

Interim Report First Quarter 2010

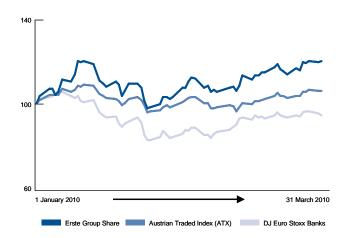
KEY FINANCIAL AND SHARE DATA

| in EUR million | 1-3 10 | 1-3 09 |
|--|---------|---------|
| Income statement | | |
| Net interest income | 1,323.6 | 1,226.0 |
| Risk provisions for loans and advances | -531.2 | -370.2 |
| Net fee and commission income | 471.5 | 444.6 |
| Net trading result | 141.2 | 143.8 |
| General administrative expenses | -953.1 | -975.9 |
| Other result | -49.9 | -94.9 |
| Pre-tax profit from continuing operations | 402.1 | 373.4 |
| Post-tax profit from discontinuing operations | 0.0 | 0.0 |
| Net profit for the period attributable to owners of the parent | 255.2 | 232.1 |
| Profitability ratios | | |
| Net interest margin | 3.0% | 2.9% |
| Cost/income ratio | 49.2% | 53.8% |
| Return on equity | 7.8% | 11.4% |
| Earnings per share | 0.59 | 0.68 |
| | Mar 10 | Dec 09 |
| Balance sheet | | |
| Loans and advances to credit institutions | 16,123 | 13,140 |
| Loans and advances to customers | 130,255 | 129,134 |
| Risk provisions for loans and advances | -5,390 | -4,954 |
| Trading and other financial assets | 44,695 | 42,884 |
| Other assets | 22,304 | 21,506 |
| Total assets | 207,987 | 201,710 |
| Deposits by banks | 25,605 | 26,295 |
| Customer deposits | 115,595 | 112,042 |
| Debt securities in issue | 30,596 | 29,612 |
| Other liabilities | 13,124 | 11,490 |
| Subordinated liabilities | 6,191 | 6,148 |
| Total equity | 16,876 | 16,123 |
| Total liabilities and equity | 207,987 | 201,710 |
| Changes in total qualifying capital | | |
| Risk weighted assessment basis pursuant to section 22 (1/1) Austrian Banking Act | 105,944 | 106,383 |
| Tier 1 ratio - credit risk | 11.0% | 10.8% |
| Tier 1 ratio - total risk | 9.4% | 9.2% |
| Solvency ratio | 12.8% | 12.7% |
| | 1-3 10 | 1-3 09 |
| Stock market data (Vienna Stock Exchange) | | |
| High (EUR) | 31.10 | 16.39 |
| Low (EUR) | 25.52 | 7.00 |
| Closing price (EUR) | 31.10 | 12.75 |
| Market capitalisation (EUR billion) | 11.75 | 4.04 |

Ratings at 31 March 2010

| Fitch | |
|---------------------------|----------|
| Long term | A |
| Short term | F1 |
| Outlook | Stable |
| Moody's Investors Service | |
| Long term | Aa3 |
| Short term | P-1 |
| Outlook | Negative |
| Standard & Poor's | |
| Long term | A |
| Short term | A-1 |
| Outlook | Negative |

Performance of the Erste Group share (indexed)



Highlights

- Erste Group started well into FY 2010, posting a strong operating result of EUR 983.2 million in Q1 2010, up 17.3% on Q1 2009, and net profit of EUR 255.2 million, up 10.0% on Q1 2009. The cost/income ratio improved to 49.2%, from 53.8% in Q1 2009.
- The operating result was driven by record operating income, which rose by 6.7% to EUR 1,936.3 million, and a decline in operating expenses, which fell by 2.3% to EUR 953.1 million. Net interest income grew by 8.0% to EUR 1,323.6 million on the back of an improving net interest margin, which rose to 3.03%, from 2.86% in Q1 2009. Net commission income posted the first year-onyear increase in six quarters, growing by 6.1% to EUR 471.5 million in Q1 2010, due to increased fees from securities business and payment transfers. Net trading result held up very well, declining by only 1.8% compared to Q1 2009 to EUR 141.2 million.
- Risk costs declined significantly quarter-on-quarter to EUR 531.2 million or 164 basis points of average customer loans (Q4 09: EUR 607.4 million and 189 bps, respectively). Compared to the first quarter last year, risk costs increased (Q1 09: EUR 370.2 million and 117 bps, respectively) – albeit at a slower rate of 43.5% as compared to FY 2009.

- Following strong deceleration in NPL growth in the second half of 2009, new NPL formation in Q1 2010 remained at the lower levels seen in the two previous quarters. As a result, the NPL ratio in relation to customer loans reached 6.9%, following 6.6% at year-end 2009. The NPL coverage ratio improved significantly to 59.0%, compared to 57.2% at year-end 2009.
- Net profit after minorities¹ rose by 10.0%, from EUR 232.1 million to EUR 255.2 million in Q1 2010, on the back of strong contributions from the Czech, Slovak and Austrian subsidiaries. Cash return on equity decreased from 9.7% in FY 2009 to 8.1% as a result of the significantly enlarged capital base.
- Total assets increased by a significant 3.1% year-to-date to EUR 208.0 billion. This was mainly due to rising interbank and financial asset volumes, driven by strong growth in customer deposits (+3.2% year-to-date to EUR 115.6 billion). The loan-to-deposit ratio was 112.7%.
- Erste Group's shareholders' equity continued to improve strongly in Q1 2010, driven by quarterly earnings, a positive change in the AfS reserve and currency effects. In Q1 2010, Erste Group's equity therefore rose by EUR 0.6 billion to EUR 13.3 billion. In line with moderate loan growth, risk-weighted assets remained flat at EUR 105.9 billion. Prior to the inclusion of retained earnings, this resulted in a tier 1 ratio (credit risk) of 11.0%, compared to 10.8% at year-end 2009 and a core tier 1 ratio (total risk) of 8.5%, up from 8.3% at year-end 2009.

¹ The term "net profit after minorities" corresponds to the term "net profit attributable to owners of the parent".

Letter from the CEO

Dear shareholders,

Erste Group has made a strong start to the 2010 financial year, supported by the gradual improvement of economic fundamentals in Central and Eastern Europe. First quarter 2010 operating profit rose by 17.3% year-on-year to EUR 983.2 million. This development was all the more satisfactory as it was primarily driven by record quarterly revenues and to a lesser extent by declining operating expenses; at the same time the cost/income ratio improved to 49.2%. While risk costs still rose year-on-year - albeit at a declining rate compared to the 2009 financial year - they declined sequentially for the first time since the first quarter of 2009. Accordingly, net profit also advanced by 10.0% to EUR 255.2 million. As a consequence of better profitability, improved securities valuations and currency strength across Central and Eastern Europe our capital position continued to improve, leading to enhanced capital ratios - even prior to the inclusion of retained earnings.

The macroeconomic environment in Central and Eastern Europe stabilised further in the first quarter of 2010. While domestic demand remained generally weak, a faster than expected recovery in external demand underpinned the turnaround in industrial production and, over time, should also have a dampening effect on unemployment. This development is also likely to lead to a further narrowing of the current account deficits. The most notable fact of the past quarter, though, was the distinct lack of any contagion from the Greek debt crisis. Quite to the contrary, all significant CEE currencies strengthened substantially against the euro, allowing central banks in such countries as Romania and Hungary to push interest rates lower. The further tightening of CDS spreads confirmed the positive sentiment towards Central and Eastern Europe – a region that benefits from the lowest public debt levels in the entire European Union.

In light of the continued economic stabilisation, Erste Group posted its highest ever quarterly revenues in the first three months of 2010. This was due to strong results across all revenue items, rather than to the outperformance of an individual line item. Net interest income benefited from an improvement in margins, while loan growth was still was muted. Net commission income enjoyed the first year-on-year increase in six quarters, supported by growth in fees from payment transfers, securities business and investment banking. The net trading result also held up very well thanks to improved revenues from securities trading, which offset a decline in FX business. Record operating income was complemented by a declining cost base, which was mainly due to lower personnel and other administrative expenses. Our retail & SME business showed a positive picture in the first quarter of 2010. Our Austrian operations, led by Erste Bank Oesterreich, turned in an excellent performance, supported by a pick-up in fee income, declining operating expenses and a very manageable increase in risk costs. The Czech Republic remained the most important profit contributor in Central and Eastern Europe. While results were influenced by currency appreciation, the improvement was mainly driven by strong operating profit, which partly offset the rise in risk costs. In Romania, the improvement in operating profit could not offset the substantial increase in risk costs, resulting in a decline in net profit. In Slovakia our business returned to pre-crisis profitability on the back of an outstanding operating performance and despite higher risk costs. In Hungary we also coped well with higher risk costs thanks to a substantial improvement in operating income.

The development of asset quality and risk costs continued to be a key determinant of profitability. Quarterly new NPL formation halved in the second half of 2009, after peaking in the second quarter of 2009. This trend was confirmed in the first quarter of 2010 and meant that the NPL ratio rose to 6.9%, albeit at a declining rate. This increase was mainly driven by a stable development in Austria and a deterioration in selected CEE countries. While risk costs remained at an elevated level, they declined sequentially for the first time since the first quarter of 2009. At the same time, the NPL coverage excluding collateral improved significantly to 59.0% from 57.2% at year-end 2009.

The continued strong operating performance in the first quarter of 2010 provides a sound basis for the rest of the year – a year that will likely be one of gradual improvement in asset quality rather than one of exuberant business growth. Irrespective of whether meaningful growth returns this year or next to the CEE banking sector, we are in better shape now than we were before the economic downturn: our capital ratios have continuously strengthened over the past quarters, operating efficiency has improved significantly and our funding mix is also more favourable. We are therefore in an ideal position to seize the forthcoming growth opportunities in the most promising long-term growth region of the European Union.

Andreas Treichl mp

Erste Group Share

EQUITY MARKET REVIEW

After posting double-digit gains in 2009, most international stock markets also closed the first quarter 2010 with a slight gain. News reports on rising government debt in Portugal, Ireland, Greece and Spain as well as its impact on the euro contrasted with positive impulses from the macroeconomic side and, due to expansive monetary policy, generally low interest rates. The US Dow Jones Industrial Index finished the first quarter up 4.1% at 10,856.63 points. The European EuroStoxx 50 Index closed with a loss of 1.2% at 2,931.15 points.

Fears about the euro zone members of Portugal – whose creditworthiness was downgraded by rating agency Fitch – Ireland, Greece and Spain drove investors to switch to the US dollar and other currencies. While the US dollar hit a 52-week high, the insecurity prevailing over possible support measures by the ECB and other EU countries, and the slower-than-expected economic recovery in the first weeks of trading of this year caused shares to decline.

The economic indicators were still mixed at the beginning of the year. US employment and retail sales data, which revealed continued sluggishness in the private sector, were offset by rising order intake and higher productivity. Stock markets moved to new all-year highs in March by the uptrend in the leading indicators – the US ¹ISM Purchasing Managers Index for manufacturing as well as the ²ifo Business Climate Index for the euro zone. The very positive reporting season in the US also supported the markets with more than 70% of US companies surpassing their earnings estimates. In Europe, the quarterly figures were in line with expectations.

The European Central Bank (ECB) as well as the US Fed confirmed that key lending rates would stay at historically low levels over a longer period in the light of the current economic and inflationary developments. This should underpin the gradual stabilisation of the economy.

In the first quarter of 2010, banking stocks failed to sustain their upward trend. Apart from the effects of the difficult situation in the highly indebted south European states, President Obama's plans to reform the US financial system and for tax increases triggered a decline in prices. The DJ Euro Stoxx Bank Index, which represents the most important banking stocks, accordingly posted a decline of 5.7% down to 207.22 points.

The domestic stock market generally followed the international lead in the first quarter 2010, but still succeeded in outperforming the European stock indices. This development was driven, among other things, by the positive performance of the index heavy-weight in the ATX (Austrian Traded Index), namely, Erste Group and of several cyclical shares. The ATX (Austrian Traded Index) climbed by 5.5% to 2,634 points in the first quarter of 2010.

PERFORMANCE OF THE ERSTE GROUP SHARE

The trend of the Erste Group share was very volatile in the first quarter of 2010. International factors (demand for regulation of the banking industry, fears over the indebtedness and financial situation of the south European states) were also behind the steep decline of the Erste Group share. The Erste Group share received some positive impulses from the recommendations of several analysts and the general rally on the international stock markets in March.

After reaching a year-to-date high in January of EUR 31.10, the shares of Erste Group dropped to EUR 25.52. Following the publication of the 2009 results, positive commentaries by analysts pushed the stock back to its January high. In the first quarter of 2010, the price of the Erste Group share rose by 19.3% to the closing price of EUR 31.10 on 31 March. The performance of the Erste Group share surpassed both that of the ATX as well as the DJ Euro Stoxx Bank Index.

INVESTOR RELATIONS

In the first quarter of 2010, the management board jointly with the investor relations team of Erste Group took part in numerous one-on-one and group meetings as well as in international banking and investor conferences organised by UniCredit, Nomura, Cheuvreux, Wood, Morgan Stanley and ING. At the meetings and conferences, the strategy of Erste Group within the context of the current business environment was presented.

¹ ISM Institute for Supply Management, a US non-profit organisation that publishes, among other things, the US Purchasing Managers Index.

² ifo Institut für Wirtschaftsforschung [Institute for Economic Research]

Interim Management Report

In the interim management report, the financial results from the first quarter of 2009 are compared with those from the first quarter of 2010. Unless stated otherwise, terms such as "in the previous year", "2009" or "as of the first quarter of 2009" accordingly relate to the first quarter of 2009, and terms such as "this year", "2010" or "as of the first quarter of 2010" relate to the first quarter of 2010.

