Debt investor presentation

April 2023

Q1 2023 results

Revenue momentum and risk performance drive guidance upgrade



Cautionary note regarding forward-looking statements

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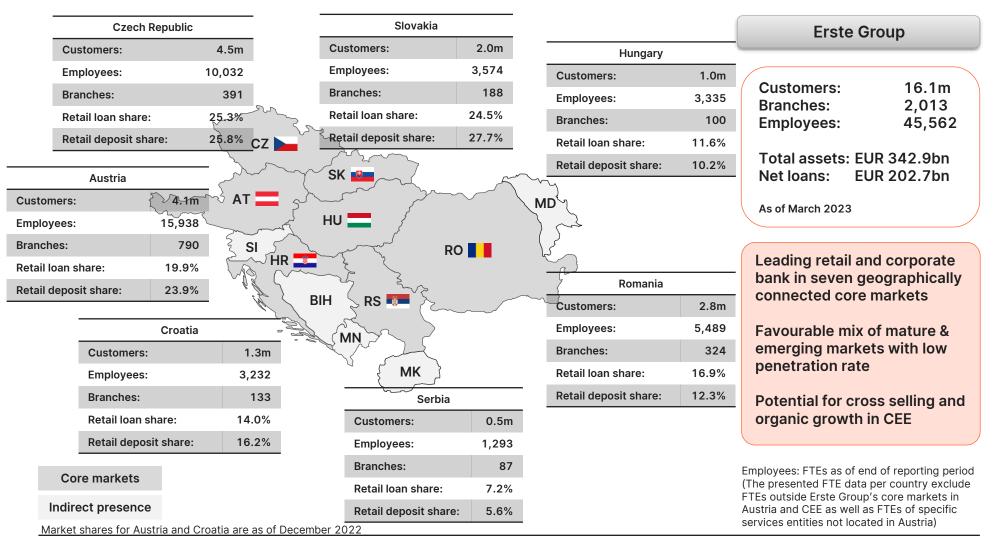
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Banking leadership in Central and Eastern Europe (1)





Banking leadership in Central and Eastern Europe (2)

Eastern part of EU

Retail banking

Acting as Financial Health Advisor for the people in our region

Support customers to build up and secure wealth

Active management of customer journeys to increase profitability and customer satisfaction

Corporate banking

SME and large corporate banking

Advisory services, with focus on providing access to capital markets and corporate finance

Transaction banking services (trade finance, factoring, leasing)

Commercial real estate business

Focus on CEE, limited exposure to other Europe

Capital markets

Focus on customer business, incl. customer-based trading activities

In addition to core markets, presences in Poland. Germany, New York and Hong Kong with institutional client focus and selected product mix

Building debt and equity capital markets in CEE

Public sector

Financing sovereigns and municipalities with focus on infrastructure development in core markets

Any sovereign holdings are held for market-making, liquidity or balance sheet management reasons

Interbank business

Focus on banks that operate in the core markets

Any bank exposure is only held for liquidity or balance sheet management reasons or to support client business

FINANCIAL HEALTH - Bringing advice to all customers to improve their financial health

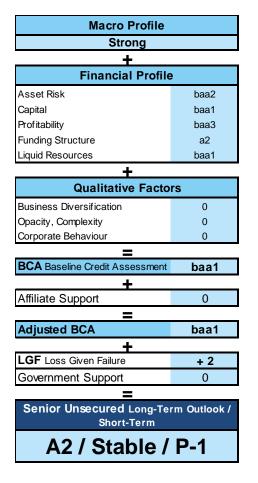
Priorities in digitalisation

- Invest in data analytics to scale deep client understanding across all client segments and beyond pure banking
 - Innovate George for our client franchise and enrich with 3rd party products and services

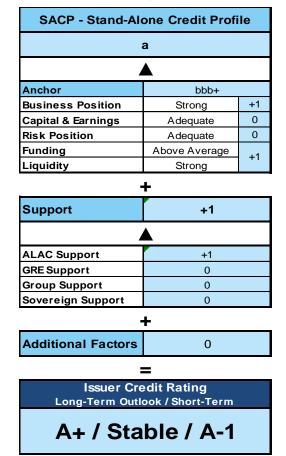


Erste Group Bank AG boasts strong issuer ratings

Moody's



S&P Global Ratings



FitchRatings

VR - Viability Rating (Individual Rating) а

SRF - Support Rating Floor NF (No Floor)

IDR - Issuer Default Rating Long-Term Outlook / Short-Term

A / Stable / F1

Status as of 17 October 2022



Erste Group supports the well-being in the CEE region

Priority objectives



Leading Green Transition

Erste Group strives to be a role model and leading institution to mobilise funds for tackling climate change, clean water preservation and improvement in material efficiency as it is a great chance for the citizens of CEE.





We believe in a just transition for all, and therefore Erste Group helps all its clients to progress.

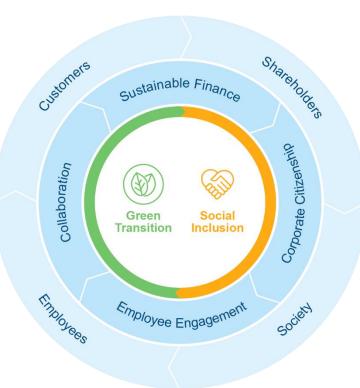


Nurturing Social Inclusion

Since its foundation, Erste Group has taken an active role in building inclusive societies in the CEE region.

Our efforts in financial inclusion, social banking, financial literacy, affordable housing and gender equality are relevant today, as they were 200 years ago.





Our promise

Customers

Providing prosperity to our clients in an inclusive, secure and sustainable way through our advisory and sustainable finance products.

Employees

shall benefit from our services, disseminating prosperity to all and contributing to the company success through servicing our clients in a sustainable and efficient way.

Shareholders

Ensuring adequate and long-term sustainable compensation by an inclusive growth strategy and resilient company values.

Society

Increasing well-being of our societies and local communities built on social cohesion and good environmental status.



Sustainability is embedded into the DNA of Erste Group



Sustainable **Finance**

mobilise financial resources and customer advice for social-ecological goals and support customers on their way to a sustainable business model



Working together

actively participate in public initiatives and thus make a positive contribution in our region



Good corporate citizenship

demonstrate strong social commitment by adhering to rules and standards that we also expect from our business partners



Employee engagement and social contribution

support employee awareness and commitment

through training and volunteering opportunities



Erste Group has set itself ambitious ESG targets

25%



green investments by 2026 in our corporate book to be reached

15%

green housing mortgages by 2027

Net-zero portfolio by 2050

90%

low carbon electricity by 2050

Climate neutral

operations by 2023

17 Ecolabel funds

offered to our clients by 2023 to promote investment opportunities **Erste Group through its Social Banking** continues to be the leader in offering financial services to NGOs, start-ups and individuals in difficult situations.

EUR 1bn



Social Finance loans provided by 2030

200,000



jobs to be created or preserved

by 2030 by Social Banking activities

500,000



financial education beneficiaries

by 2030

15,000

affordable housing units

by 2030

37% ***



women in B/B-1 positions

by 2025

40%



women in B-2/B-3 positions by 2025



Erste Group has strong ESG ratings



Erste Group maintains rating of AA in the MSCI ESG Ratings assessment

2022

2023

AA (5.8)

AA (6.1)



In 2022, Erste Group improved its assessment by Sustainalytics by 3.6 points, **low risk** category confirmed

Low Risk 15.3 / 100

Low Risk 14.5 / 100



Erste Group kept the Prime Status by ISS ESG, with a "very high" transparency level awarded

C "Prime" 50.00

_ *



First time reporting resulted in good **B rating**, strong improvement potential for 2023 on the basis of Net Zero targets

В

_ *



In 2019, imug Investment Research upgraded Erste Group from neutral to positive

B (positive) 53.14%

B (positive) 53.14%

* 2023 update pending



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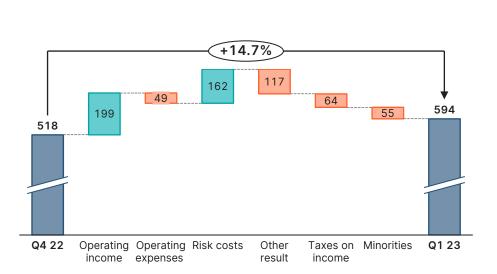
Revenue growth, net release of risk costs push net profit up

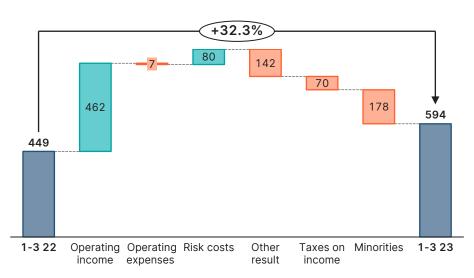


YTD net profit development









Continuing strong revenue trends in Q1 23

Underlying sequential NII growth remained significant at 5.0%

Significantly lower risk costs

Low allocations paired with recoveries, amid positive credit risk environment

Costs, other result impacted by seasonal regulatory items

NII remains key revenue driver in Q1 23, up 27.1%

Fees also contribute, in line with guidance

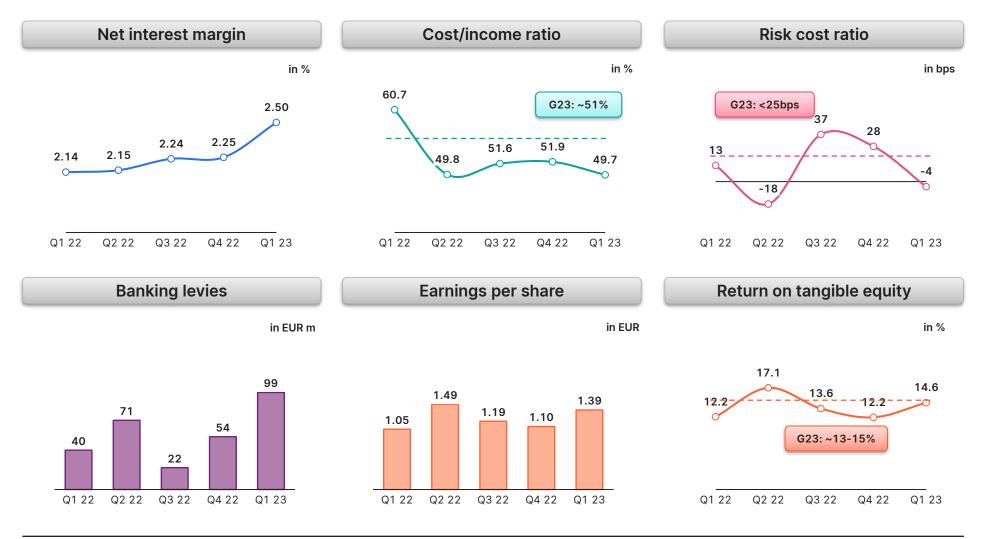
Costs benefit from non-recurrence of Q1 22 one-off

