Erste Group debt investor presentation

November 2022

On track for ~14% ROTE in 2022 & updating the financial path to 2024



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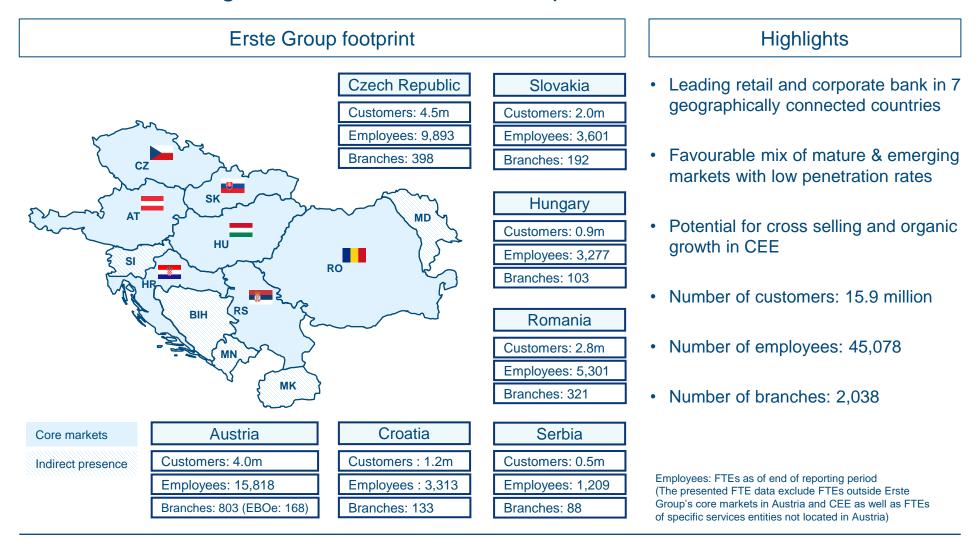
Presentation topics -

Introduction to Erste Group Summary quarterly update Funding strategy Further information on latest quarterly financials and capital



Erste Group's footprint

Customer banking in Austria and the eastern part of the EU





Strategy -

A real customer need is the reason for all business

Customer banking in Central and Eastern Europe

Eastern part of EU

Focus on CEE, limited exposure to other Europe

Retail banking

Corporate banking

Capital markets

Public sector

Interbank business

Acting as Prosperity
Advisor for the people in
our region; the result of
our advice is the financial
health of our customers

Support customers to build up and secure wealth

Democratising advice via George

Active management of customer journeys to increase profitability and customer satisfaction SME and local corporate banking

Advisory services, with focus on providing access to capital markets and corporate finance

Transaction banking services (trade finance, factoring, leasing)

Commercial real estate business

Focus on customer business, incl. customer-based trading activities

In addition to core markets, presences in Poland, Germany, New York and Hong Kong with institutional client focus and selected product mix

Building debt and equity capital markets in CEE

Financing sovereigns and municipalities with focus on infrastructure development in core markets

Any sovereign holdings are held for marketmaking, liquidity or balance sheet management reasons

Focus on banks that operate in the core markets

Any bank exposure is only held for liquidity or balance sheet management reasons or to support client business



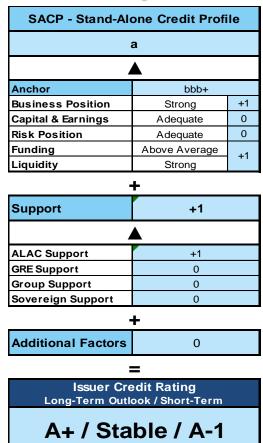
Ratings -

Composition of Erste Group Bank AG's issuer ratings

Macro Profile Strong **Financial Profile** Asset Risk baa2 Capital baa1 Profitability baa3 Funding Structure a2 Liquid Resources baa1 + **Qualitative Factors** Business Diversification 0 Opacity, Complexity 0 Corporate Behaviour 0 **BCA** Baseline Credit Assessment baa1 Affiliate Support 0 = Adjusted BCA baa1 LGF Loss Given Failure + 2 0 Government Support Senior Unsecured Long-Term Outlook / Short-Term **A2 / Stable / P-1**

Moody's

S&P Global Ratings



FitchRatings

VR - Viability Rating (Individual Rating) а

SRF - Support Rating Floor NF (No Floor)

IDR - Issuer Default Rating Long-Term Outlook / Short-Term A / Stable / F1

Status as of 17 October 2022



ESG (1) – ESG Compass of Erste Group

Supporting the well-being in our region through socio-environmental objectives

Priority Objectives



Leading Green Transition

Erste Group strives to be a role model and leading institution to mobilise funds for tackling climate change, clean water preservation and improvement in material efficiency as it is a great chance for the citizens of CEE.



We believe in a just transition for all. and therefore Erste Group helps all its clients to progress.



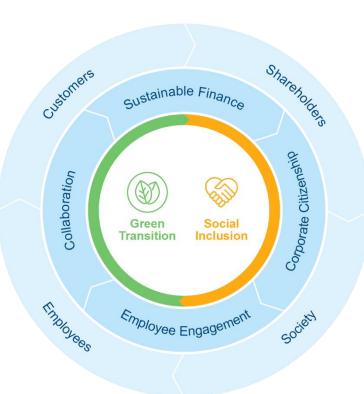
Nurturing Social Inclusion

Since its foundation, Erste Group has taken an active role in building inclusive societies in the CEE region.









Our Promise

Customers

providing prosperity to our clients in an inclusive, secure and sustainable way through our advisory and sustainable finance products.

Employees

shall benefit from our services. disseminating prosperity all and contributing to the company success through servicing our clients in a sustainable and efficient way.

Shareholders

ensuring adequate and long-term sustainable compensation by an inclusive growth strategy and resilient company values.

Society

increasing well-being of our societies and local communities built on social cohesion and good environmental status.



ESG (2) – main **ESG** pillars

Sustainability is embedded into the DNA of the organisation



Sustainable Finance

mobilize financial resources and customer advice for social-ecological goals and support customers on their way to a sustainable business model



Working together

actively participate in public initiatives and thus make a positive contribution in our region



Good corporate citizenship

demonstrate strong **social commitment** by adhering to rules and standards that we also expect from our business partners



Employee engagement and social contribution

support employee awareness and **commitment** through training and volunteering opportunities



ESG (3) **ESG** targets

25%

green investments by 2026 in our corporate book to be reached

Net-zero portfolio

by 2050 (first set of interim targets to be disclosed in 2023)

Climate neutral

operations by 2023

17 Ecolabel funds

offered to our clients by 2023 to promote investment opportunities

Erste Group through its Social Banking continues to be the leader in offering financial services to NGOs, start-ups and individuals in difficult situations.

EUR 1b

Social Finance loans provided by 2030

jobs to be created or preserved by 2030 by Social Banking activities



37% 常常

women in B/B-1 positions by 2025

40% 常常

women in B-2/B-3 positions by 2025



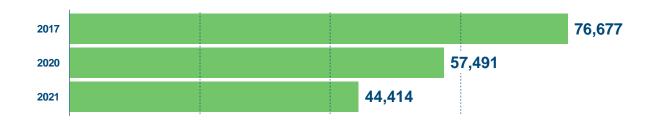


2021

NET ZERO JOURNEY

Scope 1+2 decrease of emissions (tonnes of CO₂e)

→ pathway towards climate neutrality 2023



Green bonds arranged and own emissions

GREEN FINANCING

Arranged: EUR 4.5 bn
(sovereigns & fin. institutions) +
EUR 2bn corporate customers

Own issuances: EUR 1.2 bn

Scope 3, financed emissions – low intensity & overall emissions (as of Q2 22)

→ basis for our **journey towards net-zero portfolio** by 2050

90



gCO₂e/€ financing Low emission intensity 14.2



million tonnes of CO₂e total financed emissions behind 81% of loan portfolio

ESG assets under management by Erste Asset Management

EUR 15.5 bn





ESG (5) ESG ratings and indices

| | | | 2020 | 2021 |
|---------|--|--|---------------------------------|----------------------------|
| NGS | MSCI ESG RATINGS | In 2019, Erste Group Bank AG received a rating of 'AA' in the MSCI ESG Ratings assessment. | AA | AA |
| | SUSTAINALYTICS a Morningstar company | In 2022, Sustainalytics improved by 3.2 points its assessment of Erste Group and confirmed in 'low risk' category. | LOW RISK 18.9/100 | LOW RISK 15.3/100 |
| RATINGS | Corporate ESG Performance STOR ## ISS ESG > Prime | Erste Group is awarded by the ISS ESG research Prime Status since October 2018, with a transparency level - very high and performance score. | C " Prime " 50.23 | C "Prime" 50.79 |
| | imug Fourite | In 2019, imug Investment Research upgraded Erste Group in their assessment from "neutral" to "positive". | B (positive) 53.14% | B (positive) 53.14% |
| | | | | |
| INDICES | EURONEXT vige@iris | Erste Group is part of the Euronext Vigeo Index Eurozone 120 since June 2018. | 51/100 | 54/100 |
| | VONIX NORMAN MERIES 22 223 | Erste Group is member of Austrian stock market VÖNIX sustainability benchmark index since its launch in 2008. | В | В |
| | FTSE4Good | Erste Group member since 2016 has been independently rated since 2016 and has met the requirements to become a part of the FTSE4Good Index Series. | - | 3.6 |
| | Biomberg Bonty-Cartiny | Erste Group Bank AG is the only Austrian company that is a member of the Bloomberg Gender-Equality Index (member since 2019). | - | - |



Presentation topics

1 Introduction to Erste Group

2 Summary quarterly update

Funding strategy

More details to latest quarterly financials and capital



Presentation topics

- Key priorities and executive summary
- Macroeconomic and business update
- Key takeaways and outlook



Key priorities (1) –

Strategic continuity, 2 key priorities & focus on higher share of wallet

Unchanged geographic focus

Unchanged vertical focus

Unchanged product focus











- Excel at capturing existing and newly emerging growth opportunities in Central and Eastern Europe including Austria
- Bolt-on acquisitions, eg Commerzbank in Hungary, intended purchase of Sberbank CZ loan portfolio, only in existing markets
- Retail (private individuals, micros)
- Corporates & Markets (SME, large corporates, commercial real estate, financial institutions)
- Public sector (municipalities, sovereigns)
- Full suite of retail products/advisory (mortgages, savings/investments, current accounts, etc)
- Full service/advisory offering for corporates
- Focus on hybrid digital/physical product and advisory delivery

Key priority No. 1: **improved data analytics** to better understand clients' needs and help clients build up and secure wealth and hence improve their financial health

Key priority No. 2: significant **expansion of digital offering**: turning George from an interface into a platform allowing for third party service integration



Key priorities (2) –

Updating the financial path to 2024: CIR target upped to ~52% (from 55%)

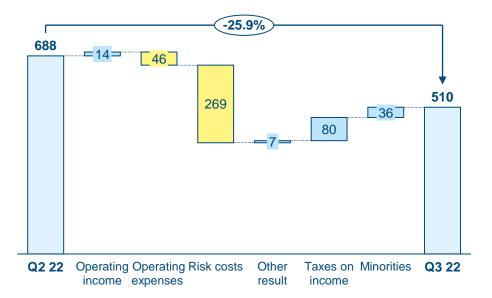
| | 2022e | 2023e | Key drivers |
|-------------|--------------|----------------|--|
| NII | ^~20% | ↑ ~10% | Healthy loan growth in 2022 and 2023 Current euro zone forward rate curve materialises; increased deposit repricing, albeit from low levels |
| Fees | ^~6% | ^ ~5% | Fees offer a structural growth opportunity (asset management, insurance, payments) |
| Costs | ^~6 % | ↑ ~7-8% | Cost updrift to be capped in single digits, despite wage inflation |
| Risk costs | <20bps | <35bps | High quality loan book paired with significant management overlays |
| ROTE | ~14% | 13-15% | Strong double-digit ROTE track record since 2015; only exception 2020 (Covid) |
| Loan growth | >10% | ~5% | Exceptional loan growth in 2022 followed by growth deceleration due to cooling economy and higher interest rates |

Key assumptions: significant economic slowdown, but no negative yoy real GDP growth in 2023; beyond impact of potential Czech banking tax of max EUR 100m pa from 2023 to 2025 no further material political or regulatory interventions; no further worsening of geopolitical situation; stabilisation of European energy situation.

