

POSSIBLE RECIPIENTS

Sometimes it is necessary for other parties to receive your personal data, for example because it is legally required or necessary for the execution of a contract. Below you will find an overview of the possible recipients of your data.

Please note:

- An entry in this list does not necessarily mean that your data will be passed on to all recipients.
- Not every recipient automatically receives all personal data stored with us.

In order to provide our services, we use processors, including sub-processors. They are legally and contractually obliged to process your personal data only for our purposes and based on our instructions, see Art. 28 GDPR.

They essentially act as our “extended arm.” A processor may be located within the European Economic Area (EEA) or outside it, in what is known as a “third country.” If the processor is located in a third country, we will specifically indicate the legal basis on which the transfer is based. In any case, the following applies: All customer data is securely stored in a data center in Austria.

Service Provider	Headquarter / Country	EEA / Third Country
Accenture GmbH	Austria	EEA
Adobe Systems Software Ireland limited	Ireland	EEA
DocuSign, Inc.	USA	Third country (Adequacy Decision of the EU Commission pursuant to Art. 45 (3) GDPR; certified under the EU-U.S. Data Privacy Framework)
Ernst & Young Management Consulting GmbH	Austria	EEA
Erste Asset Management	Austria	EEA
Erste Bank der oesterreichischen Sparkassen AG		EEA
Erste Digital GmbH	Austria	EEA
Erste Group Bank AG	Austria	EEA
Erste Group Services GmbH	Austria	EEA
KPMG Advisory GmbH	Austria	EEA
Microsoft Ireland Operations Limited	Ireland	EEA (Additionally, Standard Contractual Clauses pursuant to Art. 46 (2) c GDPR)
Microsoft Österreich GmbH	Austria	EEA
Procurement Services GmbH	Austria	EEA
SAP Österreich GmbH	Austria	EEA