receipt | Value date of crediting <sup>2</sup>                                   | Exchange rate <sup>1</sup> |
|--|-------------------------------------|-----------------|--|----------------------------|
| EEA crediting in foreign currency (other than HUF)                             | with HUF conversion                 | 16:00           | Original value date indicated in the order                             | DV                         |
| Non-EEA crediting in foreign currency (other than HUF)                         | with HUF conversion                 | 16:00           | T (but not sooner than the original value date indicated in the order) | DV                         |
| SEPA Credit Transfer crediting to HUF account with conversion (other than HUF) | with HUF conversion                 | 16:00           | Original value date indicated in the order                             | DV                         |

1 Crediting at Day T's daily exchange rate.

2 If the value date of the order is a non-business day, then the date of crediting will be the first banking day following that non-business day.

Exchange rates applied

DV - commercial buying rate of exchange quoted by the Bank

Until March 1<sup>st</sup>, 2020: between 11:00 and 12:00 am (DV1)

From March 2<sup>nd</sup>, 2020: between 11:00 and 11:45 am (DV2)

### MERCHANT CREDITS

From 31.03.2023, the Bank will take into account merchant credits as repayments.

### CARD BLOCK AND UNBLOCK NOTIFICATIONS

The bank will send a notification about the card blocking initiated by the bank. The bank will also send a notification about the unblocking of these cards as follows:

|                           | Available       | Phone number  | Format |
|---------------------------|-----------------|---|--------|
| Card unblock notification | From 30.07.2022 | Phone number associated with an online purchase verification code service | SMS    |
| Card block notification   | Available       |   | SMS    |

|   |
|---|
| <b>REPAYMENT SERVICES IN RELATION TO CREDIT CARDS</b> |
|---|

**Available from: 2023.04.11.**

|   | <b>Erste EasyPay<sup>2</sup></b>                                | <b>Easy Repayment<sup>2</sup></b>   | <b>Automatic Easy Repayment<sup>2</sup></b> | <b>Instant Easy Repayment<sup>2</sup></b> | <b>Loan on Phone<sup>2,35</sup></b>   | <b>Loan on Phone Topup<sup>2,35</sup></b>                                       |
|---|---|---|---|---|---|---|
| Scope of transactions                     | Purchase transaction/Money transfer/Collective Collection Order | Purchase/cash withdrawal/ Money transfer/Collective Collection Order transaction(s) | Purchase transaction                        | Purchase transaction                      | In the event of transfer through TeleBank from a credit card to another account | In the event of transfer through TeleBank from a credit card to another account |
| Application channel                       | George WEB and George APP                                       | TeleBank  | TeleBank                                    | POS / VPOS terminal <sup>17</sup>         | TeleBank  | TeleBank  |
| Term                                      | 3, 6, 12, 24 month  | 12-60 months <sup>32</sup>  | 12-60 months                                | 3, 6, 10, 12 month                        | 12-60 months  | 48-60 months  |
| Minimum amount                            | 20.000 Ft   | 50.000 Ft <sup>31,32</sup>  | 20.000 Ft                                   | 20.000 Ft                                 | 100.000 Ft  | 100.000 Ft  |
| Aggregate Percentage Rate (Reference APR) | 19,67% <sup>25</sup>  | 33,17% <sup>27</sup>  | 33,17% <sup>27</sup>                        | 34,36% <sup>29</sup>                      | 34,27% <sup>28</sup>  | 16,76%-35,37% <sup>34</sup>   |

**Yearly interest rate**

| Name  | Term                   |                        |                        |                                 |                        |
|---|------------------------|------------------------|------------------------|---------------------------------|------------------------|
|   | 12-36 months           | 37-59 months           | 60 months              |                                 | every term             |
| Credit amount   | up to the credit limit | up to the credit limit | less than 150.000 HUF* | equal or more than 150.000 HUF* | up to the credit limit |
| <b>Easy Repayment – 1 discount category</b>           | 26,99% – 27,99%        | 18,99%-20,99%          | 15,99% - 17,99%        | 14,99-16,99%                    | -                      |
| <b>Easy Repayment – Standard category</b>             | 28,99%                 | 28,99%                 | 27,99%                 | 26,99%                          | -                      |
| <b>Automatic Easy Repayment – 1 discount category</b> | 26,99% – 27,99%        | 18,99%-20,99%          | 14,99% - 16,99%        | 14,99%-16,99%                   | -                      |
| <b>Automatic Easy Repayment – Standard category</b>   | 28,99%                 | 28,99%                 | 26,99%                 | 26,99%                          | -                      |
| <b>Loan on Phone – 1 discount category</b>            | 26,99% – 27,99%        | 18,99%-20,99%          | 15,99% - 17,99%        | 14,99% - 16,99%                 | -                      |
| <b>Loan on Phone – Standard category</b>              | 28,99%                 | 28,99%                 | 27,99%                 | 26,99%                          | -                      |
| <b>Instant Easy Repayment – 1 discount category</b>   | -                      | -                      | -                      | -                               | 19,9%                  |
| <b>Instant Easy Repayment – Standard category</b>     | -                      | -                      | -                      | -                               | 29,9%                  |
| <b>Erste EasyPay – Special discount category</b>      | -                      | -                      | -                      | -                               | 12,0% <sup>33</sup>    |
| <b>Erste EasyPay – Standard category</b>              | -                      | -                      | -                      | -                               | 17,99% <sup>34</sup>   |

\*in case of Loan on Phone, it is 300.000 HUF

**Discount categories**

| Discount categories name         | Discount category condition  |
|----------------------------------|--|
| <b>Standard category</b>         | Standard condition according to the actual product description   |
| <b>1 discount category</b>       | In 6 months before using the product, there was a maximum one month, when interest payment happened because of the used credit line, unless the interest payment was in the month immediately before product use   |
| <b>Special discount category</b> | Subject: it can be used for settings such as electricity and gas bill payment transactions<br>Eligible: whose monthly net income in all bank accounts at the Bank does not exceed HUF 400,000 in the month preceding the application and/or whose total savings managed at the Bank are below HUF 1,000,000. |

**Available from: 2023.02.01. till 2023.04.10.**

|                       | <b>Erste EasyPay<sup>2</sup></b>                                | <b>Easy Repayment<sup>2</sup></b>   | <b>Automatic Easy Repayment<sup>2</sup></b> | <b>Instant Easy Repayment<sup>2</sup></b> | <b>Loan on Phone<sup>2</sup></b>  |
|-----------------------|---|---|---|---|---|
| Scope of transactions | Purchase transaction/Money transfer/Collective Collection Order | Purchase/cash withdrawal/ Money transfer/Collective Collection Order transaction(s) | Purchase transaction                        | Purchase transaction                      | In the event of transfer through TeleBank from a credit card to another account |
| Application channel   | George WEB and George APP                                       | TeleBank  | TeleBank                                    | POS / VPOS terminal <sup>30</sup>         | TeleBank  |
| Term                  | 3, 6, 12, 24 month  | 12-60 months <sup>32</sup>  | 12-60 months                                | 3, 6, 10, 12 month                        | 12-60 months  |

|   |                      |                            |                      |                      |                      |
|---|----------------------|----------------------------|----------------------|----------------------|----------------------|
| Minimum amount                            | 20.000 Ft            | 50.000 Ft <sup>31,32</sup> | 20.000 Ft            | 20.000 Ft            | 100.000 Ft           |
| Aggregate Percentage Rate (Reference APR) | 19,67% <sup>25</sup> | 33,17% <sup>27</sup>       | 33,17% <sup>27</sup> | 34,36% <sup>29</sup> | 34,27% <sup>28</sup> |

