















Instructions for the use of airport lounges

Erste Private Banking clients who have savings and investments worth CZK 10 million or more with the Financial Group of Česká spořitelna, or clients with savings, investments and credit products up to an aggregate amount of CZK 20 million or more enjoy **free entry to all airport lounges for themselves and those accompanying them**.








Prague Václav Havel Airport, Terminal 2, airport lounge: Erste Premier Lounge			 LOUNGE @ Prague Airport
1	Client without companions (free entry for children aged up to 3 years) 	Card with logo An Erste Private Banking/Erste Premier card physically carried by the client or a QR code in mobile George 	Unlimited number of free entries* 
2	Client with companions (four guests maximum) 	Card with logo An Erste Private Banking/Erste Premier card that is either carried physically by the client or is registered in LoungeKey 	Free entry for clients with companions* 

You can also use the priority security check.

* Access is not guaranteed if the capacity of the lounge is reduced.

Prague Václav Havel Airport, Terminal 1, Mastercard LoungeBratislava, Mastercard Caproni Lounge Vienna, SKY Lounge, VIENNA Lounge			
1	Client without companions (free entry for children aged up to three years) 	LoungeKey programme on an Erste Private Banking/Erste Premier card that is either carried physically by the client or is registered in LoungeKey 	Unlimited number of free entries* 
2	Client with companions (four guests maximum) 	LoungeKey programme on an Erste Private Banking/Erste Premier card that is either carried physically by the client or is registered in LoungeKey 	Free entry for clients with companions* 

* Access is not guaranteed if the capacity of the lounge is reduced.

LoungeKey network airport lounges all over the world			
1	Client without companions 	LoungeKey programme on an Erste Private Banking/Erste Premier card that is either carried physically by the client or is registered in LoungeKey 	Unlimited number of free entries* 
2	Client with companions 	LoungeKey programme on an Erste Private Banking/Erste Premier card that is either carried physically by the client or is registered in LoungeKey 	Free entry for clients with companions* 

* Access is not guaranteed if the capacity of the lounge is reduced.

If a client does not satisfy the Erste Private Banking criteria, the following rules apply.

How to use the convenience of airport lounges

Erste Private Banking clients		
Prague Václav Havel Airport Terminal 2, Erste Premier Lounge, Schengen	Visa card with the Erste Premier/Erste Private Banking and LoungeKey logos The cardholder, companions and children aged up to 3 years have an unlimited number of free entries. Maximum number of guests in the lounge: 4 Individual security checkout before entering the Erste Premier Lounge (four guests maximum)	Recommendations To enter, produce an Erste Private Banking/Erste Premier card that you carry with you or a QR code in George. For your guest, state that you want them to enter on the basis of LoungeKey and produce a plastic card with the Erste Private Banking/Erste Premier logo or a card registered in the LoungeKey app.
Prague Václav Havel Airport Terminal 1, Mastercard Lounge, outside Schengen Vienna, Schwechat Vienna Lounge and SKY Lounge, both inside and outside Schengen Bratislava M. R. Štefánik Airport Mastercard Caproni Lounge	Visa card with the Erste Private Banking/ Erste Premier and LoungeKey logos The cardholder, companions and children aged up to three years have an unlimited number of free entries. Maximum number of guests in the lounge: 4	Recommendations For yourself and your guests to enter, use the Erste Private Banking/Erste Premier card you carry with you or that is registered in LoungeKey.
LoungeKey network lounges all over the world	LoungeKey The cardholder and their companions enjoy an unlimited number of free entries.	Recommendations On entering the lounge, state that you use the LoungeKey service. You may produce a plastic card with the Erste Private Banking/ Erste Premier logo or a card registered in LoungeKey. Entries for children and guests follow the rules defined for the individual lounges – we recommend that you check these rules prior to your trip.
Restaurants within the LoungeKey network	You can use your eight free LoungeKey entries at selected airport restaurants. This option may be used, for instance, when the lounge has reached full capacity. The same discount applies to those who accompany you. For each discount redeemed, one entry under the LoungeKey Programme will be deducted. All you need to do is inform the server that you are using the LoungeKey Programme during checkout and pay using our Visa Infinite card. You can find an overview of the restaurants participating in the LoungeKey website .	

Additional information and recommendations for using airport lounges

Erste Premier Lounge

- On entering any lounge, you will be asked to produce any card with the Erste Private Banking/Erste Premier logo that you carry with you (Visa Infinite debit/credit) and your air ticket or boarding pass.
- If you produce a card with the Erste Private Banking/Erste Premier logo, you will receive a priority security check.
- If you forget your card with the Erste Private Banking/Erste Premier logo, complete a form with your ID information at the reception desk and you will be allowed to enter at a charge that we will then refund to your account.
- If you enter a lounge with your partner or children older than 3 years who are not Erste Private Banking/Erste Premier logo cardholders, we will treat them as guests.
- The lounge can only be used for departures from Prague.



LoungeKey network lounges



- You can use any lounge in the world designated with the LoungeKey logo.
- On entering the lounge, state that you are using the LoungeKey service.
- You can use any card with the Erste Private Banking/Erste Premier logo (Visa Infinite debit/credit) or a card registered in the LoungeKey app and an air ticket or boarding pass.
- The lounge personnel will load the information from the card (the device used for this is not a payment terminal) or write it down. They will then give you a confirmation of use. Please check this and sign it.
- Please ensure that your card is valid at all times, otherwise the lounge will deny you access. Please note that lounges have their own terms and conditions, including charges on non-standard services, and may deny access in specific cases. We recommend that you check the terms and conditions in advance.

Registering your payment card



- First, download the LoungeKey mobile app to your smartphone.
- Enter information on any payment card bearing the Erste Premier or Erste Private Banking logo.
- Please enter your principal personal data without diacritics.
- Upon registration in LoungeKey and following every update of card information, your card will be verified prior to the authentication at USD 3.25 (Visa), which will then be cancelled automatically.
- Your card must be authorised for internet payments at the time of registering.

How can LoungeKey help you?

The LoungeKey mobile app allows you to have all the important information about lounges readily available. This means you can easily find out about the amenities and services of a particular lounge, its opening hours and the quickest way to get there. The app includes navigation of the airport premises.

Information on charges for paid entries is available here (clients with an account balance lower than CZK 10 million and/or with balances and loans lower than CZK 20 million). If you exceed eight free entries per calendar year, we will always charge the price for the use of the lounge to the Erste Private Banking account regardless of the card used.

