

Simply book your seat in the Erste Premier Lounge or the Mastercard Lounge at Václav Havel Airport in Prague.

Reservations are charged at the standard rate. As an Erste Private Banking client, you can use a **promo code** to book your lounge access **for free**.

- The lounge can be reserved at least 24 hours in advance.
- Lounge reservations can be made for 2 hours.
- If your plans change, please cancel your reservation at least 48 hours before your scheduled departure.
- Reservations cannot be modified. If needed, cancel your existing reservation and make a new one.

How to book your lounge access

1.

Request a promo code – Contact your banker or send an email to this [address](#). We will send you the promo code no later than the second business day, provided we receive your request by 4:30 p.m. Use this code to reserve a seat in the lounge.

2.

Access the booking system – In your George app, go to the Extra section, select Benefits and click on Airport Lounges. Here, click on the link Booking Form – Go. Or use the Prague Airport [reservation system](#) directly.

3.

Enter the promo code and booking details. Please especially mention children aged three to twelve. You can book for up to 4 people at a time, including children.

4.

To enter the lounge, have your **reservation number** from the email ready and present yourself in the manner required by the lounge. Rules for entry [HERE](#).