Erste Group debt investor presentation

March 2023

Erste Group confirms guidance for 2023, targets share buy-back



Cautionary note regarding forward-looking statements

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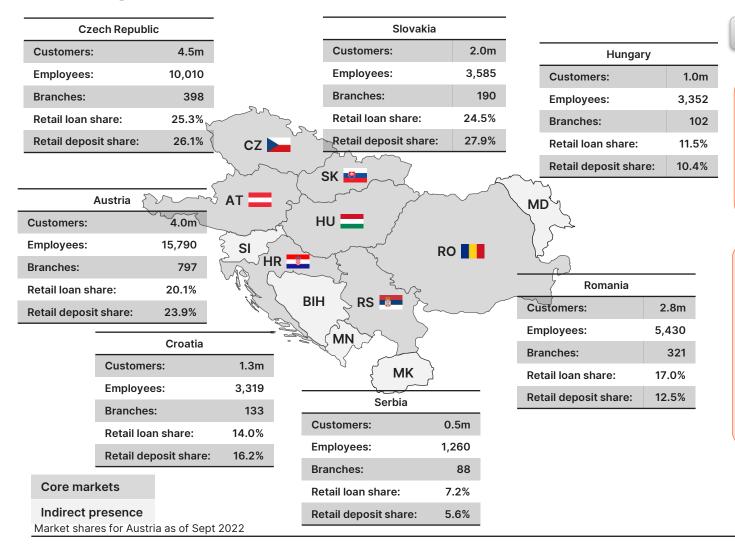
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Banking leadership in Central and Eastern Europe (1)



| Erste Group | | | | | | |
|---------------------------------|--------------------------|--|--|--|--|--|
| Customers: Branches: | 16.1m 2,029 | | | | | |
| Employees: | 45,485 | | | | | |
| Total assets: E Net loans: E | UR 323.9bn UR 202.1bn | | | | | |
| As of Dec 2022 | | | | | | |

Leading retail and corporate bank in seven geographically connected core markets

Favourable mix of mature & emerging markets with low penetration rate

Potential for cross selling and organic growth in CEE

Employees: FTEs as of end of reporting period (Presented FTE data per country exclude FTEs outside Erste Group's core markets in Austria and CEE as well as FTEs of specific services entities not located in Austria)

Banking leadership in Central and Eastern Europe (2)

| Easter | n part of EU | Focus | Focus on CEE, limited exposure to other Europe | | | | |
|---|---|---|---|---|--|--|--|
| Retail banking | Corporate banking | Capital markets | • | | | | |
| Acting as Financial Health Advisor for the people in our region Support customers to build up and secure wealth Active management of customer journeys to increase profitability and customer satisfaction | SME and large corporate banking Advisory services, with focus on providing access to capital markets and corporate finance Transaction banking services (trade finance, factoring, leasing) Commercial real estate business | Focus on customer business, incl. customer-based trading activities In addition to core markets, presences in Poland, Germany, New York and Hong Kong with institutional client focus and selected product mix Building debt and equity capital markets in CEE | Financing sovereigns and municipalities with focus on infrastructure development in core markets Any sovereign holdings are held for market-making, liquidity or balance sheet management reasons | Focus on banks that operate in the core markets Any bank exposure is only held for liquidity or balance sheet management reasons or to support client business | | | |

FINANCIAL HEALTH – Bringing advice to all customers to improve their financial health

Priorities in digitalisation

- Invest in data analytics to scale deep client understanding across all client segments and beyond pure banking

- Innovate George for our client franchise and enrich with 3rd party products and services



Erste Group Bank AG boasts strong issuer ratings

Moody's

| Macro Profile | | | | | | | | |
|---|--|--|--|--|--|--|--|--|
| Strong | | | | | | | | |
| + | | | | | | | | |
| Financial Profile | • | | | | | | | |
| Asset Risk | baa2 | | | | | | | |
| Capital | baa1 | | | | | | | |
| Profitability | baa3 | | | | | | | |
| Funding Structure | a2 | | | | | | | |
| Liquid Resources | baa1 | | | | | | | |
| + | | | | | | | | |
| Qualitative Facto | rs | | | | | | | |
| Business Diversification | 0 | | | | | | | |
| Opacity, Complexity | 0 | | | | | | | |
| Corporate Behaviour | 0 | | | | | | | |
| = | | | | | | | | |
| BCA Baseline Credit Assessment | baa1 | | | | | | | |
| + | | | | | | | | |
| Affiliate Support | 0 | | | | | | | |
| | | | | | | | | |
| Adjusted BCA | baa1 | | | | | | | |
| + | | | | | | | | |
| LGF Loss Given Failure | + 2 | | | | | | | |
| Government Support | 0 | | | | | | | |
| | | | | | | | | |
| Senior Unsecured Long-Ten Short-Term | Senior Unsecured Long-Term Outlook / Short-Term | | | | | | | |
| A2 / Stable / P-1 | | | | | | | | |

S&P Global Ratings

| SACP - Stand-Alone Credit Profile | | | | | | | |
|--|----------------------|----|--|--|--|--|--|
| a | | | | | | | |
| | | | | | | | |
| Anchor bbb+ | | | | | | | |
| Business Position Strong +1 | | | | | | | |
| Capital & Earnings | Adequate | 0 | | | | | |
| Risk Position | Adequate | 0 | | | | | |
| Funding | Above Average | +1 | | | | | |
| Liquidity | Strong | | | | | | |
| - | ÷ | | | | | | |
| Support +1 | | | | | | | |
| · | | | | | | | |
| ALAC Support +1 | | | | | | | |
| GRE Support | 0 | | | | | | |
| Group Support | 0 | | | | | | |
| Sovereign Support | 0 | | | | | | |
| - | ÷ | | | | | | |
| Additional Factors | Additional Factors 0 | | | | | | |
| : | | | | | | | |
| Issuer Credit Rating Long-Term Outlook / Short-Term | | | | | | | |
| A+ / Stable / A-1 | | | | | | | |

FitchRatings



SRF - Support Rating Floor

NF (No Floor)



A / Stable / F1

Status as of 17 October 2022



Erste Group supports the well-being in the CEE region

Priority objectives

W Leading Green Transition

Erste Group strives to be a role model and leading institution to mobilise funds for tackling climate change, clean water preservation and improvement in material efficiency as it is a great chance for the citizens of CEE.

We believe in a just transition for all, and therefore Erste Group helps all its clients to progress.

🛞 Nurturing Social Inclusion

Since its foundation, Erste Group has taken an active role in building inclusive societies in the CEE region.

Our efforts in financial inclusion, social banking, financial literacy, affordable housing and gender equality are relevant today, as they were 200 years ago.



A.



Our promise

Customers

Providing prosperity to our clients in an inclusive, secure and sustainable way through our advisory and sustainable finance products.

Employees

shall benefit from our services, disseminating prosperity to all and contributing to the company success through servicing our clients in a sustainable and efficient way.

Shareholders

Ensuring adequate and long-term sustainable compensation by an inclusive growth strategy and resilient company values.

Society

Increasing well-being of our societies and local communities built on social cohesion and good environmental status.



Sustainability is embedded into the DNA of Erste Group



mobilize financial resources and **customer advice** for **social-ecological goals** and support customers on their way to a **sustainable business model**



actively participate in public initiatives and thus make a positive contribution in our region



Good corporate citizenship

demonstrate strong **social commitment** by adhering to rules and standards that we also expect from our business partners

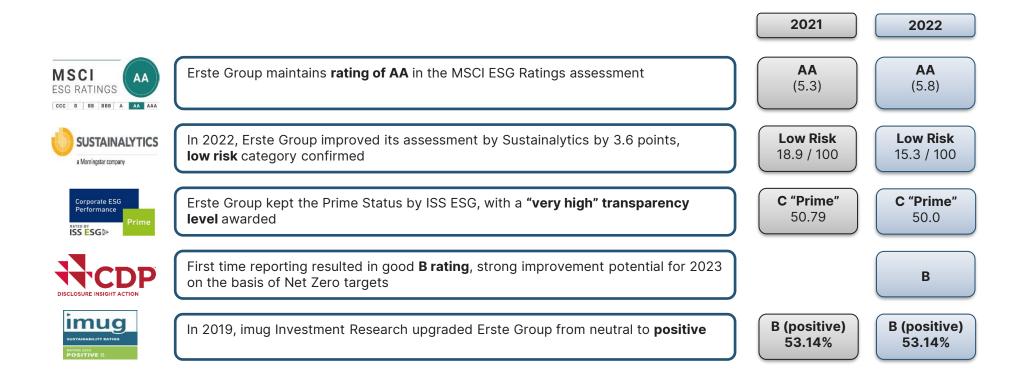


Employee engagement and social contribution

support employee awareness and commitment through training and volunteering opportunities



Erste Group has strong ESG ratings





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Positive operating jaws drive 2022 net profit growth

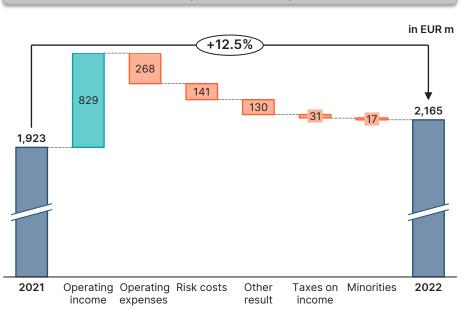


Strong revenue trends remain intact in Q4 22

- Underlying NII growth remained significant
- Cost inflation fully in line with guidance

