

POTENTIAL RECIPIENTS

At times it may be necessary for other persons to receive your personal data. For instance, this may be required by law or necessary for the performance of a mandate. Here is an overview of the potential recipients of your data. Please bear in mind:

- an entry in this list does not necessarily mean that the data will be sent to all recipients in your case.
- not every recipient will necessarily receive all the personal data we have.

1.Processors

We need to call in processors, including sub-processors, to enable us to provide our Services. Processors are legally and contractually bound to process your personal data only for our purposes and on the basis of our instructions (Article 28 GDPR). In this sense, they act as the "extended arm" of the bank. Processors may be located in the European Economic Area (EEA) or outside it, in a so-called "third country". If a processor is located in a third country, we will state the legal basis on which the transfer is based separately. In any case, however, the following applies: all customer data are securely stored in a data centre in Austria.

Processor	Country	EEA/Third Country
1990 s.r.o.	Slovakia	EEA
1PF s.r.o.	Czech Republic	EEA
24U s.r.o.	Czech Republic	EEA
360kompany AG	Austria	EEA
360 unlimited GmbH	Austria	EEA
42 Virtual Business Services GmbH	Austria	EEA
A1 Telekom Austria AG	Austria	EEA
AAA - All About Apps GmbH	Austria	EEA
ABBY Europe GmbH	Germany	EEA
Aberidis Johannes	Austria	EEA
Ableneo Slovensko s.r.o.	Slovakia	EEA
ABT Consulting GmbH	Austria	EEA
Accellion PTE LTD	Singapore	Drittland (Standarddatenschutzklauseln gemäß Art 46 (2) c DSGVO)
Accenture GmbH	Austria	EEA
ACP IT Solutions GmbH	Austria	EEA
ADASTRA, s.r.o.	Slovakia	EEA
Adform A/S	Austria	EEA
Adobe Systems Software Ireland Limited	Ireland	EEA
Advanced Dynamics GmbH	Germany	EEA
AfB mildtätige und gemeinnützige Gesellschaft zur Schaffung von Arbeitsplätzen für behinderte Menschen mbH	Austria	EEA
Agentex GmbH	Austria	EEA
AlphaTax S.à r.l.	Luxembourg	EEA
Amazon Web Services EMEA SARL	Luxembourg	EEA (Additional Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR relating to parent company, Amazon Web Services Inc., USA).
Anadeo Consulting GmbH	Austria	EEA
APC Business Services GmbH	Austria	EEA

Apptio Inc.	USA	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
Atos IT Solutions and Services GmbH	Austria	EEA
AUSTRIA CARD-Plastikkarten und Ausweissysteme Gesellschaft m.b.H.	Austria	EEA
Austrian Reporting Service GmbH	Austria	EEA
Avanade Österreich GmbH	Austria	EEA
Avocodo GmbH	Austria	EEA
AXENTA s.r.o.	Slovakia	EEA
AXIANS ICT Austria GmbH	Austria	EEA
B.O.S Software Service und Vertrieb GmbH	Germany	EEA
BAE Systems Applied Intelligence	Belgium	EEA
Be Shaping the Future GmbH (f.k.a. targit GmbH)	Austria	EEA
Bausparkasse der österreichischen Sparkassen AG	Austria	EEA
BearingPoint GmbH	Austria	EEA
BeKa-Software GmbH	Austria	EEA
BEKO Engineering & Informatik GmbH & Co KG	Austria	EEA
BGK GmbH & Co KG Berater für Unternehmensentwicklung	Germany	EEA
BI Services GmbH	Austria	EEA
Blackboar GmbH	Germany	EEA
Blocshop s.r.o.	Czech Republic	EEA
Blue Soft sp. Z.o.o.	Poland	EEA
Brainloop	Germany	EEA
BREAKUP Consulting GmbH	Austria	EEA
BSP Consulting spol. s.r.o.	Slovakia	EEA
Bwise Germany GmbH	Germany	EEA
ByteSource Technology Consulting GmbH	Austria	EEA
CAIXABANK S.A.	Spain	EEA
CapgeminiConsulting Österreich AG	Austria	EEA
CASEapps GmbH	Austria	EEA
Circle Unlimited GmbH	Germany	EEA
Contentsquare f.k.a Clicktale	Israel	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR)
CNT Management Consulting AG	Austria	EEA
Cognosec GmbH	Austria	EEA
Compass-Verlag GmbH	Austria	EEA
Computer Futures-Sthree GmbH	Germany	EEA
Consourcive GmbH	Austria	EEA
Content Creator s.r.o.	Slovakia	EEA
COPS Ges. f. angewandte Systemanalyse und Programmierung Ges. m.b.H	Austria	EEA
Cornfields Consulting GmbH	Austria	EEA
Crealogix (Austria) GmbH	Austria	EEA