Underlying cost inflation in line with expectations

Net release of risk costs adds to better profitability

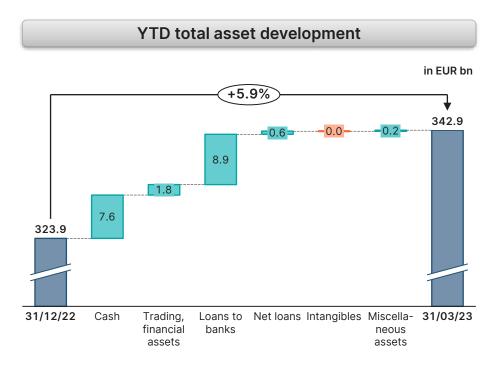


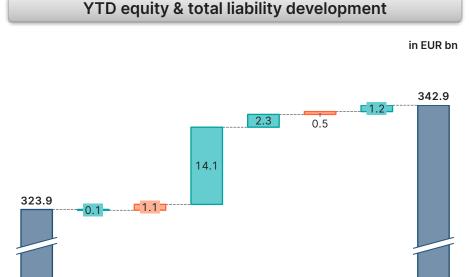
Flying start to 2023 drives guidance upgrade





Customer deposits jump while loan growth slows





Loan growth slows due to weaker corporate demand

 Corporate business was key growth driver in most of 2022, but slowed already in Q4 22; this trend continued in Q1 23

Rise in interbank lending due to higher deposit inflows Increase in cash driven by higher central bank placements

Customer deposits grow strongly

Bank

Trading

liabilities

31/12/22

- Mainly driven by volatile portion of deposits (large corporates, financial institutions)
- Core deposits (Retail, SME, Savings Banks) stable despite inflation

Customer

deposits deposits securities liabilities

Senior unsecured and covered bonds drive increase in debt securities

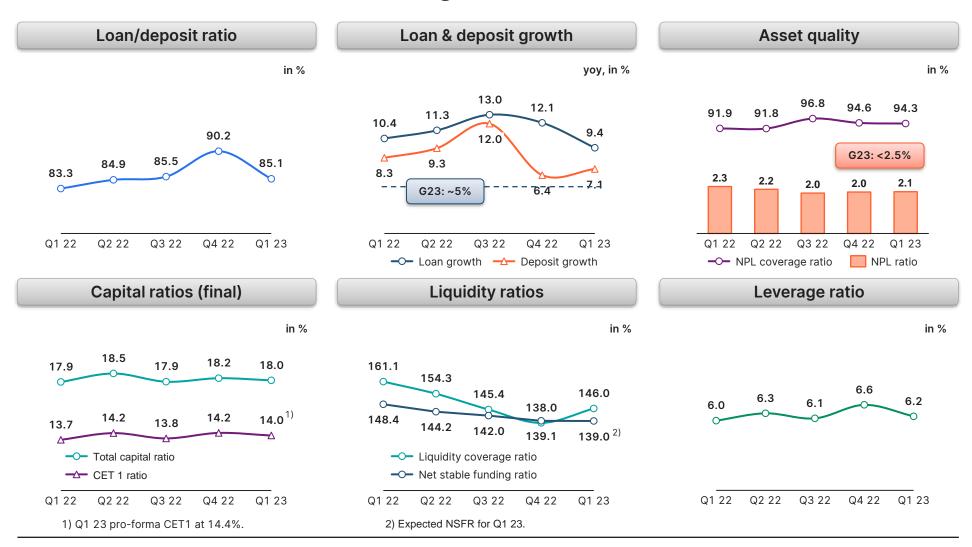
Increase in equity driven by strong profitability



31/03/23

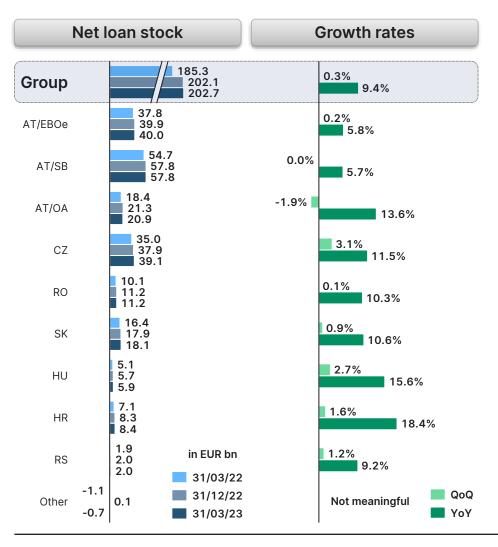
Debt Miscellaneous Equity

Balance sheet metrics remain strong





Net loan growth continues to slow



Economic slowdown, high interest rates dent loan demand

- Retail loan growth has almost come to halt, with new business volumes still under pressure in the housing loan segment, but stabilising in the consumer segment
- Corporate lending volumes still healthy (+1.9% year-to-date), but down from exceptional 2022 levels
- FX impact, mainly CZ and HU, at EUR 1.4bn

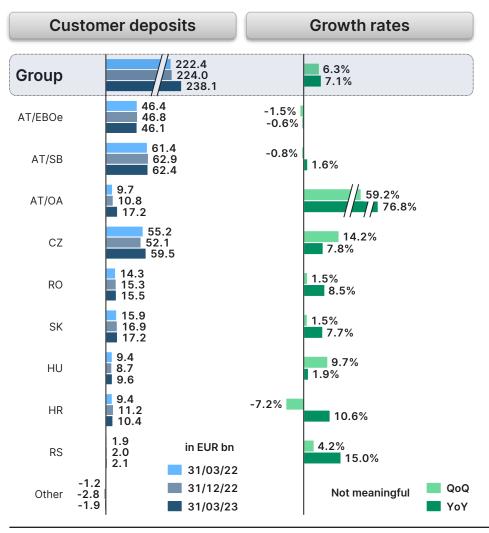
2023 loan growth guidance confirmed at ~5%

Q1 23 loan growth drivers

- Loan growth slowed in most segments
- AT/OA: decline in stock, after exceptionally strong growth in 2022
- AT/EBOe and CZ: slight increase in new mortgage production after severe declines in previous quarters



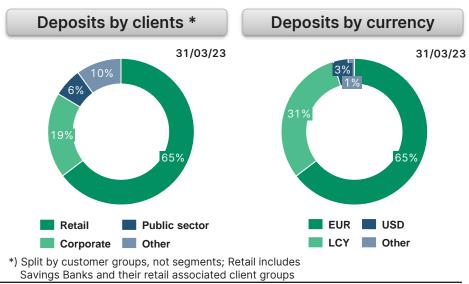
Customer deposits jump qoq, yoy



Erste Group's favourable deposit mix is a key competitive advantage – overweight retail, sight, EUR deposits

Key Q1 23 deposit drivers

- Core deposits (Retail, SME & Savings Banks) broadly stable
- Share of retail sight deposits (of retail) remains high at 58.4% (Q4 22: 60.2%, Q1 22: 61.9%), despite customers gradually diversifying into term and savings deposits
- CZ: increased public sector repo business and corporate inflows
- AT/OA: increased financial institutions business





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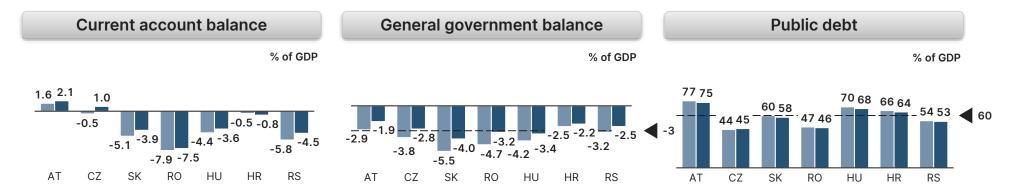
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Slowing growth in 2023, brightening prospects for 2024



Lower household consumption to impact economic growth in 2023; rebound expected in 2024 Declining inflation expected toward year end 2023, supported by lower energy prices



Labour markets expected to remain strong across CEE & AT

Fiscal and current account balances set to improve on the back of lower energy prices

^{*} Source: Erste Group Research.



Retail business benefits from growth spots outside lending

Economic slowdown, higher interest rates dent loan demand

- Housing loan demand strongly impacted higher interest rates in all relevant currencies; however increasing demand for renovation loans to improve energy efficiency of buildings
- Following weak demand for consumer loans in H2 22, new business volumes rose quarter-on-quarter, resulting in moderate growth of the portfolio outstanding
- Risk profile of the retail loan portfolio remains excellent

Retail customer deposits broadly stable

- NII growth mostly liability-driven on the back of euro zone interest rate hikes
- Low deposit pass-through as customers shift to higher-yielding term and savings products only gradually
- Deposit volume trends affected by inflationary pressures

Stock of securities savings plans increased further in Q1 23

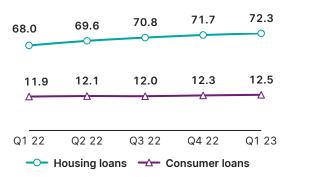
- New sales of savings plans strengthened; shift from investment funds to bonds in one-off investments due to higher yield environment
- Trading activity declined amid market uncertainty

Payment fees continue to develop positively

 Driven by higher number of transactions and volumes and application of different pricing strategies by local subsidiary banks

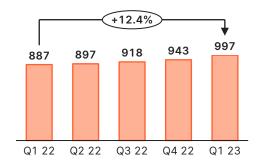
Housing and consumer loans

in EUR bn



Securities savings plans

in thds, eop





Corporates and Markets businesses on track

Corporate volume growth decelerates in Q1 23

- Corporate lending growth slowed down
- Commercial Real Estate pipeline dropped

Deposit business gaining tailwind from rates development

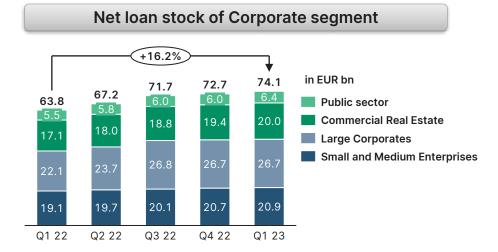
Solid deposit inflows, benefiting from good rating and trust in Erste brand

