

Instruction for Change of Security Method Limits

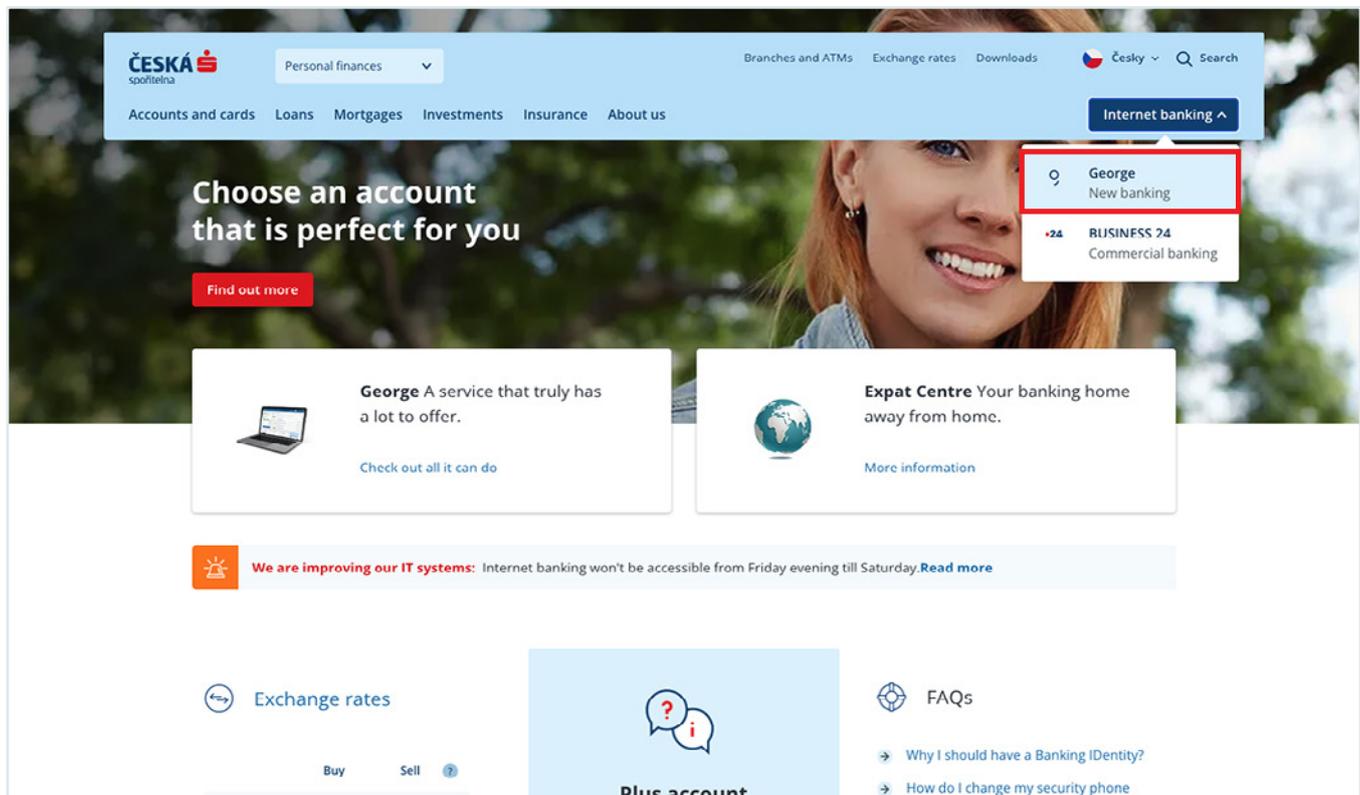
You can decrease the limit without further confirmation. **However, to increase the limit above 1,000,000 CZK you will need and activation code. Before the activation, get the code from an ATM or at a branch – you will avoid interruption of the process.**

George banking provides the following daily limits for individual security methods:

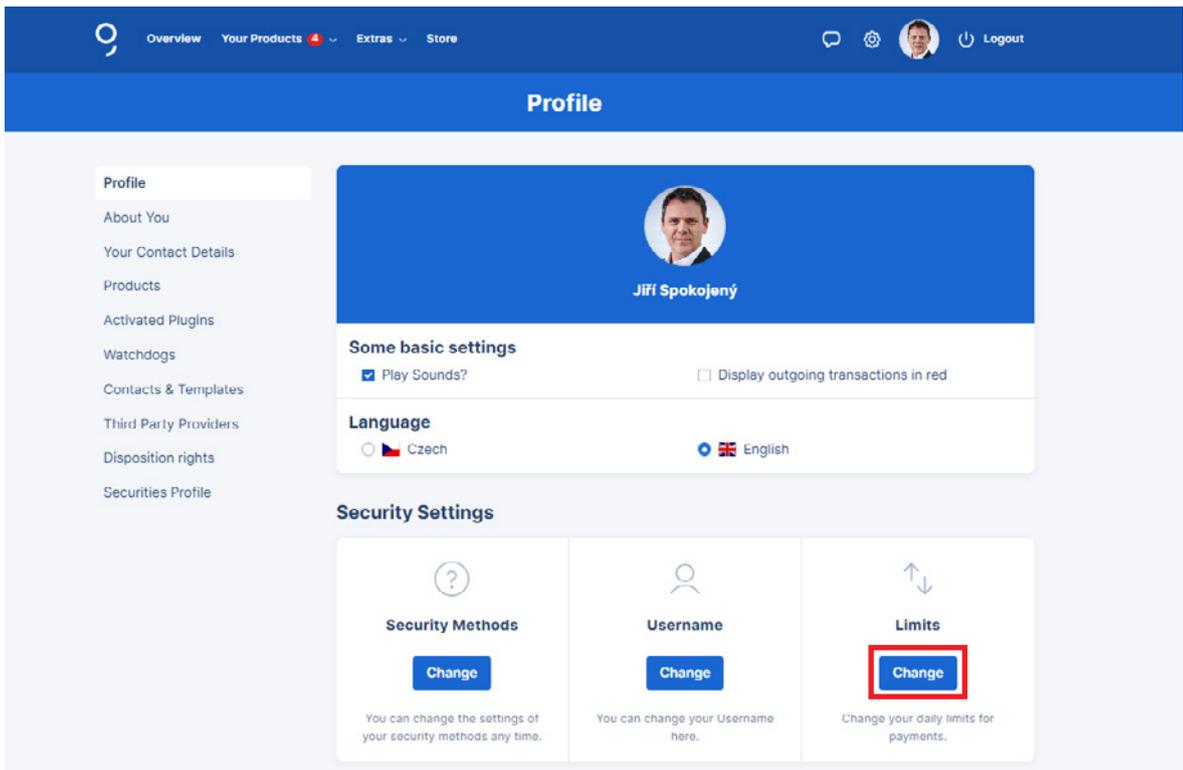
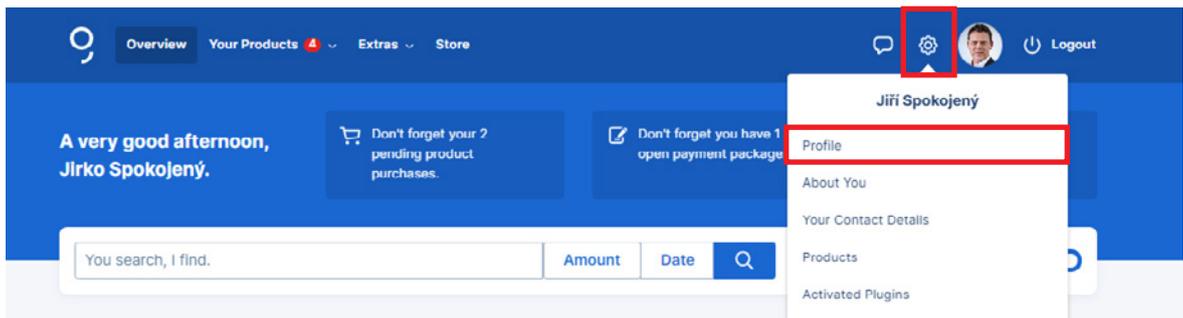
Method	Basic daily limit	Scope of the limit
SMS and password	20,000 CZK	200,000 CZK
George klíč	20,000 CZK	10,000,000 CZK
Voice verification	50,000 CZK	100,000 CZK

However, you can change these pre-set limits in the **internet banking**, section Security Method Management. Let's do it!