Risk cost driven by foward looking indicator (FLI) update

Actual defaults remained insignificant in all geographies



YTD net profit development

NII is the key revenue driver in 2022, up 19.6%

- Fees also advance strongly, albeit at slowing pace

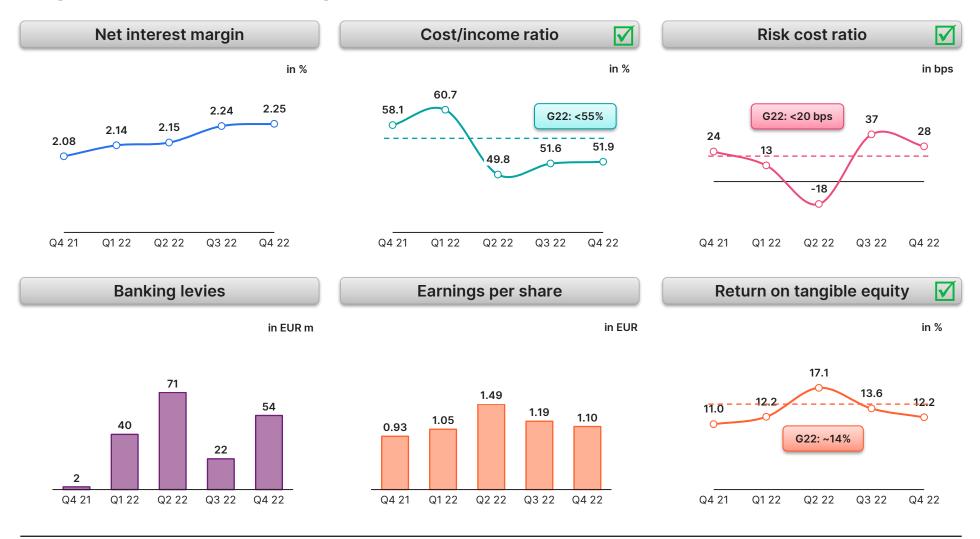
Successful cost containment despite rising inflation

Risk costs increase only moderately to 15bps

 Rise primarily attributable to management overlays and FLI updates, as default cases remain at low levels

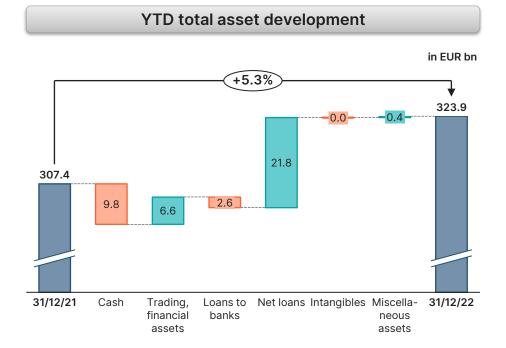


Upgraded 2022 financial guidance fully delivered





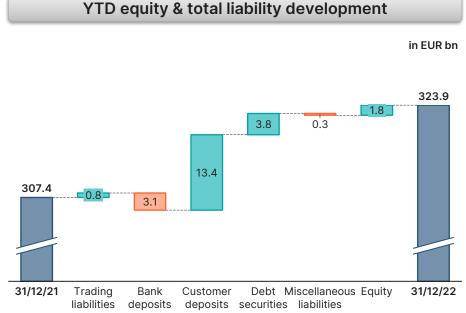
Customer business drives balance sheet growth



Loan growth remains strong throughout 2022

 Corporate business was key growth driver in most of 2022, but slowed in Q4 22

Reduction in cash primarily attributable to early partial TLTRO repayment (- EUR 5.9bn)



Solid customer deposit growth in 2022

 Mainly driven by volatile portion of deposits (large corporates, financial institutions), while core deposits (Retail, SME, Savings Banks) exhibited slower but steady growth throughout the year

CDs and covered bonds drive increase in debt securities

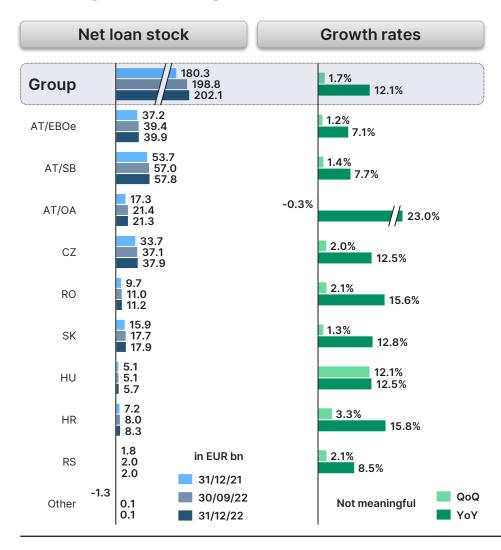
Increase in equity driven by strong profitability



A high quality balance sheet gets even stronger in 2022



Strong net loan growth continues



ERSTE

Group

2022 - an exceptional year for loan growth

- Extraordinary development in Corporates (+18.0% yoy)
- Retail demand also strong throughout the year, up 7.3%, despite rate hikes and economic slowdown in H2 22

2023 loan growth guidance confirmed at ~5%

Q4 22 loan growth drivers

- Continuation of earlier year-to-date trends with strong loan growth across all business lines
- Only qoq exception is AT/OA segment where stalling of Large Corporate loan growth, after exceptionally strong growth in the earlier quarters, leads to slight decline
- Retail stock growth intact across most segments, despite significant declines in new mortgage sales, primarily in the CZ and AT on the back of significant rate hikes and regulatory tightening

Core customer deposits stable qoq, up yoy



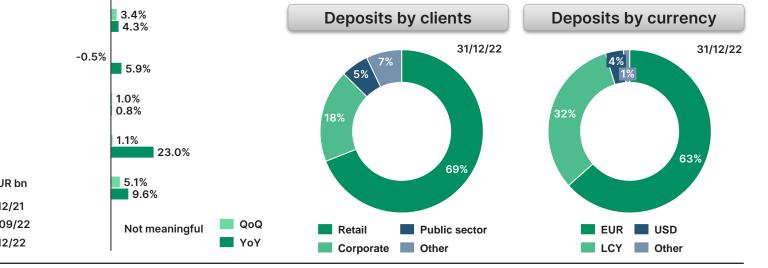
FRSTE

Group

Erste Group's favourable deposit mix is a key competitive advantage – overweight retail, sight, EUR deposits

Key Q4 22 deposit drivers

- Retail and Savings Banks segments stable qoq, up 2.1% and 3.0% yoy, respectively
- Qoq decline driven by volatile portion of customer deposits that enjoyed strong growth in previous quarters
- Corporates (EUR -3.6bn): primarily attributable to seasonality in repo business with CZ public sector entities
- Group Markets (EUR -4.2bn): mainly resulting from lower balances in securities settlement accounts of institutional customers



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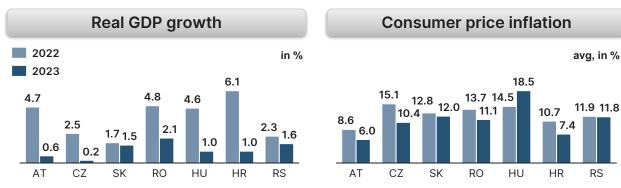
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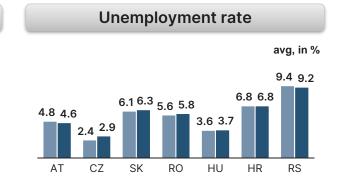
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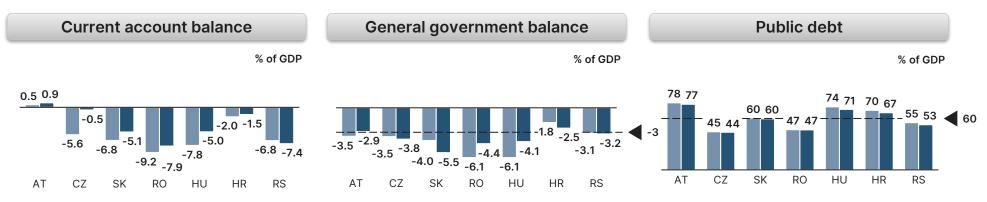
Slowing growth in 2023 – but labour markets expected to stay strong





Lower household consumption and investment activity will negatively impact economic growth

Inflation expected to drift lower in 2023, supported by decline in energy prices



RS

Unemployment rates expected to stay low in CEE & AT in 2023

Fiscal and current account balances set to improve in 2023 on the back of lower energy prices

* Source: Erste Group Research.



Retail business is in good shape

Loan stock continues to grow, as new business volumes decline

- Trend of declining demand for housing loans continued in Q4 22, reflecting significant increase in interest rates
- New euro-based mortgages still remain affordable for most clients, however new business in Austria strongly impacted by FMSB-regulation since 08/22
- Strong labour market and continued positive consumer confidence supported consumer loan demand in the first three quarters of 2022, slight decline in Q4 22

Retail customer deposits continue to increase

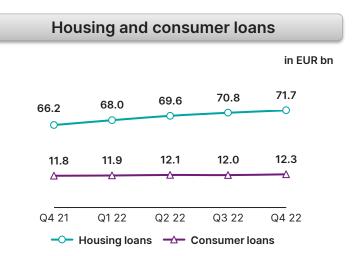
- Only a minor shift from current accounts to term deposits, despite rate hikes

Stock of securities savings plans increased further in Q4 22

- Declining trend in new securities savings plans from beginning of 2022 mainly due to heightened market volatility/uncertainty
- New sales strengthened in Q4 22 with an overall shift from investment funds to bonds by way of one-off investments due to higher yield environment

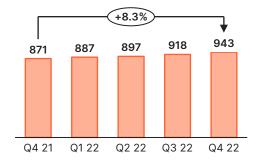
Payment fees continue to develop positively

 Driven by higher number of transactions and volumes and application of different pricing strategies by local subsidiary banks



Securities savings plans

in thds, eop





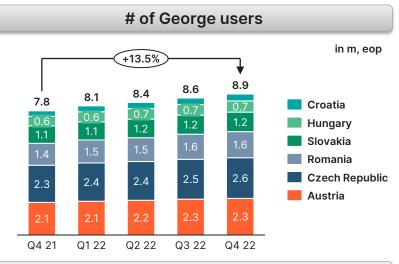
George drives retail growth

Clients continue to go digital

- Usage of digital channels continues to increase; more than 8.9 million users onboarded to George across 6 markets
- Current accounts and consumer loans are most popular digital products
- Further increase in digital sales ratio

Customer experience index (CXI) maintained at high levels in 2022

- Visible improvements among private individuals in Austria, Romania and the Czech Republic...
- ...as well as among small businesses, reflecting ongoing focus on improving customer service levels and client satisfaction.



