

Telebanking Pro s Identity Guide

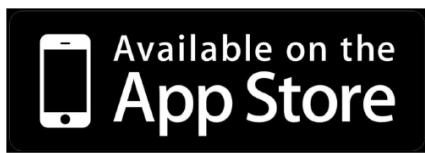
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s Identity in Telebanking Pro

Content

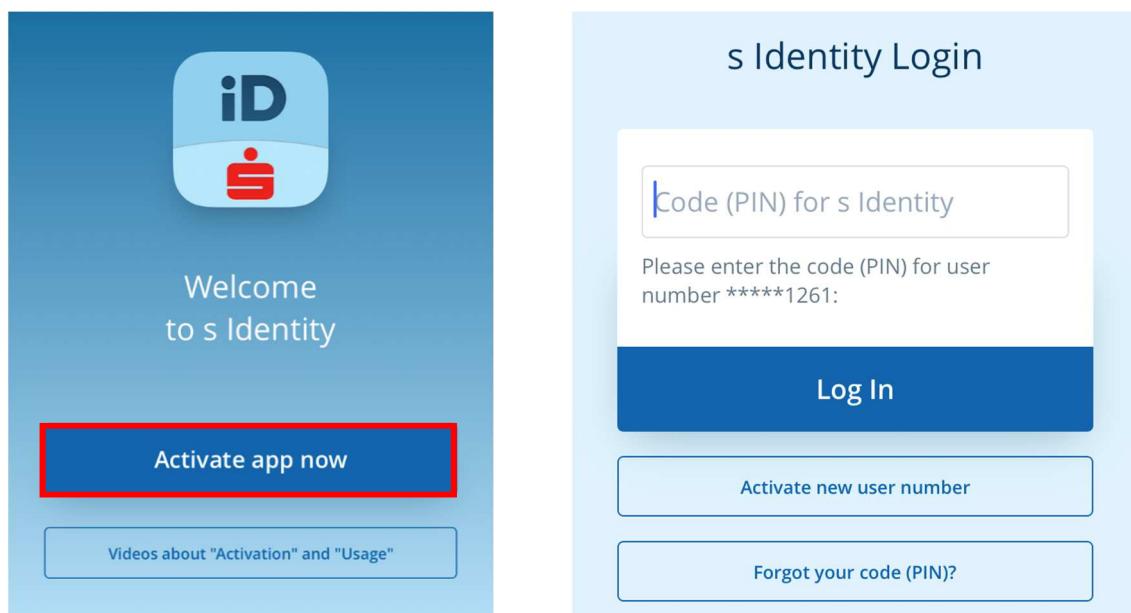
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Download the s Identity App from the App Store (iOS) or Google Play (Android).

