

# Visa Assistance – a personal assistant

Virtually every day, something comes along that we can help you with. Your wishes will be taken care of whether you are at home or travelling abroad. You can use your personal assistant free of charge three times a month.

Among other things, **we can find contacts and compare offers in various price ranges for you** – all you need to do is tell us what you would like. You make the choice, and then we will grant your request.



We will find the following relevant contacts/ facilitate for you:

- Craftsmen, specialist physicians, lawyers, car service, cleaning or moving services, translators, guides, messengers and so on
- Babysitting, language courses, or schools
- Engagement and wedding agencies
- Comparison of cars to buy

We have a few tips for you on how to make use of the service. There is plenty we can do – just give us a try.

Do you like travelling?

- We can help you plan your holidays.
- We will book all means of transport, accommodation and related services (restaurants, wellness, parking, golf, trips, admission to sights etc).
- We will provide travel advice on road tolls, recommended vaccinations, mandatory car equipment abroad and so on.

Do you want to make your loved ones or yourself happy?

- We will obtain cinema, theatre, concert or sports event tickets for you in the Czech Republic or abroad, including VIP seats.
- We will provide delivery services for flowers, gifts, meals, beverages, gift baskets and so on.
- We can suggest good places to celebrate anniversaries, including entertainment at parties.

If you choose to use the service:

The **Visa Assistance** service is provided by UCplus.cz s.r.o. which is ready to allocate 30 minutes to each request **on business days from 9 am to 6 pm** at **+420 771 111 100**. You can submit your requests by telephone or **via WhatsApp**.

For verification, you will need the first nine digits on your Visa Infinite card.