### Yearly interest rate

| Name   | Term            |                 |                 |                      |
|--|-----------------|-----------------|-----------------|----------------------|
|  | 12-36 months    | 37-59 months    | 60 month        | every term           |
| Easy Repayment – 1 discount category           | 27,99%          | 20,99%          | 17,99%          | -                    |
| Easy Repayment – Standard category             | 28,99%          | 28,99%          | 26,99%          | -                    |
| Automatic Easy Repayment – 1 discount category | 27,99%          | 20,99%          | 17,99%          | -                    |
| Automatic Easy Repayment – Standard category   | 28,99%          | 28,99%          | 26,99%          | -                    |
| Loan on Phone – 1 discount category            | 27,99% - 28,99% | 20,99% - 22,99% | 17,99% - 19,99% | -                    |
| Loan on Phone – Standard category              | 28,99%          | 28,99%          | 26,99%          | -                    |
| Instant Easy Repayment – 1 discount category   | -               | -               | -               | 19,9%                |
| Instant Easy Repayment – Standard category     | -               | -               | -               | 29,9%                |
| Erste EasyPay – Special discount category      |                 |                 |                 | 12,0% <sup>33</sup>  |
| Erste EasyPay – Standard category              | -               | -               | -               | 17,99% <sup>24</sup> |

### Discount categories

| Discount categories name  | Discount category condition  |
|---------------------------|--|
| Standard category         | Standard condition according to the actual product description   |
| 1 discount category       | In 6 months before using the product, there was a maximum one month, when interest payment happened because of the used credit line, unless the interest payment was in the month immediately before product use   |
| Special discount category | Subject: it can be used for settings such as electricity and gas bill payment transactions<br>Eligible: whose monthly net income in all bank accounts at the Bank does not exceed HUF 400,000 in the month preceding the application and/or whose total savings managed at the Bank are below HUF 1,000,000. |

**Available from: 2023.01.01. till 2023.01.31.**

|                       | Erste EasyPay <sup>2</sup> | Easy Repayment <sup>2</sup>             | Automatic Easy Repayment <sup>2</sup> | Instant Easy Repayment <sup>2</sup> | Loan on Phone <sup>2</sup>  |
|-----------------------|----------------------------|---|---------------------------------------|-------------------------------------|---|
| Scope of transactions | Purchase transaction       | Purchase/cash withdrawal transaction(s) | Purchase transaction                  | Purchase transaction                | In the event of transfer through TeleBank from a credit card to another account |
| Application channel   | George WEB and George APP  | TeleBank                                | TeleBank                              | POS / VPOS terminal <sup>30</sup>   | TeleBank  |
| Term                  | 3, 6, 12, 24 month         | 12-60 months <sup>32</sup>              | 12-60 months                          | 3, 6, 10, 12 month                  | 12-60 months  |

|   |                      |                            |                      |                      |                      |
|---|----------------------|----------------------------|----------------------|----------------------|----------------------|
| Minimum amount                            | 20.000 Ft            | 50.000 Ft <sup>31,32</sup> | 20.000 Ft            | 20.000 Ft            | 100.000 Ft           |
| Aggregate Percentage Rate (Reference APR) | 19,67% <sup>25</sup> | 33,17% <sup>27</sup>       | 33,17% <sup>27</sup> | 34,36% <sup>29</sup> | 34,27% <sup>28</sup> |

### Yearly interest rate

| Name   | Term            |                 |                 |                      |
|--|-----------------|-----------------|-----------------|----------------------|
|  | 12-36 months    | 37-59 months    | 60 month        | every term           |
| Easy Repayment – 1 discount category           | 27,99%          | 20,99%          | 17,99%          | -                    |
| Easy Repayment – Standard category             | 28,99%          | 28,99%          | 26,99%          | -                    |
| Automatic Easy Repayment – 1 discount category | 27,99%          | 20,99%          | 17,99%          | -                    |
| Automatic Easy Repayment – Standard category   | 28,99%          | 28,99%          | 26,99%          | -                    |
| Loan on Phone – 1 discount category            | 27,99% - 28,99% | 20,99% - 22,99% | 17,99% - 19,99% | -                    |
| Loan on Phone – Standard category              | 28,99%          | 28,99%          | 26,99%          | -                    |
| Instant Easy Repayment – 1 discount category   | -               | -               | -               | 19,9%                |
| Instant Easy Repayment – Standard category     | -               | -               | -               | 29,9%                |
| Erste EasyPay – Standard category              | -               | -               | -               | 17,99% <sup>24</sup> |

### Discount categories

| Discount categories name | Discount category condition  |
|--------------------------|--|
| Standard category        | Standard condition according to the actual product description   |
| 1 discount category      | In 6 months before using the product, there was a maximum one month, when interest payment happened because of the used credit line, unless the interest payment was in the month immediately before product use |

Available from: 2022.12.01. till 2022.12.31.

|                       | Erste EasyPay <sup>2</sup> | Easy Repayment <sup>2</sup>             | Automatic Easy Repayment <sup>2</sup> | Instant Easy Repayment <sup>2</sup> | Loan on Phone <sup>2</sup>  |
|-----------------------|----------------------------|---|---------------------------------------|-------------------------------------|---|
| Scope of transactions | Purchase transaction       | Purchase/cash withdrawal transaction(s) | Purchase transaction                  | Purchase transaction                | In the event of transfer through TeleBank from a credit card to another account |
| Application channel   | George WEB and George APP  | TeleBank                                | TeleBank                              | POS / VPOS terminal <sup>30</sup>   | TeleBank  |
| Term                  | 3, 6, 12, 24 month         | 12-60 months <sup>32</sup>              | 12-60 months                          | 3, 6, 10, 12 month                  | 12-60 months  |

|   |           |                            |                      |                      |                      |
|---|-----------|----------------------------|----------------------|----------------------|----------------------|
| Minimum amount                            | 20.000 Ft | 50.000 Ft <sup>31,32</sup> | 20.000 Ft            | 20.000 Ft            | 100.000 Ft           |
| Aggregate Percentage Rate (Reference APR) | 14,93%    | 33,17% <sup>27</sup>       | 33,17% <sup>27</sup> | 34,36% <sup>29</sup> | 34,27% <sup>28</sup> |

### Yearly interest rate

| Name   | Term           |                 |                 |            |
|--|----------------|-----------------|-----------------|------------|
|  | 12-36 months   | 37-59 months    | 60 month        | every term |
| Easy Repayment – 1 discount category           | 27,99%         | 20,99%          | 17,99%          | -          |
| Easy Repayment – Standard category             | 28,99%         | 28,99%          | 26,99%          | -          |
| Automatic Easy Repayment – 1 discount category | 27,99%         | 20,99%          | 17,99%          | -          |
| Automatic Easy Repayment – Standard category   | 28,99%         | 28,99%          | 26,99%          | -          |
| Loan on Phone – 1 discount category            | 27,99% -28,99% | 20,99% - 22,99% | 17,99% - 19,99% | -          |
| Loan on Phone – Standard category              | 28,99%         | 28,99%          | 26,99%          | -          |
| Instant Easy Repayment – 1 discount category   | -              | -               | -               | 19,9%      |
| Instant Easy Repayment – Standard category     | -              | -               | -               | 29,9%      |
| Erste EasyPay – Standard category              | -              | -               | -               | 13,9%      |

### Discount categories

| Discount categories name | Discount category condition  |
|--------------------------|--|
| Standard category        | Standard condition according to the actual product description   |
| 1 discount category      | In 6 months before using the product, there was a maximum one month, when interest payment happened because of the used credit line, unless the interest payment was in the month immediately before product use |