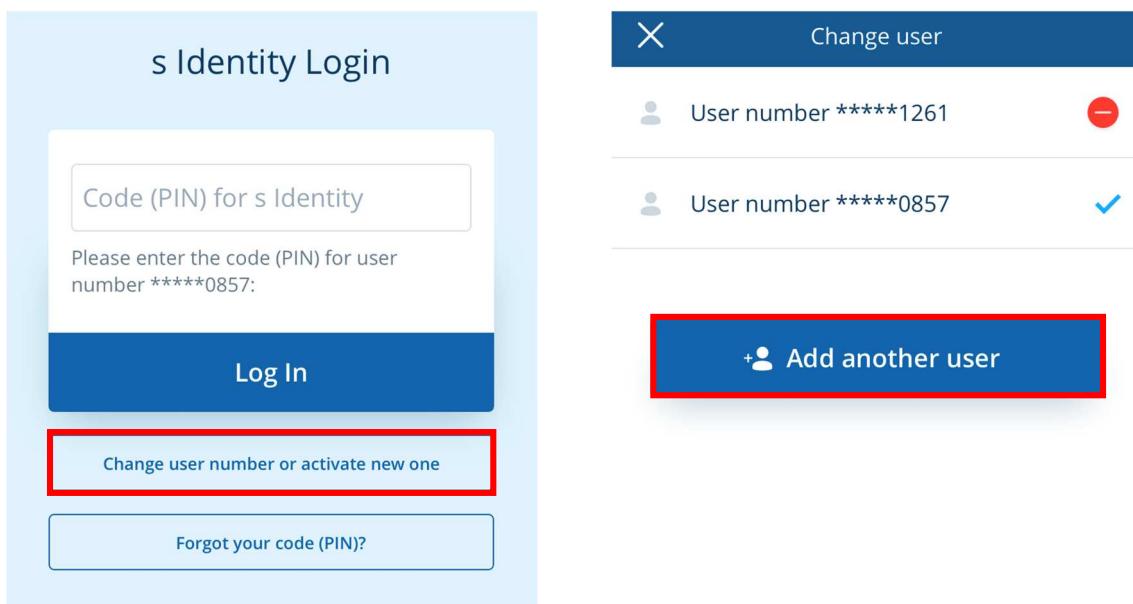


When you start the app for the first time you will see the buttons "Activate app now" and "Videos about "Activation" and "Usage"". Click on "Activate app now" to start the activation.

If you have already activated a user or disposer in your s Identity app, you can use "Activate new user / disposer" to start the activation of an additional user or disposer.



If several users or disposer are active in your s Identity app, click on "Change user number or activate new one" and subsequently on "Add another user / disposer" to start a new activation process.



Activation of your user for login

Select "Telebanking Pro" and then "Users".



Select "Yes, I have a code". (If you do not have an activation code yet, click "No, I don't have a code" to see how to get it.)



Enter your user number and click "Next".

You should have received this either from us by mail / SMS, or from your administrator.

In the next step, you can either type or scan your activation code and then confirm with "Next".

Note: To scan the activation code, s Identity needs access to the camera on your smartphone.

< Enter user number Step 1 of 4	< Activation code: Step 2 of 4
--	---



Start the activation
with your user number:

Please enter your nine-digit user number, as it was either sent to you by e-mail/SMS or provided to you by your administrator.



... and your personal activation code

SCAN CODE


Please scan the activation code by tapping "SCAN CODE".
You can also enter the activation code manually.
The activation code was either sent to you by mail or provided to you by your administrator.

Define a 4-10-digit code (PIN) to protect s Identity against unauthorized access, click "Next", and then input the code again on the next screen. Confirm with "Activate".

IMPORTANT: Avoid ascending or descending number sequences.

< Your Code (PIN) for s Identity Step 3 of 4	< Confirm Code (PIN) Step 4 of 4
---	---



Please select a code (PIN) for s Identity:


<
Confirm Code (PIN)
 Step 4 of 4
 

Please repeat your Code (PIN) and confirm it:



Next	Activate
---	---

Finished! Once successfully activated, you can log in to s Identity for the first time.

Tip: If you use s Identity for multiple users or disposers, we recommend activating push notifications. That way, you can simply tap on the notification on your smartphone for any Telebanking Pro authorisations and always be lead to the correct PIN input tab.

Activation of your disposer for order authorisation

Select "Telebanking Pro" and then "Disposer.".



Before we start:

For which product do you want to activate
s Identity?



User or disposer?

Do you want to activate s Identity for your user (to
login) or for your disposer (to sign orders)?

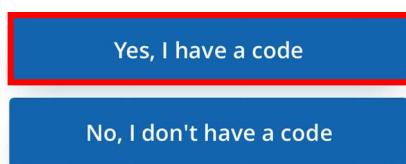


Select "Yes, I have a code". (If you do not have an activation code yet, click "No, I don't have a code" to see how to get it.)



Activation code

Do you have an s Identity activation code available?



Enter your number and click on "Next".

In the next step, you can either type or scan your activation code and then confirm with "Next".

Note: To scan the activation code, s Identity needs access to the camera on your smartphone.

< Enter disposer number
Step 1 of 4



Start the activation
with your disposer number:

Disposer number

Please enter your nine-digit disposer number,
as it was either sent to you by e-mail/SMS or
provided to you by your administrator.