EARNINGS PERFORMANCE IN BRIEF

In the first quarter of 2010, the **operating result** improved on the previous year to EUR 983.2 million (+17.3% vs. EUR 838.5 million in the first quarter of 2009). This positive development was driven by higher operating income as well as lower operating expenses.

Overall, **operating income** rose by 6.7%, reaching a new record at EUR 1,936.3 million (Q1 2009: EUR 1,814.4 million). This increase is attributable primarily to the rise in net interest income (+8.0% to EUR 1,323.6 million) and net commission income (+6.1% to EUR 471.5 million). The net trading result declined slightly by 1.8% to EUR 141.2 million. The 2.3% decrease in **general administrative expenses**, from EUR 975.9 million to EUR 953.1 million, also had a major influence on this result. Consequently, the **cost/income ratio** improved to 49.2% (Q1 2009: 53.8%)

Net profit attributable to owners of the parent increased by 10.0% to EUR 255.2 million in the first quarter of 2010, despite the higher risk costs year-on-year.

Cash return on equity, i.e. return-on-equity adjusted for noncash expenses such as goodwill amortisation and linear amortisation for the customer base, dropped from 9.7% (reported ROE: 9.1%) in 2009 to 8.1% (reported ROE: 7.8%). This was due especially to the substantial rise in the capital base (shareholders' equity was up by nearly 50% EUR 8.9 billion in the first quarter of 2009 to EUR 13.3 billion in the first quarter of 2010) last year.

Cash earnings per share equalled EUR 0.62 (reported EPS: EUR 0.59) in first quarter of 2010 versus EUR 0.71 (reported EPS: EUR 0.68) in the first quarter of 2009, mainly due to the higher capital base.

Total assets have risen since year-end 2009 by 3.1% to EUR 208.0 billion. On the liability side, this was due mainly to the steep increase in customer deposits, which triggered a rise in interbank assets and investments in securities on the asset side.

Whilst risk-weighted assets remained nearly unchanged, the **solvency ratio** improved from 12.7% at year-end 2009 to 12.8% as of 31 March 2010. This placed it comfortably above the legal minimum requirement of 8.0%. The **tier 1 ratio** in relation to credit risk was 11.0% as of 31 March 2010 (year-end 2009: 10.8%).

PERFORMANCE IN DETAIL

| in EUR million | 1-3 10 | 1-3 09 | Change |
|-------------------------------|---------|---------|--------|
| Net interest income | 1,323.6 | 1,226.0 | 8.0% |
| Risk provisions for loans and | | | |
| advances | -531.2 | -370.2 | 43.5% |
| Net fee and commission | | | |
| income | 471.5 | 444.6 | 6.1% |
| Net trading result | 141.2 | 143.8 | -1.8% |
| General administrative | | | |
| expenses | -953.1 | -975.9 | -2.3% |
| Other result | -49.9 | -94.9 | 47.4% |
| Pre-tax profit from | | | |
| continuing operations | 402.1 | 373.4 | 7.7% |
| Post-tax profit from | | | |
| discontinuing operations | 0.0 | 0.0 | na |
| Net profit for the period | 309.6 | 289.4 | 7.0% |
| attributable to | | | |
| non-controlling interests | 54.4 | 57.3 | -5.1% |
| owners of the parent | 255.2 | 232.1 | 10.0% |
| - | | | |

Net interest income

Net interest income rose by 8.0% compared to the first quarter of 2009, from EUR 1,226.0 million to EUR 1,323.6 million in the first quarter of 2010. Crucial for this development was the improved net interest margin (net interest income as a percentage of average interest-bearing assets), which increased from 2.86% in the first quarter of 2009 to 3.03% in the first quarter of 2010 – both in Central and Eastern Europe (up from 4.5% to 4.6%) as well as in Austria (up from 1.9% to 2.0%).

Net commission income

| in EUR million | 1-3 10 | 1-3 09 | Change |
|-------------------------------|--------|--------|---------|
| Lending business | 75.3 | 74.7 | 0.8% |
| Payment transfers | 204.8 | 192.7 | 6.3% |
| Card business | 43.6 | 44.7 | -2.5% |
| Securities transactions | 111.3 | 97.4 | 14.3% |
| Investment fund transactions | 44.1 | 39.1 | 12.8% |
| Custodial fees | 11.0 | 12.7 | -13.4% |
| Brokerage | 56.2 | 45.6 | 23.2% |
| Insurance brokerage business | 26.3 | 27.1 | -3.0% |
| Building society brokerage | 11.4 | 9.8 | 16.3% |
| Foreign exchange transactions | 6.8 | 7.2 | -5.6% |
| Investment banking business | 9.7 | 3.0 | >100.0% |
| Other | 25.9 | 32.7 | -20.8% |
| Total | 471.5 | 444.6 | 6.1% |

In the first quarter of 2010, net fee and commission income rose by 6.1%, from EUR 444.6 million to EUR 471.5 million, thus achieving the first year-on-year increase in six quarters. This development was driven mainly by growth in the securities business in Austria and in payment transfers at the CEE subsidiaries, as well as at the savings banks in the cross-guarantee system.

Net trading result

As the decline in foreign exchange trading (by 37.9% to EUR 42.0 million) and in derivatives trading (by 36.2% to EUR 27.2 million) was almost completely offset by the rise in securities trading (by 115.0% to EUR 72.0 million), the net trading result in the first quarter of 2010 remained nearly unchanged at a solid level of EUR 141.2 million (Q1 2009: EUR 143.8 million).

General administrative expenses

| in EUR million | 1-3 10 | 1-3 09 | Change |
|-------------------------------|--------|--------|--------|
| Personnel expenses | -545.7 | -558.6 | -2.3% |
| Other administrative expenses | -313.8 | -329.4 | -4.7% |
| Subtotal | -859.5 | -888.0 | -3.2% |
| Depreciation and amortisation | -93.6 | -87.9 | 6.5% |
| Total | -953.1 | -975.9 | -2.3% |

General administrative expenses declined by 2.3% (currency-adjusted: -4.4%), from EUR 975.9 million to EUR 953.1 million.

Personnel expenses decreased by 2.3% (currency-adjusted: - 3.9%), from EUR 558.6 million to EUR 545.7 million. Efficiency improvements that were initiated in 2009 and which led to a year-on-year decline of 4.3% in headcount had a positive effect on this development.

Other administrative expenses decreased by 4.7% in the first quarter of 2010 (currency-adjusted: -7.4%), from EUR 329.4 million to EUR 313.8 million. This was achieved mainly by cost-cutting in the area of IT, legal and consulting fees, as well as payroll-related costs.

Depreciation and amortisation rose in the first quarter of 2010 by 6.5% (currency-adjusted: 3.7%) versus the same period of the previous year, from EUR 87.9 million to EUR 93.6 million.

Headcount at 31 March 2010

| | Mar 10 | Dec 09 | Change |
|---|--------|--------|--------|
| Employed by Erste Group | 50,152 | 50,488 | -0.7% |
| Austria incl. Haftungsverbund savings banks | 16,013 | 16,107 | -0.6% |
| Erste Group, EB Oesterreich and subsidiaries | 8,302 | 8,359 | -0.7% |
| Haftungsverbund savings banks | 7,711 | 7,748 | -0.5% |
| Central and Eastern Europe / International | 34,139 | 34,381 | -0.7% |
| Česká spořitelna Group | 10,716 | 10,698 | 0.2% |
| Banca Comercială Română Group | 8,950 | 9,012 | -0.7% |
| Slovenská sporiteľňa Group | 4,074 | 4,238 | -3.9% |
| Erste Bank Hungary Group | 3,146 | 3,181 | -1.1% |
| Erste Bank Croatia Group | 2,284 | 2,265 | 0.8% |
| Erste Bank Serbia | 910 | 909 | 0.1% |
| Erste Bank Ukraine | 1,725 | 1,727 | -0.1% |
| Other subsidiaries and foreign branch offices | 2,334 | 2,351 | -0.7% |

Operating result

The increase in **operating income** by 6.7%, from EUR 1,814.4 million to EUR 1,936.3 million, and the 2.3% reduction in **general administrative expenses**, from EUR 975.9 million to EUR 953.1 million, raised the **operating result** by 17.3%, from EUR 838.5 million in Q1 2009 to EUR 983.2 million in the first quarter of 2010.

Risk provisions

Risk provisions, i.e., the balance of the allocation/release of provisions for the lending business and the costs of direct loan write-offs and income from recovery of loans already written off, increased year-on-year by 43.5%, from EUR 370.2 million to EUR 531.2 million. Risk costs related to the average volume of customer loans in the first quarter of 2010 were 164 bps (Q1 2009: 117 bps). However, compared to the fourth quarter of 2009 (EUR 607.4 million or 189 bps), this was a substantial improvement driven mainly by the lower risk provisions needed in Romania.

Other operating result

The item other operating result deteriorated from EUR -39.9 million in the first quarter of 2009 to EUR -67.7 million in the first quarter of 2010. This item includes the linear amortisation of intangible assets (customer relationships) of EUR 17.5 million as well as deposit insurance contributions, which rose by 15.3% to EUR 14.3 million compared with Q1 2009. In addition, this item was impacted by write-downs related to the leasing portfolio of BCR and to IT projects in the amount of EUR 14.7 million.

Results from financial assets

The overall result from all categories of financial assets was very satisfactory, as the negative result of the first quarter of 2009 of EUR 55.0 million turned positive in the first quarter of 2010, reaching EUR 17.8 million. The principal drivers behind this development were positive revaluations on securities of the fair value portfolio. Furthermore, gains on the sales of securities in the HtM portfolio of Česká spořitelna in the amount of EUR 4.4 million also had a positive effect on the total balance.

The market value of the **ABS and CDO portfolio** of Erste Group including the savings banks was unchanged as of 31 March 2010 versus year-end 2009 at approximately EUR 1.9 billion. In the first quarter of 2010, a positive revaluation of EUR 11.5 million (Q1 2009: EUR -54.8 million) in the fair value portfolio was recognized in income. In the available-for-sale portfolio, the mark-to-market valuation in the first quarter of 2010 resulted in a gain – netted against equity – of EUR 30.9 million (in Q1 2009: EUR -88.0 million).

Pre-tax profit and net profit attributable to owners of the parent

Pre-tax profit from continuing operations improved by 7.7%, from EUR 373.4 million to EUR 402.1 million.

Net profit attributable to owners of the parent rose over by 10.0%, from EUR 232.1 million to EUR 255.2 million in the first quarter of 2010.

FINANCIAL RESULTS – QUARTER-ON-QUARTER COMPARISON

Net interest income declined by 4.1% quarter-on-quarter, from EUR 1,380.0 million to EUR 1,323.6 million. This was attributable to a decline in the net interest margin from 3.20% to 3.03%, which in turn was mainly due to a one-off effect in the fourth quarter of 2009 – the application of the effective interest method at BCR.

Net fee and commission income continued its rise in the first quarter of 2010, growing by 2.6% to EUR 471.5 million. Essentially, this rise was driven by fees from the securities business and the building society brokerage business.

After a weak performance in the fourth quarter of 2009, the **net trading result** improved by 72.0%, from EUR 82.1 million to EUR 141.2 million. While trading income from securities and derivatives trading tripled to EUR 99.2 million, trading income from foreign exchange transactions declined by 15.7% quarter-on-quarter to EUR 42.0 million.

General administrative expenses rose by 2.8% to EUR 953.1 million in the first quarter of 2010. Declines in personnel and depreciation/amortisation costs did not fully offset a significant increase in other administrative expenses. While the latter rose by 22.1% to EUR 313.8 million, personnel expenses were down by 3.3% to EUR 545.7 million and depreciation and amortisation costs declined by 11.2% to EUR 93.6 million.

As a result of record quarterly operating income and the limited rise in operating expenses, the **operating result** declined only

marginally from EUR 994.5 million to EUR 983.2 million in the first quarter of 2010.

The cost/income ratio increased from 48.2% to 49.2%.

Risk provisions for loans and advances declined from EUR 607.4 million in the fourth quarter of 2009 to EUR 531.2 million in the first quarter of 2010. This was the first quarter-on-quarter decline since the first quarter of 2009 and was mainly related to a decline in risk costs in Romania.

The balance reported under the item **other operating result** improved significantly, from EUR -154.0 million to EUR -67.7 million. This was due to fewer valuation requirements of other financial assets.

The result from all categories of financial assets improved substantially, from EUR -49.7 million in the fourth quarter of 2009 to EUR 17.8 million. This was mainly due to higher impairments, especially with respect to securities in the AfS and HtM portfolios in the previous quarter.

Pre-tax profit from continuing operations rose by 119.2%, from EUR 183.4 million in the fourth quarter of 2009 to EUR 402.1 million in the first quarter of 2010.

Net profit attributable to owners of the parent increased by 39.2%, from EUR 183.3 million in the fourth quarter 2009 to EUR 255.2 million in the first quarter of 2010.

