

**AMENDED AND RESTATED TERMS OF THE TRAVEL POINT COLLECTION PROGRAM  
RELATED TO THE CO-BRANDED BANK CARDS OF WIZZ AIR AND ERSTE BANK**

The terms of the travel point collection program (“**Terms of Point Collection**”) offered in relation to the co-branded Wizz Air MasterCard Standard Credit Card of Wizz Air Hungary Kft. (hereinafter: “**Wizz Air**”) and ERSTE BANK HUNGARY ZRT. (hereinafter: “**Bank**”) contain provisions applicable to the travel point collection program related to the Wizz Air Cards described above.

**1. TERMS**

Co-branded Cards:

The credit card issued by the Bank in the framework of the cooperation between Wizz Air and the Bank, owned by the Bank and bearing the trademarks of Wizz Air, the Bank and MasterCard International (Wizz Air Credit Card).

Card Holder:

A private person for whom the Bank issues a Wizz Air Credit Card that is, the Main Card Holder and the Holder(s) of Add-on Cards.

Purchase transaction:

The transactions listed below, executed using a Wizz Air Credit Card are deemed purchase transactions:

- payment for goods and services at card accepting merchants using a POS terminal (card acceptance device) or another method
- payment for goods and services online
- topping up mobile telephone account balances at ATM-s offering this service.

A transaction will be deemed a purchase type transaction only if the merchant or bank accepting a Wizz Air Credit Card designates the same as such, thus betting /gambling type transactions executed at a merchant’s POS terminal or online, cash withdrawal transactions as well as interest and fee amounts debited will not be deemed purchase transactions.

Wizz Air services/fees:

- air ticket sales;
- baggage fee;
- administration fee
- airport check-in fee
- sports equipment fee
- name change fee;
- amendment fee;
- assigned seat fee
- priority boarding fee
- SMS confirmation fee
- infant fee
- on-time guarantee fee
- Wizz Flex fee

- transfer by bus
- travel insurance

Travel Point Collection Program:

A point collection program attaching to the use of Wizz Air Credit Cards, the rules of which are contained in these Terms of Point Collection.

Point:

A Point earned in the Travel Point Collection Program.

Points Earned:

The total number of points credited by the Bank on the Main Card Holder's point collection account on each 100 (one hundred) Forints spent on purchases executed using a Wizz Air Credit Card. The HUF amount is the amount debited by the Bank on the credit account on the use of the Wizz Air Credit Card referred to in this point. In addition, in respect of Wizz Air Credit Cards, the total number of Welcome Points credited to the Main Card Holder on one occasion, at the opening of the credit account are also deemed Points Earned, in respect of the new Wizz Air Credit Card Main Cards.

Basis for Earning Points:

Wizz Air Credit Card: The total sum of purchase transactions accounted in a given settlement period, on which the Bank calculates Points Earned. Basis for Earning Points contains also those purchase transactions accounted a given settlement period, for which the Bank does not credit Points in accordance with section 3.B.

The basis for earning points is the sum of the credit line attaching to the Main Card Holder's Wizz Air Credit Card times one, up to a sum of HUF 250,000. If a Comfort Bundle service is used, the basis for earning points is the sum of the credit line times one, up to a sum of HUF 450,000 Ft, or, in respect of a Comfort Plus Bundle, the sum of the credit line times one, up to a sum of HUF 650,000.

A Card Holder may earn points in a settlement period on purchases up to the total sums referred to above. If, in a given settlement period, the total sum of purchase transactions debited on the credit account exceeds the sum of the Basis for earning points as defined above, Points are earned on Purchase transactions debited on earlier dates. The Basis for earning points is to be understood as attaching to accounts, that is, it jointly relates to a Main Card and the relevant Add-on Cards.

Wizz account: A customer account generated in the system of Wizz Air, on which Wizz Air also maintains the Wizz Air balance, which serves for the payment of Wizz Air services/fees.

Wizz account number:

A ten-digit identifier provided by Wizz Air after registration on the website of Wizz Air (wizzair.com, myWizz menu point), attaching to the Wizz account.

Wizz user name:

The identifier provided in the course of registration on the website of Wizz Air (wizzair.com, myWizz menu point).