Strong Group Markets business

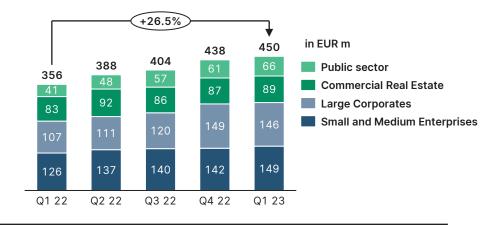
- All Group Markets products outperformed yoy results (e.g. +22.6% in corporate sales, +6.8% in retail sales)
- Origination business with 82 deals (Q1 22: 67) amounting to deal volume of EUR 58bn (Q1 22: EUR 47bn) mainly from FIG and SSA

Asset management performs well

 Positive start into the year with very good retail net sales in CZ and HU and stable market shares across CEE, AUM rose to EUR 71.5bn









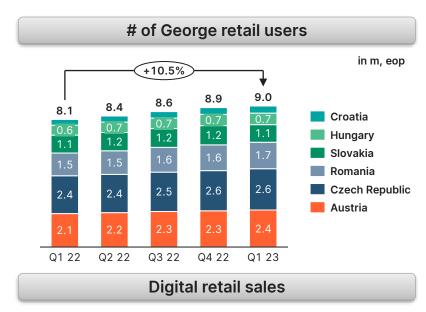
George now also serves corporate customers

George is a growth story

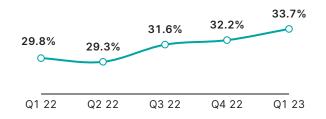
- Almost 9 million users onboarded to George across 6 markets
- Usage of digital channels further increases, resulting in an all-time-high of monthly logins in George (>185m logins per month, >20 logins per user)
- Retail **digital sales** ratio continues to **increase** to 33.7%
- "Most popular" digital products: current accounts, consumer loans and term deposits

George Business sets a new standard for digital business banking

- New, cloud-native business banking platform of Erste Group, scaling across all markets and all customer classes, from SME to large corporates
- Fully digital end-to-end onboarding for common legal entities (instant business account and George access in minutes)
- Designed from the ground up for single or multi-country businesses focusing on intuitivity, reliability and performance
- Enhanced with the complementary, convenient mobile app, empowering to manage businesses on the go
- Launch fully on track in Austria with 2,500+ licenses activated and 1,500+ licenses to be activated beginning of May



in % of total sales (pieces of products)





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Upgrade of 2023 guidance

Variable	Previous guidance	New guidance	Key assumptions/additional comments		
Real GDP	> 0%	> 0%	Unchanged economic outlook		
Loans	~ +5%	~ +5%	Guidance confirmed as loan demand slows in line with weaker economy		
NII	~ +10%	~ +15%	Significant euro zone rates rise drive guidance upgrade		
Fees	~ +5%	~ +5%	Fee outlook supported by price adjustments		
Costs	~ +7-8%	~ +9%	Inflationary pressures partially mitigated by efficiency measures		
CIR	•	~ 51%	Improved operating performance drives upgrade		
Risk costs	< 35 bps	< 25 bps	Improved outlook on the back of benign credit risk environment, strong labour markets		
ROTE	13-15%	13-15%	Targeting upper end of the range		
Dividend	€1.9	€1.9	Proposal for FY2022; unchanged dividend policy with payout ratio targeted at 40-50%		
CET1 ratio	> 13.5%	> 13.5%	Excess capital defined as capital portion above 14.0%		

Risk factors to guidance

- Political, regulatory, geopolitical, economic, health and competition risks, also non-financial and legal risks
- Political, regulatory, geopolitical, economic, health and competition risks, also non-financial and legal risks
 Indirect effects from Russia-Ukraine conflict, such as prolonged supply chain disruptions, additional shock on energy prices and/or supply, deterioration of investment and consumption appetite
- Economic downturn may put goodwill at risk



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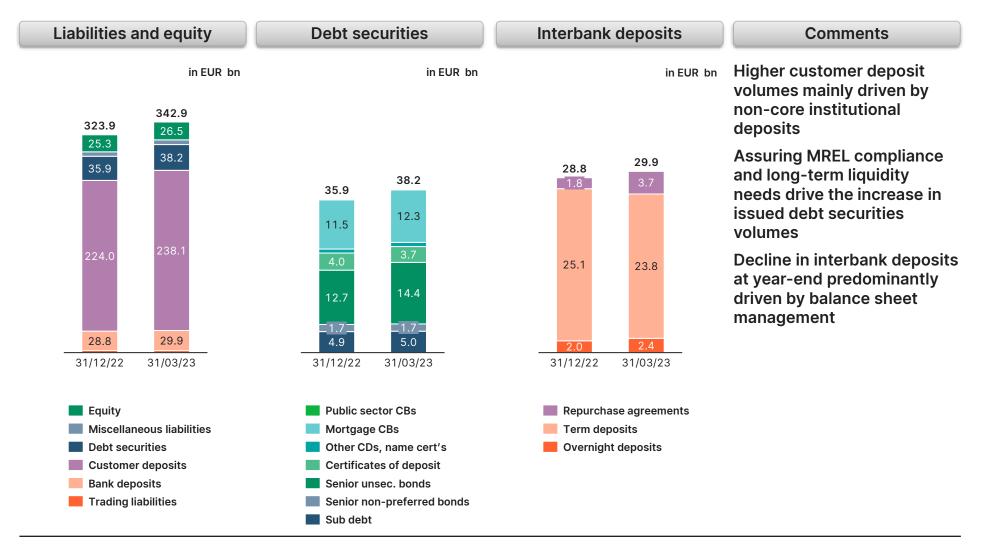
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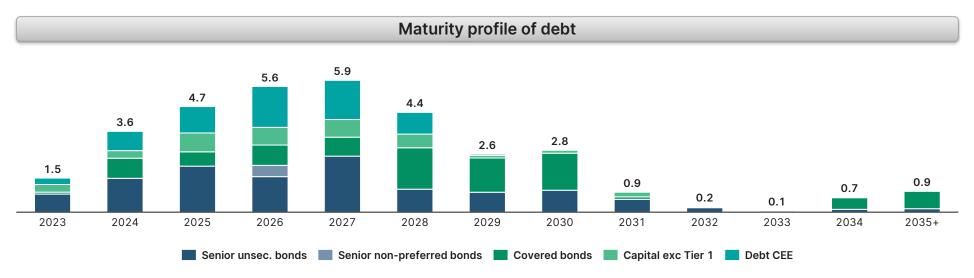


Stable wholesale funding as customer deposits grow strongly





Stable LT funding needs in 2023



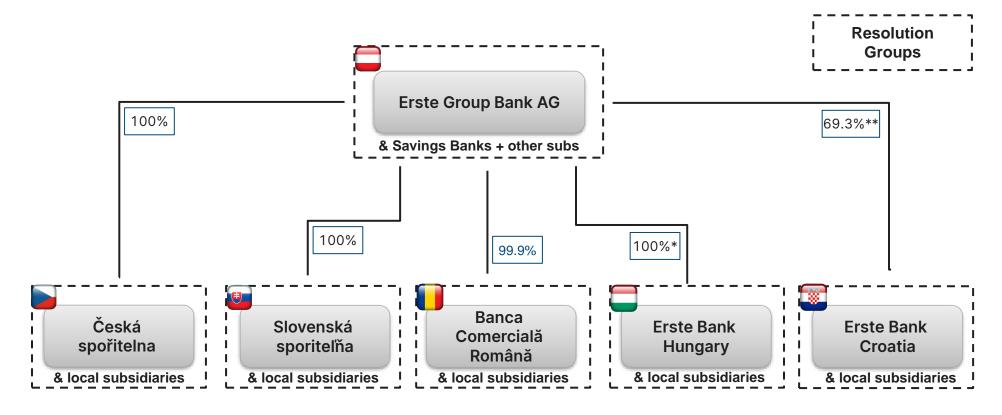
2023 funding volume comparable to 2022 but mix of seniorities leans towards MREL-eligible instruments

- In January 2023, Erste Group started the year with a EUR 1bn mortgage covered bond (6y at MS+20bps) and a EUR 750m Green Senior Preferred bond (8NC7) at MS+125bps
- With the most recent transaction, i.e. EUR 1bn mortgage covered bond (4.5y at MS+20bps) beginning of April 2023, Erste Group is well ahead of
 its funding targets and demonstrated its access to wholesale funding
- The focus in the upcoming months will be on MREL-eligible instruments both in public and private placement format

TLTRO III: Outstanding amount of EUR 15.2 bn as of Q1 2023 (reducing to EUR 6.8bn at year-end 2023)



MREL compliance at point of entry level (bail-in)



Erste Group follows an MPE resolution strategy with each resolution group issuing its external MREL debt

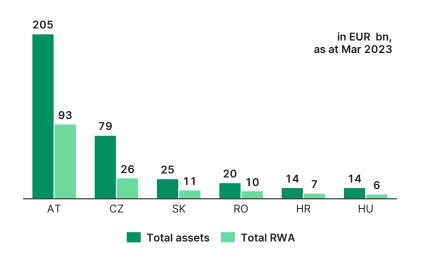
^{**}Erste Bank Croatia: direct stake of 59%; indirect stake through Steiermärkische Sparkasse



^{*} Erste Bank Hungary: 30% held by Corvinus/Hungarian State and EBRD (15% each) with option agreement to sell stakes to Erste Group Bank AG

MREL issuance update

MPE resolution groups



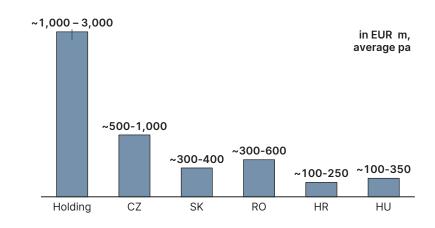
Multiple point of entry (MPE) resolution strategy

- 6 MPE resolution groups
- 3 (AT, SK, HR) covered by the Single Resolution Board
- 3 (CZ, RO, HU) covered by the respective National Resolution Authority

Features of the Austrian resolution group

- Covers parent company (holding), EBOe and savings banks
- Not considered a legal entity or reporting unit, hence there is neither a statutory reporting nor a capital requirement

3-year MREL issuance plan

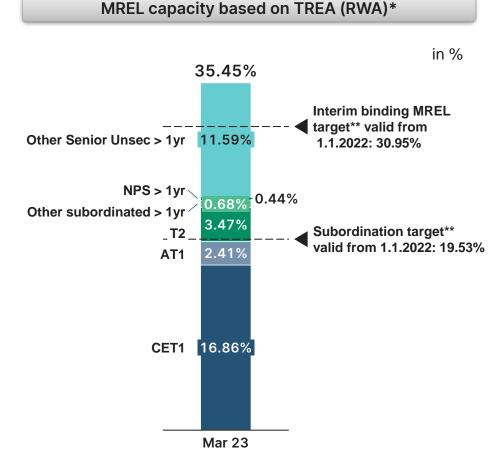


CEE issuances placed in domestic and euro markets MREL-related issuances in 2022 and 2023