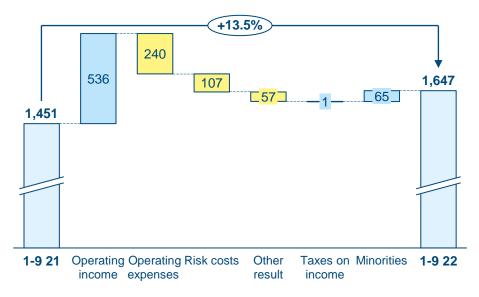


Group income statement performance

QoQ net profit reconciliation (EUR m)



YoY net profit reconciliation (EUR m)

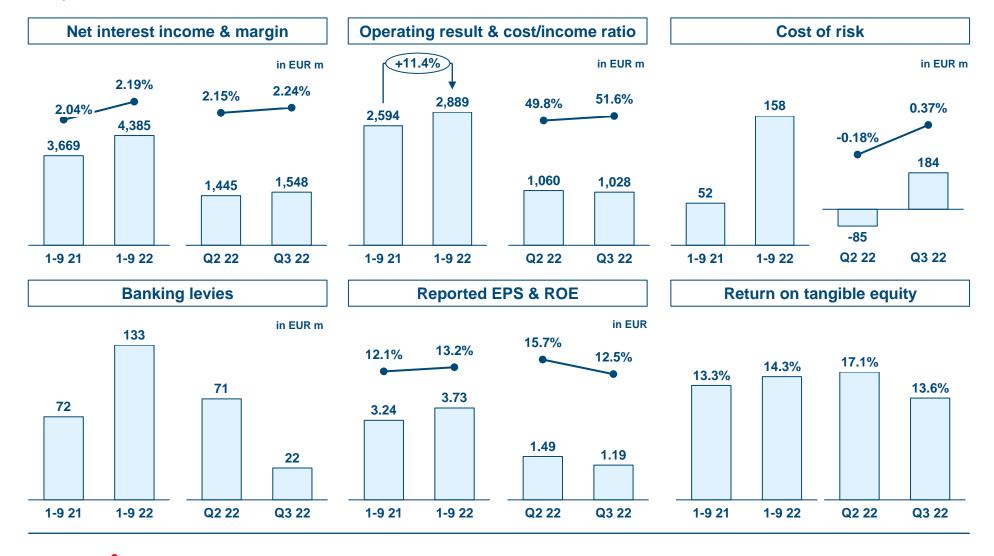


- Qoq net result softens mainly on higher risk costs (review of crisisrelated performing expected credit losses), partially offset by lower tax charge and improved minorities contribution
- Operating income characterised by solid NII and better fees, to a large extent offset by weaker trading & FV
- Operating expenses impacted by positive one-off in Q2 22 (reversal of AT Sberbank-related contributions booked in Q1 22)

- Yoy net profit growth primarily driven by substantially higher operating result, offsetting slightly higher risk costs
- Operating income up on rate hikes in CEE NII up by 19.5%; strong fee performance (double-digit rise in payment services and high-single digit in asset management)
- Costs primarily up due to higher deposit insurance contributions, IT and personnel expenses



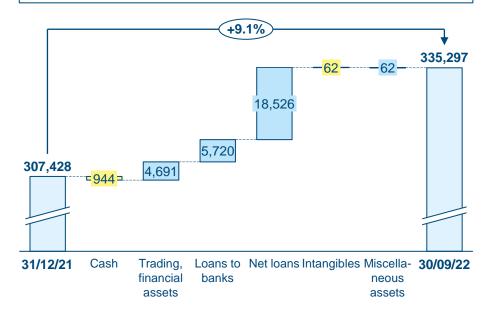
Key income statement data



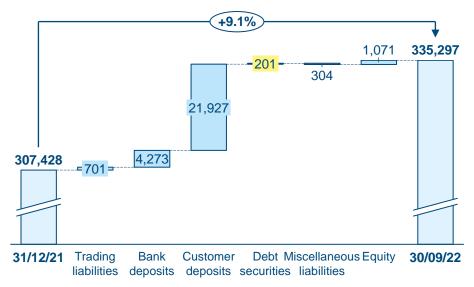


Group balance sheet performance

YTD total asset reconciliation (EUR m)



YTD equity & total liability reconciliation (EUR m)



- Total assets grew on the back of a strong rise in net customer loans (+10.3%), loans to banks (+27.2%), and higher volume of trading and financial assets (+8.8%)
- Net customer loan growth driven by strong demand from large corporates, Retail growth driven by mortgages particularly in AT, CZ and SK
- Total liability growth driven by rising customer deposits (+10.4%) and bank deposits (+13.4%)
- Loan/deposit ratio stable at 85.5% (YE 21: 85.6%)
- · Increase in equity reflects strong profitability



Key balance sheet data

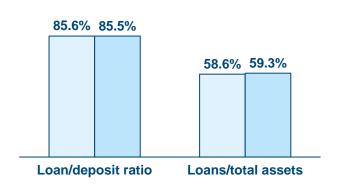
31/12/21 30/09/22

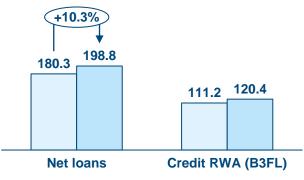
Loan/deposit & Ioan/TA ratio

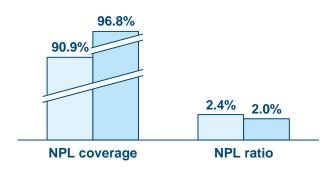
Net loans & credit RWA

NPL coverage ratio & NPL ratio

in EUR bn







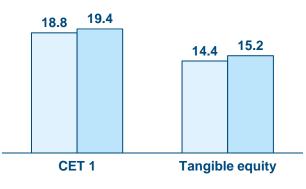
B3FL capital ratios ¹

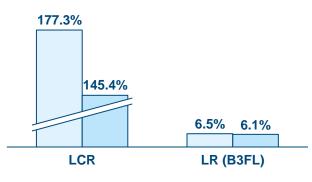
B3FL capital & tangible equity ²

Liquidity coverage & leverage ratio ³

in EUR bn







2) Based on shareholders' equity, not total equity

3) Includes central bank exposures



Macroeconomic update -

2022 2023

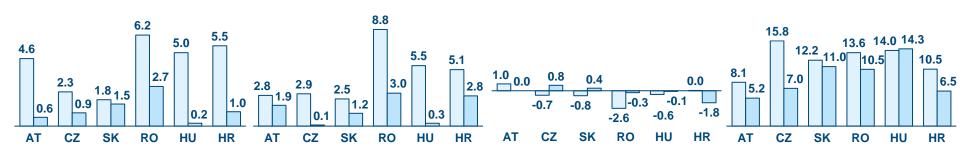
Better than expected economic growth in 2022, slowing growth in 2023

Real GDP growth (in %)

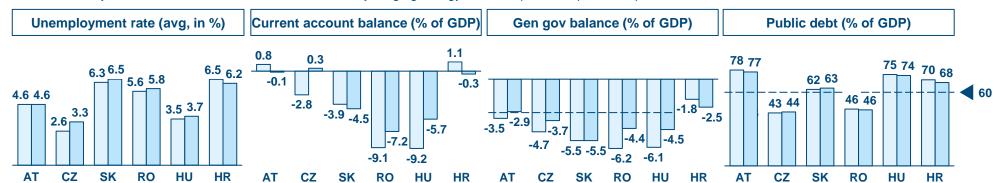
Dom. demand contribution* (in %)

Net export contribution* (in %)

Consumer price inflation (avg, in %)



- Economic performance stronger than expected in 2022, slowing growth forecast for 2023
 - Based on better than expected H1 22, CEE & AT economic growth was repeatedly revised upwards in 2022
- Household consumption and investment activity will be negatively impacted by high inflation
- Inflation expected in the teens in CEE in 2022 driven by surging energy and food prices; expected to peak in Q4 2022



- Unemployment rates expected to stay low in CEE & AT in 2022 & 2023
- Higher fiscal spending and weaker current account balances expected due to government measures addressing inflation and higher energy import
 prices, respectively; investments into energy security & efficiency, partially financed from the Next Generation EU funds
- * Contribution to real GDP growth. Domestic demand contribution includes inventory change. Source: Erste Group Research, EU Commission



Business update –

Retail – what's happening on the ground? (1)

- Strong increase in interest rates leading to drop in demand for housing loans, especially in the Czech Republic
- New Euro-denominated mortgages still remain affordable for most of our clients, however new business in Austria strongly impacted by new FMSA-regulation
- Mortgage market in Hungary stable due to government interventions
- Demand for consumer loans continues to be strong, mainly driven by positive labour market situation and still positive consumer confidence; future outlook heavily depending on macroeconomic development
- Client deposits continue to increase, especially current account volumes
- Securities business influenced by volatile markets; strategic focus on regular securities saving plans remains and proves to be successful
- Despite slowdown in opening of new securities saving plans, overall number of saving plans and volumes increasing; "portfolio checks" offered for clients facing strong volatility; positive fee income development therefore continues in Q3 2022
- Positive development on payment fees given higher number of transactions and volumes

Loan portfolio

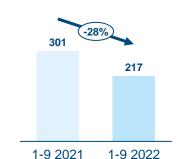
(incl. savings banks, in EUR billion)





Consumer loans





Newly opened regular securities

savings plans (in thsd pieces)

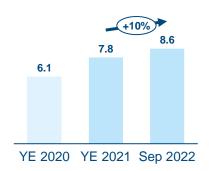


Business update –

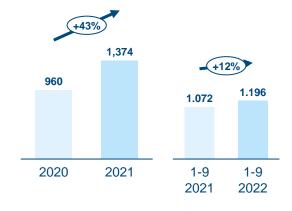
Retail – what's happening on the ground? (2)

- Supporting clients given high energy prices and inflation
 - Campaign for raising awareness for energy saving and the impact of inflation on own budgets via George ("What would George do?")
 - Even though currently no negative impact on risk parameters visible,
 Erste Group provides support for clients who could potentially face repayment issues with their loans
- Clients going digital
 - Usage of digital channels continues to increase; more than 8.6 million users onboarded to George across 6 markets
 - Number of monthly log-ins at an all-time high in September 2022 (>164 million log-ins)
 - "Most popular" digital products: current accounts, debit cards, consumer loans
- Ongoing focus on improving customer experience results in increasing CXI (Customer experience indicator) values and supports the acquisition of new customers
- Austrian savings banks show a strong sector performance, particularly driven by securities business

Number of George users (in million)



Development of digital sales (in thsd pieces)





Business update

Corporates & Markets – what's happening on the ground?

Loan demand is boosted by the energy sector

- Loan volume grew by almost EUR 10bn since the beginning of the year; highest growth in Austria, Czech Republic, Romania and Slovakia; double-digit growth in all our markets; increase in all business lines especially in working capital financings which almost doubled yoy and in short term facilities; Real Estate demand is cooling off due to increasing interest rates
- Operating result is driven by significant NII increases mainly from deposits due to the interest rate environment in Czech Republic, Romania and Hungary, additionally supported by loan growth
- Green investments: we are on track to meet our targets for 2022

Group markets business continues very strong performance

- Excellent performance in money markets and in rates trading driven by increase in CEE interest rates & higher derivatives opportunities as well as the EUR rate movements
- A total issuance volume of more than EUR 105bn (+23% yoy) was achieved through 190 mandated transactions (for all C&M segments) despite very challenging capital market conditions

Assets under Management have shrunk

 Lower Assets under Management given fund redemption and reduced valuations; bond sales are picking up in the Retail segment

Corporate loan stock development

(gross, business line view, in EUR bn)



Corporate segment operating result development

(business line view, in EUR m)





Conclusion -

Key takeaways and outlook for 2022

Q1-3 22 key takeaways

Operating environment

- · Continued strong business performance
- Loan growth at +10.3% ytd
- Deposit growth at +10.4% ytd

Business performance

- Operating income grew by 9.3% on the back of strong NII (+19.5%) and fee (+8.3%) growth
- Operating costs up by 7.7%
- Operating result: +11.4%, CIR at 53.9%

Credit risk

- More general provisions in line with 2022 guidance to prepare for weaker economic outlook in 2023
- Strong asset quality indicators: NPL ratio at 2.0%, NPL coverage at 96.8%

Capital position & capital return

- Fully loaded CET 1 ratio (pro-forma) at 14.2%
- Planned FY2022 DPS accrued pro rata in Q3 22

Profitability

- ROTE at 14.3%
- Improved operating performance as key net profit driver

2022/23 outlook

- Still strong real GDP growth in 2022, followed by significant slowdown in 2023
- Loan growth to slow from >10% in 2022 to ~5% in 2023
- NII growth in 2022 ~20% and in 2023 ~10%, ~6% fee growth in 2022
- Positive operating jaws key target for 2022 and 2023:
 <55% CIR already in 2022; 2024 CIR: ~52%
- Risk charge expected <20bps in 2022, <35bps in 2023
- YE22e NPL ratio likely ~2%, YE23: <3.0%