Redemption of Points:

The transformation of the Points Earned into Wizz Air balance. Wizz Air services/fees can be purchased or paid to the debit of the Wizz Air balance, but Points may not be used for this purpose.

As of 1 April 2019, the Points Earned accumulated in the Erste NetBank will be automatically transferred to the Wizz account on each banking day. The Main Card Holder can also initiate Point Redemption on days when no automatic point redemption is made.

Wizz Air balance:

The description of Points transferred by the Bank to Wizz Air, following their accounting in the system of Wizz Air, expressed in forints as the “Wizz Air balance”.

## **2. PARTICIPATION IN THE TRAVEL POINT COLLECTION PROGRAM**

2.1. Under the cooperation existing between Wizz Air and the Bank, a Card Holder requests, by submitting a Credit Card Application Form and the documents required for application to the Bank, the issuance of a Wizz Air Credit Card by the Bank. At the same time, the Card Holder accepts these Terms of Point Collection as binding on him/her.

2.2. Points may be collected using the Wizz Air Credit Cards under the terms set out below if the Card Holder holds an active Wizz Air Credit Card.

## **3. COLLECTION OF POINTS**

### **3.A. Welcome Points:**

**3.A.1. The Bank credits 10,000 Welcome Points for the Main Card Holder of his/her new Wizz Air Credit Card approved by the Bank, on the Main Card Holder’s Point collection account.**

3.A.2. As of 1 February 2019, the Bank awards Welcome Points if the Main Card Holder provides his/her mobile telephone number and email address on the Credit Card Application Form so that Erste Bank can contact him/her at these particulars, by phone, in a text message, email message and **internet banking service** regarding its products and services, applies for Erste **internet banking service** and e-statements or registers at the website of Wizz Air and has recorded his/her Wizz account number in the Erste NetBank within 60 days following the approval of the main card of the Wizz Air Credit Card, and uses the card for a purchase transaction at least on one occasion within 60 days following the approval of the card by the Bank. The purchase transaction shall be accounted during this period. The date of the first letter accompanying the main card of a Wizz Air Credit Card shall be deemed the approval date of the Wizz Air Credit Card. Welcome Points will be credited within three weeks after the accounting of the purchase transaction if the condition described above is met. The Bank only awards Welcome Points in respect of applications for a Wizz Air Credit Card Main Card but not regarding applications for Add-on Cards.

3.A.3. If a Wizz Air Credit Card (Main Card) is terminated by the Main Card Holder within twelve (12) months from its issuance, the Bank will be entitled to withdraw the discount granted in the form of

Welcome Points by debiting the Main Card Holder's credit account with a sum equivalent to the Welcome Points.

3.A.4. If a Card Holder as Main Card Holder holds a Wizz Air Credit Card and terminates such card within eighteen (18) months following the date of application and, in turn, applies for a new Wizz Air Credit Card as Main Card Holder within twelve (12) months following such termination, he/she **will not be entitled to Welcome Points on the new credit card and no other ad hoc promotions regarding application will be valid for the new credit card.**

3.A.5. The Bank does not regard as a new Card Application, if a Card Holder applies for a Wizz Air Credit Card by changing the type of an existing Erste Credit Card or by merging two existing of Erste Credit Cards, therefore the Main Card Holder will not be entitled to Welcome Points on new credit cards.

### **3.B. POINT COLLECTION**

**3.B.1.** Cardholders earn Points on Purchase transactions executed using Wizz Air Credit Cards, with the following exceptions: Points may be earned only on Purchase transactions; Points are not credited on transactions other than purchase transactions.

**Basic Points – as of 1 March 2019, in respect of all Wizz Air Credit Cards (Main Cards):**

- One (1) Point is earned on each sum of 100 forints (HUF 100) spent in the course of domestic and foreign purchases made (accounted) in a monthly settlement period.
- Two (2) Points are earned on each sum of 100 forints (HUF 100) spent on paying for Wizz Air services /settling fees using directly<sup>1</sup> a Wizz Air Credit Card on the website or via the telephone customer service of Wizz Air.
- Only whole Points may be earned as the Bank does not account for fractions of points. Points are accounted as the whole part of the sum received after dividing the amount of a Purchase with one hundred forints (HUF 100).
- Points are also earned on domestic and foreign purchases made by the holder of Add-on Cards, accounted by the Bank on the Main Card Holder's Point Collection Account.