< Activation code:
Step 2 of 4



... and your personal
activation code

Activation code

SCAN CODE



Please scan the activation code by tapping
"SCAN CODE".
You can also enter the activation code manually.
The activation code was either sent to you by
mail or provided to you by your administrator.

Define a 4-10-digit code (PIN) to protect s Identity against unauthorized access, click "Next", and
then input the code again on the next screen. Confirm with "Activate".

IMPORTANT: Avoid ascending or descending number sequences.

< Your Code (PIN) for s Identity
Step 3 of 4



Please select a code (PIN) for s Identity:

•••2

< Confirm Code (PIN)
Step 4 of 4



Please repeat your
Code (PIN) and confirm it:

•••2

Next

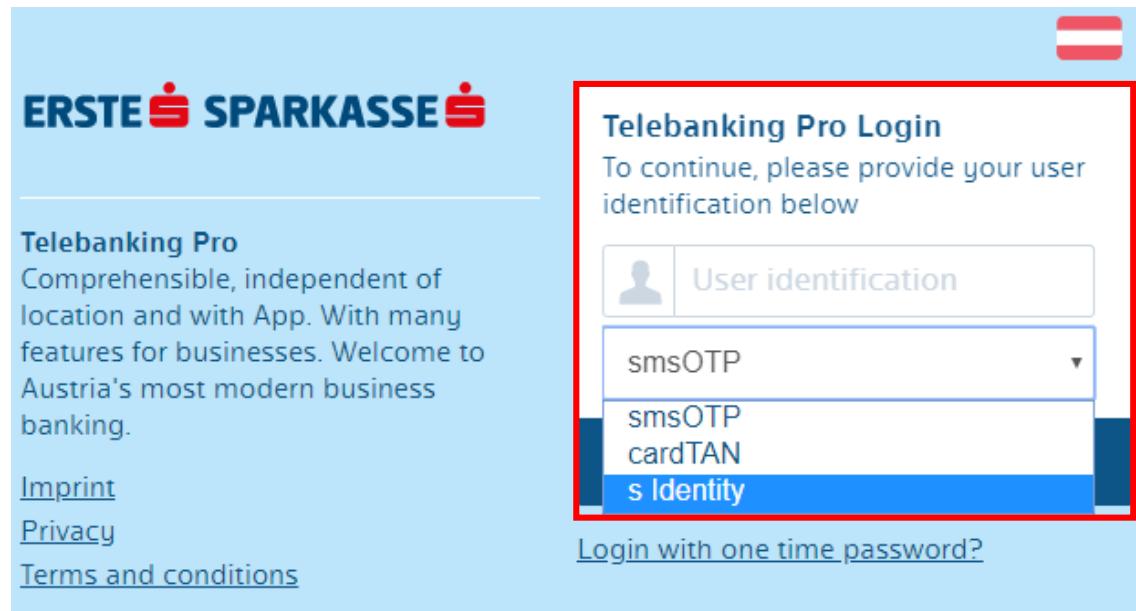
Activate

s Identity in Telebanking Pro Web

Login

Open <https://www.sparkasse.at/tbp> in your browser.

Enter your user ID on the login screen, select "s Identity" and click on "Start login".



Telebanking Pro now shows you a 4-digit verification code and at the same time sends an authorisation request to your s Identity app. Open the s Identity app on your smartphone and enter the code (PIN) for your user ID.

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Telebanking Pro
Comprehensible, independent of location and with App. With many features for businesses. Welcome to Austria's most modern business banking.