- Holding ~EUR 3bn PS and EUR 500m T2 bond and in January 2023 EUR 750m PS benchmark
- CZ: CZK 6bn NPS (domestic) and EUR 500m 3NC2 NPS (int.)
- SK: EUR 400m (domestic & international)
- RO: 3 issuances totalling RON 1,387.5m NPS (domestic)
- HU: EUR 350m PS (international)



Austrian resolution group: MREL requirement based on RWA fulfilled



Key take-aways

Erste Group adopted multiple point of entry (MPE) resolution approach

- In Q2 22, Erste Group Bank AG received its MREL requirement calibrated on 31 Dec 2020 balance sheet data
- Erste Group Bank AG, as the point of entry of the Austrian resolution group, must comply with a MREL requirement of 30.95% of TREA (incl. CBR) and 9.34% of Leverage Ratio Exposure (LRE). In addition, the subordination requirement is set at 19.53% (incl. CBR) of TREA and 8.43% of LRE respectively
- Based on the Austrian resolution group's RWAs as of March 2023 of approx. EUR 92.9bn, the current MREL ratio stands at 35.45%, thereof 23.86% being subordinated eligible liabilities

As of Q1 23 the AT resolution group is compliant with both the interim and final MREL and subordination requirements (TREA and LRE-based) to be fulfilled from 1 Jan 2022 and 1 Jan 2024, respectively.

 Potential changes in the MREL requirement will be reflected in Erste Group Bank AG's funding plan as to ensure compliance with MREL & subordination targets

- * TREA... total risk exposure amount
- ** Target including the Combined Buffer Requirement (CBR)



Erste Group opened the EUR FIG capital markets in 2023

Successful long-term issuance track record - most recent benchmarks

April 2023

ERSTE S

EUR 1,000,000,000 4.5y Mortgage Covered Bond

Joint Bookrunner

January 2023

ERSTE S
Group

EUR 750,000,000 green 8NC7 Senior Preferred

Joint Bookrunner

January 2023

ERSTE S

EUR 1,000,000,000 6y Mortgage Covered Bond

Joint Bookrunner

September 2022

ERSTE S

EUR 750,000,000 8y Mortgage Covered Bond

Joint Bookrunner

June 2022

ERSTE S

EUR 500,000,000 11NC6 T2

Joint Bookrunner

April 23

 Beginning of April therefore counting towards Q2 liquidity ratios Erste Group brought forward funding volume and printed an opportunistic EUR 1bn mortgage covered bond proving its access to wholesale funding in difficult market environments

Q1 23

- In January, Erste Group started the funding year with a EUR 1bn 6y mortgage covered bond. The transaction was priced at MS+20bps.
- A week later we returned to the capital markets with a EUR 750mn green senior preferred in 8NC7 format which was priced at MS+125bps.

Q2 and Q3 22

- End of May Erste Group Bank AG took advantage of an attractive market window and placed a EUR 500mn 11NC6 Tier2 note issued at MS+255bp
- The week after the September ECB meeting, Erste Group issued a EUR 750mn mortgage covered bond. Given the dual tranche at the beginning of the year and the prevailing investor appetite, the 8y segment was a natural fit and resulted in a final landing at MS+16bps

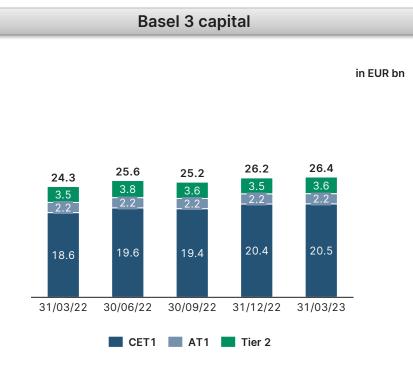


Summary of benchmark issues

Seniority	ISIN	Coupon	Reset	Maturity / First Call	Term	Currency	Volume in mn
Mortgage Covered Bond	XS1845161790	0.250%		26/06/2024	6	EUR	750
Mortgage Covered Bond	XS1181448561	0.750%		05/02/2025	10	EUR	500
Mortgage Covered Bond	XS1807495608	0.625%		17/04/2026	8	EUR	750
Mortgage Covered Bond	XS1550203183	0.625%		18/01/2027	10	EUR	750
Mortgage Covered Bond	AT0000A33MP9	3.125%		14/10/2027	3.5	EUR	1,000
Mortgage Covered Bond	XS1750974658	0.750%		17/01/2028	10	EUR	1,000
Mortgage Covered Bond	AT0000A2UXM1	0.100%		12/07/2028	6.5	EUR	750
Mortgage Covered Bond	AT0000A324F5	3.250%		01/10/2029	6	EUR	1,000
Mortgage Covered Bond	AT0000A2A6W3	0.010%		11/09/2029	10	EUR	500
Mortgage Covered Bond	AT0000A2CDT6	0.100%		15/01/2030	10	EUR	750
Mortgage Covered Bond	AT0000A306J4	2.500%		19/09/2030	8	EUR	750
Mortgage Covered Bond	AT0000A286W1	0.875%		15/05/2034	15	EUR	500
Mortgage Covered Bond	AT0000A2UXN9	0.500%		12/01/2037	15	EUR	750
Senior Preferred	XS1982725159	0.375%		16/04/2024	5	EUR	500
Senior Preferred	AT0000A2JAF6	0.050%		16/09/2025	5	EUR	500
Senior Preferred	AT0000A2WVQ2	1.500%		07/04/2026	6	EUR	500
Senior Preferred	AT0000A2GH08	0.875%		13/05/2027	7	EUR	750
Senior Preferred	AT0000A2KW37	0.100%	3m Euribor +52bps	16/11/2027	8NC7	EUR	750
Sustainable Senior Preferred	AT0000A2RAA0	0.125%		17/05/2028	7	EUR	500
Senior Preferred	CH1135555584	0.250%		02/10/2028	7	CHF	500
Senior Preferred	AT0000A2SUH1	0.250%		14/09/2029	8	EUR	500
Senior Preferred	AT0000A32562	4.000%	3m Euribor +125bps	16/01/2030	8NC7	EUR	750
Senior Preferred	AT0000A2N837	0.250%		27/01/2031	10	EUR	500
Senior Preferred	CH1135555584	0.250%		02/10/2028	7	CHF	500
Senior Non-Pref.	XS2000538343	0.875%		22/05/2026	7	EUR	500
Tier 2	XS2083210729	1.000%	5y ms+130.0bps	10/06/2025	10.5NC5.5	EUR	500
Tier 2	AT0000A2J645	1.625%	5y ms+210.0bps	08/09/2026	11NC6	EUR	500
Tier 2	AT0000A2U543	0.875%	5y ms+110.0bps	15/11/2027	11NC6	EUR	500
Tier 2	AT0000A2YA29	4.000%	5y ms+255.0bps	07/06/2028	11NC6	EUR	500
AT1	XS1597324950	6.500%	5y ms+620.4bps	15/04/2024	perpNC7	EUR	500
AT1	XS1961057780	5.125%	5y ms+485.1bps	15/10/2025	perpNC6.5	EUR	500
AT1	XS2108494837	3.375%	5y ms+343.3bps	15/04/2027	perpNC7.2	EUR	500
AT1	AT0000A2L583	4.250%	5y ms+464.6bps	15/04/2028	perpNC7.4	EUR	750



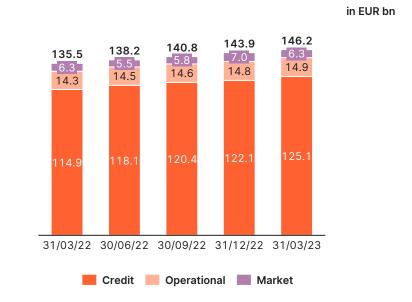
RWAs mainly up on increased exposure



CET 1 capital slightly up, +0.3% ytd

- Non-inclusion of interim profit
- Insignificant impact from minority interest as well as OCI impact and prudential filter

Risk-weighted assets

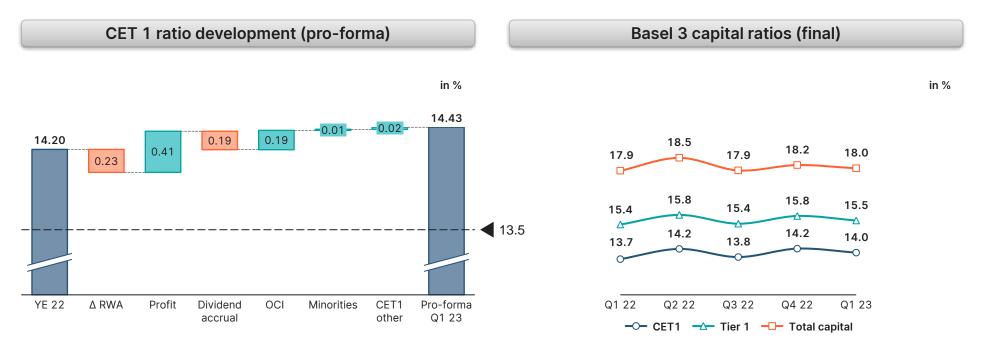


RWAs up on exposure growth, method/regulatory effects

- Credit RWAs up by EUR 2.0bn on exposure growth
- Regulatory and method effects EUR 1bn increase, partially compensated by portfolio effects of EUR -0.5bn
- FX effect contributed EUR +0.5bn
- Market risk RWA down by 0.7bn EUR mainly driven by internal model effects (reduced regulatory multiplier and scaling factor)



Strong capital levels underpin enhanced capital return



Pro-forma CET1 ratio rises to 14.4%, regular dividend complemented by targeted share buy-back

- Total RWA (B3FL) at EUR 146.2bn driven by business growth (credit risk)
- Q1 23 profit (CRR scope) of EUR 593m and technical pro-rata dividend deduction of EUR 0.62 per share initial FY23 dividend indication in Q2 23
- Goal to buy back shares in the amount of up to EUR 300m or approx. 2% of shares outstanding (at current market price) in 2023
- Application for share buy-back approval filed