**Available until: 2022.11.30.**

### Equal Payment Plan/Automatic Equal Payment Plan/ Instant Equal Payment Plan /Zero Interest/Loan on Phone

|   | Available tenors and monthly fix interest rates <sup>2,3</sup> |                            |   |               |
|---|--|----------------------------|---|---------------|
|   | Automatic Equal Payment Plan                                   | Instant Equal Payment Plan | Equal Payment Plan                                  | Erste EasyPay |
| Minimum amount of Purchase-type Transactions for which an Equal Payment Plan may be required: HUF 50,000 <sup>1</sup> | Optional availability until cancellation: 6 to 48 months;      | 3-12 months                | 6 to 48 months:<br>2.46% APR:<br>33.8% <sup>7</sup> |               |

|  |   |  |  |
|--|---|--|--|
| Min Purchase amount where Instant Equal Payment Plan is available<br>20 000 Ft <sup>1</sup>  | fixed monthly interest rate depending on repayment behaviour: 2.24%, 2.33%<br>or<br>2.71%<br>APR: 30.5%, 31.8%, 37.8% <sup>14</sup> | Fixed monthly interest rate for payment plans used until<br>31/10/2020<br><br>Fixed monthly interest rate for payment plans used from 01/11/2020:<br>2,492%<br><br>APR for payment plans used until<br>31/10/2020<br>12,55%<br><br>APR for payment plans used from 01/11/2020:<br>34,36% <sup>23</sup> |  |
| Minimum amount of Purchase-type and Cash-type Transactions <sup>4</sup> for which the Automatic Equal Payment Plan may be required: HUF 15,000; <b>in the case of Automatic Equal Payment Plans set up after 1 July 2016, HUF 20,000.</b> <sup>2</sup> |   |  |  |
| Minimum amount of Purchase-type Transactions for which an Erste EasyPay may be required: HUF 20,000 <sup>1</sup>   |   |  | Duration:<br>3,6,12,24 month<br><br>Monthly interest rate:<br><br>for payment plans used between<br>2022.05.18.-<br>2022.08.31.<br><br>0,992%<br><br>for payment plans used from 2022.09.01.<br><br>1,158%<br><br>APR:<br><br>for payment plans used between<br>2022.05.18.-<br>2022.08.31.<br><br>12,68%<br><br>for payment plans used from 2022.09.01.<br><br>14,93% |
|  |   | Loan on Phone <sup>8</sup>   | <i>Loan on Phone reclassified from the former Advanced Loan on Phone product</i> <sup>12</sup>   |
| Minimum amount of transfer from a credit card to another account via the telephone customer service, for which the Loan on Phone service is available: from HUF 50,000   | 6 to 60 months: 2.46% APR:<br>34.8%<br>APR: 35% <sup>10</sup><br>APR: 35.2% <sup>11</sup><br><br>APR: 35.65% <sup>22</sup>          | 12 to 60 months:<br>2.74%<br>APR: 39.4% <sup>13</sup> ,<br>39.6% <sup>16</sup> , 39.7% <sup>17</sup>   |  |
|  |   |  | Zero interest  |

|  |                                      |  |
|--|--------------------------------------|--|
| Zero interest – Applied in connection with Citi Life Credit Cards with a specific Partner, in the case of purchase transactions to the minimum value of HUF 20,000 (or of a different amount specified by the Bank and the Partner in a promotion), performed with a Citi Life Credit Card | 2 months: 0% (APR: 0%) <sup>15</sup> |  |
| Wizz Air Comfort Equal Payment Plan<br>Minimum amount of Purchase-type Transactions for which an Equal Payment Plan may be required: HUF 20,000 <sup>18</sup>  | 6 months: 0% (APR: 0%) <sup>19</sup> |  |

|  |  |
|--|--|
| Erste EasyPay booking fee  | HUF 490 <sup>26</sup>  |
| Fee Payable for partial prepayment in connection with Equal Payment Plan/Equal Cash Payment Plan/Privilegium „X” Initial Equal Payment Plan/iStyle Initial Equal Repayment, Erste EasyPay and Loan on Phone, <b>Loan on Phone Topup</b> <sup>5</sup> | In the case of credit card contracts before 1 March 2010: HUF 6 549 <sup>6</sup>   |
|  | In the case of credit card contracts since 1 March 2010: 1% of the prepaid amount: (if the period between the prepayment date and the expiry date of the tenor in question exceeds one year), or 0.5% of the prepaid amount (if the period between the prepayment date and the expiry date of the tenor in question does not exceed one year) <sup>6</sup> |
| Fee Payable for full prepayment in connection with Equal Payment Plan/Equal Cash Payment Plan/Privilegium „X” Initial Equal Payment Plan/ iStyle Initial Equal Repayment, Erste EasyPay and Loan on Phone, <b>Loan on Phone Topup</b> <sup>5</sup>   | In the case of credit card contracts before 1 March 2010: HUF 13 099 <sup>6</sup>  |
|  | In the case of credit card contracts since 1 March 2010: 1% of the prepaid amount: (if the period between the prepayment date and the expiry date of the tenor in question exceeds one year), or 0.5% of the prepaid amount (if the period between the prepayment date and the expiry date of the tenor in question does not exceed one year) <sup>6</sup> |
| Fee payable for partial and full prepayment in connection with Zero Interest product and the Automatic Equal Payment Plan, Instant Equal Payment Plan  | HUF 0  |

The Erste EasyPay booking fee is charged for each use in the case of the Erste EasyPay scheme specified in the General Terms and Conditions of the Retail Credit Card.

|                       |  |
|-----------------------|--|
|                       | Privilegium „X” Initial Equal Payment Plan <sup>20</sup>                                       |
| Transactions          | Privilegium „X” Initial Equal Payment can be applied when transaction amount exceeds 50 000 Ft |
| Timeline              | 6-10 month   |
| Monthly interest rate | 0%   |
| APR                   | 0% <sup>19</sup>   |

|  |   |
|--|---|
|  | iStyle Initial Equal Payment Plan <sup>21</sup> |
|--|---|



|                       |   |
|-----------------------|---|
| Transactions          | iStyle Initial Equal Payment can be applied when transaction amount exceeds 50 000 Ft |
| Timeline              | 6-12 month  |
| Monthly interest rate | 0%  |
| APR                   | 0% <sup>19</sup>  |

|   |  |
|---|--|
|   | <b>For all Equal Payment Plans:</b>  |
| Application channel: TeleBank*,                               | One single Easy Repayment can be applied also for multiple purchase or cash withdrawal transactions. |
| Application channel for Instant Equal Payment Plan: VPOS/POS: | One Instant Equal Repayment Plan can be applied for one purchase                                     |

\*Exception: Instant Equal Payment Plan

|  |   |
|--|---|
|  | <b>For all Erste EasyPay:</b>   |
| Application channel: George WEB and George APP | One single Erste EasyPay can be applied only for one purchase transactions. |

- The amount limit individually applies to each purchase-type transactions.
- In the case of the Equal Payment Plan (Automatic Equal Payment Plan, Instant Equal Payment Plan), Zero Interest and Loan on Phone, the amount of the first month's installment may be different.
- The fixed monthly interest rate and the APR value associated with it may be different for the individual tenors. The Bank reserves the right to set different interest rates for the individual transactions by taking into account its internal credit assessment rules and business interests.
- Cash Withdrawal means a cash withdrawal Transaction from ATMs, the provision of cash by authorised Merchants to Card Holders, any Transaction made with a Card in post offices, in casinos and at money exchangers, Cash Transfers made with a Card, and any other Transaction that the Card Company or the Bank requires to be treated identically with Cash Withdrawals. Internal transfers from the Card to the Account Holder's retail current account kept with the Bank, via Internet banking, mobile application service/API or in another way, if any, and transfer from the Card to another account via the telephone customer service qualify as Cash Withdrawal.
- The partial and full prepayment fee applies to each individual Equal Payment Plan or Loan on Phone or Erste EasyPay. During prepayment, maximum the part above the minimum amount required for the particular product and indicated in the above table (in the case of an Equal Payment Plan/Equal Cash Payment Plan/Loan on Phone, HUF 50,000, in case of Erste EasyPay, Automatic Easy Repayment, Instant Easy Repayment HUF 20,000) may be prepaid. If the credit card contract is terminated on the basis of Section II.2.6 of the General Terms and Conditions, the total prepayment fee is not charged.
- Prepayment is free of charge once within 12 months, up to the amount limit of HUF 200,000.
- The APR has been determined on the basis of Act CLXII of 2009 on Credits Extended to Consumers and the Government Decree 83/2010. (III.25.) on the determination, calculation and publication of the annual percentage rate for a loan amount of HUF 500 000, a term of 3 years and a fixed monthly interest rate of 2.46%. Please remember that for each settlement period you are required to repay at least the minimum amount defined in the statement of account.
- The APR of Loan on Phone products for credit cards applied before 15 July 2010: 33.8%. The APR has been determined on the basis of Act CLXII of 2009 on Credits Extended to Consumers and the Government Decree 83/2010 (III.25.) on the determination, calculation and publication of the annual percentage rate for a loan amount of HUF 500 000, a term of 3 years and a fixed monthly interest rate of 2.46%. Please remember that for each settlement period you are required to repay at least the minimum amount defined in the statement of account.
- The APR of Loan on Phone products for credit cards applied till 31st of Dec 2012: 34.8%. The APR has been determined on the basis of Act CLXII of 2009 on Credits Extended to Consumers and the Government Decree 83/2010. (III.25.) on the determination, calculation and publication of the annual percentage rate for a loan amount of HUF 500 000, a term of 3 years, a fixed monthly interest rate of 2.46% and the set up fee: (1,08% of the loan amount min. 4 059 HUF max. 13 530 HUF from). Please remember that for each settlement period you are required to repay at least the minimum amount defined in the statement of account.
- The APR of Loan on Phone products for credit cards applied from 1st of Jan 2013 until 4th of August 2013: 35%. The APR has been determined on the basis of Act CLXII of 2009 on Credits Extended to Consumers and the Government Decree 83/2010. (III.25.) on the determination, calculation and publication of the annual percentage rate for a loan amount of 500 000 HUF, a term of 3 years, a fixed monthly interest rate of 2.46% and 1,08% of the loan amount min. 4 059 HUF max. 13 530 HUF and Commission of Loan on Phone Services (0.2% of the disbursed loan). Please remember that for each settlement period you are required to repay at least the minimum amount defined in the statement of account.
- The APR of Loan on Phone products for credit cards applied for as of 5th of August 2013: 35.2%. The APR has been determined on the basis of Act CLXII of 2009 on Credits Extended to Consumers and the Government Decree 83/2010. (III.25.) on the determination, calculation and publication of the annual percentage rate for a loan amount of HUF 500 000, a term of 3 years, a fixed monthly interest rate of 2.46% and 1,08% of the loan amount min. 4 059 HUF max. 13 530 HUF and the commission for Loan on Phone Services (0.3% of the disbursed loan). Please remember that for each settlement period you are required to repay at least the minimum amount defined in the statement of account.

