> Retail Banking in Central Europe

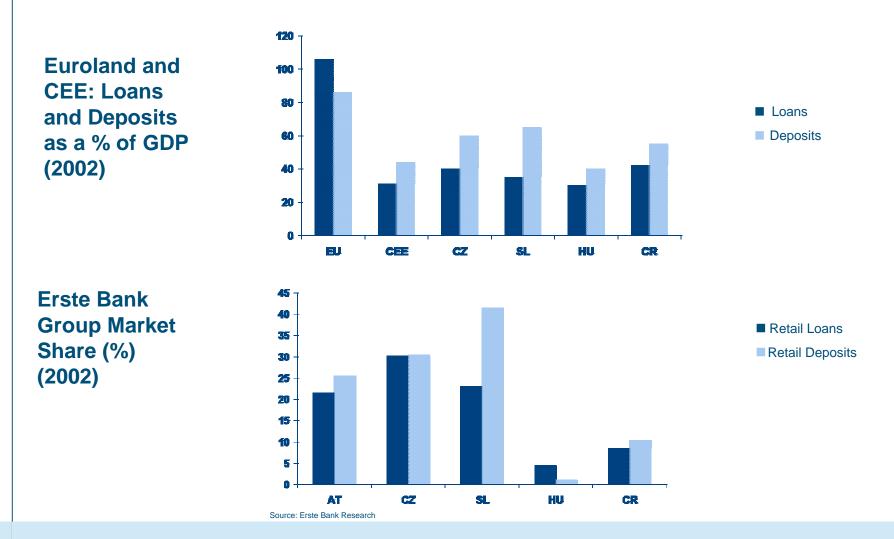
> Erste Bank Group Approach

> Introduction

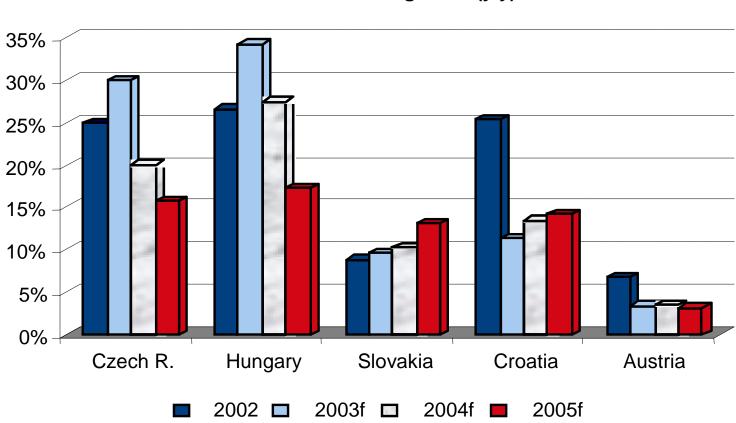


> Central Europe loans set to grow

Low penetration highlights the potential for future growth

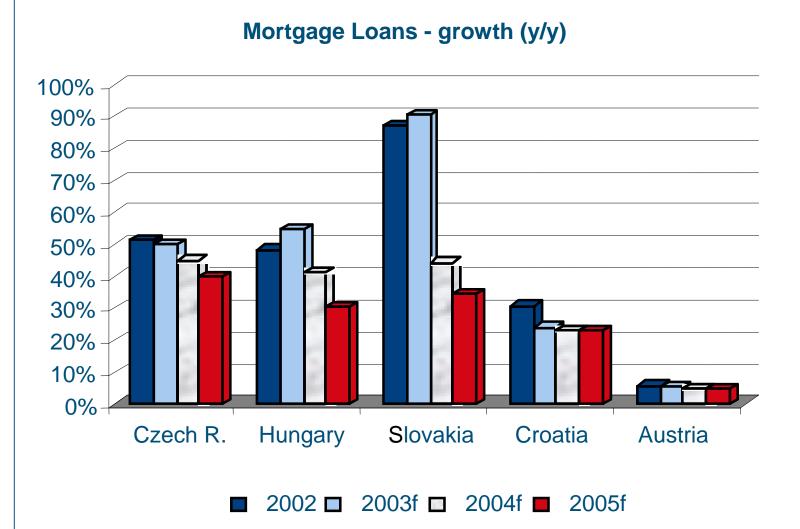


Retail and mortgage loans with the highest growth potential



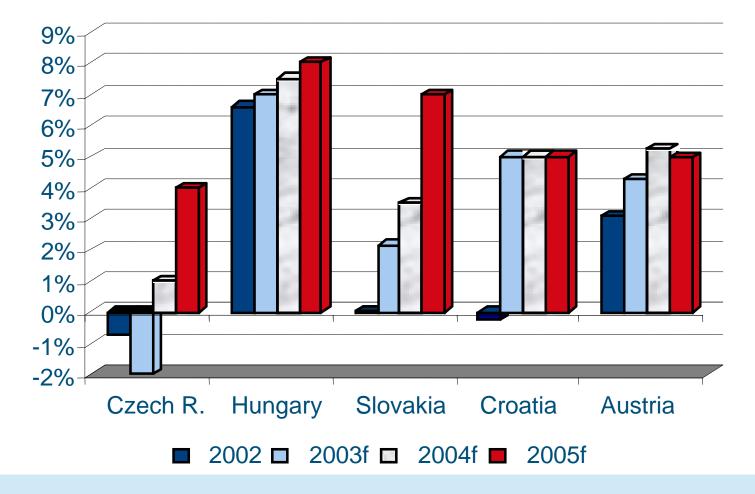
Retail Loans - growth (y/y)

Retail and mortgage loans with the highest growth potential



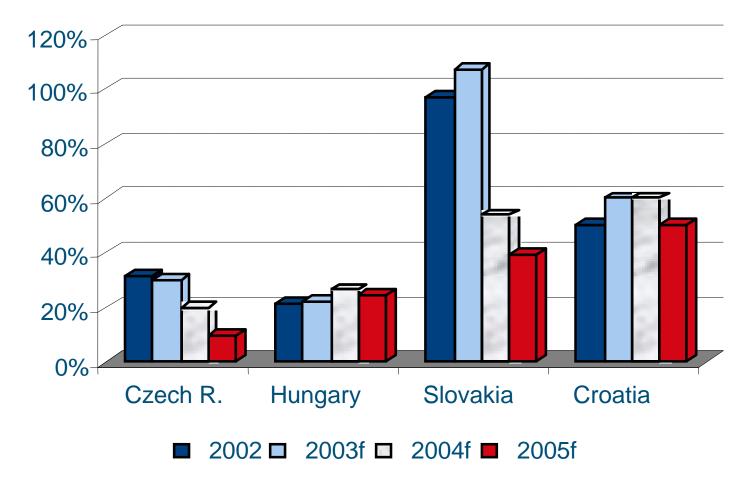
Deposits – switch towards alternative saving options

Retail Deposits - growth (y/y)



Asset management products – still enormous growth rates

Asset Management Products - growth (y/y)



> Non-banking background

Selected indicators of wealth in Austria and CE

	AUT	CZR	SKR	HUN	CRO
Cars 1990 2000	40 51	23 36	17 23	19 24	n.a. 25
Telephones 1990 2000	41 50	16 38	24 32	18 41	n.a. 39
Mobile phones 1995 2000	4 79	1 42	0 24	3 30	n.a. 29

as % of population