FY2022 dividend per share planned at EUR 1.9

- Excess capital buffer earmarked for bolt-on M&A; evaluation of share buyback in spring 2023
- Targeting ROTE of ~14% for 2022 and 13-15% for 2023

Risk factors to guidance

- · Political, regulatory, geopolitical, economic, health and competition risks, also non-financial and legal risks
- Indirect effects from Russia-Ukraine conflict and/or Covid-19 pandemic, such as prolonged supply chain disruptions, additional shock on energy prices and/or supply, deterioration of investment and consumption appetite
- · Economic downturn may put goodwill at risk



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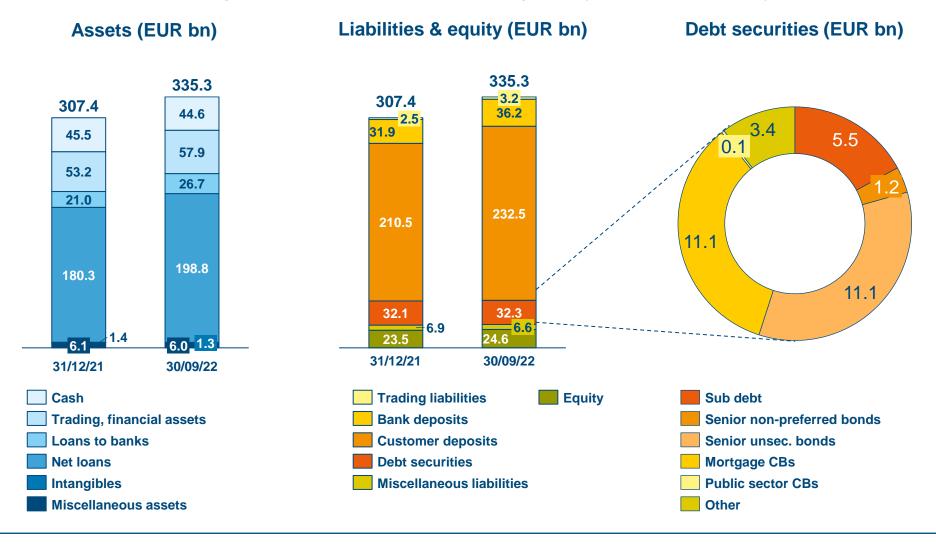
Funding strategy

More details to latest quarterly financials and capital



Erste Group's balance sheet structure -

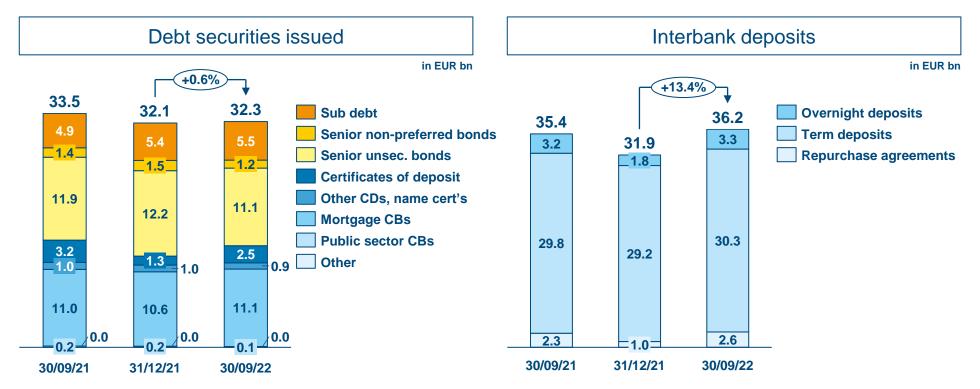
Favourable loan/deposit ratio of 85.5% at Sep 22 (Dec 21: 85.6%)





Wholesale funding and capital: debt vs interbank funding -

Stable wholesale funding reliance, as customer deposits grow strongly

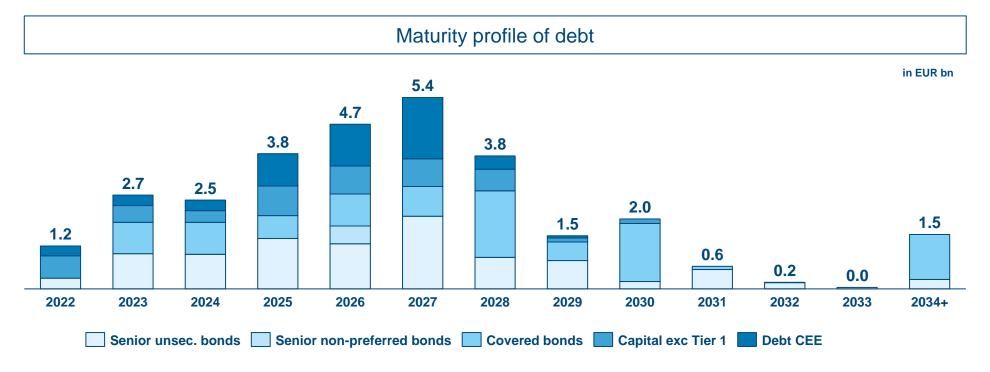


- Increase in CDs attributable to increased business activity in Group Markets business
- Temporary decline at YE in interbank deposits predominantly driven by balance sheet management



Wholesale funding and capital: LT funding -

2022 funding target fulfilled, 2023 funding volumes expected in similar range

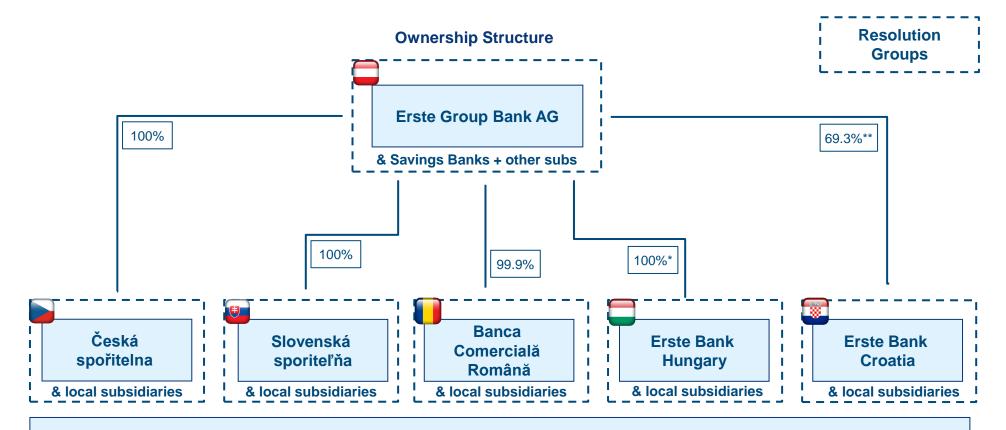


- Erste Group fulfilled its funding target with a final mortgage covered bond in September 2022, i.e. EUR 750m, 8y at MS+16bps
- Syndicated funding in 2022 amounts to EUR 3.25bn, supplemented by private placements
- Retail demand going strong after yields increased in Q3 22
- 2023's funding volume comparable to current funding target although the mix of seniorities leans towards MREL-eligible instruments
- 2027 maturity peak attributable to MREL issuances
- TLTRO III: starting gradual repayment of EUR 21.2bn from November 2022



Additional information: Multiple point of entry resolution strategy -

MREL compliance at Point of Entry Levels (bail-in)



Erste Group follows an MPE resolution strategy with each resolution group issuing its external MREL debt

^{**}Erste Bank Croatia: direct stake of 59%; indirect stake through Steiermärkische Sparkasse

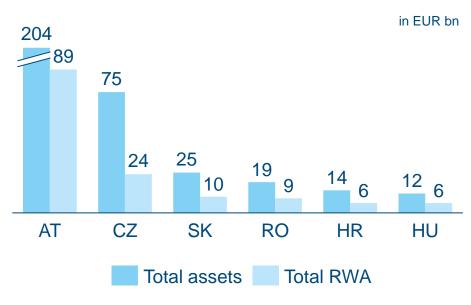


^{*}Erste Bank Hungary: 30% held by Corvinus/Hungarian State and EBRD (15% each) with option agreement to sell stakes to Erste Group Bank AG

Wholesale funding and capital: MREL update -

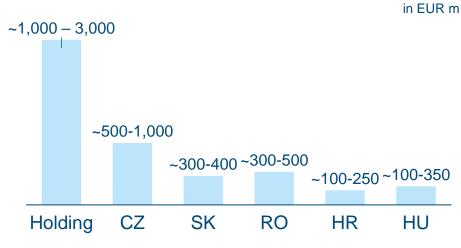
MREL issuance comes at an increasing cost

MREL resolution groups (September 2022)



- Under MREL there are 6 MPE resolution groups: 3 (AT, SK, HR) covered by the Single Resolution Board and 3 (CZ, RO, HU) covered by the respective National Resolution Authority
- The Austrian resolution group (parent company, EBOe and savings banks) is not considered a legal entity or reporting unit, hence there is neither a statutory reporting nor a capital requirement for the Austrian resolution group

Preliminary 3year MREL issuance plan (avg. p.a.)



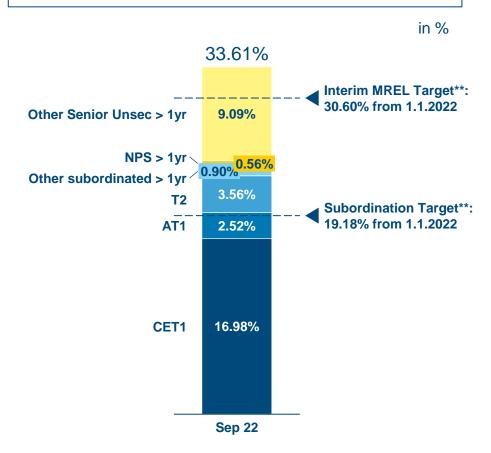
- CEE issuances is mainly placed in domestic market and Euro markets
- MREL-related issuances in 2022:
 - Holding ~EUR 1.5bn PS (thereof one EUR 500m PS benchmark) & EUR 500m Tier 2 bond
 - CZ: CZK 6bn NPS (domestic)
 - SK: EUR 120m (domestic & international)
 - RO: 3 issuances totalling RON 1,387.5 NPS (domestic)
 - HU: EUR 350m PS (international)



Additional information: MREL details

Austrian resolution group: MREL requirement based on RWA fulfilled





^{*} TREA... total risk exposure amount

Key take-aways

- Erste Group's setup is based on a multiple point of entry (MPE) resolution approach
- In Q2 2022, Erste Group Bank AG received its MREL requirement calibrated on balance sheet data as of 31 Dec 2020
- Erste Group Bank AG, as the Point of Entry of the Austrian resolution group, must comply with a MREL requirement of 30.60% of TREA (incl. CBR) and 9.34% of Leverage Ratio Exposure (LRE). In addition, the subordination requirement is set at 19.18% (incl. CBR) of TREA and 8.43% of LRE respectively.
- Based on the Austrian resolution group's RWAs as of September 2022 of approx. EUR 89.4bn, the current MREL ratio stands at 33.61%, thereof 24.51% being subordinated eligible liabilities.
- As of Q3 2022 the AT resolution group is compliant with both the interim and final MREL and subordination requirements (TREA and LRE-based) to be fulfilled from 1 Jan 2022 and 1 Jan 2024, respectively.
- Potential changes in the MREL requirement will be reflected in Erste Group Bank AG's funding plan as to ensure compliance with MREL & subordination targets



^{**} Target including the Combined Buffer Requirement (CBR)

Erste Group's long-term issuance track record ytd -

Tapping 3 seniorities (Covered, Senior & Tier2)









• Q1 22

After a 2-year absence from the syndicated covered bond market Erste Group started into 2022 with a EUR 1.5bn 6.5y & 15y dual-tranche **mortgage covered bond** (printed at MS-3bp and +5bp)

• Q2 22

After FY 2021 results, Erste Group issued a **senior preferred note**: the EUR 500mn 4y transaction was priced at MS+55bps

End of April Erste Group Bank AG took advantage of an attractive market window and placed a EUR 500mn 11NC6 **Tier2 note** issued at MS+255bp

• Q3 22

The week after the September ECB meeting Erste Group issued a EUR 750mn mortgage covered bond. Given the dual tranche at the beginning of the year and the prevailing investor appetite, the 8y segment was a natural fit and resulted in a final landing at MS+16bps



