

| Appendix No.1.to the Business Rules on Financial and Supplementary Financial Services       |  |
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| Party engaged in outsourced activities  | Outsourced activities  |
| ANY Biztonsági Nyomda Nyrt. (1102. Budapest, Halom u. 5.)                                   | generating, printing, enveloping, electronic transmission of account statements and any other report letters   |
| Iron Mountain Magyarország Kft. (H-1093 Budapest, Czuczor u. 10. IV. és V. emelet)          | Document storage, archiving and destruction services.  |
| sIT Solutions AT Spardat GmbH (A-1110 Vienna, Geiselbergstrasse 21-25, Austria)             | <p>Operation of Informix data base.</p> <p>Operation of a CRM system</p> <p>Operation of backup/restore infrastructure</p> <p>Operation of online sanction screening system of transborder transactions</p> <p>Operation of ListIT and Amanda archiving systems</p> <p>Operation of cross border Cash Pool system and providing service for corporate clients</p> <p>Operation of online payment surface (Payment Factory) for corporate clients</p> |
| Idemia Hungary Kft. (H-2045 Törökbálint, Tópark u. 9.)                                      | Generation, personalisation, placement in envelopes and posting of bank cards with chips.  |
| Alvicom Kereskedelmi és Szolgáltató Kft. (H-3534 Miskolc, Kandó Kálmán utca 26.)            | Integration testing of certain IT systems  |
| Capture IT Services Kft. (H-1031 Budapest, Záhony u. 7. Graphisoft Park „B” épület.)        | Integration testing of certain IT systems  |
| e-Jogsegéd Szolgáltató Korlátolt Felelősségű Társaság (1135 Budapest Kisgömb u. 6. fszt 1.) | <p>IT services related to electronic payment order proceedings, execution and collection processes.</p> <p>IT services related to electronic communication with tax authority and CEVR.</p> <p>IT services related to litigation register and electronic communication with courts.</p> <p>Providing e-Company Gate VIP (e-Cégkapu VIP) service.</p>   |
| DocuScan Dokumentumkezelő Kft. (H-2111 Szada, Ipari Park 23.)                               | Electronic processing and archiving of documents or preparation of documents for permanent disposal  |
| Cellum Global Zrt. (6725 Szeged, Pálfy utca 46.)  | Operation of mobile payment system   |
| BSCE Tanácsadó és Informatikai Kft. (1134 Budapest, Róbert Károly krt. 82-84.)              | Integration testing of certain IT systems  |
| Advocate Business Consulting Kft. (1122 Budapest, Hajnóczy József u. 3. fszt. 1.)           | Integration testing of certain IT systems  |

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| WEBváltó Kft. (1095 Budapest, Soroksári út 32-34. E. ép. 6. em.)  | Database and Weblogic expert activity  |
| Alerant Zrt. (1117 Budapest, Infopark sétány 1.)  | Integration testing of certain IT systems  |
| EG IT International GmbH (A-1100 Vienna, Am Belvedere 1, Austria)   | <p>IT operation of filtering system for the prevention of money laundering.</p> <p>IT operation of an electronic trading platform</p> <p>IT operation of a corporate client database for regulatory reporting</p> <p>IT operation of a bond sales-trader system and workflow</p> <p>IT operation of business workflow systems connected to business intelligence services</p> <p>Public cloud service/cloud computing</p> <p>Group data delivery and calculation processing and data discovery services</p> <p>Operation of Microsoft Office 365 (O365)</p> <p>Operation of the RICOS credit decision support system</p> <p>Operation of the QRM interest rate risk analysis system</p> <p>Operation of the EWS Risk Management Application</p> <p>Operation of an application that enables data flow between investment transaction management systems</p> <p>Operation of KRIMI SL system</p> <p>Operation of a market risk analysis system</p> <p>Operation of IT systems of international payment orders</p> <p>Operation of customer relationship management system</p> <p>Operation and support of new web frontend system for custody clients</p> |
| R&R Software Zrt. (1038 Budapest, Ráby Mátyás u. 7. )   | Integration testing of certain IT systems  |
| Gemcon Economic Modelling and Consulting Kft. (1012 Budapest, Mátray utca 3. 4. em. 1.)   | Integration testing of certain IT systems  |
| Erste Group Bank AG (A-1100 Vienna, Am Belvedere 1, Austria)  | <p>Operation of a central KYC (know your customer) database for financial institution (bank) customers.</p> <p>Operation of a corporate client database for regulatory reporting</p> <p>Transaction monitoring services of cross border payments and SEPA payments</p>   |
| GIRO Elszámolásforgalmi Zrt. (1054 Budapest, Vadász u. 31.)   | Operation of a system facilitating simplified payment account transfer   |
| Clarity Consulting Kft. (1145 Budapest, Erzsébet királyné útja 29. B. ép.)  | Provision of system support and maintenance services   |
| Bisnode D&B Magyarország Információ Szolgáltató Korlátolt Felelősségű Társaság (Magyarország, 1093 Budapest, Közraktár utca 30-32.) | Mass identification of ultimate beneficial owner natural persons, inspecting PEP and sanctions lists and monitoring changes  |
| Mindspire Consulting Zrt. (Magyarország,  | Data migration and testing services  |