Digital sales

in % of total sales (pieces of products)





Corporates and Markets businesses continue strong organic growth

Broad-based Corporate volume growth throughout 2022

- Highest growth in Austria, Czech Republic, Romania and Slovakia
- Increase especially in working capital financings and short-term facilities as a result of higher input prices
- Corporate investment demand less prominent
- Real Estate demand still intact despite increasing interest rates
- Key revenue growth driver is NII, mainly from deposits due to the interest rate environment, additionally supported by loan growth

Group Markets business outperforms

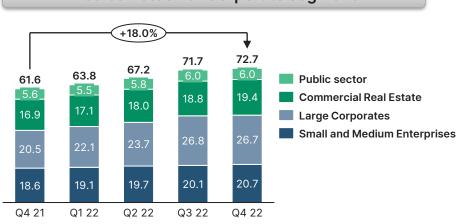
- FX and hedging business with corporate clients contributes strongly, driven by volatile markets, high inflation and rising interest rates in CEE
- 191 client DCM transactions in 2022, matching strong 2021 deal count
- Strong issuance track of Erste's CEE subsidiaries with green bonds issued by SLSP and BCR

Asset management impacted by market volatility

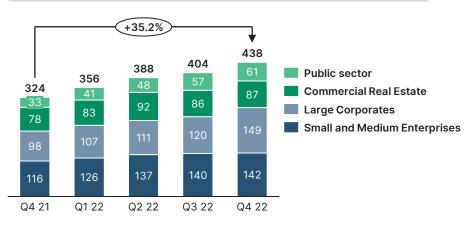
 Lower assets under management yoy given fund redemptions and reduced valuations; AUM rose qoq to EUR 69.4bn



Group



Operating result of Corporate segment





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Confirmation of robust 2023 financial outlook, share buy-back targeted

| Variable | able Guidance Key assumptions/additional comments | | | | | |
|------------|---|--|--|--|--|--|
| GDP | >0% | No year-on-year decline in real GDP in 2023 | | | | |
| Loans | ~ +5% | Loan growth expected to slow from exceptional 2022 levels | | | | |
| NII | ~ +10% | NII momentum maintained as euro zone rates rise | | | | |
| Fees | ~ +5% | Payment fees expected to lend support, while short-term asset management outlook muted | | | | |
| Costs | ~ 7-8% | Inflationary pressures partially mitigated by efficiency measures | | | | |
| CIR | ~ 52% | By 2024; for 2023 positive operating jaws should lead to further improvement in CIR (vs 2022) | | | | |
| Risk costs | < 35 bps | Forecast underpinned by strong labour markets and government support to offset high energy prices | | | | |
| ROTE | 13-15% | Strong track record of earning premium on cost of capital expected to continue | | | | |
| Dividend | €1.9 | Proposal for FY2022; unchanged dividend policy going forward with payout ratio targeted at 40-50% | | | | |
| CET1 ratio | > 13.5% | Excess capital defined as capital portion above 14.0% | | | | |

guidance

 Political, regulatory, geopolitical, economic, health and competition risks, also non-financial and legal risks
Indirect effects from Russia-Ukraine conflict and/or Covid-19 pandemic, such as prolonged supply chain disruptions, additional shoc energy prices and/or supply, deterioration of investment and consumption appetite
Economic downturn may put goodwill at risk



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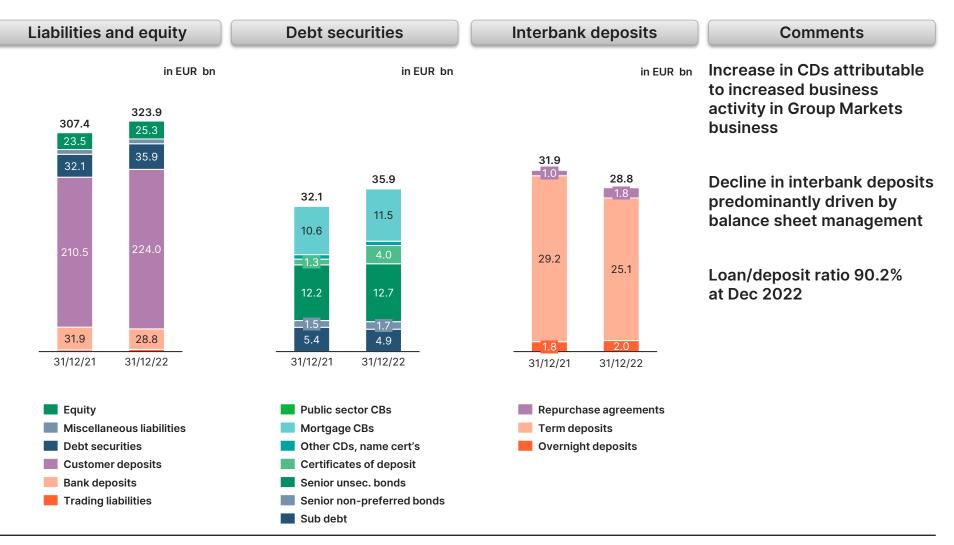
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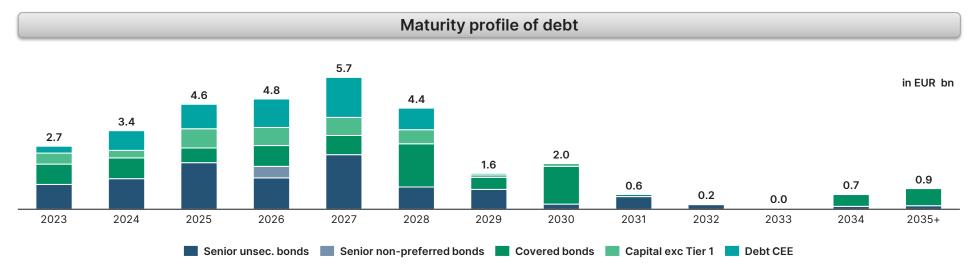
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Stable wholesale funding as customer deposits grow strongly



2022 funding plan successfully executed, 2023 volumes in similar range



Highlights of the 2022 funding plan

- Erste Group fulfilled its funding target with a final mortgage covered bond in September 2022, i.e. EUR 750m, 8y at MS+16bps
- Syndicated funding in 2022 amounts to EUR 3.25bn, supplemented by private placements
- Demand for fixed rate instruments going strong after yields increased in Q3 22

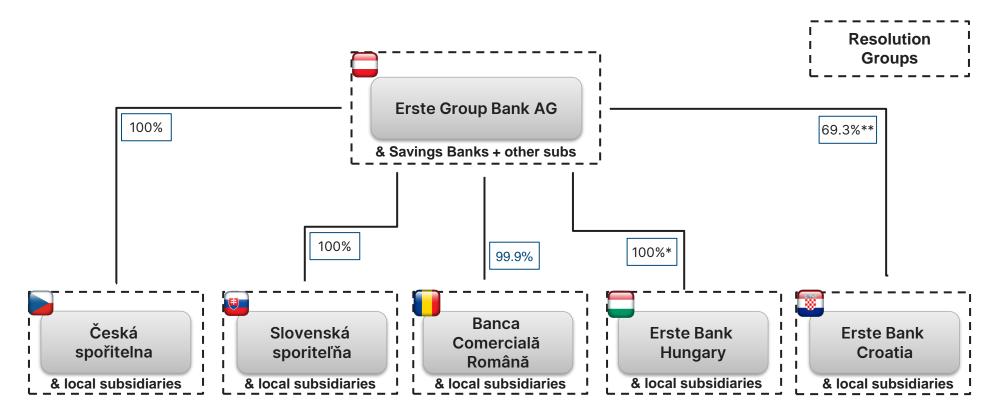
2023 funding volume comparable to 2022 but mix of seniorities leans towards MREL-eligible instruments

 In January 2023, Erste Group started the year with a EUR 1bn mortgage covered bond (6y at MS+20bps) and a EUR 750m Green Senior Preferred bond (8NC7) at MS+125bps

TLTRO III: outstanding amount EUR 15.5 bn as of YE 2022, after partial early repayment in November 2022



MREL compliance at point of entry level (bail-in)

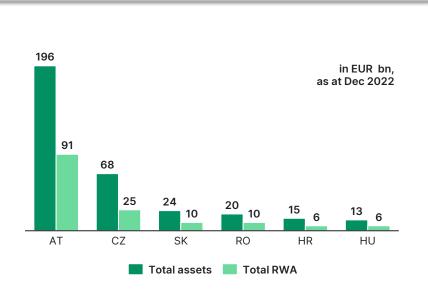


Erste Group follows an MPE resolution strategy with each resolution group issuing its external MREL debt

* Erste Bank Hungary: 30% held by Corvinus/Hungarian State and EBRD (15% each) with option agreement to sell stakes to Erste Group Bank AG **Erste Bank Croatia: direct stake of 59%; indirect stake through Steiermärkische Sparkasse



MREL issuance comes at an increasing cost



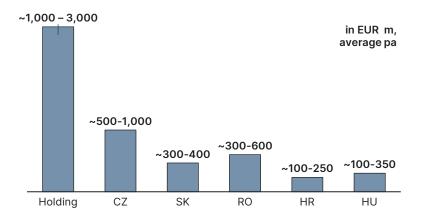
MPE resolution groups

Multiple point of entry (MPE) resolution strategy

- 6 MPE resolution groups
- 3 (AT, SK, HR) covered by the Single Resolution Board
- 3 (CZ, RO, HU) covered by the respective National Resolution Authority

Features of the Austrian resolution group

- Covers parent company (holding), EBOe and savings banks
- Not considered a legal entity or reporting unit, hence there is neither a statutory reporting nor a capital requirement



3-year MREL issuance plan

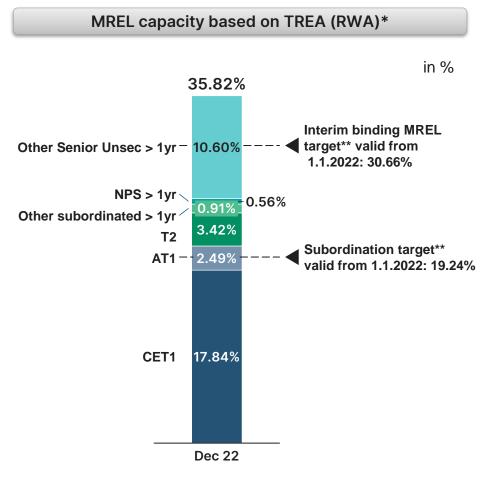
CEE issuances placed in domestic and euro markets

MREL-related issuances in 2022

- Holding ~EUR 3bn PS and EUR 500m T2 bond and in January 2023 EUR 750m PS benchmark
- CZ: CZK 6bn NPS (domestic) and EUR 500m 3NC2 NPS (int.)
- SK: EUR 400m (domestic & international)
- RO: 3 issuances totalling RON 1,387.5m NPS (domestic)
- HU: EUR 350m PS (international)



Austrian resolution group: MREL requirement based on RWA fulfilled



Key take-aways

Erste Group adopted multiple point of entry (MPE) resolution approach

- In Q2 22, Erste Group Bank AG received its MREL requirement calibrated on 31 Dec 2020 balance sheet data
- Erste Group Bank AG, as the point of entry of the Austrian resolution group, must comply with a MREL requirement of 30.66% of TREA (incl. CBR) and 9.34% of Leverage Ratio Exposure (LRE). In addition, the subordination requirement is set at 19.24% (incl. CBR) of TREA and 8.43% of LRE respectively.
- Based on the Austrian resolution group's RWAs as of December 2022 of approx. EUR 90,2bn, the current MREL ratio stands at 35.82%, thereof 25.21% being subordinated eligible liabilities.