12. APR: 39.4% from loan application date 15th of July 2010 to 11th of December 2012 the APR has been determined on the basis of Act CLXII of 2009 on Credits Extended to Consumers and the Government Decree 83/2010. (III.25.) on the determination, calculation and publication of the annual percentage rate for a loan amount of 500 000 HUF, a term of 3 years, a fixed monthly interest rate 2.74% and the for loan disbursement: 1,08% of the loan amount min. 4 059 HUF max. 13 530 HUF from. Please remember that for each settlement period you are required to repay at least the minimum amount defined in the statement of account.
13. From loan application date 12th of December 2012 and based on basis of Act CLXII of 2009 on Credits Extended to Consumers and the Government Decree 83/2010. (III.25.) on the determination, calculation and publication of the annual percentage rate for a loan amount of 500 000 HUF, a term of 3 years, a fixed monthly interest rate 2.74% depending on the for loan disbursement is 11,08% of the loan amount min. 4 059 HUF max. 13 530 HUF. Please remember that for each settlement period you are required to repay at least the minimum amount defined in the statement of account.
14. The APR has been determined on the basis of Act CLXII of 2009 on Credits Extended to Consumers and the Government Decree of 83/2010. (III.25.) on the determination, calculation and publication of the annual percentage rate for a loan amount of HUF 500 000, a term of 3 years, a fixed monthly interest rate of 2.24% (APR: 30.5%), 2.33% (APR: 31.8%) 2.71% (APR: 37.8%) depending on the repayment behaviour. Please remember that for each settlement period you are required to repay at least the minimum amount defined in the monthly statement of account.
15. The APR has been determined on the basis of Act CLXII of 2009 on Credits Extended to Consumers and the Government Decree of 83/2010. (III.25.) on the determination, calculation and publication of the annual percentage rate for a loan amount of HUF 500 000, a term of 3 years, a fixed monthly interest rate of 0.00% depending on the repayment behaviour. Please remember that for each settlement period you are required to repay at least the minimum amount defined in the monthly statement of account.
16. The APR of Advanced Loan on Phone products for credit cards applied for from 1st of January 2013 until 4th of August 2013: 39.6% (in the case of a monthly interest rate of 2.74% and (1,08% of the loan amount min. 4 059 HUF max. 13 530 HUF). The APR has been determined on the basis of Act CLXII of 2009 on Credits Extended to Consumers and the Government Decree 83/2010. (III.25.) on the determination, calculation and publication of and Commission of Loan on Phone Services (0.2% of the disbursed loan). Please remember that for each settlement period you are required to repay at least the minimum amount defined in the statement of account.
17. The APR of Advanced Loan on Phone products for credit cards applied for as of 5th of August 2013: 39.7% (in the case of a monthly of a 2.74%). The APR has been determined on the basis of Act CLXII of 2009 on Credits Extended to Consumers and the Government Decree 83/2010. (III.25.) on the determination, calculation and publication of the annual percentage rate for a loan amount of 500 000 HUF, a term of 3 years, a fixed monthly interest rate of 2.74% and (1,08% of the loan amount min. 4 059 HUF max. 13 530 HUF from) and Commission of Loan on Phone Services (0.3% of the disbursed loan). Please remember that for each settlement period you are required to repay at least the minimum amount defined in the statement of account.
18. Wizz Air Comfort Equal Payment Plan available for Wizz Air Cardholders with Comfort Package for purchase transactions made at Wizz Air.
19. The APR has been determined on the basis of Act CLXII of 2009 on Credits Extended to Consumers and the Government Decree of 83/2010. (III.25.) on the determination, calculation and publication of the annual percentage rate for a loan amount of HUF 500 000, a term of 6 months, a fixed monthly interest rate of 0% (APR: 0). Please remember that for each settlement period you are required to repay at least the minimum amount defined in the monthly statement of account.
20. For customers opening a new Privilege "X" package after 01.10.2019 and holding any main credit cards issued by the Bank, Erste Bank offers 0% APR Initial Easy Repayment for a 6 to 10 months term for one purchase transaction in the amount of minimum 50.000 HUF settled on the credit card account between 14.10.2019. and 30.12.2019.
- 21 For the period between 07 November 2019 and 24 December 2019 for customers holding any main credit cards issued by the Bank, Erste Bank offers 0% APR Initial Easy Repayment for a 6 to 12 months term for one purchase transaction in the amount of minimum 50.000 HUF in iStyle stores in Hungary or on iStyle official Hungarian website ([www.istyle.hu](http://www.istyle.hu)). The main card holder can apply for iStyle Initial Easy Repayment service by 12 January 2020 via Erste Netbank or TeleBank.
- 22) APR of Loan on Phone products for credit cards applied for as of April 1st, 2020. The APR has been determined on the basis of Act CLXII of 2009 on Credits Extended to Consumers and the Government Decree 83/2010. (III.25.) on the determination, calculation and publication of the annual percentage rate for a loan amount of HUF 500 000, a term of 3 years, a fixed monthly interest rate of 2.46% 1,08% of the loan amount min. 4 059 HUF max. 13 530 HUF. Please remember that for each settlement period you are required to repay at least the minimum amount defined in the statement of account.
- 23) The Aggregate Percentage Rate has been determined based on HUF 500,000 loan with 3 years term at 2,492% monthly interest rate in accordance with Act CLXII of 2009 on consumer loans and Government Decree No. 83/2010. (III.25.) on the determination, calculation and publication of the aggregate percentage rate. The value of APR may change depending on the interest rate characteristic of each transaction.
- In case of repayments used until 31.10.2020 The Aggregate Percentage Rate has been determined based on HUF 500,000 loan with 3 years term at 0,990% monthly interest rate.
- 24) Erste Easypay interest rate is 0% as a promotion if the transaction is not over 50.000 HUF and the installment duration is 3 month. Promotion period is between 18th May 2022 and 20th September 2022. Erste Easypay interest rate is 0% as a promotion if the transaction is not over 100.000 HUF and the installment duration is 3 month. Promotion period is between 21st September 2022 and 31st January 2023. From 1st February 2023 until cancellation Erste Easypay interest rate is 8,99% as a promotion if the transaction is not over 50.000 HUF and the installment duration is 3 month.
- 25) The Aggregate Percentage Rate has been determined based on HUF 500,000 loan with 2 years term at 17,99% yearly interest rate in accordance with Act CLXII of 2009 on consumer loans and Government Decree No. 83/2010. (III.25.) on the determination, calculation and publication of the aggregate percentage rate, taking into account the booking fee (490 HUF). The value of APR may change depending on the interest rate characteristic of each transaction.