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| 1027 Budapest, Ganz utca 16. V. emelet)   |   |
| Remedios Zrt. (1063 Budapest, Bajnok utca 13.)  | Linux/Unix support services   |
| Automizy Marketing-technológiai Zártkörűen Működő Részvénytársaság (1097 Budapest, Könyves Kálmán körút 12-14)    | Operation services for e-mail sending system  |
| TC&C Távközlés- és Számítástechnikai Szolgáltató Kft. (Magyarország, 1155 Budapest, Wesselényi utca 35.)          | Telecommunication and information technology maintenance                            |
| DATEX Műszaki Fejlesztő és Szolgáltató Kft. (1051 Budapest, József nádor tér 11. II .em. 1.)                      | LHR system operation, maintenance and service                                       |
| Invitech ICT Services Kft. (2040 Budaörs, Edison u. 4. )  | process robotization  |
| Mint Consulting Kft. (1134 Budapest, Klapka utca 17. 1.)  | Integration testing of certain IT systems   |
| ThreatMark s.r.o. (Hlinky 505/118, Pisárky, 603 00 Brno, Czech Republic,)   | Installation and operation of cyber-fraud prevention system                         |
| EU-Diákok Munkaerőkövetítő és Szolgáltató Iskolaszövetkezet   | providing human resources by external service for administrative tasks              |
| Atlasz Iskolaszövetkezet  | providing human resources by external service for administrative tasks              |
| Bravonet Kft. (1145 Budapest, Újvilág utca 50-52.)  | application development   |
| Interface Kft. (1039 Budapest, Árpád utca 64.)  | IFACT and KKNM system support activities  |
| Intalion Kft. (1012 Budapest, Vérmező út 4.)  | ELK system support activities   |
| Oracle Hungary Kft. (1095 Budapest, Lechner Ödön fasor 7., Millenium Tower II.)                                   | EDW application development activities  |
| Compliance Data Systems Korlátolt Felelősségű Társaság (1037 Budapest, Montevideo út 2. B.ép.)                    | SAMAM system support activities   |
| Alerant Informatikai Zrt. (1117 Budapest, Infopark sétány 1.)   | System support activities related to the operation of certain IT systems            |
| APPELLO Kft. (1075 Budapest, Madách Imre út 13-14.)   | ÉBR system development activities   |
| SAS Institute Szoftver Értékesítő és Tanácsadó Korlátolt Felelősségű Társaság (1124 Budapest, Csörsz utca 49-51.) | Email module implementation and operation related to campaign management activities |
| Xdroid Informatikai és Szolgáltató Korlátolt Felelősségű Társaság (1031 Budapest, Záhony utca 7.)                 | Support activities of the voice-analyzing system Voiceanalytics                     |

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| Erste Group Card Processor d.o.o.<br>(Horvátország, 10000 Zágráb, Radnička cesta 45.) | Services for the technical implementation of EMV 3Ds2.X card SCA  |
| ARDINSYS Zrt.<br>(1023 Budapest, Mecset utca 10-12. fszt. 2.)                         | Support activities related to Electronic document and signature manager systems                                       |
| T-Systems Magyarország Zrt.   | CASIR licence és legislation changes tracking and system support activities   |
| Erste Digital GmbH<br>(Am Belvedere 1, 1100 Vienna, Austria)                          | Operation of CAPS system<br>Operation of KRM risk manager system<br>Operation of CreditLab system<br>Operation of SAP |
| SWICON Zrt.<br>(1031 Budapest, Záhony utca 7.)  | Operation of SMA system   |
| Pont Systems Informatikai és Tanácsadó Zrt.<br>(1117 Budapest, Fehérvári út 50-52.)   | VILMA system support services   |
| SmartX Solutions Kft.<br>(1118 Budapest, Rétköz u. 5.)                                | Support services for document templating tasks  |