DEVELOPMENT OF THE BALANCE SHEET

| in EUD million | Mar 10 | Dec 00 | Change |
|---|---------|---------|--------|
| in EUR million | Mar 10 | Dec 09 | Change |
| Loans and advances to credit institutions | 16,123 | 13,140 | 22.7% |
| Loans and advances to customers | 130,255 | 129,134 | 0.9% |
| Risk provisions for loans and advances | -5,390 | -4,954 | 8.8% |
| Trading and other financial assets | 44,695 | 42,884 | 4.2% |
| Other assets | 22,304 | 21,506 | 3.7% |
| Total assets | 207,987 | 201,710 | 3.1% |
| in EUR million | Mar 10 | Dec 09 | Change |
| Deposits by banks | 25,605 | 26,295 | -2.6% |
| Customer deposits | 115,595 | 112,042 | 3.2% |
| Debt securities in issue | 30,596 | 29,612 | 3.3% |
| Other liabilities | 13,124 | 11,490 | 14.2% |
| Subordinated liabilities | 6,191 | 6,148 | 0.7% |
| Total equity | 16,876 | 16,123 | 4.7% |
| attributable to | | | |
| non-controlling interests | 3,560 | 3,414 | 4.3% |
| owners of the parent | 13,316 | 12,709 | 4.8% |
| Total liabilities and equity | 207,987 | 201,710 | 3.1% |

Loans and advances to credit institutions increased by 22.7% as of 31 March 2010, from EUR 13.1 billion at year-end 2009 to EUR 16.1 billion. This was due mainly to the increase in repo transactions with the Czech central bank (EUR +1.8 billion).

Loans and advances to customers rose from EUR 129.1 billion by 0.9% to EUR 130.3 billion, mainly due to currency appreciation in Central and Eastern Europe.

Risk provisions for loans and advances increased from EUR 5.0 billion to EUR 5.4 billion due to new allocations as a result of the difficult economic conditions. The ratio of non-performing loans to customer loans grew from 6.6% to 6.9% as of 31 March 2010. In the first quarter of 2010, the deterioration of this ratio eased further. The positive trend in the NPL coverage ratio continued as well. This ratio rose from 57.2% at year-end 2009 to 59.0%.

Investment securities in the various categories of financial assets rose by 3.3% since year-end 2009, up from EUR 34.3 billion to EUR 35.4 billion. The decline of 7.3% in the HtM portfolio to EUR 13.8 billion was more than offset by the increases in the fair value portfolio of 12.5% to EUR 3.4 billion and in the AfS portfolio of 11.3% to EUR 18.2 billion.

Customer deposits were up by 3.2%, from EUR 112.0 billion to EUR 115.6 billion, rising faster than loans and advances to customers. This development was driven mainly by increases in the Czech Republic, and especially with Czech municipalities, and an increase in time and sight deposits in Austria. The loan-to-deposit ratio as of 31 March 2010 was 112.7%, below the level of 31 December 2009 (115.3%).

Debt securities in issue increased by 3.3%, from EUR 29.6 billion to EUR 30.6 billion.

Other liabilities rose by 14.2% to EUR 13.1 billion, mainly driven by an increase in accrued interest and commissions.

Risk-weighted assets (RWA) remained almost unchanged at EUR 105.9 billion as of 31 March 2010 (31 December 2009: EUR 106.4 billion).

Total eligible qualifying capital of Erste Group credit institution according to the Austrian Banking Act was unchanged as of 31 March 2010 at EUR 15.9 billion. The cover ratio with respect to the statutory minimum requirement as of the reporting date (EUR 9.9bn) was 161% (year-end 2009: 159%).

Tier 1 capital after the deductions defined in the Austrian Banking Act equalled EUR 11.7 billion (year-end 2009: EUR 11.5 billion). The **tier 1 ratio** based on credit risk (tier 1 capital after deductions pursuant to the Austrian Banking Act as a percentage of the assessment base for credit risk pursuant to section 22 para. 2 Austrian Banking Act) increased to 11.0% (year-end 2009: 10.8%). Taking into account the capital requirements for market and operational risk (total risk), the tier 1 ratio increased to 9.4% (year-end 2009: 9.2%); after further adjustments for hybrid capital, the core tier 1 ratio improved from 8.3% at year-end 2009 to 8.5% as of 31 March 2010.

The **solvency ratio** in relation to total risk (total eligible qualifying capital as a percentage of the assessment base for total risk pursuant to section 22 para. Austrian Banking Act) was 12.8% at 31 March 2010 (year-end 2009: 12.7%), and accordingly significantly above the legal minimum requirement of 8.0%.

Condensed Consolidated Financial Statements

I. Statement of comprehensive income – 1 January to 31 March 2010

INCOME STATEMENT

| in EUR million | (Notes) | 1-3 10 | 1-3 09 | Change |
|--|---------|---------|----------|--------|
| Interest and similar income | | 2,178.7 | 2,964.8 | -26.5% |
| Interest and similar expenses | | -861.3 | -1,744.0 | -50.6% |
| Income from associates accounted for at equity | | 6.2 | 5.2 | 19.2% |
| Net interest income | (1) | 1,323.6 | 1,226.0 | 8.0% |
| Risk provisions for loans and advances | (2) | -531.2 | -370.2 | 43.5% |
| Fee and commission income | | 579.0 | 542.6 | 6.7% |
| Fee and commission expenses | | -107.5 | -98.0 | 9.7% |
| Net fee and commission income | (3) | 471.5 | 444.6 | 6.1% |
| Net trading result | (4) | 141.2 | 143.8 | -1.8% |
| General administrative expenses | (5) | -953.1 | -975.9 | -2.3% |
| Other operating result | (6) | -67.7 | -39.9 | -69.7% |
| Result from financial assets - FV | | 13.0 | -44.1 | na |
| Result from financial assets - AfS | | 0.1 | -10.8 | na |
| Result from financial assets - HtM | | 4.7 | -0.1 | na |
| Pre-tax profit from continuing operations | | 402.1 | 373.4 | 7.7% |
| Taxes on income | | -92.5 | -84.0 | 10.1% |
| Post-tax profit from continuing operations | | 309.6 | 289.4 | 7.0% |
| Post-tax profit from discontinuing operations | | 0.0 | 0.0 | na |
| Net profit for the period | | 309.6 | 289.4 | 7.0% |
| attributable to | | | | |
| non-controlling interests | | 54.4 | 57.3 | -5.1% |
| owners of the parent | | 255.2 | 232.1 | 10.0% |

EARNINGS PER SHARE

Earnings per share constitute net profit attributable to owners of the parent divided by the average number of shares outstanding. Diluted earnings per share represent the maximum potential dilution (increase in the average number of shares) which would occur if all issued subscription and conversion rights were exercised.

| in EUR | 1-3 10 | 1-3 09 | Change |
|---------------------------------|--------|--------|--------|
| Earnings per share | 0.59 | 0.68 | -13.2% |
| Diluted earnings per share | 0.59 | 0.68 | -13.2% |
| | 0.00 | 0.74 | 40.70/ |
| Cash earnings per share | 0.62 | 0.71 | -12.7% |
| Diluted cash earnings per share | 0.61 | 0.71 | -14.1% |

STATEMENT OF COMPREHENSIVE INCOME

| in EUR million | 1-3 10 | 1-3 09 | Change |
|---|--------|--------|---------|
| Net profit for the period | 309.6 | 289.4 | 7.0% |
| Available for sale - reserve (including currency translation) | 218.1 | -131.3 | na |
| Cash flow hedge - reserve (including currency translation) | -3.9 | 28.3 | na |
| Actuarial gains and losses | 0.0 | 0.0 | na |
| Currency translation | 256.4 | -369.1 | na |
| Deferred taxes on items recognised directly in equity | -62.9 | 19.2 | na |
| Other comprehensive income – total | 407.7 | -452.9 | na |
| Total comprehensive income | 717.3 | -163.5 | na |
| attributable to | | | |
| non-controlling interests | 159.3 | 6.1 | >100.0% |
| owners of the parent | 558.0 | -169.6 | na |

II. Balance sheet at 31 March 2010

| in EUR million | (Notes) | Mar 10 | Dec 09 | Change |
|---|---------|---------|---------|--------|
| ASSETS | | | | |
| Cash and balances with central banks | | 5,965 | 5,996 | -0.5% |
| Loans and advances to credit institutions | (7) | 16,123 | 13,140 | 22.7% |
| Loans and advances to customers | (8) | 130,255 | 129,134 | 0.9% |
| Risk provisions for loans and advances | (9) | -5,390 | -4,954 | 8.8% |
| Trading assets | (10) | 9,268 | 8,598 | 7.8% |
| Financial assets - at fair value through profit or loss | (11) | 3,373 | 2,997 | 12.5% |
| Financial assets - available for sale | (12) | 18,246 | 16,390 | 11.3% |
| Financial assets - held to maturity | | 13,808 | 14,899 | -7.3% |
| Equity holdings in associates accounted for at equity | | 230 | 241 | -4.6% |
| Intangible assets | | 4,926 | 4,867 | 1.2% |
| Property and equipment | | 2,369 | 2,344 | 1.1% |
| Tax assets | | 493 | 577 | -14.6% |
| Assets held for sale | | 59 | 58 | 1.7% |
| Other assets | | 8,262 | 7,423 | 11.3% |
| Total assets | | 207,987 | 201,710 | 3.1% |
| LIABILITIES AND EQUITY | | | | |
| Deposits by banks | (13) | 25,605 | 26,295 | -2.6% |
| Customer deposits | (14) | 115,595 | 112,042 | 3.2% |
| Debt securities in issue | | 30,596 | 29,612 | 3.3% |
| Trading liabilities | | 3,302 | 3,157 | 4.6% |
| Provisions | (15) | 1,646 | 1,670 | -1.4% |
| Tax liabilities | | 352 | 361 | -2.5% |
| Liabilities associated with assets held for sale | | 0 | 0 | na |
| Other liabilities | | 7,824 | 6,302 | 24.2% |
| Subordinated liabilities | (16) | 6,191 | 6,148 | 0.7% |
| Total equity | | 16,876 | 16,123 | 4.7% |
| attributable to | | | | |
| non-controlling interests | | 3,560 | 3,414 | 4.3% |
| owners of the parent | | 13,316 | 12,709 | 4.8% |
| Total liabilities and equity | | 207,987 | 201,710 | 3.1% |

III. Statement of changes in equity

| in EUR million | Subscribed capital | Additional paid-in capital | Retained earnings | Total owners of the parent | Non- controlling interests | Total capital |
|---|-----------------------|----------------------------------|----------------------|----------------------------|----------------------------------|------------------|
| Equity at 1 January 2009 | 634 | 4,583 | 2,862 | 8,079 | 3,016 | 11,095 |
| Changes in own shares | | 1,000 | -14 | -14 | 0,010 | -14 |
| Dividends | | | | | -1 | -1 |
| Capital increases | | | | | • | |
| Participation capital | 1,000 | | | 1,000 | | 1,000 |
| Total comprehensive income | .,000 | | -170 | -170 | 6 | -164 |
| Net profit before minorities | | | 232 | 232 | 57 | 289 |
| Other comprehensive income | | | -402 | -402 | -51 | -453 |
| Currency translation | | | -324 | -324 | -45 | -369 |
| Change in interest in subsidiaries | | | | | 144 | 144 |
| Total equity at 31 March 2009 | 1,634 | 4,583 | 2,678 | 8,895 | 3,165 | 12,060 |
| <u></u> | -, | ., | _, | -, | -, | , |
| Cash flow hedge reserve at 31 March 2009 | | | | 90 | 29 | 119 |
| Available for sale reserve at 31 March 2009 | | | | -1,188 | -422 | -1,610 |
| Actuarial gains/losses from long-term employee provisions at 31 March 2009 | | | | -254 | -112 | -366 |
| Deferred tax reserve at 31 March 2009 | | | | 397 | 127 | 524 |
| Total equity at 1 January 2010 | 2,517 | 6,171 | 4,021 | 12,709 | 3,414 | 16,123 |
| Changes in own shares | | | 55 | 55 | | 55 |
| Changes in own participation | | | | | | |
| certificates | -5* | | -1 | -6 | | -6 |
| Dividends | | | | | -13 | -13 |
| Capital increases | | | | | | |
| Total comprehensive income | | | 558 | 558 | 159 | 717 |
| Net profit before minorities | | | 255 | 255 | 55 | 310 |
| Other comprehensive income | | | 303 | 303 | 104 | 407 |
| Currency translation | | | 227 | 227 | 29 | 256 |
| Change in interest in subsidiaries | | | | | | |
| Total equity at 31 March 2010 | 2,512 | 6,171 | 4,633 | 13,316 | 3,560 | 16,876 |
| Cash flow hedge reserve at 31 March 2010 | | | | 78 | 17 | 95 |
| Available for sale reserve at 31 March | | | | 10 | 17 | 90 |
| 2010 | | | | -262 | 125 | -137 |
| Actuarial gains/losses from long-term employee provisions at 31 March 2010 | | | | -238 | -90 | -328 |
| Deferred tax reserve at 31 March 2010 | | | | 43 | -7 | 36 |

IV. Condensed cash-flow statement

| in EUR million | 1-3 10 | 1-3 09 | Change |
|---|--------|--------|---------|
| Cash and cash equivalents at end of the previous year | 5,996 | 7,556 | -20.6% |
| Cash flow from operating activities | -1,054 | -2,546 | -58.6% |
| Cash flow from investing activities | 913 | 96 | >100.0% |
| Cash flow from financing activities | 37 | 1,020 | -96.4% |
| Effect of currency translation | 73 | -229 | na |
| Cash and cash equivalents at the end of period | 5,965 | 5,897 | 1.2% |

V. Notes to the financial statements of Erste Group for the period from 1 January to 31 March 2010

The consolidated financial statements of Erste Group were prepared in compliance with the applicable International Financial Reporting Standards (IFRS) and International Accounting Standards published by the International Accounting Standards Board (IASB) and with their interpretations issued by the International Financial Reporting Interpretations Committee (IFRIC), formerly the Standing Interpretations Committee (SIC), as applicable in the European Union. The interim report for the period from 1 January to 31 March 2010 is prepared in accordance with IAS 34 ("Interim Reporting"). The condensed interim financial statements do not include all the information and disclosures required in the annual financial statements. Therefore, the interim report should be read in conjunction with Erste Group's annual financial statements as at 31 December 2009.