**3.B.2. The Bank does not credit Points for the following transactions executed by a Card Holder using a Wizz Air Credit Card:**

- Purchase transactions for the purchase of financial instruments traded on the stock exchange and in the OTC market, thus securities, stock exchange indices, goods traded on the commodities' market (e.g. gold, oil etc.), foreign exchange;
- Fees and interest charged by the Bank;
- Cash withdrawal type transactions (eg. Transferwise, Revolut);

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<sup>1</sup> Indirect transaction eg. the Purchase was made **not** directly with a Wizz Air Credit Card but with a Wizz An Erste Max Credit Card registered in Curve and the Purchase was made via Curve).

- Betting/gambling type transactions executed at a merchant partner's POS terminal or via the internet;
- Purchase transactions executed in excess of the amount of the Basis for Earning Points;
- Funds transfer transactions executed using a Wizz Air Credit Card, via the Erste MobilePay service;
- Direct debit orders executed to the debit of a Wizz Air Credit Card settlement account (In force: as of 10 January 2017);
- Ad hoc HUF transfers executed to the debit of a Wizz Air Credit Card settlement account (In force: as of 10 January 2017) and
- Any type of postal transaction (In force: as of 10 January 2017 ) or service and merchandise transaction provided by another financial institution (eg Revolut) paid using a Wizz Air Credit Card (In force: as of 1 August 2019).

3.B.3. Regarding Wizz Air Credit Cards, Points are earned only on purchase transactions executed against the Basis for Earning Points, thus, in crediting Points, the Bank will not consider purchase transactions accounted in excess of the Basis for Earning Points or to the debit of a credit account exceeded in respect of a credit line lower than the Basis for Earning Points. In force: as of 1 February 2019.

3.B.4. Regarding Wizz Air Credit Cards the Card Holder is entitled to earn Points in a given settlement period on Purchase transactions having a maximum combined value of HUF 250,000 (or the amount of the Promotional Bundle's Point Collection Basis selected by the Main Cardholder described in Section 7) or if the amount of the credit line is lower, a combined value equivalent to the sum of the credit line times one. If in a given settlement period, the total sum of Purchase transactions debited on the credit account exceeds the sum of the Basis for Earning Points defined above, the Bank grants Points on Purchase transactions debited on earlier dates. In force: as of 1 February 2019.

3.B.5. Purchase Transactions executed using Add-on Cards are also taken into account in respect of the Main Card Holder's Basis for Earning Points, considering that a separate Basis for Earning Points is not attached to an Add-on Card.

3.B.6. The Basis for Earning Points is to be understood as an aggregate for domestic and foreign purchases and purchases paid using a Wizz Air Credit Card on the website or via the telephone customer service of Wizz Air.

3.B.7. If, regarding goods or services paid using a Wizz Air Credit Card, the goods are returned or a sum is credited as adjustment due to a duplicate transaction after the accounting of the transaction and the sum of the Purchase transaction is credited on the Credit Account, the Bank does not grant Points on such transaction. If Points have been credited, the Bank is entitled to delete the Points already credited. **Regarding goods returned or amounts credited with the purpose of correcting a duplicate transaction, the Card Holder is responsible for reporting such transaction to the Bank.** If the Card Holder fails to report the transaction(s) described above to the Bank, such failure shall be deemed a wilful breach of contract on the part of the Card Holder which entitles the Bank to terminate the Bank Card or the Credit Card agreement.

3.B.8. The Bank sends the Main Card Holder reports on the Points earned using the Wizz Air Credit Card on a monthly basis, as part of the Credit Card account statement.

3.B.9. The Points earned using Wizz Air Credit Cards (both the credit card and the bank card) are available for viewing per purchase and in the aggregate in the Erste NetBank after logging in as required

by the Bank. The Customer Service or branches of the Bank cannot provide information regarding Points earned.

