

Information for Custodian Banks

for the extraordinary General Meeting of Erste Group Bank AG

Erste Campus, 25. November 2021, 10:00 am (CET)

The right to attend the extraordinary General Meeting and to exercise voting rights, as well as all other shareholder rights that may be exercised in the General Meeting, are subject to the shareholdings as held on Monday, **15 November 2021, 24:00 hours (CET) (record date)**, sec. 111 [1] Stock Corporation Act [AktG].

Anyone who holds shares on this effective date and provides evidence thereof to the Company shall be eligible to attend this virtual General Meeting as provided by COVID-19 Company Law Act (COVID-19-GesG) and COVID-19 Company Law Ordinance (COVID-19-GesV).

The shares held on the record date must be verified by submitting a **deposit certificate** in acc. with sec. 10a Stock Corporation Act (AktG) and the Company must receive such submission by no later than Monday, **22. November 2021, 24:00 hours (CET)** exclusively at one of the addresses indicated below.

By e-mail anmeldung.erste@hauptversammlung.at (as scanned attachment; TIF, PDF, etc.),

By telefax +43 (0)1 8900 500 - 1

By SWIFT GIBAATWGGMS
Message Type MT598 oder MT599; be sure to state ISIN AT0000652011 in the text of the message

By post
or

by messenger Erste Group Bank AG, c/o HV-Veranstaltungsservice GmbH, Köppel 60, 8242 St. Lorenzen/Wechsel, Austria

The appointment of a special proxy cannot be effective without a deposit certificate received by the Company in due time.

Deposit certificate in acc. with sec. 10a Stock Corporation Act (AktG)

The deposit certificate must be issued by the custodian bank with its registered office in a member state of the European Economic Area or in a full member state of the OECD and must **include the following details**:

- information on the issuer: name/company name and address or a code used between banks (SWIFT code);
- information on the shareholder: name/company name, address, date of birth in case of natural persons or, as the case may be, designation of company register and registration number in case of legal persons;
- information on the shares: number of shares (ISIN AT0000652011) held by the shareholder;
- securities account number or other identification;
- the deposit certificate must refer to the record date, Monday, **15 November 2021, 24:00 hours (CET)**.

In accordance with the final sentence of sec. 10a (1) Stock Corporation Act (AktG), Erste Group Bank AG shall also accept certificates evidencing the ownership of shares (deposit certificates) issued by legal persons authorised as depositaries of these shares under Czech or Romanian law and by any company belonging to the group of Erste Group Bank AG that is a credit institution or has the authority to hold financial instruments in custody or manage financial instruments.

The deposit certificate is deemed to be the evidence of the shareholding, qualifying the holder to take part in the General Meeting and must refer to 15 November 2021, 24:00 (record date). For this reason a deposit certificate cannot be **issued** or delivered **prior to 16 November 2021**.

The deposit certificate must be issued in **German or English**.

Securities will not be blocked by registering for the General Meeting and/or by submitting a deposit certificate, which is why shareholders may continue to freely dispose of their securities also after registering and/or submitting a deposit certificate.

In order to avoid flawed or incomplete deposit certificates not complying with the standards of sec. 10a of the Austrian Stock Corporation Act (AktG), please refer to the downloadable samples relevant for the delivery of certificates via telefax, via e-mail and via postal service.

As regards the transfer of a deposit certificate pursuant to sec. 10a of the Austrian Stock Corporation Act (AktG) by SWIFT (message type MT598 or MT599) please refer to the attached sample illustrating the necessary structure of such a message. In contrast to a written deposit certificate, the name of the issuer is not indicated as the issuer can be taken from the header of the SWIFT message (BIC of the sender). Please note that the SWIFT message may only be sent by the custodian bank.

The Company would like to inform that depositors whose deposit certificates as specified in sec. 10a of the Austrian Stock Corporation Act (AktG) have not been issued and delivered within the meaning of the above information are not entitled to exercise their voting right!

Please note that the samples are for illustration only and that the Company accepts all deposit certificates meeting the statutory requirements.

In your capacity as a custodian credit institution you are kindly requested to send a confirmation to those depositors that are indicated in the deposit certificates. These confirmations should specify the name of the holder and the type and number of securities.

Further inquiries

If you need further **information** about this topic, please call our info hotline – General Meeting at +43 (0)5 0100 6 – 16386. Make sure you include your **contact details in any communication** so we know how to contact you.

Sample certificate of deposit via SWIFT MT598 or MT599

108 :
20 : AT0000652011
21 :
12 : 598
77E : ATTN HV-Veranstaltungsservice GmbH.

Re.: extraordinary General Meeting Erste Group Bank AG
the following securities of the depositor specified hereinbelow
were in the custody of our bank
at the close of 15 November 2021

[for legal entities:]

Corporate name: (please insert corporate name here)
[if applicable] entered into the commercial register under file no. FN: 9999999x, Commercial Court of Vienna
Address: 1010 Vienna, Graben 1
Number of securities: 1,000
ISIN: AT0000652011
Deposit number: 1111

[for individuals:]

Name: (please insert name here)
Date of birth: 01.01.1900
Address: 1010 Vienna, Graben 1
Number of securities: 1,000
ISIN: AT0000652011
Deposit number: 1111

***[The certificate of deposit must be issued and sent by the
custodian bank.]***