[Imprint](#)
[Privacy](#)
[Terms and conditions](#)

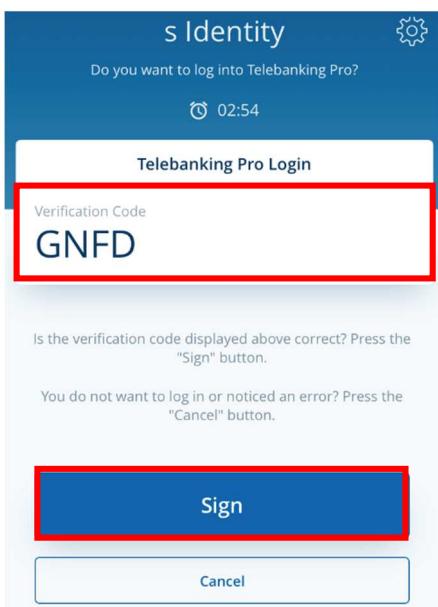
Telebanking Pro Login
You will soon receive an authorisation request in your s Identity application for login.

Before you login make sure to check the verification code!

Verification code: **GNFD**

[Back](#)

Compare your verification code - if it matches, you can confirm the login with the "Sign" button. If the displayed verification code does not match, please contact the helpdesk immediately!



Order authorisation

Click "Sign" next to the job you want to authorise to start the approval process.

Initiating account	Orders	Total sum	Status	
more than 1 initiating account at Erste Bank und Sparkassen	3	21.00	●	
more than 1 initiating account at Erste Bank und Sparkassen	50	3,434.30	●	
more than 1 initiating account at Erste Bank und Sparkassen	2	5.99	○	

Select your disposer from the list, highlight "s Identity" and click "Next" - this will trigger the sending of the authoisation request to the s Identity App.

Open the s Identity app on your smartphone and enter the code (PIN) for your disposer ID.

CHOICE TYPE OF SIGNATURE

Disposer

A (...857)

Type of signature

s Identity

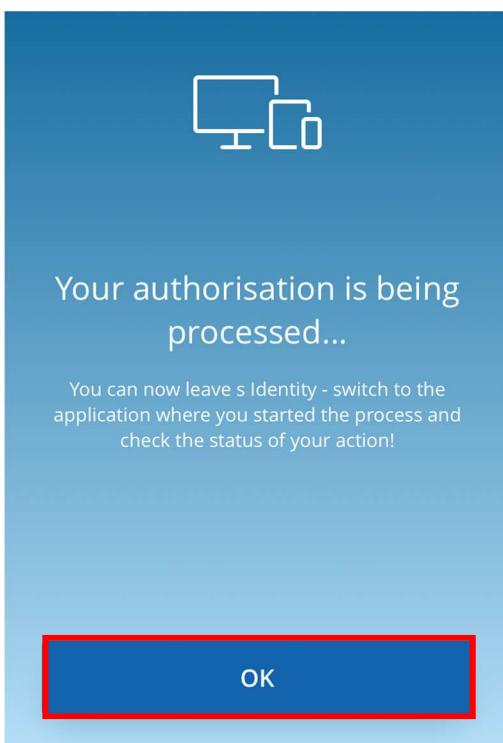
Cancel

Next

Compare the order details displayed in Telebanking Pro with those in s Identity. If the data match, you can sign the order in s Identity using the "Sign" button.

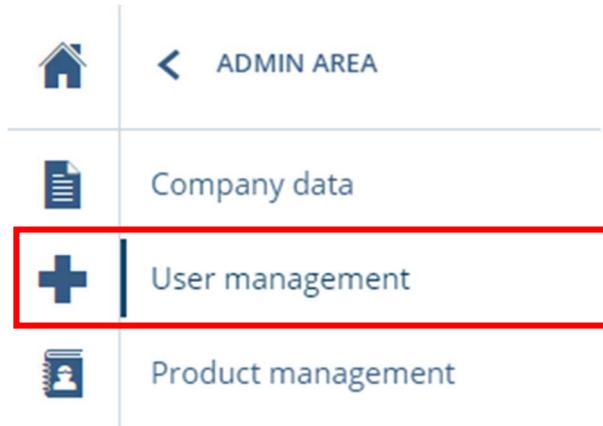
The image displays two side-by-side screenshots of mobile application interfaces. The left screenshot, titled 'SIGN ORDERS', shows a message 'Please complete your approval directly with s Identity.' above three data fields: 'REFERENCE CODE' (4039578552), 'ORDERS' (1), and 'CONTROL VALUE' (1). The right screenshot, titled 's Identity', shows a similar interface with the same data fields ('Reference code: 4039578552', 'Orders: 1', 'Control Value: 1,00'). Both screenshots have a red box highlighting the data fields. Below the data in both screens are 'Sign' and 'Cancel' buttons, with the 'Sign' button also highlighted by a red box.