- 26) Erste EasyPay booking fee is 0 HUF from 18th May until withdrawn.
- 27) From 2022.12.01. the Aggregate Percentage Rate has been determined based on HUF 500,000 loan with 3 years term at 28,99% yearly interest rate in accordance with Act CLXII of 2009 on consumer loans and Government Decree No. 83/2010. (III.25.) on the determination, calculation and publication of the aggregate percentage rate. The value of APR may change depending on the interest rate characteristic of each transaction.
- 28) From 2022.12.01. the Aggregate Percentage Rate has been determined based on HUF 500,000 loan with 3 years term at 28,99% fixed yearly interest rate in accordance with Act CLXII of 2009 on consumer loans and Government Decree No 83/2010 (III.25.) on the determination, calculation and publication of the aggregate percentage rate, taking into account the opening fee (1,08% of the loan amount min. 4 059 HUF max. 13 530 HUF from 1 April 2023). Please note that in each settlement period at least the minimum payable amount indicated in the monthly account statement shall be repaid
- 29) The Aggregate Percentage Rate has been determined based on HUF 500,000 loan with 1 years term at 29,9% yearly interest rate in accordance with Act CLXII of 2009 on consumer loans and Government Decree No. 83/2010. (III.25.) on the determination, calculation and publication of the aggregate percentage rate. The value of APR may change depending on the interest rate characteristic of each transaction.
- 30) Declaration is needed.
- 31) Multiple transactions can be put into one Easy Repayment.
- 32) For customers who have Wizz Air Comfort package, the minimum amount for purchases made at Wizz Air is HUF 20,000, and a 6-month term is also available, with a monthly loan interest of 0%.
- 33) From 1st February 2023 until cancellation Erste Easypay interest rate is 0% as a promotion if the transaction is not over 150.000 HUF and the installment duration is 3 month.
- 34) From 2022.12.01. the Aggregate Percentage Rate has been determined based on HUF 500,000 loan with 4 years term at 14,99-29,99% fixed yearly interest rate in accordance with Act CLXII of 2009 on consumer loans and Government Decree No 83/2010 (III.25.) on the determination, calculation and publication of the aggregate percentage rate, taking into account the opening fee (2023, 1,09% of the amount drawn down minimum 4059 HUF, maximum 13530 HUF). Please note that in each settlement period at least the minimum payable amount indicated in the monthly account statement shall be repaid.
- 35) From 11th April 2023, maximum one Loan on Phone and Loan on Phone Topup can be used for one credit card at the same time.

### Credit card annual percentage rates (APRs) by card type

On the basis of Act CLXII of 2009 on credit provided to consumers and Government Decree No 83/2010 (III.25.) Korm. on the determination, calculation and publication of annual percentage rates, the APR was determined by taking into account a credit amount of HUF 375,000, a tenor of 12 months, monthly lending interest, a monthly card fee or annual fee and a monthly account-keeping fee. We draw your attention to the fact that in every settlement period you must repay at least the minimum amount payable, which is specified in the monthly account statement.

In the following table, the monthly interest rate and APR associated with a particular credit card can be determined on the basis of the original credit card taken over from Citibank and its application date.

| Credit Cards applied for from January 2016              | Minimum credit amount (HUF) | Maximum credit amount (HUF) | Minimum credit amount (HUF) |       | Maximum credit amount (HUF) |       |
|---|-----------------------------|-----------------------------|-----------------------------|-------|-----------------------------|-------|
|   |                             |                             | Monthly interest            | APR   | Monthly interest            | APR   |
| Citi Life Credit Card,<br>Telekom-Citibank Credit Card, | 100,000                     | 199,000                     | 2.04%                       | 40.2% | 2.00%                       | 39.5% |
|   | 200,000                     | 299,000                     | 2.42%                       | 39.7% |                             |       |
|   | 300,000                     | 374,000                     | 2.55%                       | 39.6% | 2.00%                       | 30.1% |
|   | from 375,000                |                             | 2.64%                       | 40.2% |                             |       |
| Platinum Credit Card                                    | 375,000                     | 599,000                     | 2.15%                       | 39.6% | 2.15%                       | 39.6% |
|   | from 600,000                |                             | 2.33%                       | 38.4% |                             |       |
| Ultima Credit Card                                      | 375,000                     | 599,000                     | 1.49%                       | 37.7% | 1.49%                       | 37.7% |
|   | from 600,000                |                             | 2.08%                       | 40.0% |                             |       |

| Credit Cards applied for between 01.07.2014 and 31.12.2015 | Minimum credit amount (HUF) | Maximum credit amount (HUF) | Credit Cards applied for between 01.07.2014 and 31.12.2014 | Credit Cards applied for between 01.01.2015 and 30.06.2015 | Credit Cards applied for between 01.07.2015 and 31.12.2015 |
|--|-----------------------------|-----------------------------|--|--|--|
|  |                             |                             |  |  |  |

|  |              |         | Monthly interest | APR   | Monthly interest | APR   | Monthly interest | APR   |
|--|--------------|---------|------------------|-------|------------------|-------|------------------|-------|
| Citi Life Credit Card,<br>Shell-Citibank Credit Card,<br>Telekom-Citibank Credit Card, | 100,000      | 199,000 | 2.10%            | 41.3% | 2.08%            | 41.0% | 2.04%            | 40.4% |
|  | 200,000      | 299,000 | 2.49%            | 41.0% | 2.49%            | 41.0% | 2.46%            | 40.5% |
|  | 300,000      | 374,000 | 2.64%            | 41.3% | 2.61%            | 40.8% | 2.60%            | 40.6% |
|  | from 375,000 |         | 2.70%            | 41.3% | 2.68%            | 41.0% | 2.64%            | 40.4% |
| Platinum Credit Card   | 375,000      | 599,000 | 2.24%            | 41.3% | 2.23%            | 41.1% | 2.20%            | 40.6% |
|  | from 600,000 |         | 2.49%            | 41.2% | 2.48%            | 41.0% | 2.45%            | 40.5% |
| Ultima Credit Card   | 375,000      | 599,000 | 1.69%            | 41.4% | 1.67%            | 41.0% | 1.49%            | 37.8% |
|  | from 600,000 |         | 2.14%            | 41.2% | 2.13%            | 41.0% | 2.10%            | 40.5% |

| Credit Cards applied for between 01.01.2013 and 30.06.2014                             | Minimum credit amount (HUF) | Maximum credit amount (HUF) | Credit Cards applied for between 01.01.2013. and 30.06.2013. |       | Credit Cards applied for between 01.07.2013 and 31.12.2013 |       | Credit Cards applied for between 01.01.2014 and 30.06.2014. |       |
|--|-----------------------------|-----------------------------|--|-------|--|-------|---|-------|
|  |                             |                             | Monthly interest   | APR   | Monthly interest   | APR   | Monthly interest  | APR   |
| Citi Life Credit Card,<br>Shell-Citibank Credit Card,<br>Telekom-Citibank Credit Card, | 100,000                     | 199,000                     | 2.31%  | 44.9% | 2.20%  | 43.0% | 2.14%   | 42.0% |
|  | 200,000                     | 299,000                     | 2.70%  | 44.5% | 2.61%  | 43.0% | 2.55%   | 42.0% |
|  | 300,000                     | 374,000                     | 2.85%  | 44.8% | 2.77%  | 43.4% | 2.68%   | 41.9% |
|  | from 375,000                |                             | 2.91%  | 44.9% | 2.77%  | 42.5% | 2.73%   | 41.8% |
| Platinum Credit Card   | 375,000                     | 599,000                     | 2.45%  | 44.9% | 2.31%  | 42.5% | 2.23%   | 41.1% |
|  | from 600,000                |                             | 2.68%  | 44.5% | 2.61%  | 43.3% | 2.54%   | 42.1% |
| Ultima Credit Card   | 375,000                     | 599,000                     | 1.89%  | 45.0% | 1.80%  | 43.3% | 1.73%   | 42.1% |
|  | from 600,000                |                             | 2.31%  | 44.1% | 2.23%  | 42.7% | 2.15%   | 41.3% |

