

# NEWS

from your custody team in Austria

**EGB News 4<sup>th</sup> January 2021**

**Market: Austria**

**ATA (Austrian Tax Authority) – new address and information about the restructuring and modernization of the Austrian Tax Administration.**

The below information was released by the ATA on January 4<sup>th</sup> 2021:

*The department "Abzugsteuererstattung" will not become a part of the new Austrian Tax Office but will belong to the Tax Office for Large Enterprises as of 1.1.2021.*

*Although they will remain at the Eisenstadt location (new Name)*

Finanzamt für Großbetriebe

Team: Abzugsteuererstattung

Neusiedler Str. 46

7000 Eisenstadt

Austria

*The mail will now be managed centrally.*

*Therefore, as from now on, **new applications** have to be sent to the following address:*

Finanzamt für Großbetriebe

Postfach 251

1000 WIEN

Austria

**Withholding responses (request for additional information), appeals or other correspondence must be sent to the following address:**

Finanzamt für Großbetriebe (FAG)

Team: Abzugsteuererstattung

Neusiedler Str. 46

7000 Eisenstadt

Austria

However, there are now a few problems with this because of automated scanning of the documentation. In this department, only applications including their enclosures can be scanned, but not withholding responses, appeals or other letters.

**In order to avoid problems, please note the following:**

**Part 1 - Applications:**

Each application must be fully prepared in its own correctly. It is not possible that you add documents for 4 further applications to 1 application. The application must also always be in the first place of your package. The automatic scanning process starts with the application and ends with the next application. All letters in between will be scanned to the first application and therefore it can happen that they have 4 applications without documents. This has the consequence that the processing is delayed due to possible withholding procedures.

**Correct:**

1x application  
1x cover letter  
1x documents

**Incorrect:**

1x cover letter  
1x application 1  
5x documents for 5 applications  
1x application 2  
1x application 3  
1x application 4  
1x application 5

**Part 2 - Responses to requirements for additional information, complaints or other correspondence:**

Please always include the Team „Abzugsteuererstattung“, and if available withholding tax number (ABZ-Number), and reclaim number (and possibly a name of the editor) .

If it is not clearly identifiable that your letters fall under our jurisdiction, it may happen, if for some reason the applicant has an Austrian tax number, that the documents are scanned for the tax number. As a result, the Team „Abzugsteuererstattung“ may not receive your letters and thus the appeal may not be timely or applications may be rejected because they did not receive the documents.

**Please note:**

**It is no problem, if you still send your applications to the old address in the 1st half of 2021!**

