# > Erste Bank

- continuing the profit growth
  - > Full Year 2004 (Preliminary) Results
  - > Teleconference Vienna, 14 March 2005
  - Andreas Treichl, CEO Reinhard Ortner, CFO Gabriele Werzer, IR



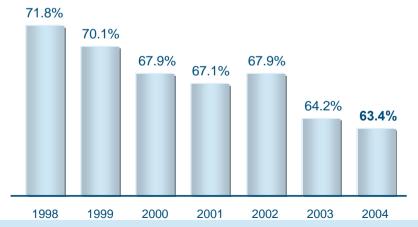
# > Presentation topics

- 1. FY 2004 Financial Highlights
- 2. FY 2004 (Preliminary) Financial Statements
- 3. Divisional Information
- 4. Asset quality
- 5. Outlook and Targets
- 6. Appendix

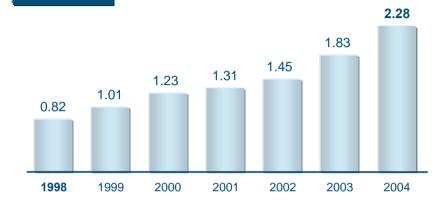
# > FY 2004 – Financial highlights

- » Net Profit + 54.1% to EUR 544.5m
- Total Assets + 8.6% to EUR 139.7bn
- » Tier 1 Ratio at 6.7%
- » Cost/Income Ratio 63.4%
- » ROE 18.0%
- » Proposed dividend for the year 2004: EUR 0.5 per share (+33.3%)

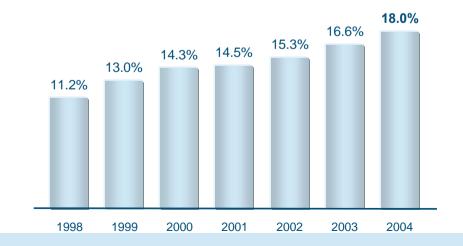
## **Cost-Income Ratio**



## Cash EPS



## Cash ROE



YE 2004 (Preliminary) Results Teleconference 14 March 2005

# > FY 2004 - Operating performance per segment

# Strong operating performance in CE despite 2003 one-off at SLSP

EUR m	YE 2004	YE 2003	% Change
Austria	861.1	810.4	6.3
Savings banks	385.5	371.6	3.7
Retail & Mortgage	198.6	175.4	13.2
Retail Branches	82.7	70.4	17.4
SME	18.2	14.6	24.7
Own savings banks	45.7	37.6	21.4
Mortgage business	26.4	30.4	(12.9)
Large Corporates	129.3	121.1	6.8
Trading & Investment Banking	147.8	142.3	3.9
CE	567.9	489.3	16.1
CS	326.1	287.4	13.5
SLSP <sup>1</sup>	110.2	139.9	(21.2)
EB Hungary	82.3	29.7	> 100.0
EB Croatia	49.4	32.4	52.5
Int'l Business	141.5	134.0	5.6
Corporate Center	(75.6)	(63.5)	(19.0)
Total EB Group	1,495.0	1,370.2	9.1

<sup>1</sup> Including a EUR 36m equity revaluation gain of PSS (building society) in 2003

# > Key figures of EB subsidiaries in Central Europe

# Preliminary 2004 Results (IFRS) as reported by local entities

	ČESKÁ 🖶 SPOŘITELNA				2 NK	EF Croa	STE!	3				
EB stake		97.97%		1	00.00%			99.90%			61.95%	
	2004	2003	+/-%	2004	2003	+/-%	2004	2003	+/-%	2004	2003	+/-%
Net Profit (EUR m)	270.8	238.4	14%	80.9	68.1	19%	27.3	19.3	42%	38.6	30.4	27%
<b>ROE</b> (%)	23.8	23.7		20.1	19.2		11.7	8.2		17.6	15.6	
Cost / Income ratio (%)	58.0	60.1		56.6	51.9		62.9	78.6		48.9	62.4	
Employees	11,639	12,420	-6%	5,083	5,283	-4%	2,435	3,145	-23%	1,441	1,463	-2%
Balance Sheet Total (EURm)	19,052	18,187	5%	6,126	5,377	14%	4,760	4,066	17%	3,360	2,545	32%

- 1 EB increased its stake in SLSP to 100% in Jan 2005
- 2 YE 2003 Headcount and Balance Sheet already including Postabank
- 3 Final realignment of ownership structure in EBCR in Jan 2005,

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# > YE 04 Group Income Statement (IFRS)

# Core business growth underpins strong P&L

EUR m	YE 2004 <sup>1</sup>	<b>YE 2003</b> <sup>2</sup>	% Change
Net interest income	2,695.5	2,586.8	4.2
Risk provisions for loans and advances	(406.2)	(406.4)	(0.1)
Net commission income	1,141.1	996.6	14.5
Net trading result	216.5	214.6	0.9
General administrative expenses	(2,592.9)	(2,460.7)	5.4
Result from insurance business	34.8	32.9	5.7
Other operating result	(27.7)	(202.1)	(86.3)
Pre-tax profit	1,061.1	761.6	39.3
Taxes on income	(273.8)	(224.2)	22.1
Minority interests	(242.8)	(184.1)	31.9
Net profit after minority interests	544.5	353.3	54.1
Operating income	4,087.9	3,830.9	6.7
	1	(2,460.7)	5.4
Operating expenses	(2,592.9)		
Operating result	1,495.0	1,370.1	9.1
Cost / Income Ratio (%)	63.4	64.2	
ROE (%) <sup>2</sup>	18.0	13.7 <sup>2</sup>	

<sup>1</sup> Postabank included since 1 January 2004 2 Net profit and ROE as reported in 2003 (includes goodwill amortisation)

# > YE 04 EB Group Balance Sheet (IFRS)

# Assets - loans and advances show strong increase group-wide

EUR m	31.12.2004	31.12.2003	% Change
Cash and balances with central banks	2,723	2,549	6.8
Loans and advances to credit institutions	15,513	13,140	18.1
Loans and advances to customers	72,722	67,766	7.3
Risk provisions for loans and advances	(2,749)	(2,772)	(8.0)
Trading assets	4,628	5,259	(12.0)
Investments available for sale	9,141	7,379	23.9
Financial investments	28,867	26,454	9.1
Intangible assets	1,823	1,868	(2.4)
Tangible assets	1,723	1,814	(5.0)
Other assets	5,291	5,118	3.4
Total assets	139,682	128,575	8.6

# > YE 04 EB Group Balance Sheet (IFRS)

# **Liabilities – tier 1 ratio strengthens to 6.7%**

EUR m	31.12.2004	31.12.2003	% Change
Amounts owed to credit institutions	28,551	25,704	11.1
Amounts owed to customers	68,213	64,839	5.2
Debts evidenced by certificates	19,887	16,944	17.4
Provisions	7,328	6,366	15.1
Other liabilities	6,179	5,514	12.0
Subordinated capital	3,048	3,538	(13.8)
Minority interests	3,129	2,879	8.7
Equity	3,347	2,791	19.9
Total Liabilities	139,682	128,575	8.6
Tier 1 ratio (%)	6.7	6.3	
Solvency ratio (%)	10.7	10.7	

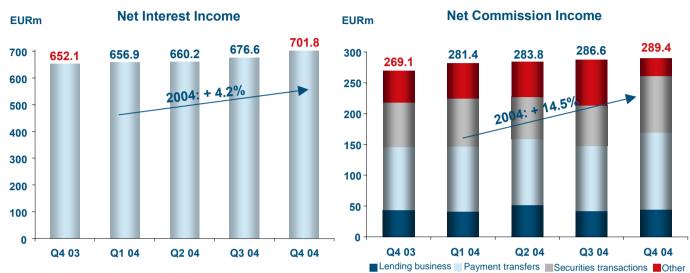
# > Group P&L – Quarterly development of key line items

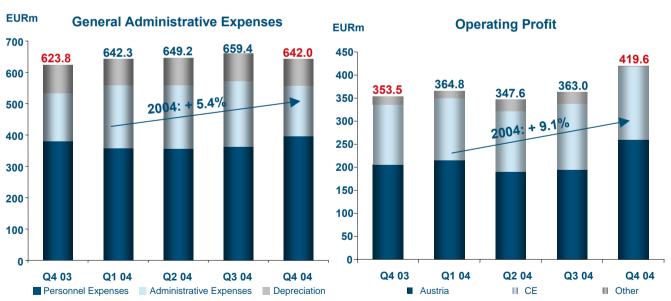
» NII up 4.2% Group NIM at 2.21%

NIM	YE 03	YE 04
AUT	1.9%	1.8%
CS	3.6%	3.7%
SLSP	4.4%	4.0%
EBH	4.2%	5.5%
EBC	4.2%	3.8%



- » Driven by 21.8% increase in securities commissions
- » Expenses up 5.4%
- » Excluding Postabank + 2.0%
- Tight cost management in Austria - expenses grow 0.2% yoy
  - » Personnel expenses down 0.6%





# > YE 04 Other operating result

## **Strong impact of one-off events**

- » Sale of non-life insurance in CZ in Q1 04 off-set by impairment of goodwill
- » Positive effects from revaluation of equity investments and AFS portfolio
  - » Mainly at CS and savings banks
- » Positive effect from termination of goodwill depreciation
- » Sale of Investkredit in Q4 04 largely off-set by provisions for:
  - » Pending legal claims
  - » Software write-off in Austria
  - » Provisions for revaluation of real estate and moveable asset projects (included in net other operating result)

#### **Development in 2004**

In EUR m	YE 2004	YE 2003	% chg
Amortisation of goodwill	0.0	(81.2)	(100.0)
Impairment of goodwill	(80.0)	0.0	n.a.
Payment to deposit insurance	(54.0)	(41.5)	30.1
Sale of non-life insurance in CZ	88.0	0.0	n.a.
Sale of Investkredit AG	67.2	0.0	n.a.
Other revaluation/disposal of equity investments and held to maturity portfolio	32.3	(10.4)	>100.0
Result from investments available for sale	60.9	9.6	>100.0
Provisions for legal claims and others	(44.5)	(19.7)	>(100.0)
Write-offs for software investments	(17.3)	(33.4)	(48.2)
Net other operating result	(80.3)	(25.5)	>(100.0)
Total	(27.7)	(202.1)	>(100.0)