This interim report was neither audited nor reviewed by an auditor.

A. INFORMATION ON THE INCOME STATEMENT OF ERSTE GROUP

1. Net interest income

| in EUR million | 1-3 10 | 1-3 09 | Change |
|--|---------|----------|--------|
| Interest income | | | |
| Lending and money market transactions with credit institutions | 283.9 | 673.3 | -57.8% |
| Lending and money market transactions with customers | 1,567.4 | 1,879.8 | -16.6% |
| Bonds and other interest-bearing securities | 269.3 | 306.9 | -12.3% |
| Other | 2.2 | 3.4 | -35.3% |
| Current income | | | |
| Equity-related securities | 24.0 | 24.9 | -3.6% |
| Investments | 2.9 | 3.3 | -12.1% |
| Investment properties | 19.4 | 21.5 | -9.8% |
| Interest and similar income | 2,169.1 | 2,913.1 | -25.5% |
| Interest income from financial assets - at fair value through profit or loss | 9.6 | 51.7 | -81.4% |
| Total interest and similar income | 2,178.7 | 2,964.8 | -26.5% |
| Interest expenses | | | |
| Deposits by banks | -122.2 | -611.7 | -80.0% |
| Customer deposits | -442.3 | -739.9 | -40.2% |
| Debt securities in issue | -218.8 | -286.0 | -23.5% |
| Subordinated liabilities | -75.5 | -101.0 | -25.2% |
| Other | -0.8 | -4.4 | -81.8% |
| Interest and similar expenses | -859.6 | -1,743.0 | -50.7% |
| Interest expenses from financial assets - at fair value through profit or loss | -1.7 | -1.0 | 70.0% |
| Total interest and similar expenses | -861.3 | -1,744.0 | -50.6% |
| Income from associates accounted for at equity | 6.2 | 5.2 | 19.2% |
| Total | 1,323.6 | 1,226.0 | 8.0% |

2. Risk provisions for loans and advances

| in EUR million | 1-3 10 | 1-3 09 | Change |
|---|--------|--------|--------|
| Net allocation to risk provisions for loans and advances | -528.1 | -368.1 | 43.5% |
| Direct write-offs of loans and advances and amounts received against written-off loans and advances | -3.1 | -2.1 | 47.6% |
| Total | -531.2 | -370.2 | 43.5% |

3. Net fee and commission income

| in EUR million | 1-3 10 | 1-3 09 | Change |
|-------------------------------|--------|--------|---------|
| Lending business | 75.3 | 74.7 | 0.8% |
| Payment transfers | 204.8 | 192.7 | 6.3% |
| Card business | 43.6 | 44.7 | -2.5% |
| Securities transactions | 111.3 | 97.4 | 14.3% |
| Investment fund transactions | 44.1 | 39.1 | 12.8% |
| Custodial fees | 11.0 | 12.7 | -13.4% |
| Brokerage | 56.2 | 45.6 | 23.2% |
| Insurance brokerage business | 26.3 | 27.1 | -3.0% |
| Building society brokerage | 11.4 | 9.8 | 16.3% |
| Foreign exchange transactions | 6.8 | 7.2 | -5.6% |
| Investment banking business | 9.7 | 3.0 | >100.0% |
| Other | 25.9 | 32.7 | -20.8% |
| Total | 471.5 | 444.6 | 6.1% |

4. Net trading result

| in EUR million | 1-3 10 | 1-3 09 | Change |
|------------------------------------|--------|--------|--------|
| Securities and derivatives trading | 99.2 | 76.2 | 30.2% |
| Foreign exchange transactions | 42.0 | 67.6 | -37.9% |
| Total | 141.2 | 143.8 | -1.8% |

5. General administrative expenses

| in EUR million | 1-3 10 | 1-3 09 | Change |
|-------------------------------|--------|--------|--------|
| Personnel expenses | -545.7 | -558.6 | -2.3% |
| Other administrative expenses | -313.8 | -329.4 | -4.7% |
| Depreciation and amortisation | -93.6 | -87.9 | 6.5% |
| Total | -953.1 | -975.9 | -2.3% |

6. Other operating result

| in EUR million | 1-3 10 | 1-3 09 | Change |
|--|--------|--------|--------|
| Other operating income | 40.4 | 34.1 | 18.5% |
| Other operating expenses | -108.1 | -74.0 | 46.1% |
| Total | -67.7 | -39.9 | -69.7% |
| | | | |
| Result from real estate/property/movable property and software | -16.1 | 2.8 | na |
| Allocation/release of other provisions/risks | -1.9 | -0.9 | na |
| Expenses for deposit insurance contributions | -14.3 | -12.4 | 15.3% |
| Amortisation of intangible assets (customer relationships) | -17.5 | -15.8 | 10.8% |
| Other taxes | -5.5 | -6.0 | -8.3% |
| Result from other operating expenses/income | -12.4 | -7.6 | -63.2% |
| Total | -67.7 | -39.9 | -69.7% |

B. INFORMATION ON THE BALANCE SHEET OF ERSTE GROUP

7. Loans and advances to credit institutions

| in EUR million | Mar 10 | Dec 09 | Change |
|--|--------|--------|--------|
| Loans and advances to domestic credit institutions | 1,028 | 1,337 | -23.1% |
| Loans and advances to foreign credit institutions | 15,095 | 11,803 | 27.9% |
| Total | 16,123 | 13,140 | 22.7% |

8. Loans and advances to customers

| in EUR million | Mar 10 | Dec 09 | Change |
|--|---------|---------|--------|
| Loans and advances to domestic customers | | | |
| Public sector | 2,772 | 2,758 | 0.5% |
| Commercial customers | 35,368 | 35,610 | -0.7% |
| Private customers | 23,586 | 23,285 | 1.3% |
| Unlisted securities | 250 | 250 | 0.0% |
| Other | 173 | 153 | 13.1% |
| Total loans and advances to domestic customers | 62,149 | 62,056 | 0.1% |
| Loans and advances to foreign customers | | | |
| Public sector | 2,857 | 2,802 | 2.0% |
| Commercial customers | 34,851 | 34,686 | 0.5% |
| Private customers | 29,211 | 28,417 | 2.8% |
| Unlisted securities | 958 | 944 | 1.5% |
| Other | 229 | 229 | 0.0% |
| Total loans and advances to foreign customers | 68,106 | 67,078 | 1.5% |
| Total | 130,255 | 129,134 | 0.9% |

9. Risk provisions for loans and advances

| in EUR million | 1-3 10 | 1-3 09 | Change |
|--|--------|--------|--------|
| Risk provisions for loans and advances | | | |
| At start of reporting period | 4,954 | 3,783 | 31.0% |
| Acquisition of subsidiaries | 0 | 42 | na |
| Use | -123 | -103 | 19.4% |
| Net allocation to risk provisions for loans and advances | 528 | 368 | 43.5% |
| Interest income from impaired loans | -25 | -23 | 8.7% |
| Currency translation | 56 | -59 | na |
| At end of reporting period | 5,390 | 4,008 | 34.5% |
| Provision for off-balance-sheet and other risks | 370 | 270 | 37.0% |
| Total | 5,760 | 4,278 | 34.6% |

10. Trading assets

| in EUR million | Mar 10 | Dec 09 | Change |
|---|--------|--------|--------|
| Bonds and other interest-bearing securities | 5,887 | 5,597 | 5.2% |
| Equity-related securities | 480 | 415 | 15.7% |
| Positive fair value of derivative financial instruments | 2,901 | 2,586 | 12.2% |
| Total | 9,268 | 8,598 | 7.8% |

11. Financial assets – At Fair Value through profit or loss

| in EUR million | Mar 10 | Dec 09 | Change |
|---|--------|--------|--------|
| Bonds and other interest-bearing securities | 2,923 | 2,524 | 15.8% |
| Equity-related securities | 450 | 473 | -4.9% |
| Total | 3,373 | 2,997 | 12.5% |

12. Financial assets - available for sale

| in EUR million | Mar 10 | Dec 09 | Change |
|---|--------|--------|--------|
| Bonds and other interest-bearing securities | 14,888 | 13,000 | 14.5% |
| Equity-related securities | 2,839 | 2,874 | -1.2% |
| Equity holdings | 519 | 516 | 0.6% |
| Total | 18,246 | 16,390 | 11.3% |

13. Deposits by bank

| in EUR million | Mar 10 | Dec 09 | Change |
|--|--------|--------|--------|
| Deposits by domestic credit institutions | 8,499 | 9,239 | -8.0% |
| Deposits by foreign credit institutions | 17,106 | 17,056 | 0.3% |
| Total | 25,605 | 26,295 | -2.6% |

14. Customer deposits

| in EUR million | Mar 10 | Dec 09 | Change |
|------------------|---------|---------|--------|
| Savings deposits | 53,838 | 53,368 | 0.9% |
| Sundry | 61,757 | 58,674 | 5.3% |
| Total | 115,595 | 112,042 | 3.2% |

15. Provisions

| in EUR million | Mar 10 | Dec 09 | Change |
|-------------------------------|--------|--------|--------|
| Long-term employee provisions | 1,169 | 1,171 | -0.2% |
| Sundry provisions | 477 | 499 | -4.4% |
| Total | 1,646 | 1,670 | -1.4% |

16. Subordinated liabilities

| in EUR million | Mar 10 | Dec 09 | Change |
|----------------------------------|--------|--------|--------|
| Subordinated issues and deposits | 3,054 | 3,013 | 1.4% |
| Supplementary capital | 1,953 | 1,955 | -0.1% |
| Hybrid issues | 1,184 | 1,180 | 0.3% |
| Total | 6,191 | 6,148 | 0.7% |

C. ADDITIONAL INFORMATION

17. Contingent liabilities - legal proceedings

There has been no change since the end of last year regarding legal proceedings in which Erste Group Bank and some of its subsidiaries have been involved. For a description of the proceedings currently ongoing, please refer to Note 46 in the 2009 Annual Report.

18. Related party transactions

As of 31 March 2010, Erste Group had outstanding liabilities of EUR 13.4 million (31 December 2009: EUR 33.1 million) and amounts receivable of EUR 283.4 million (31 December 2009: EUR 283.4 million) in relation to DIE ERSTE österreichische Spar-Casse Privatstiftung. Furthermore, as of 31 March 2010 there existed between Erste Group und DIE ERSTE österreichische Spar-Casse Privatstiftung standard derivative transactions for hedging purposes on usual market terms. These were interest rate swaps with caps and floors in a notional amount of EUR 247.4 million (31 December 2009: EUR 247.4 million).

19. Headcount at 31 March 2010

(weighted by degree of employment)

| | Mar 10 | Dec 09 | Change |
|---|--------|--------|--------|
| Employed by Erste Group | 50,152 | 50,488 | -0.7% |
| Austria incl. Haftungsverbund savings banks | 16,013 | 16,107 | -0.6% |
| Erste Group, EB Oesterreich and subsidiaries | 8,302 | 8,359 | -0.7% |
| Haftungsverbund savings banks | 7,711 | 7,748 | -0.5% |
| Central and Eastern Europe / International | 34,139 | 34,381 | -0.7% |
| Česká spořitelna Group | 10,716 | 10,698 | 0.2% |
| Banca Comercială Română Group | 8,950 | 9,012 | -0.7% |
| Slovenská sporiteľňa Group | 4,074 | 4,238 | -3.9% |
| Erste Bank Hungary Group | 3,146 | 3,181 | -1.1% |
| Erste Bank Croatia Group | 2,284 | 2,265 | 0.8% |
| Erste Bank Serbia | 910 | 909 | 0.1% |
| Erste Bank Ukraine | 1,725 | 1,727 | -0.1% |
| Other subsidiaries and foreign branch offices | 2,334 | 2,351 | -0.7% |

D. SEGMENT REPORTING

As of the fourth quarter of 2009, the so-called "unwinding effect" stemming from IAS 39 (compounded interest effect due to anticipated cash flows from nonperforming customer loans) is no longer reported as an overall sum in the Corporate Center segment but will be presented in the respective segments. The corresponding periods from 2009 have been adjusted accordingly. While these effects are on the whole earnings neutral, they nevertheless impact net interest income and risk provisions.

Retail & SME

Erste Bank Oesterreich

The Erste Bank Oesterreich segment includes Erste Bank Oesterreich's retail and SME business and Erste Bank Oesterreich's subsidiaries, which primarily include the savings banks in which Erste Bank Oesterreich holds majority stakes (savings banks in Salzburg, Tirol, Hainburg, Weinviertel since May 2009), as well as s Bausparkasse.

The operating result rose by EUR 21.1 million, or 28.6%, from EUR 73.9 million in the first quarter of 2009 to EUR 95.0 million. A marked improvement in net commission income and a decline in general administrative expenses contributed to this result. Due to higher fees from a revived securities business and from the SME business, net commission income improved by EUR 15.2 million, or 21.4%, from EUR 70.6 million in the first quarter of 2009 to EUR 85.8 million. On the one hand, the deposit business was characterised by increasing volumes, and on the other hand by narrowing margins, whereby net interest income, at EUR 158.9 million, was just 0.2% above the previous year's level of EUR 158.7 million. The net trading result improved by EUR 1.0 million, or 51.7%, from last year's EUR 1.9 million to EUR 2.9 million. Operating expenses dropped from EUR 157.3 million in

the year earlier by EUR 4.7 million, or 3.0%, to EUR 152.6 million. The cost/income ratio improved to 61.6%, from 68.0% in the first quarter of 2009. The increase in risk provisions from EUR 36.4 million in 2009 by EUR 8.4 million, or 23.1%, to EUR 44.8 million resulted mainly from the corporate business. The other result, which was affected by write-downs in the fair value portfolio in the first quarter of 2009, rose by EUR 9.5 million to EUR 4.1 million due to revaluation gains in this segment. Net profit after minority interests rose by EUR 16.1 million, or 68.9%, from EUR 23.4 million to EUR 39.5 million. Return on equity rose to 13.0%, from 8.6% in the same period of 2009.