Capital requirements for 2023 slightly up on higher buffers

		Erste Group Consolidated				Erste Group Unconsolidated			
		Fully loaded				Fully loaded			
		2021	2022	Q1 2023	YE 2023	2021	2022	Q1 2023	YE 2023
Pillar 1 CET1 requirement		4.50%	4.50%	4.50%	4.50%	4.50%	4.50%	4.50%	4.50%
Combined buffer requirement		4.68%	4.91%	5.32%	5.55%	4.62%	4.78%	5.14%	5.37%
Capital conservation buffer (CCB)		2.50%	2.50%	2.50%	2.50%	2.50%	2.50%	2.50%	2.50%
Countercyclical capital buffer (CCyB) 1)		0.18%	0.41%	0.57%	0.80%	0.12%	0.28%	0.39%	0.62%
OSII buffer		1.00%	1.00%	1.25%	1.25%	1.00%	1.00%	0.50%	1.75%
Systemic risk buffer (SRB)		1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.75%	0.50%
Pillar 2 CET1 requirement (P2R) 2)		0.98%	0.98%	0.98%	0.98%	0.98%	0.98%	0.98%	0.98%
Pillar 2 CET1 guidance (P2G)		1.00%	1.00%	1.00%	1.00%	0.00%	0.00%	0.00%	0.00%
Regulatory mir	nimum ratios excluding P2G								
	CET1 requirement	10.16%	10.40%	10.81%	11.03%	10.10%	10.27%	10.63%	10.86%
1.50% AT1	Tier 1 requirement	11.99%	12.23%	12.63%	12.86%	11.93%	12.10%	12.46%	12.69%
2.00 % T2	Own funds requirement	14.43%	14.66%	15.07%	15.30%	14.37%	14.53%	14.89%	15.12%
Regulatory mir	nimum ratios including P2G								
	CET1 requirement	11.16%	11.40%	11.81%	12.03%	10.10%	10.27%	10.63%	10.86%
1.50% AT1	Tier 1 requirement	12.99%	13.23%	13.63%	13.86%	11.93%	12.10%	12.46%	12.69%
2.00% T2	Own funds requirement	15.43%	15.66%	16.07%	16.30%	14.37%	14.53%	14.89%	15.12%
Reported CET1 ratio as of March 2023				14.09%				22.67% 3)	

Buffer to MDA restriction as of 31 March 2023: 300bps

Available distributable items (ADI) as of 31 March 2023: EUR 3.2bn (post expected dividend); based on CRR II, which allows additional own funds components to be included, ADIs are at EUR 5.9bn

- 1. Planned values based on Q1 23 exposure.
- 2. As of end of May 2021 Art. 70b (7) ABA applies using P2R according to the capital stack: 56.25% for CET1 capital and 75% for Tier 1 capital. The overall P2R remained at 1.75% for Erste Group.
- 3. Consolidated capital ratios pursuant to IFRS on phased-in basis. Unconsolidated capital ratios pursuant to IFRS as per Q4 22. ADIs pursuant to Austrian Commercial Code (UGB) .



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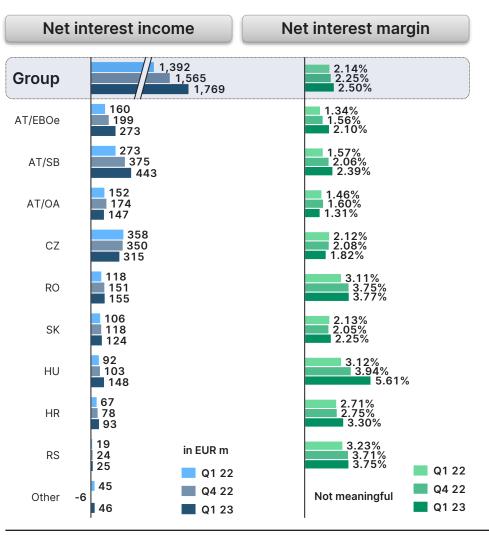
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Strong NII momentum triggers guidance upgrade



NII grows 27.1% yoy driven by rate cycles in the euro zone, Hungary and Romania

2023 NII growth guidance upped to ~+15%

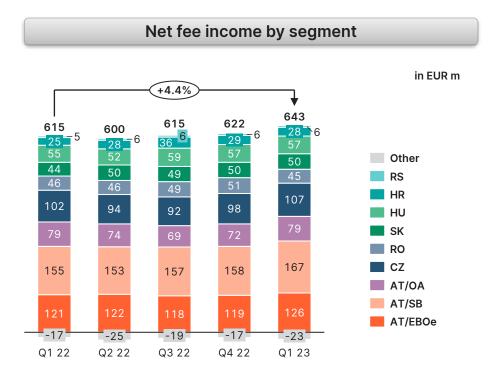
 Supported by strong euro zone rate hike cycle, moderate loan growth (~5%) and higher euro zone interest rates

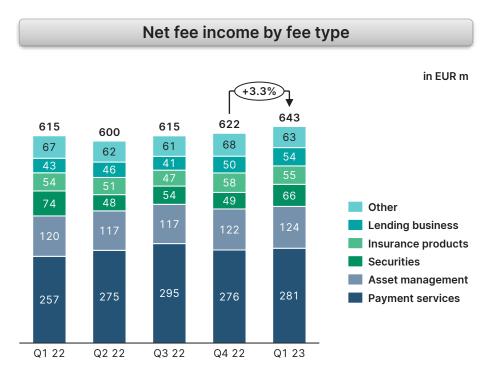
Key NII drivers in Q1 23

- Austrian segments EBOe and Savings Banks drove NII growth supported by variable loan repricing and low deposit pass-through
- Strong rise in HU driven by high short-term interest rates, central bank placements and low level of deposit repricing
- Decline in CZ attributable to stable short-term interest rates, higher deposit pass-through and limited retail loan repricing, qoq decline overstated by ~25m positive one-offs in Q4 22
- AT/OA decline driven primarily by lower money market income



Robust fee performance confirms guidance of ~ +5% growth in 2023





Key fee drivers in Q1 23

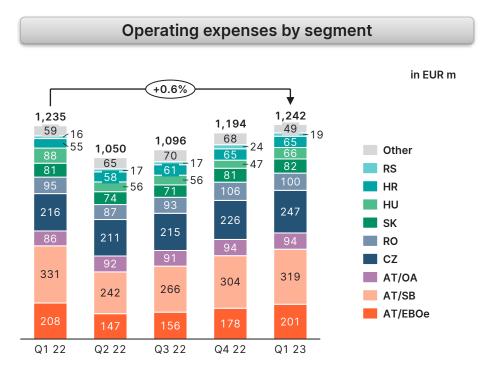
- Rising securities fees and continued stabilisation of asset management fees as customers increasingly return to the market
- Continued positive contribution from insurance brokerage fees
- Payment fees remain strongest contributor

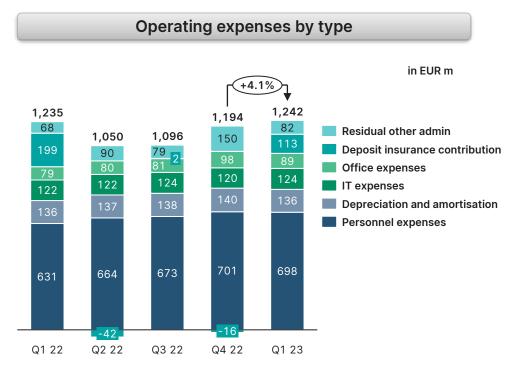
Overall fee performance very satisfactory in light of economic slowdown

Fee income remains a key long-term structural growth opportunity



Underlying cost inflation in line, outlook adjusted





Key cost drivers in Q1 23

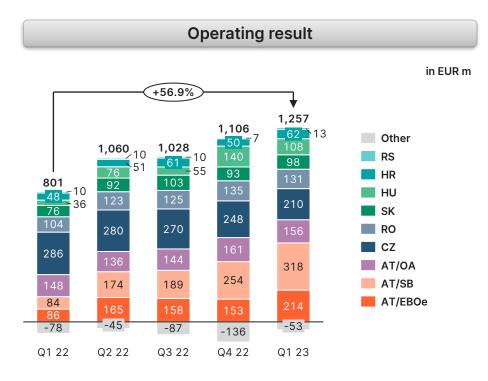
- Stable yoy costs primarily resulting from non-recurrence of extraordinary deposit insurance contributions of EUR 68.7m in Q1 22
- Qoq increase attributable to up-front booking of estimated full-year deposit insurance contributions
- Personnel expenses rise in line with expectations

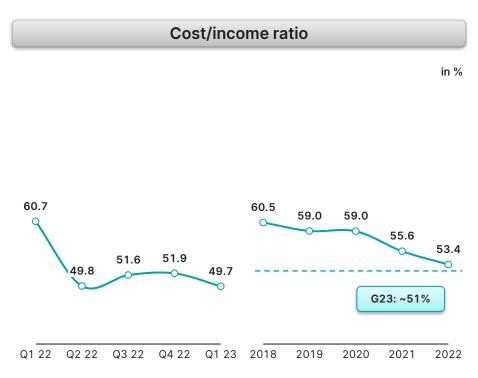
Q1 23 cost performance supported by lower regular deposit insurance contributions

2023 outlook adjusted upward to ~ +9%, reflecting higher than expected wage settlements, currency appreciation



Cost/income ratio target set to ~51% for 2023





Key operating result drivers in Q1 23

- Operating result hits new quarterly high as net interest income as well as fees post quarterly records
- Continued normalisation of trading & FV results
- Deposit insurance contributions weigh on expenses

Q1 23 saw strong revenue momentum paired with...
... underlying cost updrift in line with expectations
Targeting 2023 cost/income ratio of ~51%



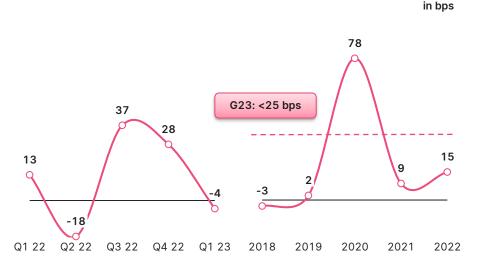
Net release of risk costs underpins guidance upgrade



Key risk costs drivers in Q1 23

- Net release due to lower allocations for loans and ongoing recoveries
- Main drivers: rating upgrades, recoveries and continued low level of new defaults, particularly in AT/Other Austria, SK, RO and AT/EBOe segments





*) A positive (absolute) figure denotes a net allocation, a negative figure denotes a net release. The risk cost ratio is calculated as annualised quarterly impairment result of financial instruments over average gross customer loans.