As of Q4 22 the AT resolution group is compliant with both the interim and final MREL and subordination requirements (TREA and LRE-based) to be fulfilled from 1 Jan 2022 and 1 Jan 2024, respectively.

 Potential changes in the MREL requirement will be reflected in Erste Group Bank AG's funding plan as to ensure compliance with MREL & subordination targets

- * TREA... total risk exposure amount
- ** Target including the Combined Buffer Requirement (CBR)



Erste Group opened the EUR FIG capital markets in 2023

Successful long-term issuance track record - most recent benchmarks



Q1 23

- In January, Erste Group started the funding year with a EUR 1bn 6y mortgage covered bond. The transaction was priced at MS+20bps.
- A week later we returned to the capital markets with a EUR 750mn green senior preferred in 8NC7 format which was priced at MS+125bps.

Q2 and Q3 22

- End of May Erste Group Bank AG took advantage of an attractive market window and placed a EUR 500mn 11NC6 Tier2 note issued at MS+255bp
- The week after the September ECB meeting, Erste Group issued a EUR 750mn mortgage covered bond. Given the dual tranche at the beginning of the year and the prevailing investor appetite, the 8y segment was a natural fit and resulted in a final landing at MS+16bps



Summary of benchmark issues

| Seniority | ISIN | Coupon | Reset | Maturity / First Call | Term | Currency | Volume in mn |
|-----------------------------|----------------|--------|--------------------|--------------------------|-----------|----------|-----------------|
| Mortgage Covered Bond | XS1346557637 | 0.625% | | 19/01/2023 | 7 | EUR | 750 |
| Mortgage Covered Bond | XS1845161790 | 0.250% | | 26/06/2024 | 6 | EUR | 750 |
| Mortgage Covered Bond | XS1181448561 | 0.750% | | 05/02/2025 | 10 | EUR | 500 |
| Mortgage Covered Bond | XS1807495608 | 0.625% | | 17/04/2026 | 8 | EUR | 750 |
| Mortgage Covered Bond | XS1550203183 | 0.625% | | 18/01/2027 | 10 | EUR | 750 |
| Mortgage Covered Bond | XS1750974658 | 0.750% | | 17/01/2028 | 10 | EUR | 1,000 |
| Mortgage Covered Bond | AT0000A2UXM1 | 0.100% | | 12/07/2028 | 6.5 | EUR | 750 |
| Mortgage Covered Bond | AT0000A324F5 | 3.250% | | 01/10/2029 | 6 | EUR | 1,000 |
| Mortgage Covered Bond | AT0000A2A6W3 | 0.010% | | 11/09/2029 | 10 | EUR | 500 |
| Mortgage Covered Bond | AT0000A2CDT6 | 0.100% | | 15/01/2030 | 10 | EUR | 750 |
| Mortgage Covered Bond | AT0000A306J4 | 2.500% | | 19/09/2030 | 8 | EUR | 750 |
| Mortgage Covered Bond | AT0000A286W1 | 0.875% | | 15/05/2034 | 15 | EUR | 500 |
| Mortgage Covered Bond | AT0000A2UXN9 | 0.500% | | 12/01/2037 | 15 | EUR | 750 |
| Senior Preferred | XS1982725159 | 0.375% | | 16/04/2024 | 5 | EUR | 500 |
| Senior Preferred | AT0000A2JAF6 | 0.050% | | 16/09/2025 | 5 | EUR | 500 |
| Senior Preferred | AT0000A2WVQ2 | 1.500% | | 07/04/2026 | 6 | EUR | 500 |
| Senior Preferred | AT0000A2GH08 | 0.875% | | 13/05/2027 | 7 | EUR | 750 |
| Senior Preferred | AT0000A2KW37 | 0.100% | 3m Euribor +52bps | 16/11/2027 | 8NC7 | EUR | 750 |
| Sustainable Senior Preferre | d AT0000A2RAA0 | 0.125% | | 17/05/2028 | 7 | EUR | 500 |
| Senior Preferred | CH1135555584 | 0.250% | | 02/10/2028 | 7 | CHF | 500 |
| Senior Preferred | AT0000A2SUH1 | 0.250% | | 14/09/2029 | 8 | EUR | 500 |
| Senior Preferred | AT0000A32562 | 4.000% | 3m Euribor +125bps | 16/01/2030 | 8NC7 | EUR | 750 |
| Senior Preferred | AT0000A2N837 | 0.250% | | 27/01/2031 | 10 | EUR | 500 |
| Senior Preferred | CH1135555584 | 0.250% | | 02/10/2028 | 7 | CHF | 500 |
| Senior Non-Pref. | XS2000538343 | 0.875% | | 22/05/2026 | 7 | EUR | 500 |
| Tier 2 | XS2083210729 | 1.000% | 5y ms+130.0bps | 10/06/2025 | 10.5NC5.5 | EUR | 500 |
| Tier 2 | AT0000A2J645 | 1.625% | 5y ms+210.0bps | 08/09/2026 | 11NC6 | EUR | 500 |
| Tier 2 | AT0000A2U543 | 0.875% | 5y ms+110.0bps | 15/11/2027 | 11NC6 | EUR | 500 |
| Tier 2 | AT0000A2YA29 | 4.000% | 5y ms+255.0bps | 07/06/2028 | 11NC6 | EUR | 500 |
| AT1 | XS1597324950 | 6.500% | 5y ms+620.4bps | 15/04/2024 | perpNC7 | EUR | 500 |
| AT1 | XS1961057780 | 5.125% | 5y ms+485.1bps | 15/10/2025 | perpNC6.5 | EUR | 500 |
| AT1 | XS2108494837 | 3.375% | 5y ms+343.3bps | 15/04/2027 | perpNC7.2 | EUR | 500 |
| AT1 | AT0000A2L583 | 4.250% | 5y ms+464.6bps | 15/04/2028 | perpNC7.4 | EUR | 750 |



Business growth and one-time effect drive risk-weighted assets in 2022



CET 1 capital rises due to strong profitability

- Profit net of proposed dividend, AT1 coupons: EUR +1.3bn
- Minority interest: EUR +648m
- OCI impact and prudential filters: EUR -343m

143.9 140.8 138.2 135.5 7.0 129.6 5.8 5.5 6.3 14.8 3.7 14.6 14.5 14.3 14.8 122.1 120.4 118.1 114.9 111.2 31/03/22 30/06/22 30/09/22 31/12/22 31/12/21 Credit Operational Market

Strong loan growth was key RWA driver in 2022

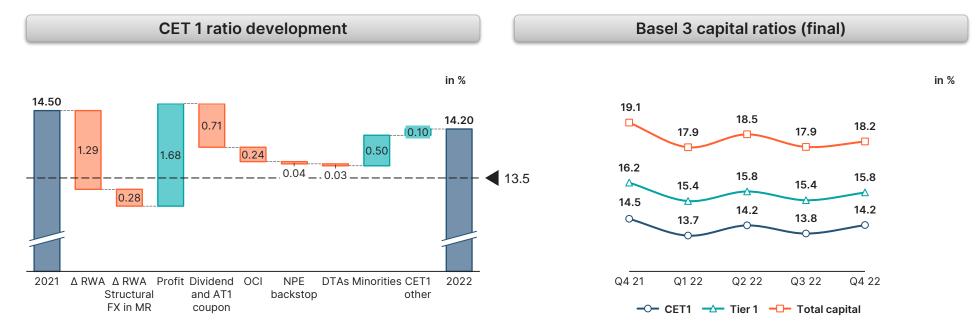
- Credit RWA business effects (primarily loan growth) amounted to EUR +15.4bn
- Credit RWA portfolio effects (rating upgrades, improved collateral, migration to default) equalled EUR -5.4bn
- Market risk impacted by one-time effect: additional RWA for structural FX effect (+ EUR 2.7bn) as of Q1 22



Risk-weighted assets

in EUR bn

Strong capital levels underpin enhanced capital return



Upgrade of capital return policy: regular dividend complemented by share buy-back

- Target dividend payout range of reported net profit net of AT1 coupon: 40-50%
- Dividend proposal to 2023 AGM: EUR 1.9 per share
- Goal to buy back shares in the amount of up to EUR 300m or approx. 2% of shares outstanding (at current market price) in 2023
- Erste Group will seek regulatory approval for share buyback in Q1 2023