Haftungsverbund/Savings Banks

Net interest income fell in the first quarter of 2010 by 6.6%, or EUR 16.2 million, to EUR 230.5 million, due especially to changing margins and the continuous decline in market interest rates during 2009. Net commission income increased by EUR 4.7 million, or 4.9%, from EUR 96.2 million in the first quarter of 2009 to EUR 100.9 million. This was due mainly to higher fees from the securities business and payment transfers. The deterioration of the net trading result from EUR 15.0 million in the first quarter of 2009 by EUR 7.8 million, or 51.9% to EUR 7.2 million resulted primarily from earnings in relation to interest rate derivatives in the year-earlier period, which could not be repeated in the current business year. Operating expenses, at EUR 233.5 million, were just 0.4% above the 2009 level of EUR 232.7 million. The improvement in the other result, from EUR -18.5 million in the first quarter of 2009 in the previous year to EUR -1.0 million, was attributable to the impairment of securities outside of the trading portfolio in 2009. Net profit after minorities improved from EUR -1.5 million in the first quarter of 2009 by EUR 1.4 million to EUR -0.1 million. The cost/income ratio stood at 69.0%.

| | Retail | & SME ¹ | GC | IB | Group I | larkets | Corporate Center | | |
|------------------------------------|----------|--------------------|----------|----------|---------|----------------|------------------|---------|--|
| in EUR million | 1-3 10 | 1-3 09 | 1-3 10 | 1-3 09 | 1-3 10 | 1-3 09 | 1-3 10 | 1-3 09 | |
| Net interest income | 1,129.1 | 1,092.4 | 147.6 | 138.7 | 31.4 | 58.4 | 15.4 | -63.5 | |
| Risk provisions | -451.6 | -287.8 | -79.6 | -82.4 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Net fee and commission income | 397.9 | 362.6 | 37.6 | 37.7 | 43.0 | 27.9 | -7.0 | 16.5 | |
| Net trading result | 30.9 | 17.8 | 3.7 | -0.3 | 97.1 | 127.2 | 9.4 | -1.0 | |
| General administrative expenses | -819.5 | -834.2 | -43.5 | -42.7 | -56.5 | -45.8 | -33.5 | -53.1 | |
| Other result | -16.3 | -47.6 | 3.6 | -4.0 | 5.5 | -1.1 | -42.7 | -42.2 | |
| Pre-tax profit | 270.6 | 303.1 | 69.4 | 47.0 | 120.5 | 166.6 | -58.4 | -143.3 | |
| Taxes on income | -59.0 | -68.8 | -15.7 | -10.0 | -25.2 | -35.9 | 7.3 | 30.8 | |
| Post-tax profit from continuing | | | | | | | | | |
| operations | 211.6 | 234.3 | 53.7 | 37.0 | 95.4 | 130.7 | -51.0 | -112.5 | |
| Post-tax profit from discontinuing | | | | | | | | | |
| operations | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Net profit for the period | 211.6 | 234.3 | 53.7 | 37.0 | 95.4 | 130.7 | -51.0 | -112.5 | |
| attributable to | | | | | | | | | |
| non-controlling interests | 45.9 | 58.1 | 5.5 | 2.4 | 6.3 | 6.1 | -3.3 | -9.3 | |
| owners of the parent | 165.7 | 176.2 | 48.2 | 34.6 | 89.1 | 124.6 | -47.7 | -103.2 | |
| Average risk-weighted assets | 74,968.1 | 73,202.2 | 26,218.4 | 24,545.9 | 3,012.3 | 2,992.7 | 1,995.3 | 3,988.4 | |
| Average attributed equity | 4,148.5 | 3,904.9 | 2,098.6 | 1,925.3 | 327.4 | 330.3 | 6,453.8 | 1,988.8 | |
| Cost/income ratio | 52.6% | 56.6% | 23.0% | 24.2% | 33.0% | 21.4% | n.a. | n.a. | |
| ROE based on net profit | 16.0% | 18.0% | 9.2% | 7.2% | 108.8% | 1 50.9% | n.a. | n.a. | |

| | Savings | Banks | EB Oeste | erreich | Austria | | |
|---|----------|----------|----------|----------|----------|----------|--|
| in EUR million | 1-3 10 | 1-3 09 | 1-3 10 | 1-3 09 | 1-3 10 | 1-3 09 | |
| Net interest income | 230.5 | 246.7 | 158.9 | 158.7 | 389.4 | 405.3 | |
| Risk provisions | -65.3 | -67.0 | -44.8 | -36.4 | -110.1 | -103.3 | |
| Net fee and commission income | 100.9 | 96.2 | 85.8 | 70.6 | 186.7 | 166.8 | |
| Net trading result | 7.2 | 15.0 | 2.9 | 1.9 | 10.1 | 16.9 | |
| General administrative expenses | -233.5 | -232.7 | -152.6 | -157.3 | -386.1 | -390.0 | |
| Other result | -1.0 | -18.5 | 4.1 | -5.4 | 3.1 | -23.9 | |
| Pre-tax profit | 38.7 | 39.7 | 54.3 | 32.1 | 93.1 | 71.8 | |
| Taxes on income | -10.1 | -14.3 | -12.4 | -7.8 | -22.5 | -22.2 | |
| Post-tax profit from continuing | | | | | | | |
| operations | 28.6 | 25.4 | 41.9 | 24.2 | 70.5 | 49.6 | |
| Post-tax profit from discontinuing operations | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Net profit for the period | 28.6 | 25.4 | 41.9 | 24.2 | 70.5 | 49.6 | |
| attributable to | | | | | | | |
| non-controlling interests | 28.7 | 26.9 | 2.4 | 0.8 | 31.1 | 27.7 | |
| owners of the parent | -0.1 | -1.5 | 39.5 | 23.4 | 39.5 | 21.9 | |
| Average risk-weighted assets | 23,584.5 | 24,535.9 | 14,785.6 | 13,763.6 | 38,370.1 | 38,299.5 | |
| Average attributed equity | 284.3 | 286.1 | 1,214.3 | 1,082.7 | 1,498.6 | 1,368.8 | |
| Cost/income ratio | 69.0% | 65.0% | 61.6% | 68.0% | 65.9% | 66.2% | |
| ROE based on net profit | n.a. | n.a. | 13.0% | 8.6% | 10.5% | 6.4% | |

¹ The Retail & SME segment comprises the subsegments Austria (which is further subdivided into Erste Bank Oesterreich and Savings Banks) Czech Republic, Romania, Slovakia, Hungary, Croatia, Serbia and Ukraine.

| | Czech R | epublic | Rom | ania | Slov | akia | Hung | gary |
|------------------------------------|----------|----------|---------|---------|---------|--------------|---------|---------|
| in EUR million | 1-3 10 | 1-3 09 | 1-3 10 | 1-3 09 | 1-3 10 | 1-3 09 | 1-3 10 | 1-3 09 |
| Net interest income | 264.5 | 268.9 | 213.1 | 194.8 | 103.5 | 83.7 | 88.9 | 72.9 |
| Risk provisions | -97.2 | -41.2 | -122.5 | -70.6 | -33.4 | -24.4 | -55.7 | -23.3 |
| Net fee and commission income | 109.0 | 94.0 | 35.4 | 38.3 | 24.3 | 26.1 | 22.6 | 18.0 |
| Net trading result | 16.9 | -1.4 | -7.8 | 0.2 | 0.0 | 1.8 | 7.2 | -4.6 |
| General administrative expenses | -179.5 | -175.4 | -94.3 | -99.7 | -56.5 | -67.0 | -50.0 | -51.1 |
| Other result | -3.7 | -28.5 | -6.7 | 11.2 | -4.9 | -4.3 | -2.9 | -1.5 |
| Pre-tax profit | 110.1 | 116.3 | 17.2 | 74.3 | 33.0 | 15.8 | 10.1 | 10.4 |
| Taxes on income | -20.7 | -23.6 | -3.3 | -12.7 | -6.2 | -2.9 | -3.2 | -2.6 |
| Post-tax profit from continuing | | | | | | | | |
| operations | 89.4 | 92.7 | 13.9 | 61.6 | 26.8 | 12.9 | 6.9 | 7.8 |
| Post-tax profit from discontinuing | | | | | | | | |
| operations | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Net profit for the period | 89.4 | 92.7 | 13.9 | 61.6 | 26.8 | 12.9 | 6.9 | 7.8 |
| attributable to | | | | | | | | |
| non-controlling interests | 1.3 | 2.1 | 8.5 | 19.9 | 0.0 | 0.2 | 0.0 | 0.0 |
| owners of the parent | 88.1 | 90.6 | 5.4 | 41.7 | 26.8 | 12.8 | 6.9 | 7.8 |
| Average risk-weighted assets | 12,237.2 | 10,488.8 | 9,395.0 | 9,882.4 | 5,418.8 | 5,046.4 | 4,791.4 | 4,474.0 |
| Average attributed equity | 1,012.4 | 883.0 | 534.8 | 560.8 | 447.0 | 424.1 | 394.2 | 369.9 |
| Cost/income ratio | 46.0% | 48.5% | 39.2% | 42.7% | 44.2% | 60.1% | 42.1% | 59.2% |
| ROE based on net profit | 34.8% | 41.0% | 4.1% | 29.7% | 24.0% | 12.0% | 7.0% | 8.4% |

| | Croa | atia | Ser | bia | Ukra | ine | Total | group ¹ | |
|---|--------------|---------|--------|--------|--------|--------|-----------|--------------------|--|
| in EUR million | 1-3 10 | 1-3 09 | 1-3 10 | 1-3 09 | 1-3 10 | 1-3 09 | 1-3 10 | 1-3 09 | |
| Net interest income | 56.1 | 50.7 | 6.1 | 7.7 | 7.5 | 8.3 | 1,323.6 | 1,226.0 | |
| Risk provisions | -25.3 | -9.0 | -2.2 | -1.4 | -5.4 | -14.6 | -531.2 | -370.2 | |
| Net fee and commission income | 17.4 | 16.8 | 2.3 | 2.4 | 0.3 | 0.1 | 471.5 | 444.6 | |
| Net trading result | 1.9 | 1.5 | 0.4 | 1 | 2.2 | 2.7 | 141.2 | 143.8 | |
| General administrative expenses | -34.6 | -32.9 | -7.5 | -7.8 | -11.0 | -10.3 | -953.1 | -975.8 -94.9 | |
| Other result | -1.4 | 0.1 | 0.4 | -0.3 | -0.3 | -0.3 | -49.9 | | |
| Pre-tax profit | 14.2 | 27.2 | -0.5 | 1.4 | -6.6 | -14.1 | 402.1 | 373.5 | |
| Taxes on income | -3.0 | -5.4 | 0.0 | -0.1 | 0.0 | 0.6 | -92.5 | -84.0 | |
| Post-tax profit from continuing | | | | | | | | | |
| operations | 11.1 | 21.9 | -0.5 | 1.3 | -6.6 | -13.6 | 309.6 | 289.5 | |
| Post-tax profit from discontinuing operations | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Net profit for the period | 11.1 | 21.9 | -0.5 | 1.3 | -6.6 | -13.6 | 309.6 | 289.5 | |
| attributable to | | | | | | | | | |
| non-controlling interests | 5.2 | 7.8 | -0.1 | 0.3 | 0.0 | 0.0 | 54.4 | 57.3 | |
| owners of the parent | 5.9 | 14.1 | -0.3 | 0.9 | -6.6 | -13.6 | 255.2 | 232.2 | |
| Average risk-weighted assets | 3,582.8 | 3,618.1 | 638.1 | 815.4 | 534.8 | 577.6 | 106,194.1 | 104,729.2 | |
| Average attributed equity | 169.8 | 195.1 | 42.5 | 53.7 | 49.3 | 49.5 | 13,028.3 | 8,149.3 | |
| Cost/income ratio | 45.9% | 47.7% | 85.3% | 71.9% | 109.3% | 93.0% | 49.2% | 53.8% | |
| ROE based on net profit | 14.0% | 28.8% | n.a. | 7.1% | n.a. | n.a. | 7.8% | 11.4% | |

¹ Total group, which reflects Erste Group's consolidated results, is divided into four segments: Retail & SME, Group Corporate and Investment Banking (GCIB), Group Markets (GM) and Corporate Center (CC).

Central and Eastern Europe

The Central and Eastern Europe segment includes results primarily of the retail and SME businesses of Česká spořitelna, Slovenská sporiteľňa, Erste Bank Hungary, Banca Comercială Română, Erste Bank Croatia, Erste Bank Serbia and Erste Bank Ukraine. The contributions from the Group Markets and Group Corporate & Investment Banking business divisions are shown in the respective segments.

Czech Republic

Net interest income from the Czech retail and SME business decreased from EUR 268.9 million in the first quarter of 2009 by EUR 4.4 million, or 1.6% (currency-adjusted: -7.1%), to EUR 264.5 million. Net interest income was negatively influenced by declining market interest rates (e.g. the 2-week reference interest rate, which compared to the year before declined from 3.75% to the current 1%) and lower new business volume. Net commission income rose from EUR 94.0 million in the first quarter of 2009 by a substantial 15.9% (currency-adjusted: +9.5%) to EUR 109.0 million this year, mainly because of higher fees from securities business and payment transfers. Operating expenses increased by EUR 4.1 million, or 2.4%, to EUR 179.5 million in the first quarter of 2010. On a currency-adjusted basis, however, operating expenses declined by 3.3% as a consequence of cost-cutting measures. A strong net trading result (EUR 16.9 million versus EUR -1.4 million in the first quarter of 2009) was due in particular to the good performance in the SME business as well as to favourable exchange-rate development.