Erste Group Bank AG as issuer

Summary of benchmark issues

| Seniority | ISIN | Coupon | Reset | Maturity / First Call | Term | Currency | Volume in mn |
|------------------------------|--------------|--------|-------------------|--------------------------|-----------|----------|--------------|
| Mortgage Covered Bond | XS1346557637 | 0.625% | | 19/01/2023 | 7 | EUR | 750 |
| Mortgage Covered Bond | XS1845161790 | 0.250% | | 26/06/2024 | 6 | EUR | 750 |
| Mortgage Covered Bond | XS1181448561 | 0.750% | | 05/02/2025 | 10 | EUR | 500 |
| Mortgage Covered Bond | XS1807495608 | 0.625% | | 17/04/2026 | 8 | EUR | 750 |
| Mortgage Covered Bond | XS1550203183 | 0.625% | | 18/01/2027 | 10 | EUR | 750 |
| Mortgage Covered Bond | XS1750974658 | 0.750% | | 17/01/2028 | 10 | EUR | 1,000 |
| Mortgage Covered Bond | AT0000A2UXM1 | 0.100% | | 12/07/2028 | 6.5 | EUR | 750 |
| Mortgage Covered Bond | AT0000A2A6W3 | 0.010% | | 11/09/2029 | 10 | EUR | 500 |
| Mortgage Covered Bond | AT0000A2CDT6 | 0.100% | | 15/01/2030 | 10 | EUR | 750 |
| Mortgage Covered Bond | AT0000A306J4 | 2.500% | | 19/09/2030 | 8 | EUR | 750 |
| Mortgage Covered Bond | AT0000A286W1 | 0.875% | | 15/05/2034 | 15 | EUR | 500 |
| Mortgage Covered Bond | AT0000A2UXN9 | 0.500% | | 12/01/2037 | 15 | EUR | 750 |
| Senior Preferred | XS1982725159 | 0.375% | | 16/04/2024 | 5 | EUR | 500 |
| Senior Preferred | AT0000A2JAF6 | 0.050% | | 16/09/2025 | 5 | EUR | 500 |
| Senior Preferred | AT0000A2WVQ2 | 1.500% | | 07/04/2026 | 6 | EUR | 500 |
| Senior Preferred | AT0000A2GH08 | 0.875% | | 13/05/2027 | 7 | EUR | 750 |
| Senior Preferred | AT0000A2KW37 | 0.100% | 3m Euribor +52bps | 16/11/2027 | 8NC7 | EUR | 750 |
| Sustainable Senior Preferred | AT0000A2RAA0 | 0.125% | | 17/05/2028 | 7 | EUR | 500 |
| Senior Preferred | AT0000A2SUH1 | 0.250% | | 14/09/2029 | 8 | EUR | 500 |
| Senior Preferred | AT0000A2N837 | 0.250% | | 27/01/2031 | 10 | EUR | 500 |
| Senior Preferred | CH1135555584 | 0.250% | | 02/10/2028 | 7 | CHF | 500 |
| Senior Non-Pref. | XS2000538343 | 0.875% | | 22/05/2026 | 7 | EUR | 500 |
| Tier 2 | XS2083210729 | 1.000% | 5y ms+130.0bps | 10/06/2025 | 10.5NC5.5 | EUR | 500 |
| Tier 2 | AT0000A2J645 | 1.625% | 5y ms+210.0bps | 08/09/2026 | 11NC6 | EUR | 500 |
| Tier 2 | AT0000A2U543 | 0.875% | 5y ms+110.0bps | 15/11/2027 | 11NC6 | EUR | 500 |
| Tier 2 | AT0000A2YA29 | 4.000% | 5y ms+255.0bps | 07/06/2028 | 11NC6 | EUR | 500 |
| AT1 | XS1597324950 | 6.500% | 5y ms+620.4bps | 15/04/2024 | perpNC7 | EUR | 500 |
| AT1 | XS1961057780 | 5.125% | 5y ms+485.1bps | 15/10/2025 | perpNC6.5 | EUR | 500 |
| AT1 | XS2108494837 | 3.375% | 5y ms+343.3bps | 15/04/2027 | perpNC7.2 | EUR | 500 |
| AT1 | AT0000A2L583 | 4.250% | 5y ms+464.6bps | 15/04/2028 | perpNC7.4 | EUR | 750 |



Cover pools: overview mortgage cover pool Key characteristics

- Aaa Rating from Moody's
- Total value of cover pool > EUR 25bn
- First-ranking mortgage loans of mostly Austrian properties
 - 98% Austria and 2% Germany
- Solid mortgage origination via own savings bank network
- Recourse to borrower in default
- No NPLs in the cover pool (NPL is 90 days overdue payment)
- Fix/floating mix: 46% fix and 54% floating rate loans
- Moody's performance overview as of 31/03/2022
 - Collateral score: 13.5%
 - OC consistent with current rating: 12.0% (current OC nominal/stressed: 37%/ 48%)
- Quarterly updates on our homepage
 - www.erstegroup.com Investor Relations Debt Investors
 - www.pfandbriefforum.at Market Players and Reports Erste Group Bank AG



Overview of mortgage cover pool

Structure as of 30/09/2022

| Cover pool | | | |
|---|-------------|--|--|
| Cover pool | in EUR (mn) | | |
| Total value of cover pool in EUR equivalent | 25,794 | | |
| thereof loans in EUR | 24,800 | | |
| thereof loans in CHF | 994 | | |
| thereof substitute collateral in EUR equivalent | 0 | | |
| thereof swaps in EUR equivalent | | | |

| Pfandbrief | | |
|--|-------------|--|
| Issues | in EUR (mn) | |
| Total outstanding issues in EUR equivalent | 18,849 | |
| thereof issues in EUR | 18,640 | |
| thereof issues in CHF | 209 | |
| Nominal over-collaterisation in % | 36.8% | |
| Present value over-collaterisation in % | 47.7% | |



Overview of mortgage cover pool

Structure as of 30/09/2022

| Cover pool | |
|--|-----|
| LTV of cover pool | |
| Weighted average LTV total (unindexed) | 68% |
| Weighted average LTV total (indexed) | 65% |

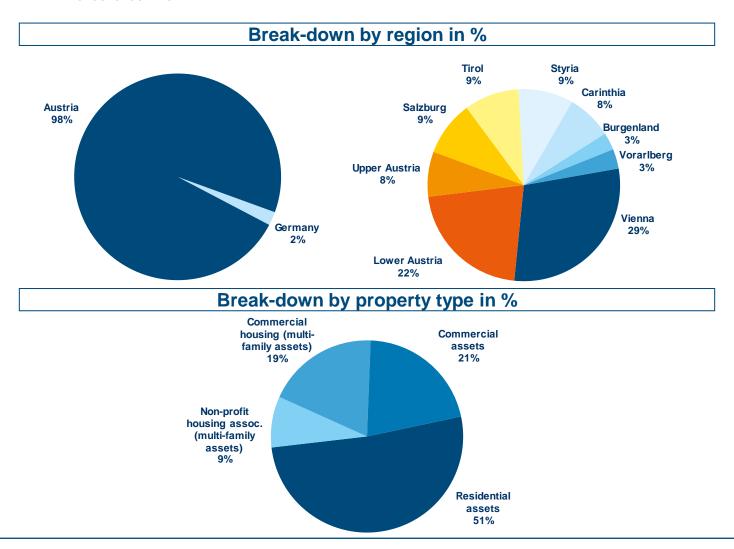
| Other cover pool (loans) characteristics | | | |
|--|---------|--|--|
| Residual maturity (in years) | 10.1 | | |
| Number of loans | 109,761 | | |
| Average size of loans (in EUR mn) | 0.2 | | |
| Percentage of 10 largest loans | 2.4% | | |
| Percentage of bullet loans | 12.8% | | |
| Percentage of fixed rate loans | 46.3% | | |

| Pfandbrief | | |
|------------------------------------|-------|--|
| Other issues characteristics: | | |
| Number of issues | 105 | |
| Average remaining life of issues | 5.3 | |
| Average size of issues (in EUR mn) | 179.5 | |



Overview of mortgage cover pool

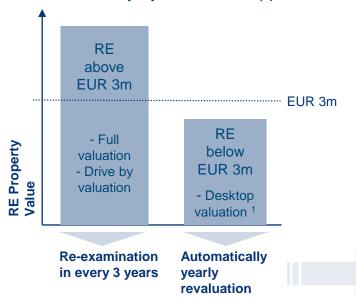
Structure as of 30/09/2022





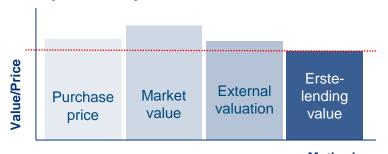
Cover pools: real estate valuation and monitoring

- Erste Group valuation types
 - Full valuation, drive by valuation and desktop valuation
- Valuation methods
 - For residential and commercial RE properties
 - Valuations only by authorised appraisers



- Monitoring

- Annual review process of residential and commercial real estate property
- Process is part of the internal risk assessment
- Erste Group-lending value approach
 - Methodology of a basis of risk point of view
 - Lower lending value compared with purchase price or market value



Methods

Both based on Austrian Real Estate Price Index:

published annually by the Austrian National Bank

² For illustration purposes only; does not reflect real proportions



¹ Valuation made by a specially developed RE valuation-programme for Erste Group taking into consideration the property location, property size, type and characteristics of property, normal and local market conditions, ...)

Cover pools: overview mortgage cover pool -

Multi-family assets – non-profit vs. commercial housing

Non-profit housing

- Non-profit property developer (Gemeinnützige Bauvereinigung)
- Subject to specific law (Wohnungsgemeinnützigkeitsgesetz – WGG)
- Subsidised housing projects
- Commonly known as "Genossenschaftswohnungen" (cooperative flats – regardless of its corporate structure which can be a cooperative, public or private limited company)
- Profits and usage of profits is restricted (reinvestment in further projects)

Commercial housing

- Private property developer
- · Limited access to subsidies
- No guidelines regarding profits





Comparable characteristics for tenants of both forms of housing

- Not to be mistaken for social housing (target group: middle income families)
- Generally combines a down-payment (~20% of development costs) with lower rent
- Typically the tenants are granted a buyout option for their flat after a certain period (normally 10-15 years)
- If the purchase of such a flat is financed by a mortgage loan such loan would be included in residential assets in the "distribution by property type"- pie chart as the property developer is no longer involved



Presentation topics

1 Introduction to Erste Group

2 Summary quarterly update

Funding strategy

Further information on latest quarterly financials and capital



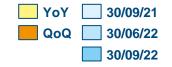
Presentation topics

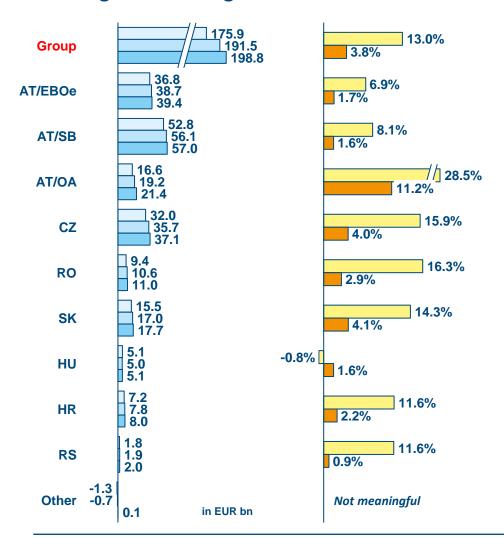
- Key priorities and executive summary
- Macroeconomic and business update
- Key takeaways and outlook
- Operating trends
 - Volumes
 - Revenues and costs
 - Impairments and asset quality
- Capital
- Additional information



Operating trends: net loan stock & growth -

Strong net loan growth continues in Q3 22





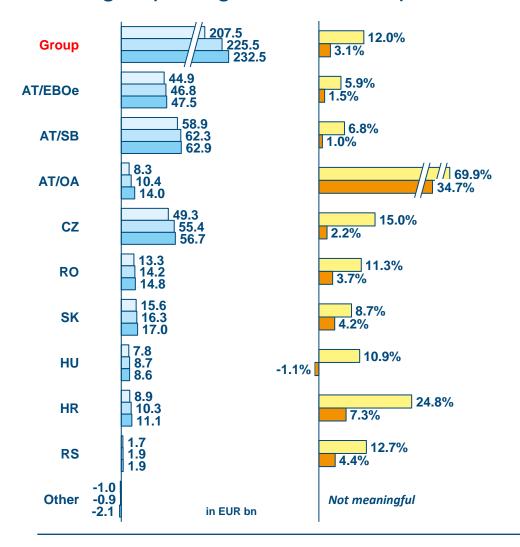
- Yoy growth dynamics show extraordinary development in Corporates (+20.1%), Retail and Savings Banks (+8.1%) strong
- Qoq development shows solid growth in Corporates (+6.7%), Retail and Savings Banks at +1.6%
- 2022 loan growth guidance upgraded to >10%
- Year-on-year segment trends:
 - AT/OA: exceptional loan demand from Large Corporates
 - CZ: strong loan growth, but significant slowdown in Retail as rate hikes impact demand for mortgages
 - RO: increase predominantly driven by Corporate business (SME and Large Corporate)
 - HU: decline driven exclusively by HUF devaluation
- Quarter-on-quarter segment trends:
 - AT/OA: see above
 - CZ, SK: Corporate business remains strong while loan growth in Retail slows down on lower mortgage demand