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# > Preliminary 2004 Divisional Figures - Overview

	Aus	stria	CE Subs	idiaries	Int. Bus	siness	Corp. 0	Center	TOTAL EI	B GROUP
In EUR m	YE 04	YE 03	YE 04	YE 03	YE 04	YE 03	YE 04	YE 03	YE 04	YE 03
Net interest income	1,607.9	1,622.8	950.9	829.4	150.8	146.8	(14.1)	(12.1)	2,695.5	2,586.8
Risk provisions	(341.3)	(374.6)	(49.9)	(9.7)	(15.5)	(26.1)	0.6	3.9	(406.2)	(406.4)
Net commission income	722.1	680.2	404.3	345.3	22.5	21.1	(7.9)	(50.0)	1,141.1	996.6
Net trading result	117.6	137.1	101.4	71.2	1.7	0.1	(4.2)	6.2	216.5	214.6
General admin. expenses	(1,613.0)	(1,655.6)	(897.0)	(766.7)	(33.4)	(34.0)	(49.5)	(4.4)	(2,592.9)	(2,460.7)
Income from insurance business	26.4	25.9	8.4	10.2	0.0	0.0	0.0	(3.2)	34.8	32.9
Other operating results	(32.0)	(26.4)	(44.8)	(167.1)	(5.7)	(13.8)	54.8	5.2	(27.7)	(202.1)
Pre-tax profit	487.8	409.4	473.2	312.6	120.4	94.1	(20.3)	(54.5)	1,061.1	761.6
Taxes on income	(113.4)	(128.4)	(107.8)	(78.1)	(26.7)	(24.0)	(25.8)	6.3	(273.8)	(224.2)
Minority interests	(158.7)	(112.3)	(43.3)	(44.7)	0.0	0.0	(40.7)	(27.1)	(242.8)	(184.1)
Net profit after minority interests	215.7	168.7	322.1	189.7	93.6	70.1	(86.9)	(75.3)	544.5	353.3
Average risk-weighted assets	46,484.0	44,771.0	13,318.7	10,162.1	6,262.0	6,387.5	405.7	567.3	66,470.4	61,888.0
Average attributed equity	1,731.0	1,549.1	860.8	611.0	404.7	384.0	26.2	34.1	3,022.8	2,578.2
Cost/Income Ratio	65.2%	67.1%	61.2%	61.0%	19.1%	20.2%	-n.a.	n.a.	63.4%	64.2%
ROE on net profit after min. <sup>1</sup>	12.5%	10.9%	37.4%	31.1%	23.1%	18.3%	n.a.	n.a.	18.0%	13.7%
Thereof funding costs	(70.6)	(73.0)	(64.8)	(44.4)	0.0	0.0	(27.7)	(24.5)	(163.1)	(142.0)
Thereof goodwill <sup>2</sup>	(18.7)	(18.5)	(78.6)	(54.4)	0.0	0.0	(8.3)	(8.3)	(105.6)	(81.1)

<sup>1.</sup> ROE for YE 2003 as reported (including goodwill)

<sup>2.</sup> Goodwill for YE 2004 provided for information only

# > Preliminary 2004 Divisional Figures - Austria

	Savings	s banks	Retail & l	Real Est.	Large	Corp.	Trading	& Inv.B.	TOTAL A	USTRIA
In EUR m	YE 04	YE 03	YE 04	YE 03	YE 04	YE 03	YE 04	YE 03	YE 04	YE 03
Net interest income	849.6	841.3	516.1	521.8	139.9	147.7	102.4	112.1	1,607.9	1,622.8
Risk provisions	(184.5)	(198.1)	(118.9)	(132.4)	(37.9)	(44.1)	0.0	0.0	(341.3)	(374.6)
Net commission income	318.8	321.5	280.4	264.1	71.2	53.1	51.7	41.5	722.1	680.2
Net trading result	18.8	29.3	10.5	16.7	1.2	1.5	87.1	89.6	117.6	137.1
General admin. expenses	(801.7)	(820.5)	(634.8)	(653.0)	(83.0)	(81.2)	(93.5)	(100.9)	(1,613.0)	(1,655.6)
Income from insurance business	0.0	0.0	26.4	25.9	0.0	0.0	0.0	0.0	26.4	25.9
Other operating results	(11.8)	(22.3)	(5.5)	(2.5)	(7.7)	9.1	(7.0)	(10.8)	(32.0)	(26.4)
Pre-tax profit	189.1	151.3	74.2	40.5	83.7	86.1	140.8	131.5	487.8	409.4
Taxes on income	(46.6)	(46.7)	(15.7)	(15.5)	(17.9)	(25.6)	(33.3)	(40.6)	(113.4)	(128.4)
Minority interests	(133.8)	(101.5)	(14.8)	(5.3)	(10.1)	(6.0)	0.0	0.3	(158.7)	(112.3)
Net profit after minority interests	8.7	3.1	43.7	19.8	55.8	54.6	107.5	91.2	215.7	168.7
Average risk-weighted assets	22,986.2	22,179.7	12,844.7	12,185.8	6,860.9	6,918.9	3,792.1	3,486.6	46,484.0	44,771.0
Average attributed equity	242.3	190.8	813.8	732.7	434.7	416.0	240.3	209.6	1,731.0	1,549.1
Cost/Income Ratio	67.5%	68.8%	76.2%	78.8%	39.1%	40.2%	38.7%	41.5%	65.2%	67.1%
ROE on net profit after min. <sup>1</sup>	3.6%	1.6%	5.4%	2.7%	12.8%	13.1%	44.8%	43.5%	12.5%	10.9%
Thereof funding costs	(16.2)	(15.3)	(37.0)	(39.5)	(14.6)	(15.7)	(2.8)	(2.5)	(70.6)	(73.0)
Thereof goodwill <sup>2</sup>	(6.4)	(5.9)	(12.3)	(12.6)	0.0	0.0	0.0	0.0	(18.7)	(18.5)

<sup>1.</sup> ROE for YE 2003 as reported (including goodwill)

<sup>2.</sup> Goodwill for YE 2004 provided for information only

# > Savings banks

# **FY 2004 Highlights**

ERSTE BANK

- » Operating result improvement driven by decreasing expenses
- » NII up 1% on slightly higher volumes compensating0.8% decline in commission income
  - » Mainly due to a change in the billing of bank support services
- Cost cutting bearing fruit expenses down 2.3%
  - » Headcount reduction of about 2% at the savings banks and lower costs at Group service companies
- » Operating result improves 47% yoy
  - » Valuation gains in AFS portfolio and discontinuation of goodwill depreciation partly offset by building of provisions in Q4 04

Segment Savings banks	YE 04	YE 03	% chg
Operating Income	1,187.2	1,192.1	(0.4%)
Operating Expenses	(801.7)	(820.5)	(2.3%)
Operating Result	385.5	371.6	3.7%
Net Profit (EUR m)	8.7	3.1	>100%
<b>ROE</b> (%)	3.6	1.6	
Cost / Income ratio (%)	67.5	68.8	

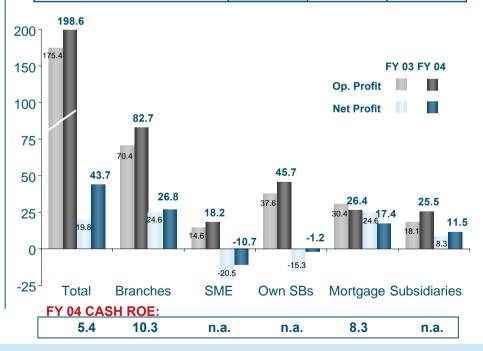
# > Retail and Mortgage business

## **FY 2004 Highlights**

- » Strong improvement of operating result (+13%) driven by successful cost reduction and improved commission income
- » Branches Operating result up 17.5%
  - » Driven by a reduced cost base (-2.4%) and improving core earnings (+2.0%), offsetting a decline in trading result.
  - » Higher risk provisions had an impact on net profit
- » SME On track to reach 2005 break even target
  - » Supported by lower risk provisions and 16% cost reduction
- » Own savings bank Strong improvement in operating result (+21.5%)
  - » TISPA reported 12% ROE
  - » SSK missed ROE target due to extraordinary provisions for legal expenses
- » Mortgage Operating performance depressed by interest rate environment



Segment Retail & Mortg	YE 04	YE 03	% chg
Operating Income	833.4	828.4	0.6%
Operating Expenses	(634.8)	(653.0)	(2.8%)
Operating Result	198.6	175.4	13.2%
Net Profit (EUR m)	43.7	19.8	>100%
ROE (%)	5.4	2.7	
Cost / Income ratio (%)	76.2	78.8	



# > Large Corporates

# **FY 2004 Highlights**

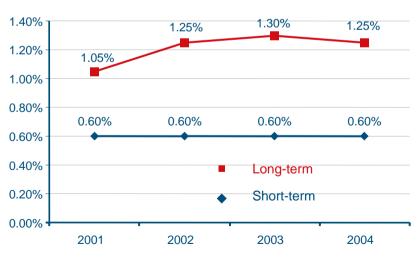


- » Supported by strong commission income
- » NII decline (-5.3%) partly due to margin pressure and shift from NII to commission income at Immorent
- » Commission income up 34%
  - » Particularly strong growth from real estate leasing business at Immorent
- » Costs up moderate 2%
  - » Driven by Immorent expansion into CEE
- » Risk provisions decline as forecast
- » Extraordinary project revaluations allocated to other operating results mainly in Q4 04