The operating result increased from EUR 186.1 million in the first quarter of 2009 by EUR 24.9 million, or 13.4%, to EUR 211.0 million. On a currency-adjusted basis, the operating profit grew by 7.1%. A sharp increase in risk provisions from EUR 41.2 million in the first quarter of 2009 by EUR 56.0 million to this year's EUR 97.2 million reflected the rising provisioning requirements due to the economic development, which particularly impacted the retail and SME business segments. The other result improved from EUR -28.5 million in the previous year by EUR 24.8 million to EUR -3.7 million. This corresponds to a currency-adjusted improvement of 87.8% and is due to the negative results in the first quarter of 2009 that were caused by large revaluation requirements in the securities portfolio. Net profit after minorities declined by 2.8%, from EUR 90.6 million in the first quarter of 2009 to EUR 88.1 million. On a currencyadjusted basis, this represents a deterioration of 8.2%. The cost/income ratio stood at 46.0% (48.5% in the first quarter of 2009) and return on equity was 34.8% (2009: 41.0%).

Romania

Net interest income at Banca Comercială Română increased in the first quarter of 2010 by 9.4% (currency-adjusted: +7.3%), from EUR 194.8 million to EUR 213.1 million. This improvement was achieved above all in the corporate segment. The negative net trading result (down by EUR -8.0 million from EUR 0.2 million to EUR -7.8 million) reflected especially negative valuation adjustments due to currency volatility in the first two months of the current financial year, as well as decreasing foreign exchange transactions in the SME business. Net commission income declined by EUR 2.9 million, or 7.8% (currency-adjusted: -9.5%), from EUR 38.3 million in the first quarter of 2009 to EUR 35.4 million. That was attributable to the continued low level of new lending business. Higher expenses due to branch network expansion (20 new branches compared to Q1 2009) were offset by lower personnel expenses resulting in an overall decrease in operating expenses of 5.4% (currency-adjusted: -7.2%), from EUR 99.7 million in the first quarter of 2009 to EUR 94.3 million.

While operating profit was solid at EUR 146.4 million (versus EUR 133.7 million in Q1 2009, corresponding to 7.4% growth on a currency-adjusted basis), risk provisions also rose by EUR 51.9 million, from EUR 70.6 million in the first quarter of 2009 to EUR 122.5 million. Higher risk provisions were necessary due to the general market development (economic crisis and higher unemployment), and above all in the SME segment. Compared to third and fourth quarters of 2009 (EUR 155.7 million and EUR 200.1 million, respectively), however, this line item developed very favourably and showed first signs of the trend reversal.

A decrease in the other result from EUR 11.2 million by EUR 17.9 million to this year's EUR -6.7 million resulted on the one hand from positive one-off effects in the first quarter of 2009 but also from a need for impairments in the leasing business. Net profit after minorities, at EUR 5.4 million, came out EUR 36.3 million (-87.0%, or currency-adjusted -87.2%) lower than in the year before (EUR 41.7 million). The cost/income ratio improved from 42.7% in 2009 to 39.2%, and return on equity stood at 4.1%.

Slovakia

Net interest income in the Slovak retail and SME business stood at EUR 103.5 million, which was EUR 19.8 million, or 23.7%, higher than in the first quarter of 2009. In addition to maintaining a consistent pricing policy, growth in both retail loan and deposit volumes contributed to this development. Due to lower income from the securities business, net commission income fell by 6.8%, from EUR 26.1 million in the first quarter of 2009 to EUR 24.3 million. The net trading result declined from EUR 1.8 million to EUR -0.0 million in the first quarter of 2010 due to revaluation requirements in relation to interest rate derivatives. Risk costs reflected the weaker economic environment in comparison to the first quarter of 2009 and stood at EUR 33.4 million, which was EUR 9.0 million, or 36.8%, above the previous year's EUR 24.4 million. A reduction in operating expenses by EUR 10.5 million, or 15.8%, from EUR 67.0 million to EUR 56.5 million resulted on the one hand from higher IT expenses in the first quarter of 2009 but also from efficiency improvements initiated in the second quarter of 2009. The markedly better net interest income and lower operating expenses led to a more than doubling of net profit after minorities, which was EUR 26.8 million in the first quarter of 2010 and EUR 12.8 million in the same period of 2009.

Return on equity stood at 24.0%, as compared with 12.0% in the first quarter of 2009. The cost/income ratio improved to 44.2%, from 60.1% in the first quarter of 2009.

Hungary

In the Hungarian retail and SME business, net interest income grew from EUR 72.9 million in the first quarter of 2009 to this year's EUR 88.9 million (+22.0%, or currency-adjusted +11.9%) and was substantially driven by the retail segment. The rise in net commission income from EUR 18.0 million in the first quarter of 2009 by EUR 4.6 million to EUR 22.6 million (+25.3%, or currency-adjusted +15.0%) was for the most part due to improved fee income from the lending business. A marked rise in the net trading result from EUR -4.6 million in the previous year by EUR 11.8 million to EUR 7.2 million was driven especially by negative revaluations of interest rate and currency positions in the first quarter of 2009. Operating expenses decreased from EUR 51.1 million in the first quarter of 2009 by EUR 1.1 million (-2.2%, or currency-adjusted -10.3%) to EUR 50.0 million. Consequently, the operating profit nearly doubled to EUR 68.7 million, from EUR 35.2 million in the first quarter of 2009.

The cost/income ratio declined significantly from 59.2% in the first quarter of 2009 to 42.1% this year. Hungary's general economic situation was also reflected at Erste Bank Hungary and led to a rise in risk provisions from EUR 23.3 million in the first quarter of 2009 to EUR 55.7 million. Impairments for other financial investments caused a decline in the other result from EUR -1.5 million in the first quarter of 2009 to EUR 7.2 million. Net profit after minorities deteriorated by 11.3% (currency-adjusted: -18.7%) from EUR 7.8 million to EUR 6.9 million. Return on equity stood at 7.0%.

Croatia

Net interest income in the Croatian retail and SME business increased from EUR 50.7 million in the first quarter of 2009 to EUR 56.1 million (+10.6%, or currency-adjusted +8.8%). This was due to improved interest income in the SME segment as well as to the inclusion of Erste Bank Montenegro, which contributed EUR 3.0 million to net interest income in 2010 (Erste Bank Montenegro was included from the second quarter of 2009). Net commission income rose from EUR 16.8 million by 3.6% (currency-adjusted: +1.9%) to EUR 17.4 million in the first quarter of 2010. The net trading result improved from EUR 1.5 million in the previous year by EUR 0.4 million (+25.9%, or currency-adjusted +23.8%) to EUR 1.9 million.

Due to the inclusion of Erste Bank Montenegro, operating expenses rose by EUR 1.7 million, from EUR 32.9 million to EUR 34.6 million in the first quarter of 2010. Operating profit grew in the first quarter of 2010 by 12.9% (currency-adjusted: +11.0%), from EUR 36.2 million to EUR 40.8 million. At the same time, the cost/income ratio improved from 47.7% in the first quarter of 2009 to 45.9%. An increase in risk provisions from EUR 9.0 million in the first quarter of 2009 by EUR 16.3 million

to EUR 25.3 million was due to generally higher risk provisioning requirements resulting from worsened market conditions that affected corporate customers and the real estate segment in particular. Net profit after minorities declined from EUR 14.1 million in the first quarter of 2009 by EUR 8.2 million to EUR 5.9 million (-57.8%, or currency-adjusted -58.5%). Return on equity stood at 14.0%, down from 28.8% in the first quarter 2009.

Serbia

Net interest income at Erste Bank Serbia fell from EUR 7.7 million in the first quarter of 2009 to EUR 6.1 million (-21.2%, or currency-adjusted -16.9%). Due to the worsened market situation, risk costs were up by EUR 0.8 million, from EUR 1.4 million in the first quarter of 2009 to EUR 2.2 million this year. At EUR 2.3 million, net commission income declined by 3.7% (currencyadjusted: +1.5%) compared to EUR 2.4 million in the first quarter of 2009 due to lower payment transfer commissions. Operating expenses fell by EUR 0.3 million (-4.1%, or currency-adjusted +1.1%) compared with the previous year to EUR 7.5 million. The cost/income ratio stood at 85.3%. The operating result decreased from EUR 3.1 million in the first quarter of 2009 by EUR 1.8 million to EUR 1.3 million this year. A EUR 0.7 million improvement in the other result from last year's EUR -0.3 million to EUR 0.4 million was due to the release of provisions, which were no longer required, in the first quarter of 2010. Net profit after minorities declined by EUR 1.2 million compared with the previous year to EUR -0.3 million.

Ukraine

Due to falling lending volumes, net interest income at Erste Bank Ukraine declined by EUR 0.8 million (-9.8%, or currencyadjusted -6.1%) compared with the first quarter of 2009, from EUR 8.3 million to EUR 7.5 million. Net commission income improved due to higher payment transfer fees from EUR 0.1 million in the first quarter of 2009 to EUR 0.3 million. The net trading result fell to EUR 2.2 million versus EUR 2.7 million in the first quarter of 2009. While operating expenses grew by EUR 0.7 million from EUR 10.3 million to EUR 11.0 million in the first quarter of 2010, the EUR 0.8 million operating result worsened by EUR 1.7 million to EUR -0.9 million. Risk costs declined by a significant EUR 9.2 million from EUR 14.6 million in the first quarter of 2009 to EUR 5.4 million this year, mainly as a result of substantial write-downs in 2009 and the fact that nearly no new business was generated. Accordingly, the net result after minorities improved by EUR 7.0 million (+51.2%, or currency-adjusted: +49.3%) from EUR -13.6 million in 2009 to EUR -6.6 million.

Group Corporate & Investment Banking (GCIB)

The Group Corporate & Investment Banking segment includes large corporates, the real estate business of Erste Group with large corporate customers, Equity Capital Markets, and international business (not including treasury activities). This segment also includes the leasing subsidiary Immorent. An increase in net interest income from EUR 138.7 million in the first quarter of 2009 by EUR 8.9 million, or 6.4%, to EUR 147.6 million this year was achieved above all by maintaining a consistent pricing policy and selectively taking on new lending business. At EUR 37.6 million, net commission income remained stable compared to the 2009 level of EUR 37.7 million. This is true, too, of general administrative expenses, which, at EUR 43.5 million, were only 2.0% higher in the first quarter of 2010 than the EUR 42.7 million in 2009. As a result, operating profit rose by 9.0%, from EUR 133.4 million in 2009 to EUR 145.4 million. Compared to EUR 82.4 million in the first quarter of 2009, risk provisions were almost unchanged at EUR 79.6 million, reflecting the continued difficult market environment. Net profit after minorities rose by 39.2%, from EUR 34.6 million to EUR 48.2 million. A EUR 7.6 million increase in the other result, from EUR -4.0 million in the previous year to EUR 3.6 million, reflected positive revaluations in the AfS portfolio. The cost/income ratio improved from 24.2% in the previous year to 23.0%, and return on equity stood at 9.2%.

Group Markets

The Group Markets segment combines the divisionalised business units Group Treasury and Capital Markets (except Equity Capital Markets) and, in addition to the treasury activities of Erste Bank Group AG, of the CEE subsidiaries, of the foreign branches in Hong Kong and New York, and of the investment banking subsidiaries, it also includes the results of Erste Asset Management (formerly Sparinvest KAG).

The operating result in the Group Markets segment decreased from EUR 167.7 million in the first quarter of 2009 to EUR 115.0 million. The crucial factor behind this trend was above all the money market result, which worsened as a consequence of interest rate developments. At EUR 31.4 million, net interest income was EUR 27.0 million, or 46.2%, below the previous year's EUR 58.4 million. A rise in net commission income from EUR 27.9 million in the first quarter of 2009 by EUR 15.1 million, or 54.3%, to EUR 43.0 million in 2010 was due to good sales results in the core business and a notably positive

development in the asset management business. Operating expenses increased by 23.5%, from EUR 45.8 million in the first quarter of 2009 to EUR 56.5 million. That was mainly due to the inclusion of additional companies into the Asset Management division. The cost/income ratio deteriorated from 21.4% to 33.0%. Net profit after minorities declined by EUR 35.5 million, or 31.4%, from EUR 124.6 million in the previous year to EUR 89.1 million. Return on equity equalled 108.8% versus 150.9% in the first quarter of 2009.

Corporate Center

The Corporate Center segment includes results from companies that cannot be assigned directly to a specific business segment, profit consolidation between the segments, linear amortisation of customer relationships (mainly for BCR, Erste Card Club and Ringturm KAG), as well as one-off effects which cannot be assigned to a specific business segment without distorting comparability.

In addition, the asset/liability management of Erste Group Bank AG (Holding) is also attributed to this segment. The results of local asset/liability management units continue to be allocated to the respective individual segments.

An improvement in net interest income was achieved through positive contributions from asset/liability management and higher investment income (particularly on the participation capital issued in the first half of 2009 and on the equity raised in November 2009). The development in net commission income and in general administrative expenses was essentially due to profit consolidation from banking support operations. A significant improvement in the net trading result was driven mainly by positive valuation results from the trading book.

The other result included the required linear amortisation of customer relationships for BCR, Erste Card Club and Ringturm KAG totalling EUR 17.5 million, as well as write-downs on IT projects in the amount of EUR 10 million.