3.B.10. Complaints regarding Points credited are investigated in the authority of the Bank, in accordance with the rules of procedure of the Bank. The systems of the Bank shall be decisive in determining whether a complaint is justified or not.

3.B.11. The Bank credits points earned on purchases on the Main Card Holder's Point Collection Account on the date the transaction is accounted.

3.B.12. Travel agencies or tour operators may not accumulate Points on Purchase transactions – including the purchase of Wizz Air services – whereby they purchase services for their customers using a Wizz Air Credit Card. Regarding such transactions the points to be credited on transactions will be deleted without a notice to that effect.

3.B.13. Wizz Air and the Bank may announce additional opportunities for earning Points in the form of promotions.

3.B.14. Regarding a Wizz Air Credit Card applied for via the combination of the Card Holder's two existing credit cards issued by Erste Bank, the balance carried over from the replaced/cancelled credit card issued by Erste Bank onto the Wizz Air Credit Card shall not be deemed purchase, thus no Wizz Air points are credited on the balance carried over.

3.B.15. Erste Bank does not credit Wizz Air points on the days when the Main Card Holder Customer holding an Erste Max Credit Card owes an overdue debt to Erste Bank as a result of a credit card.

3. B. 16. The Bank will only provide Wizz Air points for purchase transactions that have been paid by Erste Wizz Air credit card. The Bank is not responsible for any technical problems or other technical reasons that may occur with the acquiring bank or international card company and the cardholder is not able to pay a specific purchase by Erste Wizz Air credit card. If, for whatever reason, the purchase transaction is not paid by Erste Wizz Air credit card, the Bank will not provide Wizz Air points.

#### **4. WIZZ AIR REGISTRATION, SERVICE ACTIVATION IN ERSTE NETBANK, TRANSFER OF COLLECTED POINTS TO WIZZ AIR**

4.1. The transfer of the collected points to Wizz Air requires the activation of the service in Erste NetBank.

4.2. The service is activated by entering the Main Cardholder's e-mail address in Erste NetBank. The e-mail address given at the time of activation must be the same as the e-mail address provided during Wizz Air registration. The Main Cardholder must enter only His/Her email address. To provide the correct e-mail address is the responsibility of the Main Cardholder. The Bank disclaims all liability for any damage to the cardholder due to an incorrect e-mail address provided by the Cardholder, including the case where the Main Cardholder knowingly enters the email address of another person when activating the service, which the Bank considers to be a serious breach of contract.

4.3. If the Wizz Air Main Cardholder has already registered at [www.wizzair.com](http://www.wizzair.com) and has a Wizz account number there is no further action regarding registration and activation of the service.

4.4. If the Wizz Air Main Cardholder is has not registered on [www.wizzair.com](http://www.wizzair.com) and does not have a Wizz account number, the Bank forwards its e-mail address to Wizz Air once the service has been activated. Wizz Air begins the registration of the Main Cardholder on [www.wizzair.com](http://www.wizzair.com) using the e-mail address provided. Wizz Air notifies the Main Cardholder by e-mail of the registration initiated, providing the Main Cardholder's access code and requesting the registration to be finalised by entering the details of the Main Cardholder.

4.5. Points earned through purchases are collected independently of the activation of the service.

4.6. To inquire and redeem Wizz Air points (transmission of points to Wizz Air) is possible after activation of the service.

For Credit Cards approved after April 1<sup>st</sup>, 2019: In case service is not activated, points collected are deleted after 6 months from credit card approval and then in the absence of activation of the service, every 6 months thereafter.

For Credit Cards approved on or before April 1<sup>st</sup>, 2019: In case service is not activated, points collected are deleted on 01/10/2019 and then in the absence of activation of the service, every 6 months thereafter.

In case during these 6 months the Main Cardholder registers at Wizz Air and enters His/Her Wizz Air account number in Erste Netbank, the points collected and not yet deleted are transferred to Wizz Air – on Cardholder's request.

4.7. In case the Main Cardholder does not complete His/Her Wizz Air registration, Wizz Air does not credit the points transferred by the Bank to the Main Cardholder's Wizz Air account. The point are retained for 6 months and deleted after 6 months from the date the Bank transferred them to Wizz Air.