Segment Large Corp	YE 04	YE 03	% chg
Operating Income	212.2	202.3	4.9%
Operating Expenses	(83.0)	(81.2)	2.1%
Operating Result	129.3	121.1	6.8%
Net Profit (EUR m)	55.8	54.6	2.1%
ROE (%)	12.8	13.1	
Cost / Income ratio (%)	39.1	40.2	

#### **Large Corporates – Margin development**



# > Trading & Investment banking

# ERSTE DANK

# **FY 2004 Highlights**

- » Operating result up 3.9% on very strong 2003
- » NII decrease of 8.6% mainly due to interest rate environment and FX hedging effect for CE subsidiaries
- » Commission income remained strong throughout 2004 (+24.7% yoy)
  - » Stable demand for structured investment products
- » Slight decrease of trading result (-2.8%)
- » Operating expenses down 7.4% due to tight cost control
  - » CIR improved to 38.7%

Segment Trading & IB	YE 04	YE 03	% chg
Operating Income	241.3	243.2	(0.8%)
Operating Expenses	(93.5)	(100.9)	(7.4%)
Operating Result	147.8	142.3	3.9%
Net Profit (EUR m)	107.5	91.2	17.9%
<b>ROE</b> (%)	44.8	43.5	
Cost / Income ratio (%)	38.7	41.5	

# > Preliminary 2004 Divisional Figures – Central Europe

	CS	3	SLS	SP	EB Hun	gary <sup>3</sup>	Croa	atia	TOTAL CE	
In EUR m	YE 04	YE 03	YE 04	YE 03	YE 04	YE 03	YE 04	YE 03	YE 04	YE 03
Net interest income	506.6	460.8	185.8	234.7	174.0	58.5	84.5	75.4	950.9	829.4
Risk provisions	(15.8)	1.3	0.8	3.3	(30.0)	(7.5)	(4.9)	(6.9)	(49.9)	(9.7)
Net commission income	268.6	252.3	66.4	51.6	52.6	28.8	16.7	12.5	404.3	345.3
Net trading result	41.0	38.1	16.5	10.8	31.3	11.6	12.6	10.7	101.4	71.2
General admin. expenses	(498.5)	(474.1)	(158.5)	(157.3)	(175.7)	(69.3)	(64.3)	(66.1)	(897.0)	(766.7)
Income from insurance business	8.4	10.2	0.0	0.0	0.0	0.0	0.0	0.0	8.4	10.2
Other operating results	3.9	(75.7)	(25.4)	(81.9)	(21.0)	(7.6)	(2.3)	(1.8)	(44.8)	(167.1)
Pre-tax profit	314.1	212.9	85.6	61.3	31.3	14.7	42.2	23.7	473.2	312.6
Taxes on income	(92.5)	(75.2)	(7.2)	(5.6)	0.3	(1.7)	(8.5)	4.3	(107.8)	(78.1)
Minority interests	(12.3)	(15.2)	(18.8)	(22.9)	(0.1)	0.1	(12.1)	(6.7)	(43.3)	(44.7)
Net profit after minority interests	209.4	122.5	59.6	32.7	31.5	13.2	21.6	21.3	322.1	189.7
Average risk-weighted assets	7,491.5	6,287.5	1,890.2	1,493.2	2,031.2	920.8	1,905.9	1,460.6	13,318.7	10,162.1
Average attributed equity	484.2	378.0	122.2	89.8	131.3	55.4	123.2	87.8	860.8	611.0
Cost/Income Ratio	60.5%	62.3%	59.0%	52.9%	68.1%	70.0%	56.6%	67.1%	61.2%	61.0%
ROE on net profit after min. 1	43.2%	32.4%	48.8%	36.5%	24.0%	23.8%	17.6%	24.2%	37.4%	31.1%
Thereof funding costs	(26.4)	(27.7)	(11.1)	(6.2)	(21.5)	(3.2)	(5.8)	(7.3)	(64.8)	(44.4)
Thereof goodwill <sup>2</sup>	(42.0)	(40.2)	(13.7)	(12.0)	(20.7)	0.0	(2.2)	(2.2)	(78.6)	(54.4)

<sup>1.</sup> ROE for 2003 as reported (including goodwill) 2. Goodwill for YE 2004 provided for information only 3. Postabank included since 1 January 2004

# > Česká spořitelna

# **FY 2004 Highlights**

ČESKÁ SPOŘITELNA

- » Operating result improved by 13.5% supported by stronger than expected NII and controlled cost growth
- » NII improved by nearly 10% on strong lending business, supported by interest rate increases in 2004
  - » NIM improved up to 3.7% (from 3.6% YE 03)
- » Commission income up 6.5%
  - » Main contributors: lending fees (+ 18%), securities transactions (+16%) and payment transfers (+ 6%)
- » Administrative expenses up 5.2%
  - » Personnel expenses moderately up 1.2% (on a headcount reduction of 6.2%)
  - » Other admin. expenses up 9.3% mainly due to the increase in VAT in 2004
  - » Depreciation increased by 4.1%
- » Strong improvement of other operating result
  - » Termination of goodwill depreciation (EUR 42m)
  - » Higher valuation of participations and AFS portfolio (+EUR 40m), offsetting a higher contribution to the deposit insurance (-EUR 12m)

Segment contribution	YE 04	YE 03	% chg
Operating Income	824.6	761.4	8.3%
Operating Expenses	(498.5)	(474.1)	5.2%
Operating Result	326.1	287.4	13.5%
Net Profit (EUR m)	<b>209.4</b> <sup>1</sup>	122.5	70.9%
<b>ROE</b> (%)	43.2	32.4	
Cost / Income ratio (%)	60.5	62.3	

#### Outlook 2005 - based on local statements :

- » Net profit to increase by 10%
- » ROE to remain > 20%
- » CIR to decrease to 55% 56%

<sup>1</sup> Sale of non-life insurance in Q1 04 allocated to the Corporate Center

## > Slovenská sporiteľňa

# **FY 2004 Highlights**

- » Operating result decreased by 21.2% due to 9.6% reduction in operating income¹ but supported by flat costs
- » NII declined by 20.8%
  - » Dividend from PSS in 2003, liability margin compression due to interest rate cuts
  - » NIM decreased by 36BP
- » Commission income grew strongly by 28%
  - » Payment transfers up 20%
  - » Lending fees up nearly 25%
  - » Securities commissions soared from a very low base (> +100%)
- » Costs flat due to successful cost control (-3% in local accounts)
  - » Personnel expenses up 20% due to higher bonuses and severance payments for 5% headcount reduction)
  - » Other admin. expenses down 10%
  - » Depreciation down 18%
- » Improvement in other operating results due to nonrecurring provisions in 2003 and termination of goodwill depreciation (EUR 13.7m)



Segment contribution	YE 04	YE 03	% chg
Operating Income	268.7	297.1	(9.6%)
Operating Expenses	(158.5)	(157.3)	0.8%
Operating Result	110.2	139.9	(21.2%)
Net Profit (EUR m)	59.6	32.7	82.0%
ROE (%)	48.8	36.5	
Cost / Income ratio (%)	59.0	52.9	

#### Outlook 2005 - based on local statements:

- » Net profit to increase by 10%
- » ROE to remain at 20%
- » CIR to decrease to 55% 57%

1 EUR 36m extraordinary contribution from building society in 2003

## > Erste Bank Hungary

# **FY 2004 Highlights**



- B Hungary substantially surpassed the targets set for 2004
- » Q4 04 showed very strong performance with net profit doubling from Q3 04
  - » Strong improvement of NII partly due to conservative profit accruals in the process of the Postabank integration as well as by repricing of liability products
  - » NIM 5.5%
  - » Commission income up 24% in Q4 on Q3 04 strongly supported by income from payment transactions
  - » Administrative expenses up in Q4 by 8% mainly due to performance related payments and integration costs
- » Group contribution EUR 31.5m 15% above local net profit (EUR 27.3m)
  - » Release of provisions at Group level built at first time consolidation of Postabank

Segment contribution	YE 04 <sup>1</sup>	YE 03	% chg
Operating Income	257.9	99.0	>100%
Operating Expenses	(175.7)	(69.3)	>100%
Operating Result	82.3	29.7	>100%
Net Profit (EUR m)	31.5	13.2	>100%
<b>ROE</b> (%)	24.0	23.8	
Cost / Income ratio (%)	68.1	70.0	

#### Outlook 2005 – based on local statements:

Following the strong performance of 2004 EB management will provide new targets for 2005 and 2006 with Q1 2005 results

<sup>1</sup> Postabank included since Jan 04

## > Erste Bank Croatia

# **FY 2004 Highlights**



- Operating result strongly improved by 52.5% on 15.5% income growth and a cost reduction of 2.7%
- » NII improved by 12.1% on sound volume growth both deposits and loans
- » Commission income up 33.6% driven by payment and lending fees
- » Administrative expenses down 2.7% due to
  - » Tight cost management
  - » Merger costs accounted for in 2003
- » Risk costs decrease by 28% due to legally required release of provision in Q1 04
- » Net profit contribution up 1.6% due to higher minorities after 2003 increase in stake by the Styrian savings bank.