CRMT D.O.O	Serbia	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
CSplus GmbH	Austria	EEA
CRIF GmbH	Austria	EEA
Cyber-Ark Software (UK)Limited	United Kingdom of Great Britain and Northern Ireland	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR)
cyberDOC GmbH & Co KG	Austria	EEA
Cybertec Schönig & Schönig GmbH	Austria	EEA
Data Square GmbH	Austria	EEA
DATEIO s.r.o.	Czech Republic	EEA
DBCConcepts GmbH	Austria	EEA
DB Masters GmbH	Austria	EEA
Deloitte Consulting GmbH	Austria	EEA
d-fine Austria GmbH	Austria	EEA
DELit.sk., s.r.o.	Slovakia	EEA
DovologyX OU	Estonia	EWR
DI Mayer KG	Austria	EEA
Diebold Nixdorf GmbH	Austria	EEA
Digispectrum media technology services GmbH	Austria	EEA
Digital Planet GmbH	Austria	EEA
Dimension Data Austria GmbH Accounting	Austria	EEA
DIMOCO Messaging GmbH	Austria	EEA
Dipl. Ing. Peter Trummer	Austria	EEA
DMC 01 Consulting and Development GmbH	Austria	EEA
DocuSign, Inc.	USA	Third Country (Binding Internal Data Protection Clauses pursuant to Art 46 (2) c GDPR, https://www.docusign.com/trust/privacy/binding-corporate-rules)
dormakaba Austria GmbH	Austria	EEA
Dr. Nagler & Company Holding GmbH	Austria	EEA
DreiKreis Consulting GmbH	Austria	EEA
Dynatrace Austria GmbH	Austria	EEA
E&O Solutions GmbH	Austria	EEA
EBV - Erste Bank & Sparkassen Leasing GmbH	Austria	EEA
edudip GmbH	Germany	EEA
efectus GmbH	Austria	EEA
eFonds AG	Germany	EEA
EN GARDE Interdisciplinary GmbH	Austria	EEA
EPI-USE	Germany	EEA
ePunkt GmbH	Austria	EEA
EQS Group AG	Switzerland	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR)

Ernst & Young Management Consulting GmbH	Austria	EEA
Erste Asset Management GmbH	Austria	EEA
Erste Bank der oesterreichischen Sparkassen AG (for customers of Erste Group Bank AG und der Sparkassen)	Austria	EEA
Erste Digital GmbH	Austria	EEA
Erste Group Bank AG (for customers of Erste Bank Oesterreich und Sparkassen)	Austria	EEA
Erste Group Card Processor d.o.o.	Croatia	EEA
Erste Group Services GmbH	Austria	EEA
Erste Group Shared Services (EGSS), sro	Czech Republic	EEA
eurodata comesio GmbH	Austria	EEA
EuroGroup Consulting GmbH	Austria	EEA
Expleo Group Austria GmbH	Austria	EEA
Fano Alexander Friedrich	Austria	EEA
FIA Technology Services, LLC	USA	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
Figo GmbH	Germany	EEA
Financial.com AG	Germany	EEA
Finbridge GmbH & Co KG	Germany	EEA
finleap connect GmbH	Germany	EEA
Fjord Technologies S.A.S.	France	EEA
Flawless Informatin Technology GmbH	Austria	EEA
Flexso for people GmbH	Austria	EEA
Flux Consulting GmbH	Austria	EEA
Fluxicon V.O.F.	Netherlands	EEA
Fujitsu Technology Solutions GesmbH	Austria	EEA
Gasser Consulting GmbH	Austria	EEA
GELDSERVICE AUSTRIA Logistik für Wertgestionierung und Transportkoordination G.m.b.H.	Austria	EEA
George Labs GmbH	Austria	EEA
Giesecke & Devrient GmbH	Germany	EEA
Google Cloud EMEA Limit	Ireland	EEA
Goosefraba GmbH	Austria	EEA
Greyson Consulting s.r.o.	Slovakia	EEA
Gruhn Stefan	Austria	EEA
GRZ IT Center Linz GmbH	Austria	EEA
HARALD LENZ GmbH	Austria	EEA
Hays Österreich GmbH	Austria	EEA
HCL Technologies Germany GmbH (f.k.a. HCL GmbH)	Germany	EEA
HCL Technologies Limited	India	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
Hewlett-Packard Gesellschaft mbH	Austria	EEA