4.8. The change in the Wizz account number is only permissible in exceptional cases and requires written approval from both the Bank and Wizz Air each time. The modification of the Wizz account number involves the inactivation of the modified Wizz account number in Wizz Air system. If the registration has been finalised during this period, Wizz Air will credit the main card holder's Wizz Air account upon special request from the main card holder.

## 5. AREAS FOR USING THE POINTS

5.1. The Main Card Holder may use the Points earned for purchasing the Wizz Air services defined in point no. 1. and for settling fees. During its validity period, the Wizz Air balance generated from the Points earned can be used for the purchase of Wizz Air services/the settlement of fees with no time or seasonal constraints.

Regarding the purchase of a Wizz Air air ticket, in case of Wizz Discount Club Standard Membership a total of 1 (one) additional person travelling together may be designated in the course of one booking and **one person travelling shall hold a Wizz Air account that contains the Wizz Air balance intended to be used**. Consequently, if the holder of the Wizz Air account is the Main Card Holder, he/she shall be one of the persons travelling as it is not possible for the Main Card Holder to only book air tickets for the Holder of an Add-on Card.



As of 1 June 2019, following the annual membership renewal becoming due, the Wizz Discount Club Group Membership will be requalified as Standard membership. In the course of one booking, in case of Wizz Discount Club Group Membership maximum 5 (five) other person travelling together may be designated and **one of the persons travelling shall possess the Wizz Air account with that contains the Wizz Air balance intended to be used** (Main Card Holder).

5.2. Points earned may not be used by travel agencies or tour operators for purchasing Wizz Air services for their customers. Upon use or attempted use for such purpose the Points earned will be deleted without a notice to that effect.

5.3. Points earned may be used as partial amounts, that is, it is possible for a Card Holder to pay a portion of the sum of the booking against a Wizz Air balance and another portion using other means of payment (e.g. bank card payment).

5.4. A Wizz Air balance generated from Points earned may be used upon booking on the wizzair.com web page or using the Wizz Air telephone customer service.

5.5. If a Card Holder intends to book a flight **using his/her Wizz Air balance** on the wizzair.com website, **he/she must log in using his/her Wizz username (e-mail address) and password into his/her Wizz account** (in the myWizz menu point) and start the booking process by selecting the **“Book a seat”** menu point on the home page.

5.6. At the start of the booking process the Card Holder should select “Wizz Account” in the “Summary” window under the “Payment Method” menu point and, upon the completion of booking, the “Wizz Account” option should be selected in the “Payment” step.

5.7. If a Card Holder fails to start the booking process using the method described in points 5.5. and 5.6 but pays the sum thereof using a Wizz Air Credit Card or other means, it will not be possible to subsequently credit Points or the Wizz Air balance and to adjust the amount of the booking with the corresponding amount.

## **6. DURATION OF THE POINT COLLECTION PROGRAM. REDEMPTION OF POINTS**

6.1. Points may be used in the manner and under the conditions set out in these Terms. The Travel Point Collection Program has an unlimited duration subject to the agreement existing between Wizz Air and the Bank, which may be terminated at any time. The terms of the Travel Point Collection Program may change subject to an agreement between Wizz Air and the Bank or their decision to that effect, that is, Wizz Air and the Bank are entitled to unilaterally amend these Terms in such a case, without a prior notice made to the Card Holder to that effect. The prevailing Terms of Travel Point Collection in force are available for viewing on the webpage of the Bank ([www.erstebank.hu](http://www.erstebank.hu)).

**6.2. Points earned have an identical HUF value, that is, 1 Point = 1 Forint.**

6.3. Points may not be redeemed for cash.

6.4. Points earned by the Main Card Holder will be automatically forwarded to Wizz Air as of 1 April 2019, that is, the Bank initiates the exchange of Points earned into a Wizz Air balance on a daily basis (conditions are described in section 4). Following exchange/redemption, the Points redeemed increase



the available Wizz Air balance. Wizz Air seeks to credit Points to the Wizz Air balance within 3 business days following the initiation of redemption.

