**Using Payment Cards with PCI Certification Securely**

1. **Choose a secure PIN**

A PIN is always **four digits long.** Therefore, choose a PIN that is easy to remember but difficult for others to guess. **Never disclose your PIN to anyone and make sure to change it regularly.**

2. **A card is non-transferrable**

A card is issued to only one specific user and must not be used by anyone else.

3. **Once you are done using your card, remove it from the reader**

4. **Your computer's operating system**

Always use the most up-to-date version of your computer's operating system and make sure that it is supported by the manufacturer and the bank**.**

5. **Software and antivirus programs**

Install only **legal software** on your computer and **update it regularly.** Do not open unknown links to suspicious foreign sites. Only visit trusted and known sites. Do not download anything from unknown sites.

6. **Be wary of suspicious emails**

Use the spam filter in your email account. Add other protection tools (antispyware, anti-adware, etc.). Do not open emails with suspicious links or attachments.

7. **Do not connect unknown media**

Do not connect unknown media (USB flash drives, CDs, DVDs etc.) to your computer.

8. **If something does not feel right, contact us**

If you suspect that the security of your internet banking has been compromised, contact us immediately. You can call Česká spořitelna's toll-free number **800 207 207** (+420 956 777 956 if you are calling from abroad) or send an email to csas@csas.cz

If you have received a suspicious email that tries to pass itself off as being from Česká spořitelna, please forward it to phishing@csas.cz