Capital requirements (SREP) for 2023 slightly up on higher CCyB

| | | Erste Group Consolidated | | | | | Erste Group Unconsolidated | | | | |
|---|------------------------------|--------------------------|--------------------|--------------|-------------|--------------|----------------------------|--------------|---------|---------|--|
| | | | ECB Capital Relief | | | | | | | | |
| | | Fully load | led | Fully loaded | Measures 1) | Fully loaded | | Fully loaded | | | |
| | | 2020 | 2021 | Q4 2022 | Q4 2022 | YE 2023 | 2020 | 2021 | Q4 2022 | YE 2023 | |
| Pillar 1 CET1 re | quirement | 4.50% | 4.50% | 4.50% | 4.50% | 4.50% | 4.50% | 4.50% | 4.50% | 4.50% | |
| Combined buff | er requirement 5) | 4.68% | 4.68% | 4.91% | 2.41% | 5.55% | 4.63% | 4.62% | 4.78% | 5.37% | |
| Capital conse | ervation buffer (CCB) | 2.50% | 2.50% | 2.50% | 0.00% | 2.50% | 2.50% | 2.50% | 2.50% | 2.50% | |
| Countercyclic | cal capital buffer (CCyB) 2) | 0.18% | 0.18% | 0.41% | 0.41% | 0.80% | 0.13% | 0.12% | 0.28% | 0.62% | |
| OSII buffer | | 2.00% | 1.00% | 1.00% | 1.00% | 1.25% | 2.00% | 1.00% | 1.00% | 1.75% | |
| Systemic risk | Systemic risk buffer (SRB) | | 1.00% | 1.00% | 1.00% | 1.00% | 2.00% | 1.00% | 1.00% | 0.50% | |
| Pillar 2 CET1 re | quirement (P2R) 3) | 0.98% | 0.98% | 0.98% | 0.98% | 0.98% | 0.98% | 0.98% | 0.98% | 0.98% | |
| Pillar 2 CET1 gu | uidance (P2G) | 1.00% | 1.00% | 1.00% | 0.00% | 1.00% | 6 0.00% 0.00% 0.00% | | 0.00% | | |
| Regulatory min | imum ratios excluding P2G | | | | | | | | | | |
| | CET1 requirement | 10.16% | 10.16% | 10.40% | 7.90% | 11.03% | 10.11% | 10.10% | 10.27% | 10.86% | |
| 1.50% AT1 | Tier 1 requirement | 11.99% | 11.99% | 12.23% | 9.73% | 12.86% | 11.94% | 11.93% | 12.10% | 12.69% | |
| 2.00% T2 | Own funds requirement | 14.43% | 14.43% | 14.66% | 12.16% | 15.30% | 14.38% | 14.37% | 14.53% | 15.12% | |
| Regulatory min | imum ratios including P2G | | | | | | | | | | |
| | CET1 requirement | 11.16% | 11.16% | 11.40% | n.a. | 12.03% | 10.11% | 10.10% | 10.27% | 10.86% | |
| 1.50% AT1 | Tier 1 requirement | 12.99% | 12.99% | 13.23% | n.a. | 13.86% | 11.94% | 11.93% | 12.10% | 12.69% | |
| 2.00% T2 | Own funds requirement | 15.43% | 15.43% | 15.66% | n.a. | 16.30% | 14.38% | 14.37% | 14.53% | 15.12% | |
| Reported CET1 ratio as of December 2022 | | | 14.42% | 4) | | | | 22.67% 4) | | | |

Buffer to MDA restriction as of 31 December 2022: 377bps

Available distributable items (ADI) as of 31 December 2022: EUR 4.2bn (post expected dividend); based on CRR II, which allows additional own funds components to be included, ADIs are at EUR 6.9bn

- 1. Following ECB's decision dated 12 March 2020 and 1 July 2021, the ECB allows banks to operate temporarily below the level of capital defined by P2G and CCB. However, MDA restrictions still apply in case of a combined buffer requirement breach.
- 2. Planned values based on Q4 22 exposure.
- 3. As of end of May 2021 Art. 70b (7) ABA applies using P2R according to the capital stack: 56.25% for CET1 capital and 75% for Tier 1 capital. The overall P2R remained at 1.75% for Erste Group. Since 2020 the temporary capital relief actions from ECB apply.
- 4. Consolidated capital ratios pursuant to IFRS on phased-in basis. Unconsolidated capital ratios pursuant to IFRS as per Q4 22. ADIs pursuant to Austrian Commercial Code (UGB) .
- 5. Combined buffer requirement: until Q1 21 higher of OSII and SRB is considered; from YE 21 OSII and SRB are cumulative



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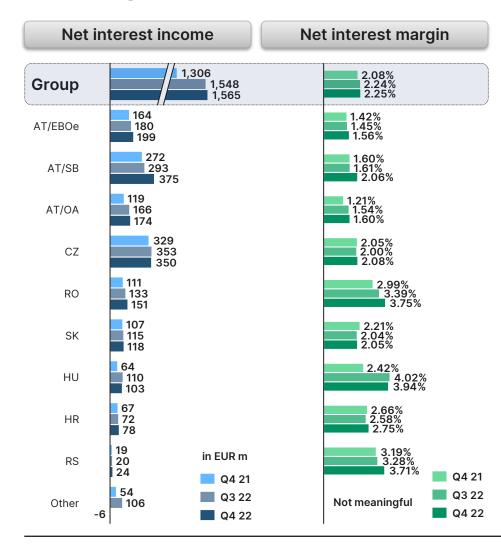
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Volume growth and rate hikes drive NII up in 2022



FRSTE

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NII grows almost 20% in 2022 on the back of exceptional volume growth and higher interest rates

2023 NII growth guidance confirmed at ~10%

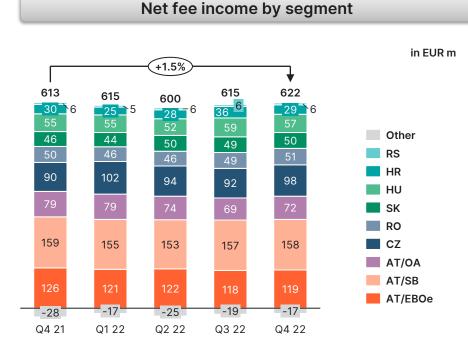
 Supported by moderate loan growth (~5%) and higher interest rates, particularly in the euro zone

Key NII drivers in Q4 22

- Continued underlying growth momentum of NII on the back of significant euro zone rate hike cycle and strong volume growth
- Negative net one-time effect of approx. EUR 120m
- TLTRO impact of EUR -123m to account for changed ECB terms and conditions, affecting Other (EUR -62m), AT/EBOe (EUR -41m), AT/SB (EUR -17m) and SLSP (EUR -4m)
- EUR -18m impact of modification losses related to rate caps in HU
- Various minor positive one-offs of ~ EUR 25m, especially related to CZ and partly P&L neutral
- Strong performance of AT/SB is to be viewed in context with weak Other segment result and related to intra-group liquidity placements

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Fee income reaches new quarterly high



Key fee drivers in Q4 22

- Lending fees maintain momentum as loan growth continues
- Continued stabilisation of asset management fees as customers increasingly return to the market
- Continued positive contribution from insurance brokerage fees
- Payment fees affected by technical and seasonal (CZ, HR) effects

in EUR m +1.2% 622 615 615 613 600 61 68 67 81 62 46 54 49 40 48 Other Lending business Insurance products Securities Asset management 295 275 271 276 257 Payment services Q4 21 Q2 22 Q1 22 Q3 22 Q4 22

Net fee income by fee type

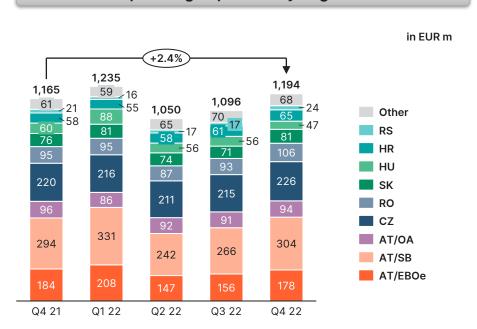
2024 fee target of EUR 2.4bn outperformed in 2022

Overall fee performance very satisfactory despite weaker economic outlook

Fee income remains a key long-term structural growth opportunity



Cost inflation in 2022 limited to 6.2%, 2023 updrift expected at 7-8%



Operating expenses by segment

Key cost drivers in Q4 22

- Qoq increase attributable to seasonally higher marketing, personnel and consulting expenses
- Yoy increase primarily resulting from higher office expenses due to higher energy prices
- Positive impact from 60% repayment of Sberbank-related additional deposit insurance contribution in Hungary

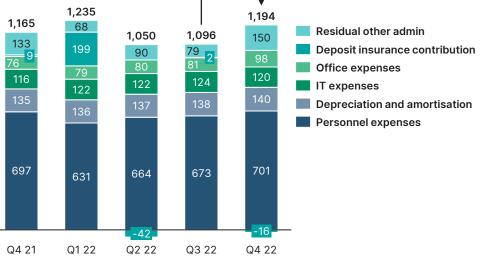
Strong cost performance in 2022

Robust outlook for 2023, despite challenging inflationary environment



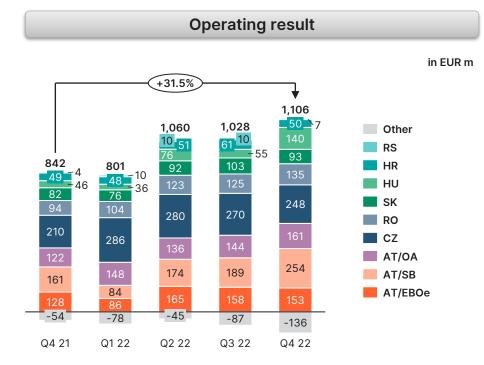
+8.9%

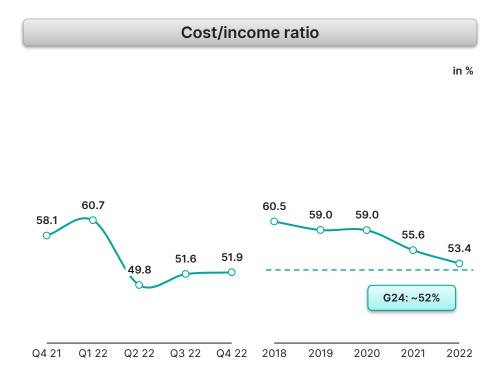
in EUR m





Cost/income ratio target delivered early, positive operating jaws ahead





Key operating result drivers in Q4 22

- Operating result hits new quarterly high as NII as well as fees post quarterly records
- Normalisation of trading & FV results following significant valuation losses as a result of rising interest rates in previous quarters
- Muted yoy cost growth

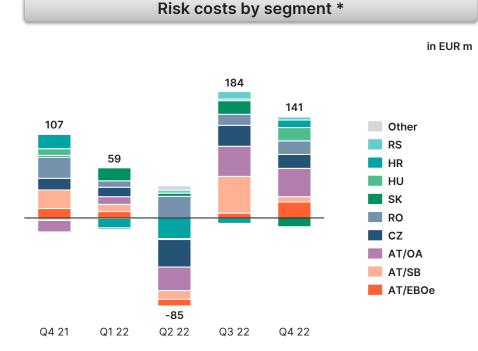
2022 saw strong revenue momentum paired with...

