

## THE DECISION ON FEES FOR VISA CARDS

NAK-VC/12-2020/01

Decision on Fees for Visa Cards No. NAK-VC/12-2020/01 Decision on Fees for Visa Cards No. 1<sup>st</sup> January 2021 thereby replacing the Decision on Fees for Visa Cards No. NAK-VC/06-2020/01 as of 1<sup>st</sup> July 2020.

MEMBERSHIP FEE			
Type of product	CONSUMERS		LEGAL ENTITIES
	MEMBERSHIP FEE		MEMBERSHIP FEE
	Basic user	Additional user	Basic user
Visa Classic	180 HRK	100 HRK	-
Visa Croatia Airlines	300 HRK	162 HRK	-
Visa Gold	400 HRK	200 HRK	-
Visa Platinum	800 HRK	400 HRK	-
Visa Revolving	-	-	-
Visa Croatia Airlines Revolving	-	-	-
Visa Business Charge	-	-	120 HRK
Visa Business revolving	-	-	120 HRK
Visa Croatia Airlines Business revolving	-	-	300 HRK
Visa Corporate	-	-	120 HRK

FEES FOR CASH WITHDRAWALS FROM THE CARD			
Fee type	Consumers	Legal entities	
<b>Fees for cash withdrawals from the card</b>			
Fee for cash withdrawal from the card at ATMs in Croatia and abroad	3.5%, min 30 HRK	3.5%, min 30 HRK	
Fee for cash withdrawal on POS devices in Croatia and abroad	3.5%, min 30 HRK	3.5%, min 30 HRK	
Fee for cash withdrawal from the card at ATMs in Croatia and abroad Visa Revolving/Visa Croatia Airlines Revolving	-	-	
Fee for cash withdrawal on POS devices in Croatia and abroad Visa Revolving/Visa Croatia Airlines Revolving	-	-	
CONSUMER CREDITING			
Fee type	Consumers	Legal entities	
<b>REVOLVING LOAN</b>			
Interest rate	7,45%	9.99%	
Minimum repayment amount as a percentage	4%	8.33%	
Minimum repayment amount	100 HRK	500 HRK	
EIR*	7,75%	10.68%	
OTHER FEES			
Fee type	Consumers	Legal entities	
<b>CARD AND PIN ISSUING FEE</b>			
Card issuing fee (basic and additional user)	30 HRK	30 HRK	
Card re-issuing fee (basic and additional user)	30 HRK	30 HRK	
Card issuing fee (basic and additional user) Visa Revolving/ Visa Croatia Airlines Revolving	-	-	
Card re-issuing fee (basic and additional user) Visa Revolving/ Visa Croatia Airlines Revolving	-	-	
PIN re-issuing fee	20 HRK	20 HRK	
<b>FEES FOR USING SMS PACKAGES AND SERVICES</b>			
Monthly fee for the service "ECC SMS Info" – Account balance and available funds	4 HRK	-	
Monthly fee for the service "ECC SMS Info" – Authorization	3 HRK	-	
<b>OTHER FEES</b>			
Fee for resending the undelivered card	30 HRK	30 HRK	
Fee for card re-issuance	50 HRK	50 HRK	
Fee for emergency card re-issuance and card issuance prior to renewal	100 HRK	100 HRK	
Fee for card confiscation at the point of sale	300 HRK	300 HRK	
Fee for sending a copy of the slip from the point of sale in Croatia upon user complaint	20 HRK	20 HRK	
Fee for sending a copy of the slip from the point of sale abroad upon user complaint	70 HRK	70 HRK	
Fee for receipt issuance, whatever the intended purpose	30 HRK	30 HRK	
Fee for sending the third and each subsequent copy of the invoice (registered mail)	25 HRK	25 HRK	
Fee for contracted sending of invoices via registered mail	10 HRK	10 HRK	
Fee for invoice analysis at request	15 HRK	-	

\*Effective Interest Rate (EIR), the annuity amount and total revolving loan repayment amount have been calculated under the assumption that the maximum Revolving loan is drawdown in a single instalment and repaid in 12 monthly instalments in their full amount. Different amounts and dynamics of fund withdrawal, longer repayment and payment period in the amount different from the monthly instalment amount cause a different calculation of the EIR