

Information for Custodian Banks

for the 29th Annual General Meeting
of Erste Group Bank AG at Erste Campus,
18. May 2022, 10:00 am (CEST)

The right to attend the virtual Annual General Meeting and to exercise voting rights, as well as all other shareholder rights that may be exercised in the Annual General Meeting, are subject to the shareholdings as held on Sunday, **8 May 2022, 24:00 hours (CEST) (record date**, sec. 111 [1] Stock Corporation Act [AktG]).

Anyone who holds shares on this effective date and provides evidence thereof to the Company shall be eligible to attend this virtual Annual General Meeting as provided by COVID-19 Company Law Act (COVID-19-GesG) and COVID-19 Company Law Ordinance (COVID-19-GesV).

The shares held on the record date must be verified by submitting a **deposit certificate** in acc. with sec. 10a Stock Corporation Act (AktG) and the Company must receive such submission by no later than Friday, **13. May 2022, 24:00 hours (CEST)** exclusively at one of the addresses indicated below.

by e-Mail	anmeldung.erste@hauptversammlung.at (as scanned attachment; TIF, PDF, etc.)
by telefax	+43 (0)1 8900 500 - 1
by SWIFT	GIBAATWGGMS Message Type MT598 or MT599; mandatory specification of ISIN AT0000652011 in the text
by post or by courier	Erste Group Bank AG, c/o HV-Veranstaltungsservice GmbH, Köppel 60, 8242 St. Lorenzen/Wechsel, Österreich

The appointment of a special proxy cannot be effective without a deposit certificate received by the Company in due time.

Deposit certificate in acc. with sec. 10a Stock Corporation Act (AktG)

The deposit certificate must be issued by the custodian bank with its registered office in a member state of the European Economic Area or in a full member state of the OECD and must **include the following details**:

- information on the issuer: name/company name and address or a code used between banks (SWIFT code);
- information on the shareholder: name/company name, address, date of birth in case of natural persons or, as the case may be, designation of company register and registration number in case of legal persons;
- information on the shares: number of shares (ISIN AT0000652011) held by the shareholder;
- securities account number or other identification;
- the deposit certificate must refer to the record date, Sunday, **8 May 2022**, 24:00 hours (CEST).

In accordance with the final sentence of sec. 10a (1) Stock Corporation Act (AktG), Erste Group Bank AG shall also accept certificates evidencing the ownership of shares (deposit certificates) issued by legal persons authorised as depositaries of these shares under Czech or Romanian law and by any company belonging to the group of Erste Group Bank AG that is a credit institution or has the authority to hold financial instruments in custody or manage financial instruments.

The deposit certificate is deemed to be the evidence of the shareholding, qualifying the holder to take part in the Annual General Meeting and must refer to 8 May 2022, 24:00 hours (record date).

For this reason a deposit certificate cannot be **issued** or delivered **prior to 9 May 2022**.

The deposit certificate must be issued in **German or English**.

Securities will not be blocked by registering for the Annual General Meeting and/or by submitting a deposit certificate, which is why shareholders may continue to freely dispose of their securities also after registering and/or submitting a deposit certificate.

In order to avoid flawed or incomplete deposit certificates not complying with the standards of sec 10a of the Austrian Stock Corporation Act (AktG), please refer to the downloadable samples intended for the submission of certificates via telefax, via e-mail and via postal service at www.erstegroup.com/hauptversammlung.

As regards the submission of a deposit certificate pursuant to sec 10a of the Austrian Stock Corporation Act (AktG) by SWIFT (message type MT598 or MT599) please refer to the attached sample illustrating the necessary structure of such a message. In contrast to a written deposit certificate, the name of the issuer is not indicated as the issuer can be taken from the header of the SWIFT message (BIC of the sender). Please note that the SWIFT message may only be sent by the custodian bank.

The Company would like to inform that depositors whose deposit certificates as specified in sec 10a of the Austrian Stock Corporation Act (AktG) have not been issued and submitted within the meaning of the above information are not entitled to exercise their voting right!

Please note that the samples are for illustration only and that the Company accepts all deposit certificates meeting the statutory requirements.

In your capacity as a custodian credit institution you are kindly requested to send a confirmation to those depositors that are indicated in the deposit certificates. These confirmations should specify the name of the holder and the type and number of securities.

Further inquiries

If you need further **information** about this topic, please call our info hotline – AGM at +43 (0)5 0100 6 – 16386. Make sure you include your **contact details in any communication** so we know how to contact you.

Sample certificate of deposit via SWIFT MT598 or MT599

108 :
20 : AT0000652011
21 :
12 : 598
77E : ATTN HV-Veranstaltungsservice GmbH

Re.: Annual General Meeting Erste Group Bank AG
the following securities of the depositor specified hereinbelow
were in the custody of our bank
at close of 8. May 2022

[for legal entities:]

Corporate name: (please insert corporate name here)

[if applicable] entered into the commercial register under file no. FN: 9999999x, Commercial Court of Vienna

Address: 1010 Vienna, Graben 1

Number of securities: 1,000

ISIN: AT0000652011

Deposit number: 1111

[for individuals:]

Name: (please insert name here)

Date of birth.: 01.01.1900

Address: 1010 Vienna, Graben 1

Number of Securities: 1.000

ISIN: AT0000652011

Deposit number: 1111

*[The certificate of deposit must be issued and sent by the
custodian bank.]*