| Credit Cards applied for between 2012.04.01 and 2012.12.31  | Minimum credit amount (HUF) | Maximum credit amount (HUF) | Credit Cards applied for between 2012.04.01 – 2012.06.17. |       | Credit Cards applied for between 2012.06.18 – 2012.06.30 |       | Credit Cards applied for between 2012.07.01 – 2012.12.31. |       |
|---|-----------------------------|-----------------------------|---|-------|--|-------|---|-------|
|   |                             |                             | Monthly interest  | APR   | Monthly interest   | APR   | Monthly interest  | APR   |
| Citi Life Credit Card, Hitelkártya,<br>Shell-Citibank és Telekom-Citibank Credit card applied from from 2012.06.18  | 100 000                     | 199 000                     | 2,46%   | 43,2% | 2,31%  | 44,7% | 2,31%   | 44,7% |
|   | 200 000                     | 299 000                     | 2,85%   | 44,9% | 2,77%  | 45,5% | 2,77%   | 45,5% |
|   | 300 000                     | 374 000                     | 2,95%   | 44,9% | 2,85%  | 44,6% | 2,91%   | 45,6% |
|   | 375 000-                    |                             | 2,95%   | 44,3% | 2,95%  | 45,4% | 2,95%   | 45,4% |
| Citi Life Credit Card in Citi Plusz package or application via online registration (except credit card type change) | 100 000                     | 199 000                     | 2,04%   | 36,3% |  |       |   |       |
|   | 200 000                     | 299 000                     | 2,04%   | 31,8% |  |       |   |       |
|   | 300 000                     | 374 000                     | 2,04%   | 30,3% |  |       |   |       |
|   | 375 000-                    |                             | 2,04%   | 29,7% |  |       |   |       |
| Shell-Citibank Silver Credit Card   | 100 000                     | 199 000                     | 2,04%   | 43,9% |  |       |   |       |
|   | 200 000                     | 299 000                     | 2,61%   | 44,7% |  |       |   |       |
|   | 300 000                     | 374 000                     | 2,77%   | 44,5% |  |       |   |       |
|   | 375 000-                    |                             | 2,85%   | 44,7% |  |       |   |       |
| Shell-Citibank Gold Credit Card   | 250 000                     | 299 000                     | 2,15%   | 43,0% |  |       |   |       |
|   | 300 000                     | 374 000                     | 2,42%   | 45,2% |  |       |   |       |
|   | 375 000-                    |                             | 2,46%   | 43,3% |  |       |   |       |
| Magyar Telekom-Citibank Silver Credit Card  | 100 000                     | 199 000                     | 2,04%   | 43,9% |  |       |   |       |
|   | 200 000                     | 299 000                     | 2,61%   | 44,7% |  |       |   |       |
|   | 300 000                     | 374 000                     | 2,77%   | 44,5% |  |       |   |       |
|   | 375 000-                    |                             | 2,85%   | 44,7% |  |       |   |       |
| Magyar Telekom-Citibank Gold Credit Card  | 250 000                     | 299 000                     | 2,15%   | 43,0% |  |       |   |       |
|   | 300 000                     | 374 000                     | 2,42%   | 45,2% |  |       |   |       |

|                      |          |         |       |       |       |       |       |       |
|----------------------|----------|---------|-------|-------|-------|-------|-------|-------|
|                      | 375 000- |         | 2,46% | 43,3% |       |       |       |       |
| Platinum Credit Card | 375 000  | 599 000 | 2,49% | 45,4% | 2,49% | 45,4% | 2,52% | 46,0% |
|                      | 600 000- |         | 2,68% | 44,3% | 2,68% | 44,3% | 2,77% | 45,8% |
| Ultima Credit Card   | 375 000  | 599 000 | 1,90% | 45,0% | 1,90% | 45,0% | 1,95% | 45,9% |
|                      | 600 000- |         | 2,31% | 44,0% | 2,31% | 44,0% | 2,42% | 45,9% |

| <i>Monthly credit interest and APR in the case of credit cards applied for before 01.04.2012</i>  | <i>Monthly credit interest</i> | <i>APR</i> |
|---|--------------------------------|------------|
| Citi Life Credit Card   | 2.95%                          | 44.5%      |
| If the Citi Life Credit Card was applied for in a Citi Plus package or on the basis of online registration (except for the replacement of a credit card type) | 2.04%                          | 29.8%      |
| Shell–Citibank Silver Credit Card   | 2.95%                          | 46.8%      |
| Shell–Citibank Gold Credit Card   | 2.95%                          | 53.1%      |
| Magyar Telekom–Citibank Silver Credit Card  | 2.95%                          | 46.8%      |
| Magyar Telekom–Citibank Gold Credit Card  | 2.95%                          | 53.1%      |
| Platinum Credit Card  | 2.45%                          | 44.7%      |
| Ultima Credit Card  | 2.08%                          | 48.3%      |
| Citibank Silver Credit Card   | 2.95%                          | 46.2%      |
| Citibank Gold Credit Card   | 2.95%                          | 52.1%      |
| Malév–Citibank Silver Credit Card   | 2.95%                          | 46.8%      |
| Malév–Citibank Gold Credit Card   | 2.95%                          | 53.1%      |
| Citi Life Credit Card (in the case of credit cards approved by 28 November 2011)  | 2.95%                          | 45.9%      |
| T–Mobile–Citibank Silver Credit Card  | 2.95%                          | 45.4%      |
| T–Mobile–Citibank Gold Credit Card  | 2.95%                          | 49.7%      |

## OTHER

### 1. Transactions performed through a one-touch Erste Bank ATM terminal

A contact ATM transaction is available in the Bank's own ATM network with a card issued and digitized by the bank (Apple Pay, Google Pay, Erste MobilePay, etc.) as follows:

|  | ATM deposit   | cash withdrawal | balance enquiry | purchase**    |
|--|---------------|-----------------|-----------------|---------------|
| Touch ATM transaction in the Bank's own ATM network with a plastic, non-digitized credit card issued by the Bank | available     | available       | available       | available     |
| Touch ATM transaction with a MasterCard credit card digitized in the Bank's own ATM network                      | not available | available*      | available       | available     |
| Touch ATM transaction with a Visa credit card digitized in the Bank's own ATM network                            | not available | not available   | not available   | not available |

\*Cash withdrawal is available with a digitized MasterCard credit card with a limit of HUF 150,000.

\*\* For example, top-up mobile balance

### 2. Showing PIN code in internet banking/mobile application service

The bank introduces III.1.2 of the Residential Credit Card General Terms and Conditions. showing the PIN code indicated in chapter 1. Internet banking/mobile application service, as the Bank will gradually provide it to customers from October 22, 2022 by making it available to all Main Card holders and Companion Card holders by October 31, 2022 at the latest. The digital conditions necessary to access the service are contained in the notice of Residential Electronic Channel Services effective from October 21, 2022.

## CREDIT CARD TRANSITIONAL AND PERMANENT PAYMENT FACILITIES

The bank introduces VI. of the General Terms and Conditions of the Retail Credit Card. Credit Card Payment Facilitations specified in chapter.

The purpose of credit card temporary and permanent payment facilitation is to provide assistance to Credit Card Account Holders with temporary or permanent payment difficulties.

