

# How to enjoy the comfort of airport lounges

The bank bears the full cost of airport lounge admission for Erste Private Banking clients owning an account balance in excess of CZK 10 million (in accounts with Erste Group). For lounge admission, simply present any card with the Premier logo and your air ticket or boarding pass.

## Erste Private Banking clients with an account balance lower than CZK 10 million

<b>Prague, Vaclav Havel Airport</b> Terminal 2, Erste Premier Lounge, Schengen	<b>Visa and Mastercard with the Premier LoungeKey logo</b>		<b>Recommendations</b>
	Cardholders and children up to 12 years FREE, guests for a charge, maximum number of guests 4.		For yourself, use your card (Visa or Mastercard). For your guests, tell the staff you wish to use the LoungeKey service and present any Erste Premier card. Alternatively, the guests may pay for their admission.
<b>Prague, Vaclav Havel Airport</b> Terminal 1, Mastercard Lounge, outside Schengen  <b>Vienna, Schwechat</b> SKY Lounge, Schengen and outside Schengen, Check-in 3 and JET Lounge, Schengen, Check-in 1 and 2  <b>Bratislava, Airport M. R. Štefánika</b> Mastercard Caproni Lounge	<b>Mastercard with the Premier logo</b>	<b>LoungeKey</b>	<b>Recommendations</b>
	Cardholders and children up to 3 years accompanied by an adult FREE, up to 4 guests FREE, a fifth for a charge.	Clients with a Premier account – 6 entries per year FREE, then for a charge (50% of the price). Children up to 3 years FREE.	For yourself, use your Mastercard World Elite card. For your fifth and other guests, tell the staff you wish to use the LoungeKey service and present any Erste Premier card. Alternatively, the guests may pay for their admission.
<b>Lounges all over the world within the LoungeKey network</b>	When entering a lounge, please specify that you are using the LoungeKey service and present any Erste Premier card. For yourself and your guests, you can enjoy 6 entries per calendar year FREE, then we bear 50% of the cost of subsequent entries. Admissions for children and the permitted numbers of guests are governed by the rules for the individual lounges, we recommend checking the terms and conditions beforehand.		

# Additional information and recommendations for using airport lounges

## Erste Premier Lounge

- When entering a lounge, please present any card with the Erste Premier logo (Visa Infinite debit/credit, Mastercard World Elite) and your air ticket or boarding pass.
- If you present a card with the Erste Premier logo, you will be treated to a priority security check.
- If you forget your card with the Erste Premier logo, complete a ticket with your identification information at the reception desk and you will be granted admission for a charge, which we will then refund to your account.
- If you are using a lounge with a partner or children aged over 12 years who are not Erste Premier cardholders, we approach them as guests.
- The entry fee for your guests you can pay with your free entries within the LoungeKey service, then we bear 50% of the cost of subsequent entries. In this case, we charge the entry fee to your Premier account, regardless of the type of the card used.
- The guest can pay for the entrance itself.
- If your guest who paid the full price for admission to a lounge becomes a Premier or an Erste Private Banking client within 6 months, the charge will be refunded.

## Lounges in the LoungeKey network

- You can use any one from more than 1,100 lounges all over the world bearing the LoungeKey logo.
- When entering a lounge, please specify that you are using the LoungeKey service.
- You can present any Erste Premier card (Visa Infinite debit/credit, Mastercard World Elite) and your air ticket or boarding pass.
- The lounge staff will read the card information (not using a payment terminal) or write the card information down. Then they will give you a confirmation of entry; please check it and confirm it with your signature.
- Please make sure that your payment card is valid at all times, otherwise you may be denied access to a lounge.
- Please note that lounges operate under their own terms and conditions including charges for non-standard services and they may deny access in certain cases. We therefore recommend that you check their respective terms and conditions beforehand.



### Information on charging admission to clients with account balance lower than CZK 10 million

- If you exceed the limit of six admissions free of charge, we will always debit the price for using the lounge to your Premier account regardless of the type of the card used.

### Benefits of the LoungeKey mobile application

Aside from the Digi Card, which you can also use for identification when entering airport lounges, the LoungeKey mobile application will allow you to get all the relevant information about lounges easily. You can quickly find out the equipment and services offered by the particular lounge, its opening hours and the quickest way to get there. The application includes airport navigation software as well.

### Registering your payment card

- First, [download the LoungeKey mobile application](#) to your smart phone.
- Enter the information regarding any of your payment cards bearing the Erste Premier logo.
- Please fill your personal information in without diacritics.
- To verify your card, pre-authorisation will take place on your card account at USD 3.25 (Visa) or USD 1 (Mastercard), and it will be cancelled automatically afterwards.
- At the time of registration, your card settings should be such as to include an authorised limit for online payments.



The information on airport lounges is also available from your private banker or from the Erste Private Banking priority line at +420 956 777 569.