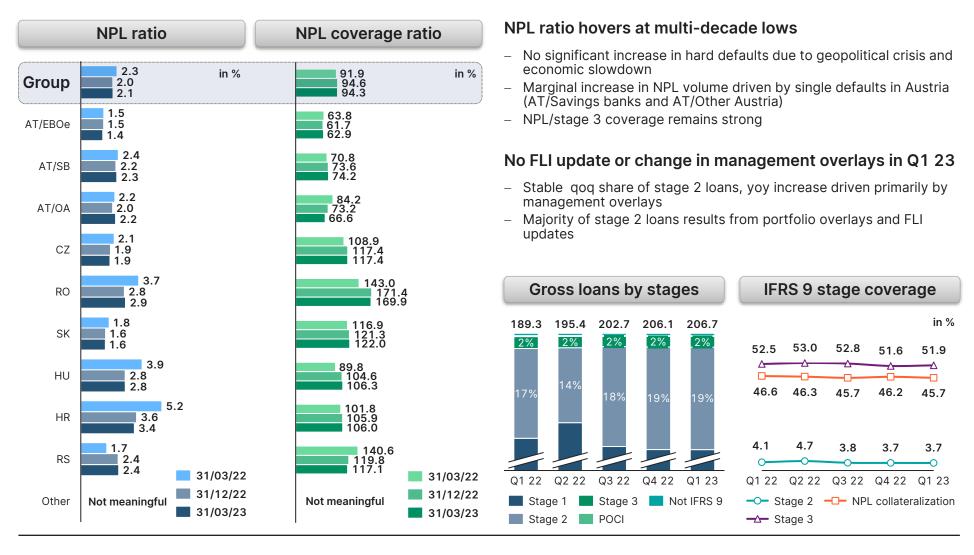
Underlying credit risk performance remains strong

Broadly unchanged EUR ~900m of portfolio overlays and
FLI provisions available for portfolio/macro deterioration

2023 guidance upgraded to <25 bps, from <35 bps



Resilient portfolio translates into strong asset quality





Real estate business is well-diversified, with a conservative focus

Real estate is a core business

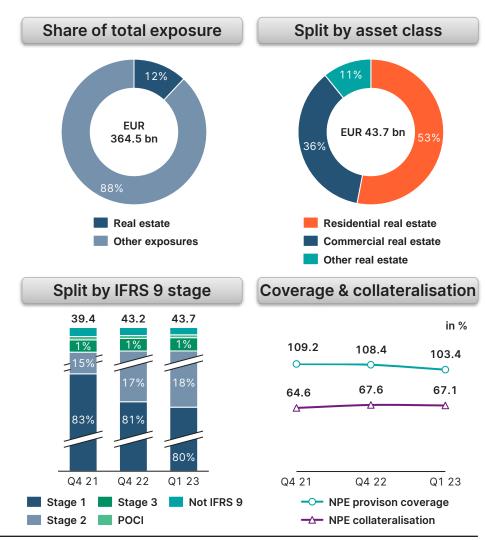
- Exposure amounts to EUR 43.7bn in Q1 23 or 12% of total
- Net customer loans equal EUR 37.3bn in Q1 23 or 18% of total
- Mortgage loan business with private individuals EUR 72.3bn in Q1
 23 is reported separately under the category "private households"

Sound lending standards

- Focus on income/cash flow-producing projects (>80%)
- Focus on fully ring-fenced, A-class buildings in prime locations with risk-mitigating structures and building permits in place
- Focus on highly collateralised business with conservative valuation approach (application of valuation haircuts)
- Low share of development projects, no speculative deals

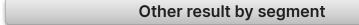
Well-diversified portfolio with low-risk focus

- >50% of exposure is related to AT-focused residential real estate (RRE) with significant risk mitigating elements, such as high share of state-subsidised, non-profit housing associations (NPHAs)
- Commercial real estate (CRE) is well-diversified and heavily weighted towards lower risk economies, such as AT and CZ
- Other real estate is a **granular business** and includes a large number of smaller RRE and CRE projects, typically in the **minority-owned** savings banks sphere (>65%)
- ~40% of RE exposure belongs to minority-owned savings banks
- Almost 2/3 of stage 2 exposure result from management overlays and FLI updates rather than portfolio deterioration



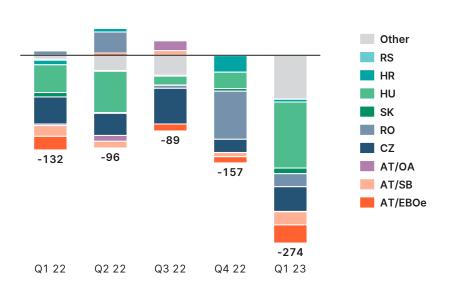


Other result primarily impacted by regulatory items, valuations



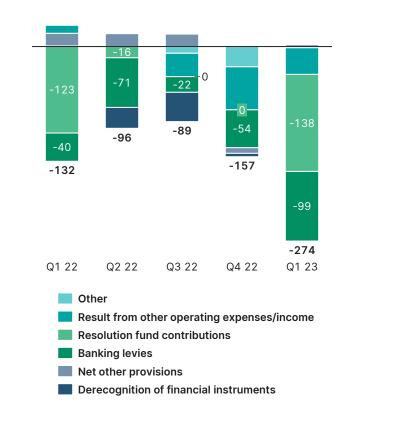
Other result by accounting categories

in EUR m in EUR m



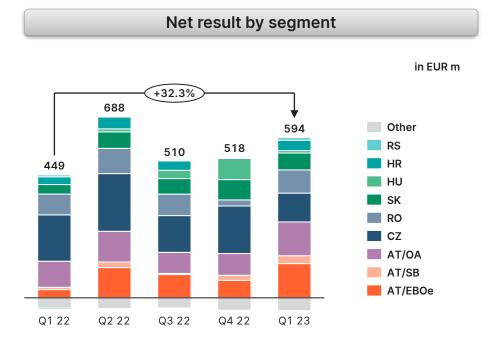
Key other result drivers in Q1 23

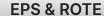
- Seasonal effects: up-front booking of full-year banking tax in HU and estimated resolution fund contributions for all entities
- Other: increased fair value of Hungarian operation led to negative valuation effect as a result of minority shareholder put option
- AT: regular pro rata banking tax



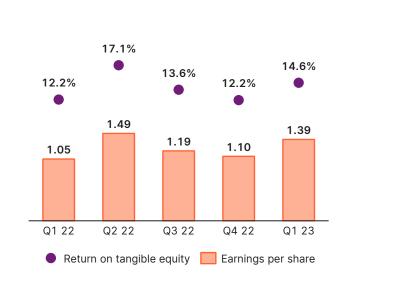


2023 ROTE guidance confirmed at 13-15%









Key net profit drivers in Q1 23

- Strong operating result despite booking of deposit insurance contributions
- Risk costs improve amid positive credit risk environment on lower allocations for loans paired with releases for off-balance sheet exposures
- Banking/windfall taxes weigh on net profit in CZ and HU

Erste Group continues track record of earning premium on cost of capital

Erste Group targets upper end of guidance range



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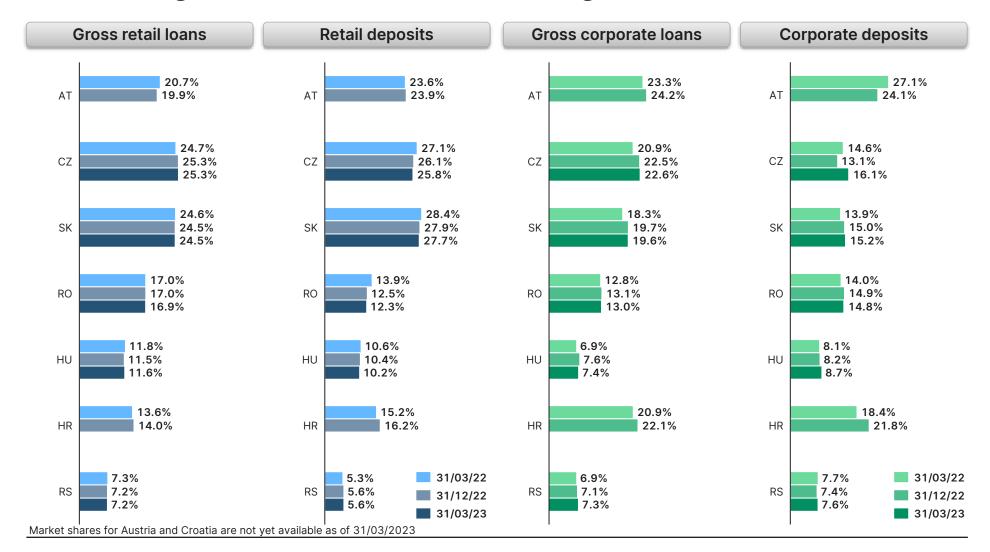
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Commanding market shares across the CEE region





Strong track record of profitability

	Year-to-date view		ew		Quarterly view			V	
in EUR million	1-3 22 1-3 23 YOY-∆		ΥΟΥ-Δ	Q1 :	Q1 22 Q4 22 (Q1 23 YΟY-Δ		
Net interest income	1,392.1	1,769.0	27.1%	1,392	.1 1,565.4	1,769.0	27.1%	13.0%	
Interest income	1,623.2	3,388.2	>100.0%	1,623	.2 2,801.8	3,388.2	>100.0%	20.9%	
Other similar income	460.9	1,068.2	>100.0%	460	.9 905.9	1,068.2	>100.0%	17.9%	
Interest expenses	-240.2	-1,412.1	>100.0%	-240	.2 -1,187.3	-1,412.1	>100.0%	18.9%	
Other similar expenses	-451.9	-1,275.4	>100.0%	-45	.9 -955.1	-1,275.4	>100.0%	33.5%	
Net fee and commission income	615.3	642.7	4.4%	615	.3 622.5	642.7	4.4%	3.3%	
Fee and commission income	724.0	746.5	3.1%	724	.0 727.7	746.5	3.1%	2.6%	
Fee and commission expenses	-108.6	-103.8	-4.4%	-108	.6 -105.3	-103.8	-4.4%	-1.4%	
Dividend income	2.4	6.3	>100.0%	:	.4 6.2	6.3	>100.0%	0.2%	
Net trading result	-256.6	116.7	n/a	-256	.6 69.9	116.7	n/a	67.0%	
Gains/losses from financial instruments measured at fair value through profit or loss	239.7	-81.4	n/a	239			n/a	>100.0%	
Net result from equity method investments	3.0	4.6	53.2%		.0 3.8		53.2%	22.7%	
Rental income from investment properties & other operating leases	40.2	40.9	1.7%	40			1.7%	-7.4%	
Personnel expenses	-630.7	-697.5	10.6%	-630		-697.5	10.6%	-0.5%	
Other administrative expenses	-468.1	-408.6	-12.7%	-468			-12.7%	15.8%	
Depreciation and amortisation	-136.4	-135.9	-0.4%	-136			-0.4%	-2.9%	
Gains/losses from derecognition of financial assets measured at amortised cost	-0.9	-0.9	-2.6%		.9 -4.7	-0.9	-2.6%	-80.9%	
Other gains/losses from derecognition of financial instruments not measured at fair value through profit or loss	1.9	1.1	-42.1%		.9 -0.1	1.1	-42.1%	n/a	
Impairment result from financial instruments	-59.1	20.7	n/a	-59	.1 -141.3	20.7	n/a	n/a	
Other operating result	-132.7	-274.3	>100.0%	-132	.7 -152.1	-274.3	>100.0%	80.4%	
Levies on banking activities	-40.2	-99.1	>100.0%	-40	.2 -53.9	-99.1	>100.0%	83.8%	
Pre-tax result from continuing operations	610.1	1,003.2	64.4%	610	1 808.3	1,003.2	64.4%	24.1%	
Taxes on income	-115.6	-185.6	60.6%	-11	.6 -121.6	-185.6	60.6%	52.7%	
Net result for the period	494.5	817.6	65.3%	494	5 686.7	817.6	65.3%	19.1%	
Net result attributable to non-controlling interests	45.7	224.0	>100.0%	4	.7 169.0	224.0	>100.0%	32.5%	
Net result attributable to owners of the parent	448.8	593.6	32.3%	448	8 517.7	593.6	32.3%	14.7%	
Operating income	2,036.2	2,498.7	22.7%	2,036	.2 2,299.9	2,498.7	22.7%	8.6%	
Operating expenses	-1,235.2	-1,242.0	0.6%	-1,23	.2 -1,193.5	-1,242.0	0.6%	4.1%	
Operating result	801.0	1,256.7	56.9%	801	0 1,106.4	1,256.7	56.9%	13.6%	