After successful approval, the signed order is moved from the signature folder to "Authorised". You can now close s Identity.



Create new activation codes

Each user assigned to the "Administration" user group can create activation codes for s Identity for himself and other users under "user management" in the admin area.



For new users

When creating a new user, click "Save" and then select "s Identity". Click on "Next" to generate the access data for the new user, which contain an activation code for the s Identity App and for s Identity Desktop. You can save these as a PDF.

A screenshot of a modal dialog box titled "SELECT LOGIN METHOD FOR USER MANUELA MUSTER". The title bar has a close button on the right. Inside the dialog, there are two radio buttons: one selected for "s Identity" and one unselected for "EB-Pin Brief". At the bottom left is a "Cancel" button, and at the bottom right is a "Continue" button, which is highlighted with a red box.

For existing users

To generate an activation code for an existing user, click on the three vertical dots in the corresponding row with the user data and then on "Create s Identity Activation Code".

USER GROUP Administration	DESCRIPTION				
Name	Personal-ID	Username	Unit	Email	Status
Max Mustermann					Green dot More options
Manuela Muster					

In the next step, select whether you want to receive the activation code for the s Identity App or for s Identity Desktop. After clicking on "Create activation code" you will receive the desired code, which you can save as a PDF.

CREATE S IDENTITY ACTIVATION CODE FOR USER MAX MUSTERMANN

s Identity App
 s Identity Desktop

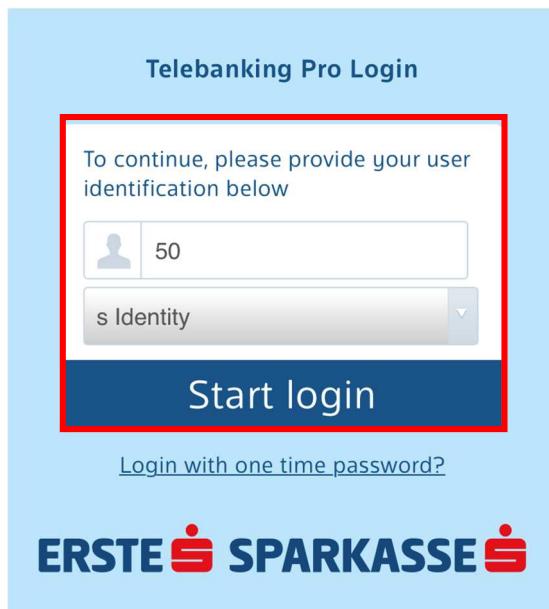
Cancel Create activation code

s Identity in der Telebanking Pro-App

Login

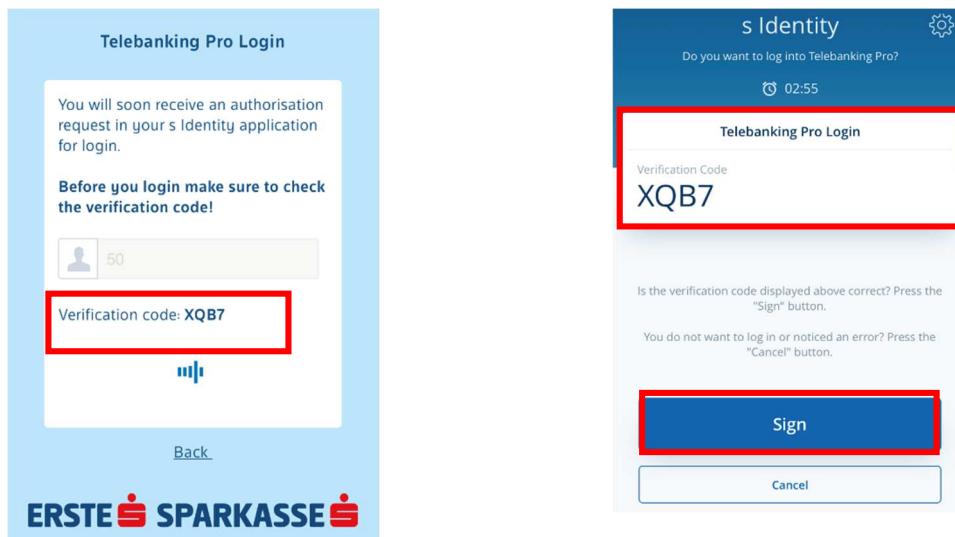
Open the Telebanking Pro app on your smartphone.