HID Global SAS	France	EEA
I.S.D.D. plus, s.r.o.	Slovakia	EEA
IBM Österreich Internationale Büromaschinen GmbH	Austria	EEA
IBM Slovensko, spol. s.r.o.	Slovakia	EEA
IconicChain Oy	Finland	EEA
Iconity s.r.o.	Czech Republic	EEA
ID Now GmbH	Germany	EEA
IKOR Products GmbH	Germany	EEA
IMAS International Institut für Markt- und Sozialanalysen Ges.m.b.H.	Austria	EEA
IMS-International Mail Service Peter Hansbauer Distribution Services GmbH	Austria	EEA
INFIGO IS d.o.o.	Croatia	EEA
Infinica GmbH	Austria	EEA
Informatics HR Services GmbH	Austria	EEA
InfraSoft Datenservice GmbH	Austria	EEA
Ing. Michael Mittermüller	Austria	EEA
Ing. Thomas Diem	Austria	EEA
Inoqo GmbH	Austria	EEA
Innovative Consulting s.r.o	Slovakia	EEA
Integral Meinungs- und Marktforschungsges.m.b.H.	Austria	EEA
Intermarket Bank AG	Austria	EEA
Inxmail GmbH	Germany	EEA
ISTAC Service GmbH	Austria	EEA
IT Consultingsservices Fa. Atanassov GmbH	Austria	EEA
IT Power Services GmbH	Austria	EEA
IT Royer Informationstechnologie Dipl.-Ing. Günter Royer	Austria	EEA
ITC Infotech India Limited	India	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
ITECON SLOVAKIA s.r.o	Slovakia	EEA
It's Value Technology B.V.	Netherlands	EEA
IVTI INTERNATIONAL VOICE TECHNOLOGY INSTITUTE LTD.	Cyprus	EEA
JENTIS GmbH	Austria	EEA
k25 Wolfgang Hemmerich Grafik	Austria	EEA
Kammleitner Hannes	Austria	EEA
Kapsch IT services for finance and industries GmbH	Austria	EEA
KOBIL Systems GmbH	Germany	EEA
Kofler Peter Dr.	Austria	EEA
Kontron (former S&T AG)	Austria	EEA
KPMG Advisory GmbH	Austria	EEA
KSV 1870 Nimbusec GmbH	Austria	EEA
Kreditschutzverband von 1870	Austria	EEA
Kyndryl Austria GmbH	Austria	EEA

L2L-Consult GbR	Germany	EEA
Lean-Hive GmbH	Austria	EEA
LearningDoe s.r.o.	Slovakia	EEA
LEXOMI GmbH	Austria	EEA
Lindtner + Partner Communication GmbH	Austria	EEA
Mag. Calin Lukas	Austria	EEA
mantlik kainz GmbH	Austria	EEA
Matritel GmbH	Austria	EEA
Mastercard Europe SA	Belgium	EEA (If payments are processed via a node in a third country, e.g. the USA: Binding Corporate Rules pursuant to Art 46 (2) b GDPR, https://www.mastercard.us/content/dam/mccom/global/documents/mastercard-
MaxxTrader Systems, Inc. (f.k.a. Flex Trade Systems, Inc.)	USA	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
Mayu IT Solutions S.L	Spain	EEA
MBA Michael Ailay Associate Project Services AG	Switzerland	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR)
McKinsey & Company Inc. Austria	Austria	EEA
Microsoft Ireland Operations Limited	Ireland	EEA (add. Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR concerning Microsoft Corp., USA)
Microsoft Österreich GmbH	Austria	EEA
Microsoft Slovakia s.r.o	Slovakia	EEA
Millennium, spol. s.r.o.	Slovakia	EEA
miracli, SE	Czech Republic	EEA
Mitel Austria GmbH	Austria	EEA
Momentum Agentur Zusammenarbeit GmbH	Austria	EEA
msg Plaut Austria GmbH	Austria	EEA
Müller Frank	Austria	EEA
Nagarro GmbH	Austria	EEA
Nagarro Software Private Limited	India	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
netcetra AG	Switzerland	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR)
netcetra DOOEL	North Macedonia	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
Neterium srl	Belgium	EEA
New Frontier Solutions GmbH	Austria	EEA