E. RISK REPORT *

LOAN BOOK BY REPORTING SEGMENT OF ERSTE GROUP

| | Low | risk | Mgmt at | tention | Substa | ndard | Non-per | orming | Total lo | an book | Risk pro | visions | NPL co | verage | NPL | ratio |
|------------------|--------|--------|---------|---------|--------|--------|---------|--------|----------|---------|----------|---------|---------|---------|--------|--------|
| in EUR million | Mar 10 | Dec 09 | Mar 10 | Dec 09 | Mar 10 | Dec 09 | Mar 10 | Dec 09 | Mar 10 | Dec 09 | Mar 10 | Dec 09 | Mar 10 | Dec 09 | Mar 10 | Dec 09 |
| Retail & SME | 78,296 | 77,484 | 18,436 | 18,512 | 5,282 | 5,018 | 7,953 | 7,570 | 109,967 | 108,584 | 4,749 | 4,417 | 59.7% | 58.3% | 7.2% | 7.0% |
| Austria | 47,276 | 46,429 | 9,726 | 10,115 | 1,613 | 1,504 | 3,908 | 3,943 | 62,522 | 61,990 | 2,201 | 2,160 | 56.3% | 54.8% | 6.3% | 6.4% |
| EB Oesterreich | 21,938 | 21,447 | 2,837 | 3,083 | 377 | 371 | 1,252 | 1,237 | 26,404 | 26,137 | 716 | 688 | 57.2% | 55.6% | 4.7% | 4.7% |
| Savings Banks | 25,338 | 24,982 | 6,889 | 7,032 | 1,236 | 1,133 | 2,655 | 2,706 | 36,118 | 35,853 | 1,485 | 1,472 | 55.9% | 54.4% | 7.4% | 7.5% |
| CEE | 31,021 | 31,056 | 8,710 | 8,397 | 3,669 | 3,514 | 4,045 | 3,627 | 47,445 | 46,594 | 2,549 | 2,256 | 63.0% | 62.2% | 8.5% | 7.8% |
| Czech | | | | | | | | | | | | | | | | |
| Republic | 12,854 | 12,546 | 2,900 | 2,751 | 687 | 658 | 880 | 766 | 17,321 | 16,721 | 607 | 507 | 69.0% | 66.2% | 5.1% | 4.6% |
| Romania | 5,724 | 5,761 | 2,260 | 2,235 | 1,822 | 1,728 | 1,579 | 1,466 | 11,385 | 11,190 | 896 | 832 | 56.7% | 56.8% | 13.9% | 13.1% |
| Slovakia | 4,125 | 4,214 | 669 | 775 | 291 | 258 | 431 | 423 | 5,517 | 5,670 | 332 | 310 | 77.1% | 73.2% | 7.8% | 7.5% |
| Hungary | 4,966 | 5,316 | 1,350 | 986 | 507 | 448 | 619 | 552 | 7,442 | 7,301 | 308 | 255 | 49.8% | 46.2% | 8.3% | 7.6% |
| Croatia | 2,910 | 2,889 | 1,235 | 1,255 | 227 | 252 | 346 | 289 | 4,719 | 4,684 | 245 | 228 | 70.7% | 79.0% | 7.3% | 6.2% |
| Serbia | 330 | 237 | 124 | 234 | 18 | 6 | 45 | 41 | 517 | 518 | 44 | 42 | 99.0% | 102.1% | 8.7% | 8.0% |
| Ukraine | 110 | 92 | 172 | 161 | 117 | 167 | 145 | 89 | 545 | 509 | 116 | 81 | 79.9% | 91.3% | 26.6% | 17.5% |
| GCIB | 12,868 | 12,977 | 4,419 | 4,284 | 1,332 | 1,280 | 994 | 918 | 19,613 | 19,458 | 532 | 394 | 53.5% | 42.9% | 5.1% | 4.7% |
| Group Markets | 250 | 224 | 4 | 4 | 0 | 32 | 0 | 0 | 254 | 260 | 0 | 0 | >100.0% | >100.0% | 0.0% | 0.0% |
| Corporate Center | 253 | 632 | 100 | 143 | 5 | 6 | 62 | 50 | 420 | 831 | 35 | 70 | 56.9% | >100.0% | 14.7% | 6.0% |
| Total group | 91,668 | 91,317 | 22,959 | 22,944 | 6,619 | 6,335 | 9,008 | 8,537 | 130,255 | 129,134 | 5,317 | 4,880 | 59.0% | 57.2% | 6.9% | 6.6% |

*) Key definitions

Low risk: The borrower demonstrates a strong repayment capacity. New business is generally with clients in this risk class.

Management attention: The borrower's financial situation is in effect good, but his repayment ability may be negatively affected by unfavourable economic conditions. New business with clients in this risk class requires adequate structuring (securing) of the credit risks.

Substandard: The borrower is vulnerable to negative financial and economic impacts; such loans are managed in specialised risk management departments.

Non-performing: One or more of the default criteria under Basel II are met: full repayment unlikely, interest or principal payments on a material exposure more than 90 days past due, restructuring resulting in a loss to the lender, realisation of a loan loss, or opening of bankruptcy proceedings.

NPL ratio: non-performing loans as a percentage of customer loans outstanding (total loan book).

NPL coverage ratio: risk provisions as a percentage of non-performing loans.

LOAN BOOK BY COUNTRY OF ORIGINATION OF ERSTE GROUP

| | Low | risk | Mgmt at | tention | Substa | ndard | Non-per | forming | | Total loa | an book | |
|--------------------------------|--------|--------|---------|---------|--------|--------|---------|---------|----------|-----------|----------|--------|
| in EUR million | Mar 10 | Dec 09 | Mar 10 | Dec 09 | Mar 10 | Dec 09 | Mar 10 | Dec 09 | Mar | 10 | Dec | 09 |
| | | | | | | | | | Share of | ftotal | Share of | total |
| Core market | 84,715 | 85,141 | 21,019 | 20,937 | 6,244 | 5,910 | 8,266 | 7,809 | 120,245 | 92.3% | 119,796 | 92.8% |
| Austria | 48,031 | 47,819 | 8,857 | 9,209 | 1,531 | 1,428 | 3,531 | 3,556 | 61,951 | 47.6% | 62,011 | 48.0% |
| Croatia | 4,172 | 4,303 | 1,878 | 1,926 | 289 | 296 | 423 | 353 | 6,762 | 5.2% | 6,879 | 5.3% |
| Romania | 6,328 | 6,452 | 3,062 | 3,014 | 2,072 | 1,969 | 1,720 | 1,598 | 13,182 | 10.1% | 13,033 | 10.1% |
| Serbia | 362 | 283 | 204 | 316 | 19 | 7 | 61 | 59 | 646 | 0.5% | 665 | 0.5% |
| Slovakia | 4,779 | 4,908 | 950 | 1,009 | 349 | 304 | 474 | 451 | 6,552 | 5.0% | 6,673 | 5.2% |
| Slovenia | 1,267 | 1,325 | 214 | 185 | 110 | 116 | 160 | 163 | 1,751 | 1.3% | 1,789 | 1.4% |
| Czech Republic | 14,132 | 13,917 | 3,632 | 3,482 | 1,171 | 1,080 | 1,002 | 880 | 19,937 | 15.3% | 19,359 | 15.0% |
| Hungary | 5,497 | 6,007 | 1,722 | 1,298 | 558 | 519 | 726 | 636 | 8,503 | 6.5% | 8,460 | 6.6% |
| Ukraine | 148 | 127 | 500 | 498 | 145 | 191 | 170 | 112 | 962 | 0.7% | 928 | 0.7% |
| Other EU | 4,313 | 3,849 | 1,183 | 1,310 | 235 | 221 | 426 | 423 | 6,156 | 4.7% | 5,803 | 4.5% |
| Other industrialised countries | 1,619 | 1,441 | 330 | 317 | 78 | 118 | 166 | 168 | 2,194 | 1.7% | 2,044 | 1.6% |
| Emerging markets | 1,022 | 886 | 427 | 381 | 62 | 87 | 150 | 137 | 1,660 | 1.3% | 1,491 | 1.2% |
| Southeastern Europe / CIS | 755 | 682 | 243 | 226 | 13 | 70 | 131 | 119 | 1,143 | 0.9% | 1,098 | 0.8% |
| Asia | 135 | 91 | 49 | 21 | 42 | 5 | 7 | 6 | 233 | 0.2% | 123 | 0.1% |
| Latin America | 90 | 84 | 51 | 46 | 6 | 6 | 9 | 8 | 156 | 0.1% | 144 | 0.1% |
| Middle East / Africa | 41 | 29 | 83 | 88 | 0 | 5 | 4 | 4 | 128 | 0.1% | 126 | 0.1% |
| Total | 91,668 | 91,317 | 22,959 | 22,944 | 6,619 | 6,335 | 9,008 | 8,537 | 130,255 | 100.0% | 129,134 | 100.0% |
| Share of total | 70.4% | 70.7% | 17.6% | 17.8% | 5.1% | 4.9% | 6.9% | 6.6% | 100.0% | | 100.0% | |
| Risk provisions | | | | | | | | | 5,317 | | 4,880 | |

LOAN BOOK BY INDUSTRY SECTOR OF ERSTE GROUP

| | Low | risk | Mgmt at | tention | Substa | ndard | Non-per | forming | | Total lo | an book | |
|----------------------------------|--------|--------|---------|---------|--------|--------|---------|---------|---------|----------|----------|---------|
| in EUR million | Mar 10 | Dec 09 | Mar 10 | Dec 09 | Mar 10 | Dec 09 | Mar 10 | Dec 09 | Mar | 10 | Dec | 09 |
| | | | | | | | | | Share o | f total | Share of | f total |
| Agriculture and forestry | 1,030 | 1,040 | 578 | 596 | 170 | 142 | 170 | 155 | 1,947 | 1.5% | 1,932 | 1.5% |
| Mining | 447 | 381 | 95 | 72 | 11 | 11 | 91 | 94 | 643 | 0.5% | 558 | 0.4% |
| Manufacturing | 5,364 | 5,565 | 3,405 | 3,271 | 1,069 | 1,089 | 1,139 | 1,019 | 10,977 | 8.4% | 10,944 | 8.5% |
| Energy and water supply | 1,893 | 1,749 | 483 | 535 | 75 | 72 | 116 | 115 | 2,567 | 2.0% | 2,470 | 1.9% |
| Construction | 3,494 | 3,436 | 1,538 | 1,566 | 653 | 543 | 609 | 566 | 6,294 | 4.8% | 6,111 | 4.7% |
| Development of building projects | 1,257 | 1,222 | 488 | 495 | 288 | 248 | 129 | 120 | 2,161 | 1.7% | 2,085 | 1.6% |
| Trade | 5,244 | 5,284 | 2,496 | 2,468 | 560 | 608 | 1,028 | 963 | 9,328 | 7.2% | 9,322 | 7.2% |
| Transport and communication | 2,373 | 2,510 | 1,097 | 977 | 326 | 284 | 412 | 365 | 4,208 | 3.2% | 4,137 | 3.2% |
| Hotels and restaurants | 1,851 | 1,870 | 1,549 | 1,547 | 280 | 273 | 559 | 575 | 4,239 | 3.3% | 4,265 | 3.3% |
| Financial and insurance services | 5,872 | 6,065 | 916 | 774 | 237 | 238 | 343 | 331 | 7,368 | 5.7% | 7,408 | 5.7% |
| Holding companies | 3,388 | 3,486 | 437 | 367 | 138 | 131 | 184 | 182 | 4,148 | 3.2% | 4,165 | 3.2% |
| Real estate and housing | 13,783 | 13,952 | 3,432 | 3,792 | 908 | 875 | 818 | 774 | 18,941 | 14.5% | 19,392 | 15.0% |
| Services | 3,245 | 3,362 | 1,086 | 1,117 | 244 | 223 | 545 | 497 | 5,121 | 3.9% | 5,200 | 4.0% |
| Public administration | 5,995 | 5,548 | 314 | 335 | 14 | 14 | 6 | 4 | 6,329 | 4.9% | 5,900 | 4.6% |
| Education, health and art | 1,649 | 1,700 | 461 | 429 | 68 | 59 | 105 | 104 | 2,282 | 1.8% | 2,292 | 1.8% |
| Private households | 39,316 | 38,530 | 5,459 | 5,401 | 1,965 | 1,866 | 3,046 | 2,942 | 49,786 | 38.2% | 48,739 | 37.7% |
| Other | 112 | 324 | 51 | 66 | 40 | 40 | 22 | 34 | 225 | 0.2% | 463 | 0.4% |
| Total | 91,668 | 91,317 | 22,959 | 22,944 | 6,619 | 6,335 | 9,008 | 8,537 | 130,255 | 100.0% | 129,134 | 100.0% |
| Share of total | 70.4% | 70.7% | 17.6% | 17.8% | 5.1% | 4.9% | 6.9% | 6.6% | 100.0% | | 100.0% | |
| Risk provisions | | | | | | | | | 5,317 | | 4,880 | |