Segment contribution	YE 04	YE 03	% chg
Operating Income	113.7	98.5	15.5%
Operating Expenses	(64.3)	(66.1)	(2.7%)
Operating Result	49.4	32.4	52.5%
Net Profit (EUR m)	21.6	21.3	1.6%
<b>ROE</b> (%)	17.6	24.2	
Cost / Income ratio (%)	56.6	67.1	

#### Outlook 2005 - based on local statements:

- » Net profit to increase by about 15%
- » ROE between 18 20%
- » CIR to decrease to about 55%

## > International business and Corporate center

### **International business – Highlights**

- » Operating performance improved by 5.6%
- » NII increased by 2.7% despite pressure on margins
- Commission income supported by focus on syndicated business in Vienna
- » Tight cost management
  - » Expenses decreased by 1.7%
- » 40% decline in risk cost reflects sound asset quality supporting 34% increase in net profit
  - » NPL coverage improved strongly to 173%

Segment International	YE 04	YE 03	% chg
Operating Income	175.0	168.0	4.2%
Operating Expenses	(33.4)	(34.0)	(1.7%)
Operating Result	141.5	134.0	5.6%
Net Profit (EUR m)	93.6	70.1	33.5%
ROE (%)	23.1	18.3	
Cost / Income ratio (%)	19.1	20.2	

### **Corporate Center - Highlights**

- Extraordinary items and consolidation effects have a strong impact in Q4 04
- » Commission income and admin. expenses should be added up for better yoy comparison
- Other operating result
  - » Sale of Investkredit (+ EUR 67.2m) and gains from of equity investments allocated to this segment had a strong positive impact in Q4 04 – partly off-set by extraordinary provisions
- » Taxes EUR 20m write-off of tax asset in Q1 04
- » Minority interest higher minorities in Q1 04 related to the sale of Czech non-life insurance business

Segment Corporate Center	YE 04	YE 03	% chg
NII	(14.1)	(12.1)	(16.3%)
Commission income	(7.9)	(50.0)	84.3%
Admin. expenses	(49.5)	(4.4)	>100%
Other operating result	5.2	54.8	>100%
Pre-tax profit	(54.5)	(20.3)	62.7%
Taxes	6.3	(25.8)	> 100%
Minority interest	(27.1)	(40.7)	50.4%
Net profit	(75.3)	(86.9)	(15.4%)

# > Presentation Topics

- 1. FY 2004 Financial Highlights
- 2. FY 2004 (Preliminary) Financial Statements
- 3. Divisional Information
- 4. Asset quality
- 5. Outlook and Targets
- 6. Appendix

# > Asset quality

## **Coverage ratio increases**

	Low Risk	Mgmt Attention	Sub- standard	Non- Perform.	Total	Risk Prov's	NPL Coverage
Austria Total	70,733	10,440	3,075	3,327	87,575	2,122	63.8%
CE Total	27,642	1,306	331	483	29,761	573	118.6%
Int'l Business	13,538	660	67	69	14,334	119	172.9%
Corp. Centre	143	0	0	0	143	0	-
Total	112,055	12,406	3,473	3,879	131,814	2,814	<b>72.5%</b> <sup>1</sup>

<sup>1</sup> Without taking account of existing collateral

- » NPL's decreased by 3.9% to EUR 3,879m lowering the NPL ratio to 2.9% (3.4% at YE 2003)
  - » Austria NPLs down 5.2% yoy from EUR 3,508m
  - » CE Reclassification in Croatia is main driver of 44% increase in NPLs
- B Group NPL coverage further improves to 72.5% (YE 2003 70.0%)
  - » Continuous improvement since YE 2003
  - » Total provisions decrease by 0.5% compared to YE 2003
  - » Improvement in cover ratio in Austria and Int'l Business compensates decline in CE
- » Risk provisions unchanged for the second consecutive year at EUR 406.2m
- Provision charge at EB Group improves to 58BP (from 62BP at YE 2003)

# > Presentation Topics

- 1. FY 2004 Financial Highlights
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# > Group Outlook and Targets

#### Outlook 2005

- » Current expectation for 2005 is for net profit of at least EUR 600m
- » More detailed outlook for the year will be presented with Q1 2005 results

## **Target 2006**

- » Erste Bank is now confident of reaching EUR 750m net profit in 2006
- » Resulting in a ROE of at least 18%
- » Based on a CIR no higher than 61%.

# > Extending the home market?

## **Moving from CE to CEE**

#### **Priorities**

- » Look at possible smaller acquisitions in Hungary
- » Grow organically in Croatia
- » Look for opportunities in Romania and Serbia

#### Criteria

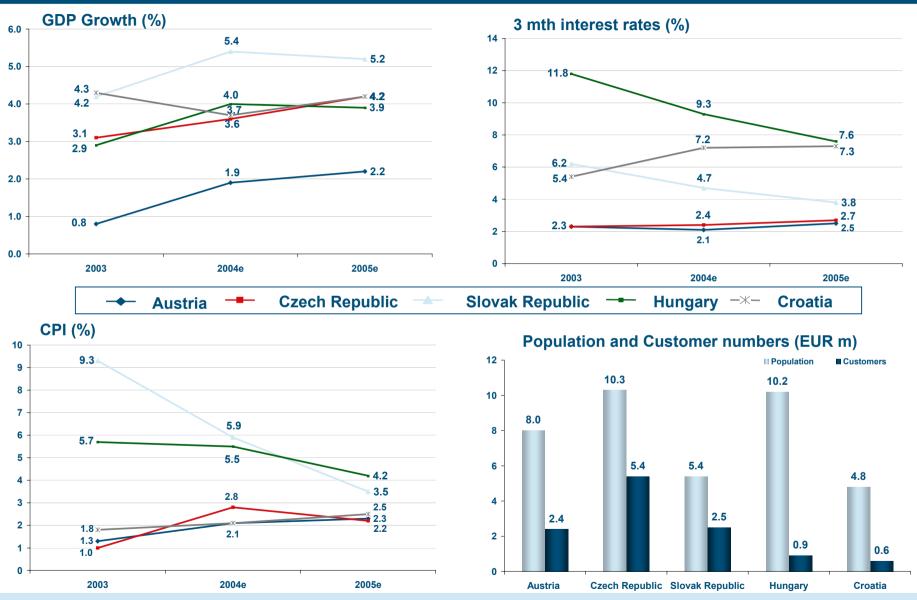
- » Following its successful expansion to date, Erste Bank is broadening the regional scope
- » Aiming to achieve growth in the CEE region in markets that fit with existing network
- » in areas which offer real added value to existing client base



# > Presentation Topics

- 1. FY 2004 Financial Highlights
- 2. FY 2004 Financial Statements
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## > Macro overview



# > Overview of international exposures

# Credit Risk<sup>1</sup> by regions at EB Group

in EUR m	FY 2004	FY 2003	FY 2004	FY 2003	FY 2004	FY 2003	FY 2004	FY 2003	FY2	004	FY 2	003
										% of total	1	% of total
Core Markets	79,450	71,435	10,891	10,875	3,310	3,806	3,614	3,704	97,264	73.8%	89,820	74.6%
- Austria	<i>4</i> 9, <i>4</i> 46	46,545	9,242	9,111	2,894	<i>3,43</i> 6	3,033	3, 198	64,615	49.0%	62,290	51.7%
- Czech Republic	15,315	13,577	375	369	76	126	175	179	15,941	12.1%	14,251	11.8%
- Hungary	5,869	4,077	424	607	130	<i>7</i> 2	134	103	6,557	5.0%	4,859	4.0%
- Slovak Republic	<i>5,34</i> 8	4,375	281	349	74	27	100	103	5,804	4.4%	4,853	4.0%
- Croatia	2,541	2,018	446	344	111	133	130	<i>77</i>	3,227	2.4%	2,572	2.1%
- Slovenia	930	843	123	95	25	12	42	<i>4</i> 5	1, 121	0.9%	995	0.8%
Other EU Countries	21,811	18,122	719	<b>788</b>	<b>68</b>	<b>73</b>	165	180	22,764	17.3%	19,164	15.9%
Other Industrialized countries	8,433	8,133	246	<b>52</b> 8	<b>5</b> 8	112	46	96	8,783	6.7%	8,869	7.4%
Emerging markets	2,362	2,135	550	307	36	80	54	<b>57</b>	3,002	2.3%	2,579	2.1%
- SE Europe/CIS	<i>5</i> 20	216	132	98	6	8	11	3	669	0.5%	324	0.3%
- Asia	945	957	49	<i>5</i> 6	2	3	16	25	1,012	0.8%	1,041	0.9%
- Latin America	<i>600</i>	<i>5</i> 86	49	94	28	32	5	9	682	0.5%	721	0.6%
- Middle East/Africa	298	376	319	<i>5</i> 8	0	37	22	21	640	0.5%	<i>4</i> 93	0.4%
Total	112,055	99,825	12,406	12,498	3,473	4,070	3,879	4,038	131,814	100.0%	120,431	100.0%
In % of exposure	85.0	82.9	9.4	10.4	2.6	3.4	2.9	3.4	100.0		100.0	
Risk provisions	93	177	107	118	484	504	2,130	2,030	2,814		2,829	
Cover ratio (%)	0.1	0.2	0.9	0.9	14.0	12.4	54.9	50.3	2.1		2.3	

<sup>1.</sup> Including all loans and advances to customers and banks and all fixed income securities (in trading portfolio, investments available for sale or financial investments) as well as off-balance sheet credit risks (warranties, guarantees and letters of credit)

# > Overview of international exposures (cont)

# Credit Risk<sup>1</sup> by industry sectors at EB Group

	Low	Risk	Manag atter	jement ntion	Substa	Substandard Non- Total outstanding		Total outs		standing		
in EUR m	FY 2004	FY 2003	FY 2004	FY 2003	FY 2004	FY 2003	FY 2004	FY 2003	FY 2	004	FY 2003	
										% of total	(	% of total
Banking & insurance	42,268	38,382	682	734	64	80	42	51	43,056	32.7%	39,246	32.6%
Private households	20,445	18,233	1,553	1,225	443	388	1,013	914	23,454	17.8%	20,760	17.2%
Public administration	19,837	17,594	206	150	9	9	24	21	20,076	15.2%	17,775	14.8%
Real Estate & other business act.	8,481	6,673	2,620	2,833	525	445	550	631	12,176	9.2%	10,582	8.8%
Manufacturing	5,427	4,582	1,421	1,753	712	858	405	449	7,966	6.0%	7,643	6.3%
Trade	5,207	4,099	1,564	1,744	618	759	566	630	7,955	6.0%	7,233	6.0%
Construction	2,610	2,493	882	920	274	333	343	350	4,108	3.1%	4,096	3.4%
Hotels & restaurants	1,062	1,097	973	917	441	498	409	395	2,884	2.2%	2,906	2.4%
Transport & communication	1,609	1,718	862	759	110	154	164	217	2,745	2.1%	2,849	2.4%
Energy & water supply	1,085	1,238	411	508	46	74	26	51	1,569	1.2%	1,871	1.6%
Other	4,024	3,717	1,234	953	230	472	337	329	5,824	4.4%	5,471	4.5%
Total	112,055	99,825	12,406	12,498	3,473	4,070	3,879	4,038	131,814	100.0%	120,431	100.0%
In % of exposure	85.0	82.9	9.4	10.4	2.6	3.4	2.9	3.4	100.0		100.0	
Risk provisions	93	177	107	118	484	504	2,130	2,030	2,814		2,829	
Cover ratio (%)	0.1	0.2	0.9	0.9	14.0	12.4	54.9	50.3	2.1		2.3	