Operating trends: customer deposit stock & growth -

Strong deposit growth, loan/deposit ratio at 85.5%





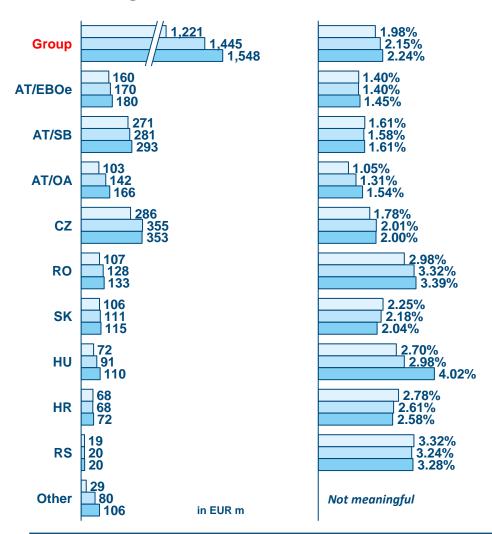
- Yoy growth across all business lines, primarily from Corporates (GLC, PS): + EUR 8.7bn, Group Markets /FI: + EUR 7.6bn; Retail (+ EUR 4.8bn) and Savings Banks (+ EUR 4.0bn) also strong
- Qoq development mainly driven by Group Markets/FI (+ EUR 4.8bn) while Corporates (SME, GLC, PS) contribute + EUR 2.0bn, Retail: + EUR 0.5bn, Savings Banks up 1.0% qoq
- Year-on-year segment trends:
 - AT/OA: exceptional deposit inflow in Group Markets business segment
 - CZ: strong inflow in Corporates (most pronounced in Public Sector and Large Corporate), supported by solid inflows in Retail
 - HR: exceptional deposit inflows, balanced between Corporates (thereof mainly Large Corporate) and Retail
- Quarter-on-quarter segment trends:
 - AT/OA: see above
 - SK: deposit inflows due to Corporates (predominantly Large Corporate) as Retail declines slightly
 - HR: balanced inflows between Retail and Corporate (thereof mainly SME)



Operating trends: NII and NIM -

Volume growth and rate hikes drive NII up





- NII up yoy and qoq on solid volume growth and improved rate environment
- 2022 outlook upgraded to ~20% NII increase, due to higher loan growth and higher interest rates
- Year-on-year segment trends:
 - AT/OA: Group Markets business in the Holding improves on money market and repo business benefitting from rate hikes in CEE
 - CZ: rate hikes and volume growth push NII up; FX effect +EUR 10.8m
 - HU: higher volumes and rate environment result in rising NII; FX effect -EUR 8.4m
- Quarter-on-quarter segment trends:
 - CZ: minor decline in NII driven by higher interest expenses
 - AT/EBOe, AT/SB, SK: NII benefits from higher volumes and improved rates

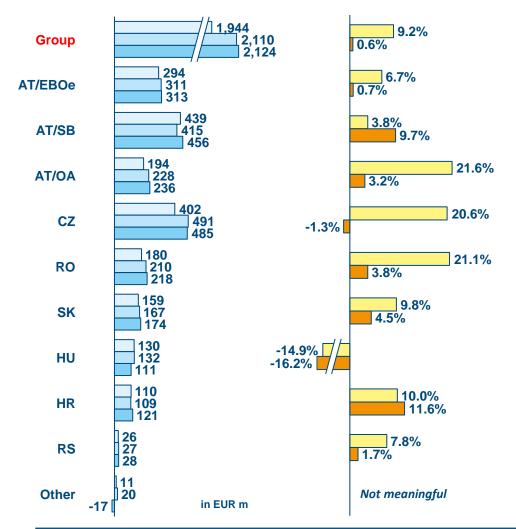


Operating trends: operating income -



Strong core revenue growth, trading & FV result impacted by valuations





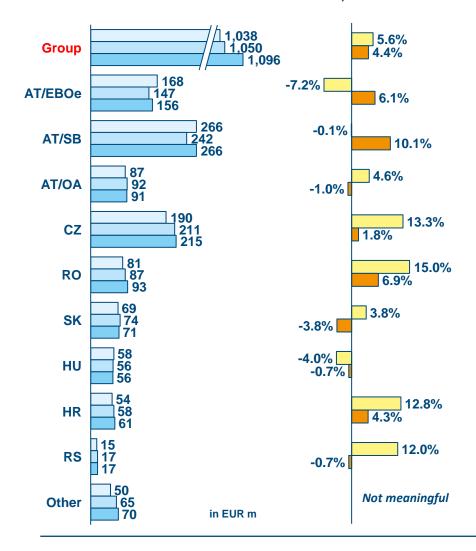
- Revenues up yoy, pushed by exceptional NII (+26.8%) and supported by fee income (+4.0%), offsetting negative net trading & FV result impacted by predominantly temporary valuation effects
- Qoq increase mainly attributable to solid NII (+7.1%) and fee income (+2.6%) as net trading & FV result declines on valuations
- Year-on-year segment trends:
 - AT/OA: strong rise in operating income driven by NII; net trading & FV result turn negative on valuation effects
 - CZ, RO: improvements across all major revenue lines, NII key revenue driver
 - HU: decline exclusively due to temporary hit to trading and FV result on the back of rise in market interest rates
- Quarter-on-quarter segment trends:
 - AT/SB: operating income improves after temporary decline on weaker trading & FV result; NII and net trading & FV result (pos. valuation effects) as main drivers
 - CZ: improved trading & FV result offset by minor decline in NII, fees and dividend income
 - SK: operating income driven by solid NII and better trading & FV result



Operating trends: operating expenses –

Costs normalise in Q3 22, cost inflation in 2022: ~6%





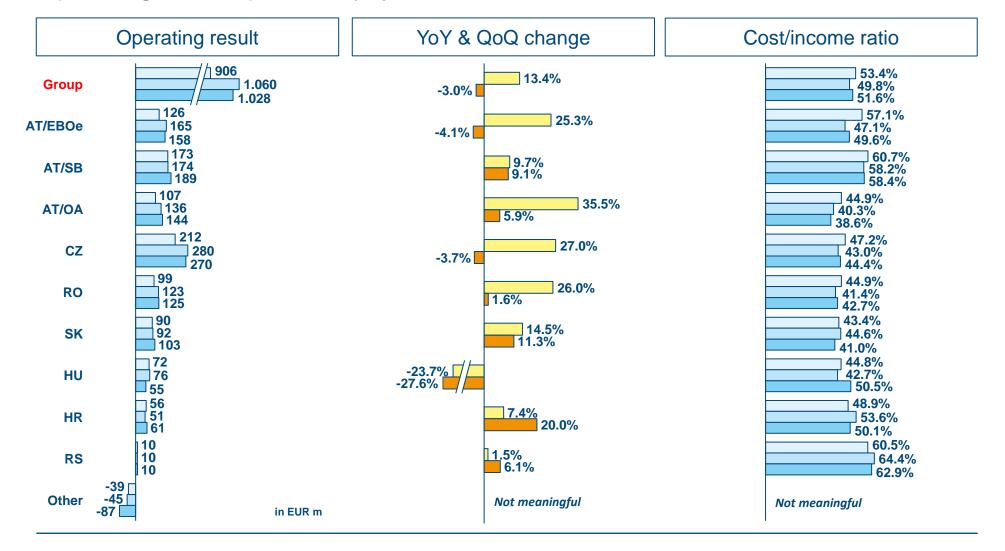
- Yoy development due to higher personnel expenses (+6.3%) and higher administrative expenses (IT and office space)
- Qoq increase on group level exclusively attributable to reversal of extraordinary deposit insurance contributions related to Sberbank Europe in AT in Q2 22 (EUR 46.5m)
- Year-on-year segment trends:
 - AT/EBOe: other administrative expenses down on lower IT costs and lower depreciation charge following the deconsolidation of one non-banking subsidiary
 - CZ: personnel expenses are key driver; FX effect +EUR 7.5m
 - · RO: higher personnel and IT expenses
 - HR: higher personnel expenses and other administrative expenses (incl. IT) related to Euro adoption
- · Quarter-on-quarter segment trends:
 - AT/EBOe, AT/SB: rise in operating expenses due to reversal of e.o. deposit insurance contributions in Q2 22 (see above)
 - RO: higher personnel and IT expenses
 - SK: Lower other administrative expenses offset increase in personnel expenses



Operating trends: operating result and CIR -

Operating result up 13.4% yoy, CIR at 51.6%





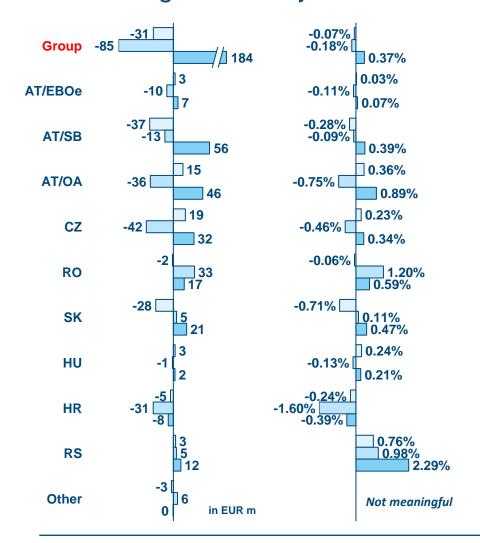


Operating trends: risk costs (abs/rel*) -

Q3 21

Addressing uncertainty led to net allocation of EUR 184m in Q3 22





- Underlying credit risk performance of retail and corporate customers remained strong in Q3 22; individual downgrades and defaults of corporates, slightly increased inflow of new NPLs in SME
- Q3 22 review of management overlays led to allocation of EUR 147m in industries mostly affected by rising energy prices (energy, metals and chemicals)
- EUR 676m of crisis-related management overlays and FLI provisions available for portfolio and macro deterioration
- Quarter-on-quarter segment trends:
 - All segments: energy-related overlays
 - RO: expected impact of new "energy moratorium" in Q2
 22, therefore lower impact in Q3 22
 - HR: releases due to continuous NPL resolution



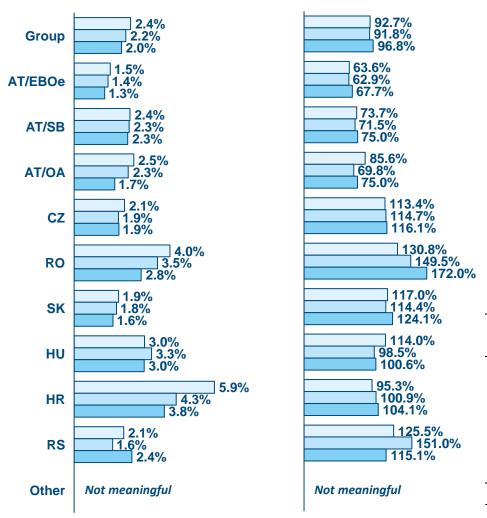
^{*)} A positive (absolute) figure denotes risk costs, a negative figure denotes net releases. Relative risk costs are calculated as annualised quarterly impairment result of financial instruments over average gross customer loans.