...successful cost containment

Targeting positive operating jaws for 2023 and a cost/income ratio of ~52% by 2024



Management overlays and FLI updates drive risk costs in 2022



Key risk costs drivers in Q4 22

- FLI update led to booking of EUR 103m
- Release of remaining Covid 19-overlays of EUR 31m
- Booking of additional portfolio overlays of EUR 63m
- EUR 27m booked for single defaults and credit risk parameter updates mainly in AT, almost fully offset by recoveries and upgrades



*) A positive (absolute) figure denotes a net allocation, a negative figure denotes a net release. The risk cost ratio is calculated as annualised quarterly impairment result of financial instruments over average gross customer loans.

Underlying credit risk performance remains strong

2022 guidance outperformed, 2023 guidance confirmed

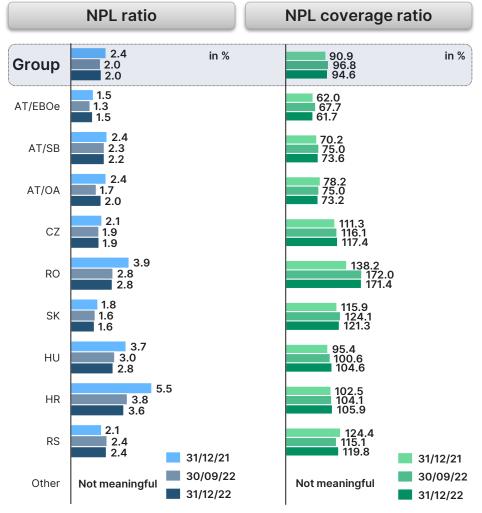
Approx. EUR 900m of portfolio overlays and FLI provisions available for portfolio and/or macro deterioration



FRSTF

Group

Stable and resilient portfolio keeps NPL ratio at historic low

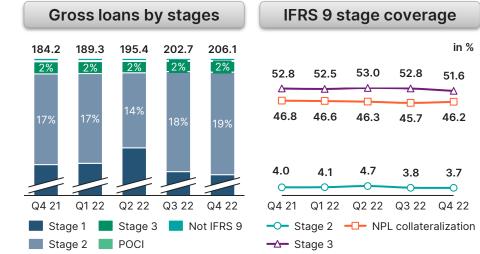


NPL ratio remains at post-IPO best

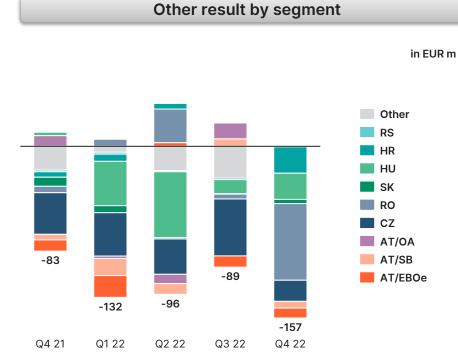
- No significant increase in hard defaults due to geopolitical crisis
- Slight qoq increase in NPL volume driven by single defaults, primarily in Austria (EBOe and Other Austria)
- NPL/stage 3 coverage remains strong

FLI update drives stage migration

- FLI update led to minor increase in stage 2 share, while coverage remained stable in Q4 22
- 61% of the stage 2 exposure results from portfolio overlays and FLI updates, mainly driven by energy overlay



Other result impacted by one-time items

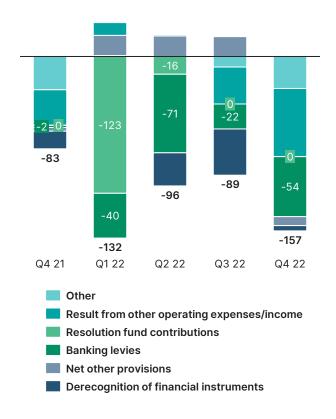


Key other result drivers in Q4 22

 RO: provision for building society and assets held for sale, amounting to approx. EUR 70m, on full-year basis almost fully offset by legal provision releases in Q2 22

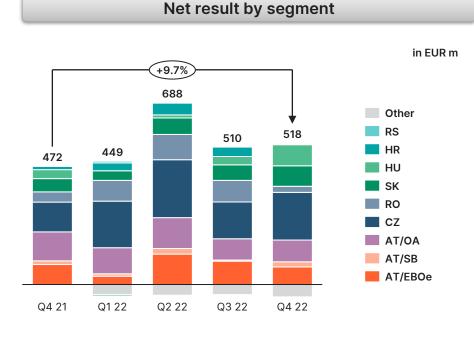
Other result by accounting categories

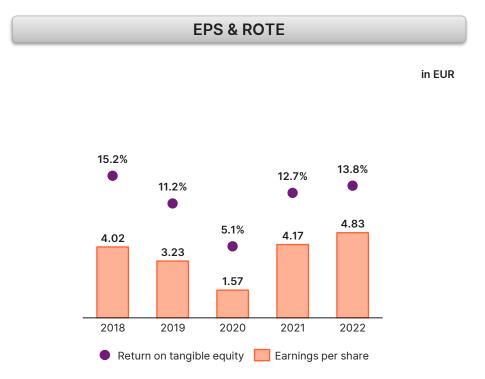
in EUR m





ROTE of 13.8% achieved in 2022





Key net profit drivers in Q4 22

- Strong operating result partly offset by significant one-offs
- HU net profit jumps on absence of one-offs
- CZ net profit advances on better other result
- RO net profit declines on one-off provisions in Q4 22

Erste Group continues track record of earning premium on cost of capital in 2022

Earnings per share on growth trajectory



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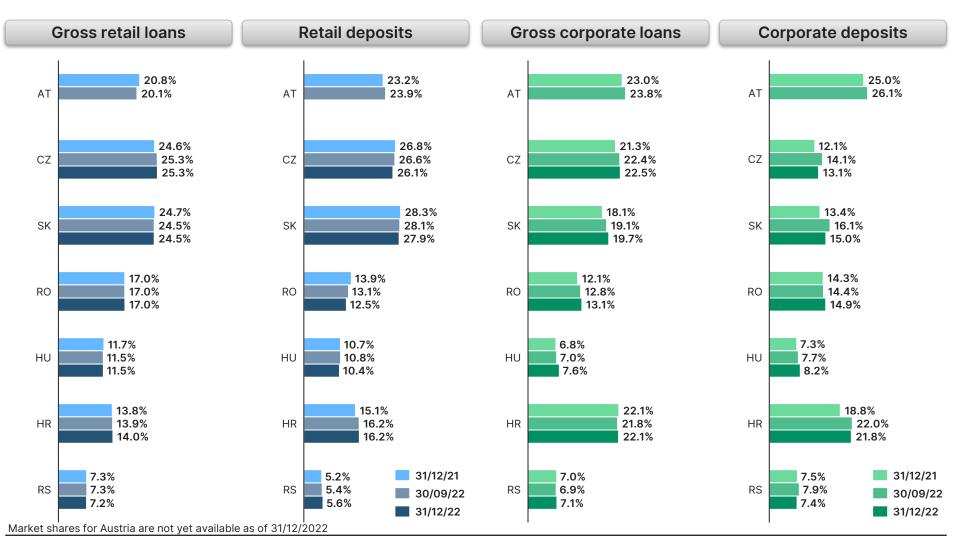
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Commanding market shares across the CEE region



Strong track record of profitability

| | Year-to-date view | | | | Quarterly view | | | |
|--|-------------------|----------|---------|----------|----------------|----------|---------|---------|
| in EUR million | 2021 | 2022 | ΥΟΥ-Δ | Q4 21 | Q3 22 | Q4 22 | ΥΟΥ-Δ | QOQ-A |
| Net interest income | 4,975.7 | 5,950.6 | 19.6% | 1,306.2 | 1,548.2 | 1,565.4 | 19.8% | 1.1% |
| Interest income | 5,108.9 | 8,622.7 | 68.8% | 1,400.0 | 2,312.8 | 2,801.8 | >100.0% | 21.1% |
| Other similar income | 1,476.5 | 2,617.6 | 77.3% | 362.6 | 698.1 | 905.9 | >100.0% | 29.8% |
| Interest expenses | -483.8 | -2,569.2 | >100.0% | -146.3 | -728.1 | -1,187.3 | >100.0% | 63.1% |
| Other similar expenses | -1,125.9 | -2,720.5 | >100.0% | -310.1 | -734.7 | -955.1 | >100.0% | 30.0% |
| Net fee and commission income | 2,303.7 | 2,452.4 | 6.5% | 613.3 | 615.1 | 622.5 | 1.5% | 1.2% |
| Fee and commission income | 2,722.1 | 2,888.7 | 6.1% | 728.8 | 728.2 | 727.7 | -0.2% | -0.1% |
| Fee and commission expenses | -418.5 | -436.3 | 4.3% | -115.6 | -113.2 | -105.3 | -8.9% | -7.0% |
| Dividend income | 33.2 | 29.1 | -12.2% | 5.0 | 2.8 | 6.2 | 24.5% | >100.0% |
| Net trading result | 58.6 | -778.6 | n/a | -8.8 | -316.0 | 69.9 | n/a | n/a |
| Gains/losses from financial instruments measured at fair value through profit or loss | 173.2 | 731.3 | >100.0% | 39.7 | 226.5 | -12.0 | n/a | n/a |
| Net result from equity method investments | 15.4 | 18.0 | 17.1% | 5.4 | 6.2 | 3.8 | -30.8% | -39.1% |
| Rental income from investment properties & other operating leases | 182.3 | 167.8 | -8.0% | 46.2 | 41.3 | 44.2 | -4.4% | 6.9% |
| Personnel expenses | -2,578.1 | -2,668.0 | 3.5% | -696.8 | -672.5 | -700.8 | 0.6% | 4.2% |
| Other administrative expenses | -1,180.3 | -1,356.2 | 14.9% | -333.8 | -285.7 | -352.8 | 5.7% | 23.5% |
| Depreciation and amortisation | -548.0 | -550.7 | 0.5% | -134.9 | -137.7 | -140.0 | 3.8% | 1.6% |
| Gains/losses from derecognition of financial assets measured at amortised cost | -7.6 | -52.0 | >100.0% | -9.5 | -16.5 | -4.7 | -50.1% | -71.3% |
| Other gains/losses from derecognition of financial instruments not measured at fair value through profit or loss | -25.2 | -23.3 | -7.5% | -6.4 | -25.2 | -0.1 | -99.0% | -99.7% |
| Impairment result from financial instruments | -158.8 | -299.5 | 88.6% | -107.2 | -184.3 | -141.3 | 31.8% | -23.3% |
| Other operating result | -310.5 | -398.5 | 28.3% | -67.2 | -47.3 | -152.1 | >100.0% | >100.0% |
| Levies on banking activities | -73.5 | -187.1 | >100.0% | -1.9 | -22.3 | -53.9 | >100.0% | >100.0% |
| Pre-tax result from continuing operations | 2,933.4 | 3,222.4 | 9.9% | 651.2 | 754.9 | 808.3 | 24.1% | 7.1% |
| Taxes on income | -525.2 | -556.1 | 5.9% | -91.6 | -119.3 | -121.6 | 32.7% | 1.9% |
| Net result for the period | 2,408.1 | 2,666.3 | 10.7% | 559.6 | 635.6 | 686.7 | 22.7% | 8.0% |
| Net result attributable to non-controlling interests | 484.8 | 501.6 | 3.5% | 87.6 | 125.6 | 169.0 | 92.9% | 34.6% |
| Net result attributable to owners of the parent | 1,923.4 | 2,164.7 | 12.5% | 472.0 | 510.0 | 517.7 | 9.7% | 1.5% |
| Operating income | 7,742.0 | 8,570.6 | 10.7% | 2,007.0 | 2,124.0 | 2,299.9 | 14.6% | 8.3% |
| Operating expenses | -4,306.5 | -4,574.9 | 6.2% | -1,165.5 | -1,096.0 | -1,193.5 | 2.4% | 8.9% |
| Operating result | 3,435.5 | 3,995.8 | 16.3% | 841.5 | 1,028.1 | 1,106.4 | 31.5% | 7.6% |