<sup>1.</sup> Including all loans and advances to customers and banks and all fixed income securities (in trading portfolio, investments available for sale or financial investments) as well as off-balance sheet credit risks (warranties, guarantees and letters of credit)

# > Preliminary 2004 Financials (IFRS) of CE subsidiaries

# Česká spořitelna Group

EUR m	YE 2004	YE 2003	% Change
Net interest income	536.1	487.9	9.9
Risk provisions for loans and advances	(15.8)	61.7	>100,0
Net commission income	268.6	250.8	7.1
Net trading result	41.0	41.3	(0.7)
General administrative expenses	(495.3)	(472.8)	4.8
Income frome insurance business	8.4	10.2	(17.6)
Other operating result	88.5	(36.6)	>100,0
Pre-tax profit	431.4	342.5	26.0
Net profit after minority interests	270.8	238.4	13.6
Exchange rate EUR/CZK	31.9452	31.9452	
	31.12.2004	31.12.2003	% Change
Total assets	19,052	18,187	4.8
Loans and advances to customers	7,855	7,054	11.4
Amounts owed to customers	14,600	14,068	3.8
Exchange rate EUR/CZK	30.4640	30.4640	

# > Preliminary 2004 Financials (IFRS) of CE subsidiaries (cont)

# Slovenská sporiteľňa Group

EUR m	YE 2004	YE 2003	% Change
Net interest income	194.6	249.0	(21.8)
Risk provisions for loans and advances	0.8	3.4	76.5
Net commission income	66.4	53.0	25.3
Net trading result	16.5	10.6	55.7
General administrative expenses	(157.2)	(162.6)	(3.3)
Income frome insurance business	-	-	n.a.
Other operating result	(31.3)	(77.9)	59.8
Pre-tax profit	89.9	75.5	19.1
Net profit after minority interests	80.9	68.1	18.8
Exchange rate EUR/SKK	40.1098	40.1098	
	30.12.2004	31.12.2003	% Change
Total assets	6,126	5,377	13.9
Loans and advances to customers	1,616	1,412	14.4
Amounts owed to customers	4,519	4,460	1.3
Exchange rate EUR/SKK	38.7450	38.7450	

# > Preliminary 2004 Financials (IFRS) of CE subsidiaries (cont)

# **Erste Bank Hungary Group**

EUR m	<b>YE 2004</b>	YE 2003 <sup>1</sup>	% Change
Net interest income	195.5	153.8	27.1
Risk provisions for loans and advances	(50.2)	(4.4)	>100,0
Net commission income	52.6	37.7	39.5
Net trading result	31.3	20.4	53.4
General administrative expenses	(175.7)	(166.0)	5.8
Income frome insurance business	-	-	n.a.
Other operating result	(21.1)	(24.1)	12.4
Pre-tax profit	32.4	17.4	86.2
Net profit after minority interests Exchange rate EUR/HUF	<b>27.3</b> 251.5392	<b>19.3</b> <i>251.5392</i>	41.5
	30.12.2004	31.12.2003	% Change
Total assets	4,760	4,066	17.1
Loans and advances to customers	3,196	2,583	23.7
Amounts owed to customers  Exchange rate EUR/HUF	<b>2,711</b> <i>245.9700</i>	<b>2,543</b> <i>245.9700</i>	6.6

<sup>1</sup> Preliminary 2003: Proforma result of EB Hungary & Postabank – restructuring provision eliminated

# > FY 2004 Financials (IFRS) of CE subsidiaries (cont)

## **Erste Bank Croatia**

EUR m	<b>YE 2004</b>	YE 2003	% Change
Net interest income	90.3	83.3	8.4
Risk provisions for loans and advances	(4.9)	(12.6)	(61.1)
Net commission income	16.7	12.6	32.5
Net trading result	12.6	11.2	12.5
General administrative expenses	(63.8)	(66.7)	(4.3)
Income frome insurance business	-	-	n.a.
Other operating result	(2.3)	0.3	<(100,0)
Pre-tax profit	48.6	28.1	73.0
Net profit after minority interests	38.6	30.4	27.0
Exchange rate EUR/HRK	7.5040	7.5040	
	30.12.2004	31.12.2003	% Change
Total assets	3,360	2,545	32.0
Loans and advances to customers	1,872	1,378	35.8
Amounts owed to customers	1,796	1,454	23.5
Exchange rate EUR/HRK	7.6700	7.6700	

# > EB Group Quarterly Results (IFRS)

## **P&L Details**

EUR m	Q1'02	Q2'02	Q3'02	Q4′02	Q1'03	Q2'03	Q3'03	Q4'03	Q1'04	Q2'04	Q3'04	Q4'04
Net interest income Net commission income Net trading result Income from insurance	585 244 51 8	634 226 39 (3)	616 226 37 (4)	628 249 41 8	618 229 60 4	673 253 55 9	645 246 56 8	652 269 44 12	657 281 62 6	660 284 46 7	677 287 48 11	702 290 60 10
Operating income	888	895	874	926	911	989	954	977	1,007	997	1,022	1,062
Personnel expenses Adminstrative expenses Depreciation	(313) (184) (73)	(352) (201) (80)	(342) (198) (73)	(367) (180) (69)	(342) (179) (84)	(351) (180) (87)	(348) (180) (86)	(381) (153) (90)	(359) (201) (83)	(362) (202) (85)	(363) (208) (88)	(397) (161) (85)
General admin. exp.	(570)	(633)	(613)	(616)	(605)	(618)	(614)	(624)	(642)	(649)	(659)	(642)
Risk provisions Other operating result	(89) (56)	(94) 2	(89) (20)	(134) (6)	(97) (23)	(109) (38)	(93) (68)	(108) (73)	(108) 21	(89) (35)	(110) 16	(99) (29)
Pre-tax profit Taxes Minority interests	<b>173</b> (46) (61)	<b>169</b> (32) (92)	<b>153</b> (39) (63)	<b>170</b> (34) (43)	<b>186</b> (54) (56)	<b>224</b> (65) (70)	<b>179</b> (52) (37)	<b>172</b> (53) (21)	<b>277</b> (89) (84)	<b>224</b> (46) (42)	<b>269</b> (62) (64)	<b>292</b> (77) (53)
Net profit after minorities	66	45	51	93	76	89	90	98	104	136	142	162

# > EB Group Quarterly Balance Sheet (IFRS)

## **Balance Sheet Details**

EUR m	Q1'03	Q2'03	Q3'03	Q4'03	Q1'04	Q2'04	Q3'04	Q4′04
Total assets	125,081	129,153	130,481	128,575	136,091	137,574	142,238	139,682
Loans & advances credit inst. Loans & advances to cust. Risk provisions Total securities portofolio and other financial inv. Other assets	19,185 64,970 (3,025) 35,756 8,195	20,867 65,358 (3,004) 37,665 8,267	20,363 65,854 (2,781) 38,791 8,254	15,689 67,766 (2,772) 39,092 8,800	20,718 69,045 (2,847) 40,521 8,654	20,390 70,523 (2,827) 41,323 8,165	21,915 72,117 (2,861) 42,604 8,463	18,236 72,722 (2,749) 42,636 8,837
Total liabilities	125,081	129,153	130,481	128,575	136,091	137,574	142,238	139,682
Amounts owed to credit inst. Amounts owed to customers Debts evidenced by cert. Other liabilities Shareholder's equity (excl. minority interests)	26,714 63,097 18,518 14,212 2,540	28,483 63,934 18,909 15,284 2,543	27,774 64,329 20,658 15,119 2,601	25,704 64,839 20,482 14,760 2,791	28,842 67,361 21,109 15,860 2,919	30,034 66,779 22,077 15,688 2,996	31,217 68,983 22,884 16,019 3,135	28,551 68,213 22,935 16,636 3,347

# > EB Group Quarterly Divisionals

## **Overview**

In EUR m			To	otal Aust	ria			
	Q1 03	Q2 03	Q3 03	Q4 03	Q1 04	Q2 04	Q3 04	Q4 04
Net interest income	395.5	405.6	419.0	402.5	398.3	394.6	398.7	416.4
Risk provisions	(86.4)	(98.5)	(85.0)	(104.8)	(90.4)	(78.4)	(86.7)	(85.8)
Net commission income	150.6	177.3	165.8	186.6	186.4	173.8	174.8	187.2
Net trading result	41.7	41.5	31.1	22.7	37.4	25.4	24.4	30.3
General admin.exp.	(413.4)	(411.1)	(414.7)	(416.2)	(410.7)	(408.6)	(410.8)	(382.8)
Income from insurance	2.6	6.9	6.0	10.4	4.3	5.6	8.1	8.3
Other operating results	5.6	12.2	(30.8)	(13.3)	28.3	(5.8)	15.5	(69.9)
Pre-tax profit	96.2	133.9	91.3	87.9	153.5	106.6	124.0	103.7
Taxes	(33.8)	(35.2)	(27.1)	(32.1)	(40.8)	(24.1)	(28.1)	(20.4)
Minority interests	(34.2)	(53.6)	(21.8)	(2.7)	(47.0)	(29.1)	(43.8)	(38.9)
Net profit after minorities	28.2	45.1	42.4	53.1	65.7	53.5	52.1	44.4