Strong balance sheet dominated by customer loans

		Quarterly data				Change		
in EUR million	Mar 22	Jun 22	Sep 22	Dec 22	Mar 23	ΥΟΥ-Δ	YTD-∆	QOQ-A
Cash and cash balances	46,225	42,818	44,552	35,685	43,305	-6.3%	21.4%	21.4%
Financial assets held for trading	6,823	6,110	5,375	7,766	6,472	-5.1%	-16.7%	-16.7%
Derivatives	2,172	1,934	1,982	1,719	1,668	-23.2%	-2.9%	-2.9%
Other financial assets held for trading	4,651	4,177	3,394	6,047	4,803	3.3%	-20.6%	-20.6%
Non-trading financial assets at fair value through profit and loss	3,079	2,916	2,791	2,735	2,870	-6.8%	4.9%	4.9%
Equity instruments	359	349	367	347	366	1.9%	5.6%	5.6%
Debt securities	1,910	1,778	1,660	1,549	1,633	-14.5%	5.4%	5.4%
Loans and advances to banks	0	0	0	0	0	n/a	n/a	n/a
Loans and advances to customers	809	790	764	839	870	7.5%	3.7%	3.7%
Financial assets at fair value through other comprehensive income	9,226	9,104	9,247	9,560	9,811	6.3%	2.6%	2.6%
Equity instruments	127	120	121	99	99	-22.1%	-0.5%	-0.5%
Debt securities	9,100	8,984	9,126	9,460	9,712	6.7%	2.7%	2.7%
Financial assets at amortised cost	246,276	251,855	259,311	253,360	265,455	7.8%	4.8%	4.8%
Debt securities	37,506	39,219	41,253	40,612	43,401	15.7%	6.9%	6.9%
Loans and advances to banks	30,825	28,704	26,721	18,435	27,299	-11.4%	48.1%	48.1%
Loans and advances to customers	177,945	183,932	191,337	194,313	194,755	9.4%	0.2%	0.2%
Finance lease receivables	4,196	4,274	4,345	4,553	4,640	10.6%	1.9%	1.9%
Hedge accounting derivatives	62	59	99	159	218	>100.0%	37.2%	37.2%
Fair value changes of hedged items in portfolio hedge of interest rate risk	-15	-26	-38	-38	-35	>100.0%	-6.5%	-6.5%
Property and equipment	2,549	2,578	2,542	2,618	2,671	4.8%	2.0%	2.0%
Investment properties	1,341	1,350	1,377	1,372	1,391	3.7%	1.4%	1.4%
Intangible assets	1,337	1,315	1,300	1,347	1,335	-0.1%	-0.9%	-0.9%
Investments in associates and joint ventures	215	219	223	209	217	0.6%	4.0%	4.0%
Current tax assets	133	118	114	109	105	-20.7%	-3.4%	-3.4%
Deferred tax assets	573	544	582	629	582	1.5%	-7.5%	-7.5%
Assets held for sale	65	63	59	167	175	>100.0%	4.5%	4.5%
Trade and other receivables	2,342	2,547	2,349	2,404	2,402	2.6%	-0.1%	-0.1%
Other assets	1,183	1,248	1,069	1,232	1,308	10.6%	6.2%	6.2%
Total assets	325,610	327,093	335,297	323,865	342,921	5.3%	5.9%	5.9%

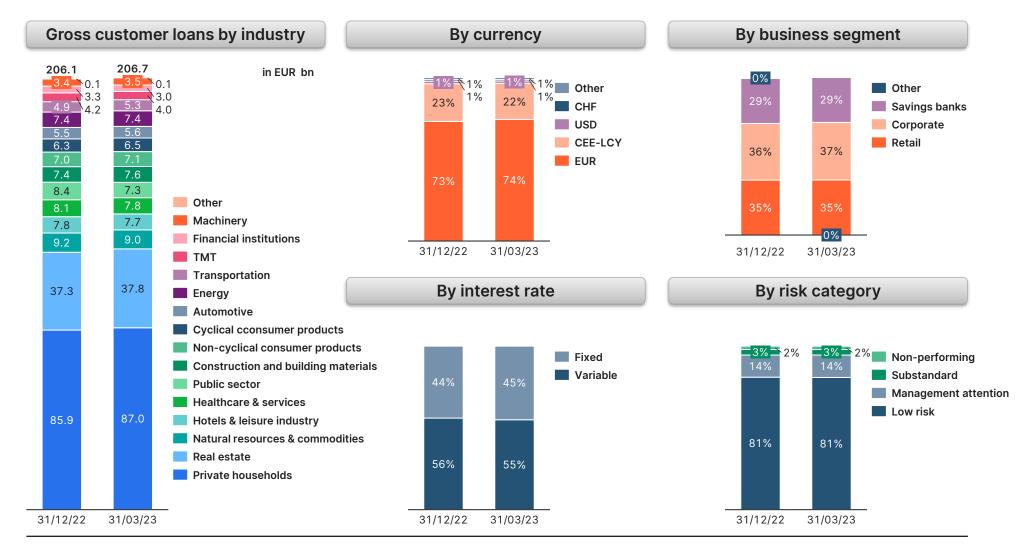


Liabilities dominated by retail deposits

	Quarterly data			Change				
in EUR million	Mar 22	Jun 22	Sep 22	Dec 22	Mar 23	ΥΟΥ-Δ	YTD-∆	QOQ-Δ
Financial liabilities held for trading	2,917	3,005	3,175	3,264	3,139	7.6%	-3.8%	-3.8%
Derivatives	1,988	1,989	2,540	2,626	2,505	26.0%	-4.6%	-4.6%
Other financial liabilities held for trading	928	1,017	634	637	635	-31.6%	-0.4%	-0.4%
Financial liabilities at fair value through profit or loss	10,153	9,832	10,031	10,814	11,227	10.6%	3.8%	3.8%
Deposits from customers	940	1,159	1,323	1,353	1,384	47.3%	2.3%	2.3%
Debt securities issued	9,013	8,478	8,547	9,310	9,708	7.7%	4.3%	4.3%
Other financial liabilities	201	195	162	151	135	-32.9%	-10.9%	-10.9%
Financial liabilities at amortised cost	282,065	284,730	291,880	278,932	295,892	4.9%	6.1%	6.1%
Deposits from banks	34,781	36,665	36,158	28,821	29,876	-14.1%	3.7%	3.7%
Deposits from customers	221,443	224,356	231,128	222,620	236,690	6.9%	6.3%	6.3%
Debt securities issued	24,971	22,748	23,785	26,593	28,538	14.3%	7.3%	7.3%
Other financial liabilities	870	960	810	899	787	-9.5%	-12.4%	-12.4%
Lease liabilities	606	653	653	662	699	15.3%	5.6%	5.6%
Hedge accounting derivatives	319	358	380	372	365	14.3%	-2.0%	-2.0%
Fair value changes of hedged items in portfolio hedge of interest rate risk	0	0	0	0	0	0.0%	0.0%	0.0%
Provisions	2,087	1,741	1,696	1,676	1,857	-11.0%	10.8%	10.8%
Current tax liabilities	153	92	114	127	163	6.3%	27.8%	27.8%
Deferred tax liabilities	29	23	24	16	19	-35.6%	20.8%	20.8%
Liabilities associated with assets held for sale	0	0	0	115	112	n/a	-2.8%	-2.8%
Other liabilities	3,213	2,772	2,760	2,581	2,966	-7.7%	14.9%	14.9%
Total equity	24,068	23,886	24,584	25,305	26,483	10.0%	4.7%	4.7%
Equity attributable to non-controlling interests	5,546	5,610	5,827	5,957	6,188	11.6%	3.9%	3.9%
Additional equity instruments	2,236	2,236	2,236	2,236	2,236	0.0%	0.0%	0.0%
Equity attributable to owners of the parent	16,286	16,041	16,521	17,111	18,059	10.9%	5.5%	5.5%
Subscribed capital	860	860	860	860	860	0.0%	0.0%	0.0%
Additional paid-in capital	1,478	1,478	1,478	1,478	1,478	0.0%	0.0%	0.0%
Retained earnings and other reserves	13,948	13,703	14,183	14,774	15,721	12.7%	6.4%	6.4%
Total liabilities and equity	325,610	327,093	335,297	323,865	342,921	5.3%	5.9%	5.9%



Erste Group benefits from a highly diversified loan book





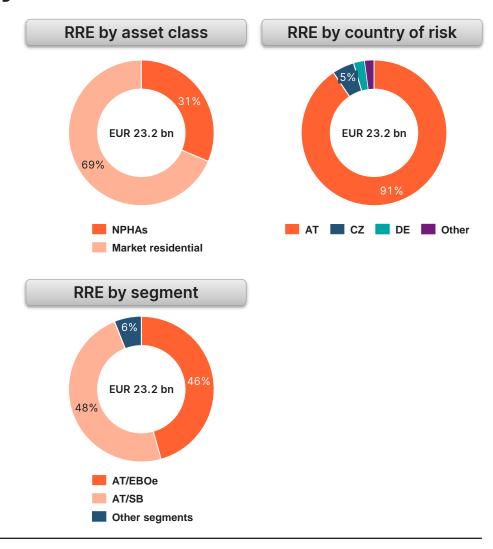
Residential real estate is predominantly an Austrian business