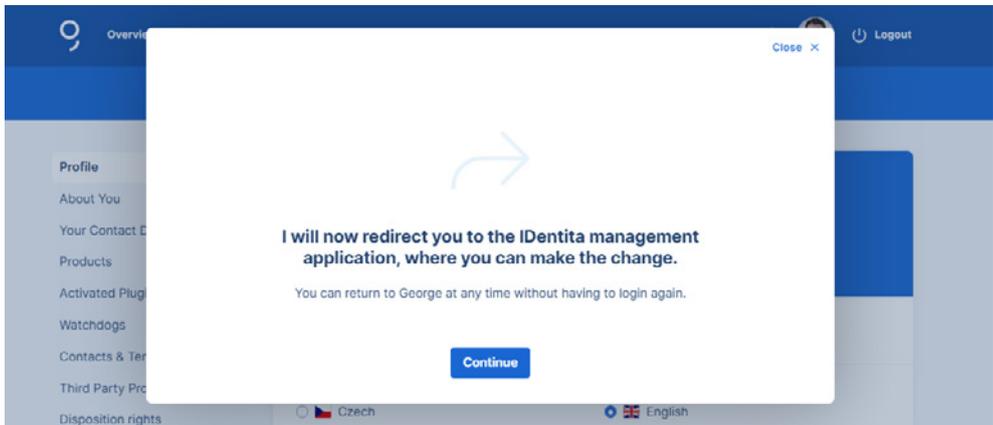
George internet banking is available at **www.csas.cz**. Go to the New banking tab select link **George**.



Once you are logged in, **click on the Settings** (cogwheel icon) and **select Your profile**.



You will be re-directed to the **IDentity Management**.



You are logged to the Identity Management.

Management of security methods

Here you can select and manage the method with which you will verify operations and log into the applications of Česká spořitelna and services of our partners.

 **Password + SMS**
Method is permanently blocked

?

This method requires entry of the password at the login and subsequent typing in the verification code from SMS to your browser.

For unblocking you need a valid **Activation code** from the ATM or at the Česká spořitelna branch.

For each log-in or confirmation SMS you will be charged 2,50 CZK. With George klíč application both these operations will be free of charge.

Activate

 **George klíč**
Method is new (not active)

?

Application George klíč is a safer and more comfortable replacement of login and verification SMSs. You do not need to type in complicated codes from the phone to the browser, now you can confirm everything with your 6-digit PIN in the application.

Activate

 **Voice authentication**
Method is new (not active)

?

Thanks to this method we will easily verify you through your voice, hence you can simply forget the password to your call centre.

Activate

 **Transaction without confirmation**
Method is not active

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Transaction without verification permits not enforcing the client confirmation in case of certain transactions. If this function is switched off, every transaction has to be confirmed.

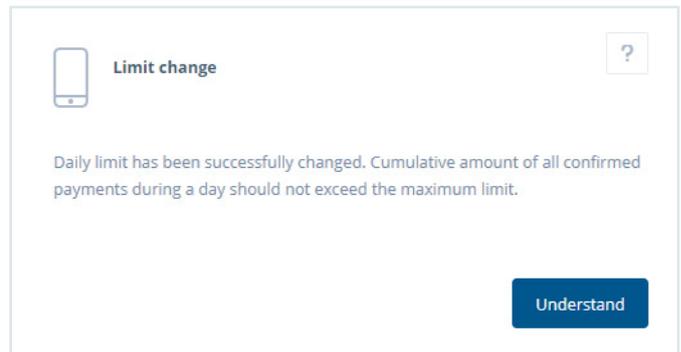
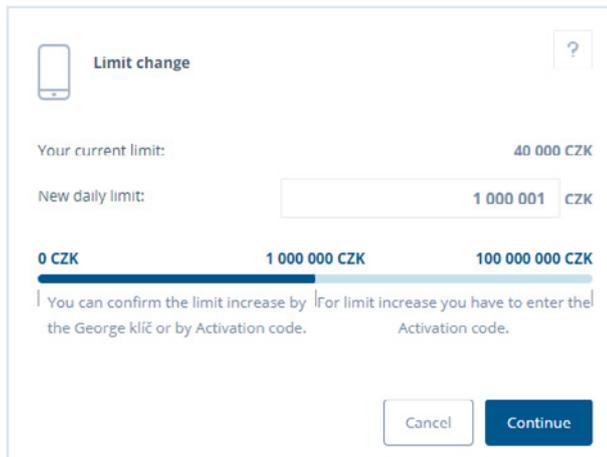
Activate

Select the corresponding **security method** (Password + SMS, George klíč, Voice Verification) and **click on the Change limit button**. Limit for security methods can be changed only for active methods. Change the limit:

- **When decreasing a limit**, you do not need **any other confirmation**, i.e. an activation code.
- **Limit increase up to 1,000,000 CZK** has to be **confirmed by an active security method**, i.e. by password for George or by the George klíč application.
- **To increase the limit above 1,000,000 CZK**, please enter the **activation code**.