			Tota	al CE			
Q1 03	Q2 03	Q3 03	Q4 03	Q1 04	Q2 04	Q3 04	Q4 04
193.9	222.2	202.4	210.9	225.5	230.3	233.2	261.8
(1.2)	(2.5)	(0.4)	(5.6)	(9.8)	(6.2)	(20.0)	(13.9)
78.2	83.3	84.4	99.4	91.7	99.0	101.1	112.4
19.0	10.0	23.1	19.1	26.7	21.2	23.5	30.0
(180.7)	(191.0)	(191.0)	(204.1)	(212.0)	(219.9)	(218.6)	(246.5)
1.8	1.9	1.6	5.0	2.1	1.2	3.2	1.9
(17.4)	(57.6)	(43.8)	(48.4)	(6.5)	(25.5)	0.5	(13.3)
93.7	66.5	76.2	76.2	117.7	100.2	122.9	132.4
(24.8)	(21.4)	(20.0)	(12.0)	(27.3)	(20.3)	(29.2)	(31.0)
(14.8)	(9.8)	(8.8)	(11.2)	(12.4)	(9.6)	(9.7)	(11.7)
54.1	35.3	47.3	53.0	78.1	70.3	84.0	89.7

In EUR m	International Business										
	Q1 03	Q2 03	Q3 03	Q4 03	Q1 04	Q2 04	Q3 04	Q4 04			
Net interest income	31.2	41.9	35.4	38.3	35.3	38.9	39.1	37.5			
Risk provisions	(10.0)	(7.2)	(7.6)	(1.2)	(8.1)	(4.0)	(3.3)	(0.1)			
Net commission income	3.8	6.0	6.3	5.0	5.7	5.3	5.8	5.8			
Net trading result	0.1	0.1	0.0	0.1	(0.0)	0.1	(0.0)	1.6			
General admin.exp.	(8.8)	(8.2)	(8.7)	(8.3)	(7.8)	(7.4)	(8.1)	(10.0)			
Income from insurance	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0			
Other operating results	(0.6)	(1.5)	0.3	(12.1)	(3.0)	(0.3)	(1.2)	(1.2)			
Pre-tax profit	15.6	31.0	<b>25.8</b>	21.8	22.1	32.5	32.3	33.4			
Taxes	(4.7)	(6.0)	(6.0)	(7.4)	(3.8)	(7.6)	(7.5)	(7.9)			
Minority interests	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0			
Net profit after minorities	11.0	25.0	19.8	14.5	18.4	24.8	24.9	25.5			

		(	Corpora	te Center			
Q1 03	Q2 03	Q3 03	Q4 03	Q1 04	Q2 04	Q3 04	Q4 04
(3.0)	2.8	(12.2)	0.4	(2.2)	(3.6)	5.6	(13.8)
0.4	(0.4)	0.2	3.8	(0.0)	0.1	(0.1)	0.6
(3.6)	(13.9)	(10.7)	(21.9)	(2.3)	5.7	4.8	(16.0)
(0.7)	3.0	1.7	2.1	(1.7)	(8.0)	(0.0)	(1.6)
(2.2)	(7.5)	0.3	4.9	(11.6)	(13.3)	(21.9)	(2.7)
0.0	0.0	0.0	(3.2)	0.0	0.0	0.0	0.0
(10.3)	8.8	6.3	0.4	2.0	(3.8)	0.9	55.6
(19.3)	(7.2)	(14.4)	(13.5)	(15.9)	(15.7)	(10.7)	22.0
8.8	(2.2)	1.7	(2.0)	(17.6)	6.3	2.8	(17.4)
(6.9)	(6.7)	(6.9)	(6.7)	(24.5)	(3.3)	(10.7)	(2.2)
(17.4)	(16.1)	(19.6)	(22.2)	(58.0)	(12.6)	(18.5)	2.3

# > EB Group Quarterly Divisionals

## **Austria - Details**

In EUR m		Savings Banks									F	Retail & l	Mortgage	•		
	Q1 03	Q2 03	Q3 03	Q4 03	Q1 04	Q2 04	Q3 04	Q4 04	Q1 03	Q2 03	Q3 03	Q4 03	Q1 04	Q2 04	Q3 04	Q4 04
Net interest income	202.8	220.5	202.6	215.4	210.2	199.4	208.5	231.5	128.9	130.3	135.5	126.9	125.9	131.1	127.0	132.1
Risk provisions	(45.0)	(47.0)	(39.8)	(66.3)	(48.6)	(38.3)	(46.6)	(51.0)	(28.5)	(37.9)	(31.6)	(34.5)	(28.8)	(28.1)	(27.8)	(34.3)
Net commission income	66.8	85.6	77.3	91.8	85.1	79.4	79.8	74.5	66.8	67.4	66.2	63.7	70.7	68.2	66.5	74.9
Net trading result	6.1	9.1	6.0	8.1	7.0	1.9	3.8	6.1	3.2	5.7	4.6	3.2	3.1	2.6	2.3	2.6
General admin.exp.	(202.0)	(203.6)	(203.8)	(211.1)	(205.7)	(204.5)	(204.9)	(186.6)	(167.3)	(161.1)	(164.8)	(159.9)	(161.8)	(159.5)	(159.7)	(153.8)
Income from insurance	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2.6	6.9	6.0	10.4	4.3	5.6	8.1	8.3
Other operating results	9.9	10.8	(15.5)	(27.4)	16.8	(1.0)	13.3	(41.0)	1.0	3.3	(3.7)	(3.1)	3.6	(4.4)	3.9	(8.5)
Pre-tax profit	38.6	75.4	26.7	10.6	64.7	36.9	54.0	33.5	6.9	14.5	12.3	6.7	17.0	15.5	20.4	21.4
Taxes	(14.4)	(18.2)	(7.3)	(6.9)	(18.5)	(9.6)	(13.9)	(4.6)	(2.8)	(5.1)	(4.3)	(3.2)	(4.2)	(3.0)	(4.0)	(4.5)
Minority interests	(29.7)	(48.3)	(18.1)	(5.3)	(40.6)	(22.8)	(36.2)	(34.2)	(1.1)	(4.1)	(1.5)	1.4	(4.3)	(3.0)	(5.1)	(2.5)
Net profit after minorities	(5.4)	8.9	1.3	(1.6)	5.5	4.5	3.9	(5.3)	3.0	5.3	6.4	4.9	8.5	9.5	11.3	14.4
In EUR m		La	irge Co	rporate (	Custome	rs					Trading	g & Inve	stment B	anking		
In EUR m	Q1 03	Q2 03	rge Co Q3 03	rporate Q4 03	Custome Q1 04		Q3 04	Q4 04	Q1 03	Q2 03	Trading Q3 03	Q4 03	stment B Q1 04		Q3 04	Q4 04
In EUR m  Net interest income	<b>Q1 03</b> 36.6		$\sim$				<b>Q3 04</b> 34.6	<b>Q4 04</b> 31.1	<b>Q1 03</b> 27.2	<b>Q2 03</b> 15.8					<b>Q3 04</b> 28.7	<b>Q4 04</b> 21.6
		Q2 03	Q3 03	Q4 03	Q1 04	Q2 04					Q3 03	Q4 03	Q1 04	Q2 04		
Net interest income	36.6	<b>Q2 03</b> 39.0	<b>Q3 03</b> 38.3	<b>Q4 03</b> 33.7	<b>Q1 04</b> 37.2	<b>Q2 04</b> 37.0	34.6	31.1	27.2	15.8	<b>Q3 03</b> 42.6	<b>Q4 03</b> 26.4	<b>Q1 04</b> 25.0	<b>Q2 04</b> 27.1	28.7	21.6