Erste Bank's Retail Credit Card General Terms and Conditions VI. all payment facilitation options included in the call for proposals available on its website and can provide it to the Main Card holder in accordance with its own credit assessment and other internal regulations.

|  | <b><u>“Átmeneti könnyítés<br/>Fizetési halasztás”</u></b>      | <b><u>“Átmeneti könnyítés<br/>Mérsékelt összeg<br/>fizetése”</u></b> | <b><u>“Tartós könnyítés<br/>Végleges mérsékelt<br/>összeg fizetése”</u></b>  |
|--|--|--|--|
| Payment deferral period  | 4 consecutive accounting periods                               | 9 consecutive accounting periods                                     | It is final, the debt lasts until it is repaid   |
| Start of payment deferral  | the next deadline from the date of approval of the application | the next deadline from the date of approval of the application       | the next deadline from the date of approval of the application   |
| Credit card account monthly interest and monthly late interest during payment deferral   | 0%   | 0%   | 0,999%   |
| Monthly interest and monthly late interest for installment payment services related to credit card accounts during the payment deferral period | 0%   | 0%   | Installment payment services will be discontinued.   |
| Fees charged during payment deferral (1)   | 0 Ft   | 0Ft  | 0 Ft   |
| During the payment deferral period, the minimum amount to be paid (1):   | 0% of rescheduled debt.  | 2.5% of the rescheduled debt is a fixed amount.                      | 2.5% of the rescheduled debt is a fixed amount.  |
| Grace period   | -  | 21 calendar days   | 21 calendar days   |
| Status of cards belonging to a credit account during the payment facilitation period   | are locked   | are locked   | are locked and then terminated a „Tartós könnyítés Végleges mérsékelt összeg fizetése” after the deadline set on the basis of the contract     |
| Credit account status during the payment facilitation period   | are locked   | are locked   | will be locked and then terminated a „Tartós könnyítés Végleges mérsékelt összeg fizetése” after the deadline set on the basis of the contract |

(1) With the exception of the payment protection insurance fee, which does not exceed the fixed amount of the minimum payable amount

**ANNOUNCEMENTS BEFORE 1 JANUARY 2023**

**Published on December 30, 2022**

- The Bank publishes the new conditions for Erste EasyPay sold from 01.01.2023
- CXVI of 2012 on the financial transaction tax. based on the law, the section on Other definitions relating to fees and commissions has been

supplemented, the provisions of the law will be applied by the Bank from November 24, 2022.

**Published on December 16, 2022**

- The Bank publishes the new conditions for Credit Card Payment Facilitation

**Published on November 30, 2022**

- The Bank publishes the new conditions for Repayment Services sold from 1.12.2022

**Published on October 21, 2022**

- The Bank introduces the display of the PIN code in internet banking/mobile application services

**Published on September 30, 2022**

- Possibilities of transactions carried out via a one-touch Erste Bank ATM terminal

**Published on September 21, 2022**

- The Bank publishes the new conditions for Erste EasyPay sold from 21.09.2022
- The Bank publishes the introduction of Credit Card Payment Facilitation.

**Published on August 31, 2022**

- The Bank publishes the new conditions for Erste EasyPay sold from 01.09.2022

**Published on July 29, 2022**

- Clarification of card blocking and unlocking notifications

**Published on May 17, 2022**

- Introduction of Erste EasyPay, a new installment service from 18<sup>th</sup> May
- Removal from the Announcement the fees that expired on 31.03.2022
- Introduce card unblock notification and regard merchant credit as a repayment.

**Published on March 31, 2022**

- Determining the Terms of the Purchase Packages Related to the Wizz Air Credit Card

**Published on February 07, 2022**

- Clarification of the Conditions for preparing and making available a credit card statement
- Clarification of the Settlement of transactions in any currency other than forint (HUF)

**Published on January 28, 2022**

- From 1 April 2022, the Bank increases the fees related to the credit card credit account and credit card installment services, and other fees for credit cards are also increased due to the 5.1% increase in the consumer price index established by the Central Statistical Office for 2021. The amendment has been made in accordance with Clauses II.2.6.c) and 2.6.2 of the General Terms and Conditions of Retail Credit Cards, subject to the change in the annual consumer price index of the Central Statistical Office.
- Cash deposit at Erste ATM in Hungary: extension of the validity of the promotion.

- Recording, modification, renewal, deletion of secondary identification in a bank branch: extension of the validity of the promotion.
- Payment Request initiated by the Payee upon fulfilment (when fulfilment is via instant payment): extension of the validity of the promotion.

**Published on January 24, 2022**

Expansion of purchasable packages related to Wizz Air Credit Cards

Conditions for preparing and making available a credit card statement

**Published on December 3, 2021:**

From 1 February 2022, the Bank will terminate MobilePay contactless payment (NFC) service and make GooglePay service available instead.

**Published on November 16, 2021:**

Due to the termination of Erste NetBank service:

- Amendment of the Announcement that the Payment Request Service and the application of the Credit Card Equal Payment Plans will not be available until the development of the George Web and George App internet banking and mobile applications expected by 31.12.2022.
- Deletion of the services provided by Netbank from the Announcement.

**Published on September 30, 2021:**

As of October 2<sup>nd</sup>, 2021, the Erste Credit Card SMS service (Hitelkártya Hírnök) is not available for sale.

The Bank terminates Erste Credit Card SMS service (Hitelkártya Hírnök). The service is no longer available from February 01, 2022.

**Published on June 11, 2021:**

As of July 1, 2021, the Erste Credit Card SMS service (Hitelkártya Hírnök) is not available for sale, except for new credit card main cards applied at a bank branch or online. Changing the cardholder's existing Credit Card type or merging two existing credit cards are not regarded as new credit application.

Instead, Watchdog service is available. Customers with existing Erste Credit Card SMS service (Hitelkártya Hírnök) service will not be affected by this change: if the existing credit card of a customer with Erste Credit Card SMS service is blocked, the Bank will set up Erste Credit Card SMS service for the replacement card. Customers with Erste Credit Card SMS service can request Watchdog service at any time instead of Erste Credit Card SMS service.

**Publication April 29, 2021:**

From 1 August 2021, the settlement of transactions in currencies other than HUF will change in the case of Visa credit cards. In the case of transactions to be settled from 01.08.2021, Visa International Card Organization will convert the original amount and currency of the transaction to the Bank's settlement currency (EUR) at the daily exchange rate applied by it. The Bank converts the foreign currency amount (EUR) cleared by Visa International Card Organization to the currency of the credit card account (HUF) at the most recently fixed selling rate quoted for account conversion on the day of receipt from the card organisation by the Bank and debit the Account Holder's credit account on the banking day following processing (date of book-entry). The amendment is based on Section II of the General Terms and Conditions of the Retail Credit Card. II.2.6. d) is made on the basis of changes in the Terms of Service of International Card Organizations.

**Published March 31<sup>st</sup>, 2021:**

The Bank terminates KártyaŐr Credit Card Alert SMS service. The service is no longer available from July 01, 2021.

**Published February 8<sup>th</sup>, 2021:**

The Bank supplements the Announcement with changes related to the new internetbanking and mobileapplication service (George Web and George App) to be launched on 08.02.2021.

**Published January 29th, 2021:**

From 1 April 2021, the Bank increases the fees related to the credit card credit account and credit card installment services, and other fees for credit cards are also increased due to the 3.3% increase in the consumer price index established by the Central Statistical Office for 2020. The amendment has been made in accordance with Clauses II.2.6.c) and 2.6.2 of the General Terms and Conditions of Retail Credit Cards, subject to the change in the annual consumer price index of the Central Statistical Office.

**Published January 12th, 2021:**

Credit card limit increase service is available again.

**Published December 17th, 2020:**



From December 17th, 2020 the Bank sets the maximum time limit of Instant Equal Payment Plan in 12 months.

**Published December 2<sup>nd</sup>, 2020:**

The Bank increases the MasterCard MoneySend/Visa Original Credit limit to 500.000,-HUF from 15/12/2020.

**Published November 17<sup>th</sup>, 2020:**

The validity of credit cards newly issued/replaced/reissued from 01/02/2021 and credit cards expired and renewed after 30/03/2021 is 48 months.

**Published October 1<sup>st</sup>, 2020:**

Instant Equal Payment Plan is available from 01 October 2020.

**Published September 2<sup>nd</sup> 2020**

Bank prolongs the promotion for the fees of handling Secondary Account ID until March 31st, 2021.

Bank prolongs the promotion for the fees Payment Request initiated until March 31st, 2021.

**Published June 23<sup>rd</sup>, 2020**

From 15 October 2020, the Bank will increase the minimum amount limit set by the Erste Credit Card Alert Service to HUF 5000. From this date, the Bank will send sms notifications only about transactions above HUF 5000.