Operating trends: asset quality – NPL ratio and coverage

30/06/22

30/09/21

NPL ratio at historic low, coverage ratio at comfortable level



- NPL ratio improves to 2.0% and NPL coverage increases to 96.8% on slight reduction of NPL volume and accelerating loan growth
- Update of overlays due to rising energy prices increases stage 2 ratio to 18.5%, stage 2 coverage at 3.8%; management overlays and provisions for FLI represent 51% of the stage 2 exposure
- No significant increase in hard defaults yet, neither from Covid-19 nor from geopolitical situation

Risk provisions by IFRS9 stages

| | | | | | | CLA | Coverage |
|-----------------------|---------|---------|---------|---------|---------|--------|----------|
| in EUR million | Sep 21 | Dec 21 | Mar 22 | Jun 22 | Sep 22 | Sep 22 | Sep 22 |
| Stage 1 | 79.2% | 80.4% | 80.6% | 83.5% | 79.1% | 342 | 0.2% |
| Stage 2 | 17.9% | 16.7% | 16.6% | 13.9% | 18.5% | 1,423 | 3.8% |
| Stage 3 | 2.3% | 2.3% | 2.2% | 2.1% | 1.9% | 2,025 | 52.8% |
| POCI | 0.2% | 0.2% | 0.2% | 0.2% | 0.2% | 89 | 25.6% |
| Subject to IFRS9 | 99.5% | 99.6% | 99.6% | 99.6% | 99.6% | 3,880 | 1.9% |
| Not subject to IFRS 9 | 0.5% | 0.4% | 0.4% | 0.4% | 0.4% | 0 | 0.0% |
| Gross customer loans | 179,848 | 184,177 | 189,292 | 195,422 | 202,674 | 3,880 | 1.9% |



Operating trends: industries subject to new management overlays Due to high gas / energy prices

| Industry | Exposure | Risk | Mitigation |
|-----------|-----------|---|--|
| Metals | EUR 4.5bn | One of the most energy-intensive industries (eg. in steel-making, gas is used to reach the needed temperature in the process) Without any gas supply the production would come to a stand-still Gas can be substituted for oil only in limited applications / technology in the process | • Tight European metals market enabled companies to pass on increased prices to customers |
| Chemicals | EUR 3.0bn | Heavily dependent on gas as a source of energy as well as feedstock | Due to the overall scarcity of raw materials increased costs could be forwarded to customers In a no gas scenario it is relevant if a company belongs to critical infrastructure (expected to receive at least certain quantities of gas) |

Due to high market volatility and uncertainties

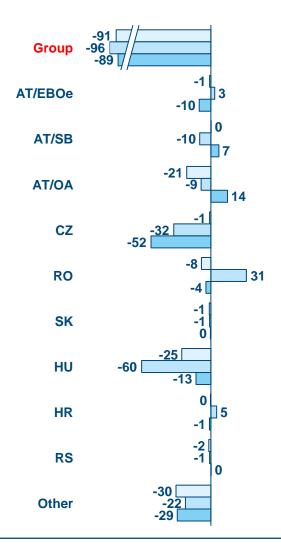
| Industry | Exposure | Risk | Mitigation |
|----------|------------|--|--|
| Energy | EUR 13.7bn | Very high volatility in energy prices requiring extremely high liquidity Government intervention (e.g. one-off taxation) Energy shortages and the need to replace energy sources (potentially at high price) | Diversification of energy sources and investments into renewables Strategic hedging and price mechanisms Detailed portfolio screening showed limited direct dependency on Russian gas as alternative supply routes are sourced already |



Operating trends: other result –

Other result stable





in EUR m

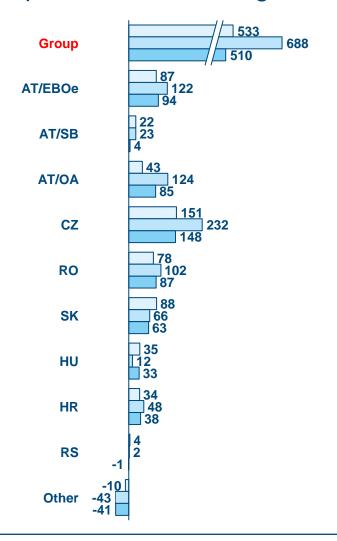
- Yoy and qoq stable
- Year-on-year segment trends:
 - AT/EBOe: Q3 21 benefitted from provision releases
 - AT/OA: releases of provisions
 - CZ: other result deteriorates on optimisation of the investment book and impairments of buildings
- Quarter-on-quarter segment trends:
 - AT/SB: other result improves on real estate selling gains and release of provisions
 - RO: Q2 22 benefitted from provision releases
 - HU: improvement driven by extra banking tax (windfall tax) booked in Q2 22 (EUR 49.9m)



Operating trends: net result –

Net profit declines on higher risk costs





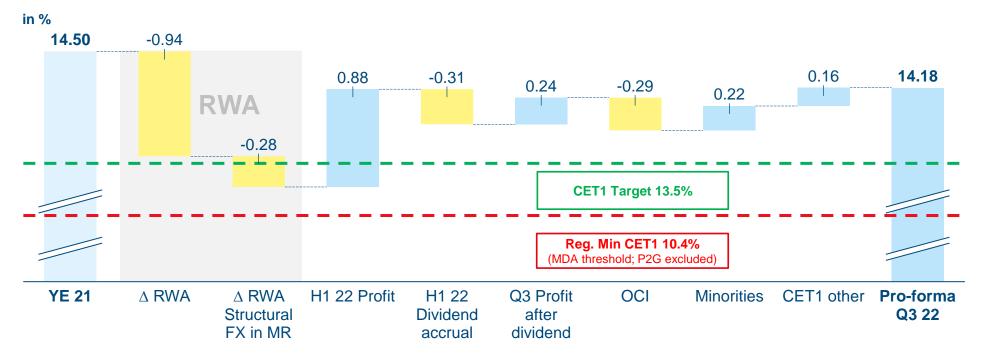
in EUR m

- Yoy profitability characterised by substantially better operating performance, outweighed by higher risk costs
- Qoq development reflect higher risk costs following review of crisis-related management overlays and FLI provisions
- Year-on-year segment trends:
 - AT/EBOe: improved operating performance partially offset by higher risk costs
 - AT/OA: net result doubles on operating result; offsetting higher risk costs
 - SK: higher risk costs only partially compensated by improved operating income
- Quarter-on-quarter segment trends:
 - AT/EBOe: net result declines on risk costs and other result
 - AT/OA: higher risk costs outweigh better operating performance and improved other result
 - CZ: profitability decreases mainly on higher risk costs
 - · RO: profitability declines predominantly on other result
- Return on equity at 12.5%, following 15.7% in Q2 22, and 13.7% in Q3 21
- Return on tangible equity at 13.6%, following 17.1% in Q2 22, and 15.0% in Q3 21



Capital: CET1 ratio waterfall –

Fully loaded CET1 (pro forma) at 14.2%



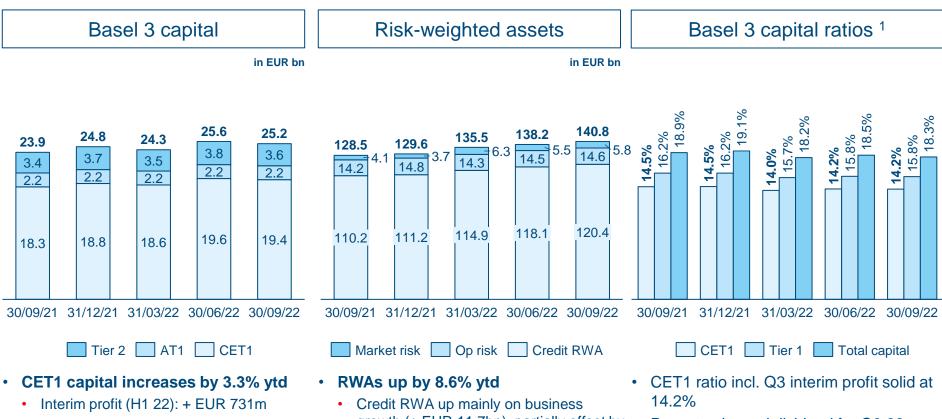
CET1 ratio (pro-forma) at 14.2%:

- Q3 22 RWA (fully-loaded) at EUR 140.8bn driven by business growth in credit risk and structural FX in market risk
- Q3 22 profit (CRR) of EUR 514m after pro-rata dividend (planned at EUR 1.90 per share for 2022) at EUR 310m
- Deterioration in **OCI** as positive impact from defined benefit obligations (EUR +177m) is more than offset by negative impact from FV changes of debt instruments (EUR -474m) and decline in FX translation (EUR -75m)
- Increase in minorities (EUR +283m) mainly driven by profit inclusion of savings banks in H1 22



Capital: capital & RWA -

Risk-weighted assets increase on business effects and market risk



- OCI impact and prudential filters:
 - EUR 464m
- Minority interest: + EUR 283m
- Non-inclusion of Q3 22 interim profit
- Credit RWA up mainly on business growth (+ EUR 11.7bn), partially offset by • portfolio effects (- EUR 3.2bn)
- Market risk increases on structural FX effect (+ EUR 2.7bn)
- Pro-rata planned dividend for Q3 22 included in capital ratios
- CET1 medium target remains unchanged at 13.5%

1) Q3 21, Q1 22, Q3 22: pro-forma, incl. interim profit



Regulatory capital position/requirement (SREP) -

Capital requirements (SREP) for 2022 slightly up on higher CCyB

| | | Erste Group Consolidated | | | | | Erste Group Unconsolidated | | | | | |
|-------------------------------|------------------------------|--------------------------|--------|--------------|--------------------|---------|----------------------------|----------|-----------|---------|--|--|
| | | ECB Capital Relief | | | | | | | | | | |
| | | Fully load | led | Fully loaded | loaded Measures I) | | | Fully lo | | | | |
| | | 2020 | 2021 | Q3 2022 | Q3 2022 | YE 2022 | 2020 | 2021 | Q3 2022 | YE 2022 | | |
| Pillar I CETI I | requirement | 4.50% | 4.50% | 4.50% | 4.50% | 4.50% | 4.50% | 4.50% | 4.50% | 4.50% | | |
| Combined buf | fer requirement 5) | 4.68% | 4.68% | 4.77% | 2.27% | 4.91% | 4.63% | 4.62% | 4.66% | 4.81% | | |
| Capital conse | rvation buffer | 2.50% | 2.50% | 2.50% | 0.00% | 2.50% | 2.50% | 2.50% | 2.50% | 2.50% | | |
| Countercyclic | cal capital buffer 2) | 0.18% | 0.18% | 0.27% | 0.27% | 0.41% | 0.13% | 0.12% | 0.16% | 0.31% | | |
| OSII buffer | | 2.00% | 1.00% | 1.00% | 1.00% | 1.00% | 2.00% | 1.00% | 1.00% | 1.00% | | |
| Systemic risk buffer | | 2.00% | 1.00% | 1.00% | 1.00% | 1.00% | 2.00% | 1.00% | 1.00% | 1.00% | | |
| Pillar 2 CET I requirement 3) | | 0.98% | 0.98% | 0.98% | 0.98% | 0.98% | 0.98% | 0.98% | 0.98% | 0.98% | | |
| Pillar 2 CET I g | guidance | 1.00% | 1.00% | 1.00% | 0.00% | 1.00% | 0.00% | 0.00% | 0.00% | 0.00% | | |
| Regulatory mi | nimum ratios excluding P2G | | | | | | | | | | | |
| | CETI requirement | 10.16% | 10.16% | 10.26% | 7.76% | 10.39% | 10.11% | 10.10% | 10.15% | 10.29% | | |
| 1.50% ATI | Tier I requirement | 11.99% | 11.99% | 12.09% | 9.59% | 12.22% | 11.94% | 11.93% | 11.97% | 12.12% | | |
| 2.00 % T2 | Own funds requirement | 14.43% | 14.43% | 14.52% | 12.02% | 14.66% | 14.38% | 14.37% | 14.41% | 14.56% | | |
| Regulatory mi | nimum ratios including P2G | | | | | | | | | | | |
| | CETI requirement | 11.16% | 11.16% | 11.26% | n.a. | 11.39% | 10.11% | 10.10% | 10.15% | 10.29% | | |
| 1.50% ATI | Tier I requirement | 12.99% | 12.99% | 13.09% | n.a. | 13.22% | 11.94% | 11.93% | 11.97% | 12.12% | | |
| 2.00% T2 | Own funds requirement | 15.43% | 15.43% | 15.52% | n.a. | 15.66% | 14.38% | 14.37% | 14.41% | 14.56% | | |
| Reported CET | I ratio as of September 2022 | _ | • | 14.02% | 4) | | | • | 23.49% 4) | | | |