Nexthink SA	Switzerland	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR)
Nice Advice GmbH	Austria	EEA
nonblocking.at gmbh	Austria	EEA
Nordcloud Österreich	Austria	EEA
Nowak-Werbeartikel Thomas Derhaschnig e.U.	Austria	EEA
NTT DATA Romania S.A.	Romania	EEA
NTT Global Data Centers EMEA.AT GmbH	Austria	EEA
NVISO GmbH	Germany	EEA
NTRY Ticketing	Austria	EEA
Oliver Wyman GmbH	Germany	EEA
OM Objektmanagement GmbH	Austria	EEA
Oracle Austria GmbH	Austria	EEA
Oracle Slovensko spol. s.r.o.	Slovakia	EEA
ORBIT Cloud Solutions GmbH	Austria	EEA
Orbit s.r.o.	Czech Republic	EEA
Orc Group AB	Sweden	EEA
Orca Security Ltd.	Israel	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR)
Österreichische Post AG	Austria	EEA
Österreichischer Sparkassenverband	Austria	EEA
PayAnalytics ehf.	Iceland	EEA
Payment Services Austria GmbH	Austria	EEA
Pegasystems Limited	United Kingdom of Great Britain and Northern Ireland	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR)
Personetics Technologies UK Ltd.	United Kingdom of Great Britain and Northern Ireland	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR)
Plan-B IT GmbH	Austria	EEA
Positive Thinking Company GmbH (vormals: mayato AT GmbH)	Austria	EEA
Posthog Inc.	USA	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
Post Business Solutions GmbH (früher: D2D)	Austria	EEA
PricewaterhouseCoopers GmbH	Austria	EEA
Procurement Services GmbH	Austria	EEA
Profinit EU, s.r.o.	Czech Republic	EEA
project:culture Unternehmensberatung GmbH & Co KG	Austria	EEA
Proofpoint Inc.	USA	Drittland (Angemessenheitsbeschluss der EU-Kommission gemäß Art 45 (3) DSGVO; zertifiziert nach dem EU-U.S. Data Privacy Framework)"
PwC Advisory Services GmbH	Austria	EEA
Q-Perior GmbH	Austria	EEA

Raintank, Inc. DbA Grafana Labs	USA	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
Raiffeisen Informatik GmbH	Austria	EEA
Redbull Mediahouse GmbH	Austria	EEA
Refinitiv Ltd.	United Kingdom of Great Britain and Northern Ireland	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR)
Regolith GmbH	Austria	EEA
RIM Management KG	Austria	EEA
Royer International s.r.o.	Slovakia	EEA
RSA Security & Risk Ireland Limited (früher RSA Security LLC, USA)	Ireland	EEA (add. Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR im Verhältnis zur Konzernmutter)
S & T CEE Holding s.r.o.	Slovakia	EEA
s Service Center GmbH	Austria	EEA
S&P Global Inc. (f.k.a. IHS Markit Ltd.)	USA	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
Salt Edge Inc.	Canada, Moldova	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR for Canada, Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR for Moldova)
SAP Österreich GmbH	Austria	EEA
SARP SİBER GÜVENLİK ARGE LTD.ŞTİ (trading as SOCRadar)	Turkey	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
SAS Institute Software GmbH	Austria	EEA
Scalefree Internatinal	Germany	EEA
Schidl Consult KG	Austria	EEA
Schneider Ines Melanie	Austria	EEA
Schwarz & Schwarz EDV GmbH	Austria	EEA
Scila AB	Sweden	EEA
sDG Dienstleistungsgesellschaft mbH	Austria	EEA
SEC Consult Unternehmensberatung GmbH	Austria	EEA
Sensor Marktforschung Ges.m.b.H.	Austria	EEA
SEQIS GmbH	Austria	EEA
Serrala Cloud Solutions GmbH	Austria	EEA
ServiceNow Nederland BV	Netherlands	EEA
Sibylle Kneifel	Austria	EEA
SII sp.z o.o.	Poland	EEA
SimCorp Österreich GmbH	Austria	EEA
Simloop D.O.O. Beograd-Palilula	Serbia	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
Simplify s.r.o.	Czech Republic	EEA