Net interest income Risk provisions	36.6 (12.6)	<b>Q2 03</b> 39.0 (14.1)	<b>Q3 03</b> 38.3 (13.5)	<b>Q4 03</b> 33.7 (4.0)	<b>Q1 04</b> 37.2 (13.0)	<b>Q2 04</b> 37.0 (11.9)	34.6 (12.3)	31.1 (0.6)	27.2 (0.3)	15.8 0.5	<b>Q3 03</b> 42.6 (0.1)	<b>Q4 03</b> 26.4 (0.0)	<b>Q1 04</b> 25.0 0.0	<b>Q2 04</b> 27.1 0.0	28.7 0.0	21.6 (0.0)
Net interest income Risk provisions Net commission income	36.6 (12.6) 12.4	<b>Q2 03</b> 39.0 (14.1) 9.9	<b>Q3 03</b> 38.3 (13.5) 12.2	<b>Q4 03</b> 33.7 (4.0) 18.6	<b>Q1 04</b> 37.2 (13.0) 15.0	<b>Q2 04</b> 37.0 (11.9) 14.0	34.6 (12.3) 16.3	31.1 (0.6) 26.0	27.2 (0.3) 4.5	15.8 0.5 14.4	<b>Q3 03</b> 42.6 (0.1) 10.1	26.4 (0.0) 12.4	<b>Q1 04</b> 25.0 0.0 15.5	<b>Q2 04</b> 27.1 0.0 12.3	28.7 0.0 12.1	21.6 (0.0) 11.8
Net interest income Risk provisions Net commission income Net trading result	36.6 (12.6) 12.4 0.4	39.0 (14.1) 9.9 0.5	Q3 03 38.3 (13.5) 12.2 0.3	<b>Q4 03</b> 33.7 (4.0) 18.6 0.4	Q1 04 37.2 (13.0) 15.0 0.2	37.0 (11.9) 14.0 0.3	34.6 (12.3) 16.3 0.3	31.1 (0.6) 26.0 0.3	27.2 (0.3) 4.5 32.0	15.8 0.5 14.4 26.3	Q3 03 42.6 (0.1) 10.1 20.2	Q4 03 26.4 (0.0) 12.4 11.1	Q1 04 25.0 0.0 15.5 27.2	<b>Q2 04</b> 27.1 0.0 12.3 20.6	28.7 0.0 12.1 18.0	21.6 (0.0) 11.8 21.3
Net interest income Risk provisions Net commission income Net trading result General admin.exp.	36.6 (12.6) 12.4 0.4 (19.2)	39.0 (14.1) 9.9 0.5 (19.1)	Q3 03 38.3 (13.5) 12.2 0.3 (21.6)	<b>Q4 03</b> 33.7 (4.0) 18.6 0.4 (21.1)	Q1 04 37.2 (13.0) 15.0 0.2 (19.5)	37.0 (11.9) 14.0 0.3 (21.0)	34.6 (12.3) 16.3 0.3 (21.4)	31.1 (0.6) 26.0 0.3 (21.0)	27.2 (0.3) 4.5 32.0 (24.9)	15.8 0.5 14.4 26.3 (27.3)	Q3 03 42.6 (0.1) 10.1 20.2 (24.6)	26.4 (0.0) 12.4 11.1 (24.1)	25.0 0.0 15.5 27.2 (23.6)	27.1 0.0 12.3 20.6 (23.6)	28.7 0.0 12.1 18.0 (24.8)	21.6 (0.0) 11.8 21.3 (21.4)
Net interest income Risk provisions Net commission income Net trading result General admin.exp. Income from insurance	36.6 (12.6) 12.4 0.4 (19.2) 0.0	<b>Q2 03</b> 39.0 (14.1) 9.9 0.5 (19.1) 0.0	Q3 03 38.3 (13.5) 12.2 0.3 (21.6) 0.0	Q4 03 33.7 (4.0) 18.6 0.4 (21.1) 0.0	<b>Q1 04</b> 37.2 (13.0) 15.0 0.2 (19.5) 0.0	<b>Q2 04</b> 37.0 (11.9) 14.0 0.3 (21.0) 0.0	34.6 (12.3) 16.3 0.3 (21.4) 0.0	31.1 (0.6) 26.0 0.3 (21.0)	27.2 (0.3) 4.5 32.0 (24.9) 0.0	15.8 0.5 14.4 26.3 (27.3) 0.0	Q3 03 42.6 (0.1) 10.1 20.2 (24.6) 0.0	Q4 03 26.4 (0.0) 12.4 11.1 (24.1) 0.0	25.0 0.0 15.5 27.2 (23.6) 0.0	27.1 0.0 12.3 20.6 (23.6) 0.0	28.7 0.0 12.1 18.0 (24.8) 0.0	21.6 (0.0) 11.8 21.3 (21.4) 0.0
Net interest income Risk provisions Net commission income Net trading result General admin.exp. Income from insurance Other operating results	36.6 (12.6) 12.4 0.4 (19.2) 0.0 (0.2)	Q2 03 39.0 (14.1) 9.9 0.5 (19.1) 0.0 (1.7)	Q3 03 38.3 (13.5) 12.2 0.3 (21.6) 0.0 1.5	Q4 03 33.7 (4.0) 18.6 0.4 (21.1) 0.0 9.5	Q1 04 37.2 (13.0) 15.0 0.2 (19.5) 0.0 7.2	Q2 04 37.0 (11.9) 14.0 0.3 (21.0) 0.0 1.7	34.6 (12.3) 16.3 0.3 (21.4) 0.0 (0.9)	31.1 (0.6) 26.0 0.3 (21.0) 0.0 (15.7)	27.2 (0.3) 4.5 32.0 (24.9) 0.0 (5.1)	15.8 0.5 14.4 26.3 (27.3) 0.0 (0.2)	Q3 03 42.6 (0.1) 10.1 20.2 (24.6) 0.0 (13.1)	Q4 03 26.4 (0.0) 12.4 11.1 (24.1) 0.0 7.7	25.0 0.0 15.5 27.2 (23.6) 0.0 0.7	Q2 04 27.1 0.0 12.3 20.6 (23.6) 0.0 (2.1)	28.7 0.0 12.1 18.0 (24.8) 0.0 (0.9)	21.6 (0.0) 11.8 21.3 (21.4) 0.0 (4.7)
Net interest income Risk provisions Net commission income Net trading result General admin.exp. Income from insurance Other operating results Pre-tax profit	36.6 (12.6) 12.4 0.4 (19.2) 0.0 (0.2) 17.5	Q2 03 39.0 (14.1) 9.9 0.5 (19.1) 0.0 (1.7) 14.5	Q3 03 38.3 (13.5) 12.2 0.3 (21.6) 0.0 1.5 17.1	Q4 03 33.7 (4.0) 18.6 0.4 (21.1) 0.0 9.5 37.1	Q1 04 37.2 (13.0) 15.0 0.2 (19.5) 0.0 7.2 27.0	Q2 04 37.0 (11.9) 14.0 0.3 (21.0) 0.0 1.7 20.0	34.6 (12.3) 16.3 0.3 (21.4) 0.0 (0.9) <b>16.6</b>	31.1 (0.6) 26.0 0.3 (21.0) 0.0 (15.7) <b>20.2</b>	27.2 (0.3) 4.5 32.0 (24.9) 0.0 (5.1) 33.2	15.8 0.5 14.4 26.3 (27.3) 0.0 (0.2) <b>29.5</b>	Q3 03 42.6 (0.1) 10.1 20.2 (24.6) 0.0 (13.1) 35.2	Q4 03 26.4 (0.0) 12.4 11.1 (24.1) 0.0 7.7 33.4	21 04 25.0 0.0 15.5 27.2 (23.6) 0.0 0.7 44.8	Q2 04 27.1 0.0 12.3 20.6 (23.6) 0.0 (2.1) 34.2	28.7 0.0 12.1 18.0 (24.8) 0.0 (0.9) 33.1	21.6 (0.0) 11.8 21.3 (21.4) 0.0 (4.7) 28.6