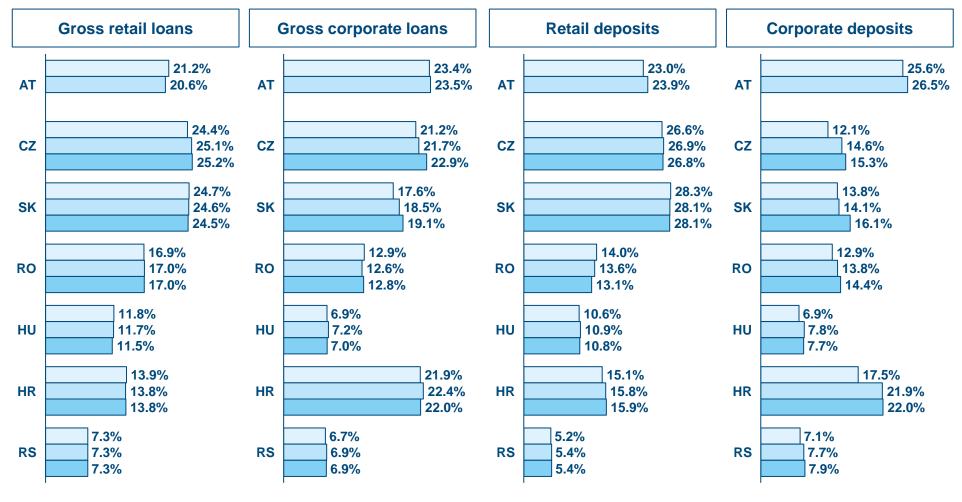
- Buffer to MDA restriction as of 30 September 2022: 354bps
- Available distributable items (ADI) as of 30 September 2022: EUR 4.4bn (post expected dividend);
 based on CRR II, which allows additional own funds components to be included, ADIs are at EUR 7.0bn
- 1. Following ECB's announcement related to measures in reaction to COVID-19 on 12 March 2020 and 1 July 2021, the ECB allows banks to operate temporarily below the level of capital defined by the Pillar 2 Guidance (P2G) and the Capital Conservation Buffer (CCB). However, MDA restrictions still apply in case of a combined buffer requirement breach.
- 2. Planned values based on Q3 2022 exposure.
- 3. As of end of May 2021 Art. 70b (7) ABA applies using the Pillar 2 Requirement (P2R) according to the capital stack which results in the following application: 56.25% for CET1 capital and 75% for Tier 1 capital. The overall P2R remained at 1.75% for Erste Group. Since 2020 the temporary capital relief actions from ECB apply.
- 4. Consolidated capital ratios pursuant to IFRS on phased-in (PhI) basis. Unconsolidated capital ratios pursuant to Austrian Commercial Code (UGB) as per Q2 2022. ADIs pursuant to UGB.
- 5. Combined buffer requirement: until Q1 2021 higher of OSII and Systemic risk buffer is considered; YE 2021 OSII and Systemic risk buffer are cumulative



Additional information: market shares -

Commanding market shares across the CEE region





Market shares for Austria are not yet available as of 30/09/2022



Additional information: income statement -

Year-to-date and quarterly view

| | Year | Year-to-date view Quarterly view | | | | | | v | |
|--|----------|----------------------------------|---------|--|----------|----------|----------|---------|--------|
| in EUR million | 1-9 21 | I-9 22 | ΥΟΥ-Δ | | Q3 21 | Q2 22 | Q3 22 | ΥΟΥ-Δ | QOQ-Δ |
| Net interest income | 3,669.5 | 4,385.2 | 19.5% | | 1,220.8 | 1,444.9 | 1,548.2 | 26.8% | 7.1% |
| Interest income | 3,708.9 | 5,820.9 | 56.9% | | 1,274.8 | 1,884.9 | 2,312.8 | 81.4% | 22.7% |
| Other similar income | 1,113.8 | 1,711.6 | 53.7% | | 336.0 | 552.6 | 698.1 | >100.0% | 26.3% |
| Interest expenses | -337.5 | -1,381.9 | >100.0% | | -124.1 | -413.7 | -728.1 | >100.0% | 76.0% |
| Other similar expenses | -815.8 | -1,765.4 | >100.0% | | -265.9 | -578.9 | -734.7 | >100.0% | 26.9% |
| Net fee and commission income | 1,690.4 | 1,829.9 | 8.3% | | 591.4 | 599.5 | 615.1 | 4.0% | 2.6% |
| Fee and commission income | 1,993.3 | 2,161.0 | 8.4% | | 699.1 | 708.8 | 728.2 | 4.2% | 2.7% |
| Fee and commission expenses | -302.9 | -331.1 | 9.3% | | -107.8 | -109.3 | -113.2 | 5.0% | 3.5% |
| Dividend income | 28.1 | 22.9 | -18.7% | | 7.7 | 17.7 | 2.8 | -64.0% | -84.4% |
| Net trading result | 67.5 | -848.5 | n/a | | 24.3 | -275.9 | -316.0 | n/a | 14.5% |
| Gains/losses from financial instruments measured at fair value through profit or loss | 133.5 | 743.3 | >100.0% | | 49.9 | 277.1 | 226.5 | >100.0% | -18.2% |
| Net result from equity method investments | 10.0 | 14.3 | 43.3% | | 3.8 | 5.1 | 6.2 | 63.0% | 21.0% |
| Rental income from investment properties & other operating leases | 136.1 | 123.6 | -9.2% | | 46.5 | 42.1 | 41.3 | -11.0% | -1.7% |
| Personnel expenses | -1,881.3 | -1,967.2 | 4.6% | | -632.4 | -663.9 | -672.5 | 6.3% | 1.3% |
| Other administrative expenses | -846.6 | -1,003.4 | 18.5% | | -265.3 | -249.6 | -285.7 | 7.7% | 14.4% |
| Depreciation and amortisation | -413.2 | -410.7 | -0.6% | | -140.3 | -136.6 | -137.7 | -1.9% | 0.8% |
| Gains/losses from derecognition of financial assets measured at amortised cost | 1.8 | -47.3 | n/a | | -1.4 | -29.9 | -16.5 | >100.0% | -45.0% |
| Other gains/losses from derecognition of financial instruments not measured at fair value through profit or loss | -18.8 | -23.2 | 23.5% | | -18.2 | 0.1 | -25.2 | 38.5% | n/a |
| Impairment result from financial instruments | -51.6 | -158.3 | >100.0% | | 31.3 | 85.1 | -184.3 | n/a | n/a |
| Other operating result | -243.3 | -246.5 | 1.3% | | -70.9 | -66.5 | -47.3 | -33.4% | -28.9% |
| Levies on banking activities | -71.6 | -133.2 | 86.1% | | -19.4 | -70.7 | -22.3 | 15.1% | -68.4% |
| Pre-tax result from continuing operations | 2,282.1 | 2,414.1 | 5.8% | | 847.0 | 1,049.2 | 754.9 | -10.9% | -28.0% |
| Taxes on income | -433.6 | -434.5 | 0.2% | | -146.3 | -199.7 | -119.3 | -18.4% | -40.2% |
| Net result for the period | 1,848.5 | 1,979.6 | 7.1% | | 700.7 | 849.5 | 635.6 | -9.3% | -25.2% |
| Net result attributable to non-controlling interests | 397.2 | 332.6 | -16.3% | | 167.3 | 161.3 | 125.6 | -25.0% | -22.2% |
| Net result attributable to owners of the parent | 1,451.4 | 1,647.0 | 13.5% | | 533.4 | 688.2 | 510.0 | -4.4% | -25.9% |
| Operating income | 5,735.0 | 6,270.7 | 9.3% | | 1,944.3 | 2,110.4 | 2,124.0 | 9.2% | 0.6% |
| Operating expenses | -3,141.0 | -3,381.3 | 7.7% | | -1,038.0 | -1,050.1 | -1,096.0 | 5.6% | 4.4% |
| Operating result | 2,594.0 | 2,889.4 | 11.4% | | 906.3 | 1,060.3 | 1,028.1 | 13.4% | -3.0% |



Additional information: group balance sheet –

Assets

| | Quarterly data | | | | | | Change | | |
|---|----------------|---------|---------|---------|----------------|---------|---------|--------|--|
| in EUR million | Sep 21 | Dec 21 | Mar 22 | Jun 22 | S ep 22 | ΥΟΥ-Δ | YTD-∆ | QOQ-∆ | |
| Cash and cash balances | 47,125 | 45,495 | 46,225 | 42,818 | 44,552 | -5.5% | -2.1% | 4.0% | |
| Financial assets held for trading | 6,244 | 6,473 | 6,823 | 6,110 | 5,375 | -13.9% | -17.0% | -12.0% | |
| Derivatives | 2,269 | 2,263 | 2,172 | 1,934 | 1,982 | -12.7% | -12.4% | 2.5% | |
| Other financial assets held for trading | 3,975 | 4,210 | 4,651 | 4,177 | 3,394 | -14.6% | -19.4% | -18.7% | |
| Non-trading financial assets at fair value through profit and loss | 3,105 | 3,124 | 3,079 | 2,916 | 2,791 | -10.1% | -10.7% | -4.3% | |
| Equity instruments | 316 | 332 | 359 | 349 | 367 | 16.2% | 10.7% | 5.4% | |
| Debt securities | 1,953 | 1,975 | 1,910 | 1,778 | 1,660 | -15.0% | -16.0% | -6.6% | |
| Loans and advances to banks | 21 | 10 | 0 | 0 | 0 | -100.0% | -100.0% | n/a | |
| Loans and advances to customers | 815 | 808 | 809 | 790 | 764 | -6.3% | -5.5% | -3.3% | |
| Financial assets at fair value through other comprehensive income | 9,074 | 8,881 | 9,226 | 9,104 | 9,247 | 1.9% | 4.1% | 1.6% | |
| Equity instruments | 114 | 132 | 127 | 120 | 121 | 5.8% | -8.8% | 0.3% | |
| Debt securities | 8,960 | 8,749 | 9,100 | 8,984 | 9,126 | 1.8% | 4.3% | 1.6% | |
| Financial assets at amortised cost | 230,488 | 229,641 | 246,276 | 251,855 | 259,311 | 12.5% | 12.9% | 3.0% | |
| Debt securities | 33,651 | 35,551 | 37,506 | 39,219 | 41,253 | 22.6% | 16.0% | 5.2% | |
| Loans and advances to banks | 27,728 | 20,991 | 30,825 | 28,704 | 26,721 | -3.6% | 27.3% | -6.9% | |
| Loans and advances to customers | 169,109 | 173,099 | 177,945 | 183,932 | 191,337 | 13.1% | 10.5% | 4.0% | |
| Finance lease receivables | 4,208 | 4,209 | 4,196 | 4,274 | 4,345 | 3.3% | 3.2% | 1.7% | |
| Hedge accounting derivatives | 94 | 79 | 62 | 59 | 99 | 5.1% | 25.7% | 67.0% | |
| Fair value changes of hedged items in portfolio hedge of interest rate risk | -2 | -4 | -15 | -26 | -38 | >100.0% | >100.0% | 42.6% | |
| Property and equipment | 2,539 | 2,645 | 2,549 | 2,578 | 2,542 | 0.1% | -3.9% | -1.4% | |
| Investment properties | 1,367 | 1,344 | 1,341 | 1,350 | 1,377 | 0.7% | 2.4% | 2.0% | |
| Intangible assets | 1,326 | 1,362 | 1,337 | 1,315 | 1,300 | -2.0% | -4.6% | -1.1% | |
| Investments in associates and joint ventures | 196 | 211 | 215 | 219 | 223 | 13.8% | 5.8% | 1.8% | |
| Current tax assets | 147 | 135 | 133 | 118 | 114 | -22.1% | -15.3% | -3.2% | |
| Deferred tax assets | 439 | 562 | 573 | 544 | 582 | 32.6% | 3.6% | 7.0% | |
| Assets held for sale | 129 | 73 | 65 | 63 | 59 | -54.5% | -19.4% | -5.9% | |
| Trade and other receivables | 1,797 | 2,152 | 2,342 | 2,547 | 2,349 | 30.7% | 9.1% | -7.8% | |
| Other assets | 962 | 1,045 | 1,183 | 1,248 | 1,069 | 11.2% | 2.4% | -14.3% | |
| Total assets | 309,240 | 307,428 | 325,610 | 327,093 | 335,297 | 8.4% | 9.1% | 2.5% | |
| | | | | | | | | | |