Residential real estate - key facts

- Exposure amounts to EUR 23.2bn in Q1 23 or 53% of RE exposure
- Focus on Austria driven by low home ownership rate in Austria of 54% and favourable demographics
- In core Erste Group's CEE markets home ownership is close to or exceeds 80%

Significant risk mitigating elements

- RRE is a predominantly Austrian business with minor other exposure in CZ, DE and other Erste Group CEE markets
- High share of very low risk state-subsidized, non-profit housing associations (NPHAs) with excellent asset quality track record
- NPHAs account for 50% of AT/EBOe exposure
- Savings banks (minorities) own half of exposure
- 71.4% share of operating/income producing projects
- Conservative loan-to-value ratio of 48% (Q1 23)





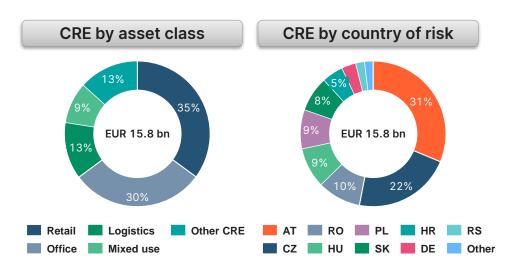
Commercial real estate is well-diversified

Commercial real estate - key facts

- Exposure amounts to EUR 15.8bn in Q1 23 or 36% of RE exposure
- Retail focus is on well managed retail schemes that are providing a well-rounded experience as well as retail parks with experienced management and an attractive tenant mix
- Office focus is on projects in central locations with modern technical standards (A-class, ESG compliant assets) that enable flexible usage and benefit from lower vacancy rates

Vast majority of projects is income-producing

- Retail: highest proportion in AT (19.1%) and CZ (16.9%), with
 98.7% of projects being income producing and LTV of 50%
- Office: highest share in CZ (28.7%) and RO (20.9%), with 92.3% of projects being income producing and LTV of 57%
- Logistics/Industrial: highest share in CZ (38.0%) and PL (27.0%), with 82.9% being income producing



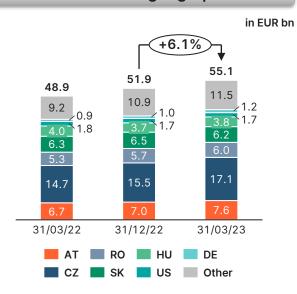


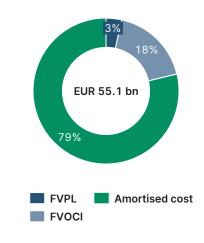
Financial asset portfolio creates strong net interest income tailwinds

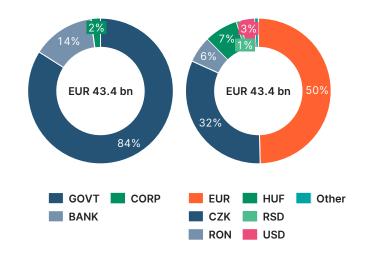
Financial assets – geographic view

Financial assets – accounting view

AC by issuer and currency







Financial assets are geographically well-diversified

- Main rationale is maintenance of strong levels of highly liquid assets
- Focus on Erste Group core markets
- Largest exposure is to Czech sovereign

Amortised cost portfolio as at Q1 23

- Amounts to EUR 43.4bn or 79% of total financial assets, +6.9% ytd
- Portfolio duration: 4.7 years
- Portfolio yield: 2.3%

- Rolling maturities are re-invested at higher yields
- Focus on euro driven by investments in core markets (AT, SK) as well as other euro zone exposures
- Focus on strong ratings: ~76% A or higher, ~22%
 BBB



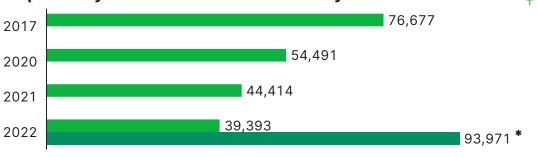
Environment

Net zero operations

Scope 1+2 decrease of emissions (tonnes of CO₂e)

→ pathway towards climate neutrality 2023





^{*} First time calculation including operational Scope 3 emissions

Green Investments

New corporate financing of environmental objectives



	Committed amount (total), Q1 23	in EUR m
⇧	Construction and real estate	271.5
*	Renewable energy	55.5
	Transportation	41.2
ઌ૾૾	Other Corporate	50.7
	Total	418.9

Scope 3, financed emissions, covering EUR 180.8bn exposure – low intensity & overall emissions (as of Q1 23)

→ basis for our **journey towards net-zero portfolio** by 2050

138



gCO₂e/€ financing low emission intensity

14.4



million tonnes of CO₂e total financed emissions Scope 1 and 2 10.6

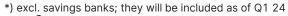


million tonnes of CO₂e total financed emissions Scope 3



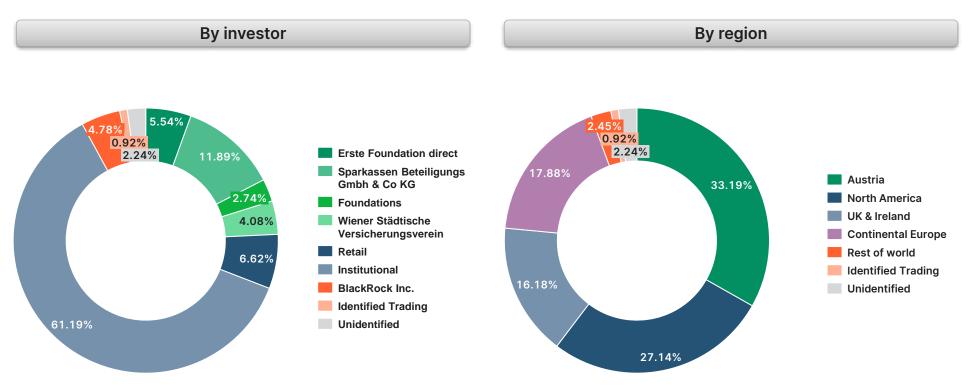
Net-zero target setting to meet 1.5 degree climate scenarios

	Portfolio decarbonization interim targets 2030						
	Portfolio selection	Metric	Baseline 2022	Target	Reduction	Volume covered (Q1 23)*	
	Housing mortgages	kgCO ₂ e/m ²	53.3	30.5	-43%	EUR 48.7bn	
	Commercial real estate	kgCO ₂ e/m ²	50.9	25.7	-50%	EUR 21.6bn	
*	Electricity production	kgCO ₂ e/MWh	421.4	215.6	-49%	EUR 3.2bn	
	Heat & steam production	thd tCo ₂ e	1,382	801	-42%	EUR 0.1bn	
	Reducing the ecological impact of our banking operations – targets for 2023 and beyond						
	Ind	icator		Metric	Year	Target	
CO ₂	Reduction of total Scope 1 an	d 2 emissions		tCO ₂	2030	-80%	
	Increase share of green electi	icity		% of green electricity	2023	90%	
	Extend share of electric car fl	eet		% of e-cars (total car fleet)	2025	25%	





Erste Group benefits from strong and well-diversified shareholder base



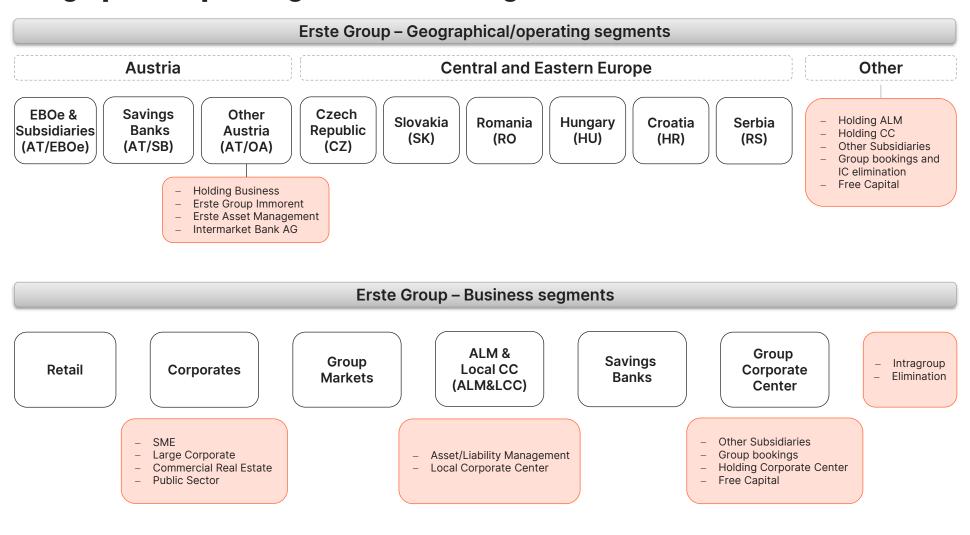
Notes to shareholder structure

- Foundations include Erste Employees Private Foundation, Syndicated Savings Banks Foundations, own holdings of Savings Banks
- Identified Trading includes market makers, prime brokerage, proprietary trading, collateral and stock lending positions which are visible through custodian bank lists
- Unidentified include unidentified institutional and retail investors
- The shareholder structure may contain rounding differences

Status as of 26 April 2023



Geographical/operating and business segment view





Erste Group IR contact details

IR Team	Role	Phone	Email
Catherina Frass	IR Assistant	+4350100 17731	catherina.frass@erstegroup.com
Gerald Krames	IR Manager	+4350100 12751	gerald.krames@erstegroup.com
Peter Makray	IR Manager	+4350100 16878	peter.makray@erstegroup.com
Alexandra Negrin	IR Assistant	+4350100 17741	alexandra.negrin@erstegroup.com
Monika Peraus	IR Analyst	+4350100 11282	monika.peraus@erstegroup.com
Simone Pilz	IR Manager	+4350100 13036	simone.pilz@erstegroup.com
Thomas Sommerauer	Head of Group IR	+4350100 17326	thomas.sommerauer@erstegroup.com

Further contact details	
Postal address	Erste Group Bank AG, Am Belvedere 1, 1100 Vienna
General email	investor.relations@erstegroup.com
Web address	http://www.erstegroup.com/investorrelations
Twitter	http://twitter.com/ErsteGroupIR
ISIN, Bloomberg and Reuters codes	AT0000652011, EBS AV, ERST.VI