Strong balance sheet dominated by customer loans

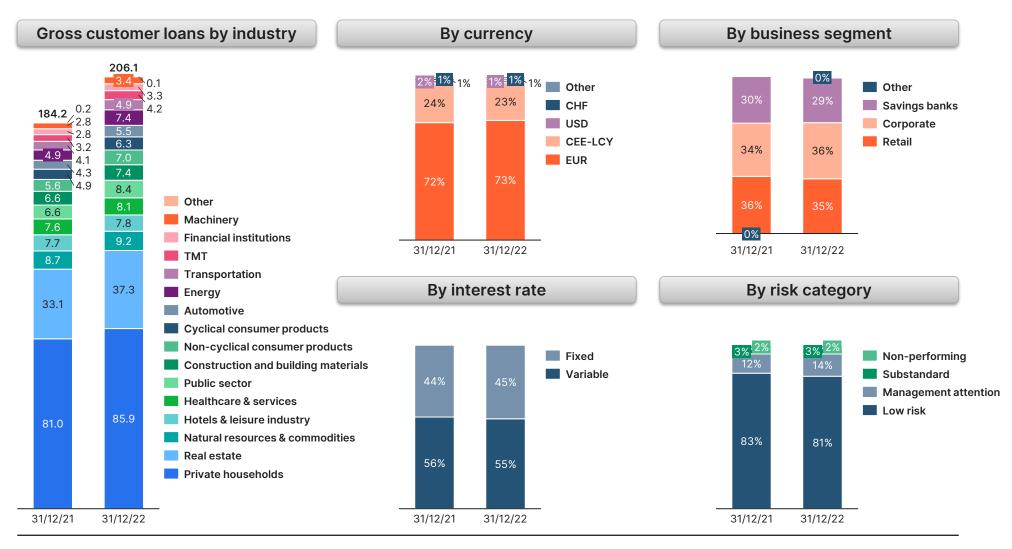
| | | Q | uarterly data | | | | Change | |
|---|---------|---------|---------------|---------|---------|---------|---------|---------|
| in EUR million | Dec 21 | Mar 22 | Jun 22 | Sep 22 | Dec 22 | ΥΟΥ-Δ | YTD-∆ | QOQ-A |
| Cash and cash balances | 45,495 | 46,225 | 42,818 | 44,552 | 35,685 | -21.6% | -21.6% | -19.9% |
| Financial assets held for trading | 6,473 | 6,823 | 6,110 | 5,375 | 7,766 | 20.0% | 20.0% | 44.5% |
| Derivatives | 2,263 | 2,172 | 1,934 | 1,982 | 1,719 | -24.1% | -24.1% | -13.3% |
| Other financial assets held for trading | 4,210 | 4,651 | 4,177 | 3,394 | 6,047 | 43.6% | 43.6% | 78.2% |
| Non-trading financial assets at fair value through profit and loss | 3,124 | 3,079 | 2,916 | 2,791 | 2,735 | -12.5% | -12.5% | -2.0% |
| Equity instruments | 332 | 359 | 349 | 367 | 347 | 4.5% | 4.5% | -5.6% |
| Debt securities | 1,975 | 1,910 | 1,778 | 1,660 | 1,549 | -21.5% | -21.5% | -6.6% |
| Loans and advances to banks | 10 | 0 | 0 | 0 | 0 | -100.0% | -100.0% | n/a |
| Loans and advances to customers | 808 | 809 | 790 | 764 | 839 | 3.9% | 3.9% | 9.9% |
| Financial assets at fair value through other comprehensive income | 8,881 | 9,226 | 9,104 | 9,247 | 9,560 | 7.6% | 7.6% | 3.4% |
| Equity instruments | 132 | 127 | 120 | 121 | 99 | -25.1% | -25.1% | -17.8% |
| Debt securities | 8,749 | 9,100 | 8,984 | 9,126 | 9,460 | 8.1% | 8.1% | 3.7% |
| Financial assets at amortised cost | 229,641 | 246,276 | 251,855 | 259,311 | 253,360 | 10.3% | 10.3% | -2.3% |
| Debt securities | 35,551 | 37,506 | 39,219 | 41,253 | 40,612 | 14.2% | 14.2% | -1.6% |
| Loans and advances to banks | 20,991 | 30,825 | 28,704 | 26,721 | 18,435 | -12.2% | -12.2% | -31.0% |
| Loans and advances to customers | 173,099 | 177,945 | 183,932 | 191,337 | 194,313 | 12.3% | 12.3% | 1.6% |
| Finance lease receivables | 4,209 | 4,196 | 4,274 | 4,345 | 4,553 | 8.2% | 8.2% | 4.8% |
| Hedge accounting derivatives | 79 | 62 | 59 | 99 | 159 | >100.0% | >100.0% | 60.7% |
| Fair value changes of hedged items in portfolio hedge of interest rate risk | -4 | -15 | -26 | -38 | -38 | >100.0% | >100.0% | 0.3% |
| Property and equipment | 2,645 | 2,549 | 2,578 | 2,542 | 2,618 | -1.0% | -1.0% | 3.0% |
| Investment properties | 1,344 | 1,341 | 1,350 | 1,377 | 1,372 | 2.1% | 2.1% | -0.3% |
| Intangible assets | 1,362 | 1,337 | 1,315 | 1,300 | 1,347 | -1.1% | -1.1% | 3.6% |
| Investments in associates and joint ventures | 211 | 215 | 219 | 223 | 209 | -1.1% | -1.1% | -6.5% |
| Current tax assets | 135 | 133 | 118 | 114 | 109 | -19.4% | -19.4% | -4.8% |
| Deferred tax assets | 562 | 573 | 544 | 582 | 629 | 11.9% | 11.9% | 8.0% |
| Assets held for sale | 73 | 65 | 63 | 59 | 167 | >100.0% | >100.0% | >100.0% |
| Trade and other receivables | 2,152 | 2,342 | 2,547 | 2,349 | 2,404 | 11.7% | 11.7% | 2.3% |
| Other assets | 1,045 | 1,183 | 1,248 | 1,069 | 1,232 | 17.9% | 17.9% | 15.2% |
| Total assets | 307,428 | 325,610 | 327,093 | 335,297 | 323,865 | 5.3% | 5.3% | -3.4% |



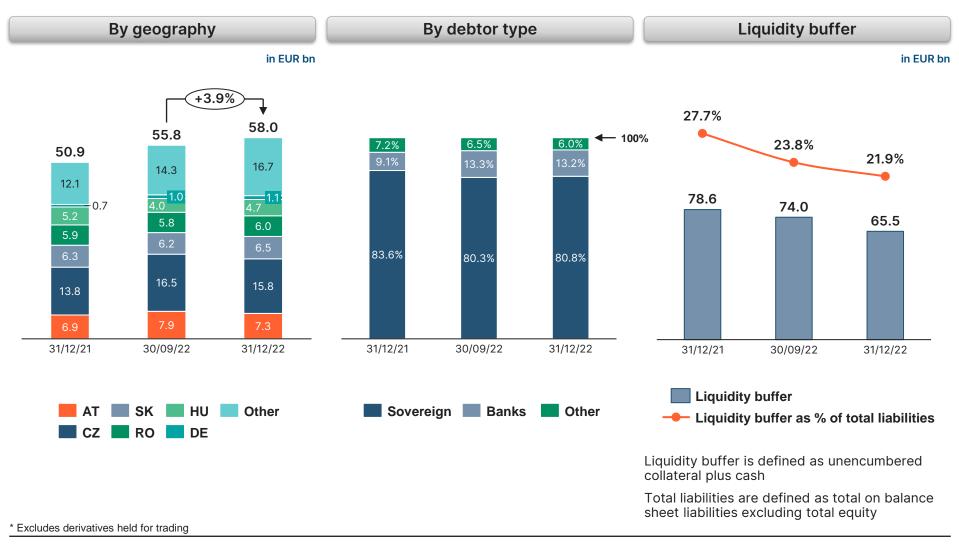
Liabilities dominated by retail deposits