Sixsentix doo	Serbia	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
Sixsentix GmbH	Austria	EEA
Smartpoint IT Consulting GmbH	Austria	EEA
SmartStream Technologies GmbH	Austria	EEA
so:consult GmbH	Austria	EEA
Softcom Consulting GmbH	Austria	EEA
Softip a.s.	Slovakia	EEA
Software GmbH Österreich	Austria	EEA
Software Quality Systems GmbH	Austria	EEA
Softwareexperts GmbH	Austria	EEA
Sourcy Software & Services GmbH	Austria	EEA
Specific-Group Austria GmbH	Austria	EEA
Spitz e.U. Unternehmens-und Organisationsberatung	Austria	EEA
Springeloo GmbH	Austria	EEA
SPV-Druck	Austria	EEA
SQS India BFSI Limited	India	Third Country (Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
SThree Austria GmbH	Austria	EEA
Studiengesellschaft für Zusammenarbeit im Zahlungsverkehr GmbH	Austria	EEA
Succes Solutions s.r.o.	Slovakia	EEA
Tagetik Austria GmbH	Austria	EEA
Taron Digital GMBH	Austria	EEA
TCI Consult GmbH	Austria	EEA
Teamviewer Austria GmbH	Austria	EEA
TeamViewer Germany GmbH (f.k.a. Chatvisor GmbH)	Germany	EEA
Tedeg GmbH	Germany	EEA
Tenable Network Security Ireland Limited	Ireland	EEA (add. Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR im Verhältnis zur Konzernmutter)
Tesena GmbH	Austria	EEA
tesena s.r.o.	Czech Republic	EEA
The Boston Consulting Group (Austria)	Austria	EEA
ThreatFabric	Netherlands	EEA
ThreatMark s.r.o.	Czech Republic	EEA
TIL The Information Lab Deutschland GmbH	Germany	EEA
TimeService GmbH	Austria	EEA
Tink Germany GmbH (fka FinTecSystems GmbH)	Germany	EEA
TITANS freelancers, s.r.o.	Slovakia	EEA
TMC International s.r.o.	Slovakia	EEA
TopMonks s.r.o.	Czech Republic	EEA

Traydstream Limited	United Kingdom of Great Britain and Northern Ireland	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR)
Trivadis Delphi GmbH	Austria	EEA
True Wealth AG	Switzerland	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR)
TSG EDV – Terminal-Service GmbH	Austria	EEA
twinformatics GmbH	Austria	EEA
T-Systems Austria GmbH	Austria	EEA
Ulobby ApS	Denmark	EWR
Unisys Europe Limited	United Kingdom of Great Britain and Northern Ireland	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR)
Usersnap GmbH	Austria	EEA
valantic Trading Solutions AG	Germany	EEA
valantic Transaction Solutions GmbH	Germany	EEA
Visa Europe Ltd.	United Kingdom of Great Britain and Northern Ireland	Third Country (Adequacy Decision of the EU Commission pursuant to Art 45 (3) GDPR). In addition Standard Data Protection Clauses pursuant to Art 46 (2) c GDPR)
wavemaker GmbH	Austria	EEA
Wiener Städtische Versicherung AG Vienna Insurance Group Team s Versicherung	Austria	EEA
WIGeoGIS Softwareerstellungs- und Handelsgesellschaft m.b.H.	Austria	EEA
XEBO Consulting GmbH	Austria	EEA
Yokoy GmbH	Austria	EEA
zeb.rolfes.schierenbeck.associates gmbh	Austria	EEA
Zentity Slovakia s.r.o.	Slovakia	EEA
ZP Partner GmbH & Co KG	Germany	EEA
Zühlke Engineering GmbH	Germany	EEA
Zweite Sparkasse	Austria	EEA

2. Public authorities and institutions

In some cases we may be legally required to transfer your personal data to a public authority or institution, or we may have a legitimate interest in doing so. These authorities or institutions may be based in Austria or abroad (EEA or a third country). The relevant recipients include:

Type of authority	Example
Financial market authorities	Financial supervisory authority, Austrian National Bank, European Central Bank

Tax authorities	National revenue offices, Ministry of Finance, foreign tax authorities. For further information please go to https://www.sparkasse.at/sgruppe/privatkunden/konto-karten/vorteile-services/services/rechtliches/bankenpaket-2015 In this context, we would also like to mention the submission of a W-8 form for the application of any double taxation claims for US income. We are obliged to pass on the disclosed data as a basis for the legality of a reduced tax burden to the US tax authorities (Internal Revenue Service) in the course of an annual report.
Security and law enforcement agencies, law courts	Criminal police, Public Prosecutor's office, money laundering reporting office, criminal courts
Public registers, if we make the query	Central Census Bureau, Companies Register
Persons with a public service mission	Court commissioners, insolvency administrators/liquidators

If you have commissioned us to handle a subsidy on your behalf, or if you receive public grants, the data required for this purpose will be passed on to the respective funding body (e.g. state/provincial governments, Federal Ministry of Education, Science and Culture).