The amendment is based on The Terms and Conditions of the Retail Credit Card II. 2.6.d, as there has been a change in the conditions and fees of the telecommunications service used by the Bank.

**Published June 8<sup>th</sup>, 2020**

From June 04<sup>th</sup>, 2020 the credit card card type change service is available again.

**Published April 17<sup>th</sup>, 2020**

Until further notice the Bank temporarily suspends the credit card card merge service.

**Published April 16<sup>th</sup>, 2020**

Until further notice the Bank temporarily suspends the credit card card type change service.

**Published April 3<sup>rd</sup>, 2020**

The Bank amends Section "Limits Related to Credit Cards" in this Announcement, as on March 18, 2020, the Government issued Government Decree 60/2020. (III. 23.) announcing the increase of domestic limit strong customer authentication applied in case of contactless electronic transactions from HUF 5,000 to HUF 15,000.

**Published April 1<sup>st</sup>, 2020**

The fees valid before 1st April 2020 were removed from this Announcement.

**Published March 9<sup>th</sup>, 2020 (Amendments in red):**

- Credit card branch takeover fee will be introduced for credit cards requested from 01.04.2020. As a promotion the fee is 0.-Ft until 31.03.2021.  
In case of Erste Max and Wizz Air credit cards, the delivery of the card and PIN envelope is optional (in the case of new credit card issuance requested at the branch, reissuance, replacement or renewal): they can either be sent by post to the mailing address provided by the customer or can be taken over at a bank branch
- Change the terms and conditions for card type modifications
- Money transfer conditions were refined

**Published February 27<sup>th</sup>, 2020:**

- The conditions of instant payment effective from March 2<sup>nd</sup>, 2020 were refined. Modifications are highlighted with red, bold italics.

**Published January 31<sup>st</sup>, 2020:**

- The fees of handling Secondary Account ID effective from March 2<sup>nd</sup>, 2020 were modified
- From 1 April 2020 the Bank amends its fees related to credit accounts of credit cards, repayment facilities connected to credit cards and other charges of credit cards will be increased by 3,4% due to a change in the consumer price index published by the Central Statistical Office for the year of 2019. The amendment has been made in accordance with Clauses II.2.6.c) and 2.6.2 of the General Terms and Conditions of Retail Credit Cards, subject to the change in the annual consumer price index of the Central Statistical Office.

**Published December 30<sup>th</sup>, 2019:** In accordance with Decree No. 35/2017 (XII.14.) of the Hungarian National Bank on the conduct of the cash flow - with reference to section 2.6.a. of the Credit Card General Terms and Conditions - from March 2<sup>nd</sup>, 2020 rules for Instant Payment, Secondary Account ID and Payment request, as well as modifications of exchange rate times shall be added to this Credit Card Announcement.

**Published December 2<sup>nd</sup>, 2019:** One single Easy Repayment can be applied also for multiple purchase or cash withdrawal transactions. The service can be applied for on the channels specified in this Announcement.

**Published on November 7<sup>th</sup>, 2019:** For the period between 07 November 2019 and 24 December 2019 for customers holding any main credit cards issued by the Bank, Erste Bank offers 0% APR Initial Easy Repayment for a 6 to 12 months term for one purchase transaction in the amount of minimum 50.000 HUF in iStyle stores in Hungary or on iStyle official Hungarian website ([www.istyle.hu](http://www.istyle.hu)). The main card holder can apply for iStyle Initial Easy Repayment service by 12 January 2020 via Erste Netbank or TeleBank.

Between 07 November 2019 and 24 November 2019 customers applying for a new Erste Max Credit Card (Main Card) are entitled for the following discounts:

50 000 HUF discount for Mac products, 30 000 HUF for iPhones and 20 000 HUF for iPads. Discount coupons can be used at iStyle Stores in Hungary until 24 December 2019. The device discount cannot be combined with any other iStyle discount.

**Published October 15<sup>th</sup>, 2019:** For customers opening a new Privilege "X" package after 01.10.2019 and holding any main credit cards issued by the Bank, Erste Bank offers 0% APR Initial Easy Repayment for a 6 to 10 months term for one purchase transaction in the amount of minimum 50.000 HUF settled on the credit card account between 14.10.2019. and 30.12.2019.

**Published October 8<sup>th</sup>, 2019:** Erste Bank terminates the cash sending through Erste MobilePay service.

**Published September 13<sup>th</sup>, 2019:** Erste increases the MasterCard MoneySend credit limit to 200.000,-HUF.

**Published July 17<sup>th</sup>, 2019:** Erste introduces the fee of transactions executed in the new Indirect Electronic Channel (API), which is equal to the fee of transactions executed through NetBank service.

**Published on July 2<sup>nd</sup>, 2019:** Erste Bank offers 0% iStyle Equal Repayment Plan for a period of 6-12 months, if, during this period, the Cardholder buys any products exceeding 50 000 HUF in iStyle Hungarian shops or iStyle Hungarian official website with any credit cards issued by Erste Bank and applies for the iStyle Equal Repayment Plan until August 4<sup>th</sup>, 2019 via Erste NetBankon or TeleBankon.

**Published on June 19<sup>th</sup>, 2019:** Under Regulation (VI. 5) 23/2019 the Hungarian Bank delayed the introduction of the instant payment system from 1 July 2019 to 2<sup>nd</sup> March 2020. On June 6<sup>th</sup>, 2019 the Bank therefore withdrew the related modifications in the Announcement effective from July 1<sup>st</sup>, 2019.

**Published on June 7<sup>th</sup>, 2019:** Technical Amendment –conversion of foreign currency credits received to the credit card account has been incorporated in the Announcement

**Published on May 6, 2019:** As of 7 May, 2019 Erste Bank Hungary Zrt. introduces Erste MobilePay - NFC (digitalised credit card through mobile payment) payment service for Mastercard and Maestro credit cards (in green).

**Published on March 10, 2019:** From April 1<sup>st</sup>, 2019 fees in connection with credit card account and credit card Loan on the Phone Products are increased (highlighted with blue, in italics). From May 10<sup>th</sup>, 2019 all other credit card fees (highlighted in blue) are increased. The reason for this amendment is the change in the consumer price index for the KSH of 2018. This amendment is based on retail Credit Card General Terms and Conditions II.2.6.c) and 2.6.2. and the change in the yearly consumer price index for the KSH.

The Bank incorporated the Main and Supplementary Credit Card Annual Fees of Credit Cards taken over from Citibank during portfolio transfer between Erste Bank Hungary Zrt and Citibank Europe plc Hungarian Branch Office, which were previously communicated in the Customer

Information Letter about Citibank Customer Account Handover into this Announcement.

As of February 1, 2019, the Bank withdraws its Card Type modification fee action.

As of April 1, 2019, the Bank will introduce a Package Offer connected to Wizz Air Credit Card.

As of July 18, 2018, the Bank withdraw the HUF 0 lower limit promotion connected to Erste Credit Card Alert Service and will not send an SMS notification of transactions below HUF 2,000.

From April 16, 2018, fees charged by the Bank were increased. The reason for this amendment is the change in the consumer price index for the KSH of 2017 with a rate of 2.4%.

From April 16, 2018 the terms of the ERSTE SMS service were changed in Appendix 3 to the General Terms and Conditions of Retail Credit Cards. For Erste Credit Card Alert Service, the Bank cannot send a notification to an email address. Lower amount limit was defined for Erste Credit Card Alert Service.

From 6 April 2018, the Bank introduce the Card Type modification for the brand / type credit cards specified in this Announcement.

From 13 January 2018, the Bank reduced the Card Replacement fee as amended by the Act LXXXV of 2009 on the Pursuit of the Business of Payment Services.

Based on the portfolio transfer agreement entered into by and between the Citibank Europe plc. Hungarian Branch Office ('Citibank') and Erste Bank Hungary Zrt. ('Erste Bank' or the 'Bank') on 2 September 2015, the credit card portfolio managed by Citibank's retail division was transferred to Erste Bank with the permission and authorisation of the National Bank of Hungary. Based on the credit card portfolio transfer, Citibank is replaced by Erste Bank as financial service provider in the relevant credit card contractual relationships.