| | | Qu | uarterly data | I | | | Change | |
|---|---------|---------|---------------|---------|---------|---------|---------|--------|
| in EUR million | Dec 21 | Mar 22 | Jun 22 | Sep 22 | Dec 22 | ΥΟΥ-Δ | YTD-Δ | QOQ-A |
| Financial liabilities held for trading | 2,474 | 2,917 | 3,005 | 3,175 | 3,264 | 31.9% | 31.9% | 2.8% |
| Derivatives | 1,624 | 1,988 | 1,989 | 2,540 | 2,626 | 61.7% | 61.7% | 3.4% |
| Other financial liabilities held for trading | 850 | 928 | 1,017 | 634 | 637 | -25.0% | -25.0% | 0.4% |
| Financial liabilities at fair value through profit or loss | 10,464 | 10,153 | 9,832 | 10,031 | 10,814 | 3.3% | 3.3% | 7.8% |
| Deposits from customers | 495 | 940 | 1,159 | 1,323 | 1,353 | >100.0% | >100.0% | 2.3% |
| Debt securities issued | 9,778 | 9,013 | 8,478 | 8,547 | 9,310 | -4.8% | -4.8% | 8.9% |
| Other financial liabilities | 191 | 201 | 195 | 162 | 151 | -20.8% | -20.8% | -6.7% |
| Financial liabilities at amortised cost | 265,415 | 282,065 | 284,730 | 291,880 | 278,932 | 5.1% | 5.1% | -4.4% |
| Deposits from banks | 31,886 | 34,781 | 36,665 | 36,158 | 28,821 | -9.6% | -9.6% | -20.3% |
| Deposits from customers | 210,029 | 221,443 | 224,356 | 231,128 | 222,620 | 6.0% | 6.0% | -3.7% |
| Debt securities issued | 22,352 | 24,971 | 22,748 | 23,785 | 26,593 | 19.0% | 19.0% | 11.8% |
| Other financial liabilities | 1,149 | 870 | 960 | 810 | 899 | -21.8% | -21.8% | 11.0% |
| Lease liabilities | 588 | 606 | 653 | 653 | 662 | 12.6% | 12.6% | 1.4% |
| Hedge accounting derivatives | 309 | 319 | 358 | 380 | 372 | 20.4% | 20.4% | -1.9% |
| Fair value changes of hedged items in portfolio hedge of interest rate risk | 0 | 0 | 0 | 0 | 0 | 0.0% | 0.0% | 0.0% |
| Provisions | 1,986 | 2,087 | 1,741 | 1,696 | 1,676 | -15.6% | -15.6% | -1.2% |
| Current tax liabilities | 144 | 153 | 92 | 114 | 127 | -11.3% | -11.3% | 11.7% |
| Deferred tax liabilities | 19 | 29 | 23 | 24 | 16 | -16.9% | -16.9% | -35.0% |
| Liabilities associated with assets held for sale | 0 | 0 | 0 | 0 | 115 | n/a | n/a | n/a |
| Other liabilities | 2,516 | 3,213 | 2,772 | 2,760 | 2,581 | 2.6% | 2.6% | -6.5% |
| Total equity | 23,513 | 24,068 | 23,886 | 24,584 | 25,305 | 7.6% | 7.6% | 2.9% |
| Equity attributable to non-controlling interests | 5,516 | 5,546 | 5,610 | 5,827 | 5,957 | 8.0% | 8.0% | 2.2% |
| Additional equity instruments | 2,236 | 2,236 | 2,236 | 2,236 | 2,236 | 0.0% | 0.0% | 0.0% |
| Equity attributable to owners of the parent | 15,761 | 16,286 | 16,041 | 16,521 | 17,111 | 8.6% | 8.6% | 3.6% |
| Subscribed capital | 860 | 860 | 860 | 860 | 860 | 0.0% | 0.0% | 0.0% |
| Additional paid-in capital | 1,478 | 1,478 | 1,478 | 1,478 | 1,478 | 0.0% | 0.0% | 0.0% |
| Retained earnings and other reserves | 13,424 | 13,948 | 13,703 | 14,183 | 14,774 | 10.1% | 10.1% | 4.2% |
| Total liabilities and equity | 307,428 | 325,610 | 327,093 | 335,297 | 323,865 | 5.3% | 5.3% | -3.4% |

Erste Group benefits from a highly diversified loan book



LCR at excellent 138.0%





Erste Group has set itself ambitious ESG targets

25%



green investments by 2026 in our corporate book to be reached

15% green housing mortgages by 2026

Net-zero portfolio

by 2050

90% low carbon electricity by 2050

Climate neutral

operations by 2023

17 Ecolabel funds

offered to our clients by 2023 to promote investment opportunities

Erste Group through its Social Banking continues to be the **leader in offering financial services** to NGOs, start-ups and individuals in difficult situations.

EUR 1bn



Social Finance loans provided by 2030

200,000



jobs to be created or preserved by 2030 by Social Banking activities

500,000



financial education beneficiaries by 2030

15,000

affordable housing units by 2030



women in B/B-1 positions by 2025

40% ***

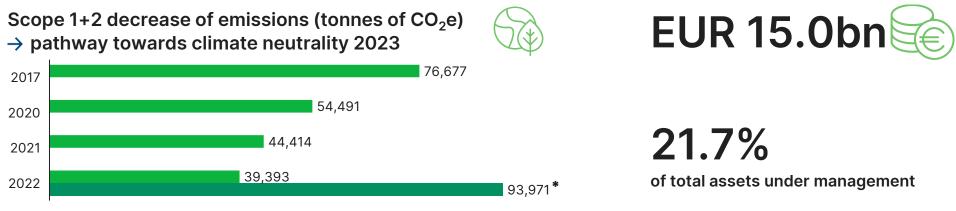
women in B-2/B-3 positions by 2025



Environment

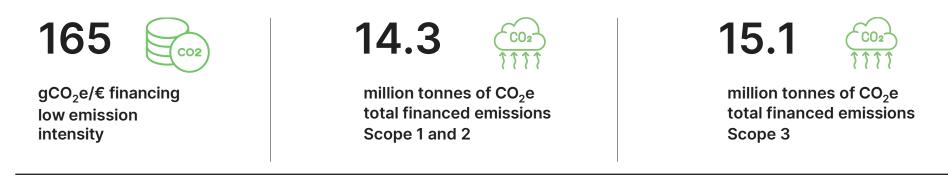
NET ZERO JOURNEY

ESG assets under management by Erste Asset Management



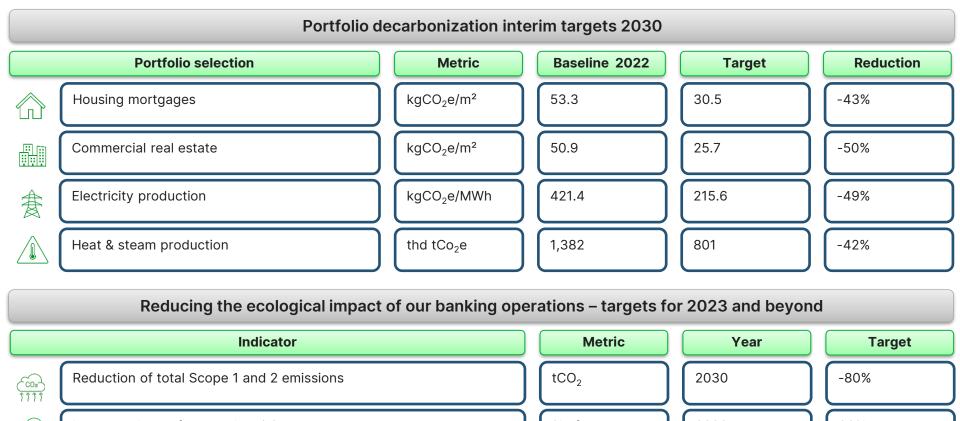
* First time calculation including operational Scope 3 emissions

Scope 3, financed emissions – low intensity & overall emissions (as of YE 22) → basis for our journey towards net-zero portfolio by 2050





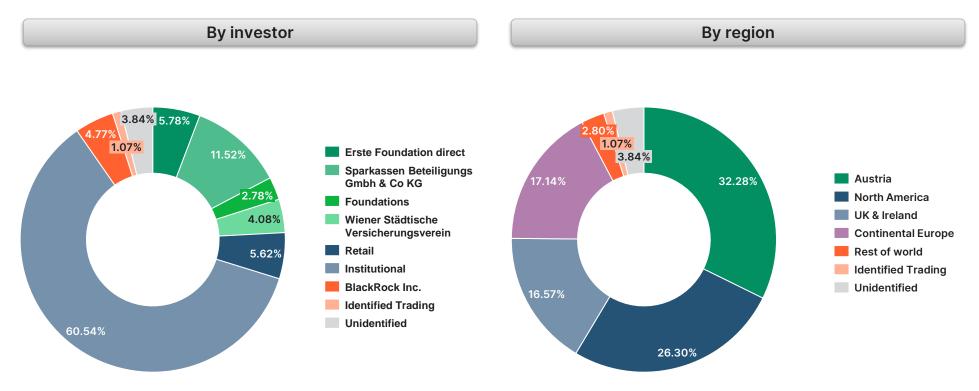
Net-zero target setting to meet 1.5 degree climate scenarios



| | Increase share of green electricity | J | % of green electricity | 2023 | 90% |
|---------------|-------------------------------------|---|----------------------------------|------|-----|
| ί <u>΄</u> οο | Extend share of electric car fleet |) | % of e-cars (total car fleet) | 2025 | 25% |
| | | | | | |



Erste Group benefits from strong and well-diversified shareholder base



Notes to shareholder structure

- Foundations include Erste Employees Private Foundation, Syndicated Savings Banks Foundations, own holdings of Savings Banks
- Identified Trading includes market makers, prime brokerage, proprietary trading, collateral and stock lending positions which are visible through custodian bank lists
- Unidentified include unidentified institutional and retail investors
- The shareholder structure may contain rounding differences

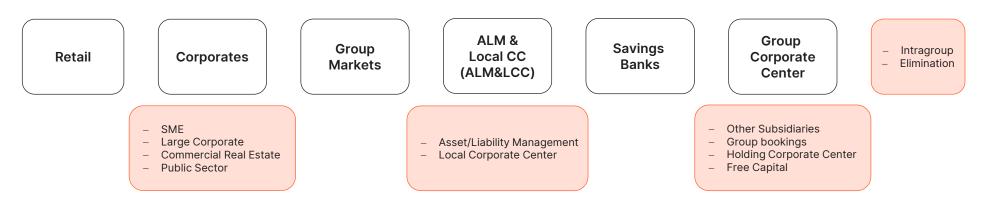
Status as of 24 February 2023



Geographical/operating and business segment view









Erste Group IR contact details

| IR Team | Role | Phone | Email |
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