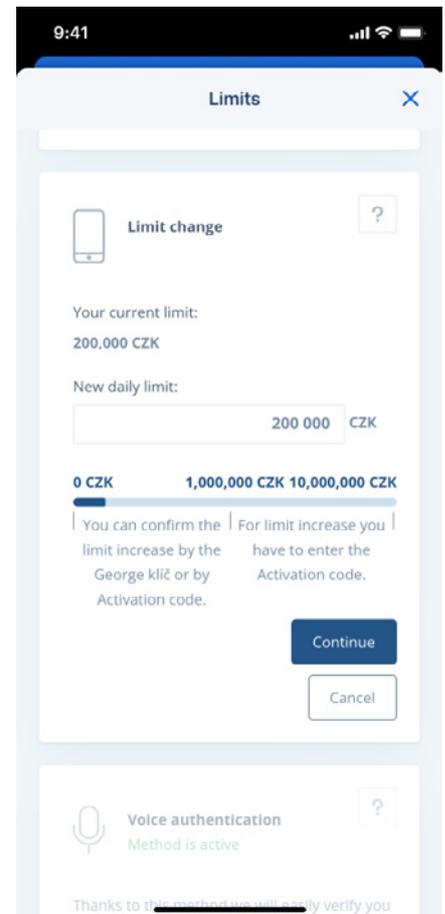
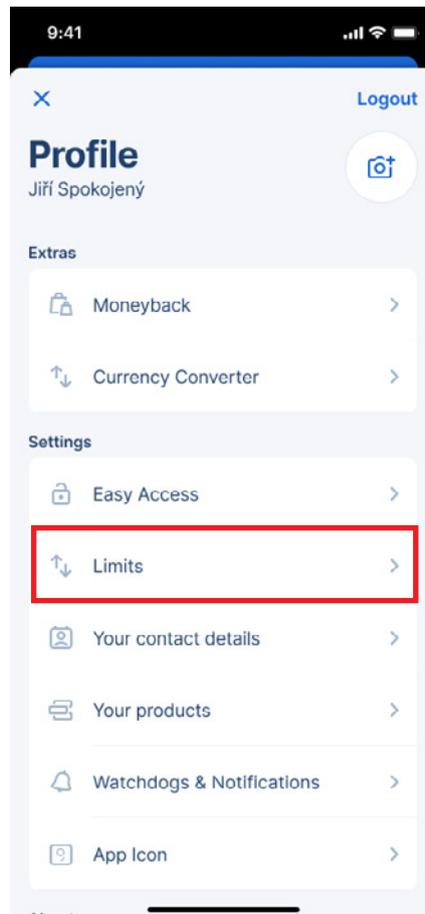
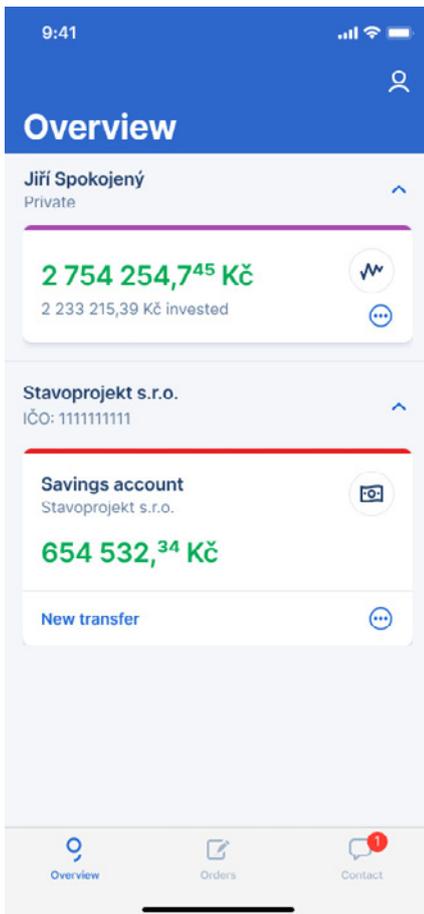
Please note that you can **get the activation code at a branch** or from one of our **ATMs**.

If you want to increase the limit above 1,000,000 CZK, **enter the activation code and click on Continue**. If you require a lower amount, confirm the change with the SMS code or in the George klíč application – depending on the security method which you had set up.



Done! **You have changed the limit amount.**

If you change daily limits in Mobile George. Click on your profile (figure icon) and find section "Limits"; further steps are the same.



How to proceed when changing a limit when you are abroad?

- **Send** the certified written **Request for Generation of Activation Code** to any ČS branch in the Czech Republic and ask for sending the code to your current address.
- **Authorise the person who holds the certified power of attorney to collect the activation code** for you at this branch.

Request and the power of attorney are available here:

<https://www.csas.cz/cs/o-nas/bezpecnost-ochrana-dat/bankovni-identita>.