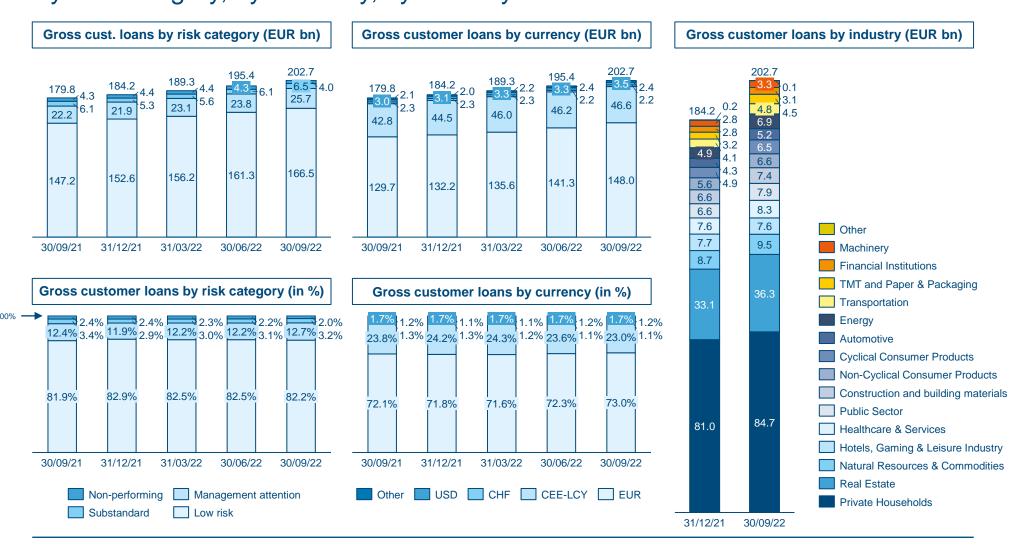


Additional information: group balance sheet – Liabilities and equity

| | Quarterly data | | | | | | Change | | |
|---|----------------|---------|---------|---------|---------|---------|---------|--------|--|
| in EUR million | Sep 21 | Dec 21 | Mar 22 | Jun 22 | Sep 22 | ΥΟΥ-Δ | YTD-∆ | QOQ-Δ | |
| Financial liabilities held for trading | 2,193 | 2,474 | 2,917 | 3,005 | 3,175 | 44.8% | 28.3% | 5.6% | |
| Derivatives | 1,364 | 1,624 | 1,988 | 1,989 | 2,540 | 86.3% | 56.4% | 27.7% | |
| Other financial liabilities held for trading | 829 | 850 | 928 | 1,017 | 634 | -23.5% | -25.3% | -37.6% | |
| Financial liabilities at fair value through profit or loss | 10,281 | 10,464 | 10,153 | 9,832 | 10,031 | -2.4% | -4.1% | 2.0% | |
| Deposits from customers | 130 | 495 | 940 | 1,159 | 1,323 | >100.0% | >100.0% | 14.1% | |
| Debt securities issued | 9,971 | 9,778 | 9,013 | 8,478 | 8,547 | -14.3% | -12.6% | 0.8% | |
| Other financial liabilities | 180 | 191 | 201 | 195 | 162 | -9.7% | -15.1% | -17.1% | |
| Financial liabilities at amortised cost | 267,069 | 265,415 | 282,065 | 284,730 | 291,880 | 9.3% | 10.0% | 2.5% | |
| Deposits from banks | 35,387 | 31,886 | 34,781 | 36,665 | 36,158 | 2.2% | 13.4% | -1.4% | |
| Deposits from customers | 207,376 | 210,029 | 221,443 | 224,356 | 231,128 | 11.5% | 10.0% | 3.0% | |
| Debt securities issued | 23,534 | 22,352 | 24,971 | 22,748 | 23,785 | 1.1% | 6.4% | 4.6% | |
| Other financial liabilities | 772 | 1,149 | 870 | 960 | 810 | 4.9% | -29.6% | -15.7% | |
| Lease liabilities | 582 | 588 | 606 | 653 | 653 | 12.1% | 11.0% | -0.1% | |
| Hedge accounting derivatives | 230 | 309 | 319 | 358 | 380 | 65.2% | 22.8% | 6.1% | |
| Fair value changes of hedged items in portfolio hedge of interest rate risk | 0 | 0 | 0 | 0 | 0 | -99.9% | 0.0% | 0.0% | |
| Provisions | 2,053 | 1,986 | 2,087 | 1,741 | 1,696 | -17.4% | -14.6% | -2.6% | |
| Current tax liabilities | 87 | 144 | 153 | 92 | 114 | 30.5% | -20.6% | 24.2% | |
| Deferred tax liabilities | 26 | 19 | 29 | 23 | 24 | -7.1% | 27.8% | 3.9% | |
| Liabilities associated with assets held for sale | 1 | 0 | 0 | 0 | 0 | -100.0% | n/a | n/a | |
| Other liabilities | 2,765 | 2,516 | 3,213 | 2,772 | 2,760 | -0.2% | 9.7% | -0.4% | |
| Total equity | 23,954 | 23,513 | 24,068 | 23,886 | 24,584 | 2.6% | 4.6% | 2.9% | |
| Equity attributable to non-controlling interests | 5,453 | 5,516 | 5,546 | 5,610 | 5,827 | 6.9% | 5.6% | 3.9% | |
| Additional equity instruments | 2,732 | 2,236 | 2,236 | 2,236 | 2,236 | -18.2% | 0.0% | 0.0% | |
| Equity attributable to owners of the parent | 15,769 | 15,761 | 16,286 | 16,041 | 16,521 | 4.8% | 4.8% | 3.0% | |
| Subscribed capital | 860 | 860 | 860 | 860 | 860 | 0.0% | 0.0% | 0.0% | |
| Additional paid-in capital | 1,478 | 1,478 | 1,478 | 1,478 | 1,478 | 0.0% | 0.0% | 0.0% | |
| Retained earnings and other reserves | 13,432 | 13,424 | 13,948 | 13,703 | 14,183 | 5.6% | 5.7% | 3.5% | |
| Total liabilities and equity | 309,240 | 307,428 | 325,610 | 327,093 | 335,297 | 8.4% | 9.1% | 2.5% | |
| | | | | | | | | | |



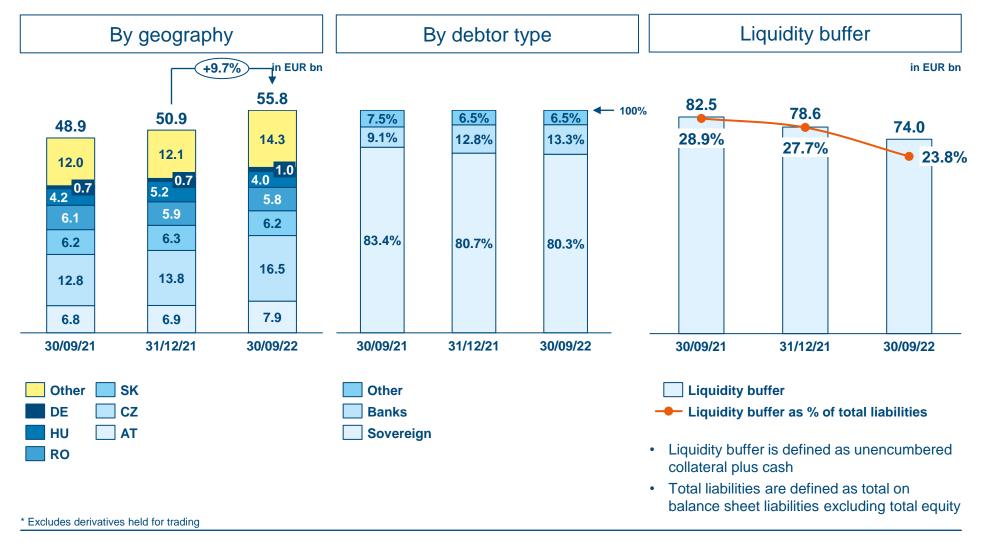
Additional information: gross customer loans – By risk category, by currency, by industry





Additional information: financial and trading assets* -

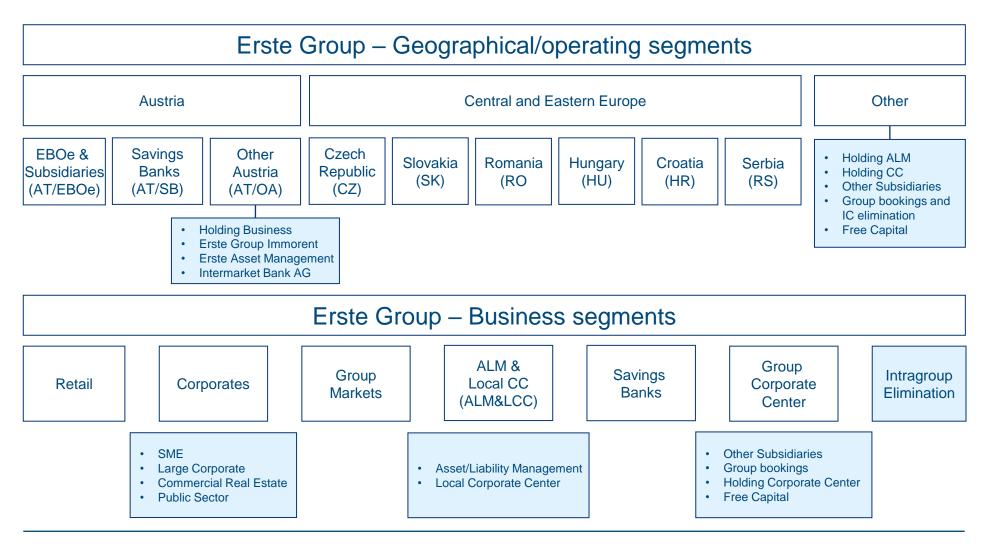
LCR at excellent 145.4%





Additional information: segment structure –

Geographical/operating and business segment view





Additional information: Rationale for sustainable finance framework (SFF) under which green, social and sustainable finance instruments can be issued

Sustainable finance framework is the right choice for Erste Group to ...

Enhance Erste Group's sustainability commitment

Strengthen customer awareness and satisfaction

Strengthen Erste Group's financial position

- highlights its social commitment
- underlines its commitment towards climate and environmental objectives
- recognize the importance of financial institutions to promote sustainable investments

- contributes to sustainability awareness of our customers
- helps to increase investor dialogue and engagement on ESG topics
- contributes to the credibility of sustainability in the CEE region

- Fosters long-term investor relationships
- enhances our competence in important future market
- diversifies our funding profile with new instruments



Additional information: Overview of Erste Group's sustainable finance framework

Use of proceeds

Eligible Green portfolios include

- · Residential buildings
- · Commercial buildings
- Renewable energy (wind, solar / PV, small scale hydro. geothermal)

Eligible Social portfolios include

- · Subsidized housing program ('gemeinnütziger Wohnbau')
- Affordable housing ('Die Zweite Sparkasse')
- · Financial & social inclusion financing
- · Financing access to essential services (hospitals, schools)

Project evaluation and selection

- A dedicated Sustainable Finance Committee (the 'SFC') manages any future update of the Sustainable Finance Framework
- The loans selection is based on the Eligibility Criteria defined in respective section of Sustainable Finance Framework.
- EG has relied on the support of an external consultant to set up detailed Eligibility Criteria for Green Buildings
- EG refrains from ethically, social and environmentally harmful transactions. Risk perspective and exclusion rules are outlined in the publicly available 'Responsible Finance Policy'



Erste Group's SFF is aligned with:

Management of proceeds

- Net Proceeds of the Sustainable Finance Instruments will be allocated based on a portfolio approach.
- EG entities will strive, within 24 months after issuance, to reach full-allocation of the Net Proceeds to the Loan Portfolio
- Additional Green and / or Social Loans will be added to the Loan Portfolio to the extent required

Reporting

- EG will issue annual reports on the allocation of the Use of Proceeds and on the environmental and social impacts of the funded projects
- EG will not double count the financing of any Green or Social Loans
- EG intends to obtain verification of the Allocation Report, on a limited assurance basis, by an auditor or any other qualified party













Additional information: Second party opinion

ISS ESG verified sustainable finance framework





- The issuer shows a good sustainability performance against industry peer group on key ESG issues and has been rated 'PRIME'.
- The issuer's formal concept of Green, Social and Sustainability Bonds regarding use of proceeds, processes for
 project evaluation and selection, management of proceeds and reporting is in line with the ICMA GBPs, SBPs and
 SBGs and based on robust selection processes, the green eligible projects are considered to be aligned with the EU
 Taxonomy.
- For the social project categories, the overall sustainability quality is good.

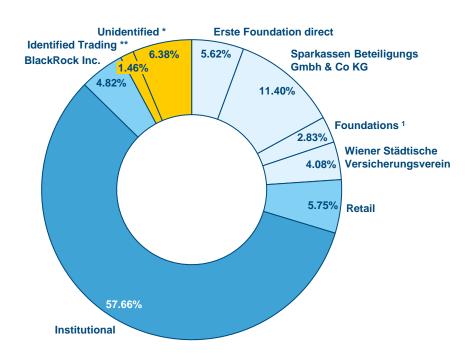


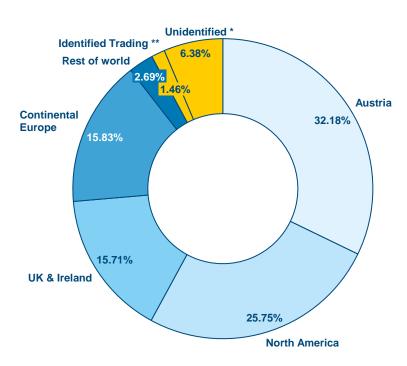
Additional information: shareholder structure -

Total number of shares: 429,800,000

By investor

By region





¹ Erste Employees Private Foundation, Syndicated Savings Banks Foundations, own holdings of Savings Banks

Status as of 31 October 2022



^{*} Unidentified institutional and retail investors

^{**} Including Market Makers, Prime Brokerage, Proprietary Trading, Collateral and Stock Lending positions which are visible through custodian banklists. The shareholder structure may contain rounding differences.

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Erste Group IR App for iPad, iPhone and Android http://www.erstegroup.com/de/Investoren/IR_App

Reuters: ERST.VI Bloomberg:EBS AV

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