**6.5. On 1 April 2019, all Points** credited by the Bank on the Point collection account of a **Wizz Air Credit Card** Main Card Holder registered on the Wizz Air website, connected with the Erste NetBank that is, **holding a Wizz Air account number will be automatically carried over** onto the Wizz Air account and transformed into a balance (conditions are described in section 4).

6.6. Wizz Air exchanges the Points received into forints, transforms them into a so-called “Wizz Air balance” and credits them onto the Wizz account number designated by the Main Card Holder.

**6.7. A Wizz Air balance is available for use for 12 months following receipt (crediting).** Each Wizz Air partial balance is available for use for 12 months following receipt.

6.8. Card Holders may submit any possible complaints regarding Points credited and Point redemption to the Bank and may report issues possibly arising in respect of the Wizz Air balance and its use to Wizz Air.

## **7. Promotional Bundles available for purchase attaching to the Wizz Air Credit Card**

7.1. In addition to the renewed loyalty program, Erste makes promotional offers to its existing customers. The relevant fees are contained in Annex no. 5 to the Announcement on Retail Credit in force.

7.2. As of 1 April 2019, until revocation, Comfort or a Comfort Plus promotional bundles are available for purchase attaching to Wizz Air Credit Cards.

### **7.3. Comfort Bundle**

Points to be Earned: 1 point for each 100 forints spent on non-Wizz Air purchases, 3 points for each 100 Forints spent directly with Wizz Air Credit Card on Wizz Air purchases.

Basis for earning points: up to HUF 450,000 per month, but up to the sum of the credit line.

Special offer: Preferential repayment: 0% APR financing for a term of 6 months for purchases at Wizz Air.

### **7.4 Comfort Plus Bundle:**

Points to be Earned: 1 point for each 100 forints spent on non-Wizz Air purchases, 4 points for each 100 Forints spent directly with Wizz Air Credit Card on Wizz Air purchases.

Basis for earning points: up to HUF 650,000 per month, but up to the sum of the credit line.

**7.5. As part of a promotion, the Bank credits 20,000 Welcome Points for the Main Card Holder of a Wizz Air Credit Card approved by the Bank, on the Main Card Holder’s Point collection account when the Main Card Holder applies for a Wizz Air Credit Card together with Comfort Package. The promotion involves credit cards applied for between 1 April 2019 and 31 May 2019 and approved until 1 July 2019.**

## **8. LIABILITY OF THE BANK**

8.1. The Bank accepts no liability for issues that may arise in connection with services in Wizz Air’s scope of interest.

8.2. If a Card Holder provides an improper Wizz account number in the Erste NetBank at the time of the first redemption of Points, (no such number exists, it is not active, it is not the Card Holder's own Wizz account number), the Bank does not accept liability for the forwarding of the relevant Points and for crediting the same on a Wizz Air account.

8.3. The cancellation of a Wizz account number does not affect the Wizz Air Credit Card Agreement. In such a case, the Bank does not accept liability for the forwarding of Points or for the crediting of already forwarded Points onto an Identifier possibly renewed at a later point in time.

8.4. The Bank accepts exclusive liability for the operation of Wizz Air Credit Cards without Wizz Air having any liability whatsoever.

8.5. In case of interpretation dispute it is Hungarian Language is authoritative.

### **9. Data processing, privacy**

The cardholder has the right to request information at any time from Erste Bank Hungary Zrt. (Budapest Pf. 1933) regarding the processing of his/her personal data, to request the correction or deletion of his/her personal data, and to exclude that the Bank may offer him/her its services directly.

### **10. Promotion**

**10.1.Promotion prolonged:** Main Card Holder Customers holding a Wizz Air Credit Card, who apply for a new Wizz Air Credit Card Main card and their application is approved by the Bank, will be credited 20,000 (twenty thousand) Welcome Points on the Main Card Holders's Point collection account if they meet the conditions set by the Bank in Section 3.A. of this document. The Bank credits the welcome points only if a newly issued Wizz Air Card Main Card is applied for, and not in the case of a Supplementary Card application. **Promotion is valid only for Wizz Air Credit Card applications, where the application date is between November 07th, 2019 and January 15th, 2019 and the approval date is February 15th, 2020. at the latest.**

In force: Budapest, As of 25 January 2021.