# > EB Group Quarterly Divisionals

# **Central Europe - Details**

In EUR m			Ces	ka spori	telna						Slo	ovenska	sporitlen	na		
'	Q1 03	Q2 03	Q3 03	Q4 03	Q1 04	Q2 04	Q3 04	Q4 04	Q1 03	Q2 03	Q3 03	Q4 03	Q1 04	Q2 04	Q3 04	Q4 04
Net interest income	113.3	116.9	111.6	119.1	121.5	121.8	124.1	139.2	51.4	70.7	57.2	55.4	45.5	47.0	47.8	45.5
Risk provisions	2.4	1.9	2.4	(5.4)	(9.4)	(2.9)	(6.3)	2.8	0.0	(1.5)	1.9	3.0	0.1	3.0	(0.2)	(2.1)
Net commission income	59.3	59.9	60.9	72.3	61.9	65.6	66.4	74.8	10.4	13.3	12.8	15.2	15.0	17.2	17.3	16.9
Net trading result	9.5	6.6	12.5	9.5	11.5	13.9	5.0	10.6	2.4	2.5	3.2	2.8	3.0	4.0	3.4	6.1
General admin.exp.	(117.1)	(120.3)	(118.2)	(118.5)	(117.7)	(122.9)	(117.0)	(140.8)	(35.0)	(37.8)	(40.0)	(44.4)	(38.5)	(38.7)	(40.4)	(40.9)
Income from insurance	1.8	1.9	1.6	5.0	2.1	1.2	3.2	1.9	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Other operating results	(9.3)	(18.7)	(20.7)	(26.9)	1.8	(16.0)	17.1	1.0	(6.4)	(40.6)	(19.4)	(15.5)	(4.8)	(5.1)	(9.3)	(6.2)
Pre-tax profit	<b>59.8</b>	48.1	50.1	55.1	71.7	60.7	92.4	89.3	22.7	6.7	15.5	16.3	20.4	27.3	18.5	19.4
Taxes	(21.4)	(19.1)	(19.9)	(14.8)	(20.7)	(15.9)	(25.7)	(30.2)	(2.6)	(0.5)	(2.5)	0.0	(3.0)	(3.9)	(2.2)	1.9
Minority interests	(5.4)	(3.6)	(3.1)	(3.0)	(2.0)	(2.9)	(3.8)	(3.6)	(8.0)	(3.3)	(5.5)	(6.1)	(5.7)	(4.7)	(3.6)	(4.8)
Net profit after minorities	32.9	25.4	27.1	37.2	49.0	41.9	63.0	55.5	12.1	2.9	7.6	10.2	11.7	18.7	12.6	16.5
In EUR m			Erste l	Bank Hu	ngary <sup>1</sup>						Erste	Bank C	roatia			
	Q1 03	Q2 03	Q3 03	Q4 03	Q1 04	Q2 04	Q3 04	Q4 04	Q1 03	Q2 03	Q3 03	Q4 03	Q1 04	Q2 04	Q3 04	Q4 04
Net interest income							-	QT UT	Q1 00		-40 00		Q1 0-1	QZ 04	QU UT	
Net interest income	12.4	16.2	14.3	15.6	38.7	42.0	39.4	53.9	16.8	18.5	19.2	20.9	19.8	19.5	21.9	23.2
Risk provisions	12.4 (2.0)	16.2 (2.5)	14.3 (3.8)	15.6 0.9	38.7 (5.5)	42.0 (3.4)				18.5 (0.4)						23.2 (1.4)
							39.4	53.9	16.8		19.2	20.9	19.8	19.5	21.9	
Risk provisions	(2.0)	(2.5)	(3.8)	0.9	(5.5)	(3.4)	39.4 (7.9)	53.9 (13.2)	16.8 (1.5)	(0.4)	19.2 (0.9)	20.9 (4.1)	19.8 5.0	19.5 (2.9)	21.9 (5.6)	(1.4)
Risk provisions Net commission income	(2.0) 6.2	(2.5) 6.8	(3.8) 7.6	0.9 8.3	(5.5) 11.5	(3.4) 12.1	39.4 (7.9) 12.9	53.9 (13.2) 16.1	16.8 (1.5) 2.4	(0.4) 3.3	19.2 (0.9) 3.2	20.9 (4.1) 3.6	19.8 5.0 3.3	19.5 (2.9) 4.2	21.9 (5.6) 4.6	(1.4) 4.7
Risk provisions Net commission income Net trading result	(2.0) 6.2 3.1	(2.5) 6.8 0.4	(3.8) 7.6 6.2	0.9 8.3 2.0	(5.5) 11.5 7.7	(3.4) 12.1 1.9	39.4 (7.9) 12.9 9.9	53.9 (13.2) 16.1 11.8	16.8 (1.5) 2.4 4.1	(0.4) 3.3 0.5	19.2 (0.9) 3.2 1.2	20.9 (4.1) 3.6 4.8	19.8 5.0 3.3 4.5	19.5 (2.9) 4.2 1.5	21.9 (5.6) 4.6 5.1	(1.4) 4.7 1.5
Risk provisions Net commission income Net trading result General admin.exp.	(2.0) 6.2 3.1 (15.6)	(2.5) 6.8 0.4 (18.2)	(3.8) 7.6 6.2 (17.1)	0.9 8.3 2.0 (18.4)	(5.5) 11.5 7.7 (41.0)	(3.4) 12.1 1.9 (42.5)	39.4 (7.9) 12.9 9.9 (44.2)	53.9 (13.2) 16.1 11.8 (48.1)	16.8 (1.5) 2.4 4.1 (12.9)	(0.4) 3.3 0.5 (14.7)	19.2 (0.9) 3.2 1.2 (15.7)	20.9 (4.1) 3.6 4.8 (22.8)	19.8 5.0 3.3 4.5 (14.8)	19.5 (2.9) 4.2 1.5 (15.8)	21.9 (5.6) 4.6 5.1 (17.0)	(1.4) 4.7 1.5 (16.7)
Risk provisions Net commission income Net trading result General admin.exp. Income from insurance	(2.0) 6.2 3.1 (15.6) 0.0	(2.5) 6.8 0.4 (18.2) 0.0	(3.8) 7.6 6.2 (17.1) 0.0	0.9 8.3 2.0 (18.4) 0.0	(5.5) 11.5 7.7 (41.0) 0.0	(3.4) 12.1 1.9 (42.5) 0.0	39.4 (7.9) 12.9 9.9 (44.2) 0.0	53.9 (13.2) 16.1 11.8 (48.1) 0.0	16.8 (1.5) 2.4 4.1 (12.9) 0.0	(0.4) 3.3 0.5 (14.7) 0.0	19.2 (0.9) 3.2 1.2 (15.7) 0.0	20.9 (4.1) 3.6 4.8 (22.8) 0.0	19.8 5.0 3.3 4.5 (14.8) 0.0	19.5 (2.9) 4.2 1.5 (15.8) 0.0	21.9 (5.6) 4.6 5.1 (17.0) 0.0	(1.4) 4.7 1.5 (16.7) 0.0
Risk provisions Net commission income Net trading result General admin.exp. Income from insurance Other operating results	(2.0) 6.2 3.1 (15.6) 0.0 (1.0)	(2.5) 6.8 0.4 (18.2) 0.0 0.3	(3.8) 7.6 6.2 (17.1) 0.0 (1.9)	0.9 8.3 2.0 (18.4) 0.0 (4.9)	(5.5) 11.5 7.7 (41.0) 0.0 (2.5)	(3.4) 12.1 1.9 (42.5) 0.0 (4.1)	39.4 (7.9) 12.9 9.9 (44.2) 0.0 (6.0)	53.9 (13.2) 16.1 11.8 (48.1) 0.0 (8.4)	16.8 (1.5) 2.4 4.1 (12.9) 0.0 (0.6)	(0.4) 3.3 0.5 (14.7) 0.0 1.4	19.2 (0.9) 3.2 1.2 (15.7) 0.0 (1.6)	20.9 (4.1) 3.6 4.8 (22.8) 0.0 (1.1)	19.8 5.0 3.3 4.5 (14.8) 0.0 (0.9)	19.5 (2.9) 4.2 1.5 (15.8) 0.0 (0.3)	21.9 (5.6) 4.6 5.1 (17.0) 0.0 (1.3)	(1.4) 4.7 1.5 (16.7) 0.0 0.3
Risk provisions Net commission income Net trading result General admin.exp. Income from insurance Other operating results Pre-tax profit	(2.0) 6.2 3.1 (15.6) 0.0 (1.0) <b>3.1</b>	(2.5) 6.8 0.4 (18.2) 0.0 0.3 3.0	(3.8) 7.6 6.2 (17.1) 0.0 (1.9) <b>5.2</b>	0.9 8.3 2.0 (18.4) 0.0 (4.9) <b>3.5</b>	(5.5) 11.5 7.7 (41.0) 0.0 (2.5) <b>8.9</b>	(3.4) 12.1 1.9 (42.5) 0.0 (4.1) <b>6.1</b>	39.4 (7.9) 12.9 9.9 (44.2) 0.0 (6.0) <b>4.2</b>	53.9 (13.2) 16.1 11.8 (48.1) 0.0 (8.4) <b>12.1</b>	16.8 (1.5) 2.4 4.1 (12.9) 0.0 (0.6) <b>8.2</b>	(0.4) 3.3 0.5 (14.7) 0.0 1.4 <b>8.7</b>	19.2 (0.9) 3.2 1.2 (15.7) 0.0 (1.6) <b>5.4</b>	20.9 (4.1) 3.6 4.8 (22.8) 0.0 (1.1) <b>1.3</b>	19.8 5.0 3.3 4.5 (14.8) 0.0 (0.9) <b>16.8</b>	19.5 (2.9) 4.2 1.5 (15.8) 0.0 (0.3) <b>6.2</b>	21.9 (5.6) 4.6 5.1 (17.0) 0.0 (1.3) <b>7.8</b>	(1.4) 4.7 1.5 (16.7) 0.0 0.3 11.5

# > Preliminary 2004 Results

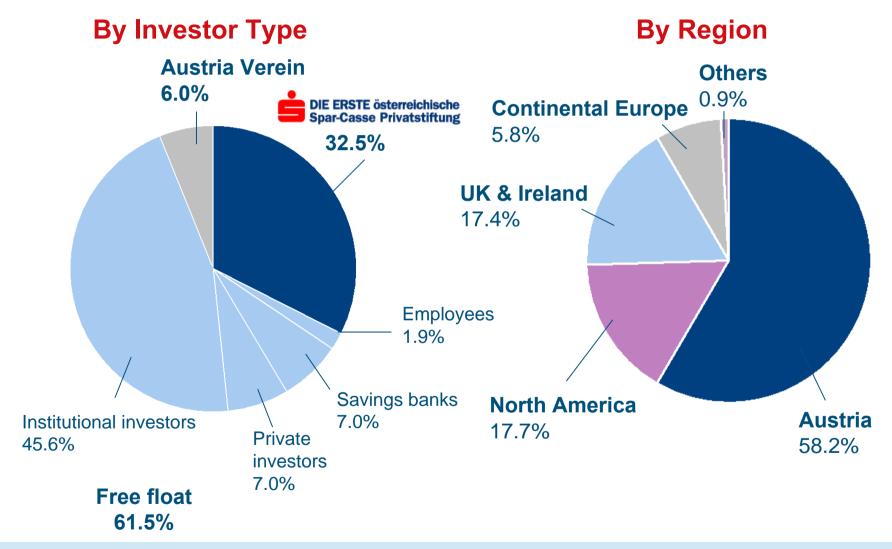
# **Key financial data**

YE 1998	YE 1999	YE 2000	YE 2001	YE 2002	YE 2003	YE 2004
1,611	1,753	2,125	2,337	3,800	3,912	4,377
3,176	3,296	3,956	4,308	6,983	7,146	7,451
26,488	27,750	31,879	37,803	60,257	62,188	65,384
6.1	6.3	6.7	6.2	6.3	6.3	6.7
11.0	10.8	11.2	10.7	11.0	10.7	10.7
2,020	1,950	2,417	3,006	3,837	5,873	9,489
7.41	8.09	9.21	9.45	10.37	11.64	13.98
1.5	1.4	1.3	1.6	1.5	2.1	2.8
	1,611 3,176 26,488 6.1 11.0 2,020 7.41	1,611 1,753 3,176 3,296 26,488 27,750 6.1 6.3 11.0 10.8 2,020 1,950 7.41 8.09	1,611       1,753       2,125         3,176       3,296       3,956         26,488       27,750       31,879         6.1       6.3       6.7         11.0       10.8       11.2         2,020       1,950       2,417         7.41       8.09       9.21	1,611       1,753       2,125       2,337         3,176       3,296       3,956       4,308         26,488       27,750       31,879       37,803         6.1       6.3       6.7       6.2         11.0       10.8       11.2       10.7         2,020       1,950       2,417       3,006         7.41       8.09       9.21       9.45	1,611       1,753       2,125       2,337       3,800         3,176       3,296       3,956       4,308       6,983         26,488       27,750       31,879       37,803       60,257         6.1       6.3       6.7       6.2       6.3         11.0       10.8       11.2       10.7       11.0         2,020       1,950       2,417       3,006       3,837         7.41       8.09       9.21       9.45       10.37	1,611       1,753       2,125       2,337       3,800       3,912         3,176       3,296       3,956       4,308       6,983       7,146         26,488       27,750       31,879       37,803       60,257       62,188         6.1       6.3       6.7       6.2       6.3       6.3         11.0       10.8       11.2       10.7       11.0       10.7         2,020       1,950       2,417       3,006       3,837       5,873         7.41       8.09       9.21       9.45       10.37       11.64

<sup>1</sup> Based on 239,3m shares at 31 December 2004, adjusted for 4:1 stock split in July 2004

## > Current shareholder structure

Total numbers of shares: 241,442,892



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