Enter your user ID, select your s identity and tap on "Start Login" - this will trigger the sending of the authorisation request to the s Identity App.



Compare the verification code displayed in the Telebanking Pro app with that in the s Identity app. If the verification codes match, you can finalize the login to the Telebanking Pro app by clicking on "Sign".

If the displayed verification code does not match, please contact the helpdesk immediately!



After successfully logging in, the dashboard opens in the Telebanking Pro app. You can now leave s Identity.

Order authorisation

Select the job you want to sign and click on "Sign".

In the next step, you can select the authorised signatory and s Identity as the signature method.

By clicking on "Next" the authorisation request will be sent to the s Identity App.

< Back Order details

Details Payments

CHECKSUM
20,01

BUNDLE ID
4188f299-c3e1-4b17-b071-22bbb15a89e9

REFERENCE
-

ORDERS
2

CREATED BY
Sysadmin Sysadmin

DUE DATE
Today

CREATED ON
Today

SIGN :

< Sign orders

Authorized signatory

A ...857 ▾

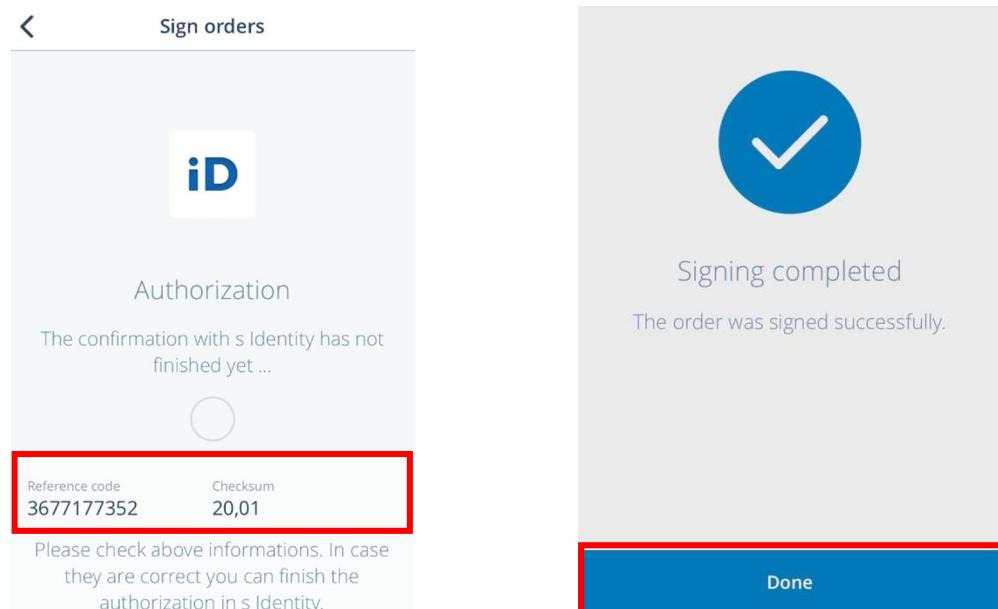
Please choose the signature method

s Identity

CONTINUE

Open s Identity and enter the code (PIN) for your disposer.

Compare the order details displayed in the Telebanking Pro app with those in s Identity. If the data match, you can sign the order in s Identity using the "Sign" button.



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