3. Law firms. debt collection firms. tax consulting firms. chartered accountants and economic

In order to comply with our legal obligations, to be able to exercise our rights or on account of a legitimate interest, it may be necessary for us to pass on your data to one of the aforementioned enterprises, or for them to at least potentially gain access to them. These enterprises are considered independent data controllers from a data protection perspective. It goes without saying that they are obliged to maintain confidentiality and to safeguard data protection.

4. Other recipients

In some cases we may need to transfer your personal data to other recipients in order to provide our services or to fulfil your mandates /commissions. Below you will find an exemplary overview of potential recipients. These recipients do not process your data based on our instructions. Therefore, from a data protection perspective, they are considered independent data controllers. They are naturally also obliged to maintain confidentiality and to safeguard data protection. Details will be available from the information concerning the product or service in question. Please note that in this context data may be transferred to a third country (i.e. outside the EEA).

Recipient Type	Examples	Grounds for transfer
Data bases showing creditworthiness	KSV1870	Legitimate interest, legal obligation
Suspected Fraud Database for Banks and Financial Institutions - CRIF GmbH	-	Legitimate interest. Participating institutes are listed here: https://www.crif.at/verdachtsdatenbank-finanzinstitute/
Product and cooperation partners	Wiener Städtische Versicherung AG Vienna Insurance Group, Bausparkasse der österreichischen Sparkassen Aktiengesellschaft, Falstaff Verlags-GesmbH, Factiva Limited / Dow Jones	Brokering of products and other services upon customer's inquiry

Advocacy groups and arbitration bodies	Chamber of Labour, Association for Consumer Information, the Federal Ministry responsible for consumer protection, Ombud for Equal Treatment	If you use the services of an advocacy group or an arbitration body and they contact us upon your instruction.
Operators of and participants in financial infrastructures	Clearing and settlement agents (e.g. EBA Clearing), intermediary banks for foreign currency transactions, SWIFT and SWIFT Community	Performance of your mandates; regulatory requirements; preventing and combatting fraud; and prevention of money laundering and terrorist funding.
Depositories for trading in securities/financial instruments	Citibank	<p>In principle, you as the final customer will not appear by name at a depository. Instead, your Bank will carry out a mandate on your behalf. In the following cases, however, it may be necessary to disclose your data to a depository:</p> <ul style="list-style-type: none"> - If you apply for tax exemption or reduction, or if the relevant market otherwise requires you to complete a tax document. - For segregated deposits in Beneficial Owner markets. - To protect dividend and/or shareholder rights claims outside the EU. - To prevent restrictions on disposal applicable outside the EU - To enforce capital action mandates placed / issue instructions for these mandates. - For the prevention of money laundering or terrorist financing. <p>In all but the last case, you will be contacted at any rate should disclosure be required. Details will be provided in each case.</p> <p>The list of depositories (sub-custodians) is https://cdn0.erstegroup.com/content/dam/at/eh/www_erstegroup_com/en/Financial_Institution/Custody/list-of-sub-custodians.pdf</p>
Credit institutions, bodies and persons within the association of savings banks, Erste Bank and Erste Group (Verbund der Sparkassen, Erste Bank und Erste Group)	Sparkassenverband, Sparkassen-Haftungs GmbH	If the transfer is necessary due to a legitimate interest or a legal obligation

Credit institutions outside the association of savings banks, Erste Bank and Erste Group (Verbund der Sparkassen, Erste Bank und Erste Group)		Performance of mandates (e.g. transfer to a third-party bank, or in the case of a lien), compliance with legal obligations, measures to combat and prevent money laundering and terrorist funding, fraud prevention.
Validation services	(radio and telecommunications regulatory company)	Where this is necessary to verify a digital signature or seal transmitted by you.
Listed companies in which you hold a qualified interest		Legal shareholder identification obligation pursuant to the Austrian Stock Exchange Act

5. Cookies and other analytical services

We use cookies and other analytical services for our online services. More detailed information can be found at <https://www.sparkasse.at/erstebank/wir-ueber-uns/datenschutz-sicherheit/cookies>

All content as of January 2024