LOAN BOOK BY CUSTOMER SEGMENT, RISK CATEGORY AND CURRENCY OF ERSTE GROUP

| in EUR million | Jun 09 | Sep 09 | Dec 09 | Mar 10 |
|---------------------------------|---------|---------|---------|---------|
| Customer segment split | | | | |
| Retail - Priavte individuals | 46,972 | 47,840 | 48,045 | 49,064 |
| Retail - Micros | 13,654 | 13,814 | 13,402 | 13,471 |
| Large Corporates | 61,412 | 61,606 | 61,011 | 60,744 |
| Public sector | 6,072 | 6,694 | 6,675 | 6,975 |
| Total | 128,110 | 129,954 | 129,134 | 130,255 |
| Asset quality overview | | | | |
| Low risk | 91,158 | 92,407 | 91,317 | 91,668 |
| Mgmt attention | 23,745 | 22,945 | 22,944 | 22,959 |
| Substandard | 5,605 | 6,468 | 6,335 | 6,619 |
| Non-performing | 7,603 | 8,134 | 8,537 | 9,008 |
| Total | 128,110 | 129,954 | 129,134 | 130,255 |
| Currency overview | | | | |
| CEE-LCY | 25,518 | 26,090 | 24,847 | 25,648 |
| CHF | 16,036 | 15,861 | 15,790 | 16,100 |
| EUR | 80,585 | 82,400 | 82,806 | 82,439 |
| USD | 3,931 | 3,542 | 3,473 | 3,677 |
| Other | 2,040 | 2,061 | 2,217 | 2,390 |
| Total | 128,110 | 129,954 | 129,134 | 130,255 |
| Key asset quality ratios | | | | |
| NPL ratio | 5.9% | 6.3% | 6.6% | 6.9% |
| NPL coverage (excl. collateral) | 55.2% | 56.7% | 57.2% | 59.0% |
| | | | | |

F. CHANGES IN TOTAL QUALIFYING CAPITAL

| in EUR million | Mar 10 | Dec 09 |
|--|--------|--------|
| Subscribed capital | 2,520 | 2,520 |
| Share capital | 756 | 756 |
| Participation capital | 1,764 | 1,764 |
| Reserves | 8,240 | 8,240 |
| Deduction of Erste Group Bank shares held within the group | -568 | -622 |
| Consolidation difference | -2,347 | -2,467 |
| Non-controlling interests (excluding hybrid tier-1 capital pursuant to section 24 (2) 5 and 6 Banking Act) | 3,346 | 3,330 |
| Hybrid tier-1 capital pursuant to section 24 (2) 5 and 6 Banking Act | 1,185 | 1,174 |
| Intangible assets | -478 | -498 |
| Tier-1 capital before regulatory deductions pursuant to section 23 (13) 3 and 4 (excl. 4a) | 11,898 | 11,677 |
| Eligible subordinated liabilities | 4,114 | 4,159 |
| Revaluation reserve | 173 | 167 |
| Excess risk provisions | 0 | 0 |
| Qualifying supplementary capital (Tier-2) | 4,287 | 4,326 |
| Short-term subordinated capital (Tier- 3) | 399 | 406 |
| Total qualifying capital | 16,584 | 16,409 |
| Deductions pursuant to section 23 (13) 3 and 4 (excl. 4a) Banking Act - 50% from tier-1 capital and | | |
| 50% from tier-2 capital | -492 | -454 |
| Deductions pursuant to section 23 (13) 4a Banking Act – 100% from tier-2 capital | -185 | -183 |
| Total eligible qualifying capital | 15,907 | 15,772 |
| Capital requirement | 9,906 | 9,911 |
| Surplus capital | 6,001 | 5,861 |
| Cover ratio (in %) | 161.6 | 159.1 |
| Tier-1 capital (after regulatory deductions) | 11,652 | 11,450 |
| Core tier-1 capital (after regulatory deductions) ⁽¹⁾ | 10,467 | 10,276 |
| Tier-1 ratio – credit risk (in %) ⁽²⁾ | 11.0 | 10.8 |
| Core tier-1 ratio – total risk (in %) ⁽³⁾ | 8.5 | 8.3 |
| Tier-1 ratio – total risk (in %) ⁽⁴⁾ | 9.4 | 9.2 |
| Solvency ratio (in %) ⁽⁵⁾ | 12.8 | 12.7 |

⁽¹⁾ Core tier-1 capital (after regulatory deductions) is tier-1 capital (excluding hybrid capital pursuant to section 24 (2) 5 and 6 Banking Act) after regulatory deductions.

(2) Tier-1 ratio - credit risk is the ratio of tier-1 capital (including hybrid capital pursuant to section 24 (2) 5 and 6 Banking Act) after regulatory deductions, to the risk weighted assets pursuant to section 22 (2) Banking Act.

(3) Core tier-1 ratio – total risk is the ratio of core tier-1 capital (excluding hybrid capital pursuant to section 24 (2) 5 and 6 Banking Act) after regulatory deductions, to the calculation base for the capital requirement pursuant to section 22 (1) Banking Act. (4) Tier-1 ratio – total risk is the ratio of tier-1 capital (including hybrid capital pursuant to section 24 (2) 5 and 6 Banking Act) after regulatory deductions, to the calculation base for the capital requirement pursuant to section 22 (1) Banking Act.

(5) Solvency ratio is the ratio of the sum of tier-1, tier-2 and tier-3 capital, after regulatory deductions to the calculation base for the capital requirement pursuant to section 22 (1) Banking Act.

The risk-weighted basis pursuant to section 22 (1) of the Banking Act and the resulting capital requirement are as follows:

| in EUR million | Calculation base/total risk ⁽¹⁾ | Capital requirement (2) | Calculation base/total risk ⁽¹⁾ | Capital requirement ⁽ 2) |
|--|--|-------------------------------|--|---|
| Risk pursuant to section 22 (1) 1 Banking Act ⁽³⁾ | 105,944 | 8,476 | 106,383 | 8,511 |
| a) standardised approach | 28,597 | 2,288 | 29,940 | 2,395 |
| b) Internal ratings based approach | 77,347 | 6,188 | 76,443 | 6,115 |
| Risk pursuant to section 22 (1) 2 Banking Act ⁽⁴⁾ | 4,930 | 394 | 5,048 | 404 |
| Risk pursuant to section 22 (1) 3 Banking Act ⁽⁵⁾ | 63 | 5 | 22 | 2 |
| Risk pursuant to section 22 (1) 4 Banking Act ⁽⁶⁾ | 12,892 | 1,031 | 12,438 | 995 |
| Total | 123,829 | 9,906 | 123,891 | 9,911 |

(1) Internal calculation base used for calculation of the tier-1 ratio, core tier-1 ratio and the solvency ratio (capital requirement multiplied by 12.5).

(2) Capital requirement pursuant to the Banking Act.

(3) Risk weighted assets - credit risk.

(4) Market risk (trading book).

(5) Commodities risk and foreign exchange-risk, including the risk arising from gold positions, each for positions outside the trading book.

(6) Operational risk.

QUARTERLY STATEMENT OF COMPREHENSIVE INCOME

Income statement

| in EUR million | Q1 10 | Q1 09 | Change |
|--|---------|----------|--------|
| Interest and similar income | 2,178.7 | 2,964.8 | -26.5% |
| Interest and similar expenses | -861.3 | -1,744.0 | -50.6% |
| Income from associates accounted for at equity | 6.2 | 5.2 | 19.2% |
| Net interest income | 1,323.6 | 1,226.0 | 8.0% |
| Risk provisions for loans and advances | -531.2 | -370.2 | 43.5% |
| Fee and commission income | 579.0 | 542.6 | 6.7% |
| Fee and commission expenses | -107.5 | -98.0 | 9.7% |
| Net fee and commission income | 471.5 | 444.6 | 6.1% |
| Net trading result | 141.2 | 143.8 | -1.8% |
| General administrative expenses | -953.1 | -975.9 | -2.3% |
| Other operating result | -67.7 | -39.9 | 69.7% |
| Result from financial assets - FV | 13.0 | -44.1 | na |
| Result from financial assets - AfS | 0.1 | -10.8 | na |
| Result from financial assets - HtM | 4.7 | -0.1 | na |
| Pre-tax profit from continuing operations | 402.1 | 373.4 | 7.7% |
| Taxes on income | -92.5 | -84.0 | 10.1% |
| Post-tax profit from continuing operations | 309.6 | 289.4 | 7.0% |
| Post-tax profit from discontinuing operations | 0.0 | 0.0 | na |
| Net profit for the period | 309.6 | 289.4 | 7.0% |
| attributable to | | | |
| non-controlling interests | 54.4 | 57.3 | -5.1% |
| owners of the parent | 255.2 | 232.1 | 10.0% |

Statement of comprehensive income

| in EUR million | 1-3 10 | 1-3 09 | Change |
|---|--------|--------|---------|
| Net profit for the period | 309.6 | 289.4 | 7.0% |
| Available for sale - reserve (including currency translation) | 218.1 | -131.3 | na |
| Cash flow hedge - reserve (including currency translation) | -3.9 | 28.3 | na |
| Actuarial gains and losses | 0.0 | 0.0 | na |
| Currency translation | 256.4 | -369.1 | na |
| Deferred taxes on items recognised directly in equity | -62.9 | 19.2 | na |
| Other comprehensive income – total | 407.7 | -452.9 | na |
| Total comprehensive income | 717.3 | -163.5 | na |
| attributable to | | | |
| non-controlling interests | 159.3 | 6.1 | >100.0% |
| owners of the parent | 558.0 | -169.6 | na |

Quarterly Financial Data

INCOME STATEMENT OF ERSTE GROUP

| in EUR million | Q1 09 | Q2 09 | Q3 09 | Q4 09 | Q1 10 |
|---|---------|---------|---------|---------|---------|
| Net interest income | 1,226.0 | 1,279.3 | 1,335.6 | 1,380.0 | 1,323.6 |
| Risk provisions for loans and advances | -370.2 | -521.9 | -557.1 | -607.4 | -531.2 |
| Net fee and commission income | 444.6 | 443.6 | 425.1 | 459.5 | 471.5 |
| Net trading result | 143.8 | 199.3 | 159.9 | 82.1 | 141.2 |
| General administrative expenses | -975.9 | -984.3 | -920.1 | -927.1 | -953.1 |
| Other operating result | -39.9 | -47.6 | -114.3 | -154.0 | -67.7 |
| Result from financial assets - FV | -44.1 | 32.0 | 68.5 | 56.8 | 13.0 |
| Result from financial assets - AfS | -10.8 | -7.9 | -87.7 | -97.7 | 0.1 |
| Result from financial assets - HtM | -0.1 | -0.8 | 2.9 | -8.8 | 4.7 |
| Pre-tax profit from continuing operations | 373.4 | 391.7 | 312.8 | 183.4 | 402.1 |
| Taxes on income | -84.0 | -107.3 | -78.3 | -15.1 | -92.5 |
| Post-tax profit from discontinuing operations | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Net profit for the period | 289.4 | 284.4 | 234.5 | 168.3 | 309.6 |
| attributable to | | | | | |
| non-controlling interests | 57.3 | 24.4 | 6.5 | -15.0 | 54.4 |
| owners of the parent | 232.1 | 260.0 | 228.0 | 183.3 | 255.2 |
| | | | | | |

BALANCE SHEET OF ERSTE GROUP

| Mar 09 | Jun 09 | Sep 09 | Dec 09 | Mar 10 |
|---------|---|--|---|---|
| 12,088 | 13,800 | 13,938 | 13,140 | 16,123 |
| 126,337 | 128,110 | 129,954 | 129,134 | 130,255 |
| -4,008 | -4,311 | -4,713 | -4,954 | -5,390 |
| 42,775 | 43,275 | 42,491 | 42,884 | 44,695 |
| 21,879 | 23,293 | 21,883 | 21,506 | 22,304 |
| 199,071 | 204,167 | 203,553 | 201,710 | 207,987 |
| 30,747 | 29,776 | 26,920 | 26,295 | 25,605 |
| 108,707 | 113,489 | 113,317 | 112,042 | 115,595 |
| 30,951 | 30,130 | 30,431 | 29,612 | 30,596 |
| 10,536 | 11,338 | 12,618 | 11,490 | 13,124 |
| 6,070 | 6,141 | 6,184 | 6,148 | 6,191 |
| 12,060 | 13,293 | 14,083 | 16,123 | 16,876 |
| | | | | |
| 3,165 | 3,195 | 3,416 | 3,414 | 3,560 |
| 8,895 | 10,098 | 10,667 | 12,709 | 13,316 |
| 199,071 | 204,167 | 203,553 | 201,710 | 207,987 |
| | 12,088 126,337 -4,008 42,775 21,879 199,071 30,747 108,707 30,951 10,536 6,070 12,060 3,165 8,895 | 12,088 13,800 126,337 128,110 -4,008 -4,311 42,775 43,275 21,879 23,293 199,071 204,167 30,747 29,776 108,707 113,489 30,951 30,130 10,536 11,338 6,070 6,141 12,060 13,293 3,165 3,195 8,895 10,098 | 12,088 13,800 13,938 126,337 128,110 129,954 -4,008 -4,311 -4,713 42,775 43,275 42,491 21,879 23,293 21,883 199,071 204,167 203,553 30,747 29,776 26,920 108,707 113,489 113,317 30,951 30,130 30,431 10,536 11,338 12,618 6,070 6,141 6,184 12,060 13,293 14,083 3,165 3,195 3,416 8,895 10,098 10,667 | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$ |

SHAREHOLDER EVENTS

| 12 May 2010 | Annual general meeting |
|-----------------|--|
| 14 May 2010 | Record date for dividend payment |
| 17 May 2010 | Ex-dividend day |
| 19 May 2010 | Dividend payment day |
| 28 May 2010 | Dividend payment day – Participation Capital |
| 30 July 2010 | H1 2010 results |
| 29 October 2010 | Q3 2010 results |

GROUP INVESTOR RELATIONS

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TICKER SYMBOLS

| Reuters: | ERST.VI |
|-------------|--------------|
| Bloomberg: | EBS AV |
| Datastream: | 0:ERS |
| ISIN: | AT0000652011 |